

## **SAG Policy Manual Subcommittee Summary of Next Steps from July 19, 2023 Meeting**

The follow-up items in red relate to finalizing the Policy Manual and should be prioritized in preparation for the July 27 meeting.

### **Single Family IQ Eligibility Verification Guidelines Policy**

#### **Providing information in other languages:**

- Proposed policy edit: *For non-IHWAP braided, single-family whole building retrofit projects, a self-certification process “will include information in languages other than English when there is a demonstrated need...”*
  - The utilities will check on which languages information is provided other than English.
  - If further understanding is needed, this topic of providing information in other languages can be discussed in the future. SAG Facilitator to add to SAG “parking lot” issue list.

#### **Utilizing CAAs and CBOs to establish income eligibility:**

- Proposed policy edit: *“Program Administrators, to the extent they utilize Community Action Agencies (CAAs) and Community-Based Organizations (CBOs) to establish eligibility for income qualified programs, shall permit those entities to use reasonable discretion to serve needy customers using low-income funds even if the customer cannot produce documentation of income and/or they do not meet any of the eligibility requirements above but shall document its decision to qualify the customer as eligible for low-income funds.”*
  - Ameren Illinois will review edit with programs team; other utilities will also review.
  - If this language is a concern, SAG Facilitator to follow-up with Odette Hyatt-Watson.

### **SAG Conflict of Interest Policy**

- This policy exists in the “SAG Process Guidance Document”, not the Policy Manual, and it will remain in that process document. Since this policy will not be included in the Policy Manual, a separate meeting will address feedback this fall. Changes to this policy will be reflected in the 2024 SAG Process Guidance update.

### **LIEEAC Facilitator Independence Policy**

- Policy is final; no edits needed.

### **IQ Reporting Policies**

1. **IQ Multi-Family Reporting Principles Policy**
  - a. Edits incorporated during meeting; no follow-up items.
  - b. There may need to be a separate / future discussion to better understand IQ MF program design; there is a need for direct engagement with MF tenants. SAG Facilitator to add to parking lot issues list if future discussion is needed.
2. **IQ Health and Safety Reporting Principles Policy**
  - a. Edits incorporated during meeting; no follow-up items.
3. **Equity and Affordability Reporting Principles Policy**
  - a. An edit was proposed by Community Investment Corp. to the second section of the policy regarding periodic analyses performed by the utilities: *“The number or*

*proportion of energy efficiency program participants that are payment troubled (e.g., customers at risk of being disconnected; with high arrears; participating in bill assistance programs)."*

- b. Utilities will check internally with their program teams on whether/how this addition to the policy could be operationalized.

#### **4. Diverse Contracting Reporting Policy**

- a. SAG Facilitator followed up with Cheryl Watson. Cheryl suggested using "historically disadvantaged communities", instead of "environmental justice." Cheryl may propose an additional edit to clarify further.

#### **One Stop Shop Program Design Definition for IQ Multifamily Retrofit Policy**

- Karen Lusson will review and propose edits based on the 7/19 discussion; this policy will be finalized at the next meeting.
- SAG Facilitator to add "single family one stop shop" idea to parking lot issues list if future discussion is needed.

#### **Final Policy Manual Meeting:**

##### **Thursday, July 27 (9:30 am – 12:30 pm)**

- Finalize remaining open items, including:
  - Open Policies
    - Prohibited Expenses
    - Electrification Bill Impacts
    - Electrification Energy Consumption Reduction
    - Follow-up from IQ feedback discussed in July 19<sup>th</sup> meeting
  - Finalize Effective Dates
    - See [Policy Status Table with Proposed Effective Dates \(updated 7/14/23\)](#)