



## ComEd Energy Efficiency Potential Study Report, 2013–2018

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## Executive Summary

This report summarizes the ComEd energy efficiency potential analysis performed by ICF International and Opinion Dynamics Corporation. The analysis covers the 2013 through 2018 timeframe and the residential, commercial, and industrial sectors. The study was commissioned by ComEd to comply with Illinois law, and to provide information useful for ComEd's program planning. A bottom-up approach was used to estimate economic, program achievable and maximum achievable potential. Total estimated cumulative economic potential equals 32% of load, or 30 TWh, in 2018; total annual program achievable potential equals approximately 1.0% of load per year, and; total annual maximum achievable estimates equal 1.3% of load in 2013, and 2.4% of load in 2018.

Total annual program costs in the program achievable scenario are estimated to equal \$125 Million in 2013 and grow to \$157 Million in 2018. In the maximum achievable scenario, total program costs equal \$265 Million in 2013 and grow to \$527 Million in 2018. Over the six-year timeframe of the study, net Total Resource Cost ("TRC") benefits are estimated to equal \$0.8 Billion in the program achievable scenario and \$2.4 Billion in the maximum achievable scenario. Both the program and maximum achievable scenarios have TRC benefit-cost ratios of 2.2.

## Study Objectives and Scope

ComEd's objectives for this study were to comply with the provision of the Illinois Public Utility Act requiring a potential study, and to gain insights for their program planning about additional energy efficiency savings that could be achieved in a maximum achievable potential scenario.

Estimates developed for this study cover the 2013 through 2018 time horizon (six years) and the residential, commercial, and industrial sectors in ComEd's service territory.

## Types of Potential Estimated

Three levels of energy efficiency potential were estimated: economic potential, maximum achievable potential, and program achievable potential. Definitions for each level of potential are below.

- **Economic Potential** is the amount of savings that would result from replacing all existing equipment that uses electricity with the most technically-efficient, cost-effective commercially available equipment.
- **Maximum Achievable Potential** is the amount of cost-effective program potential that could be achieved absent program budget constraints. Incentives are set to 100% of incremental costs in this scenario.
- **Program Achievable Potential** is the amount of cost-effective program potential that could be achieved assuming ComEd is operating under its current budget cap (approximately 2% of annual customers' total electric costs). Incentives in this scenario are consistent with existing program budgets, and are generally between 25% and 75% of incremental costs.

It is important to note that economic potential is a theoretical construct. Economic potential estimates do not account for customer or other market barriers to energy efficiency, and do not reflect budget constraints. In addition, economic potential does not inform measure or program market adoption rates. For these reasons, economic potential estimates are informative at a high level, but provide limited value to program planners concerning achievable levels of measure-specific potential. Given these limitations, this study focuses on the achievable potential estimates, restricting discussion on the economic estimates to describing the upper limit of cost-effective potential.

## Approach Summary

ICF used a bottom-up approach to estimate energy efficiency potential. "Bottom-up," in the context of potential studies, refers to an approach that begins with characterizing the eligible stock, screening measures for cost-effectiveness, estimating savings first at the measure-level, then summing savings at the end-use, sector, and overall service territory levels. Top-down approaches usually develop sector level estimates, which are disaggregated to end-use or measure estimates.

## Stakeholder Process

Stakeholders were engaged throughout the conduct of ComEd's potential study analysis. They were provided with draft documents for review and their feedback was considered and incorporated into the analysis. Draft results were also presented by ICF and Opinion Dynamics in person to the Illinois Stakeholder Advisory Group ("SAG") in mid-June, 2013, where additional feedback was provided. Some of this feedback was incorporated into the final analysis presented in this report.

## Uncertainty

Energy efficiency potential studies are forecasts, and all forecasts have forecast error, or uncertainty. This study includes thousands of assumptions, including baseline data, measure parameters, avoided costs, program assumptions, and other inputs. While it is impossible to eliminate uncertainty, it can be mitigated through certain analytical strategies. The most basic strategy is to use the best information available at the time of the analysis. This study made extensive use of primary and secondary data specific to ComEd's service territory. Where ComEd-specific data was unavailable ICF used the most accurate proxy data available. Another basic strategy is to use a bottom-up approach.

Finally, it is also important to include multiple perspectives when developing and reviewing potential estimates. This helps minimize confirmation bias (the estimates seeming accurate because they reflect one's previous experience). Estimates developed in this study included several viewpoints, including those of ICF program planners and managers, ComEd program planners and managers, and ComEd implementation contractors and evaluators. In addition, benchmarking data gathered on program performance in other jurisdictions was used to help gauge the reasonableness of the estimates.

## Energy Efficiency Potential

Figure ES-1 shows the total energy efficiency potential forecasts and total annual program costs.

ICF estimates that, with the current budget cap, ComEd can achieve annual savings equal to 1.0% of load per year. Without a budget cap (in the maximum achievable scenario) annual savings estimates are 150% higher in 2013 and 250% higher than program achievable savings in 2018. These additional cost-effective savings would cost an additional \$1.3 Billion and result in an additional \$1.6 Billion in net TRC benefits over the six years.

On a cumulative basis, achievable savings equal 5% of load in 2018 in the program scenario, and 10% of load in the maximum scenario.

**Figure ES-1. Total Achievable Potential, by Scenario and Year**

	2013	2014	2015	2016	2017	2018
<b>Cumulative Savings Forecast—GWh</b>						
Economic potential	7,610	28,162	28,679	29,161	29,634	30,009
Maximum achievable potential	1,122	2,453	3,767	5,430	7,104	8,693
Program achievable potential	824	1,649	2,294	3,043	3,778	4,387
<b>Cumulative Savings Forecast— % of load</b>						
Maximum achievable potential	1%	3%	4%	6%	8%	10%
Program achievable potential	1%	2%	3%	3%	4%	5%
<b>Incremental Savings Forecast—GWh</b>						
Maximum achievable potential	1,122	1,438	1,602	1,865	1,956	2,111
Program achievable potential	766	868	827	846	828	846
<b>Incremental Savings Forecast— % of load</b>						
Maximum achievable potential	1.3%	1.6%	1.7%	2.1%	2.1%	2.4%
Program achievable potential	0.9%	1.0%	0.9%	1.0%	0.9%	1.0%
<b>Program Costs (Millions, Real 2013\$)</b>						
Maximum achievable potential	\$265	\$349	\$426	\$487	\$488	\$527
Program achievable potential	\$125	\$137	\$139	\$146	\$152	\$157

The above estimates include program estimates for both ComEd and Department of Commerce and Economic Opportunity ("DCEO") programs. Although DCEO conducted its own potential study, ICF developed independent estimates for DCEO programs funded by ComEd for the purposes of this study. While important, DCEO programs are not a focus of this report.

Savings and cost estimates by rate class are shown in Figure ES-2, below.

**Figure ES-2. Cumulative Achievable Potential and Total Program Costs, by Rate Class**

	Residential Ratepayers	C&I Ratepayers	
		<1 MW Demand	>=1MW Demand
Cumulative Net GWh Savings (2018)			
Maximum Achievable	2,219	3,733	2,741
Program Achievable	1,372	1,697	1,318
Total program Costs, \$Millions (2013-2018)			
Maximum Achievable	\$125	\$1,682	\$804
Program Achievable	\$45	\$332	\$257

## Organization of the Report

The body of this report begins with a detailed discussion on the potential study approach. Next, there are sections devoted to total energy efficiency potential, and to potential within each sector covered in this study (residential, commercial, industrial). The conclusion summarizes this study's findings.

The appendices include information on measure and program assumptions, and more detailed distributions of the forecasts.

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# 1 Analysis Approach

## 1.1 Overview of Approach

ICF used a bottom-up approach to estimate energy efficiency potential. The approach is illustrated in Figure 1. "Bottom-up," in the context of potential studies, refers to an approach that begins with characterizing the eligible stock, screening measures for cost-effectiveness, estimating savings first at the measure-level, then summing savings at the end-use, sector and overall service territory levels.

This study involved extensive collection of primary and secondary baseline, measure and program data. Primary data included the 2012 ComEd baseline study, ComEd tracking data and evaluation reports, and customer and trade ally survey data. Utility data, such as customer counts, avoided costs and load forecasts were acquired from ComEd. Secondary data included information from ICF baseline, measure and program databases, and program performance research for benchmarking.

Estimating the eligible stock of efficiency options was the first step of the analysis. The eligible stock is the size of the market for efficiency measures, in measure units, such as bulbs, tons of cooling, or homes. ICF estimated the eligible stock for each measure within each end-use and sector. The 2012 ComEd baseline study, conducted by Opinion Dynamics Corporation, was the primary source of information for this stage in the analysis.

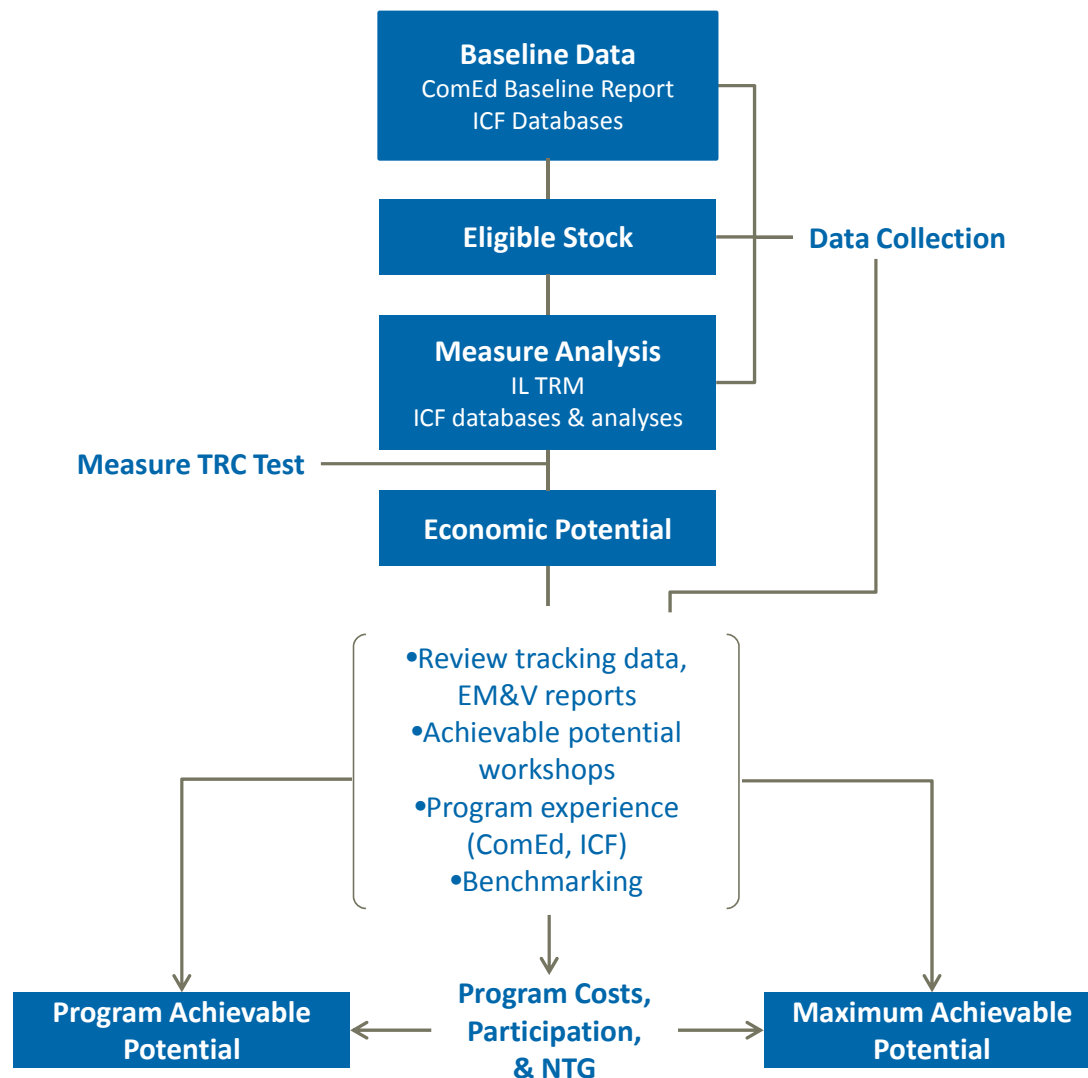
Next, ICF developed a comprehensive measure database. The database includes all the measures in the Illinois Technical Reference Manual ("TRM") plus additional measures included based on a gap analysis. The final database includes commercially available measures covering each relevant savings opportunity within each end-use and sector. The database includes prescriptive or "deemed" type measures, whole building options (such as commercial custom projects), and behavioral measures (such as residential Home Energy Report).

ICF then used DSMore to estimate measure cost-effectiveness. Measures with an Illinois Total Resource Cost Test ("TRC") result of 1.0 or greater were included in the economic potential analysis.

With the eligible stock and measures defined, ICF then calculated economic potential. Economic potential is theoretical maximum level of cost-effective savings. It is the estimated savings that would result from replacing the entire eligible stock with the most technically-efficient cost-effective measures.

Finally, ICF performed the achievable potential analysis. Program achievable potential is the level of cost-effective savings achievable under ComEd's total program budget cap. Maximum achievable potential is the level of cost-effective savings absent the budget cap. ICF's approach to estimating achievable potential involved extensive review of primary and secondary measure and program data, the conduct of achievable potential workshops, and program performance benchmarking.

Figure 1. Potential Study Approach



In the sub-sections below, we discuss each step in the analysis in further detail.

## 1.2 Data Collection

The sources of information used in the analysis are shown in Figure 2. Every effort was made to use information that was as current as possible, to use primary data, and to use assumptions specific to ComEd's service territory. For example:

- Opinion Dynamics provided ICF with data from the 2012 baseline surveys and building audits.
- Current program tracking databases were provided to ICF by ComEd.
- ComEd also provided the most recent draft program evaluation reports as soon as they were available.

- ICF used the most recently available program reports from other jurisdictions in conducting benchmarking research.
- The Illinois TRM was the primary source of measure assumptions.

Figure 2. Data Used in Analysis

Data/Information Type	Source	Type of Data	Primary Purpose in Analysis
<b>Utility Information</b>			
Avoided costs	ComEd	Forecast	Cost-effectiveness testing
Customer counts	ComEd	Actual	Calculating eligible stock
Load forecast	ComEd	Forecast	Calculating load impacts of EE potential
Retail rates	ComEd	Actual	Achievable potential analysis
<b>Baseline Data</b>			
ComEd Baseline Report	Opinion Dynamics Corporation	Primary	Calculating eligible stock
ICF baseline databases	ICF International	Secondary	Calculating eligible stock
<b>Measure Assumptions</b>			
Illinois TRM	IL Stakeholder Advisory Group	Measure parameters	Measure database development
ICF measure databases	ICF International	Measure parameters	Measure database development
<b>Program Information</b>			
Program tracking data	ComEd	Actual	Estimating achievable potential
Program evaluation reports	ComEd, DCEO	Primary	Estimating achievable potential
Program expenditures	ComEd	Actual	Estimating achievable potential
PY4-PY6 Program Plan	ComEd	Plan	Estimating achievable potential
ICF program data	ICF International	Secondary	Estimating achievable potential
Program benchmarking data	Program reports	Secondary	Estimating achievable potential
ComEd customer survey data	Opinion Dynamics, ICF	Primary	Estimating achievable potential
Trade ally survey data	Opinion Dynamics, ICF	Primary	Estimating achievable potential

## 1.3 Eligible Stock

Estimating the eligible stock of efficiency options was the first step of the analysis. The eligible stock is the size of the market for efficiency measures, in measure units, such as bulbs, tons of cooling, or homes. ICF estimated the eligible stock for each measure within each end-use and sector. The ComEd baseline study was the primary source of information for this stage in the analysis. Key data from the baseline study included items such as:

- The percent of homes with a particular type of equipment (e.g., light bulbs, central air conditioner, refrigerator),
- Equipment counts (e.g., number of bulbs per home, tons of cooling per home, refrigerators per home),
- Equipment efficiency level (e.g., bulb type, SEER rating, ENERGY STAR Rating), and
- Equipment age.

A simple example of an eligible stock calculation for residential specialty bulbs is shown below. This example shows there are 15 million incandescent specialty screw-in bulbs installed in homes in ComEd's service territory (row g). This is equivalent to 70% of all specialty light bulbs installed (row f), and equals the total eligible stock for this particular opportunity. That is, 70% percent of the existing stock of residential specialty screw-in bulbs could be replaced with more efficient units (e.g., a specialty CFL or LED).

Since this is a "replace-on-burnout" measure, the eligible stock must account for stock turnover (row h). Stock turnover is the rate at which existing equipment expires and requires replacement. It is the inverse of equipment age, or one divided by the equipment's effective useful life (EUL).<sup>1</sup> After the application of the stock turnover rate the total number of specialty bulbs eligible to be replaced in 2013 equals 13.7 million (row i).<sup>2</sup>

**Figure 3. Example Eligible Stock Calculation**

	Variable	Value	Source/Calc.
	Efficient unit	15 Watt Specialty CFL	
	Baseline unit	60W Incandescent Specialty Lamp	
a	Baseline unit effective useful life	1.1 years	IL TRM
b	# Residential Customers	3,456,945	ComEd
c	# Bulbs per Home	57	ComEd Baseline Study
d	% Applicability (% of bulbs that are specialty applications)	11%	ComEd Baseline Study
e	Efficient unit saturation	30%	ComEd Baseline Study
f	Not yet adopted rate	70%	1-e
g	Total eligible stock in 2013	15,092,676	b*c*d*f
h	Annual replacement eligibility (stock turnover rate)	91%	1/a
i	Total # bulbs eligible to be replaced in 2013	13,720,615	b*c*d*f*h

For many measures, this information is broken down further in ICF's energy efficiency potential model. For example, the eligible stock for residential central air conditioners is further broken down by:

- Efficiency rating (SEER level),
- Home heating type (electric or gas), and
- Decision type (replace-on-burnout, retrofit, new construction).

In summary, calculating the eligible stock is the foundation of the study. It tells us how big the total market is for each efficiency opportunity in each year. What it does not tell us is the magnitude of the savings or costs associated with each opportunity. These are accounted for in estimates of economic and achievable potential.

<sup>1</sup> For retrofit measures, annual replacement eligibility equals 100%.

<sup>2</sup> ICF's potential model updates the eligible stock in every year of the analysis to account for measures installed in previous years.

## 1.4 Measure Analysis

### 1.4.1 Summary

ICF developed a comprehensive measure database for this study. The database includes all the measures in the Illinois Technical Reference Manual ("TRM") plus additional measures included based on a gap analysis. The final database includes commercially available measures covering each relevant savings opportunity within each end-use and sector. The database includes prescriptive or "deemed" type measures, whole building options (such as commercial custom projects), and behavioral measures (such as residential Home Energy Report).<sup>3</sup> Each measure has the characteristics shown in Figure 4.

**Figure 4. Measure Characteristics**

Measure Characteristic	Value*
1. Applicable sector	Residential
2. Applicable subsector	Single Family
3. Building type	Gas-heated
4. End-use	Lighting
5. Measure name	LED Downlight
6. Measure definition	14 LED Reflector Lamp
7. Baseline definition	35W Incandescent/Halogen MR16/ PAR16 pin-based lamps
8. Measure unit	Lamp
9. Measure delivery type	Time-of-Sale (Replace-on-burnout)
10. Incremental cost	\$25.00
11. Baseline unit effective useful life	2 years
12. Efficient unit effective useful life	10 years
13. Incremental (annual) kWh savings	21 kWh
14. Incremental kW savings	0.0021 kW
15. Gas savings	-0.48 therms <sup>4</sup>

*\*Example shown is for LED downlights, also known as reflector lamps.*

### 1.4.2 Number of Measures Evaluated

In total, ICF analyzed 192 measure types. An example of a measure type is a residential central air conditioner ("CAC"). Many measures required permutations for different applications, such as different building types, lamp wattages, efficiency levels and decision types. For example, there are permutations of CACs by SEER level, subsector, and building type. As shown in Figure 5, ICF developed a total of 3,799 measure permutations for this study.

<sup>3</sup> Retrocommissioning includes some behavior-based measures for the commercial sector, and System measures include behavior-based options for the industrial sector.

<sup>4</sup> For a gas heated home, installing an LED results in an increase in annual gas usage because LEDs produce less waste heat.

ICF tested all measures for cost-effectiveness using DSMore, the Integral Analytics software tool used by Illinois utilities for this purpose. Of the 3,799 measures analyzed, about half, or 1,926 measures had a measure TRC benefit-cost ratio of 1.0 or higher.<sup>5</sup> This is shown in Figure 5. Of this cost-effective subset of measures, ICF used 1,452 in calculating economic potential. The number of measures used is less than were cost-effectiveness because of the definition of economic potential: only the most technically-efficient cost-effective measures were applied. For example, if a florescent lamp and a LED lamp were both applicable to a particular lighting opportunity (and both were cost-effective), the LED was applied, since it has a high lumen per watt rating that the florescent option.

**Figure 5. Number of Measures Evaluated and Included**

Sector	# Measure Types Evaluated	Total # Measures Evaluated (All Measure Permutations)	# with TRC≥1	Total # Included in Economic Potential	Total # Included in Achievable Potential
Residential	52	1,147	266	266	556
Commercial	69	1,392	818	344	868
Industrial	70	1,204	842	842	842
<b>Total</b>	<b>191</b>	<b>3,743</b>	<b>1,926</b>	<b>1,452</b>	<b>2,266</b>

Figure 5 also shows that ICF used 2,266 measures in the achievable potential analysis. This is more than the number of cost-effective measures. Including non-cost-effective measures was a decision process that occurred on a case-by-case basis. Most of the non-cost-effective measures included are LED lamps and residential CACs. Some LED lamps were not cost-effective based upon current costs. However, there is ample evidence that LEDs costs will decline rapidly.<sup>6</sup> For this reason ICF included all LED measures in the achievable potential analysis.

Like LEDs, residential CACs were considered a special case in the measure cost-effectiveness analysis. Efficient residential CACs (units with a SEER rating of 14.5 or higher) are not cost-effective as standalone measures. However, they can be cost-effective when paired with an efficient gas furnace in a complete system replacement ("CSR"). This is the basis of ComEd's Residential CSR program, which ComEd delivers jointly with the gas utilities. For the purposes of the achievable potential analysis, ICF included residential CAC measures under the assumption that they would only be installed as part of a CSR package.

There were also a small number of cases where ICF included non-cost-effective permutations of a measure when the majority of similar permutations were cost-effective. For example, if a measure was cost-effective for a majority of, but not all building types, ICF included the measure for all building types

<sup>5</sup> Measure TRC benefits are avoided costs. Measure TRC costs are incremental costs. The measure TRC test does not include program costs.

<sup>6</sup> U.S. Department of Energy. *Product Snapshot: LED Replacement Lamps*. Prepared by D&R International. July 2012.  
U.S. Department of Energy. *Solid-State Lighting Research & Development: Multi-Year Program Plan*. Prepared by Bardsley Consulting et al. April 2012.

in the achievable potential analysis. This is because it can be impractical in implementation to exclude participation in specific building types.

ICF also applied the converse principal in screening measures in a small number of cases. If a measure was cost-effective for a minority of, but not all measure permutations, ICF excluded all permutations of the measure in the achievable potential analysis, since it can be impractical in implementation to limit participation to certain building types.

### 1.4.3 Treatment of Codes and Standards

ICF accounted for adopted codes and standards in this study. Key baseline changes are discussed below:

- Residential general service lighting baselines reflect the minimum efficiency standards and schedule set forth in the Energy Independence and Security Act of 2007 ("EISA 2007") and by the U.S. Department of Energy ("DOE").<sup>7</sup> EISA 2007 results in a 30% increase in baseline efficiency for general service lighting. This is important because standard CFLs account for the largest portion of ComEd's historical residential savings.
- New construction and retrofit measure baselines reflect prevailing state building codes (International Energy Conservation Code, or "IECC 2012"). IECC 2012 requires a 15% improvement in baseline efficiency over IECC 2009. This is important because it impacts the cost-effectiveness of retrofit and new construction programs, such as Single Family Home Performance, and Commercial New Construction.
- U.S. DOE rules pertaining to commercial lamps and ballasts are reflected in baselines for linear florescent lighting.<sup>8</sup> These rules result in a 20% improvement in baseline efficiency for linear florescent lamps.<sup>9</sup> This is important because linear florescent retrofits (e.g., replacing T12s with T8s or T5s) account for the largest portion of ComEd's historical commercial lighting savings.

## 1.5 Economic Potential Approach

Economic potential is the amount of electric energy savings that would result if the entire eligible stock in ComEd's service territory were replaced with the most technically-efficient, cost-effective energy efficiency measures.

Calculating economic potential required four steps:

1. Estimating the eligible stock,
2. Defining and testing measures for cost-effectiveness,
3. Estimating savings in 2013, and
4. Estimating savings in 2014 through 2018.

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<sup>7</sup> ICF followed the IL TRM specifications for these measures, which reflect EISA 2007.

<sup>8</sup> Consistent with the U.S. Energy Policy Act of 2005.

<sup>9</sup> The rules specify a switch from magnetic ballast baseline to an electronic ballast baseline.

The approaches to estimating the eligible stock and defining and testing measures are discussed above. Steps three and four are discussed below.

Economic potential is calculated once the eligible stock and cost-effective measures are established. The remaining steps included:

- Applying all available opportunities to the eligible stock in 2013. In theory, this means replacing all electricity-using equipment at once with the most technically-efficient cost-effective options *except* in cases where existing equipment is equally or more efficient than such options. Retrofit, replace-on-burnout and new construction measures were applied in 2013. Savings associated with these applications in 2013 is the "instantaneous" economic potential.
- For every subsequent year of the analysis (2014 through 2018) all available replace-on-burnout and new construction measures were applied to the eligible stock. Replace-on-burnout measures were applied where there is stock turnover. New construction measures were applied to new buildings.<sup>10</sup>

## 1.6 Achievable Potential Approach

Achievable potential is the amount of savings that could be realistically achieved by utility programs. ICF estimated two levels of achievable potential in this study: program and maximum. Program achievable potential is the amount of savings that could be realistically achieved by ComEd if program spending is subject to current legislative restrictions (2% of customers' total electric costs per year). Maximum achievable potential is the estimated amount of savings that could be attained if there were no program spending limits. Cost-effectiveness is still a constraint in the maximum achievable scenario.

ICF developed achievable potential estimates on a measure-by-measure basis through a combination of extensive research, expert input, and program performance benchmarking. Measure-level estimates were summed to the program or end-use level, then to the sector and service-territory levels for analysis and reporting.

The ICF approach to estimating achievable potential involved eight steps:

1. Program data review,
2. Achievable potential workshops,
3. ICF program manager review,
4. ComEd implementation contractor review,
5. Program performance benchmarking,  
*and, for the maximum achievable scenario,*
6. Additional review of the eligible stock,
7. Comparative incentive analysis, and
8. Additional benchmarking analysis.

<sup>10</sup> A retrofit measure can only be applied in year one of the analysis since the baseline changes to the efficient unit once it is installed.



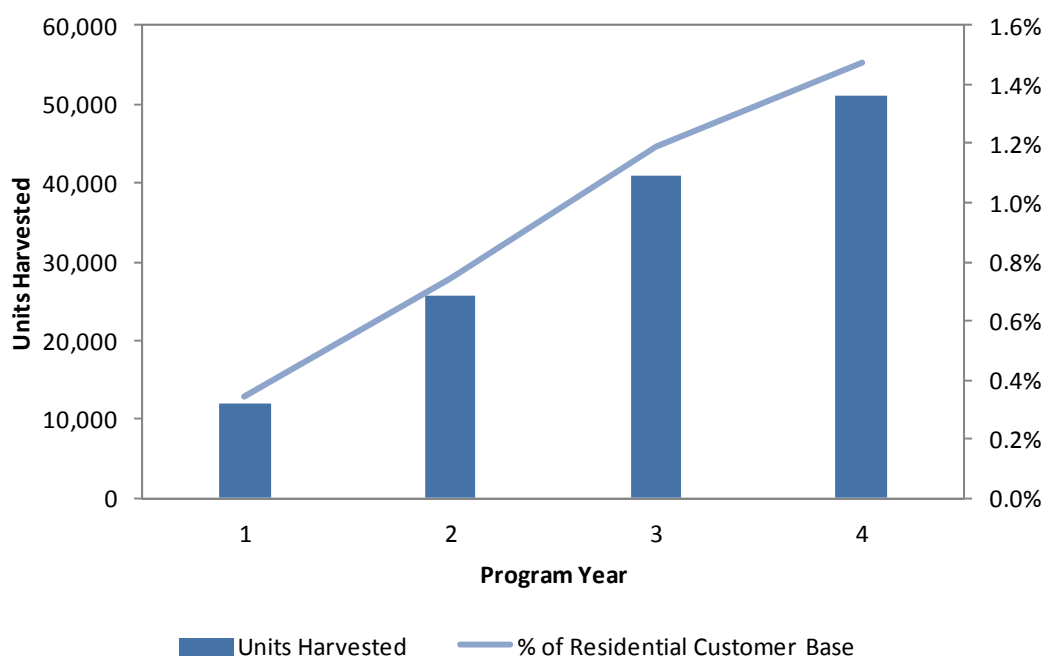
Each step is discussed in more detail below.

### 1.6.1 Program Data Review

ICF conducted an in depth review of all available information pertaining to ComEd's current energy efficiency programs. This information included program tracking data, evaluation reports, the PY4-PY6 program plan, and other information. The purpose of this step was to understand historical program delivery and performance, and to prepare for the achievable potential workshops.

For example, reviewing evaluation reports for the Appliance Recycling program provided insight into historical participation, savings and net-to-gross levels. Figure 6 shows total historical program participation and participation impacts as a percentage of the residential customer base.

**Figure 6. Historical Appliance Recycling Program Participation**



*Sources: ComEd evaluation reports and customer data.*

### Program Costs

Historical program expenditures were provided by ComEd to ICF. These were used to help guide program costs for the forecast. For existing programs, ICF's cost forecasts were reviewed by ComEd program managers. For measures or programs not offered historically by ComEd, ICF developed program cost estimates based on ICF's program implementation experience.

### Net-to-Gross Ratios

ICF used the most currently available ComEd evaluation reports and ComEd planning values as net-to-gross assumptions for this forecast. These values are static for the time horizon of the study. Net-to-gross assumptions are shown in the Appendix.

## 1.6.2 Achievable Potential Workshops

ICF conducted achievable potential workshops with ComEd. The purpose of the workshops was to develop participation estimates for representative measure types. The workshops involved in-depth discussion and analyses of key measures representing each end-use, program, or sector. ComEd and ICF program managers and planners attended each workshop. ComEd program evaluators attended some workshops.

Workshop content varied depending on whether the measure or program was offered historically by ComEd, but the general structure of each workshop was as follows:

1. **Introduction and purpose.**
2. **List of measure-types for discussion in workshop.** Since it is impractical to review all cost-effective measures during workshops, representative measures were selected by ICF for discussion. A measure was considered "representative" if the market's response to the measure could be generalized to similar measures. For example, 14 watt CFLs were selected as the representative "standard CFL" measure for discussion in the residential lighting workshop.

Then, for each representative measure the following was discussed:

3. **Measure parameters.** Savings, costs, lifetime, etc.
4. **Measure cost-effectiveness.** Measure TRC results from DSMore were discussed.
5. **Level setting (if historical measure).** Review of historical program participation savings and costs.<sup>11</sup>
6. **Market barriers.** Market barriers to participation were identified and discussed.
7. **Solutions.** Where possible, solutions to overcome each market barrier were identified and discussed.
8. **Achievable participation** was then estimated based on the workshop attendees' understanding of the measure, historical participation, and market barriers and solutions. Program and maximum achievable participation was estimated for 2013 and 2018. Then, various market penetration curves were presented by ICF.<sup>12</sup> These curves were discussed and the workshop attendees' selected a curve they believed would most likely represent the trajectory of the measure.

In total, ICF conducted 10 workshops in the course of the achievable potential analysis.

Note that in order to estimate measure-level participation, a measure first has to be part of a program, since the program is the vehicle through which savings are delivered. Each program represents a specific set of strategies and tactics designed to overcome barriers to energy efficiency. Each measure analyzed

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<sup>11</sup> In some cases it was difficult to interpret program tracking data. ComEd program managers helped clarify historical program participation and costs.

<sup>12</sup> Examples of market penetration curves include: linear, exponential, "S-curves," and growth-and-decline (where participation peaks then declines due to the size of the eligible stock or other factors). Custom curves can also be developed in ICF's potential model to account for factors such as baseline changes.

was assigned to a specific program type. Most of these program types are consistent with ComEd's current program designs, or what ICF or ComEd thought would be the next generation of a program. These programs are described in the sector-level energy efficiency potential sections of this report.

### 1.6.3 ICF Program Manager Review

ICF program implementation managers also provided input to the achievable potential analysis. ICF managers reviewed information on ComEd measure and program market size, existing program performance, and program design in light of ICF program information in other jurisdictions to inform the analysis.

### 1.6.4 ComEd Implementation Contractor Review

ComEd's prime commercial program implementation contractor reviewed ICF's draft commercial potential estimates and added insight into program tracking data, market size and participation estimates.

### 1.6.5 Program Performance Benchmarking

ICF also conducted research on the performance of other utility programs that exhibit best practices, are ComEd's peers, or both. Benchmarking program performance helped put ComEd program performance and draft achievable potential estimates into context. For example, Figure 7 shows the performance of appliance recycling programs in other jurisdictions, and that of ComEd's program.

**Figure 7. Appliance Recycling Program Performance Benchmarking**

Administrator	State	ACEEE 2012 EE State Scorecard Ranking	Program Expenditures (\$Millions)	MWh Savings (Net)	\$ Per 1st Year kWh	Year	Savings as % of Residential Sales
Alliant Energy—Iowa (Interstate P&L)	IA	11	\$1.6	14,014	\$0.11	2011	0.33%
ComEd	IL	14	\$8.2	72,302	\$0.11	PY4	0.26%
DTE Energy	MI	12	\$2.9	35,109	\$0.08	2011	0.22%
PECO	PA	20	\$3.0	25,908	\$0.12	2011	0.19%
Southern California Edison (SCE)	CA	2	\$12.1	45,982	\$0.26	2011	0.16%
Arizona Public Service	AZ	12	\$1.3	14,168	\$0.09	2011	0.11%
Con Edison	NY	3	\$1.8	6,349	\$0.28	2011	0.04%
Xcel Energy—Minnesota	MN	9	\$0.7	3,717	\$0.18	2011	0.04%

*Sources: Utility program reports, ACEEE, U.S. EIA.*

Energy efficiency program performance benchmarking is a tricky exercise. It is difficult to compare even similar programs on an apples-to-apples basis due to differences in regulation, codes and standards, evaluation, electricity costs and retail rates, market size, demographics, and other factors. Because of such differences "averaging" results across jurisdictions is not particularly useful, nor is it reasonable to assume savings impacts achieved in one jurisdiction in one particular year in the past could be replicated

in another jurisdiction in future year. Nonetheless, when done carefully benchmarking can shed light on program performance or savings forecasts.

For the purposes of this study, ICF selected program benchmarks from states exhibiting best practices in energy efficiency,<sup>13</sup> or that are ComEd's peer in some manner, or both. For example, Xcel Energy-Minnesota is a ComEd peer because it is a relatively large investor owned utility operating in a similar climate zone.

It is worth noting a few items to help put Figure 7 in context. First, DTE Energy operates in Michigan, which has a deemed net-to-gross ratio of 0.9 for all programs. This is much higher than evaluated net-to-gross results for most appliance recycling programs. If 0.9 is an overestimate, then DTE's net savings are overestimated and the cost-effectiveness estimate (8 cents per first year kWh) is low. Also, SCE has operated its recycling program for many years. The relatively high dollar per kWh value for SCE's program may reflect a depleting eligible stock. That is, most of the very old and inefficient refrigerators and freezers may have been harvested, and the marginal unit may have become less cost-effective to harvest.

Compared to the other programs in Figure 7, ComEd's program had one of the biggest impacts (as a % of residential sales) and was among the more cost-effective programs in that year. Prior to this benchmarking exercise, ICF already had a strong grasp on ComEd's program design, and understood it to exhibit best practices based on our experience as an implementation contractor. The added value of the benchmarking data is that it helped provide perspective beyond ICF's and ComEd's experience. If ComEd's program performed poorly relative to the benchmarks ICF would need to dig deeper and figure out whether this was likely due to the budget cap or to other factors.

Program benchmarking data was collected for many program types, and at the portfolio level.

### 1.6.6 Additional Steps in the Maximum Achievable Analysis

The maximum achievable scenario involved increasing all incentives to 100% and reconsidering program designs. ICF conducted further analyses to help estimate additional savings that could be gained in such a scenario, including:

- **Re-reviewing the eligible stock.** While budget is not a constraint under the maximum achievable scenario, market size is. We carefully reviewed the eligible stock to help inform how much more savings ComEd could gain beyond the program achievable scenario. For example, data from the baseline study showed the average age of installed chillers is 15 years. The lifetime of a chiller is 20 years. Therefore, the market size for chillers is fairly limited since most chillers will burnout after the six year time horizon of this study.
- **Comparative incentive analysis.** Incentive levels in the program achievable potential scenario are consistent with ComEd's current incentive levels, and are generally between 25% and 75% of measure incremental cost. All incentives in the maximum achievable scenario are 100% of incremental cost. ICF analyzed the additional impact increased incentives would have on program participation. For measures or programs where incentives are less important, the additional

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<sup>13</sup> Indicated by the ACEEE state scorecard ranking.

incentive has little to no impact. This is the case with the commercial New Construction program. In other cases, the 100% incentive has a large impact, as is the case with the Small Business program.

Where relevant, ICF compared customer payback acceptance for measures<sup>14</sup> in the program and maximum scenarios. A large increase in payback acceptance could indicate there is large amount of additional potential for that measure type, all else equal.

- **Benchmarking.** In some cases, ICF used data from high performing programs around the country to help gauge the upper limits of ComEd program performance in the maximum scenario.

## 1.7 Participation Examples

As discussed above, ICF assessed achievable participation on a measure-by-measure basis. Because there is such a wide variety of measures included in this study, we could not apply just one formulaic approach to estimating program participation for all measures. In order to better describe the steps taken in this study to forecast participation, we provide two examples, below.

ICF underwent each step outlined above, in Section 1.6, to forecast participation for the below measures. Note, however, that some forecasting tactics varied by measure. For example, for the first measure, industrial sub-metering and interval metering, ICF relied largely on data from outside ComEd's service territory, since this is not a measure offered historically by ComEd, nor is it a deemed measure. Nor did we consider customer payback a factor in estimating participation for this measure, as we believe payback is generally not a significant factor in customers decision making processes to install sub-meters. On the other hand, LED case lighting is a measure offered historically by ComEd; therefore, ICF was able to consider program tracking data in forecasting participation. And unlike for sub-metering, ICF did consider customer payback as one factor in estimating participation for LED case lighting.

### 1.7.1 Example 1: Industrial Sub-Metering & Interval Metering

Industrial facility sub-metering and interval metering is a retrofit measure designed to help industrial facility managers better manage energy use. Sub-metering is considered a behavioral measure, since savings result not from the physical installation of the measure, but through actions taken based upon information gained through sub-metered data (e.g., the identification of equipment scheduling issues, or sub-optimal equipment performance). This is not a measure offered historically by ComEd, nor is it a deemed measure. Therefore, ICF relied largely on data from outside ComEd's service territory, including ICF databases and other sources,<sup>15</sup> along with information gained during the industrial achievable potential workshop, to develop measure parameters and participation estimates.

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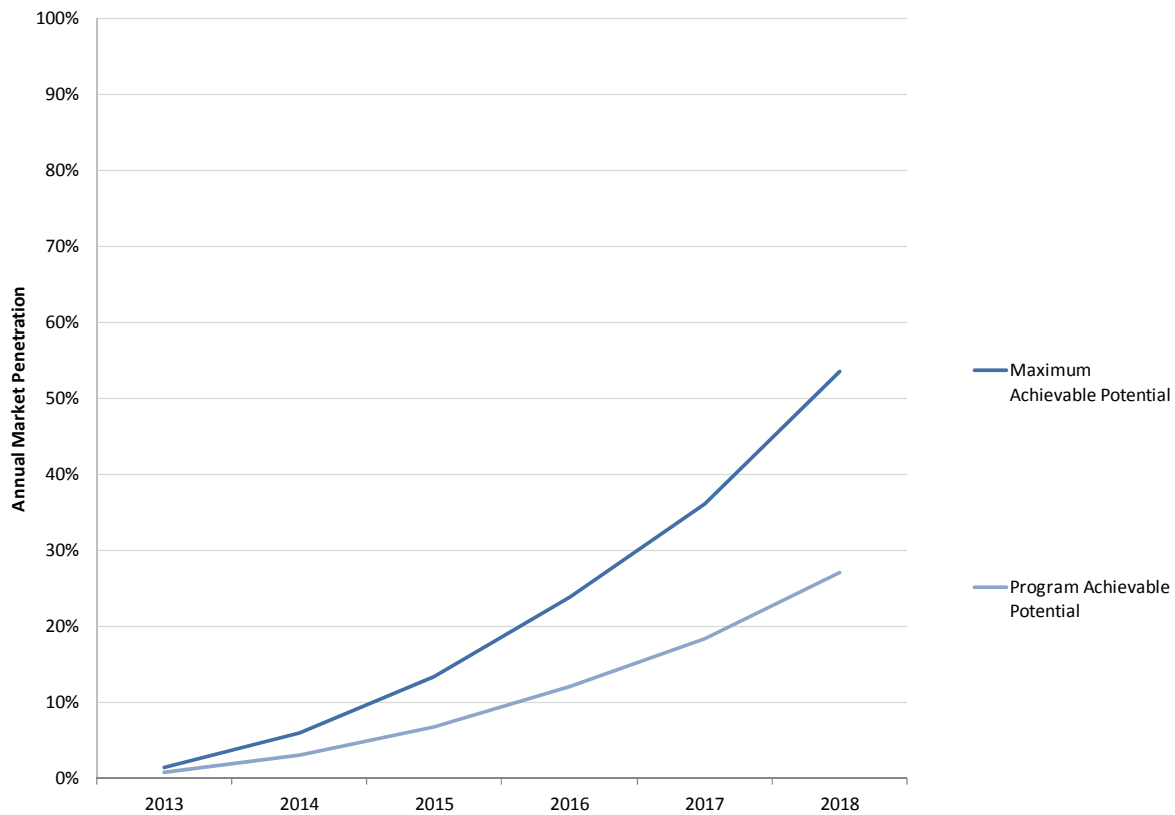
<sup>14</sup> Customer payback acceptance is the estimated portion of customers that state they will install a measure given its simple payback. Simple payback is the dollar amount invested by the customer in the measure (the incremental cost minus the incentive) divided by the annual bill savings due to the measure, expressed in months or years. Customer payback acceptance rates were estimated for residential and non-residential customers based on self-reported values collected through surveys instrumented in the course of this study. These surveys are shown in the Appendix.

<sup>15</sup> Worrel, E.; Galitsky, C. *Energy Efficiency Improvement and Cost Saving Opportunities for Breweries, an Energy Start Guide for Energy and Plant Managers*. Ernest Orlando Lawrence Berkeley National Laboratory. 2003.

Figure 8 shows key measure assumptions, and participation estimates, for industrial sub-metering and interval metering. Participation estimates for this measure were developed during the industrial achievable potential workshop through the process discussed in Section 1.6.2, above. Figure 9 shows the resulting participation curves for this measure under each achievable potential scenario. The consensus during the workshop was that potential growth for this measure is exponential. This reflects the maturity of the technology, its relatively low current market saturation, and its strong value proposition for industrial customers.

**Figure 8. Industrial Sub-Metering & Interval Metering Measure and Participation Assumptions**

Measure Characteristic	Value	Source
1. Applicable sector	Industrial	ICF
2. Applicable subsector(s)	All	ICF
4. End-use(s)	All	ICF
5. Measure name	Sub-metering & interval metering	ICF
6. Measure definition	Sub-meters installed	ICF
7. Baseline definition	Existing level of sub-metering	ICF
9. Measure delivery type	Retrofit	ICF
10. Measure unit	Facility	ICF
11. Incremental cost	\$363,000	LBNL, ICF
12. Effective useful life	15 years	LBNL, ICF
13. Incremental (annual) kWh savings	5% of facility baseline energy use	LBNL, ICF
14. Current measure saturation rate	19%	LBNL, ICF
15. Incentive, Program Achievable Scenario	\$0.07 per kWh (29% of incremental cost)	ICF
16. Incentive, Maximum Achievable Scenario	\$0.24 per kWh (100% of incremental cost)	ICF
17. Annual market acceptance rate in 2013, Program Achievable Potential Scenario	1.0%	Achievable potential workshop
18. Annual market acceptance rate in 2013, Maximum Achievable Potential Scenario	1.5%	Achievable potential workshop
19. Annual market acceptance rate in 2018, Program Achievable Potential Scenario	27.0%	Achievable potential workshop
20. Annual market acceptance rate in 2018, Maximum Achievable Potential Scenario	53.0%	Achievable potential workshop
21. Market penetration curve type	Exponential distribution function	Achievable potential workshop

**Figure 9. Industrial Sub-Metering & Interval Metering Participation Curves**

### 1.7.2 Example 2: Commercial LED Refrigerated Case Lighting

LED refrigerated case lighting involves retrofitting florescent lighting with LED lamps in refrigerated display cases in grocery stores and other commercial facilities. Measure savings and costs were sourced using information in the IL TRM and through ICF research. Current market saturation was sourced from the ComEd baseline report. LED case lighting is a measure offered historically by ComEd, and ICF used ComEd tracking data to help estimate participation in the first year of the analysis (2013). The forecast

for the remaining years of the analysis (2014-2018) was developed based on secondary research,<sup>16</sup> primary research on C&I customer decision making,<sup>17</sup> and ICF commercial program experience.

Figure 10 shows key measure assumptions, and participation estimates, for LED case lighting. Figure 11 shows the resulting participation curves for this measure under each achievable potential scenario. At the estimated incentive levels, and based on ICF's understanding of the market for this measure in ComEd's service territory, and nationwide, ICF believes this measure will move out of the "early-adopter" phase and into the "mid-adopter" phase over the next five years. Our forecast for the diffusion of LED case lighting in the marketplace is represented by a logistic distribution function; such functions in ICF's potential model are based in part on well-known research conducted by Frank Bass,<sup>18</sup> and others.

**Figure 10. Commercial LED Refrigerated Case Lighting Measure & Participation Assumptions**

Measure Characteristic	Value	Source
1. Applicable sector	Commercial	ICF
2. Applicable subsector(s)	All	ICF
4. End-use(s)	Refrigeration	ICF
5. Measure name	LED Case Lighting	ICF
6. Measure definition	LED Refrigerated Case Lighting (29W or less)	ICF
7. Baseline definition	T12 Refrigerated Case Lighting	IL TRM, ICF
9. Measure delivery type	Retrofit	IL TRM, ICF
10. Measure unit	Linear ft.	IL TRM, ICF
11. Incremental cost	\$43.75	IL TRM, ICF
12. Effective useful life	10 years	IL TRM, ICF
13. Incremental (annual) kWh savings	56 kWh	IL TRM, ICF
14. Current LED saturation rate	2.0%	ComEd 2012 Baseline Study, Opinion Dynamics Corporation
15. Incentive, Program Achievable Scenario	\$32.81 (75% of incremental cost)	ICF assumption

<sup>16</sup> U.S. Department of Energy. *Product Snapshot: LED Replacement Lamps*. Prepared by D&R International. July 2012.

U.S. Department of Energy. *Solid-State Lighting Research & Development: Multi-Year Program Plan*. Prepared by Bardsley Consulting et al. April 2012.

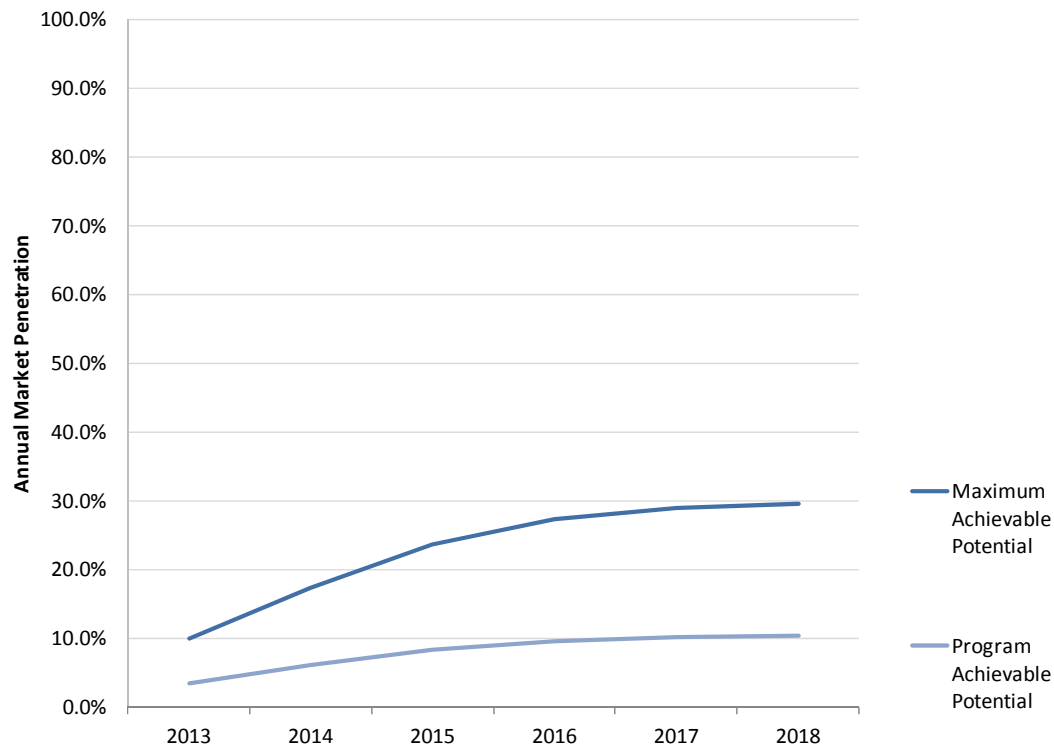
Southern California Edison. *The Southern California Edison (SCE) Advanced Light Emitting Diode (LED) Ambient Lighting Program Customer Preference and Market Pricing Trial*. Prepared by Opinion Dynamics Corporation et al. December 2012.

<sup>17</sup> See discussion on comparative incentive analysis in Section 1.6.6, above. Based on ComEd C&I customer survey data (see Appendix for survey), ICF estimated that two-thirds of customers would accept the payback terms for LED case lighting under the program achievable scenario (1.7 years); under the maximum achievable scenario, we estimated 100% of customers would accept the payback terms (0 years). However, since there are many market barriers to measure adoption, payback acceptance rates were only factor considered in estimating participation for this measure

<sup>18</sup> Bass, Frank M. *A New Product Growth Model for Consumer Durables*. Management Science, Vol. 14 No. 5. 1969.



Measure Characteristic	Value	Source
16. Incentive, Max. Achievable Scenario	\$43.75 (100% of incremental cost)	Max. achievable scenario assumption
17. Post-incentive simple payback, Program Achievable Scenario	1.7 years	(Incremental Cost-Incentive)/ Customer energy bill savings
18. Post-incentive customer payback acceptance estimate, Program Achievable Scenario	66.0%	ComEd C&I Customer Adoption Survey, ICF Calculation
19. Post-incentive simple payback, Maximum Achievable Scenario	0 years	(Incremental Cost-Incentive)/ Customer energy bill savings
20. Post-incentive customer payback acceptance estimate, Maximum Achievable Scenario	100.0%	ComEd C&I Customer Adoption Survey, ICF Calculation
21. Annual market acceptance rate in 2013, Program Achievable Potential Scenario	3.5%	ComEd tracking data, ICF estimate
22. Annual market acceptance rate in 2013, Maximum Achievable Potential Scenario	10.0%	ICF estimate based upon research (U.S. DOE, SCE, ComEd C&I Customer Adoption Survey), and ICF commercial program manager experience
23. Annual market acceptance rate in 2018, Program Achievable Potential Scenario	10.5%	ICF estimate based upon research (U.S. DOE, SCE, ComEd C&I Customer Adoption Survey), and ICF commercial program manager experience
24. Annual market acceptance rate in 2018, Maximum Achievable Potential Scenario	30.0%	ICF estimate based upon research (U.S. DOE, SCE, ComEd C&I Customer Adoption Survey), and ICF commercial program manager experience
25. Market penetration curve type	Logistic distribution function	ICF assumption

**Figure 11. Commercial LED Refrigerated Case Lighting Participation Curves**

## 1.8 DCEO Programs

ICF included estimates of DCEO achievable potential in this study. Estimates for DCEO programs were developed based upon an analysis of DCEO program evaluation reports and historical program costs. Average per project savings were developed for each program and adjusted to reflect adopted baseline changes. Next, program costs per project were estimated based on historical participation and costs. Participation was then extrapolated for each year according to ComEd's spending cap for DCEO programs, historical program performance, and ICF's understanding of market size and market barriers for each program.

## 2 Total Energy Efficiency Potential

This section includes the presentation and analysis of ICF's estimates of total economic and achievable potential for ComEd's service territory for 2013 through 2018. Total potential is the sum of residential, commercial, and industrial potential. Electric savings and program cost estimates are shown, as well as benefit-cost estimates.

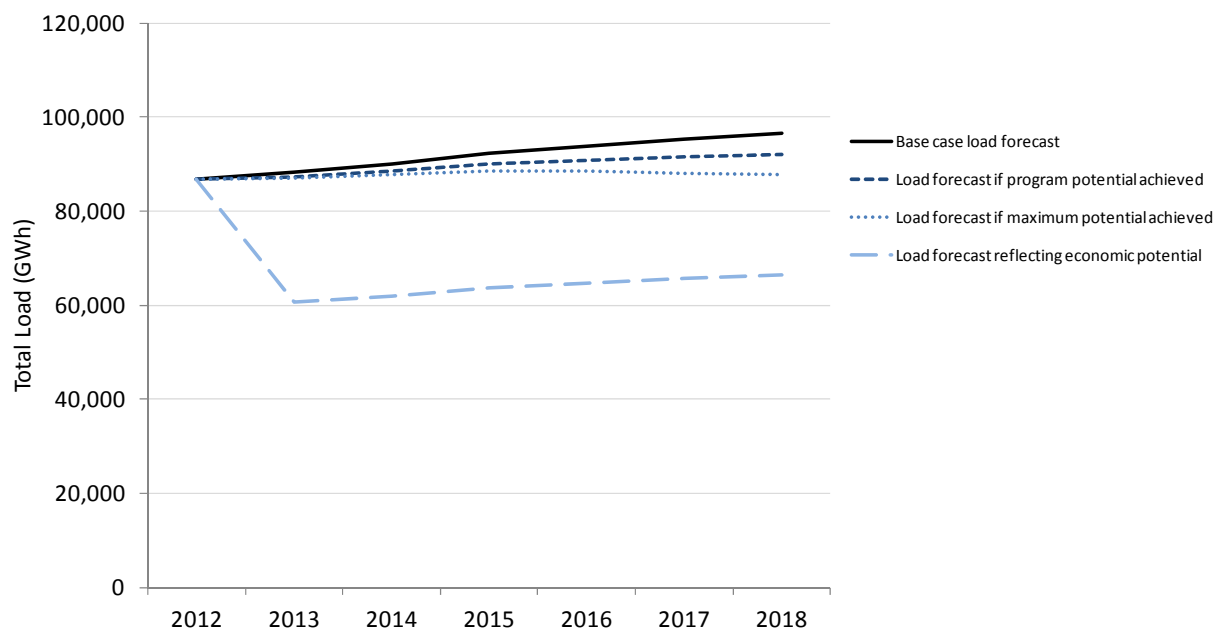
### 2.1 Summary

Figure 12 shows ComEd's base case total load forecast, as well as alternative total load forecasts generated by ICF that account for savings estimated under each scenario in this study.<sup>19</sup> 2012 is the base year for this analysis, and 2013 through 2018 are the study years. In the base case, load grows at an average rate of 1.7% per year. The program potential scenario savings would cut load growth by over half, whereas savings under the maximum achievable scenario would completely offset load growth by 2016, and would result in a decrease in annual load in 2017 and 2018.

The load forecast accounting for economic potential has a "hockey stick" shape because all retrofit measures are applied in 2013, whereas only replace-on-burnout and new construction measures are applied in 2014 through 2018.<sup>20</sup> Most measures in the analysis are retrofit in nature.

Note that all estimates shown include values for DCEO programs unless otherwise noted.

Figure 12. Alternative Total Load Forecasts



<sup>19</sup> To develop the alternative load forecasts, cumulative savings forecasts were subtracted from the base case load forecast.

<sup>20</sup> Replace-on-burnout and new construction measures are also applied in 2013.

## 2.2 Total Economic Potential

Figure 13 shows the distribution of economic potential by sector. As discussed above, economic potential is the amount of savings due to installing the most technically-efficient cost-effective measures.

The distribution of economic potential reflects three constraints: the portion of load by sector, the size of the eligible stock by sector, and the number and type of cost-effective measures by sector.<sup>21</sup>

**Figure 13. Distribution of Total Cumulative Economic Potential, by Sector, 2018**  
(30,009 GWh, 32% of Total Load in 2018)

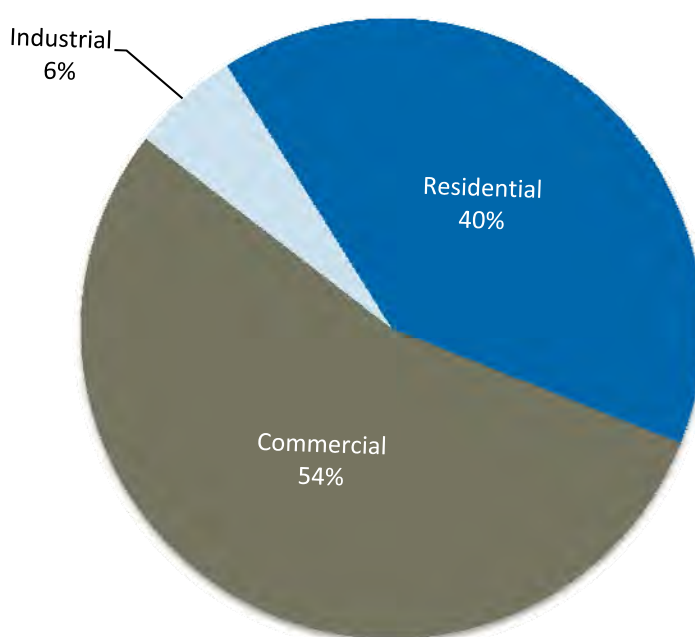
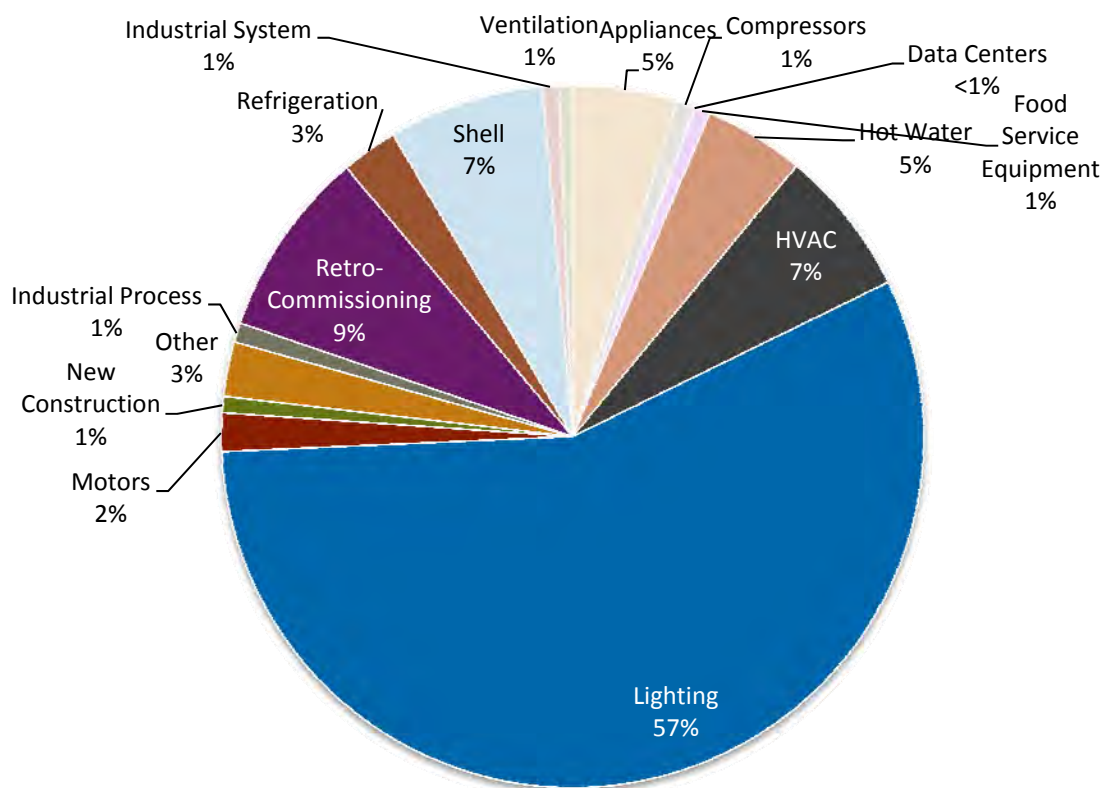


Figure 14 shows the distribution of total economic potential by end-use. Lighting represents a large portion, 57%, of cost-effective potential across all sectors. This is because there is a high saturation of lighting in every sector (i.e., every building has lighting), and because there is still a large eligible stock for efficient lighting. For example, about 70% of residential lighting could be replaced with CFLs or LEDs, and nearly 60% of commercial linear florescent lighting could be replaced with more efficient T8/T5 or LED options.

<sup>21</sup> ComEd updated its avoided costs in June 2013, following the completion of this analysis. In July 2013, all measures were re-run in DSMore using the updated avoided costs to examine changes in measure cost-effectiveness. Several additional measures were found to be cost-effective. If these measures are included in the analysis of economic potential, total cumulative economic potential would increase 2,848 GWh, or 2% in 2018. Load impacts would increase from 32% to 34% in 2018.

It is also important to note that retrocommissioning ("RCx") is the second largest opportunity, because RCx is much different than lighting. RCx is a "comprehensive" opportunity involving a commercial building tune-up and building manager education. Shell measures, such as insulation and air sealing represent the third largest economic savings potential.

**Figure 14. Distribution of Total Cumulative Economic Potential by End-Use, 2018<sup>22</sup>**



## 2.3 Total Achievable Potential

Total achievable potential is the sum of achievable potential estimated for each measure in the analysis. Total incremental and cumulative achievable potential estimates are shown in Figure 15, as well as load impacts. ICF estimates that, with the budget cap, ComEd can achieve annual savings equal to 1.0% of load per year. Without a budget cap (in the maximum achievable scenario) annual savings estimates are 150% higher in 2013 and 250% higher than program achievable savings in 2018.

On a cumulative basis, these savings equal 5% of load in 2018 in the program scenario, and 10% of load in the maximum scenario.

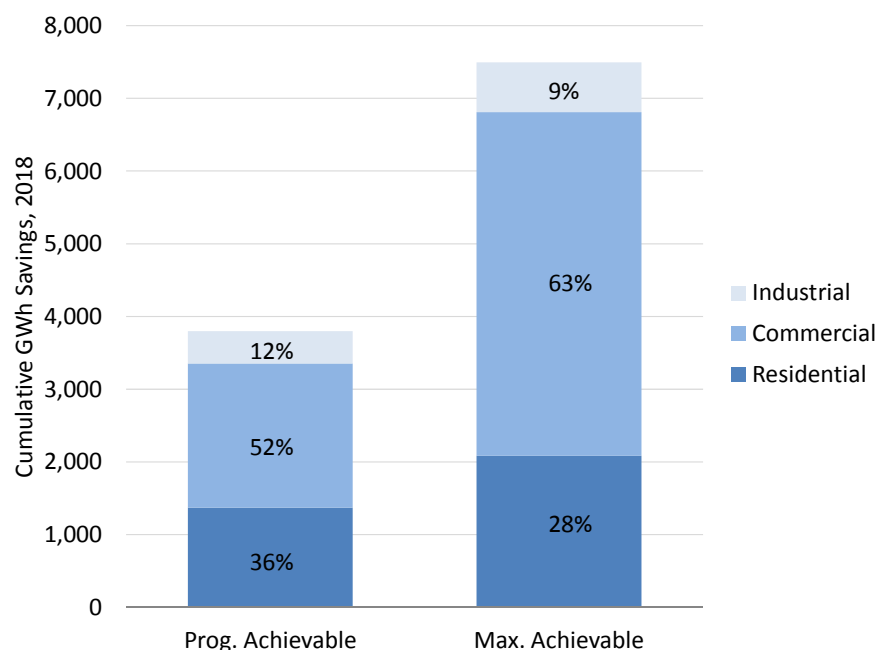
<sup>22</sup> Note economic potential does not account for savings due to the residential Home Energy Report benchmarking program.

Figure 15. Total Achievable Potential, by Scenario and Year

	2013	2014	2015	2016	2017	2018
<b>Cumulative Savings Forecast—GWh</b>						
Economic potential	27,610	28,162	28,679	29,161	29,634	30,009
Maximum achievable potential	1,122	2,453	3,767	5,430	7,104	8,693
Program achievable potential	824	1,649	2,294	3,043	3,778	4,387
<b>Cumulative Savings Forecast— % of load</b>						
Maximum achievable potential	1%	3%	4%	6%	8%	10%
Program achievable potential	1%	2%	3%	3%	4%	5%
<b>Incremental Savings Forecast—GWh</b>						
Maximum achievable potential	1,122	1,438	1,602	1,865	1,956	2,111
Program achievable potential	766	868	827	846	828	846
<b>Incremental Savings Forecast—% of load</b>						
Maximum achievable potential	1.3%	1.6%	1.7%	2.1%	2.1%	2.4%
Program achievable potential	0.9%	1.0%	0.9%	1.0%	0.9%	1.0%
<b>Program Costs (Millions, Real 2013\$)</b>						
Maximum achievable potential	\$265	\$349	\$426	\$487	\$488	\$527
Program achievable potential	\$125	\$137	\$139	\$146	\$152	\$157

Figure 16 shows the distribution of cumulative savings by sector for each scenario, for ComEd programs only (i.e., excluding DCEO program savings). Commercial achievable potential is 11% higher in the maximum scenario; as discussed in the commercial achievable potential analysis, efficient lighting constitutes most of the additional commercial potential.

Figure 16. Cumulative Achievable Savings by Sector and Scenario, 2018



## 2.4 Total Benefits and Costs

Figure 17 shows total TRC benefits, costs, net benefits, and cost-effectiveness estimated under both achievable potential scenarios. Net TRC benefits are \$0.8 Billion in the program scenario and \$2.4 Billion in the maximum scenario.

Benefits and costs both triple in the maximum scenario; overall, the scenarios are equally cost-effective. In the maximum scenario, increasing incentives to 100% does not impact cost-effectiveness because incremental, not incentive costs, count as TRC costs. Further, program experience shows that larger programs tend to benefit from economies of scale. Therefore, non-incentive costs do not escalate at the same rate as incentive costs in the maximum scenario. These economies of scale help maintain cost-effectiveness.<sup>23</sup>

**Figure 17. Total Benefits, Costs and Costs-Effectiveness (2013-2018)**

Sector	Program Achievable				Max Achievable			
	Benefits (\$Millions)	Costs (\$Millions)	Net Benefits (\$Millions)	TRC B/C Ratio	Benefits (\$Millions)	Costs (\$Millions)	Net Benefits (\$Millions)	TRC B/C Ratio
Residential	\$356	\$247	\$109	1.4	\$1,762	\$960	\$802	1.8
Commercial	\$963	\$394	\$569	2.5	\$2,213	\$900	\$1,313	2.5
Industrial	\$155	\$37	\$118	4.2	\$335	\$69	\$266	4.8
<b>Total</b>	<b>\$1,474</b>	<b>\$678</b>	<b>\$796</b>	<b>2.2</b>	<b>\$4,310</b>	<b>\$1,930</b>	<b>\$2,380</b>	<b>2.2</b>

## 2.5 Portfolio benchmarking

Total estimated savings impacts in 2018 in this study's maximum achievable scenario are higher than the impacts of some of the top performing portfolios' shown in Figure 18, below. This is most likely due to the 100% incentive assumption in this study. Program achievable estimates are comparable to, or higher than actual program savings in some top-ranked states.<sup>24</sup>

However, as discussed in the approach section of this report, it is very difficult to compare program performance on an apple-to-apples basis. There are many differences between ComEd's territory and each territory in Figure 18. For example, ComEd's retail rates are a third or more lower than rates in most Northeastern states. Higher retail rates generally mean efficiency measures are more financially attractive to customers. It is hotter in Southern California than in Illinois. Therefore, more cooling measures are likely to be cost-effective there than in ComEd's territory.

Further, EISA 2007 went into effect in 2012, after the program reporting periods shown below. On the other hand, the market for LEDs has also changed significantly since 2011.

<sup>23</sup> Since all non-incentive program costs are TRC costs a large increase in the share of non-incentive costs would result in lower cost-effectiveness.

<sup>24</sup> Based on ACEEE's state scorecard ranking.

Figure 18. Program portfolio benchmarking

Administrator	State	Year	Reporting Type	ACEEE 2012 EE State Scorecard Ranking	Program Expenditures (\$Millions)	GWh Savings (Net)	\$ Per 1st Year kWh	Savings as % of Load
Con Edison	NY	2011	Program report/actual	3	\$119	430	\$0.28	0.8%
Connecticut Light & Power	CT	2010	Program report/actual	6	\$154	591	\$0.26	1.2%
DTE Energy	MI	2011	Program report/actual	12	\$55	472	\$0.12	1.0%
Efficiency Vermont	VT	2011	Program report/actual	5	\$32	101	\$0.32	1.8%
National Grid	MA	2011	Program report/actual	1	\$110	370	\$0.30	1.7%
NSTAR	MA	2010	Program report/actual	1	\$149	362	\$0.41	1.7%
PECO	PA	2011	Program report/actual	20	\$60	356	\$0.17	0.9%
Southern California Edison	CA	2011	Program report/actual	2	\$335	1,087	\$0.31	1.3%
Xcel Energy - Minnesota	MN	2011	Program report/actual	9	\$88	419	\$0.21	1.3%
ComEd—PY6 Plan	IL	PY6 Plan	Program plan/forecast	14	\$163	775	\$0.21	0.9%
ComEd Potential Study Program Achievable	IL	2018	Potential study/forecast	14	\$157	966	\$0.19	0.9%
ComEd Potential Study Max Achievable	IL	2018	Potential study/forecast	14	\$527	2,111	\$0.25	2.4%

There are too many differences to describe here, but what we can infer from this benchmarking data is that even with the current budget cap, ComEd could achieve savings impacts comparable to that of higher performing administrators' around the country, and that without a budget cap, ComEd's portfolio impacts could be amongst the highest in the country.

In reality, we would obviously not expect all program incentive levels to equal 100% of incremental costs. They are set to this level in potential studies to show an upper limit on incentive impacts. Setting 100% incentive levels on all measures is, in all likelihood, politically infeasible, and significant additional savings could be gained for many measures at incentive levels between current program incentive and maximum incentive levels. In some cases, 100% incentive levels are economically inefficient and unnecessary. For example, it is important that most customers have some buy-in to efficiency, as they are more likely to take better care of the efficiency assets over the long-run. For some programs, incentives are not the primary driver of participation, and 100% incentives may in theory result in dead weight loss.<sup>25</sup>

<sup>25</sup> If equal participation could be gained at incentives lower than 100%, the dead weight loss would be the value of the 100% incentives paid minus the estimated value of the optimal incentives paid, where the optimum level is an incentive level lower than 100% that results in maximum market acceptance.



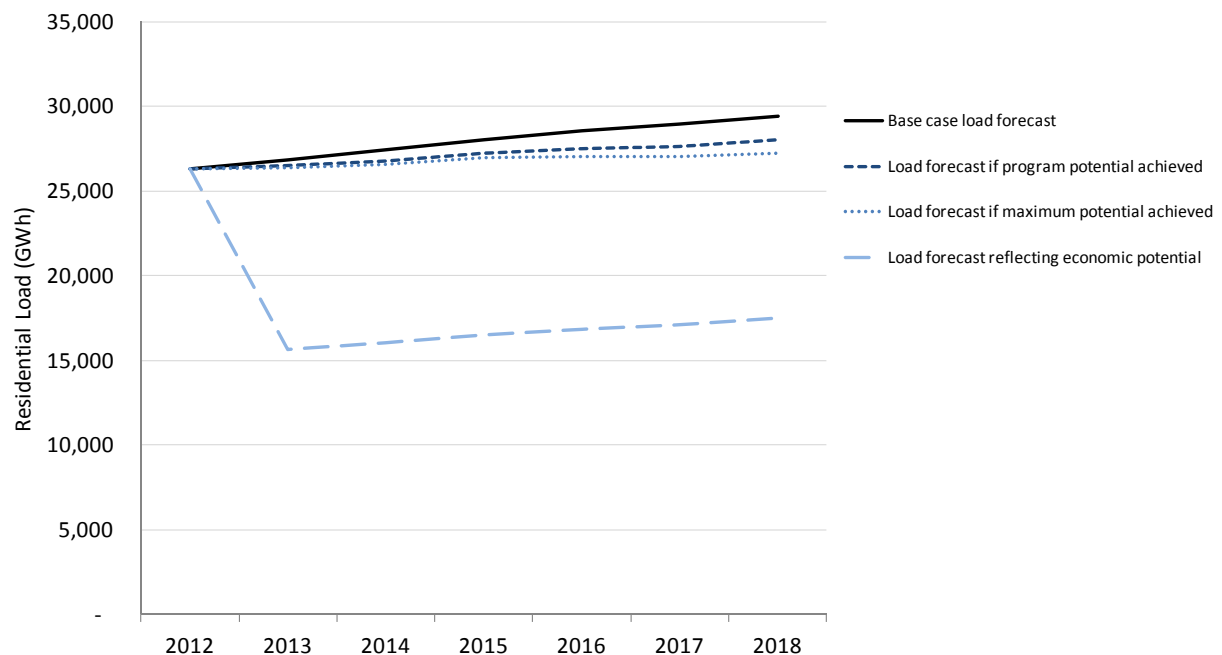
## 3 Residential Energy Efficiency Potential

### 3.1 Summary

Figure 19 shows ComEd's base case residential load forecast, as well as alternative load forecasts generated by ICF that account for savings estimated under each scenario in this study.<sup>26</sup> 2012 is the base year for this analysis, and 2013 through 2018 are the study years. In the base case load forecast, residential load grows at an average rate of 1.9% per year. Program potential savings would cut average load growth by 70%, and savings in the maximum achievable scenario would more than offset load growth by 2016.

Note that all estimates shown include values for DCEO programs unless otherwise noted.

**Figure 19. Alternative Residential Load Forecasts**

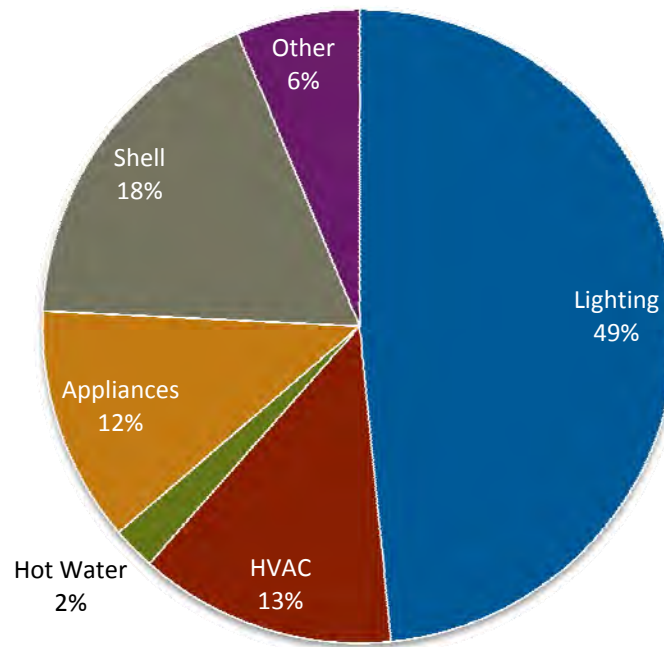


### 3.2 Residential Economic Potential

Figure 20 shows the distribution of residential economic potential by end-use. Lighting comprises about half the cost-effective potential in homes. CFLs account for most lighting savings. Other significant measure types include air sealing, duct insulation and sealing, wall and attic insulation, refrigerator recycling, and specialty CFLs. Together these measures comprise 80% of residential economic potential.

<sup>26</sup> To develop the alternative load forecasts, ICF's cumulative savings forecasts were subtracted from the base case load forecast.

**Figure 20. Distribution of Cumulative Residential Economic Potential, by End-use, 2018**  
(11,978 GWh, 41% of Residential Load)



### 3.3 Residential Achievable Potential

#### 3.3.1 Summary

Residential achievable potential is the sum of achievable potential estimated for each residential measure in the analysis. Incremental and cumulative achievable potential estimates are shown in Figure 21, as well as load impacts. ICF estimates that, in the program achievable scenario, ComEd residential programs could reach annual savings equal to 1.3% to 1.5% of residential load per year. In the maximum scenario, estimated load impacts are 0.2% higher in 2013 and 0.9% higher in 2018.

On a cumulative basis, these savings equal 5% of load in 2018 in the program scenario, and 8% of load in the maximum scenario.

**Figure 21. Residential Achievable Potential, by Scenario and Year**

	2013	2014	2015	2016	2017	2018
<b>Cumulative Savings Forecast—GWh</b>						
Maximum achievable potential	443	850	1,099	1,535	1,947	2,219
Program achievable potential	352	658	816	1,059	1,272	1,372
<b>Cumulative Savings Forecast— % of residential load</b>						
Maximum achievable potential	2%	3%	4%	6%	7%	8%
Program achievable potential	1%	2%	3%	4%	5%	5%
<b>Incremental Savings Forecast—GWh</b>						
Maximum achievable potential	443	499	491	575	625	660
Program achievable potential	363	407	380	384	369	366
<b>Incremental Savings Forecast—% of residential load</b>						
Maximum achievable potential	1.6%	1.9%	1.8%	2.1%	2.3%	2.4%
Program achievable potential	1.4%	1.5%	1.4%	1.4%	1.3%	1.3%
<b>Program Costs (Millions, Real 2013\$)</b>						
Maximum achievable potential	\$92	\$104	\$123	\$132	\$115	\$125
Program achievable potential	\$44	\$44	\$43	\$44	\$45	\$45

### 3.3.2 Residential Program Savings

As discussed in the approach section of this report, measures were assigned to programs for the purposes of estimating achievable potential. Each program represents a specific set of market interventions designed to increase uptake of efficiency measures. In most cases, the programs modeled are consistent with ComEd's program designs. The residential programs modeled in this study are described briefly below.

- **Residential Lighting** is a "midstream" lighting program that buys down the cost of efficient lighting products at the retail level.
- **Single Family Home Performance** performs diagnostic energy audits of single family homes, directly installs low-cost measures, provides customer education on further efficiency options, and pays rebates to customers who agree to install additional measures, such as air sealing and attic insulation. This program is operated jointly with the gas utilities.
- **Multifamily Home Performance** installs low-cost measures in apartments and pays rebates to multifamily building owners who agree to have common area efficiency projects performed. This program is operated jointly with the gas utilities.
- **Residential Complete System Replacement** pays rebates to customers who install both a high efficiency furnace and a high efficiency air conditioner. This program is operated jointly with the gas utilities.
- **Appliance recycling** pays rebates to residential customers for the removal and proper disposal of their secondary and older inefficient but functioning refrigerators, freezers, and room air conditioners.

- **Residential Benchmarking (Home Energy Report or "HER")** provides information to residential customers on their latest energy usage compared to their historical use, and compared to that of customers in similar homes.
- **Department of Commerce and Economic Opportunity ("DCEO")** programs include the Low-Income Residential Retrofit Program, Public Housing Authority Efficient Living, and Energy Efficient Affordable Housing Construction.
- **Other** includes efficient pool pumps.

### 3.3.3 Savings in 2013

Figure 22<sup>27</sup> shows total annual residential savings estimates for ComEd residential programs and the distribution of savings by program for each achievable scenario in 2013 and 2018.

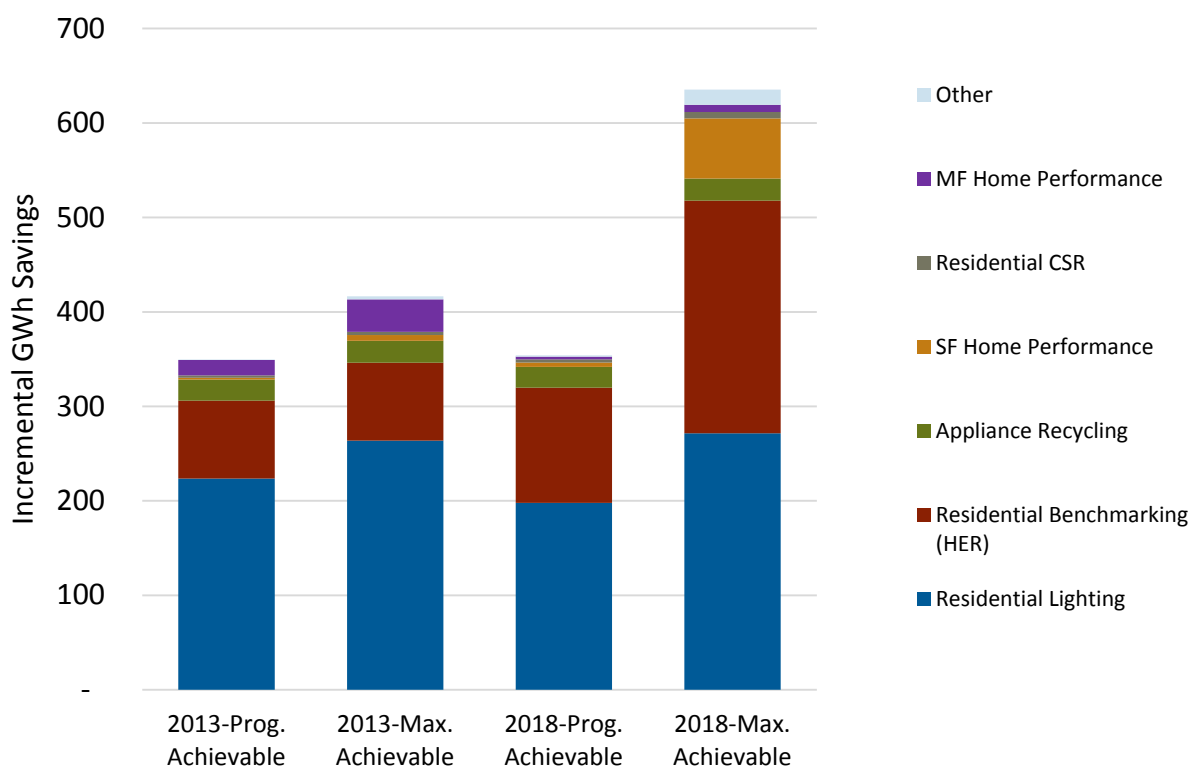
Estimated Savings in 2013 are 19% higher in the maximum scenario. In absolute terms, lighting savings increase the most (40 GWh) in the maximum scenario in 2013. In percentage terms, Multifamily savings increases the most (212%) because incentives double to 100% in the maximum scenario, which removes first-cost and split-incentive barriers.<sup>28</sup>

Taken together, Residential Lighting and Multifamily account for 87% of the additional achievable residential savings in the maximum scenario in 2013.

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<sup>27</sup> Estimates shown exclude DCEO program savings. DCEO programs are 3% of total estimated annual residential savings in the program scenario in 2013 and 4% in 2018. They are 4% of total residential savings in the maximum scenario in 2013, and 6% in 2018.

<sup>28</sup> The split incentive barrier exists because renters see direct financial benefits of efficiency upgrades paid for by owners (i.e., owners do not see a direct financial return on their investments). The split-incentive barrier is a key market barrier to multifamily program participation.

**Figure 22. Annual Residential GWh Savings by Program and Scenario, 2013 and 2018**

### 3.3.4 Savings in 2018

Major changes across years and between scenarios illustrated Figure 22 reflect technology baseline improvements, and other forecasted changes to certain residential programs.

EISA 2007 represents one of the most important impacts to residential savings in this study. The effects of EISA 2007 impact overall Lighting program savings, as well the program's measures mix. Baseline improvements required by EISA drop savings per standard CFL about 30%, on average. Other factors will also impact the Lighting program. For example, retailers are stocking fewer CFLs and more LEDs, and prices for high-quality LEDs,<sup>29</sup> while coming down, are still high. Also, in this analysis, fewer dollars are assumed to be spent on LEDs in the program scenario than in the maximum scenario.<sup>30</sup> This is because at current LED costs, the Lighting program cannot afford to spend too much more on LED rebates given the budget cap.

<sup>29</sup> Some retailers are also stocking more less-expensive but lower-quality LEDs (those that do not meet Design Lights Consortium, "DLC," standards) than higher-quality, but pricier DLC-approved models.

<sup>30</sup> Cumulative residential LED lighting savings are 214% higher in the maximum scenario than in the program scenario in 2018.

HER savings are also higher in the program scenario in 2018. This is not because there are more assumed participants in this scenario, but because average annual savings increases each year for existing participants.<sup>31</sup> HER savings are substantially higher in 2018 in the maximum scenario than in the program scenario. This is because ICF assumed that in this scenario, a large group of additional participants would receive the report beginning in 2016. This additional group would be comprised of residential customers with above median annual electricity use; current HER recipients are in the top quartile (25%) of annual household consumption.

Third, Multifamily program savings is lower in 2018 than in 2013. ComEd has implemented this program for several years and has already served many larger multifamily buildings. Therefore, the eligible stock is depleting and program marginal costs per building are increasing.<sup>32</sup> Both factors suggest a downward trend in savings. This trend also occurs in the maximum scenario. ICF also modeled a common area retrofit project for this program. Participation in this program element is forecasted to increase over time.

In the maximum achievable scenario, ICF forecasts substantially higher savings for Single Family Home Performance in 2018. The savings level for this program in this scenario is commensurate with that of top performing home performance programs in other jurisdictions, and with what ICF believes to be the long-term market response to "free" home energy audits and home energy retrofits.

On a cumulative basis, Residential Lighting, HER, and SF Home Performance account for 83% of additional savings<sup>33</sup> in the maximum scenario in 2018.

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<sup>31</sup> Based on the PY4 Home Energy Report evaluation and information provided to ComEd by the HER contractor, OPower.

<sup>32</sup> It takes more effort (marketing, scheduling, traveling) to reach two smaller buildings than one larger building.

<sup>33</sup> Savings incremental to program scenario savings in 2018.

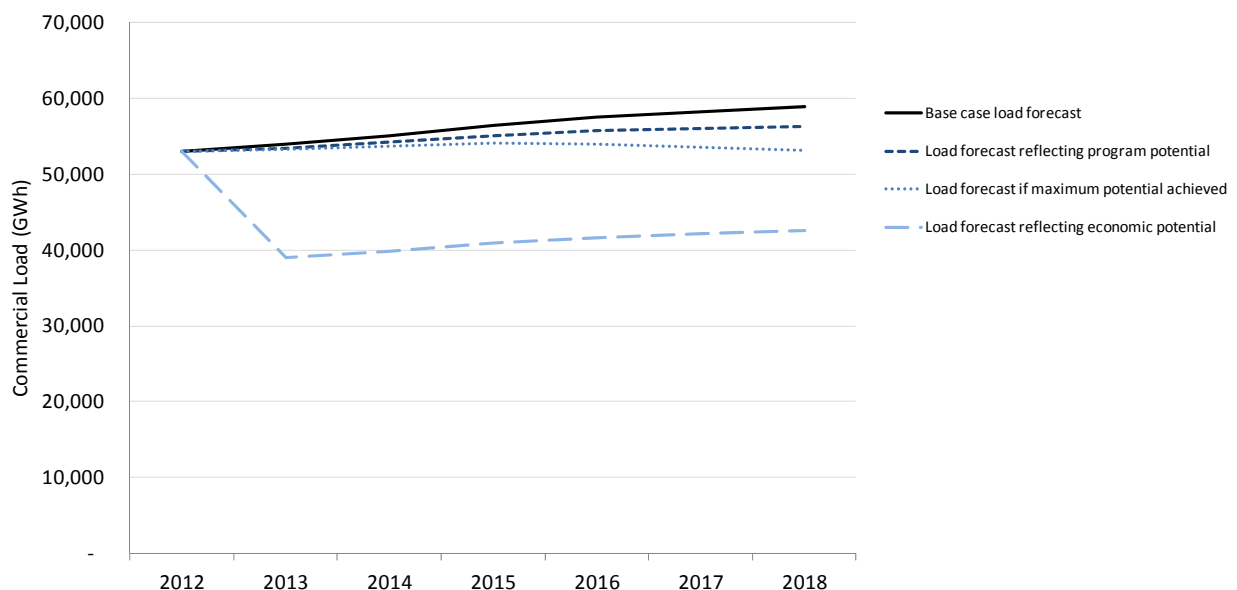
## 4 Commercial Energy Efficiency Potential

### 4.1 Summary

Figure 23 shows ComEd's base case commercial load forecast, as well as alternative load forecasts generated by ICF that account for savings estimated under each scenario in this study.<sup>34</sup> 2012 is the base year for this analysis, and 2013 through 2018 are the study years. In the base case, commercial load grows at an average rate of 1.6% per year. The program potential scenario cuts commercial load growth by about half, whereas savings under the maximum achievable scenario would completely offset load growth by 2015, and would result in a decrease in annual commercial load in 2016, 2017 and 2018.

Note that all estimates shown include values for DCEO programs unless otherwise noted.

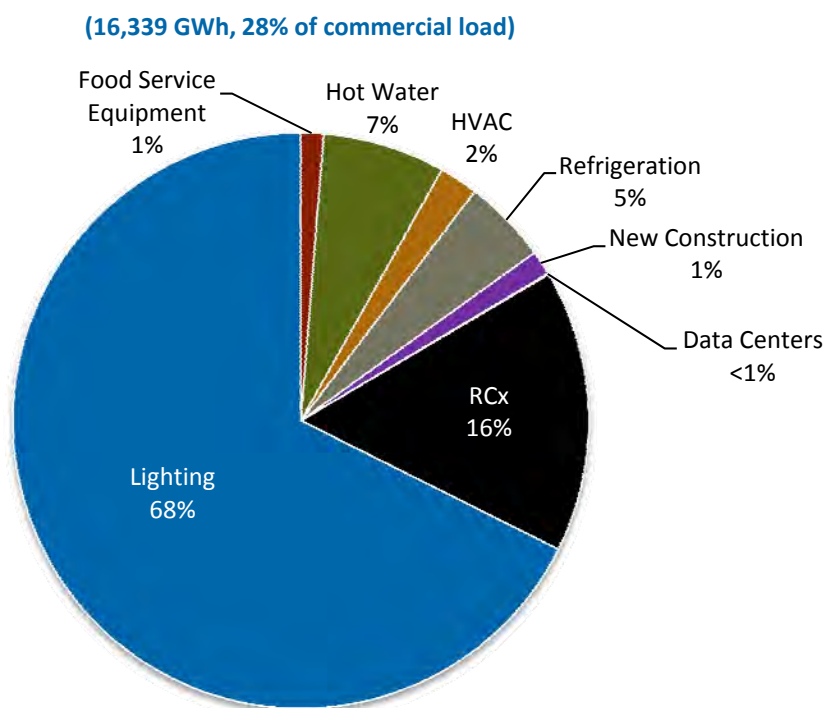
**Figure 23. Alternative Commercial Load Forecasts**



### 4.2 Commercial Economic Potential

Figure 24 shows the distribution of commercial economic potential by end-use. Lighting accounts for 68% of cost-effective potential in commercial buildings. The most significant lighting measure types include lighting occupancy sensors, LED bulbs, and high performance T8/T5s. Other significant measures types include retrocommissioning, and tankless water heaters. Together these five measures types comprise 80% of commercial economic potential.

<sup>34</sup> To develop the alternative load forecasts, cumulative savings forecasts were subtracted from the base case load forecast.

**Figure 24. Distribution of cumulative commercial economic potential, by end-use, 2018**

## 4.3 Commercial Achievable Potential

### 4.3.1 Summary

Commercial achievable potential is the sum of achievable potential estimated for each commercial measure in the analysis. Incremental and cumulative achievable potential estimates are shown in Figure 25, as well as load impacts. ICF estimates that, in the program achievable scenario, ComEd commercial programs can gain annual savings equal to 0.8% to 0.9% of commercial load per year. In the maximum scenario, annual load impact estimates are 0.3% higher in 2013 and 1.6% higher in 2018.

On a cumulative basis, these savings equal 5% of load in 2018 in the program scenario, and 11% of load in the maximum scenario.



Figure 25. Commercial Achievable Potential, by Scenario and Year

	2013	2014	2015	2016	2017	2018
<b>Cumulative Savings Forecast—GWh</b>						
Maximum achievable potential	595	1,420	2,373	3,479	4,621	5,791
Program achievable potential	432	898	1,318	1,744	2,178	2,572
<b>Cumulative Savings Forecast— % of commercial load</b>						
Maximum achievable potential	1%	3%	4%	6%	9%	11%
Program achievable potential	1%	2%	2%	3%	4%	5%
<b>Incremental Savings Forecast—GWh</b>						
Maximum achievable potential	595	841	998	1,169	1,212	1,303
Program achievable potential	432	479	453	470	481	486
<b>Incremental Savings Forecast— % of commercial load</b>						
Maximum achievable potential	1.1%	1.6%	1.8%	2.2%	2.3%	2.5%
Program achievable potential	0.8%	0.9%	0.8%	0.8%	0.9%	0.9%
<b>Program Costs (Millions, Real 2013\$)</b>						
Maximum achievable potential	\$161	\$231	\$286	\$337	\$354	\$378
Program achievable potential	\$77	\$87	\$89	\$94	\$98	\$100

### 4.3.2 Commercial Program Savings

As discussed in the approach section of this report, cost-effective measures were assigned to programs for the purposes of estimating achievable potential. Each program represents a specific set of market interventions designed to increase uptake of efficiency measures. In most cases, the programs modeled are consistent with ComEd's program designs. The commercial programs modeled in this study are described briefly below.

- **Lighting** is comprised of two program elements: prescriptive and midstream. The prescriptive element offers customers rebates for deemed measures. The midstream element buys-down the cost of certain light bulb types at the distributor level.<sup>35</sup>
- **HVAC** savings shown in this section<sup>36</sup> are for prescriptive measures, such as VFDs and room air conditioners, as well as for chillers.
- **Refrigeration** savings shown in this section<sup>37</sup> were modeled as a prescriptive program element.
- **Small Business** serves commercial customers with less than 100 kW in peak demand. The program conducts energy audits, installs free measures, such as CFLs, and provides rebates for retrofit projects.
- **Retrocommissioning** provides incentives for building engineering studies, installs building system optimization measures, and provides building manager education.

<sup>35</sup> The Custom program also includes lighting savings.

<sup>36</sup> There are also HVAC savings in the Custom, Retrocommissioning, and Data Center programs.

<sup>37</sup> There are also refrigeration savings in the Custom and Small Business programs.

- **New construction** provides technical assistance and incentives to building designers and architects for new construction and major retrofit projects that are at least 15% more efficient than code.
- **Custom** offers incentives to customers for projects that install non-prescriptive measures.
- **Data center** is a custom program that offers incentives for measures installed in new and existing data centers.
- **Department of Commerce and Economic Opportunity (DCEO)** programs include Building Operator Certification, Public Sector Custom Incentives, Public Sector Retrocommissioning, Public Sector New Construction, Public Sector Standard Incentives, and Lights for Learning.
- **Other** includes food service and hot water measures.

### 4.3.3 Savings in 2013

Figure 26<sup>38</sup> shows total annual commercial savings estimates for ComEd programs and the distribution of savings by program for each achievable scenario in 2013 and 2018.

Estimated annual commercial savings in 2013 are 31% higher in the maximum scenario. Custom, refrigeration, and lighting savings increase the most, in percentage terms, over their respective 2013 program scenario savings estimates. Participation in the Custom program could increase substantially because incentives in the maximum scenario more than double the program scenario incentives, and payback acceptance would increase an estimated 50%.<sup>39</sup> Refrigeration measure installations would be higher in the maximum scenario partly because of the bigger incentive, but also because ICF assumed an alternative program design could be implemented by a contractor specializing in this end-use. The lighting measures accounting for the biggest share of additional estimated lighting savings in 2013 in the maximum scenario include:

- Reduced wattage T8/T5 lamps (through midstream delivery),
- Permanent delamping<sup>40</sup> (through prescriptive delivery), and
- LED bay and recessed lighting applications (through prescriptive delivery).

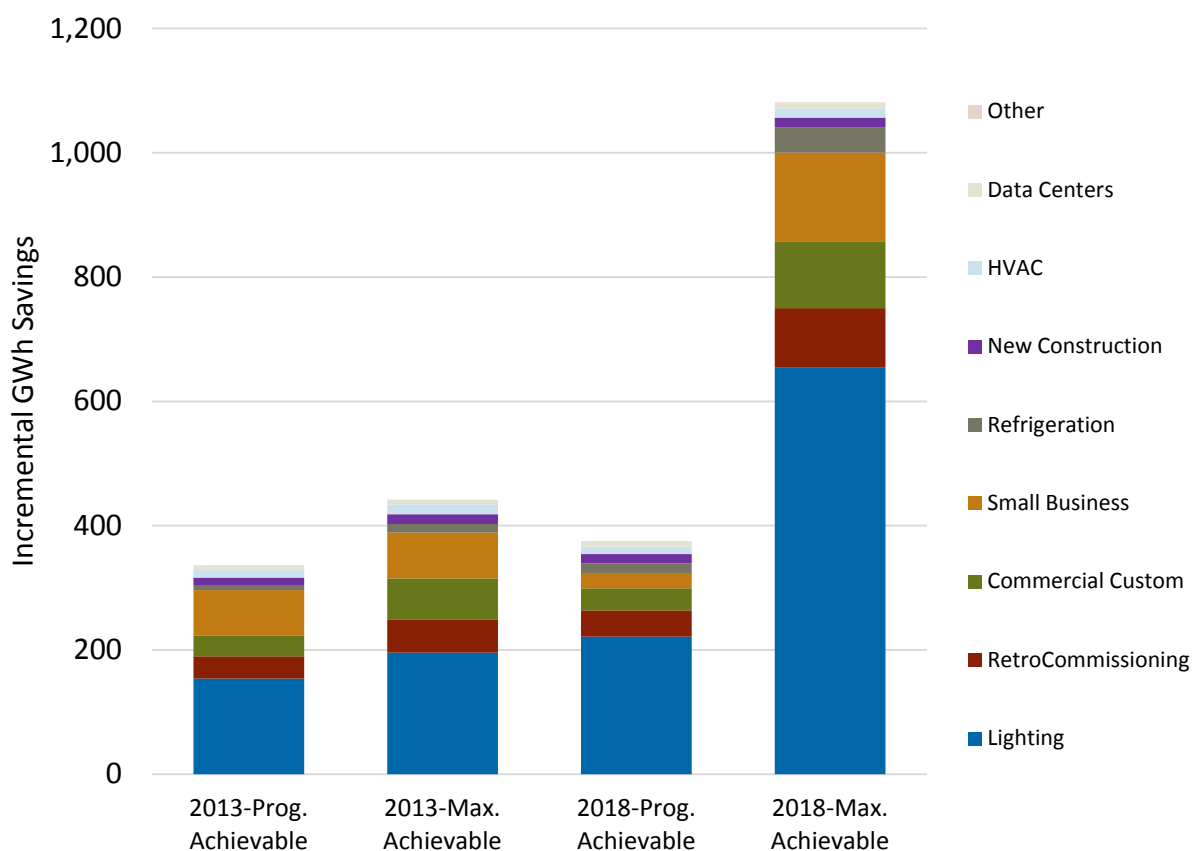
Some program savings increase very little in the maximum scenario in 2013, Small Business for example. This is because in the program scenario ICF accounted for an additional \$18 Million in approved Illinois Power Agency ("IPA") funding for Small Business in program year six.<sup>41</sup>

<sup>38</sup> Excludes DCEO programs. DCEO programs account for 22% of total estimated annual commercial savings in the program scenario in 2013 and 23% in 2018; they account for 26% of total commercial savings in the maximum scenario in 2013 and 17% in 2018.

<sup>39</sup> While custom projects can have long lead times, the "free" nature of the custom projects in the maximum scenario could motivate customers to implement a certain number of planned projects that were delayed for financial reasons.

<sup>40</sup> Delamping involves permanent removal and existing T12 or T8 systems, and retrofit replacement with high performance T8, reduced-wattage T8 or T5/T5 high-output lamps and qualifying ballasts.

<sup>41</sup> Small Business spending drops to normal levels in the program scenario after 2014.

**Figure 26. Commercial GWh Savings by Program and Scenario, 2013 and 2018**

#### 4.3.4 Savings in 2018

Commercial annual savings estimated for 2018 nearly triple in the maximum scenario. In percentage terms, Small Business is the program with the greatest increase in savings over the program scenario. This is because the incentives are double the program scenario incentives in 2015 through 2018, and because the program could continue the momentum gained with the additional IPA funding in 2013 and 2014.

In absolute savings terms, lighting accounts for the greatest increase in additional commercial savings estimated in the maximum scenario in 2018. This makes sense for several reasons:

1. Lighting accounts for 68% of economic potential;
2. Lighting measures tend to have fewer market barriers than other measures;<sup>42</sup>
3. Lighting measures are some of the most cost-effective to implement from the perspective of the utility and of the customer;
4. Lighting programs are easier to scale than most programs; and

<sup>42</sup> For example, lighting is easier to understand than most end-uses. And customers can literally see the non-energy benefits of lighting right away (e.g., the improved color spectrum of LEDs over florescent options).

5. The 100% incentive under the maximum scenario eliminates first cost and other financial barriers to LEDs.

The measures with largest share of additional lighting savings in 2018 under the maximum scenario are the same as those noted above in the analysis of 2013 savings. Note that cumulative commercial LED lighting savings are 321% higher in the maximum scenario than in the program scenario in 2018.

On a cumulative basis, Lighting, Small Business, and Custom account for 88% of additional savings in 2018 in the maximum scenario.<sup>43</sup>

ICF would not expect much of a savings increase in the maximum scenario (above the program scenario) for the New Construction program. This is because this program is driven less by incentives, and more by the technical support it provides. Further, there is a limited eligible stock of new construction opportunities.<sup>44</sup> Similarly, the Data Centers program has a small number of facilities it can target.

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<sup>43</sup> Savings incremental to program scenario savings in 2018.

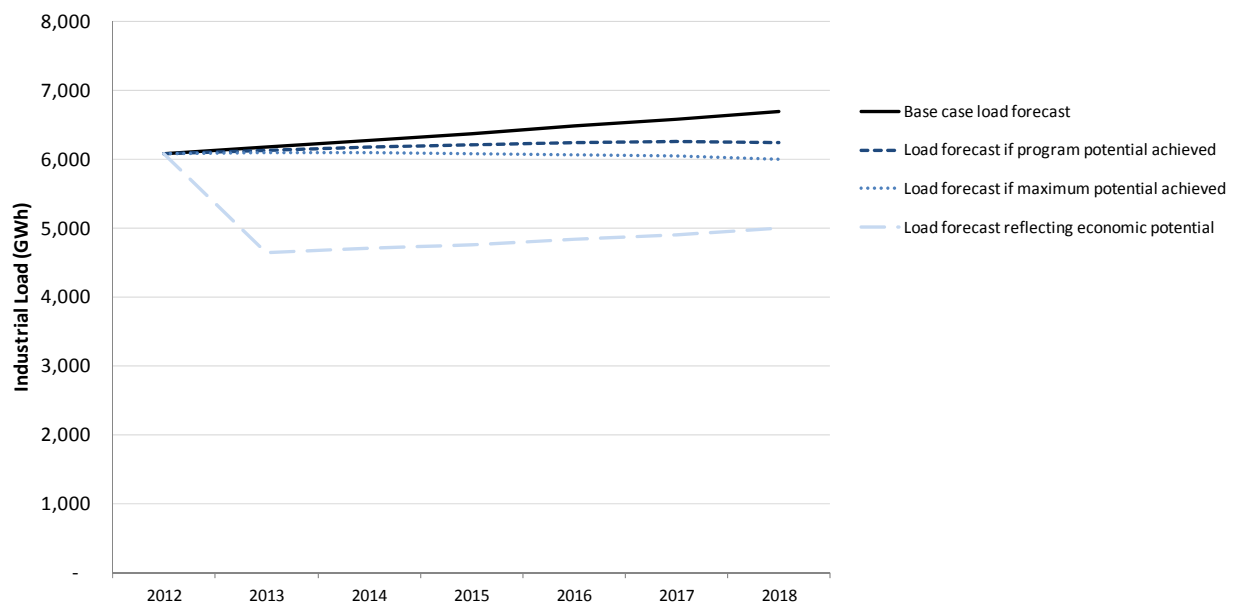
<sup>44</sup> In addition, ICF assumed Illinois will adopt IECC 2015 building codes in 2016. This will like improve the baseline efficiency for new construction and major retrofits 15% over current adopted codes (IECC 2012).

## 5 Industrial Energy Efficiency Potential

### 5.1 Summary

Figure 27 shows ComEd's base case industrial load forecast,<sup>45</sup> as well as alternative load forecasts generated by ICF that account for savings estimated under each scenario in this study. 2012 is the base year for this analysis, and 2013 through 2018 are the study years. In the base case industrial load grows at an average rate of 1.6% per year. The program potential scenario completely offsets industrial load growth in 2018. Savings under the maximum achievable scenario would completely offset load growth by 2015, and would result in a decrease in annual industrial load in 2016, 2017, and 2018.

Figure 27. Alternative Industrial Load Forecasts

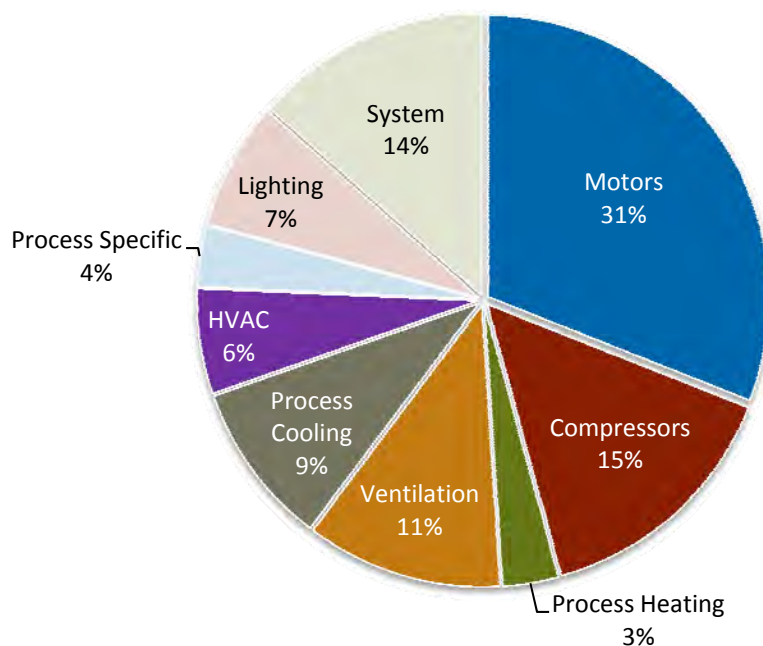


<sup>45</sup> ComEd provided ICF with commercial and industrial customer load by SIC and NAICS code. ICF summed load for industrial NAICS codes to develop an estimate of total industrial load. Industrial NAICS codes were identified as those where actual manufacturing takes place within facilities designated by that code. Some NAICS codes identified as "industrial" are in fact commercial in nature, such as warehouses or distribution centers. Load associated with these types of NAICS codes was included in commercial load totals.

## 5.2 Industrial Economic Potential

Figure 28 shows the distribution of industrial economic potential by end-use. Motors have the largest economic potential, followed by compressors and system upgrades.<sup>46</sup>

**Figure 28. Distribution of Industrial Economic Potential, by End-use, 2013  
(1,537 GWh, 25% of Industrial Load)**



<sup>46</sup> "System" refers to measures that reduce energy consumption in an entire facility, whereas the other categories affect one end-use only. System measures include Sub-Metering and Interval Metering, and High Efficiency Dry-Type Transformers.

Unlike the commercial and residential sectors, industrial measures tend to be specific to applicable subsectors, therefore there are few single measures comprising large savings levels across industry. Savings associated with the 11 measures below comprise about two-thirds of industrial economic potential.

End-use	Measure Type
Compressors	Minimize operating air pressure
	Replace compressed air use with mechanical or electrical use
Lighting	High Efficiency Light fixtures
Motors	Premium Efficiency Control with ASDs
	Optimization of pumping system
	Impeller Trimming
Process Cooling	VSD on chiller compressor
System	Sub-Metering and Interval Metering
	HE Dry-Type Transformers
Ventilation	Premium efficiency ventilation control with VSD
	Ventilation Optimization

## 5.3 Industrial Achievable Potential

### 5.3.1 Summary

Whereas the commercial and residential sectors involve multiple program offerings, most industrial measures are custom in nature.<sup>47</sup> Therefore, it is more appropriate to discuss industrial achievable potential by end-use.

Industrial achievable potential is the sum of achievable potential estimated for each industrial measure in the analysis. Incremental and cumulative achievable potential estimates are shown in Figure 29, as well as load impacts. ICF estimates that, in the program achievable scenario, ComEd industrial programs could gain annual savings equal to 0.7% of industrial load per year in 2013, growing to 1.8% 2018. In the maximum scenario, forecasted load impacts increase 1.0% in 2013 and 0.7% in 2018. Estimated load impacts are higher in the program scenario for the industrial sector than for the residential and commercial sectors. This is in part due to historically lower ComEd program participation by industrial customers;<sup>48</sup> therefore, there are a larger number of opportunities in this sector, all else equal.

<sup>47</sup> Meaning that industrial measures are not included in the TRM because measure baseline and upgrade calculations are unique to each application.

<sup>48</sup> Due to the economic recession and other factors.

**Figure 29. Industrial Achievable Potential, by Scenario and Year**

	2013	2014	2015	2016	2017	2018
<b>Cumulative Savings Forecast—GWh</b>						
Maximum achievable potential	84	182	295	416	535	683
Program achievable potential	40	94	161	240	329	442
<b>Cumulative Savings Forecast— % of industrial load</b>						
Maximum achievable potential	1%	3%	5%	7%	9%	11%
Program achievable potential	1%	2%	3%	4%	5%	7%
<b>Incremental Savings Forecast—GWh</b>						
Maximum achievable potential	84	98	113	121	119	148
Program achievable potential	40	53	67	79	89	113
<b>Incremental Savings Forecast— % of industrial load</b>						
Maximum achievable potential	1.4%	1.6%	1.9%	2.0%	2.0%	2.5%
Program achievable potential	0.7%	0.9%	1.1%	1.3%	1.4%	1.8%
<b>Program Costs (Millions, Real 2013\$)</b>						
Maximum achievable potential	\$12	\$14	\$17	\$19	\$19	\$24
Program achievable potential	\$4	\$5	\$7	\$8	\$9	\$11

Estimated annual industrial savings in 2013 are approximately double program achievable savings in the maximum scenario. This is largely because incentives are 3.5 times higher in the maximum scenario. Motor and system measure savings show the highest increases in savings in the maximum scenario over the program scenario in 2013. In both cases the savings are approximately 150% higher.

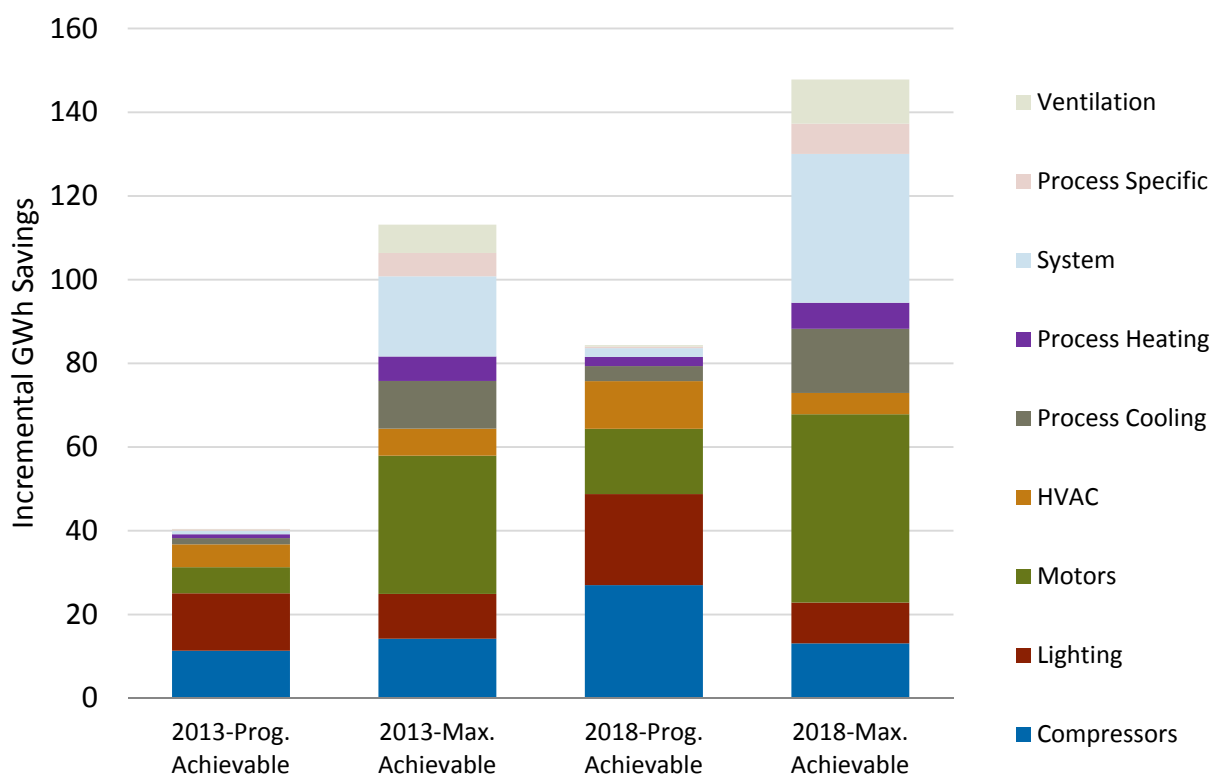
Figure 30 shows total annual industrial savings estimates for the industrial sector and the distribution of savings by end-use for each achievable scenario in 2013 and 2018.

### 5.3.2 Savings in 2013

Estimated annual industrial savings in 2013 are approximately double program achievable savings in the maximum scenario. This is largely because incentives are 3.5 times higher in the maximum scenario. Motor and system measure savings show the highest increases in savings in the maximum scenario over the program scenario in 2013. In both cases the savings are approximately 150% higher.



Figure 30. Industrial GWh Savings by End-Use and Scenario, 2013 and 2018



Compressors, lighting, motors and HVAC account for 90% of the additional savings in the maximum scenario in 2013. Short-term savings potential can be found primarily in these end-uses due to the impact of existing ComEd programs, and to the relatively high acceptance of well-known opportunities within these end-uses. The following measures account for 65% of the maximum potential savings in 2013:

End-use	Measure
Compressors	Minimize operating air pressure
	Eliminate air leaks
	Premium efficiency air dryer for compressors
	Replace compressed air use with mechanical or electrical
HVAC	High-efficiency rooftop AC
Lighting	High efficiency light fixtures
	High efficiency ballasts for lighting
Motors	Impeller trimming or inlet guide vanes
	Preventative Motor Maintenance

### 5.3.3 Savings in 2018

Maximum scenario savings in 2018 are 31% greater than the program achievable scenario savings. It is evident in Figure 30 that there is less difference in program and maximum achievable savings in 2018 when compared to the savings differences between scenarios in 2013. This reflects the adoption curves that were agreed upon by participants in the industrial achievable potential workshops. For certain measure types it was assumed that with greater incentive levels measure adoption could grow exponentially. The nature of these exponential adoption curves for these measures would yield more savings in the earlier years of the analysis than in the later years.

Motor and system measures account for 55% of the additional savings in 2018 in the maximum scenario. Motors, system measures, and compressors account for two-thirds of the additional cumulative industrial savings in 2018. It is expected that motors and compressors account for such a large portion of the potential savings for the several reasons:

1. Motors and compressors consume 60% of the total electricity at industrial facilities, therefore they are obvious end-uses to consider for energy savings;
2. There are many commercially available, economically feasible efficiency opportunities that can be applied to these end-uses, and;
3. The current market penetration of these opportunities is relatively low (especially in the case of motors). Therefore, the eligible stock for these measures is large.

The following measures account for 50% of the maximum potential savings in 2018.

End-use	Measure
System	Sub-metering and interval metering
Compressors	Minimize operating air pressure
	Eliminate air leaks
Motors	Premium Efficiency Control with ASDs
	Impeller trimming or inlet guide vanes
Lighting	High efficiency ballasts for lighting
	High efficiency light fixtures
Process Cooling	VSD on chiller compressor
HVAC	High-efficiency rooftop AC

Sub-metering and interval metering is the single largest contributor to the cumulative 2018 maximum scenario savings potential, accounting for almost 13% of the total savings. The savings for this measure results from operational changes identified through data provided by sub-metering. To avoid double counting, sub-metering and interval metering savings does not include savings that could potentially be found if the sub-metered data leads to the implementation of other equipment measures already included in this study.

## 6 Conclusion

This study involved a detailed bottom-up analysis of energy efficiency potential in ComEd's territory covering the 2013 through 2018 timeframe and the residential, commercial and industrial sectors. ICF estimates that with the current budget cap ComEd can achieve annual savings equal to 1.0% of load per year. Without the budget cap, ICF estimates ComEd could achieve annual savings equal to 1.3% of load in 2013, growing to 2.4% of load in 2018. On a cumulative basis, ComEd could achieve an additional 4.3 TWh in savings by 2018 based on assumptions made in the maximum scenario.

On a cumulative basis, Residential Lighting, Home Energy Report, and Single Family Home Performance account for 83% of additional estimated savings<sup>49</sup> in the maximum achievable scenario in 2018. Lighting, Small Business, and Custom account for 88% of additional commercial savings in 2018 in the maximum achievable scenario. And, motors, system measures, and compressors account for two-thirds of the additional cumulative industrial savings in the maximum achievable scenario in 2018.

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<sup>49</sup> Savings incremental to program scenario savings in 2018.



## 7 Appendices

Appendix A: Program level impacts and costs

Appendix B: Net-to-gross assumptions

Appendix C: Market penetration estimates

Appendix D: Residential measure assumptions

Appendix E: Commercial measure assumptions

Appendix F: Industrial measure assumptions

Appendix G: Adoption rate survey instruments



Appendix C-2 - Energy Efficiency Analysis Summary (version 2, 09/10/2013)

Program Vendor	Program Name	Program Code	Target Market	Number of Units				Net Busbar MWh			Net At-the-Meter MWh			Total 3-year Program Cost	TRC Test	Utility Cost Test (UCT) (Discount Rate = 0)	Cost of Conserved Energy ("CCE") [\$/kWh]
				Units of	2014	2015	2016	2014	2015	2016	2014	2015	2016				
A			B	Measure	C(1)	C(2)	C(3)	D(1)	D(2)	D(3)	E(1)	E(2)	E(3)	F	G	H	I
ComEd Programs											-						
	Home Energy Reports	HER	Residential	Customers	1,500,000	1,500,000	1,500,000	301,780	374,971	390,233	271,825	337,751	351,498	\$ 41,552,668	1.90	1.92	\$ 0.039
	Small Business Energy Services	SmallBiz	Small Commercial	Sites	16,000	16,000	16,000	111,020	147,657	185,403	100,000	133,000	167,000	\$ 110,013,985	2.32	3.58	\$ 0.026
Total - ComEd Programs								412,800	522,628	575,636	371,825	470,751	518,498	151,566,653			
Third Party Programs (Vendor listed)											-						
Accelerate Group	CUB Energy Saver	Accelerate	Residential	Web Enrollments	10,000	10,000	10,000	6,628	13,256	19,884	5,970	11,940	17,910	\$ 1,775,000	1.72	1.74	\$ 0.045
Conservation Services Group (CSG)	Home Energy Services	CSG	Residential	Homes Assessed	300	300	300	2,239	2,239	2,239	2,017	2,017	2,017	\$ 4,701,285	1.23	2.82	\$ 0.042
OneChange	Small Commercial Power Strip	OneChange	Small Commercial	Power Strips	50,000	-	-	4,840	-	-	4,360	-	-	\$ 1,267,000	1.05	1.06	\$ 0.052
Shelton Solutions	Energy Stewards	Shelton	Residential	Participants	3,000	-	-	1,366	-	-	1,230	-	-	\$ 200,000	1.97	0.49	\$ 0.146
PECI	Small Commercial HVAC Tune-up	PECI	Small Commercial	Tons cooling	26,000	69,333	82,333	3,690	10,335	12,170	3,324	9,309	10,962	\$ 6,841,506	1.78	1.76	\$ 0.024
CNT	Retrofit Chicago Residential	CNT	Residential	Sites	867	867	866	1,285	1,685	2,029	1,157	1,518	1,828	\$ 1,667,667	1.18	1.53	\$ 0.052
Total - Third Party Programs								20,048	27,515	36,322	18,058	24,784	32,717	\$ 16,452,458			
Combined Total								432,848	550,143	611,958	389,883	495,535	551,215	\$ 168,019,111			
Total Passing UCT(0)								431,482	548,458	609,929	388,653	495,535	551,215	\$ 167,819,111			

Note: Small Commercial Power Strip and Energy Stewards are 1-year programs. Remaining programs are 3-years  
Energy Stewards program has a UCT(0) < 1.0; A UCT less than 1.0 means the program would not lead to a reduction in the overall cost of electric service.

MWh by Program - Total Savings by Month									
	HER	Accelerate	SmallBiz	PECI	CSG	OneChange	Shelton	CNT	Total
Annualized 2014	301,780	6,628	111,020	3,960	2,239	4,840	1,366	1,285	433,118
Annualized 2015	374,971	13,256	147,657	10,335	2,239			1,685	550,143
Annualized 2016	390,233	19,884	185,403	12,170	2,239			2,029	611,958
Jun-14	9,282	61	-	38	15	33	13	9	9,451
Jul-14	13,428	190	-	172	32	69	39	18	13,948
Aug-14	15,346	250	-	463	48	103	52	27	16,289
Sep-14	19,183	367	912	257	61	133	76	35	21,025
Oct-14	25,897	569	1,886	65	79	171	117	45	28,831
Nov-14	30,940	734	2,737	-	92	199	151	53	34,907
Dec-14	31,971	759	3,772	-	111	240	156	64	37,073
Jan-15	31,971	759	4,715	-	127	274	156	73	38,075
Feb-15	28,877	685	5,110	-	129	278	141	74	35,295
Mar-15	31,971	759	6,600	-	158	343	156	91	40,079
Apr-15	30,940	734	7,756	59	169	365	151	97	40,272
May-15	31,971	759	9,429	317	190	411	156	109	43,343
Jun-15	30,735	604	9,125	851	199	398		117	42,030
Jul-15	31,760	751	9,429	1,598	222	411		133	44,304
Aug-15	31,760	812	9,429	2,239	238	411		145	45,033
Sep-15	30,735	911	10,339	1,187	245	398		152	43,966
Oct-15	31,760	1,131	11,937	289	269	411		169	45,966
Nov-15	30,735	1,278	12,766	-	276	398		175	45,628
Dec-15	31,760	1,320	14,445	-	301	411		193	48,430
Jan-16	31,760	1,320	15,699	-	317	411		205	49,712
Feb-16	29,711	1,211	15,617	-	307	385		199	47,429
Mar-16	31,760	1,320	18,208	-	349	411		228	52,276
Apr-16	30,735	1,278	19,441	234	353	398		233	52,671
May-16	31,760	1,320	21,970	1,144	380	411		252	57,237
Jun-16	32,074	1,149	21,261	2,832	383	398		258	58,355
Jul-16	33,143	1,314	21,970	4,675	412	411		281	62,206
Aug-16	33,143	1,375	21,970	5,141	428	411		295	62,763
Sep-16	32,074	1,455	22,785	2,649	429	398		300	60,091
Oct-16	33,143	1,694	25,119	630	460	411		324	61,780
Nov-16	32,074	1,823	25,833	-	460	398		327	60,915
Dec-16	33,143	1,883	28,268	-	491	411		353	64,550
Jan-17	33,143	1,883	29,843	-	507	411		367	66,155
Feb-17	29,936	1,719	28,782	-	478	371		349	61,636
Mar-17	33,143	1,883	32,992	-	539	411		396	69,364
Apr-17	32,074	1,823	34,214	468	537	398		397	69,910
May-17	33,143	1,883	37,716	2,117	570	411		425	76,266



Jun-17			36,500	5,028	552	398		411	42,889
Jul-17			37,716	7,675	570	411		425	46,797
Aug-17			37,716	6,881	570	411		425	46,003
Sep-17			36,500	3,440	552	398		411	41,301
Oct-17			37,716	794	570	411		425	39,916
Nov-17			36,500	-	552	398		411	37,860
Dec-17			37,716	-	570	411		425	39,123
Jan-18			37,716	-	570	411		425	39,123
Feb-18			34,879	-	528	385		393	36,183
Mar-18			37,716	-	570	411		425	39,123
Apr-18			36,500	529	552	398		411	38,390
May-18			37,716	2,117	570	411		425	41,240
Jun-18			36,500	5,028	552	398		411	42,889
Jul-18			37,716	7,675	570	411		425	46,797
Aug-18			37,716	6,881	570	411		425	46,003
Sep-18			36,500	3,440	552	398		411	41,301
Oct-18			37,716	794	570	411		425	39,916
Nov-18			36,500	-	552	398		411	37,860
Dec-18			37,716	-	570	411		425	39,123
Jan-19			37,716	-	570	411		425	39,123
Feb-19			34,471	-	521	371		388	35,752
Mar-19			37,716	-	570	411		425	39,123
Apr-19			36,500	529	552	398		411	38,390
May-19			37,716	2,117	570	411		425	41,240
Jun-19			36,500	5,028	552	398		411	42,889
Jul-19			37,716	7,675	570	411		425	46,797
Aug-19			37,716	6,881	570	411		425	46,003
Sep-19			36,500	3,440	552	398		411	41,301
Oct-19			37,716	794	570	411		425	39,916
Nov-19			36,500	-	552	398		411	37,860
Dec-19			37,716	-	570	411		425	39,123
Jan-20			37,716	-	570	411		425	39,123
Feb-20			34,879	-	528	385		393	36,183
Mar-20			37,716	-	570	411		425	39,123
Apr-20			36,500	529	552	398		411	38,390
May-20			37,716	2,117	570	411		425	41,240

	MWh by Program - Total Savings for IPA-bundled by Month								
	HER	Accelerate	SmallBiz	PECI	CSG	OneChange	Shelton	CNT	Total
Jun-14	2,274	15	-	10	4	9	3	2	2,317
Jul-14	3,290	46	-	46	8	18	10	4	3,422
Aug-14	3,760	61	-	123	12	27	13	7	4,003
Sep-14	4,700	90	243	68	15	35	19	9	5,178
Oct-14	6,345	139	502	17	19	46	29	11	7,108
Nov-14	7,580	180	728	-	23	53	37	13	8,614
Dec-14	7,833	186	1,003	-	27	64	38	16	9,167
Jan-15	7,833	186	1,254	-	31	73	38	18	9,433
Feb-15	7,075	168	1,359	-	32	74	35	18	8,761
Mar-15	7,833	186	1,756	-	39	91	38	22	9,965
Apr-15	7,580	180	2,063	16	41	97	37	24	10,038
May-15	7,833	186	2,508	84	47	109	38	27	10,832
Jun-15	7,284	143	2,217	207	49	97	-	28	10,025
Jul-15	7,527	178	2,291	388	54	100	-	32	10,570
Aug-15	7,527	192	2,291	544	56	100	-	34	10,745
Sep-15	7,284	216	2,512	288	58	97	-	36	10,491
Oct-15	7,527	268	2,901	70	64	100	-	40	10,970
Nov-15	7,284	303	3,102	-	65	97	-	41	10,893
Dec-15	7,527	313	3,510	-	71	100	-	46	11,567
Jan-16	7,527	313	3,815	-	75	100	-	48	11,878
Feb-16	7,041	287	3,795	-	73	93	-	47	11,337
Mar-16	7,527	313	4,424	-	83	100	-	54	12,501
Apr-16	7,284	303	4,724	57	84	97	-	55	12,603
May-16	7,527	313	5,339	278	90	100	-	60	13,706
Jun-16	7,569	271	5,103	680	90	95	-	61	13,870
Jul-16	7,822	310	5,273	1,122	97	99	-	66	14,789
Aug-16	7,822	324	5,273	1,234	101	99	-	70	14,922
Sep-16	7,569	343	5,468	636	101	95	-	71	14,285
Oct-16	7,822	400	6,029	151	108	99	-	76	14,685
Nov-16	7,569	430	6,200	-	109	95	-	77	14,481
Dec-16	7,822	444	6,784	-	116	99	-	83	15,348
Jan-17	7,822	444	7,162	-	120	99	-	87	15,734
Feb-17	7,065	406	6,908	-	113	89	-	82	14,663
Mar-17	7,822	444	7,918	-	127	99	-	93	16,504
Apr-17	7,569	430	8,211	112	127	95	-	94	16,639
May-17	7,822	444	9,052	508	135	99	-	100	18,160

Appendix C-3: Energy Efficiency Monthly Savings Curves

Jun-17	-	-	8,760	1,207	130	95	-	97	10,289
Jul-17	-	-	9,052	1,842	135	99	-	100	11,227
Aug-17	-	-	9,052	1,651	135	99	-	100	11,037
Sep-17	-	-	8,760	826	130	95	-	97	9,908
Oct-17	-	-	9,052	191	135	99	-	100	9,576
Nov-17	-	-	8,760	-	130	95	-	97	9,083
Dec-17	-	-	9,052	-	135	99	-	100	9,385
Jan-18	-	-	9,052	-	135	99	-	100	9,385
Feb-18	-	-	8,371	-	125	92	-	93	8,680
Mar-18	-	-	9,052	-	135	99	-	100	9,385
Apr-18	-	-	8,760	127	130	95	-	97	9,210
May-18	-	-	9,052	508	135	99	-	100	9,894
Jun-18	-	-	8,760	1,207	130	95	-	97	10,289
Jul-18	-	-	9,052	1,842	135	99	-	100	11,227
Aug-18	-	-	9,052	1,651	135	99	-	100	11,037
Sep-18	-	-	8,760	826	130	95	-	97	9,908
Oct-18	-	-	9,052	191	135	99	-	100	9,576
Nov-18	-	-	8,760	-	130	95	-	97	9,083
Dec-18	-	-	9,052	-	135	99	-	100	9,385
Jan-19	-	-	9,052	-	135	99	-	100	9,385
Feb-19	-	-	8,273	-	123	89	-	92	8,577
Mar-19	-	-	9,052	-	135	99	-	100	9,385
Apr-19	-	-	8,760	127	130	95	-	97	9,210
May-19	-	-	9,052	508	135	99	-	100	9,894
Jun-19	-	-	8,760	1,207	130	95	-	97	10,289
Jul-19	-	-	9,052	1,842	135	99	-	100	11,227
Aug-19	-	-	9,052	1,651	135	99	-	100	11,037
Sep-19	-	-	8,760	826	130	95	-	97	9,908
Oct-19	-	-	9,052	191	135	99	-	100	9,576
Nov-19	-	-	8,760	-	130	95	-	97	9,083
Dec-19	-	-	9,052	-	135	99	-	100	9,385
Jan-20	-	-	9,052	-	135	99	-	100	9,385
Feb-20	-	-	8,371	-	125	92	-	93	8,680
Mar-20	-	-	9,052	-	135	99	-	100	9,385
Apr-20	-	-	8,760	127	130	95	-	97	9,210
May-20	-	-	9,052	508	135	99	-	100	9,894

Annual MWh Totals by Program									
	HER	Accelerate	SmallBiz	PECI	CSG	OneChange	Shelton	CNT	Total
Jun-14 to May-15	73,936	1,624	11,416	365	297	696	335	170	88,839
Jun-15 to May-16	88,868	3,142	40,922	1,832	822	1,179	-	521	137,288
Jun-16 to May-17	92,095	4,693	79,381	4,443	1,344	1,162	-	961	184,078
Jun-17 to May-18	-	-	106,774	6,352	1,588	1,165	-	1,182	117,061
Jun-18 to May-19	-	-	106,676	6,352	1,587	1,162	-	1,181	116,957
Jun-19 to May-20	-	-	106,774	6,352	1,588	1,165	-	1,182	117,061

**Appendix C-4 IPA Program Detail (version 2, 09/10/2013)**

Program Name	Accelerate Group, LLC and Citizens Utility Board (CUB) – CUB Energy Saver													
Program Description	CUB Energy Saver is a free online rewards program that incents residential households to save energy through a combination of information, incentives and community engagement. The program leverages behavioral and marketing best practices by encouraging opt-in web engagement and rewarding customers that save energy.													
Program Duration	June 2014 through May 2017, 3-year program													
Collaboration	None													
Delivery Strategy	The Energy Saver is designed to encourage participation by local communities with community residents or through competitions against other communities for energy usage reductions. This includes on-the-ground marketing, reward partnership development, energy saving team development, custom-branded community and team pages, partner incentives and ongoing marketing support.													
Target Market	This program targets residential single-family and multi-family customers in ComEd's service territory. All such targeted customers taking delivery service from ComEd are eligible for this program regardless of their choice of supplier.													
Marketing Strategy	<p>The Energy Saver is targeting markets with built-in social legitimacy, which is an important pre-requisite for effective engagement. Participation in the program comes from a combination of direct and community marketing. Direct marketing channels, including mail and e-mail, encourage customers to enroll online for savings recommendations and reward points to earn discounts at top national and local stores. Community marketing strategies include on-the-ground community outreach, and developing partnerships with local retailers and creating custom-branded community and team pages.</p> <p>The Accelerate Group, LLC (the program administrator) will work with CUB and leverage five of its outreach staff to conduct outreach events and market the Energy Saver Program at CUB events..</p> <p>The Energy Saver outreach team will focus on increasing the use of digital marketing and community based outreach beyond the traditional direct mail strategies used by other customer engagement programs to spread awareness of the program and increase participation.</p>													
Eligible Measures	<p>The program focuses on active, opt-in web engagement, with rewards and incentives given to customers that save energy.</p> <p>The types of measures undertaken by customers are primarily behavioral in nature, and can include turning off lights, adjusting air conditioning temperature setpoints, and turning off/unplugging electronic equipment when not in use. Given the design of the program and the method of measuring energy savings (which relies on customer's monthly energy consumption versus a control group), the breadth of measures actually undertaken is not known.</p>													
Program Targets	<p><b>Participation Levels</b></p> <table> <tr> <th></th><th>PY7</th><th>PY8</th><th>PY9</th><th>Total</th></tr> <tr> <td>Total Incremental</td><td>10,000</td><td>10,000</td><td>10,000</td><td>30,000</td></tr> </table>					PY7	PY8	PY9	Total	Total Incremental	10,000	10,000	10,000	30,000
	PY7	PY8	PY9	Total										
Total Incremental	10,000	10,000	10,000	30,000										

Program Name	Accelerate Group, LLC and Citizens Utility Board (CUB) – CUB Energy Saver				
	<b>Annual Savings Targets</b>				
		PY7	PY8	PY9	Total
	Gross MWh	5,970	11,940	17,910	35,820
	Net MWh	5,970	11,940	17,910	35,820
	Gross MW	2.0	4.0	6.0	12.0
	Net MW	2.0	4.0	6.0	12.0
	<b>Program Budget</b>				
		PY7	PY8	PY9	Total
	Administration	\$100,000	\$100,000	\$100,000	\$300,000
	Implementation	\$150,000	\$275,000	\$375,000	\$800,000
	Incentives	\$0	\$0	\$0	\$0
	Marketing and Other	\$150,000	\$225,000	\$300,000	\$675,000
	Total	\$400,000	\$600,000	\$775,000	\$1,775,000
	<b>Cost-Effectiveness Results</b>				
		Test Results			
	TRC	1.72			
	UCT	1.74			
	CCE	\$0.045			

**Appendix C-4 IPA Program Detail (version 2, 09/10/2013)**

Program Name	Conservation Services Group (CSG) – Home Energy Services for Electric Space Heat Customers													
Program Description	CSG will provide assessments and direct installation of energy saving measures with its own Energy Advisors based upon the Home Energy Savings (HES) program design. The visit generally starts with the Energy Advisor reviewing with the customer the goal of the visit and explaining the audit process. The Energy Advisor will also provide information about direct install measures the customers may be eligible to receive during the first visit.													
Program Duration	June 2014 through May 2017, 3-year program													
Collaboration	None													
Delivery Strategy	CSG will identify clusters of single family electric space heat customers in various communities. CSG's staff will work with homeowner associations, attend associations' board meetings, and provide collateral materials to educate on the program offerings. CSG may also work with participating contractors to provide a "bulk purchase" type of offer where program pricing is lowered if a certain number or percentage of the homeowners agree to proceed with work.													
Target Market	This program targets residential single-family electric space heat customers in ComEd's service territory. All such targeted customers taking delivery service from ComEd are eligible for this program regardless of their choice of supplier.													
Marketing Strategy	CSG recommend a targeted marketing approach that complements the ComEd brand and message, and leverages the cross marketing of other energy efficiency programs (that fall under the Smart Ideas umbrella, such as the HES Program) and consumer behavior patterns. The objective is to move consumers along their decision-making continuum – a process supported by research, particularly when it involves products and services that are socially responsible. This continuum begins with awareness of a product or service and/or social issue. It quickly moves on to understanding the implications of certain behaviors, being willing to change, and then sustaining that change over time. This approach will build on past work, chart new courses for the future, and ultimately achieve the goals for awareness and participation to attain program objectives.													
Eligible Measures	The assessment will be offered to customers of the Home Energy Savings (HES) Program and will include the direct installation of measures as follows: CFLs, low-flow showerheads, faucet aerators, water heater pipe insulation, and water heater thermostat setback. Eligible shell measures identified at the time of the assessment will be offered to customers and will include: air sealing, attic and wall insulation and equipment replacement (ductless mini-split heat pumps). Customers who chose to implement shell measure projects will receive an incentive consistent and/or comparable with that available to single family customers in the HES Program. The incentive will be offered as an instant rebate deducted from the customer's invoice for the project.													
Program Targets	<b>Participation Levels</b> <table border="1"> <thead> <tr> <th></th><th>PY7</th><th>PY8</th><th>PY9</th><th>Total</th></tr> </thead> <tbody> <tr> <td>Total Homes</td><td>300</td><td>300</td><td>300</td><td>900</td></tr> </tbody> </table>					PY7	PY8	PY9	Total	Total Homes	300	300	300	900
	PY7	PY8	PY9	Total										
Total Homes	300	300	300	900										

Program Name	Conservation Services Group (CSG) – Home Energy Services for Electric Space Heat Customers
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## Annual Savings Targets

	PY7	PY8	PY9	Total
Gross MWh	2,446	2,446	2,446	7,337
Net MWh	2,017	2,017	2,017	6,051
Gross MW	1.0	1.0	1.0	3.0
Net MW	1.0	1.0	1.0	3.0

## Program Budget

	PY7	PY8	PY9	Total
Administration	\$0	\$0	\$0	\$0
Implementation	\$1,101,724	\$1,101,724	\$1,101,724	\$3,305,172
Incentives	\$465,371	\$465,371	\$465,371	\$1,396,113
Marketing and Other <sup>1</sup>	\$0	\$0	\$0	\$0
<b>Total</b>	<b>\$1,567,095</b>	<b>\$1,567,095</b>	<b>\$1,567,095</b>	<b>\$4,701,285</b>

## Cost-Effectiveness Results

	Test Results
TRC	1.23
UCT	2.82
CCE	\$0.042

<sup>1</sup> Marketing costs are embedded in the Implementation Costs for this program



Program Name	Home Energy Reports
Program Description	<p>The Home Energy Report (H.E.R), currently an opt-out only program, provides select residential customers with information on how they use energy within their households on a monthly basis. The customer's home energy usage is compared to the average usage of households that are geographically located in close approximation of one another and have similar characteristics such as dwelling, heating type and size.</p> <p>ComEd intends to expand this program from the current 340,000 residential customers to 1,500,000.</p>
Program Duration	June 2014 through May 2017, 3-year program
Collaboration	None
Delivery Strategy	<p>This program involves delivery of tailored energy usage reports to participating customers, typically on a bi-monthly basis. These reports provide comparisons of the participant's consumption against a demographic peer group, and provides tips and guidance regarding how the participant can reduce energy use. The Home Energy Reports program will contract with a third-party implementation vendor through an RFP selection process to administer this program.</p> <p>As the program expands, additional call center personnel will be trained to field customer questions and manage program opt-out requests.</p>
Target Market	<p>This program targets residential single-family and multi-family customers in ComEd's service territory. All such targeted customers taking delivery service from ComEd are eligible for this program regardless of their choice of supplier.</p>
Marketing Strategy	<p>Recent research indicates that information campaigns are not sufficient enough on their own to get individuals to change their behavior. Behavioral marketing is defined as using human biases that are important for making decisions and incorporating those biases into marketing campaigns to make them more effective. The Home Energy Reports use behavioral marketing by focusing on social norms.</p> <p>The overall marketing strategy for Home Energy Reports will largely operate as continued education and awareness of energy efficiency, because this program is conducted on an opt-out basis. Marketing will occur through promotion of energy efficiency offerings through tips. Customers participating in the program will be reached through messages on their customized reports, digital media and additional targeted mailings based on energy reduction needs.</p> <p>Key marketing messaging for this program are: (1) reduce your energy usage – check out more <i>Smart Ideas</i> at <a href="http://www.ComEd.com">www.ComEd.com</a>; (2) become a more informed user of energy and how easily you can save money on your monthly expenses; (3) join in and be amongst your peers/neighbors who may be more energy efficient; (4) being more energy efficient and saving is as simple as slightly changing an existing habit or pattern; and (5) do not waste energy while you're away – set a programmable thermostat and start saving.</p>
Eligible Measures	<p>The Home Energy Report provides residential customers with information on how they use energy within their households on a monthly basis. The report displays usage analytic such as a last 2 months neighbor comparison, a 12 month neighbor comparison, a personal comparison that illustrates the customer's usage from the same time last year and specific energy tips that are based on the characteristics and usage of the household.</p> <p>The types of measures undertaken by customers are primarily behavioral in nature, and can include turning off lights, adjusting air conditioning temperature setpoints, and turning off/unplugging electronic equipment when not in use. Given the design of the program and the method of measuring energy savings (which relies on customer's monthly energy consumption versus a control group), the breadth of measures actually undertaken is not known.</p>

Program Name	Home Energy Reports			
Program Targets	Participation Levels			
	PY7	PY8	PY9	Total
Total Customers	1,500,000	1,500,000	1,500,000	4,500,000
Annual Savings Targets				
	PY7	PY8	PY9	Total
Gross MWh	271,825	337,751	351,498	961,074
Net MWh	271,825	337,751	351,498	961,074
Gross MW	79	99	103	281
Net MW	79	99	103	281
Program Budget				
	PY7	PY8	PY9	Total
Administration	\$174,761	\$180,004	\$185,404	\$540,169
Implementation	\$13,670,833	\$13,670,833	\$13,670,833	\$41,012,499
Incentives	\$0	\$0	\$0	\$0
Marketing and Other	\$0	\$0	\$0	\$0
Total	\$13,845,594	\$13,850,837	\$13,856,237	\$41,552,668
Cost-Effectiveness Results				
	Test Results			
TRC	1.90			
UCT	1.92			
CCE	\$0.039			

## Appendix C-4 IPA Program Detail (version 2, 09/10/2013)

Program Name	Shelton Solutions Inc. - Energy Stewards																		
Program Description	The Energy Stewards Program is designed to provide information and awareness around energy efficiency. This program is designed to educate, implement, track, and reward. Participants will sign up for the program and Energy Stewards will tell the participants what to do, show them how they are progressing and leave the rest up to the participants.																		
Program Duration	June 2014 through May 2015, 1-year program																		
Collaboration	None																		
Delivery Strategy	<p>Customers will be able to sign up for participation in the program at events, presentations, and seminars. There will also be a dedicated website with program information where customers can sign up for participation in the program. Fax and mail-in applications will also be accepted.</p> <p>The Energy Stewards Program has five (5) steps: (1) participants sign up for the program (giving the program access to their energy consumption information) agreeing to try to save 500 kWh in a year; (2) the program will provide energy consumption advise and education; (3) the program will monitor the energy consumption of the participants; (4) the program will make participants aware of their progress; and (5) the program will reward participants to reach their goal.</p>																		
Target Market	This program targets residential single-family and multi-family customers in ComEd's service territory. All such targeted customers taking delivery service from ComEd are eligible for this program regardless of their choice of supplier.																		
Marketing Strategy	<p>Customer will be recruited for this program using a grass roots campaign. This program hinges on the fact that information disseminated via faith-based (and community-based) avenues is typically well received and acted upon. The program will recruit customers through church announcements, bulletins and direct contact with church and community leaders. The marketing and outreach approach will be modified as the program progresses.</p> <p>The Energy Steward Program is an awareness program. ComEd customers will be invited to participate in a self-competition. Participants will compete against themselves. The program challenges participants to do better. Energy use reduction information is shared with participants, but ultimately, it is up to the participants to decide how to reduce consumption.</p>																		
Eligible Measures	No particular measures will be installed through program. The types of measures undertaken by customers are primarily behavioral in nature, and can include turning off lights, adjusting air conditioning temperature setpoints, and turning off/unplugging electronic equipment when not in use. Given the design of the program, the breadth of measures actually undertaken is not known.																		
Program Targets	<table><tr><td>Participation Levels</td><td></td><td></td><td></td><td></td></tr><tr><td></td><td>PY7</td><td>PY8</td><td>PY9</td><td>Total</td></tr><tr><td>Total Customers</td><td>3,000</td><td>0</td><td>0</td><td>3,000</td></tr></table>				Participation Levels						PY7	PY8	PY9	Total	Total Customers	3,000	0	0	3,000
Participation Levels																			
	PY7	PY8	PY9	Total															
Total Customers	3,000	0	0	3,000															

Program Name	Shelton Solutions Inc. - Energy Stewards				
	<b>Annual Savings Targets</b>				
		PY7	PY8	PY9	Total
	Gross MWh	1,500	0	0	1,500
	Net MWh	1,230	0	0	1,230
	Gross MW	0	0	0	0
	Net MW	0	0	0	0
	<b>Program Budget</b>				
		PY7	PY8	PY9	Total
	Administration	\$0	\$0	\$0	\$0
	Implementation	\$40,000	\$0	\$0	\$40,000
	Incentives	\$150,000	\$0	\$0	\$150,000
	Marketing and Other	\$10,000	\$0	\$0	\$10,000
	Total	\$200,000	\$0	\$0	\$200,000
	<b>Cost-Effectiveness Results</b>				
		Test Results			
	TRC	1.97			
	UCT	0.49			
	CCE	\$0.146			

Program Name	Small Business Energy Services (SBES)
Program Description	Provide small business customers with cost-effective turn-key energy efficiency retrofit services. Generating energy savings by direct installation of low-cost energy efficient products and also providing incentives for more capital-intensive measures to maximize energy efficiency opportunities.
Program Duration	June 2014 through May 2017, 3-year program
Collaboration	Program will be jointly delivered with the local gas companies People's Gas, North Shore Gas and Nicor Gas.
Delivery Strategy	<p>SBES will be promoted through multiple channels including trade allies, program outreach staff, and key partners. Trade allies will be the primary means of promoting SBES and obtaining participants. ComEd will support the trade allies by providing formal marketing/outreach guidance and co-branded promotional materials. The trade allies role will expand to conduct and collect all of the customer information. They will also complete the direct installs selected by the customer and arrange to install the retrofit measures that the customer would like to complete.</p> <p>Furthermore, trade allies will be given extensive marketing support, which will make sure that they have the needed materials and messaging needed to advertise the program.</p> <p>Additionally trade ally support will include establishing, maintaining, and leveraging relationships with local business groups, media, and government organizations to promote program awareness and drive participation. Joint outreach and marketing initiatives conducted with key partners will be part of a cost-effective means of reaching large numbers of potential SBES participants. These partnerships include ComEd External Affairs Managers (EAMs), Chambers of Commerce, small business organizations, and other ComEd Smart Ideas implementing contractors.</p> <p>Lastly, the SBES Geo-Targeted program will be offered to select towns to assist with Energy Efficiency awareness and program recruitment. This effort will be based upon the model established and vetted with Pilot I and Pilot II implemented by ComEd in 2013. The selected towns will be engaged through local media, local governments, and other local community organizations; all SBES eligible customers will receive emails and postcards. SBES trade allies will conduct in-person outreach to answer customer questions and conduct energy assessments.</p>
Target Market	This program is designed for small business customers. All targeted customers taking delivery service from ComEd are eligible for the program regardless of their choice of supplier.
Marketing Strategy	<p>The marketing strategies includes the following:</p> <ul style="list-style-type: none"> <li>• Supplement the direct-install efforts of the implementation contractor by developing trade ally relationships in local communities that can deliver education, training and EE technologies to small C&amp;I customers</li> <li>• Promote free subscription to Energy Insights Online to cultivate energy usage understanding and energy efficiency mentality</li> <li>• Educate and leverage existing resources (e.g., trade allies, ComEd external affairs managers, call center) to their greatest potential to achieve broad-based awareness at the lowest possible cost</li> </ul> <p>Materials and tactics for trade ally marketing would include program materials and marketing collateral, sale tools, outreach, and training. Materials and tactics for marketing to customers would include direct mail, telemarketing, outreach events, newsletters, bill insets, and printed collateral.</p> <p><b>Key Messages:</b></p> <ul style="list-style-type: none"> <li>• Simple, easy and FREE energy efficiency measures are available to your business through ComEd's Smart Ideas Small Business Energy Services incentive</li> <li>• These Energy Efficiency technologies can help you lower your energy bill</li> </ul>

Program Name	Small Business Energy Services (SBES)				
Program Targets	Participation Levels				
		PY7	PY8	PY9	Total
	Total Sites	16,000	16,000	16,000	48,000
	Annual Savings Targets				
		PY7	PY8	PY9	Total
	Gross MWh	105,263	140,000	175,789	421,052
	Net MWh	100,000	133,000	167,000	400,000
	Gross MW	29.7	39.6	49.7	119.0
	Net MW	28.3	37.6	47.2	113.1
	Program Budget				
		PY7	PY8	PY9	Total
	Administration	\$174,761	\$180,004	\$185,404	\$540,169
	Implementation	\$20,994,187	\$29,049,773	\$37,350,404	\$87,394,364
	Incentives	\$4,041,618	\$4,122,450	\$4,204,899	\$12,368,967
	Marketing and Other	\$2,332,687	\$3,227,753	\$4,150,045	\$9,710,485
	Total	\$27,543,253	\$36,579,980	\$45,890,752	\$110,013,985
	Cost-Effectiveness Results				
			Test Results		
		TRC	2.32		
		UCT	3.58		
	CCE	\$0.025			

Program Name	One Change – Small Commercial Power Strip Program
Program Description	One Change is a small commercial program that will offer two TrickleStar power strips directly to targeted small business customers that have the highest plug loads and standby times. The participants will be identified using a targeting analysis approach.
Program Duration	June 2014 through May 2015, 1-year program
Collaboration	None
Delivery Strategy	<p>One Change utilizes a community-based social marketing (CBSM) approach to delivery this program that relies on personally delivering and installing sponsored items and messaging directly to utility customers. CBSM uses simple actions like installing a power strip to stimulate conversations and information sharing between neighbors, colleagues and friends. This purposely builds momentum at the community level. It also breaks down barriers and changes recipients' self perceptions. Taking the first simple step makes them increasingly likely to make informed choices in the future and to adopt additional measures. Key targeted delivery include:</p> <ul style="list-style-type: none"> <li>• Review already analyzed utility data, completed in current program year</li> <li>• Identification of up to three market research questions to drive future savings opportunities to be carried to the door by One Change in targeted communities</li> <li>• Delivery of TrickleStar advanced power strips to each targeted business in the targeted communities</li> <li>• Co-marketing of up to three follow on offer collateral items (to be supplied by ComEd or desired vendor)</li> <li>• Solicitation and tracking via One Change iChange app of three follow on insights to provide on offer targeting insights</li> <li>• Wrap up, strategic analysis of data collected at door to make insights readily shareable to other vendors in ComEd's portfolio with a goal of driving cost effective portfolio.</li> </ul>
Target Market	Small business at or below 100 kW peak demand
Marketing Strategy	<p>A targeting methodology will be used to determine the most appropriate areas and businesses for targeting with smart power strips. One Change plans to target businesses in zip codes that have higher plug loads and longer standby timers by using business information available in a current third party commercial data set. This analysis will</p> <ul style="list-style-type: none"> <li>• Find the geographic areas and pinpoint the business types best suited to the targeted One Change engagement effort</li> <li>• Identify the business owners or key decision makers most appropriate for targeted personal conversation using purchased third party databases and community engagement tactics.</li> <li>• Review ComEd's current programs to refine the secondary ask after the power strip installation</li> <li>• Identification of up to three market research questions to drive future savings opportunities to be carried to the door by One Change in targeted communities.</li> </ul> <p>One Change will then utilize a community-based social marketing approach and numerous traditional marketing activities designed to engage the public, generate awareness and interest and promote sponsor messaging. In cooperation with ComEd this program aims to:</p> <ul style="list-style-type: none"> <li>• Educate commercial customers on the benefits and uses of power strips</li> <li>• Raise awareness of energy efficiency and Energy Star program</li> <li>• Encourage future purchase of energy efficient, Energy Star products</li> <li>• Engage business customers in a positive manner</li> <li>• Increase the likelihood that targeted customers will adopt additional energy efficiency measures</li> </ul> <p>Key components of the marketing strategy may include:</p>

Program Name	One Change – Small Commercial Power Strip Program				
	<ul style="list-style-type: none"><li>• Earned Media - In cooperation with ComEd, seek positive media coverage of the program as a means of promoting its objectives and establishing credibility within the community</li><li>• Paid Media - Where appropriate, make strategic advertising purchases in local newspapers</li><li>• Direct Mail Advertising – To increase receptivity to a face-to-face visit, use targeting research to develop a mailing that notifies customers of the coming visit</li><li>• Community Engagement – Leverage relationships in the business community to mobilize business, and community leaders to speak with their constituents about the coming campaign.</li><li>• Business to Business engagement – Door-to-door promotion is a core element of the success of this program. Field representatives are recruited and trained by One Change to act as agents of change in conversations with consumers and businesses at the doorstep. One Change representatives focus on obtaining commitment to take the first simple actions and inform businesses of the benefits of installing the measures</li><li>• Web, social and electronic media – Feature ComEd utility program on One Change corporate website. Approved sponsor messages and other ComEd energy efficiency programs can also be highlighted and cross-promoted.</li></ul>				
Eligible Measures	2 TrickleStar power strips				
Program Targets	Participation Levels				
		PY7	PY8	PY9	Total
	Total Strips	50,000	N/A	N/A	50,000
	Annual Savings Targets				
		PY7	PY8	PY9	Total
	Gross MWh	5,130	N/A	N/A	5,130
	Net MWh	4,360	N/A	N/A	4,360
	Gross MW	0.54	N/A	N/A	0.54
	Net MW	0.46	N/A	N/A	0.46



Program Name	One Change – Small Commercial Power Strip Program				
	Program Budget				
		PY7	PY8	PY9	Total
	Administration	\$281,190	N/A	N/A	\$281,190
	Implementation	\$113,400	N/A	N/A	\$113,400
	Incentives	\$720,500	N/A	N/A	\$720,500
	Marketing and Other	\$151,910	N/A	N/A	\$151,910
	Total	\$1,267,000	N/A	N/A	\$1,267,000
	Cost-Effectiveness Results				
			Test Results		
		TRC	1.05		
		UCT	1.06		
		CCE	\$0.0523		

Program Name	PECI – AirCare Plus Small Commercial HVAC Tune-Up Program
Program Description	AirCare Plus is a direct install HVAC tune-up program that focuses on packaged rooftop units (RTU) which are poorly maintained and operating inefficiently. Trade allies will utilize a custom analytical tool that will populate software with field data and perform fault detection and diagnostics to guide technicians through the service.
Program Duration	June 2014 through May 2017, 3 year program
Collaboration	None
Delivery Strategy	<p>PECI will launch a comprehensive, formal contractor recruiting program. The team will perform the recruitment and ensure that high-quality contractors will participate in the program. Clear expectations of contractor performance will be set. Stages of the program will include:</p> <ul style="list-style-type: none"> <li>• Program customization and launch – PEGI will begin by customizing the AirCare Plus program for ComEd which will include measure savings estimation and documentation, incentive design, program policy design, marketing collateral development and more.</li> <li>• Contractor training – Contractors will complete a multi-day training that includes both in-office and rooftop components. This training covers program features and requirements, tools and the RTU repairs and upgrades</li> <li>• Customer engagement – Contractors engage with their customers or with customers referred by a utility representative. The contractor explains the work that will be performed, presents the AirCare Plus marketing material and enrolls these customers into the program. Technicians service the RTUs per customer agreements with guidance from the program's custom RTU diagnostic tool. Depending on the unit condition and eligibility, a number of measures may be performed. These include scheduling, thermostat replacement, economizer control upgrades and repairs, belt retrofitting, coil clearing and refrigerant charge adjustment.</li> <li>• QA/QC – After the work is performed, PEGI conducts a quality control review of the data, comparing them to targets and past program results. Field audits are performed randomly and selectively based on abnormal data or poor contractor performance.</li> <li>• Incentives paid and savings claimed – Once PEGI has performed these checks, PEGI pays contractors for the completed measures. Finally, a data file and invoice will be periodically submitted to ComEd for review and payment.</li> </ul>
Target Market	Small to medium sized businesses at or below 100kW peak demand
Marketing Strategy	<p>PECI will deploy two marketing strategies: (1) Direct marketing to customers, and (2) Contractor outreach. PEGI has prepared marketing materials to address the variable demographic nature of the small business environment.</p> <p>Direct to Customer Marketing:</p> <ul style="list-style-type: none"> <li>• Program brochure (pre-enrollment) – These materials will be utilized by the contractors when talking to potential customers and can be customized to include information on other ComEd Smart Ideas programs</li> <li>• Program expectation cards (post-enrollment) – Contractors will use these materials to set expectations for service components and timelines once customers have enrolled in the program</li> <li>• Program tune-up checklist and energy savings reports (post-service) – Contractors will follow through with customers post-service, providing service details</li> <li>• Target the major players – A list of the most desirable customers based on energy savings and participation potential will be developed and those customers will be targeted.</li> <li>• Website – A website will be created specific to ComEd's AirCare Plus program. This website will not only include program information for customers and contractors but will also serve as a vehicle for customer submissions via web-to-lead forms that feed directly into to customer resource management system, if applicable.</li> </ul>

Program Name	PECI – AirCare Plus Small Commercial HVAC Tune-Up Program																																																																				
	<p><u>Contractor Outreach</u></p> <p>PECI will launch a comprehensive, formal contractor recruiting program. To recruit contractors, the team will reach out to local industry groups to advise the program and find interested contractors.</p> <p>After the initial marketing phase, PEGI will move to more of a mass approach to reach a wider audience using collateral developed in compliance with ComEd's branding guidelines.</p>																																																																				
Eligible Measures	<p>The primary measure in this program is a tune-up of an RTU, including refrigerant charge calibration.</p> <ul style="list-style-type: none"> <li>• Incentives will be set at 75% of incremental measure costs (IMC)</li> <li>• Unit cooling capacity will be 7.5 tons on average</li> <li>• Certain portions of the RTU population will have subsystems appropriate for additional measures, assumed to be at the following percentages: <ul style="list-style-type: none"> <li>○ Economizers: 30%</li> <li>○ Thermostats: 100%</li> <li>○ Belt-driven motors: 80%</li> <li>○ Refrigerant systems: 100%</li> </ul> </li> </ul>																																																																				
Program Targets	<p><b>Participation Levels</b></p> <table> <tr> <th></th><th>PY7</th><th>PY8</th><th>PY9</th><th>Total</th></tr> <tr> <td>Total Tons</td><td>26,000</td><td>69,333</td><td>82,333</td><td>177,666</td></tr> </table> <p><b>Annual Savings Targets</b></p> <table> <tr> <th></th><th>PY7</th><th>PY8</th><th>PY9</th><th>Total</th></tr> <tr> <td>Gross MWh</td><td>4,197</td><td>10,952</td><td>12,897</td><td>28,046</td></tr> <tr> <td>Net MWh</td><td>3,324</td><td>9,309</td><td>10,962</td><td>23,595</td></tr> <tr> <td>Gross MW</td><td>0.460</td><td>1.202</td><td>1.414</td><td>3.076</td></tr> <tr> <td>Net MW</td><td>0.391</td><td>1.021</td><td>1.202</td><td>2.614</td></tr> </table> <p><b>Program Budget</b></p> <table> <tr> <th></th><th>PY7</th><th>PY8</th><th>PY9</th><th>Total</th></tr> <tr> <td>Administration</td><td>\$393,908</td><td>\$1,028,003</td><td>\$1,210,546</td><td>\$2,632,457</td></tr> <tr> <td>Implementation</td><td>\$28,335</td><td>\$73,948</td><td>\$87,079</td><td>\$189,362</td></tr> <tr> <td>Incentives</td><td>\$595,689</td><td>\$1,554,603</td><td>\$1,830,654</td><td>\$3,980,946</td></tr> <tr> <td>Marketing and Other</td><td>\$5,797</td><td>\$15,129</td><td>\$17,815</td><td>\$38,741</td></tr> <tr> <td><b>Total</b></td><td><b>\$1,023,729</b></td><td><b>\$2,671,683</b></td><td><b>\$3,146,094</b></td><td><b>\$6,841,506</b></td></tr> </table>					PY7	PY8	PY9	Total	Total Tons	26,000	69,333	82,333	177,666		PY7	PY8	PY9	Total	Gross MWh	4,197	10,952	12,897	28,046	Net MWh	3,324	9,309	10,962	23,595	Gross MW	0.460	1.202	1.414	3.076	Net MW	0.391	1.021	1.202	2.614		PY7	PY8	PY9	Total	Administration	\$393,908	\$1,028,003	\$1,210,546	\$2,632,457	Implementation	\$28,335	\$73,948	\$87,079	\$189,362	Incentives	\$595,689	\$1,554,603	\$1,830,654	\$3,980,946	Marketing and Other	\$5,797	\$15,129	\$17,815	\$38,741	<b>Total</b>	<b>\$1,023,729</b>	<b>\$2,671,683</b>	<b>\$3,146,094</b>	<b>\$6,841,506</b>
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Program Name	PECI – AirCare Plus Small Commercial HVAC Tune-Up Program		
	Cost-Effectiveness Results		
			Test Results
	TRC		1.78
	UCT		1.76
	CCE		\$0.024

Program Name	CNT Energy – Retrofit Chicago Residential Program
Program Description	The Retrofit Chicago Residential Program (Program) is a joint partnership with the City of Chicago and Integrys Energy Services (Integrys) established to improve the energy efficiency of electric heat multi-family accounts and to distribute energy efficiency products to households across Chicago. The partnership will provide electric heat multi-family accounts with simple, proven and effective energy efficiency solutions; and will leverage Integrys' knowledge base to conduct direct marketing of electric heat multi-family accounts located in Chicago, with a particular focus on Chicago's working class neighborhoods.
Program Duration	June 2014 through May 2017, a 3-year program
Collaboration	None
Delivery Strategy	<p>CNT Energy will be the program administrator and will serve as the primary contact for ComEd. CNT Energy will coordinate outreach efforts between the City of Chicago and Integrys and work with partners to conduct appropriate EM&amp;V efforts. Integrys will serve as a subcontractor to CNT Energy – the City of Chicago will act as a partner but will not have a contractual obligation with either CNT Energy or Integrys.</p> <p>Upon signing up for this Program, customers will be connected with CNT Energy to complete the retrofit process. CNT Energy will conduct an initial screening to verify eligibility and filter out customers that may not benefit from the Program. Once enrolled in the Program, customers are assigned a CNT Energy Analyst that will guide the customer from start to finish. The process includes comprehensive audits to inform the owner of the building of potential energy efficiency opportunities that can benefit from measures incentivized by ComEd. At the time of the audit, CNT Energy will directly install a variety of energy efficiency products, such as CFLs, faucet aerators, smart strips, and showerheads in units. CNT Energy will work with building owners to assemble financing and incentive packages for energy retrofits, then complete the work with necessary QA/AC site inspections.</p> <p>This Program's model is largely based on the key roles the partners have played previously in other programs.</p> <ul style="list-style-type: none"> <li>• <b>CNT Energy</b> – CNT Energy is one of the nation's leaders in providing turnkey solutions for several multi-family retrofits projects. Since 2007, CNT Energy has managed retrofits for over 12,000 multi-family units in the Chicagoland area, including over 500 in electric space heat buildings.</li> <li>• <b>Integrys</b> – Integrys will apply its extensive outreach experience to target key customers. Integrys will also leverage its project management expertise to assist with the Program as needed. Integrys will leverage its program management expertise to ensure this Program is implemented efficiently and effectively.</li> <li>• <b>City of Chicago</b> – The City of Chicago has served as a validator and promoter of various energy efficiency programs (including Energy Impact Illinois as a partner with ComEd) through press, Aldermanic/Department-level outreach, and Mayoral involvement.</li> </ul>
Target Market	This Program targets electric heat multi-family customers in ComEd's Chicago service territory. All such targeted customers taking delivery service from ComEd and located in Chicago are eligible for this program regardless of their choice of supplier.

Program Name	CNT Energy – Retrofit Chicago Residential Program																																						
Marketing Strategy	<p>This Program will be managed by CNT Energy, the City of Chicago, and Integrys. Integrys will assist in identifying the multi-family electric heat customers in the City of Chicago that will be targeted to receive information about energy efficiency through this Program. This Program will build upon a strong foundation of sustainability initiatives launched by the City of Chicago which set a goal of improving citywide efficiency by 5% by 2015. The City of Chicago plan provides concrete initiatives, metrics, and strategies aimed at advancing Chicago's goal of becoming the most sustainable city in the country. The program will provide turnkey energy efficiency services to multi-family electric space heating customers. With over 32,000 Integrys multi-family electric space heat accounts in Chicago, together with the expiration of the electric space heating rate class discounts, this Program will focus on recruiting those accounts and buildings. CNT Energy will leverage its existing contracts within the community of multi-family building owners to assist with additional outreach and recruitment.</p> <p>The City of Chicago and Integrys will work together to develop energy efficiency programs. As the supplier to the City of Chicago's municipal aggregation program, Integrys has the ability to identify the City of Chicago's multi-family electric space heating customers. Using this information, Integrys and the City of Chicago will identify top retrofit candidates by use, location, building properties, etc. Targeted outreach strategies will be developed to inform customers about energy efficiency opportunities, with a special focus on the City of Chicago's Program, using collateral such as direct mail, lobby booths, etc. In addition, CNT Energy will leverage its existing contacts within the community of multi-family building owners to assist with additional outreach and recruitment.</p>																																						
Eligible Measures	<p>The program will primarily focus on energy audits and free direct instillation of energy efficiency products with the anticipation that a significant number of customers will participate in deeper retrofit projects. Smart strips, programmable thermostats, occupancy sensors, low-flow water devices, and CFLs will be distributed. Air conditioner tune-ups and attic and wall insulation will also be a part of this program.</p>																																						
Program Targets	<p><b>Participation Levels</b></p> <table> <tr> <th></th><th>PY7</th><th>PY8</th><th>PY9</th><th>Total</th></tr> <tr> <td>Total (Sites)</td><td>867</td><td>867</td><td>866</td><td>2,600</td></tr> </table> <p><b>Annual Savings Targets</b></p> <table> <tr> <th></th><th>PY7</th><th>PY8</th><th>PY9</th><th>Total</th></tr> <tr> <td>Gross MWh</td><td>1,564</td><td>2,050</td><td>2,470</td><td>6,084</td></tr> <tr> <td>Net MWh</td><td>1,157</td><td>1,518</td><td>1,828</td><td>4,503</td></tr> <tr> <td>Gross MW</td><td>0</td><td>0</td><td>0</td><td>0</td></tr> <tr> <td>Net MW</td><td>0</td><td>0</td><td>0</td><td>0</td></tr> </table>					PY7	PY8	PY9	Total	Total (Sites)	867	867	866	2,600		PY7	PY8	PY9	Total	Gross MWh	1,564	2,050	2,470	6,084	Net MWh	1,157	1,518	1,828	4,503	Gross MW	0	0	0	0	Net MW	0	0	0	0
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Program Name	CNT Energy – Retrofit Chicago Residential Program				
	Program Budget				
		PY7	PY8	PY9	Total
	Administration	\$0	\$0	\$0	\$0
	Implementation	\$205,988	\$205,988	\$205,988	\$617,964
	Incentives	\$230,568	\$256,908	\$307,926	\$795,402
	Marketing and Other	\$106,159	\$84,767	\$63,375	\$254,301
	Total	\$542,715	\$547,663	\$577,289	\$1,667,667
	Cost-Effectiveness Results				
		Test Results			
	TRC	1.18			
	UCT	1.53			
	CCE	\$0.052			

## Non-Qualifying Programs

The proposals not meeting the minimum requirements included:

M2 (Multifamily): This bid competed with the Smart Ideas Comprehensive Multifamily program, targeting similar buildings with a less comprehensive offering. This proposal was limited to lighting upgrades in common areas, while the Smart Ideas offering provides comprehensive solutions, including in-unit direct installations, common area upgrades of lighting and additional measures, and comprehensive building shell and equipment retrofits. In addition, the Smart Ideas offering is delivered in concert with natural gas utilities, offering more comprehensive solutions to building owners and residents.

M3 : This bid was unresponsive in that it did not include a number of items required by the form of submission (including general materials, full budget proposal, full cost-effectiveness data, schedule, and firm experience). The bid also included no discussion of a pay-for-performance fee structure and appeared to rely on incentives from other Smart Ideas programs.

B2 : This bid was withdrawn.

B4 : This was nonresponsive in that it did not provide data sufficient for calculating cost-effectiveness results. The bid also competed with the Smart Ideas Small Business Energy Services program, offering a similar delivery structure without a clear approach for targeting underserved customers.

B5 (Small Business DI): This bid competed with the Smart Ideas Small Business Energy Services program, offering a substantially identical delivery structure. While the bid targeted certain market segments, there is no indication that the targeted markets are underserved by the Smart ideas offering.

B6 : This bid competed with the s Small Business Energy Services program, offering a substantially identical delivery structure. While the bid targeted certain market segments, there is no indication that the targeted markets are underserved by the Smart ideas offering.

B7 : This bid competed with the Smart Ideas Small Business Energy Services program, offering a substantially identical delivery structure without a clear approach for targeting underserved customers.

B8 : This bid was unresponsive in that it did not provide the information needed to calculate cost-effectiveness results. The bid was also not structured as a stand-alone program, but instead relied on incentives offered by other Smart Ideas offerings.

B9 (Commercial Office): This bid competed with the Smart Ideas Commercial Real Estate program, offering a substantially identical delivery structure without a clear approach for targeting underserved customers.

B10 (Nonprofit): This bid competed with a similar marketing channel included in the Smart Ideas portfolio, offering substantially identical services without a clear approach for targeting underserved customers.



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1																			
2																			
3																			
4																			
5		Behavior		Power Strips	Single Family Retrofit	Multifamily			Low Cost Measures		HVAC Tune Up	Small Business DI					Comprehensive		
6		R1	R2	R3	R4	M1	M2	M3	B1	B2	B3	B4	B5		B6	B7	B8	B9	B10
7		Residential	Residential	Residential	Residential	Multifamily	Multifamily	Multifamily	Business	Business	Business	Business	Business	Business	Business	Business	Business	Business	Business
8			Church Networks	Lower Income Communities	SF Electric Heat	MF Electric Heat	Multifamily Common Area	Multifamily	Targeted Businesses		HVAC Tune Up	Small Grocery/C-Stores Strip Mall	Small Grocery/C-Stores	Small Business	C-Stores	Small Business	Larger Business	Office	Nonprofit
9		Web-Based Behavior	Behavior Change	Door-to-door Power Strips	Direct Install/Building Shell	Comprehensive	Direct Install Lighting	Comprehensive	Door-to-door Power Strips	Kits	HVAC Tune Up	Direct Install	Direct Install	Direct Install / Retrofit	Direct Install	Direct Install	Comprehensive	Comprehensive	Comprehensive
10	Passes TRC Provides Energy Savings incremental to other programs Does not Compete against existing programs			No			No			No		No					No		
11							No										No		
12												No	No		No	No	No	No	No
13		Extension of existing CUB Energy Saver administered by C3 Energy (formerly Efficiency 2.0). Web-based behavior; community outreach.	Information and awareness. Outreach with focus on lower income communities. Tie to African Methodist Episcopal (AME) Churches.	Door-to-door community outreach extending PY6 proposal from CFL to power strips.	Leverages joint HES program with Nicor to focus on electric heat homes. Audits, direct installation measures, weatherization projects, equipment replacement (heat pumps).	Expansion of Energy Savers Program. Retrofit electrically heated MF buildings within City of Chicago.	Multy-family common area direct install lighting, reaching hard-to-capture market through residential building management firms and building engineers.	Targeted energy sustainability training and direct implementation assistance to multi-family building owners and tenants. Target 6-Flat buildings.	Expand residential program to target commercial customers to directly install two Trickle Smart Power Strips.	Businesses are sent up to two kits per account. Separate kits for businesses with electric water heat.	Commercial tune-up program focusing on packaged rooftop HVAC units, with a 7.5 ton average unit cooling capacity.	Outreach and direct assistance to identify and implement cost opportunities in target markets. Also target small industrial entities (less than 100 kW).	Turn-key audit and installation program. Door-to-door marketing. Savings from non-lighting measures constitute over 25% of total program savings.		Gas Stations & Convenience Stores audits and direct install, offering 0% interest financing and fixed-price EEMs.	Assessments and direct installation, with predefined followup packaged installed by contractors. GOLD and A La Carte packages. Provide guidance, support, and resources.	Execute identified projects not yet implemented due to external barriers on decision makers. Provide guidance, support, and resources.	Turn-key audit, installation, and post-install inspection. Target hard-to-reach short term commercial leases (<5 yr) through Green Leases.	Retrofit/performance management for non-profit buildings. Program will offer financing, incentives, contractors.

Overlap With ComEd Smart Ideas

				Competition with Smart Ideas				Notes
				Directly Competing SI Program	Can Target Markets be Isolated?	Does Bidder Target Different/ Underserved Market?	Passes SI Overlap Screen	
Behavior	R1		Web-based behavior	Home Energy Reports	✓		✓	Although Home Energy Reports is growing, customers can be isolated.
	R2		Behavior through community outreach	None		✓	✓	Community outreach attracts different.
Power Strips	R3		Door-to-door smart strip	Online Store		✓	✓	Program targets underserved communities.
Single Family Retrofit	R4		Electric heat SF retrofit	Home Energy Savings	✓		✓	Electric heat can be isolated as separate target market.
Multifamily	M1		Electric heat MF retrofit	Multifamily Home Energy Savings	✓		✓	Electric heat buildings within City of Chicago can be isolated as separate target market.
	M2		MF common area lighting	Multifamily Home Energy Savings	✗	✗	✗	Small business proposals directly compete with ComEd expanded MF program. (By targeting only common area electric measures, proposal is less comprehensive than ComEd/Nicor/Integrys offerings.)
	M3		MF through property manager training	Multifamily Home Energy Savings	✗	✗	✗	Small business proposals directly compete with ComEd expanded MF program. (Utilivate also has weak proposal overall.)
Low Cost Measures	B1		Door-to-door smart strip	None			✓	
	B2		Direct mail kits	None			✓	
HVAC Tune Up	B3		HVAC tune up	None			✓	
Small Business DI	B4		Small business (C-Stores/ Grocery/Strip Mall)	Small Business Energy Savings	✗	✗	✗	Small business proposals directly compete with ComEd expanded SBES program. (ISTC also very weak proposal overall.)
	B5		Small business (C- Stores/ Grocery)	Small Business Energy Savings	✗	✗	✗	Small business proposals directly compete with ComEd expanded SBES program.
	B6		Small business (C-Stores)	Small Business Energy Savings	✗	✗	✗	Small business proposals directly compete with ComEd expanded SBES program. (SmartWatt proposal also fails TRC.)
	B7		Small business	Small Business Energy Savings	✗	✗	✗	Small business proposals directly compete with ComEd expanded SBES program.
Comprehensive	B8		Facilitation services	Various C&I programs	✗	✗	✗	Proposal is market channel for existing programs.
	B9		Leased office market	Commercial real estate market channel	✗	✗	✗	
	B10		Nonprofit market	Nonprofit market channel	✓		✓	Can coexist if existing contract with CNT is terminated and replaced with this IPA bid.