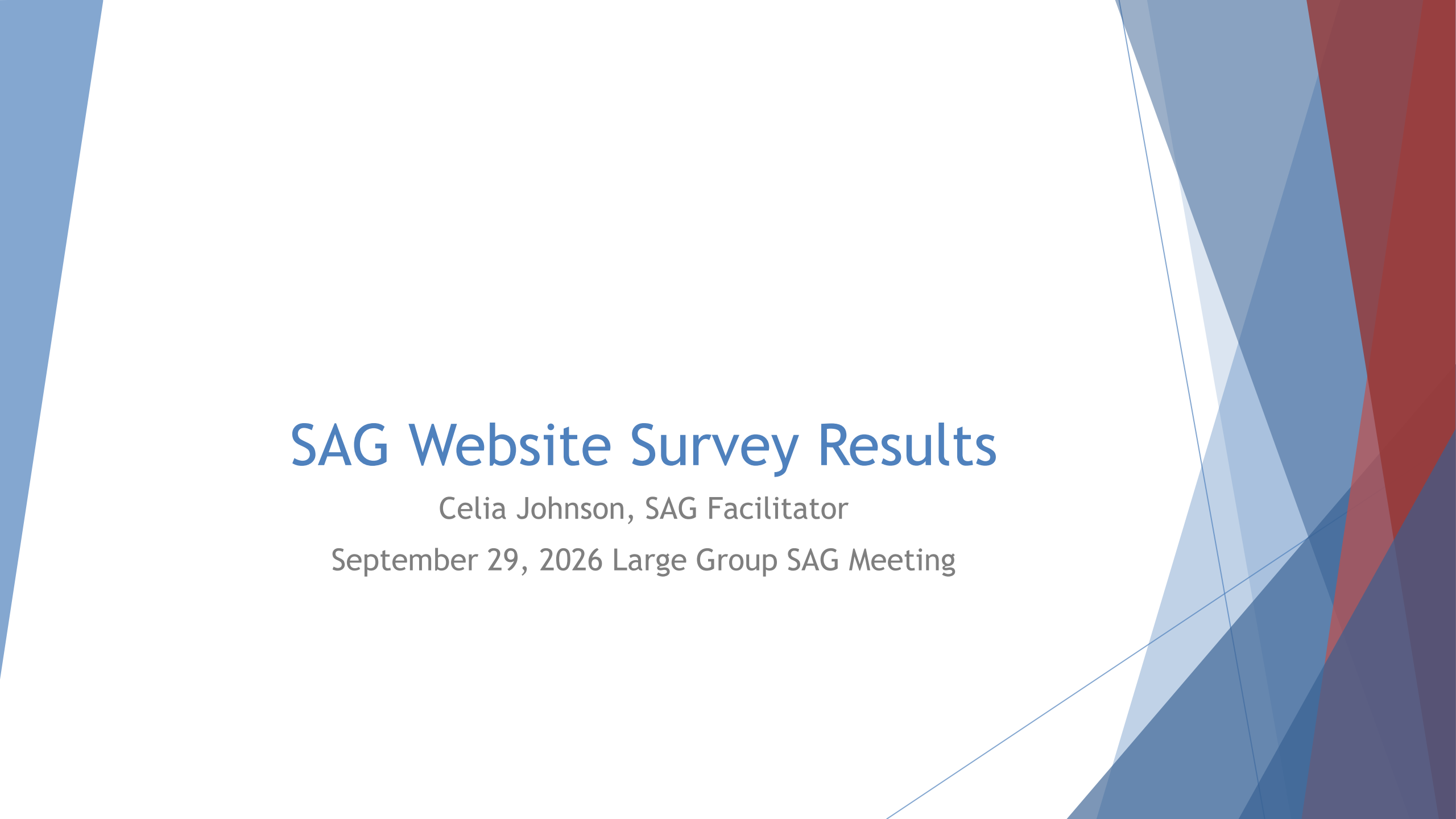




SAG Website Survey Results

Celia Johnson, SAG Facilitator

September 29, 2026 Large Group SAG Meeting

SAG Website Survey

The SAG website was re-designed in 2019

- A survey was circulated in July to collect feedback on the user experience and opportunities to improve functionality
- Survey responses were **due Friday, August 14**

Survey Questions

1. Which page(s) of the SAG website do you visit most frequently?
2. Have you encountered any broken links, missing pages, or other SAG website issues? If so, please describe.
3. How easy is it to find the information you need on the website? If there is information that is difficult to find, please explain.
4. The SAG website includes an Advanced Search option for evaluation materials. How often do you use this search tool?
5. Do you have any improvements to suggest on the search tool for evaluation materials?
6. The SAG website includes an Advanced Search option for a limited number of Large Group SAG meeting materials. How often do you use this search function?
7. Do you have any improvements to suggest on the search tool for Large Group SAG meeting materials?
8. Would it be useful if the Advanced Search tool was available for all Large Group SAG meeting materials?
9. Do you have any other feedback about using the SAG website?

Survey Results

Survey Responses: 5 SAG participants

- [SAG Website Survey Responses \(Final August 2026\)](#)

Most frequently used pages:

1. Evaluation, Policy, and IL-TRM pages
2. Resources, Meetings, Reports, and Reporting Working Group pages

- **Overall, navigation is accessible.** Respondents described the site as fairly straightforward and well organized.
- **Advanced Search feature** functionality needs improvement. Users reported rarely using it, filters not working, and relevant documents not appearing in results.
- **Calendar** feature could be improved through real-time updates and addition of response deadlines.
- **Certain EE resources**, including the current Illinois EE Policy Manual and reporting metrics, should be more visible.
- **Overall, sentiment is positive** and respondents value the website as a helpful resource.

Next Steps

Investigating SAG website updates to improve accessibility, search functionality, and navigation

- **Advanced Search:** Adding explanation on how to use the advanced search for Evaluation Materials; discussing potential improvements with website host
- **Evaluation Materials:** Planning improvements to page organization and language to clarify where documents can be found
- **Calendar:** Looking at upgrading the calendar to a plugin with additional capabilities; whether deadline(s) can be added
- **Net-to-Gross (NTG) Page:** Discussing with website host whether it's possible to link the NTG page as a header for easier accessibility
- **Policy:** Reviewing policy pages for clarity; looking at how to highlight the Policy page for easier accessibility
- **Reporting:** Looking at how to highlight reporting page(s) for easier accessibility

Contact Information

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