

## ComEd Residential and C&I Saturation/End-Use, Market Penetration & Behavioral Study

March 20, 2013





#### **Research Objectives**

- Support ComEd's program planning and gap identification efforts
- Provide a comprehensive assessment of usage and waste at the end-use level
- Develop energy use profiles by end-use and segment that quantify:
  - Current usage
  - Energy waste due to inefficient technologies
  - Energy waste due to inefficient customer behaviors
  - "Efficient" energy usage



### Methodology

- End-uses included in usage and waste analysis:
  - Residential
    - Lighting
    - Cooling
    - Electric Space Heating
    - Electric Water Heating
    - Major Appliances
    - Electronics & Computing

- Commercial & Industrial
  - Lighting
  - Cooling
  - Ventilation
  - Refrigeration
  - Motors
  - Office Equipment
- Extensive primary data collection and metering
- Determination of efficient technologies and behaviors for each end-use
- Enhanced engineering analysis to assess energy usage and waste
  Opinion Dynamics

#### **Conceptualizing Usage and Waste**



Run Time or Hours



# **Residential Study**

### **Residential Primary Data Collection**

#### June - October 2012



#### Mail Survey: 4,414 completes

- Penetration/saturation
- Behavioral/operational practices

In-Home Audits: 297 completes

- Penetration/saturation
- Equipment technical specifications

Monitoring: 140 completes

- Current logging on all circuits
- Lighting / occupancy
- Temperature and humidity



#### **Residential End-Use Profile: Current Usage**

	All Res.	Single Family	Multi- family
Lighting	19%	21%	13%
Major Appliances	18%	17%	20%
Cooling	15%	15%	12%
Electronics & Computing	13%	12%	17%
Electronic Space Heating	6%	4%	14%
Electric Water Heating	5%	3%	12%
Furnace Fans	5%	5%	3%
All Other	20%	23%	7%
TOTAL	100%	100%	100%







#### **Residential Usage and Waste Summary**

#### Annual GWh for ComEd Residential Customers<sup>1</sup>



Opinion **Dynamics** 

<sup>1</sup>Values sum to total 2011 GWh for in-scope residential customers

<sup>2</sup> Total current usage, waste not estimated

#### **Residential Lighting Usage and Waste Results** Penetration: 100% Current Usage: 5,528 GWh Technology Waste: 42-64% Current Waste: 4,208 GWh Upgrade incandescent and halogen bulbs to CFLs 42% 19% Shared Waste\* Efficient 22% Usage 24% 12% Behavioral Waste: 12-34% Turn off lights when room not in use (15-minute time-out) Opinion **Dynamics**

### **Residential Lighting Highlights**



ingle amily	Multi- Family	
.00%	98%	
90%	75%	
72%	49%	
50%	40%	
7%	3%	

- Lighting technology waste is high due to high socket saturation of incandescents
- Socket saturation of CFLs still relatively low
- Very few homes have LEDs

 Single family homes have higher CFL penetration but lower socket saturation compared to multifamily homes

Opinion **Dynamics** 

	All Res.	Single Family	Multi- family
Mean number of light bulbs	57	73	29
% incandescent bulbs	63%	65%	56%
% CFLs	23%	20%	27%
% fluorescent tubes	7%	8%	6%
% halogen	6%	4%	8%

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#### **Residential Cooling Usage and Waste Results**



#### **Residential Cooling Highlights: Technology Waste**





- 73% of households have CAC
- CAC represents 94% of cooling usage
- Upgrading to efficient units presents largest opportunity for technology savings
- Estimated categories of waste are interactive



#### **Residential Cooling Highlights: Behavioral Waste**





- Significant opportunities for savings from increasing setpoints
- But recommended setpoints are high

Opinion **Dynamics** 

- Measured setpoints are higher than self-reported
- Estimated categories of waste are interactive



#### **Residential Appliance Usage and Waste Results**



### **Residential Appliance Highlights**



- Few units meet current Energy Star standards
- Freezers tend to be older and less efficient than fridges

Opinion **Dynamics** 



- Relatively low incidence of electric dryers
- 42% of single family homes have secondary fridge



#### **Residential Usage and Waste Summary**



# Commercial & Industrial Study

#### **C&I Primary Data Collection**

#### July – November 2012



### **ComEd Commercial & Industrial Customers**



Pct Customers Pct Annual MWh



### **C&I End-Use Profile: Current Usage**

	All C&I	Comm. Total	Industrial Total
Lighting	28%	31%	17%
Cooling	15%	15%	11%
Ventilation	8%	9%	7%
Motors, Pumps	13%	6%	36%
Refrigeration	6%	6%	1%
Data Center & Office Eqpt	9%	10%	3%
Non-Process Water Heating	0.4%	0.4%	0.2%
All Other	22%	22%	25%
TOTAL	100%	100%	100%

All Commercial & Industrial





### **C&I Usage and Waste Summary**

#### Annual GWh for ComEd Commercial & Industrial Customers<sup>1</sup>

	EFFICIENT USAGE		TOTAL WASTE		% WASTE
Lighting	4,581	6,346			58%
Cooling	3,605		2,159	2,159	
Ventilation	2,940			368	11%
Motors <sup>2</sup>	4,739			185	4%
Office Eqpt <sup>3</sup>	1,415		1,981		58%
Refrig.	1,264		892		<b>41</b> %
All Other	8,689			n/a	



- <sup>1</sup> Values sum to total 2011 GWh for in-scope C&I customers
- <sup>2</sup> Includes motors, fans and pumps
- <sup>3</sup> Includes computers, imaging equipment, servers, TVs, cash registers

#### **C&I Lighting Usage & Waste Results**



### Lighting Technological Waste Highlights

- T12s are common
  - Penetration of T12s is higher than T8s
  - Saturation of T8s slightly higher than T12s
- Technological waste highest in industrial and lodging segments
  - Industrial: Driven by metal halides and T12s
  - Lodging: Driven by incandescents and T12s

#### Percentage of Linear Fluorescent Fixtures





#### **Lighting Behavioral Waste Highlights**

- 30% waste from leaving lights on when space is not occupied (allowing for 15-minute time-out)
- Behavioral waste also highest for industrial and lodging segments
- High penetration of manual controls



Percentage of Light Fixtures



#### **C&I Cooling Usage & Waste Results**



### **Cooling Technological Waste Highlights**

- Average age of Packaged and Split AC systems is 12 years (14 among Industrial)
- Technological waste higher for Warehouse, Industrial <100 kW, Food Service, and Grocery/Convenience

### % Customers with packaged/split systems with average age of 15 years or more





Opinion **Dynamics** 

### **Cooling Behavioral Waste Highlights**

- Majority of customers are not using recommended setpoints
- Majority of central air systems are in use while business is closed (though may be set back)
- Regular maintenance is common (80% of C&I customers)

#### Percentage of Customers with Cooling Setpoint At or Above Recommended Levels<sup>1,2</sup>



<sup>1</sup> Based on ASHRAE 55-2004 comfort range.

Opinion **Dynamics** 

<sup>2</sup> Figure refers to central cooling only (chillers, split and packaged units)

<sup>3</sup> Sample size less than 30 for average setpoint during non-business hours (Sample size is at least 30 for setpoints during business hours)

#### **C&I Usage and Waste Summary**



#### Opinion **Dynamics**

### **Upcoming Potential Study**

- Leverage primary data collection from baseline study
- Additional primary data collection activities:
  - Payback acceptance surveys
  - Trade ally interviews
- Schedule: Residential
  - Draft achievable potential results completed
  - Report available around 4/15
- Schedule: C&I
  - Draft achievable potential results completed by 3/31
  - Report available around 4/30

