



Artwork by Alexander Martin, member of the Peoria Guild of Black Artists



**ENERGY EFFICIENCY
PROGRAM**

Q4 PY2024 Ameren Illinois Energy Efficiency Program Quarterly Report

JAN. – DEC.

Data presented in this document is based on preliminary results and is subject to revision and evaluation adjustments. Ameren Illinois Energy Efficiency is funded by Ameren Illinois customers in compliance with Illinois Public Act 95-0481.

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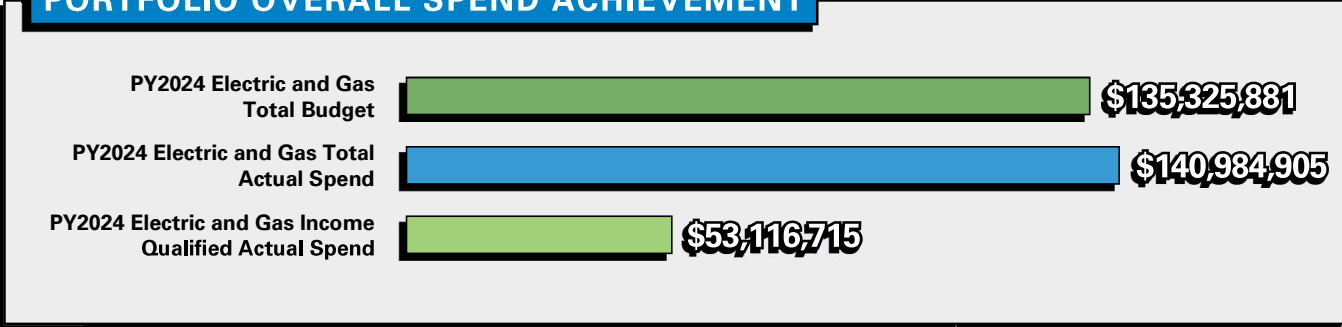
PORTFOLIO SUMMARY

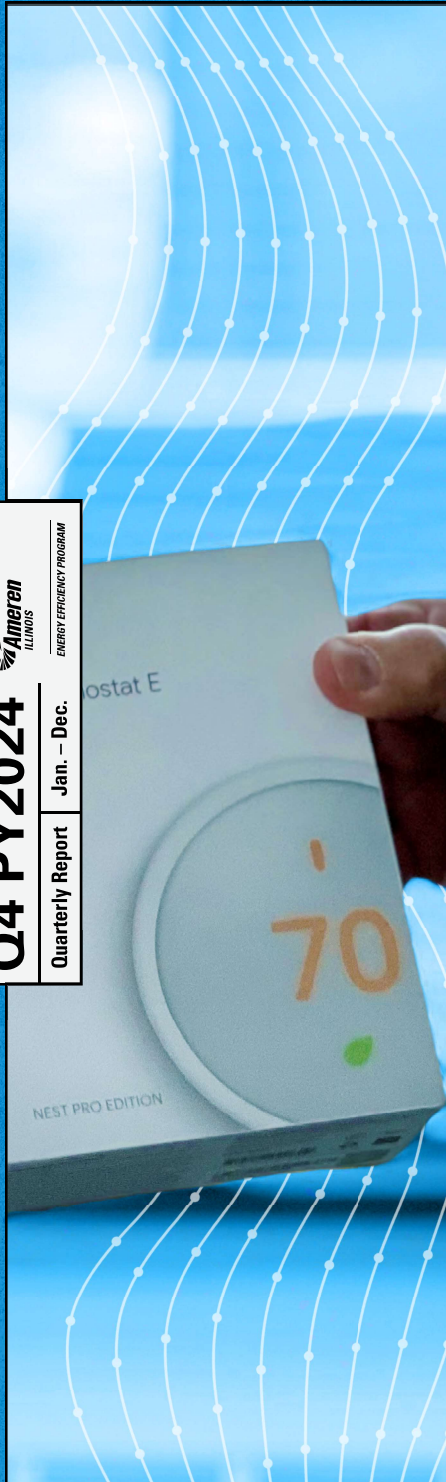
Ameren Illinois Company (AIC) d/b/a Ameren Illinois ("Ameren Illinois") provides this quarterly report for the period of January – December 2024 pursuant to Section 6.5 of the Illinois Energy Efficiency Policy Manual Version 3.0 (effective January 1, 2024). Consistent with Section 6.5, Ameren Illinois provides this report using a common template developed in collaboration with other Illinois utilities and stakeholders and designed to provide the categories of information set forth in Section 6.5. The information in this quarterly report may be based on preliminary results and will be assessed for revision, evaluation, and adjustment, with updates and changes being made on a quarterly basis. As set forth in Section 6.5, interested stakeholders should raise any questions regarding the programs addressed in this report through the Illinois Stakeholder Advisory Group process or with Ameren Illinois directly, including to identify any updates or changes made since prior reports. As has been done previously, AIC will address questions, when practicable, through the appropriate channels, including updates to this report.

- Through Q4, the Overall Portfolio has achieved 437,578 MWh or 100% of its electric PY2024 implementation plan savings goal of 437,545 MWh and 4,602,788 Therms or 130% of its gas PY2024 implementation plan savings goal of 3,536,925 Therms.

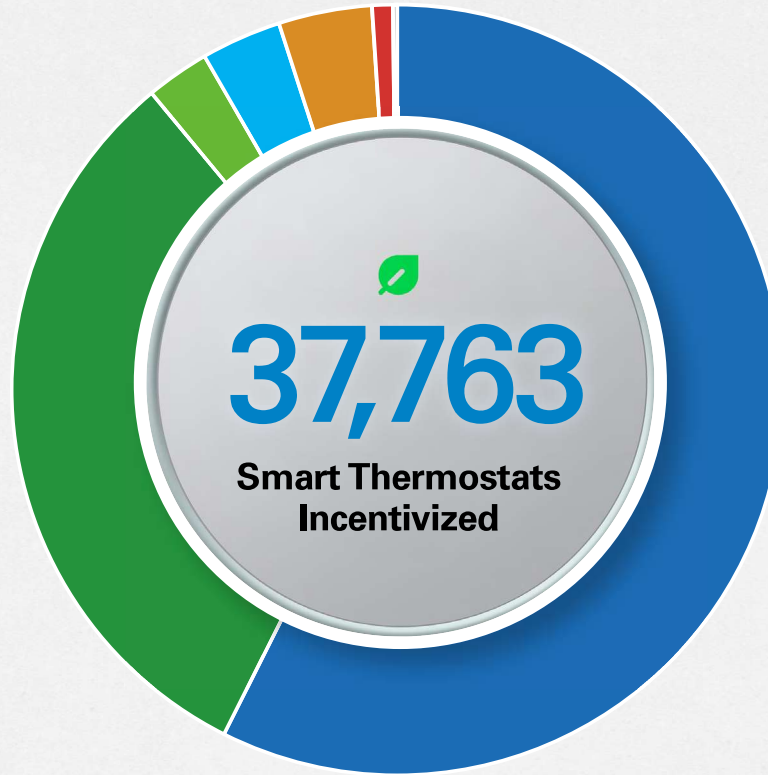


PORTFOLIO OVERALL SPEND ACHIEVEMENT





SMART THERMOSTATS INCENTIVIZED

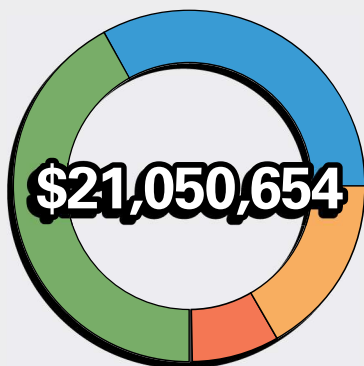


TOTALS (FOR THE YEAR):

RETAIL PRODUCTS	21,685
INCOME QUALIFIED	11,924
MARKET RATE MULTIFAMILY	1,007
MARKET RATE SINGLE FAMILY	1,271
BUSINESS STANDARD	1,481
PUBLIC HOUSING	330
BUSINESS MIDSTREAM	65

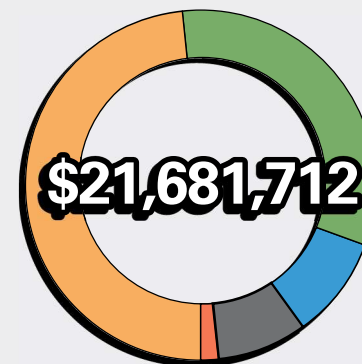
INCLUSIVE ENGAGEMENT IMPACT METRICS*

PROGRAM ALLY SPEND



CLASSIFICATION	SPEND TOTAL	NUMBER OF PROGRAM ALLIES
Woman-Owned	\$8,809,584	40
Minority-Owned	\$6,928,766	29
Minority-Owned & Woman-Owned	\$3,510,941	8
Veteran-Owned	\$1,632,270	13
Veteran-Owned & Minority-Owned	\$112,178	4
Veteran-Owned, Minority-Owned & Woman-Owned	\$34,450	2
Veteran-Owned & Woman-Owned	\$22,465	2
Total Spend	\$21,050,654	98

SUPPLIER SPEND



CLASSIFICATION	SPEND TOTAL	NUMBER OF SUPPLIERS	TIER 1	TIER 2
Minority-Owned & Woman-Owned	\$10,495,334	4	2	2
Woman-Owned	\$7,013,721	15	3	12
Minority-Owned	\$2,043,413	7	1	6
Veteran-Owned & Minority-Owned	\$1,790,279	1	0	1
Veteran-Owned	\$338,965	3	1	2
Total Spend	\$21,681,712	30	7	23

*Please Note: Ameren Illinois has compiled and is providing this information as required by Illinois law, pursuant to 220 IL CS 5/8-103B.

INCLUSIVE ENGAGEMENT IMPACT METRICS CONT.

PROGRAM ALLY TRADE SPECIALTY

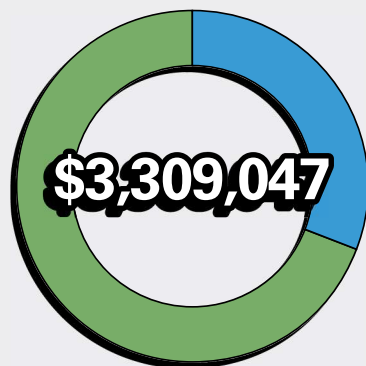
PRIMARY SPECIALTY	TOTAL PARTICIPATING TRADE ALLIES	DIVERSE TRADE ALLIES (SUBSET OF TOTAL)	DIVERSE TRADE ALLIES WITH PRIMARY BUSINESS LOCATION IN EDC (*)	DIVERSE TRADE ALLIES WITH PRIMARY BUSINESS LOCATION IN EDC (%)
Architecture	2	2	0	0%
Compressed Air	7	1	0	0%
Electrical	119	38	9	24%
Energy Audits	14	2	0	0%
Engineering (Mechanical and Building)	10	1	0	0%
Home Construction	7	5	4	80%
HVAC	107	30	5	17%
Lighting	83	21	3	14%
Plumbing	10	1	1	100%
Remediation (Mold, Asbestos)	5	1	0	0%
Weatherization or Building Insulation	20	6	2	33%
Total Spend	384	108	24	22%

(*) Economically Disadvantaged Community

*Note: The table above indicates Program Allies (PA) enrolled in the Program who have identified their specialty and may include Allies who have not completed projects during this program year.

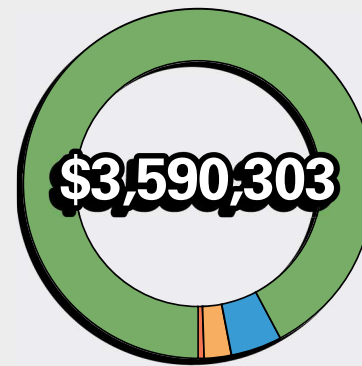
PORTFOLIO SPEND METRICS

NON-PROFIT SPEND



DESCRIPTION	SPEND TOTAL
 Time & Materials Spend	\$2,297,377
 Incentive Spend	\$1,011,670
Total Spend	\$3,309,047

HEALTH & SAFETY SPEND



CHANNEL	SPEND TOTAL
 Income Qualified Single Family (SFIQ)	\$3,323,596
 Income Qualified Community Action Agency (CAA)	\$166,178
 Income Qualified Mobile Homes	\$89,508
 Income Qualified Multifamily (MFIQ)	\$11,022
Total Spend	\$3,590,303

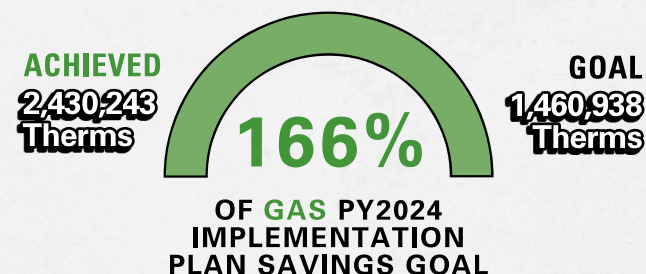
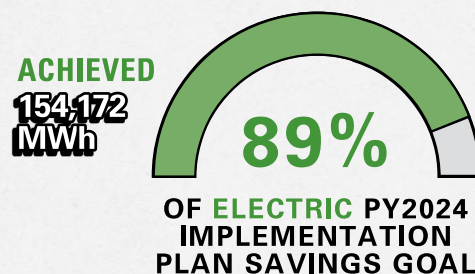
- Health & Safety spend was lower than budgeted. The team managed spend with a general tactic of keeping spend on individual homes within reason compared to the value of the homes. Health & Safety improvements were able to successfully help with the vast majority of weatherization projects in single-family channels.
- The multifamily channel continues the trend of previous years, in that projects are available to complete without the need for additional Health & Safety funding. Over \$1,000,000 was budgeted for these channels with only 1% of it spent.
- The processing and evaluation of Health & Safety funding in all channels has become extremely efficient from a process standpoint. There continued to be challenges in sourcing efficient water heaters to help with Health & Safety issues associated with that equipment.
- Further details can be found in the Appendix.



RESIDENTIAL PROGRAM SUMMARY

The Residential Program includes six initiatives that address key electric and natural gas end-uses in single-family homes and multifamily properties. The Residential Program offers a range of educational opportunities and incentives for consumers to implement a series of energy efficiency improvements. Direct installation initiatives, targeted primarily to low- to moderate-income customers, are designed to achieve reductions in energy consumption within participants' homes, followed by comprehensive weatherization services. Each initiative is a potential entry point for consumers into the Program, which is structured to facilitate cross-promotion between initiatives and maximize participation. There is a significant focus on assisting low- to moderate-income customers to reduce their energy costs, with much of that focus within the Income Qualified (IQ) Initiative. Ameren Illinois' large geographic service territory encompasses over 43,700 square miles and serves more than one million residential customers of which over 640,000 receive both electric and gas service.

- Through Q4, the Residential Program has achieved 154,172 MWh or 89% of its electric PY2024 implementation plan savings goal of 173,865 MWh and 2,430,243 Therms or 166% of its gas PY2024 implementation plan savings goal of 1,460,938 Therms.



Note: SAG (Stakeholder Advisory Group) reporting template has Residential initiatives separated by Non-IQ, IQ, and a BTU Conversion component; however, some Residential initiatives categorized as non-IQ in the template include components that are low to moderate income focused.

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RETAIL PRODUCTS INITIATIVE

- The Google Blitz campaign continued through Q4 with an increase in participation due to the GE sync thermostat added to boost production, with 8,420 orders received.
- In Q4, smart plugs were included in the product offerings as a bundled option with the smart thermostat. This strategy was implemented to boost smart thermostat sales and increase electric energy savings.

MARKET RATE SINGLE FAMILY INITIATIVE: MIDSTREAM HVAC CHANNEL – 3RD PARTY

- During Q4, program staff held 44 roundtable meetings with 19 distributors. Feedback was gathered during these discussions through a survey distributed after the meeting with insights being incorporated into implementation for the next program year.
- Year-end communication was sent to distributors in Q4, containing a notification of changes to incentives and measures for the upcoming program year. Key updates included the removal of central air conditioners from the Channel and an increase in incentives for ducted air source heat pumps.
- An email and targeted mailer were distributed to electric residential customers during Q4 promoting heat pump water heaters as part of the on-going efforts to increase Channel participation.

MARKET RATE SINGLE FAMILY INITIATIVE: HOME EFFICIENCY CHANNEL

- The Channel exceeded goal for the first time, surpassing the annual target by serving 7 additional customers during Q4 for a total of 157 customers impacted throughout the year. This success was attributed to the focused marketing efforts throughout the program year, which specifically targeted electric-only customers and key regions within the service territory.
- Program Ally participation increased from 15 to 17 during Q4 because of continuous efforts to actively engage Program Allies utilizing targeted outreach.

MARKET RATE MULTIFAMILY INITIATIVE

- 3 projects were completed during Q4 resulting in a total of 2,949 customer units served throughout the program year, surpassing the yearly target by 8%.
- This Initiative concluded the program year with 50 heat pumps installed in units across the service territory.



PUBLIC HOUSING INITIATIVE

- Program staff participated in two events during Q4: the Illinois Housing Authority event for public housing directors and the Supportive Housing Providers Association summit. These events engaged over 350 attendees and reinforced the commitment to extend benefits to tenants and property contacts within public housing agencies.
- The 2 agencies that joined in the previous quarter helped to impact the number of customers served during the program year. In addition, they are leading to an increase in pipeline and interest in energy audits for the next program year. The Initiative ended the year with 2,489 units assessed including 1,816 of the units receiving direct install measures.
- 266 customers were positively impacted by building envelope projects completed through Q4, despite facing a shortfall in participation due to building, tenant, and agency challenges and previous attic insulation and air sealing upgrades identified at the site. Site-specific maintenance staff shortages continued to cause delays in assessments and project cancellations. To mitigate these staffing obstacles, energy advisors plan to offer flexible appointment times to improve coordination with property management.

DIRECT DISTRIBUTION OF EFFICIENT PRODUCTS INITIATIVE: SCHOOL KITS CHANNEL – 3RD PARTY

- The fall semester completed with 9,500 kits distributed for the program year. This participation represented 406 teachers and 9,094 students across 147 schools, indicating the continued interest of incorporating energy efficiency practices into educational curriculum with an increase in teachers over the previous year.

- Throughout Q4, program staff focused on the Community in Action effort and successfully hosted seven outreach events at various sporting events, graduations, and other after-school activities. These events engaged 280 families, providing them with valuable energy efficiency education.

DIRECT DISTRIBUTION OF EFFICIENT PRODUCTS INITIATIVE: JOINT-UTILITY SCHOOL KITS CHANNEL

- The Channel distributed the target amount of 1,500 kits across 21 schools, throughout Q4. This participation included 56 teachers and 1,444 students, all of whom benefited from the integration of energy saving practices into the educational curriculum.

DIRECT DISTRIBUTION OF EFFICIENT PRODUCTS INITIATIVE: HIGH SCHOOL INNOVATION CHANNEL – 3RD PARTY

- Program staff surpassed the target by 13 kits with a total of 2,513 kits distributed over the program year. The kits were provided to 55 teachers and 2,458 students, across 30 schools.



INCOME QUALIFIED (IQ) INITIATIVE

ELECTRIC INCOME QUALIFIED SPEND		
CHANNEL	2024 ACTUALS (FOR THE YEAR)	2024 PLAN BUDGET (FOR THE YEAR)
IQ New Construction	\$19,200	\$183,407
IQ CAA	\$3,549,950	\$4,499,696
IQ Community Kits	\$518,254	\$500,647
IQ Electrification	\$655,807	\$4,004,434
IQ Healthier Homes	\$1,232,480	\$949,992
IQ Mobile Homes	\$1,606,201	\$1,712,574
IQ Multi Family	\$9,614,553	\$7,653,746
IQ Multifamily Joint Utility	\$187,546	\$117,596
IQ Retail Products	\$8,000,194	\$8,222,195
IQ Single Family	\$20,175,554	\$16,920,980
IQ Single Family Joint Utility	\$334,651	\$409,251
IQ Smart Savers	\$709,082	\$1,250,723
Total Electric	\$46,603,473	\$46,425,241

IQ HOMES SERVED (FOR THE YEAR)	
Single Family Channel - Direct Install	2,585
Single Family Channel - Comprehensive Retrofits	1,013
Single Family Channel - Joint Utility Retrofits	91
Single Family Channel - Joint Utility Kits	230
CAA Channel - Comprehensive Retrofits	227
Multifamily Channel - In-Unit (including Public Housing)	16,563
Smart Savers Channel	932
Mobile Homes Weatherization and Air Sealing Channel	99
Community Kits Channel	3,000
School Kits	13,513
Food Bank Kits	7,000
Total IQ Homes Served	45,253

IQ MULTIFAMILY BUILDINGS SERVED					
SIZE	HOUSING TYPE	NUMBER OF BUILDINGS		NUMBER OF APARTMENTS	
		CENTRAL HEATING SYSTEM	INDIVIDUAL HEATING SYSTEM	CENTRAL HEATING SYSTEM	INDIVIDUAL HEATING SYSTEM
Buildings <20 Units	Public Housing	18	123	45	385
	Subsidized Housing	6	160	12	749
	Unsubsidized Housing	2	103	7	585
Buildings 20-49 Units	Public Housing	3	131	20	261
	Subsidized Housing	0	174	0	1,159
	Unsubsidized Housing	0	99	0	621
Buildings w/ 50+ Units	Public Housing	3	232	312	785
	Subsidized Housing	0	2,103	0	7,900
	Unsubsidized Housing	0	249	0	3,722



IQ INITIATIVE: SINGLE FAMILY (SFIQ) CHANNEL

- Prioritization of knob and tube remediation opportunities was established during Q4 as a strategic investment for health and safety, aimed at augmenting the project pipeline for the next program year.
- Air purifiers were utilized as a strategic measure to engage 1,300 customers within the Channel pipeline during Q4. This approach not only facilitated the realization of electric savings and associated incentives but also generated prospects for subsequent retrofit projects.
- Program Ally Kickoff Meetings were held in Q4, encouraging Program Allies to share feedback with Channel leadership to foster collaboration and overcome implementation barriers. During these meetings, Program Allies expressed concerns over increased pricing expected due to refrigerant changes in the next program year. The team also engaged with distributor networks to gather supporting documentation for the expected increases.

IQ INITIATIVE: SINGLE FAMILY & MULTIFAMILY CHANNEL (JOINT UTILITY OFFERING)

- An additional three projects were completed in Q4 consisting of two health & safety projects including a knob and tube project and electrical project, and a CAC project. These health and safety remediations were completed for the projects to move forward in the next program year.
- 71 retrofit projects were completed over this program year. This includes 63 multifamily projects of which 53% received comprehensive projects to support customers, despite the Channel under achieving the target of 80 completed projects.

IQ INITIATIVE: ELECTRIFICATION CHANNEL

- A customer segmentation marketing campaign launched in Q4 as a strategy to reach more customers using targeted messaging, which led to an increase in participation of 50%.
- 3 additional projects were completed in Q4 by integrating heat restoration as an opportunity for propane customers to participate in whole home electrification.

IQ INITIATIVE: SINGLE FAMILY CHANNEL (ACCESSIBILITY OFFERING)

- 31 projects were completed throughout Q4 with a total of 72 customers served during the program year with smart-home accessibility products and measures.
- The customer testimonial video was added to the program website to continue to show customers the impact of smart-home installed measures to support accessibility needs. A link is included in marketing materials to connect customers to the video.
- Customer interest continued to grow throughout Q4, resulting in a pipeline of 58 interested and eligible participants to serve in 2025.

IQ INITIATIVE: SINGLE FAMILY CHANNEL (COMMUNITY ENERGY AMBASSADOR PILOT)

- The Channel generated 62 customer referrals for the SFIQ Channel throughout Q4 with 11 of the referrals successfully converting to projects. Participation in the pilot was lower than expected throughout the year, resulting in the pilot being discontinued at the end of Q4. Many valuable insights were gathered during the pilot to assist with future marketing and outreach efforts.

IQ INITIATIVE: COMMUNITY ACTION AGENCY (CAA) CHANNEL

- The Channel target for customers served was reduced by 60 projects during Q4 due to the delayed implementation of the DCEO IWx energy audit system. As a result, agencies have not been able to braid projects, keeping production at a halt.
- During Q4, the Channel worked with food pantries to distribute 7,000 kits containing energy efficiency education to customers in the service territory. This contributed to the Channel exceeding the electric energy savings goal.

IQ INITIATIVE: MULTIFAMILY (MFIQ) CHANNEL

- The window insert pilot concluded in Q4 by conducting a feedback session involving tenants and property managers. Reports from this session indicated favorable outcomes, highlighting improvements in thermal comfort and reduction in noise levels.
- Program staff conducted weekly field visits with rural and non-responsive customers in addition to attending outreach events to engage more customers. This resulted in 14 new applications received during Q4, for a total of 640 units served this program year.
- The Channel gained electric savings during Q4 which included providing customers with 92 heat pump installations, 4,045 air purifiers, and other health and safety measures.

IQ INITIATIVE: SMART SAVERS CHANNEL – 3RD PARTY

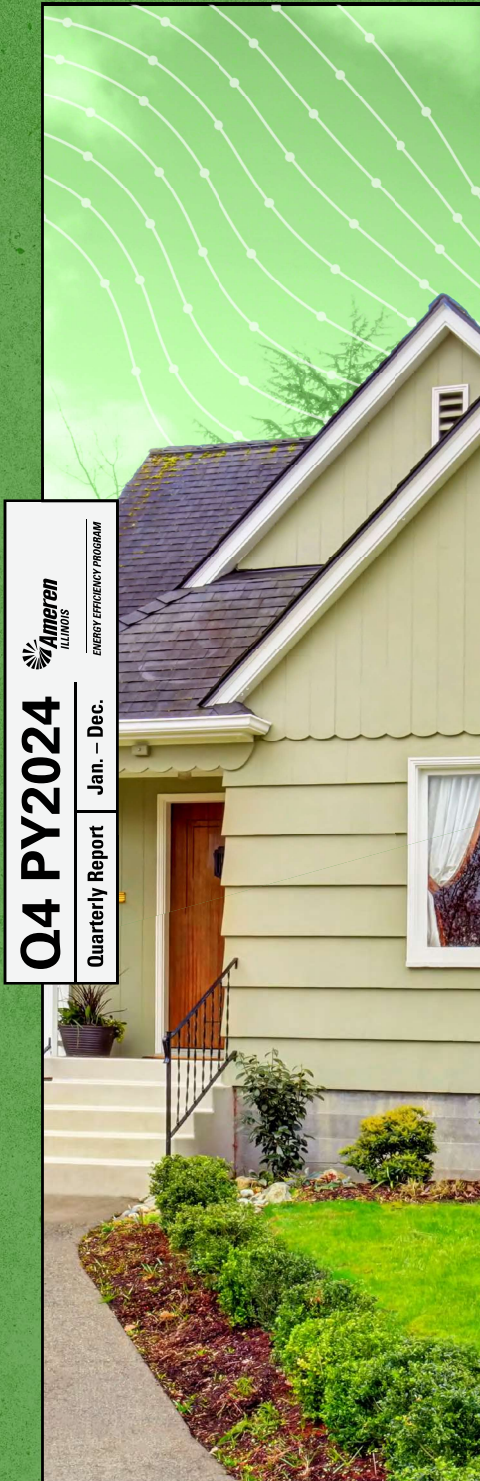
- In Q4, renters residing in single-family homes, as well as those in two-flat and three-flat units, were designated as eligible Channel participants.
- 439 applications were completed in Q4, resulting in a 93% increase from the previous quarter.
- The Program Ally Kick-off webinar was conducted during Q4 in preparation for the next program year, with the primary goal of informing Program Allies of changes and providing education on the focus areas in operational implementation.

IQ INITIATIVE: COMMUNITY KITS CHANNEL – 3RD PARTY

- Due to program staff achieving goal in Q3, there are no updates for this Channel.

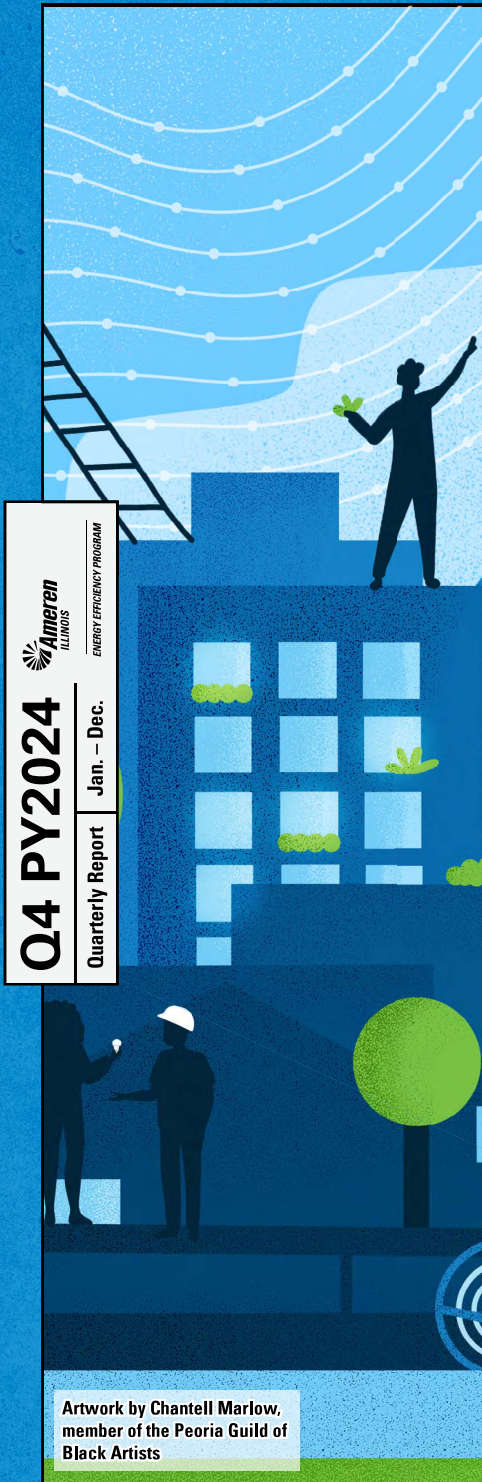
IQ INITIATIVE: MOBILE HOMES WEATHERIZATION AND AIR SEALING CHANNEL – 3RD PARTY

- During Q4, the modified Air Source Heat Pump (ASHP) requirements led to the completion of one electrification project. Program staff experienced some learning curves that helped to prepare for electrification projects in the next program year.
- The Channel completed 29 projects throughout Q4, ending with a total of 100 customers served over the program year.
- Opportunities for improvement were identified through feedback collected from trainings to increase Program Ally participation in the Channel. A review of walkaway data is also being conducted to develop strategies on how to reduce the walkaway rate.



IQ INITIATIVE: HEALTHIER HOMES CHANNEL – 3RD PARTY

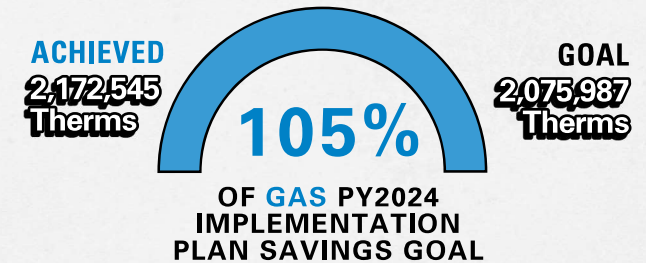
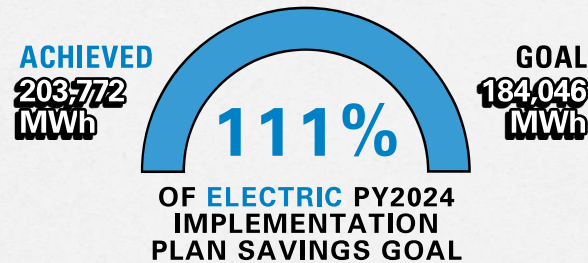
- Program staff participated in three outreach events during Q4, attracting significant interest in the Channel with 17 applications collected out of a total of 61 applications received throughout the program year.
- The Channel completed 12 assessments in Q4 which helped lead to 7 more projects being approved. A total of 13 projects were completed in the Channel during the year.
- Customer awareness and recruitment evolved in Q4 from establishing one-on-one conversations between the Health Energy Efficiency Resource Officer (HEERO) and the applicant to initiating their candidacy, assisting with the application, and providing education on expectations. Through this personalized and customer centric enrollment, the Channel launched a healthcare referral mechanism to serve like a prescription in establishing the health professional's advocacy for the improvement of energy efficiency and overall home health for their patients.
- Data continues to be collected from Indoor Air Quality Monitors to assess the impact in 13 customer homes served throughout Q4.



BUSINESS PROGRAM SUMMARY

The Business Program is comprised of six core initiatives that provide incentives and services to non-residential customers, excluding exempt and self-direct customers, to achieve electric and natural gas energy savings. The core initiatives for the Business Program are Standard, Small Business, Custom, Midstream, Retro-commissioning (RCx), and Streetlighting. Financial incentives to customers are the cornerstone of the program, to drive them to identify and complete energy efficiency projects and reduce their energy usage. Other aspects include education and training for customers and market professionals, energy efficiency marketing, and advancement of energy management, monitoring, and building control systems beyond standard industry practices. There are 160,000 business customers spanning the 43,700 square mile Ameren Illinois service territory.

- Through Q3, the Business Program has achieved 203,772 MWh or 111% of its electric PY2024 implementation plan savings goal of 184,046 MWh and 2,172,545 Therms or 105% of its gas PY2024 implementation plan savings goal of 2,075,987 Therms.





BUSINESS STANDARD INITIATIVE

- The Initiative increased energy savings performance significantly throughout Q4, with larger project completions accounting for roughly 40% of total program year savings.
- Incentive planning for the next program year occurred during Q4 with key measures like refrigeration being raised and many gas measures being lowered to balance the savings attribution.

BUSINESS MIDSTREAM INITIATIVE: LIGHTING CHANNEL – 3RD PARTY

- Incentives were adjusted for Linear tube measures, with changes implemented in Q4. A promotional flyer was released in conjunction with this change along with an email notification to customers.
- Program staff focused on training to increase enrollment of lighting distributors into the program, resulting in six newly enrolled and one re-trained.

BUSINESS MIDSTREAM INITIATIVE: HVAC CHANNEL – 3RD PARTY

- During Q4, program staff held 44 roundtable meetings with 19 distributors. Feedback was gathered during these discussions through a survey distributed after the meeting with insights being incorporated into implementation for the next program year.
- Year-end communication was sent to distributors in Q4, containing a notification of changes to incentives and measures for the upcoming program year. Key updates included the removal of central air conditioners from the Channel and an increase in incentives for ducted air source heat pumps.

BUSINESS MIDSTREAM INITIATIVE: FOOD SERVICE CHANNEL

- The Channel received 29 claims as a result of the overall state-wide effort offering a bonus to participating distributors in Illinois for completing outstanding claims to help increase Channel savings.
- In Q4, program staff launched an end-of-year bonus for participating distributors in the Ameren Illinois service territory to increase claim submission. Claims were required to be submitted by the end of program year to receive this bonus.

SMALL BUSINESS INITIATIVE: DIRECT INSTALL (SBDI) CHANNEL

- The Channel completed 413 projects during Q4 with 41 of the projects located in disadvantaged communities funded with additional copay assistance.
- A 15% incentive increase in Q4 resulted in the strongest quarterly performance seen throughout the program year, producing over 40% of the total savings achievement for the year.
- Program staff conducted a SBDI Program Ally Webinar during Q4 to collect feedback regarding the Program Field Staff Auditing Tool to improve quality and analytics moving forward.

SMALL BUSINESS INITIATIVE: ENERGY PERFORMANCE CHANNEL

- Program staff improved the application and streamlined the process earlier in the year to increase participation leading to seven customers completing facility weatherization projects. In addition, six more facility weatherization projects are in the pipeline for next program year.
- A targeted effort in communication to 23 electric-only customers produced one customer engaged in weatherization and HVAC upgrades.

BUSINESS CUSTOM INITIATIVE

- A significant increase in the Initiative occurred, with 39 large electric and gas projects received in Q4 for a total of 138 completed projects this program year.
- To assist in the participation increase, the Initiative encouraged one new Metering and Monitoring application for a large hospital during Q4, with a total of eight received, over this program year. In addition, one Feasibility Study application was received in Q4, with a total of 15 received, throughout the year. While these offerings may not produce immediate savings, they assist in building the future pipeline for the Initiative.
- 2 Process Energy Advisor visits were completed in Q4, with a total of eight completed throughout the program year. These visits include a comprehensive site audit identifying future potential energy efficiency projects at facilities that use significant amounts of energy.
- 1 new Strategic Energy Management (SEM) customer joined the current cohort of customers for a total of eight ongoing SEM customer teams. SEM develops an on-site customer team to think about energy efficiency as a part of the daily business, continuously developing a pipeline of energy saving projects.



BUSINESS RETRO-COMMISSIONING INITIATIVE

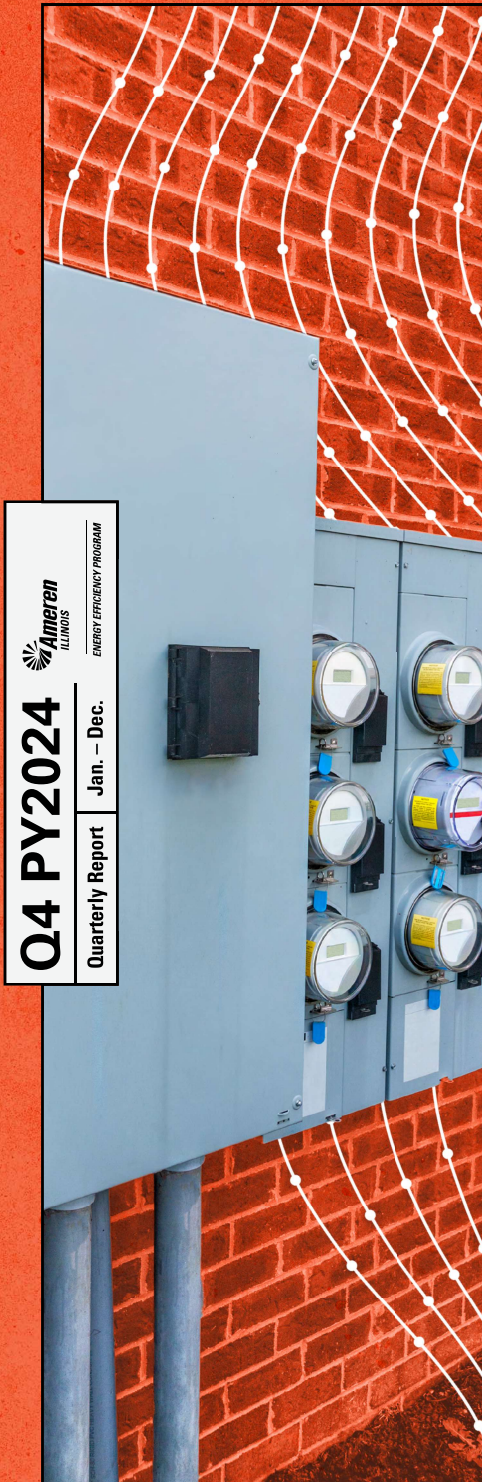
- Participation in the Initiative was substantial due to the 23 virtual commissioning projects and one virtual Strategic Energy Management (SEM) project completed during the program year. One hospital submitted their first Large Facility Retro-commissioning application during Q4, due to a significant and lengthy field engagement effort by program staff.
- 2 new registered service providers were enrolled during Q4, including one Woman and Minority-owned diverse firm.

BUSINESS STREETLIGHTING INITIATIVE: MUNICIPAL-OWNED CHANNEL

- Although the Channel did not achieve the target goal for the year, the momentum through Public School Carbon Free Assessment Program increased engagement with local government leadership resulted in promising leads for participation in the next program year.

BUSINESS STREETLIGHTING INITIATIVE: AMEREN-OWNED CHANNEL

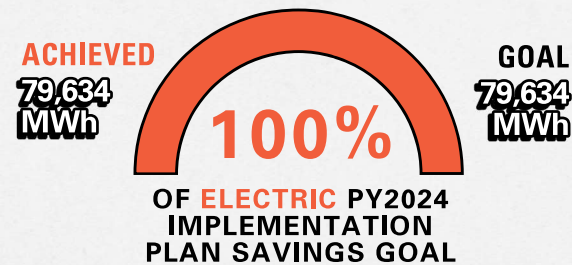
- Program staff upgraded 2,050 streetlights within 79 communities across the service territory throughout Q4. The Channel reached the target goal by completing 6,085 early replacement upgrades covering 162 communities in total, this program year.



VOLTAGE OPTIMIZATION

Voltage Optimization ("VO") is the use of automation on distribution voltage control devices (switched capacitor banks, voltage metering, voltage regulators and Load Tap Changers LTC's) to reduce the reactive power (VAR) flows on a circuit and lower the voltage within regulatory limits to reduce end-use customer energy consumption and utility distribution system losses. As part of its portfolio, Ameren Illinois plans to deploy VO to an estimated 1,047 cost-effective circuits from 2019-2025 while using its best efforts to identify and prioritize circuits with low-income customers.

- Through Q3, Voltage Optimization has achieved 79,634 MWh or 100% of its electric PY2024 implementation plan savings goal of 79,634 MWh.





Artwork by Chantell Marlow,
member of the Peoria Guild of
Black Artists

MARKET DEVELOPMENT INITIATIVE

As a part of the overall goal in compliance with Illinois law, Ameren Illinois uses approved Market Development Initiative (MDI) funding to provide access to customers that have not yet participated, increase the number of local and diverse candidates filling energy efficiency jobs, and expand existing or launch new local and diverse businesses in the energy efficiency field.

DIVERSE VENDOR PROCUREMENT (DVP) CHANNEL

As part of MDI in furtherance of the state of Illinois' workforce equity goals, the Diverse Vendor Procurement (DVP) Channel focuses on identifying and preparing diverse owned businesses for utility procurement opportunities.

- 3 new diverse owned marketing vendors were identified in Q4, with a total of 30 diverse vendors recommended, throughout the program year.
- Program staff sponsored and attended the 2024 Women's Business Development Center Midwest Virtual Utility Conference & Business Matchmaker: Empowering Sustainability and Innovation in Energy during Q4. This conference resulted in meetings with 13 businesses that will assist program staff in identifying diverse vendors to recommend to the Portfolio.

COMMUNITY-BASED ORGANIZATION (CBO) MANAGEMENT CHANNEL

As part of MDI, the Community Based Organization (CBO) Management Channel focuses on cultivating partnerships with organizations within the Ameren Illinois service territory to perform outreach through referrals and provide energy efficiency measures to Ameren Illinois customers.

The Channel
has engaged
103,213
customers and...

distributed
3,000
community
kits.

- The Channel exceeded its target goal with 103,213 participating customers during the program year through the continued effort to build partner networks to increase customer engagement within the program.
- CBO partners delivered 750 customer referrals to the Income Qualified Single-Family Channel, surpassing the forecasted estimates for this program year. This achievement brought the channel to 107% of the 700-referral target, with 210 of the referrals successfully converted into projects.



Artwork by Chantell Marlow,
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 Black Artists

WORKFORCE DEVELOPMENT (WFD) CHANNEL

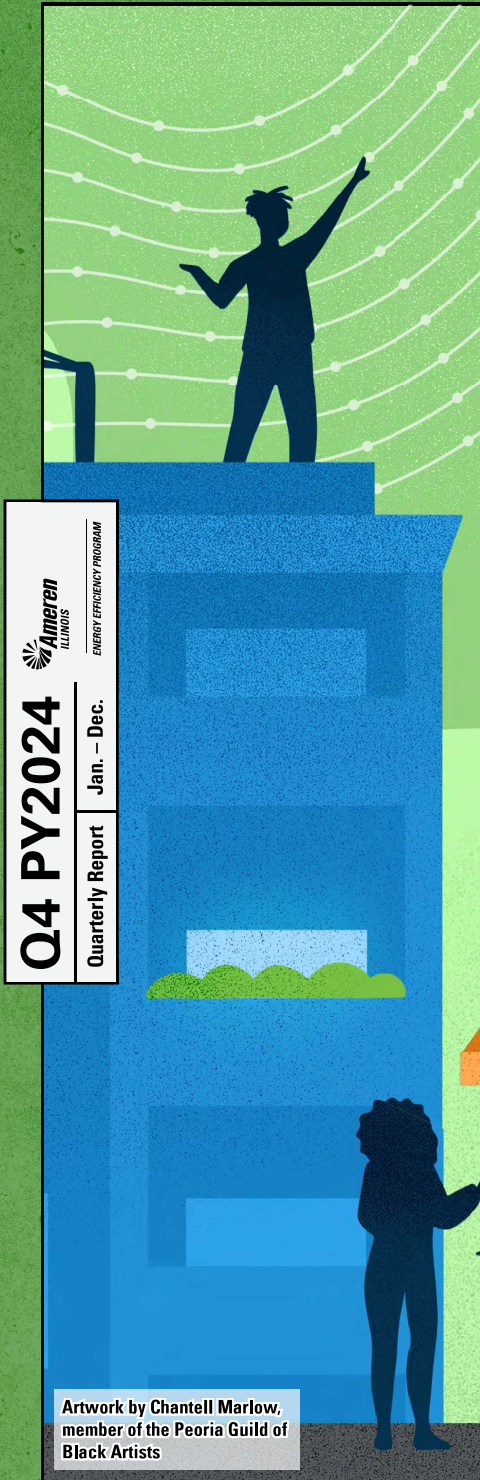
As part of MDI, the Workforce Development (WFD) Channel focuses on identifying and preparing energy efficiency (EE) jobseekers for open EE positions as well as connecting qualified jobseekers with employers. This Channel also includes internships, scholarships, and Energy Efficiency jobs board management.

- A Building Performance Institute (BPI) Training was conducted in Q4 for jobseekers, including newly hired CBO partner staff and program allies who completed the Incubator Program to provide education on proficiency in energy efficiency auditing.
- A total of 212 job seekers were served by the end of Q4, with 94 individuals placed in hands-on training programs.

MARKET DEVELOPMENT ACTION PLAN

The Market Development Action Plan (MDAP) contains both diagnostic and action-oriented strategies that have been identified to foster a more inclusive Implementation Portfolio and create opportunities for underserved communities. Identified strategies are either measure-focused or derived from a need to create Energy Efficiency synergies across customer segments. MDAP approaches are executed from within the Implementation Portfolio and lead to claimed energy savings, Portfolio leveraging and/or workforce development. Team members across all implementation segments are involved in the development and delivery of the concepts contained below with the goal of each strategy having full integration into standard Portfolio operations.

- MDI program staff recorded and tracked 129 total MDAP commitments made by the prime implementer of the Ameren Illinois Energy Efficiency Program, completing 86 commitments by the end of Q4.
 - ▶ These commitments included referrals that led to 210 completed projects in the Income Qualified Single Family (SFIQ) Channel.
- MDI program staff recorded and tracked 99 total MDAP commitments made by implementation partners intended to further the MDI goals, completing 67 commitments by the end of Q4.



OTHER PORTFOLIO ELEMENTS

MARKET TRANSFORMATION

Market transformation is the strategic process of intervening in a market to create lasting change in market behavior by removing identified barriers or exploiting opportunities to accelerate the adoption of cost-effective energy efficiency as a matter of standard practice. The intent is to transform markets, meaning changes in the market structure or function, so that efficient products, services, and practices are adopted within specific target markets on an accelerated, sustained, and permanent basis.

- Luminaire Level Lighting Controls (LLLC):
 - ▶ The Initiative continued to offer free NXT Level online training for EE Program Staff and market actors (e.g. distributors, contractors, engineers, architects, facility managers) in the territory.
 - ▶ The annual Business Symposium included a network lighting controls session with LLLC information provided along with access to NXT Level online training.
 - ▶ 4 in-person training and education events were held during Q4 for customers and Program Allies which included LLLC commissioning with hands-on demonstration boards and NXT Level course content.
- High Performance Windows (HPW):
 - ▶ A HPW Pilot Design Roadmap was developed by program staff during Q4 containing a summary of initial outreach to future trade allies, distributors, and manufacturers.

LOW INCOME ENERGY EFFICIENCY ACCOUNTABILITY COMMITTEE (LIEEAC)

- The following Subcommittee Activity occurred during the quarter:
 - ▶ **AC/High Heat Pilot:** Finalized the proposal for an Ameren Illinois pilot program to deliver cooling through CBOs and CAAs to vulnerable customers who are elderly, have small children, or are living with disabilities.
 - ▶ **Diverse Contractors:** Reported results from ten diverse Program Ally interviews to inform a survey of all diverse Program Allies to assess successes, challenges, and Ameren Illinois support.
 - ▶ **Returning Citizens:** Reported recommendations, based on interviews with justice involved individuals, for reducing challenges and barriers to employment within the clean energy workforce in the Ameren Illinois service area.
- For a full report on how activities throughout 2024 are impacting the Ameren Illinois Energy Efficiency Portfolio, please see [Appendix F](#).

*Ameren Illinois is reporting these results in accordance with the 2022-2025 Energy Efficiency Plan Stipulation Agreement with stakeholders.

CUSTOMER COORDINATION EFFORTS

- The Credit and Collections Energy Assistance group conducted their annual virtual Energy Assistance Meeting during Q4, which included LIHEAP coordinators and directors from community action agencies. The Energy Efficiency Residential Operations team presented updates on Energy Efficiency programs and Weatherization.
- Energy Efficiency partnered with Credit and Collections during Q4 to provide implementers with a brochure for Income-Eligible Customers detailing their rights, responsibilities, bill payment and low-income gas rate discount options.

MARKETING, EDUCATION AND OUTREACH

OVERALL PORTFOLIO

- The Google Blitz Campaign continued in Q4 with new marketing efforts to increase smart thermostat engagement with customers including social media posts and influencers as well as advertising via email, postcards, bill inserts, radio and tv.
- In Q4, marketing created a campaign, Winter Ways to Save, collaborating with other utility staff to boost customer participation in the program.

RESIDENTIAL PROGRAM

- Program staff participated in 41 residential outreach events throughout the service territory in Q4, promoting residential offerings to increase participation and program interest.
- Bill inserts were distributed each month of Q4 to promote the Income Qualified Single Family (SFIQ) Channel, Smart Thermostat offerings, and general Fall and Winter Energy Efficiency Tips for customers.
- A print and email campaign continued in Q4 focusing on the Electrification Channel with customized messaging to increase participation.
- A print mail campaign was sent to 7,900 SFIQ customers who received a Fresh Start Grant from the utility in Q4, to help promote energy efficiency to customers who had fallen behind on bill payments.

MARKET DEVELOPMENT INITIATIVE

- The first newsletter for Community Based Organizations (CBOs) was created and launched during Q4, containing information about CBO quarterly meetings and program updates.
- In Q4, a CBO webpage was constructed on the program website to increase awareness of resources available to CBOs and assist CBOs in becoming a program partner through a user-friendly fillable form.

BUSINESS PROGRAM

- Program staff attended 22 outreach events throughout the territory during Q4, to promote business program offerings to grow program reach and participation.
- Bill inserts were distributed each month of Q4 to promote Smart Thermostats, 2024 Completion Bonus, and PY25 Early Completion Bonus.
- Business customers who have not completed an energy efficiency project were sent a targeted print and email campaign during Q4 to boost participation in the Small Business Direct Install (SBDI) Channel.
- The annual Business Symposium occurred in early Q4 with record numbers in attendance. The event marked the highest number of customers attending since inception. Over 750 customers, program allies, and staff participated in total, representing a 50% increase over 2023.

APPENDIX A: PROGRAM INITIATIVE AND CHANNEL OVERVIEWS

RESIDENTIAL

RETAIL PRODUCTS INITIATIVE: The Retail Products Initiative intervenes at the point of sale (POS) to encourage residential customers to purchase high-efficiency products through “brick and mortar” retail stores and online e-commerce sites. Customers receive instant discounts and/ or mail-in cash rebates as an incentive to upgrade to ENERGY STAR® and other qualified high-efficiency lighting products, home appliances and smart thermostats.

MARKET RATE SINGLE FAMILY INITIATIVE: The Market Rate Single-Family Initiative includes a home weatherization channel for single family customers that do not qualify for the Income Qualified Initiative. This channel is promoted under the name Home Efficiency. The Market Rate Single Family Initiative also includes a Midstream HVAC channel to promote high efficiency equipment.

MIDSTREAM HVAC CHANNEL – 3RD PARTY: Midstream HVAC collaborates with manufacturers, wholesalers, and distributors, leveraging their relationships and existing communication channels with installation contractors to distribute information/incentives to increase the number of high- efficiency systems being sold and installed.

HOME EFFICIENCY CHANNEL: Home Efficiency partners with Building Envelope Program Ally contractors to offer incentives to homeowners for multiple insulation and air sealing measures, covering a portion of the cost for projects completed by a Program Ally.

MARKET RATE MULTIFAMILY INITIATIVE: The Market Rate Multifamily Initiative achieves electric and natural gas energy savings in multifamily buildings that do not qualify under the criteria for the Income Qualified Initiative. Property owners, managers, and tenants can still qualify for similar services, including the direct installation of free low-cost energy saving measures in individual living units and common areas. The direct installation service is provided at no cost to eligible property owners and tenants, with educational materials provided in each unit that explain the energy and money saving benefits associated with installed products and other Ameren Illinois Initiatives that may be of benefit. Additional measures beyond in unit incentives are also identified during the assessment of the property. Through all multifamily channels, a one stop shop approach is offered to multifamily properties managers/in unit tenants. A comprehensive audit is provided to customers to identify eligible measures inclusive of all Residential, Small Business, and Commercial offerings.

PUBLIC HOUSING INITIATIVE: The Public Housing Initiative targets public sector housing owned by government entities including federal, state, and municipal housing authorities. Multifamily living units and properties of 3 or more units are eligible for incentives. Similar to the Income Qualified Multifamily Channel, customers receive a comprehensive audit to identify the eligible weatherization services to be provided. Low-cost energy saving products are also installed in conjunction with the audit at no cost.

DIRECT DISTRIBUTION OF EFFICIENT PRODUCTS INITIATIVE: The Direct Distribution Initiative targets students and schools located within zip codes with high percentages of low- and moderate-income households. Teachers receive energy education curriculum and training by a qualified professional. Students are provided with a “take-home” kit that raises awareness about how individual actions and low-cost measures can provide reductions in electricity, natural gas, and water consumption.

SCHOOL KITS CHANNEL – 3RD PARTY: The School Kits Channel primarily targets students in 5th grade, providing energy efficiency and conservation awareness to families in the Ameren Illinois service territory. Participating classes receive an energy education presentation and measures directly installed by qualified professionals. Students are provided with a ‘take-home’ kit that raises awareness about how individual actions and low-cost measures can provide reductions in electricity, natural gas and water consumption.

JOINT-UTILITY SCHOOL KITS CHANNEL: The Joint-Utility School Kits Channel primarily targets students in 5th grade, providing energy efficiency and conservation awareness to families in the Ameren Illinois Electric service territory and Nicor Gas service territory. Participating classes receive an energy education presentation and measures directly installed by qualified professionals. Students are provided with a ‘take-home’ kit that raises awareness about how individual actions and low-cost measures can provide reductions in electricity, natural gas and water consumption.

APPENDIX A: PROGRAM INITIATIVE AND CHANNEL OVERVIEWS CONT.

HIGH SCHOOL INNOVATION CHANNEL – 3RD PARTY: The High School Innovation Channel primarily targets students in grades 9 through 12. In conjunction with providing energy efficiency and conservation awareness through energy efficiency kits, the channel offers an afterschool innovation camp designed to support long-term development of energy workforce professionals.

INCOME QUALIFIED INITIATIVE: The Income Qualified (IQ) Initiative helps low- and moderate-income customers manage their energy consumption, create a comfortable home, and can address health and safety concerns through multiple offerings. Ameren Illinois will also target electrification efforts towards low- and moderate-income homes and multifamily buildings using propane as their heating and/or water heating source. there are 9 channels in the income qualified initiative.

SINGLE FAMILY CHANNEL: The IQ-Single Family (SFIQ) Channel provides comprehensive home efficiency upgrades and weatherization to single family homes.

JOINT UTILITY OFFERING: The Jointly delivered Utility Offering coordinates with Nicor Gas to deliver single family and multifamily energy efficiency retrofits when customers are both Ameren Illinois Electric and Nicor Gas customers, utilizing the successful Community Based Organization customer outreach delivery model. a single vendor implements the channel for both utilities, providing the customer a single point of contact. The point of contact assists customers when filling out the minimum number of applications necessary to meet program requirements for each utility.

ELECTRIFICATION CHANNEL: The electrification channel provides income qualified customers whole home projects that feature the displacement of propane-fired appliances and mechanicals in favor of high-efficiency electric appliances and mechanicals.

ACCESSIBILITY OFFERING: The Accessibility Offering provides smart home technology and efficient direct install measures that contribute to energy savings and a higher level of usability for the homeowner.

COMMUNITY ENERGY AMBASSADOR (CEA) PILOT: The Community Energy Ambassador (CEA) Pilot compensates community members to act as community energy savings ambassadors who connect residents with the EE Program, starting with the Income Qualified Single-Family Channel.

COMMUNITY ACTION AGENCY CHANNEL: The IQ-Community Action Agency (CAA) Channel partners with CAA's located in Ameren Illinois' service territory providing comprehensive home efficiency upgrades and weatherization to low-income single-family homes.

MULTIFAMILY CHANNEL: The IQ- Multifamily (MFIQ) Channel targets low-income, multifamily properties and uses a vendor in its outreach to facility managers.

SMART SAVERS CHANNEL – 3RD PARTY: The IQ-Smart Savers Channel offers an entry point into energy efficiency by providing low-income residential customers the ability to acquire a smart thermostat at no cost.

COMMUNITY KITS CHANNEL – 3RD PARTY: The Community Kits Channel primarily distributes kits through community-based partners and other outreach efforts.

MOBILE HOMES WEATHERIZATION AND AIR SEALING CHANNEL – 3RD PARTY: The Mobile Homes Weatherization and Air Sealing Channel targets energy-efficient building envelope and heating system improvements in the unique residential dwelling type of mobile homes for low-income Ameren Illinois Electric and Gas customers.

HEALTHIER HOMES CHANNEL – 3RD PARTY: The Healthier Homes channel assists low-to-moderate income customers by completing comprehensive home health assessments during a standard energy assessment. During the assessment, key variables are examined to determine overall air quality and identify any trouble spots

APPENDIX A: PROGRAM INITIATIVE AND CHANNEL OVERVIEWS CONT.

BUSINESS

STANDARD INITIATIVE: The Standard Initiative provides incentives to customers that purchase energy-efficient products. Measures included within this initiative will have predetermined savings values consistent with the Illinois Statewide Technical Reference Manual or industry-accepted savings calculations and have fixed incentive levels. Applications are filled out and delivered to program staff via participating Program Allies (e.g., contractors and trade allies) and/or directly by participating customers. Applications can be submitted a variety of ways, including the program website at **AmerenIllinoisSavings.com**. Various measures may require a simple calculation to identify measure savings, but the measure level incentives will remain fixed regardless of individual project characteristics.

MIDSTREAM INITIATIVE: The Midstream Initiative provides simple access to incentives for business customers via a network of distributors supplying equipment to the trade allies. The Initiative also recruits distributors and wholesalers of lighting and incentivized HVAC and commercial kitchen equipment to increase the adoption of high efficiency measures such as HVAC equipment, heat pump water heaters, and new electric and gas kitchen appliances.

LIGHTING CHANNEL – 3RD PARTY: The Lighting Channel provides incentives for energy-efficient lighting to customers at the point of sale. Ameren Illinois customers can visit the **AmerenIllinoisSavings.com** website to find a list of enrolled distributors offering incentives on lighting products such as linear TLED, high lumen screw-in lights and other common commercial lighting fixtures.

HVAC CHANNEL – 3RD PARTY: The HVAC Channel provides incentives for energy-efficient HVAC equipment to customers at the point of sale (POS). Ameren Illinois customers can visit the **AmerenIllinoisSavings.com** website to find a list of enrolled distributors offering incentives on HVAC equipment such as central air conditioners, air source heat pumps, smart thermostats, heat pump water heaters and notched V-belts.

FOOD SERVICE CHANNEL: The Food Service Channel provides incentives for energy-efficient HVAC equipment to customers at the POS. Ameren Illinois customers can visit the **AmerenIllinoisSavings.com** website to find a list of enrolled distributors offering incentives on HVAC equipment such as central air conditioners, air source heat pumps, smart thermostats, heat pump water heaters and notched V-belts.

SMALL BUSINESS INITIATIVE: The Small Business Initiative incentivizes customers to install energy efficient products and perform energy savings retrofits. Small Business Direct Install (SBDI) and Small Business Energy Performance measures are marketed and installed by a group of Program Allies experienced and trained to assist small business, non-profits, schools, and local government in becoming more energy efficient. Customer eligibility is primarily based upon delivery service rates DS-2 and DS-3A (400 kW demand or less) for electric and GDS-2 for natural gas. In all Small Business channels, measures are heavily incentivized to increase participation and ensure a high degree of trade ally interest and focus in serving these customers.

DIRECT INSTALL CHANNEL: The Direct Install Channel incentivizes small non-residential customers that receive lighting and refrigeration upgrades through this Channel.

ENERGY PERFORMANCE CHANNEL: Small non-residential customers receive HVAC and weatherization upgrades through this Channel.

CUSTOM INITIATIVE: The Business Custom Initiative applies to measures in compressed air, lighting, HVAC, refrigeration, motors/drives, waste/water treatment, and process upgrades that do not fall into the Standard or Streetlighting Initiatives. Complex and large-scale new construction and building renovation projects also qualify under the Custom Initiative. These projects normally are complex and unique, requiring separate incentive applications and measurement and verification plans in place to calculate estimated energy savings.

RETRO-COMMISSIONING INITIATIVE: The Retro-commissioning (RCx) Initiative identifies and implements no cost/low cost (zero- to one-year payback) energy efficiency measures to optimize the operation of existing systems for building automation, compressed air, industrial ventilation, industrial refrigeration, and healthcare-related systems. The plan developed for each project provides a roadmap of capital projects that may be implemented and incentivized under the Custom and Standard Initiatives. The energy efficiency measures in this Initiative are generally beyond what is offered by the Standard Initiative. Healthcare and compressed air studies also work together with recommending Standard incentives where applicable.

APPENDIX A: PROGRAM INITIATIVE AND CHANNEL OVERVIEWS CONT.

STREETLIGHTING INITIATIVE: For the Street Lighting Initiative, the Municipal-Owned channel incentivizes municipal customers to upgrade their streetlight fixtures to LED technology. AMEREn-owned streetlights are incentivized via the Ameren-Owned channel and include both early replacement and replace on failure retrofits.

MUNICIPAL-OWNED CHANNEL: The Municipal-Owned Channel incentivizes municipal customers to upgrade their streetlight fixtures to LED technology.

AMEREN-OWNED CHANNEL: The Ameren-Owned Streetlights are incentivized and include both early replacement and replace on failure retrofits.

APPENDIX B: BUDGET SHIFTS

ELECTRIC BUDGET

No Budget Shifts.

GAS BUDGET

No Budget Shifts.

APPENDIX C: NEW OR DISCONTINUED MEASURES

No new or discontinued measures.

APPENDIX D: SINGLE FAMILY REPORTING

(A) Number of IQ SF homes in which efficiency measures were installed, by zip code:

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
60541	1	No	\$48
60551	1	No	\$51
60911	1	No	\$17,640
60942	2	Yes	\$16,187
60957	1	Yes	\$59
61238	2	No	\$229
61272	1	No	\$30,359
61301	2	No	\$2,817
61322	1	No	\$49
61326	1	No	\$67
61330	1	No	\$19,117
61334	1	No	\$-
61335	1	No	\$49
61336	2	No	\$34,310
61341	1	No	\$45
61345	1	No	\$13
61350	1	No	\$84
61361	1	No	\$171
61369	1	No	\$10,986
61370	1	No	\$4,129
61377	1	No	\$2
61401	18	Yes	\$85,069
61410	2	No	\$24,772
61421	1	No	\$51
61425	1	No	\$54
61427	5	No	\$9,950
61432	2	No	\$36,045
61434	4	No	\$13,204
61438	1	No	\$45
61443	8	Yes	\$35,106
61448	1	No	\$57
61449	1	No	\$81
61453	1	No	\$45
61455	8	Yes	\$23,543
61462	3	No	\$21,017
61465	1	No	\$25,293

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
61469	2	No	\$101
61473	1	No	\$21
61483	2	No	\$5,335
61485	1	No	\$49
61489	1	No	\$87
61491	2	No	\$22,770
61501	3	No	\$34,472
61517	5	No	\$57,277
61520	10	No	\$6,333
61523	13	No	\$73,482
61524	1	No	\$50
61525	3	No	\$37,566
61526	2	No	\$3,413
61528	2	No	\$23,725
61529	3	No	\$2,159
61530	3	No	\$160
61531	5	No	\$27,462
61533	4	No	\$34,068
61534	1	No	\$24,958
61535	4	No	\$217
61536	4	No	\$6,531
61537	2	No	\$19,704
61540	1	No	\$120
61542	2	No	\$265
61546	6	No	\$27,812
61547	5	No	\$20,518
61548	5	No	\$24,211
61550	4	No	\$17,944
61554	79	No	\$391,328
61559	3	No	\$25,823
61563	1	No	\$79
61564	3	No	\$18,278
61567	1	No	\$48
61568	5	No	\$74,337
61569	1	No	\$6,150
61570	1	No	\$10,931

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
61571	28	No	\$204,098
61572	1	No	\$70
61603	64	Yes	\$159,177
61604	116	No	\$625,964
61605	65	Yes	\$377,625
61606	10	Yes	\$59,741
61607	30	No	\$162,396
61610	17	Yes	\$148,753
61611	41	No	\$179,926
61614	45	No	\$317,106
61615	36	No	\$158,268
61616	16	No	\$22,779
61701	3	Yes	\$6,383
61704	1	No	\$1,985
61722	1	No	\$43,777
61723	2	No	\$1,948
61726	1	No	\$1,975
61727	11	No	\$79,091
61732	1	No	\$3,630
61734	2	No	\$2,355
61738	2	No	\$2,958
61739	1	No	\$2,215
61742	1	No	\$2,673
61745	2	No	\$3,819
61748	2	No	\$4,570
61749	1	No	\$54
61754	1	No	\$34,196
61755	1	No	\$350
61756	6	No	\$12,545
61759	1	No	\$41,241
61761	7	No	\$16,952
61777	2	No	\$123
61778	3	No	\$373
61801	17	Yes	\$127,029
61802	9	No	\$39,126
61811	1	No	\$62

APPENDIX D: SINGLE FAMILY REPORTING CONT.

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
61813	3	No	\$18,101
61817	1	No	\$4,800
61818	8	No	\$14,783
61820	7	Yes	\$10,442
61821	27	No	\$143,001
61822	6	No	\$413
61832	37	Yes	\$114,681
61833	2	No	\$104
61834	2	No	\$17,884
61839	1	No	\$8,063
61841	4	No	\$12,659
61846	3	No	\$19,272
61848	1	No	\$57
61849	3	No	\$305
61851	1	No	\$51
61853	8	No	\$53,822
61854	3	No	\$151
61856	5	No	\$18,013
61858	2	No	\$127
61864	1	No	\$5,636
61870	3	No	\$188
61871	1	No	\$58
61872	3	No	\$5,324
61873	5	No	\$21,084
61874	2	No	\$5,491
61875	1	No	\$54
61877	2	No	\$16,053
61880	3	No	\$30,628
61883	1	No	\$5,392
61911	5	No	\$33,961
61913	4	No	\$7,011
61919	2	No	\$114
61920	33	Yes	\$222,818
61925	4	No	\$9,085
61929	1	No	\$8,704
61933	2	No	\$23,077
61936	1	No	\$5,422
61937	3	No	\$12,093
61938	63	No	\$371,426

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
61941	1	No	\$57
61942	5	No	\$10,030
61943	4	No	\$14,827
61944	10	No	\$32,425
61953	9	No	\$54,577
61956	7	No	\$39,829
61957	3	No	\$28,571
62002	249	Yes	\$133,974
62009	4	No	\$17,304
62010	27	No	\$46,471
62012	10	No	\$11,754
62014	6	No	\$5,603
62015	1	No	\$6,316
62016	2	No	\$25,500
62018	14	Yes	\$560
62019	1	No	\$50
62021	2	No	\$52
62022	2	No	\$13,134
62024	35	Yes	\$70,485
62025	17	No	\$35,085
62028	1	No	\$7,430
62031	1	No	\$48
62033	5	No	\$5,857
62034	8	No	\$44,404
62035	65	No	\$78,152
62037	1	No	\$15,475
62040	65	Yes	\$377,372
62044	1	No	\$45
62045	1	Yes	\$45
62048	4	Yes	\$13,893
62049	2	No	\$45
62052	10	No	\$5,209
62056	4	No	\$36,622
62058	2	No	\$-
62059	1	Yes	\$-
62060	9	Yes	\$57,637
62062	6	No	\$27,310
62063	1	No	\$249
62065	1	Yes	\$172

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
62067	3	No	\$10,383
62069	3	No	\$2,234
62074	1	No	\$-
62075	1	No	\$65
62076	1	No	\$13,004
62083	1	No	\$73
62084	3	Yes	\$90
62085	1	No	\$3,205
62087	5	Yes	\$13,577
62088	5	No	\$25,249
62089	2	No	\$545
62090	3	Yes	\$14,461
62093	1	No	\$859
62094	1	No	\$179
62095	35	No	\$36,553
62097	3	No	\$107
62201	8	Yes	\$317
62203	27	Yes	\$72,280
62204	11	Yes	\$29,972
62205	21	Yes	\$100,618
62206	24	Yes	\$37,087
62207	12	Yes	\$1,363
62208	21	No	\$55,015
62216	2	No	\$82
62220	31	No	\$121,105
62221	26	No	\$88,833
62223	28	No	\$195,906
62226	44	Yes	\$170,148
62230	1	No	\$62
62231	1	No	\$4,200
62232	11	No	\$32,512
62234	23	No	\$83,712
62236	2	No	\$22,999
62237	2	No	\$23,821
62239	1	Yes	\$52
62240	2	Yes	\$89
62243	1	No	\$10,718
62246	7	Yes	\$5,069
62249	4	No	\$15,535

APPENDIX D: SINGLE FAMILY REPORTING CONT.

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
62254	6	No	\$19,146
62257	3	No	\$119
62258	3	No	\$10,745
62260	6	No	\$ 194
62262	2	No	\$98
62264	2	No	\$5,251
62265	2	No	\$64
62269	11	No	\$23,175
62271	1	No	\$ -
62272	1	No	\$85
62274	1	No	\$53
62277	2	No	\$1,873
62279	1	No	\$15,777
62281	3	No	\$27,636
62285	2	No	\$4,908
62286	2	No	\$22,451
62288	2	No	\$94
62293	3	No	\$168
62294	7	No	\$30,217
62301	52	No	\$236,689
62305	13	No	\$85,266
62311	1	No	\$5
62312	3	No	\$25,063
62314	2	No	\$109
62320	2	No	\$102
62321	3	No	\$42,659
62323	1	No	\$51
62340	4	No	\$27,943
62341	2	No	\$27,485
62347	3	No	\$58,333
62351	1	No	\$25,495
62353	1	No	\$52
62354	1	No	\$47
62360	1	No	\$11,027
62363	2	No	\$20,641
62367	1	No	\$50
62401	8	No	\$28,856
62424	1	No	\$60
62426	2	No	\$98

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
62431	1	No	\$12,457
62433	1	No	\$17,654
62435	1	No	\$45
62440	3	No	\$11,578
62442	1	No	\$508
62443	1	No	\$13,823
62447	6	No	\$64,634
62449	1	No	\$47
62451	2	No	\$114
62454	2	No	\$14,980
62465	1	No	\$58
62467	1	No	\$14,184
62468	1	No	\$45
62469	2	No	\$23,024
62474	1	No	\$3
62501	2	No	\$113
62510	7	No	\$ 46,242
62512	1	No	\$13,760
62517	1	No	\$51
62518	1	No	\$11,646
62520	1	No	\$15,418
62521	131	No	\$753,272
62522	73	Yes	\$280,009
62526	126	No	\$729,917
62532	2	No	\$20,362
62535	5	No	\$13,477
62539	4	No	\$50,236
62540	3	No	\$155
62543	1	No	\$48
62544	3	No	\$15,878
62546	1	No	\$61
62549	14	No	\$142,664
62550	3	No	\$34,183
62551	1	No	\$3,301
62553	2	No	\$102
62554	4	No	\$18,046
62555	1	No	\$59
62556	1	No	\$45
62557	12	No	\$35,462

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
62558	1	No	\$27,348
62560	3	No	\$3,224
62563	2	No	\$19,221
62565	6	No	\$25,639
62568	22	No	\$131,438
62570	2	No	\$112
62573	4	No	\$32,734
62611	3	No	\$333
62613	2	No	\$5,581
62615	1	No	\$48
62618	5	No	\$19,358
62626	6	Yes	\$34,819
62629	4	No	\$8,422
62630	1	No	\$47
62640	2	No	\$2,836
62642	1	No	\$13
62643	1	No	\$48
62644	4	No	\$20,954
62650	11	No	\$63,492
62656	23	No	\$51,635
62664	1	No	\$57
62665	1	No	\$18,619
62670	1	No	\$51
62674	3	No	\$12,552
62675	1	No	\$49
62681	6	No	\$35,568
62682	1	No	\$171
62683	1	No	\$45
62685	1	No	\$48
62690	3	No	\$54,504
62691	1	No	\$51
62692	1	No	\$20,874
62702	16	Yes	\$110,599
62703	11	Yes	\$ 61,813
62704	7	No	\$40,898
62707	1	No	\$14,002
62712	2	No	\$773
62801	35	Yes	\$124,791
62807	1	No	\$45

APPENDIX D: SINGLE FAMILY REPORTING CONT.

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
62808	1	No	\$24
62812	10	No	\$47,524
62814	1	No	\$70
62822	7	Yes	\$3,037
62825	2	No	\$89
62832	11	No	\$20,084
62836	1	No	\$45
62841	2	No	\$13,765
62854	1	No	\$45
62856	1	No	\$60
62864	15	No	\$44,891
62865	2	No	\$11,269
62870	1	No	\$51
62875	1	No	\$5
62881	3	No	\$144
62882	2	Yes	\$89
62888	1	No	\$14,418
62889	1	No	\$45
62890	2	No	\$24,335
62894	1	No	\$47
62896	21	No	\$223,124
62901	18	Yes	\$97,031
62903	1	No	\$2,232
62906	1	Yes	\$10,604
62907	2	No	\$82
62910	1	No	\$45
62917	2	No	\$24,879
62918	3	No	\$26,567
62923	1	Yes	\$60
62924	2	No	\$24,229
62930	2	Yes	\$32,817
62932	2	No	\$96
62933	1	No	\$65
62935	1	No	\$45
62938	1	Yes	\$15,197
62946	5	Yes	\$18,518
62948	20	No	\$119,981
62949	1	Yes	\$45
62951	18	No	\$180,362

ZIP Code	Program Participants	Disadvantaged Community	Incentive Spend
62959	22	No	\$261,859
62966	18	No	\$106,800
62976	1	Yes	\$8
62977	1	No	\$24,333
62983	3	No	\$135
62987	1	No	\$23,695
62994	1	No	\$45
62999	2	No	\$16,101
Total	3,066		\$13,324,399

Q4 PY2024



ENERGY EFFICIENCY PROGRAM

Quarterly Report

Jan. – Dec.

APPENDIX E: MULTIFAMILY REPORTING

- a.** Percent of buildings/projects (and number of apartments within those buildings) served YTD that received whole building assessments.

100%

- b.** Percent of buildings/projects and apartments served YTD that received only Direct Install measures (either in-unit or common area).

Projects	Buildings	Units
68.4%	90.5%	92.8%

- c.** Percent of buildings/projects and apartments YTD that only received in-unit (Direct Install) measures.

Projects	Buildings	Units
56.0%	55.6%	60.6%

- d.** Percent of buildings/project and apartments YTD that received only common-area measures.

Projects	Buildings	Units
12.4%	34.9%	32.2%

IQ - MULTIFAMILY MEASURE TYPES

End Use	Measure	Measure Type
Building Shell	Air Sealing	Major
Building Shell	Ceiling/Attic Insulation	Major
Consumer Electronics	Advanced Power Strip	Direct Install
HVAC	Advanced Thermostat	Direct Install
HVAC	Air Source Heat Pump	Major
HVAC	Duct Insulation and Sealing	Major
HVAC	Ductless Heat Pump	Major
Lighting	Commercial LED Exit Sign	Direct Install
Lighting	LED Specialty Lamp, Candelabra Base	Direct Install
Lighting	2 LED Specialty Lamp, Directional	Direct Install
Lighting	LED Specialty Lamp, Globe	Direct Install
Miscellaneous	Health and Safety	Direct Install
Water Heating	Domestic Hot Water Pipe Insulation	Direct Install
Water Heating	Low-Flow Faucet Aerator	Direct Install
Water Heating	Low-Flow Showerhead	Direct Install

APPENDIX E: MULTIFAMILY REPORTING CONT.

(A) Number of IQ MF buildings in which efficiency measures were installed and number of apartments in those treated buildings, by zip code;

ZIP Code	Number of Projects	Total Tenant Buildings	Total Tenant Units	Disadvantaged Community	Incentive Spend
60924	1	1	12	No	\$288
60936	6	9	31	Yes	\$181,780
60938	1	6	32	No	\$90,000
60942	6	19	228	Yes	\$241,833
60952	1	1	84	No	\$138
60957	1	1	16	Yes	\$180,000
60970	2	21	6	Yes	\$315,000
61350	2	8	28	No	\$621
61462	2	9	12	No	\$8,868
61491	1	4	82	No	\$590
61517	1	1	110	No	\$49
61523	6	8	20	No	\$2,055
61525	1	2	35	No	\$3,458
61554	5	7	36	No	\$1,456
61571	6	7	4	No	\$2,881
61602	2	2	12	Yes	\$4,162
61603	4	6	32	Yes	\$2,282
61604	5	8	31	No	\$1,828
61605	9	65	38	Yes	\$17,851
61607	3	3	753	No	\$1,030
61611	9	20	49	No	\$2,173
61614	1	8	80	No	\$3,155
61615	2	7	15	No	\$105,776
61616	5	46	18	No	\$14,925
61701	1	1	44	Yes	\$102
61756	3	11	16563	No	\$150,546
61761	1	2	20	No	\$3,083
61801	5	5	39	Yes	\$12,731
61802	2	3	28	No	\$1,170
61818	2	3	28	No	\$215,600
61820	13	63	1,053	Yes	\$268,782
61821	6	26	580	No	\$26,580
61832	4	12	364	Yes	\$13,810
61920	9	38	371	Yes	\$20,495
61938	6	6	24	No	\$32,672
61944	1	6	24	No	\$566

ZIP Code	Number of Projects	Total Tenant Buildings	Total Tenant Units	Disadvantaged Community	Incentive Spend
62024	1	1	9	Yes	\$485
62025	4	35	390	No	\$24,088
62040	7	43	260	Yes	\$21,299
62049	2	12	48	No	\$1,019
62060	1	1	3	Yes	\$661
62207	2	68	292	Yes	\$20,021
62208	4	13	73	No	\$8,379
62220	7	56	128	No	\$4,575
62221	14	110	1,047	No	\$392,977
62223	14	56	525	No	\$1,335,371
62225	3	868	1908	No	\$2,450
62226	16	74	431	Yes	\$238,032
62234	1	1	4	No	\$606
62239	1	3	12	Yes	\$231
62246	2	10	84	Yes	\$7,210
62255	1	9	16	No	\$298
62257	2	22	64	No	\$635
62260	1	12	18	No	\$1,538
62264	2	12	32	No	\$3,086
62269	2	10	40	No	\$2,112
62274	2	2	90	No	\$1,134
62285	1	3	10	No	\$234
62294	2	6	32	No	\$533
62301	9	24	203	No	\$122,437
62305	4	20	184	No	\$243,495
62636	1	4	16	Yes	\$574
62353	8	16	72	No	\$8,919
62378	4	8	20	No	\$2,420
62401	13	52	429	No	\$35,098
62471	2	10	84	Yes	\$4,097
62473	1	1	8	No	\$1,334
62501	3	7	36	No	\$90,347
62522	1	1	54	Yes	\$39,875
62526	11	35	666	No	\$714,125
62550	4	17	64	No	\$241,013
62557	3	15	75	No	\$1,436

APPENDIX E: MULTIFAMILY REPORTING CONT.

(A) Number of IQ MF buildings in which efficiency measures were installed and number of apartments in those treated buildings, by zip code;

ZIP Code	Number of Projects	Total Tenant Buildings	Total Tenant Units	Disadvantaged Community	Incentive Spend
62568	2	4	24	No	\$2,326
62618	1	3	12	No	\$397
62621	3	11	31	No	\$2,306
62644	2	8	32	No	\$472
62650	5	96	228	No	\$681,610
62656	5	12	84	No	\$158,030
62663	1	6	16	No	\$852
62664	1	1	6	No	\$162
62665	1	12	28	No	\$210,000
62668	1	6	12	No	\$90,000
62694	10	35	82	No	\$1,483
62702	7	41	110	Yes	\$12,870
62801	1	3	20	Yes	\$24,627
62812	20	20	35	No	\$30,603
62822	12	19	36	Yes	\$31,957
62864	1	1	4	No	\$77
62875	1	1	12	No	\$17,810
62882	3	13	32	Yes	\$58,076
62884	15	15	31	No	\$46,663
62896	12	25	38	No	\$43,704
62901	6	67	753	Yes	\$17,220
62903	1	1	49	No	\$937
62906	2	12	80	Yes	\$3,758
62966	2	2	15	No	\$601
62983	8	9	18	No	\$24,481
62999	19	19	44	No	\$54,153
Total	452	3,406	16,563		\$7,015,653

APPENDIX E: MULTIFAMILY REPORTING CONT.

(B) Number of IQ MF buildings in which major measures (building envelop and/or HVAC mechanicals) were installed and number of apartments in those treated buildings, by zip code;

ZIP Code	Number of Projects	Total Tenant Buildings	Total Tenant Units	Disadvantaged Community	Incentive Spend
60936	1	1	24	Yes	\$180,000
60938	1	6	12	No	\$90,000
60942	1	2	32	Yes	\$240,000
60957	1	1	24	Yes	\$180,000
60970	2	21	42	Yes	\$315,000
61462	1	1	1	No	\$7,500
61615	1	6	16	No	\$104,000
61756	1	3	20	No	\$150,000
61801	1	1	12	Yes	\$11,504
61818	2	3	28	No	\$215,600
61820	1	1	34	Yes	\$221,000
61920	3	3	10	Yes	\$11,397
61938	1	1	4	No	\$30,000
62221	2	9	52	No	\$338,000
62223	10	23	182	No	\$1,302,200
62226	2	4	31	Yes	\$217,500
62301	1	6	18	No	\$117,000
62305	1	4	32	No	\$240,000
62401	2	2	12	No	\$16,945
62501	1	3	12	No	\$90,000
62522	1	1	54	Yes	\$39,875
62526	7	7	94	No	\$705,000
62550	2	10	32	No	\$240,000
62650	3	58	90	No	\$675,000
62656	1	3	20	No	\$154,000
62665	1	12	28	No	\$210,000
62668	1	6	12	No	\$90,000
62801	1	3	20	Yes	\$24,627
62812	20	20	35	No	\$30,603
62822	12	19	36	Yes	\$31,957

ZIP Code	Number of Projects	Total Tenant Buildings	Total Tenant Units	Disadvantaged Community	Incentive Spend
62875	1	1	12	No	\$17,810
62882	3	13	32	Yes	\$58,076
62884	15	15	31	No	\$46,663
62896	12	25	38	No	\$43,704
62983	8	9	18	No	\$24,481
62999	19	19	44	No	\$54,153
Total	143	322	1,194		\$6,523,593

APPENDIX F: LIEEAC - BUDGET REPORT

	Facilitation Labor	Unallocated (1)	Leadership Team Stipends or Grants	Committee Participation Stipends (2)	Education and Outreach Grants	Total
Contract Total	\$168,502.87	\$145,064.25	\$26,250.00	\$27,000.00	\$40,000.00	\$406,817.12
Year to Date	\$168,502.87	\$109,987.16	\$19,576.64	\$4,800.00	\$ -	\$302,866.67
January	\$27,743.00	\$ -	\$ -	\$ -	\$ -	\$27,743.00
February	\$14,164.50	\$ -	\$525.00	\$ -	\$ -	\$14,689.50
March	\$25,939.50	\$ -	\$787.50	\$750.00	\$ -	\$27,477.00
April	\$29,069.00	\$ -	\$2,537.50	\$1,162.50	\$ -	\$32,769.00
May	\$23,536.84	\$ -	\$350.00	\$225.00	\$ -	\$24,111.84
June	\$15,607.78	\$ -	\$875.00	\$825.00	\$ -	\$17,307.78
July	\$19,265.00	\$ -	\$862.50	\$1,312.50	\$ -	\$21,440.00
August	\$13,177.25	\$5,011.25	\$525.00	\$975.00	\$ -	\$19,688.50
September	\$ -	\$31,215.87	\$4,550.00	\$600.00	\$ -	\$36,365.87
October	\$ -	\$21,259.25	\$875.00	\$825.00	\$ -	\$22,959.25
November	\$ -	\$28,040.00	\$1,400.00	\$525.00	\$ -	\$29,965.00
December	\$ -	\$24,460.79	\$6,289.14	(\$2,400.00)	\$ -	\$28,349.93

(1) Note that the Contract Total for Unallocated increased by \$110,064.60 per the October 2nd Rollover Amendment 02.

(2) Note that December included a return of undeliverable Committee Participation Stipends. Net return in December was equal to \$2,400.

APPENDIX F: LIEEAC - IQ-S SUMMARY OF ACTIVITY

2022 PLAN STIPULATION COMPLIANCE

Per the 2022 Plan Stipulation, the Q4 Report shall include an annual activity summary, reporting how input from the LIEEAC has led to new and proposed approaches and changes in the energy efficiency portfolio.

- **How LIEEAC has Led to New and Proposed Approaches:** In 2024, the LIEEAC focused on three specific topics identified by Committee Members and affirmed by the Income Qualified South (IQ-S) Leadership Team. The topic and new/proposed approaches are:

- ▶ **Cooling Program for Vulnerable Customers Who Don't Currently Have Cooling:** The LIEEAC cooling subcommittee worked to develop a proposal to offer cooling to vulnerable customers (elderly, small children, disabled) without cooling. The program proposal includes implementation through community-based organizations and community action agencies, who often are the first "point of contact" for customers seeking cooling, and who are also cost-effective organizations to recruit and sign up vulnerable customers. The measure in most cases will be an ENERGY STAR® room AC that would provide cooling for a single room. The committee used the Illinois Technical Reference Manual calculations to determine savings for cooling where none previously existed for cooling offered to IQ customers that are in-line with the cost per unit energy for other IQ measures.

Ameren Illinois incorporated the IQ-S proposal in its 2026 – 2029 Portfolio plan and is considering a pilot in the summer of 2025 that would be overseen by the LIEEAC committee to test and refine the program design and customer satisfaction for the program for the next portfolio plan.

- ▶ **Increasing Diverse Contractor Engagement and Opportunities in the EE Portfolio:** This subcommittee developed an approach and targeted questions to assess the experience and engagement of diverse contractors in Ameren Illinois' Program Ally network. Questions included challenges, successes and whether existing Ameren Illinois support is leading to more diverse business opportunities, as well as leading to the business growth within the Ameren Illinois portfolio. Ten diverse contractors were interviewed,

responses and recommendations were summarized, then refined by the Committee.

The results may be used to develop a targeted survey for all diverse contractors in Ameren Illinois' Program Ally Network.

Initial results and recommendations were presented to Ameren Illinois' Leadership, and Ameren Illinois is taking specific steps to ensure all diverse contractors, not just those who are participating in the "incubator program" are having a consistent experience and increased opportunities over time.

We expect that the Committee findings and recommendations from 2025 will lead to further adjustments by Ameren Illinois for management of the diverse contractor network. Ameren Illinois is deeply committed to ensuring equal success of its diverse contractors, who often face greater barriers in expanding the range of business opportunities and increasing business growth both within and outside the Ameren Illinois portfolio.

APPENDIX F: LIEEAC - IQ-S SUMMARY OF ACTIVITY CONT.

- ▶ **Returning Citizen/Justice Involved Committee:** The purpose of this committee was to identify and refine approaches to increasing the opportunities for justice involved individuals in the clean energy workforce. As part of the committee, ten justice involved individuals, many of whom are already working in the clean energy workforce in Ameren Illinois' service territory, were interviewed. The interviews focused on challenges they faced in securing and retaining jobs in the clean energy workforce. The interviews also solicited recommendations on approaches to reducing barriers to employment in the clean energy workforce. The interview questions, survey responses and final report with recommendations were developed and refined through the Committee who consisted largely of justice involved individuals.

In 2025, the work and recommendations of the subcommittee has led to the design and launch of the "Emerging Clean Energy Leaders" pilot. The ECEL pilot is designed to provide justice involved individuals with a general overview of the clean energy field through a CEJA-funded navigator program offered through Parkland Community College. It then provides 12 weeks of employment, where participants are given "hands on" training (such as BPI certification and in-field weatherization training), a coaching program to further workforce readiness skills (computer skills, customer service skills, career planning, etc.) and part time employment for twelve weeks. Upon completion of the program, the ECEL participants will be placed with an Ameren Illinois Program Ally to provide highly trained workers, which are in short supply right now. This program is being developed and refined through partnership with SEEL and the Champaign County Public Housing Authority "Youth Build" program.

- **Changes in the Energy Efficiency Portfolio:** See above. In addition, the IQ-S LT was an active participant in 2026 – 2029 Ameren Illinois Plan Development by providing several recommendations to the "non-financially interested stakeholders" as well as Ameren Illinois. All but one of the IQ-S LT recommendations were incorporated in the final plan.

APPENDIX G: INCOME QUALIFIED LIGHTING STORE LIST

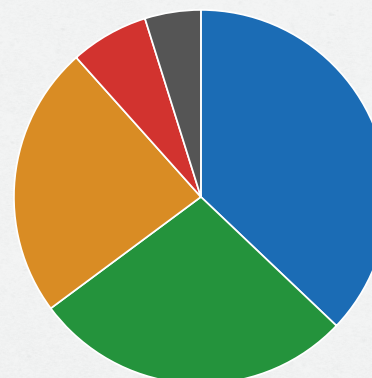
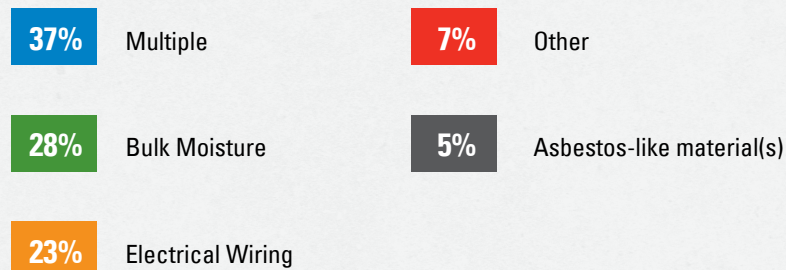
No stores added.

APPENDIX H: HEALTH & SAFETY REPORTING

WEATHERIZATION FOR INCOME QUALIFIED BUILDINGS

Buildings	IQ Single Family - CAA Channel	IQ Single Family Channels (includes Mobile Homes)	IQ Multifamily Channel
Total Tracked	227	1,513	322
Weatherized receiving Health & Safety (H&S)	189	1,131	4
Did not need H&S to Weatherize	38	72	318
Not Weatherized due to H&S	0	310	0

TYPE OF HEALTH & SAFETY ISSUES IN BUILDINGS NOT WEATHERIZED AND FREQUENCY OBSERVED



APPENDIX H: HEALTH & SAFETY REPORTING CONT.

TYPE AND FREQUENCY OF HEALTH & SAFETY ISSUES OBSERVED AND REMEDIATED

IQ Single Family - CAA Channel	Observations	Remediated	Not Remediated*
Bulk Moisture/Mold Remediation	18	18	0
CO/Smoke Alarm, Fire Extinguisher	284	284	0
Cooling System Repair/Repalcement	1	1	0
Ductwork	3	3	0
Electrical	56	56	0
Gas Line Repair	11	11	0
Heating System Repair/Replacement	12	12	0
Other	41	41	0
Pest Control	1	1	0
Plumbing	4	4	0
PPE	41	41	0
Structural/Insulation Repair	14	14	0
Vapor Barrier	93	93	0
Ventilation	201	201	0
Water Heater Repair/Replacement	72	72	0
Total	852	852	0

*Note: Not applicable for CAA Channel as only completed projects are reported.

APPENDIX H: HEALTH & SAFETY REPORTING CONT.

TYPE AND FREQUENCY OF HEALTH & SAFETY ISSUES OBSERVED AND REMEDIATED

IQ Single Family Channels (Including Mobile Homes)	Observations	Remediated	Not Remediated
Asbestos Remediation	121	23	98
Bulk Moisture/Mold Remediation	428	259	169
CAC	3	3	0
Carpet Removal	10	10	0
Cleaning	6	6	0
CO/Smoke Alarm, Fire Extinguisher	288	287	1
Cooling System Repair/Repalcement	78	78	0
Ductwork	50	50	0
Electrical	223	65	158
Gas Line Repair	224	223	1
Heating System Repair/Replacement	204	204	0
Knob and Tube Remediation	68	63	5
Other	48	21	27
Pest Control	9	9	0
Plumbing	37	37	0
Service Calls, Diagnostics, Testing	89	83	6
Structural/Insulation Repair	210	200	10
Vapor Barrier	411	400	11
Ventilation	1,162	1125	37
Water Heater Repair/Replacement	85	84	1
Total	3,754	3,230	524*

*Note: The number is higher than "Not Weatherized" as there may have been other issues to prevent Weatherization project (e.g. timing, change in ownership, did not meet minimum qualifications, cost compared to home value, cost compared to energy savings benefit, etc.)

APPENDIX H: HEALTH & SAFETY REPORTING CONT.

TYPE AND FREQUENCY OF HEALTH & SAFETY ISSUES OBSERVED AND REMEDIATED

IQ Multifamily Channel	Observations	Remediated	Not Remediated
CO/Smoke Alarm, Fire Extinguisher	2	2	0
Structural/Insulation Repair	2	2	0
Vapor Barrier	3	3	0
Ventilation	3	3	0
Total	10	10	0

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ENERGY EFFICIENCY PROGRAM

APPENDIX I: IMPLEMENTER PARTNERS

Initiative And/Or Channel	Implementation Partner
Residential Program	
Retail Products Initiative: Point of Purchase Channel	Leidos and Walker-Miller Energy Services
Retail Products Initiative: Online Store Channel	Leidos and Walker-Miller Energy Services and AM Conservation
Market Rate Single Family Initiative: Midstream HVAC Channel – Third Party	Leidos and CMC Energy Services and Energy Sciences
Market Rate Single Family Initiative: Home Efficiency Channel	Leidos
Market Transformation	Resource Innovations, Evergreen Energy and Fernhill Shopworks
Market Rate Multifamily Initiative	Leidos and CMC Energy Services
Public Housing Initiative	Leidos and CMC Energy Services
DDEP Initiative: School Kits Channel – Third Party	Leidos and <i>National Energy Foundation</i>
DDEP Initiative: Joint Utility School Kits Channel	Leidos and <i>National Energy Foundation</i>
DDEP Initiative: High School Innovation Channel – Third Party	Leidos and <i>National Energy Foundation</i>
IQ Initiative: Single Family Channel	Leidos and Walker-Miller Energy Services and Resource Innovations
IQ Initiative: Single Family & Multifamily Joint Utility Offering	Leidos and Resource Innovations
IQ: Electrification Channel	Leidos and Walker-Miller Energy Services
IQ Initiative: Single Family Accessibility Offering	Leidos and Solutions for Energy Efficient Logistics (SEEL)
IQ Initiative: Community Action Agency Channel	Leidos and Walker-Miller Energy Services
IQ Initiative: Multifamily Channel	Leidos and CMC Energy Services
IQ Initiative: Smart Savers Channel	Leidos and i3 Energy
IQ Initiative: Community Kits Channel – Third Party	Leidos and Resource Innovations
IQ Initiative: Mobile Homes Weatherization and Air Sealing Channel – Third Party	Leidos and Future Energy Enterprises
IQ Initiative: Healthier Homes	Leidos and Energy Infrastructure Partners
Business Program	
Standard Initiative	Leidos and GDS & Associates, <i>Midwest Energy Efficiency Alliance</i> , Walker-Miller Energy Services and AM Conservation
Midstream Initiative: Lighting Channel – Third Party	Leidos and CMC Energy Services and Energy Sciences
Midstream Initiative: HVAC Channel – Third Party	Leidos and CMC Energy Services and Energy Sciences
Midstream Initiative: Food Service Channel	Leidos and CMC Energy Services and Energy Sciences
Small Business Initiative: Direct Install Channel	Leidos and Diverse Power Solutions and i3 Energy
Small Business Initiative: Energy Performance Channel	Leidos and Diverse Power Solutions and i3 Energy
Business Custom Initiative	Leidos and GDS & Associates, VK Energy , Energy Sciences and Willdan Inc.
Business Retro-Commissioning Initiative	Leidos and Power TakeOff and GDS & Associates
Streetlight Initiative: Municipal-Owned Streetlighting Channel	Leidos and GDS & Associates
Streetlight Initiative: Ameren-Owned Streetlighting Channel	Leidos and BRK Electrical Contractors, LLC
Market Transformation	Evergreen Energy and Fernhill Shopworks
Market Development Initiative (MDI)	
Diverse Vendor Procurement (DVP) Channel	Walker-Miller Energy Services
Community Based Organization (CBO) Management Channel	Resource Innovations
Workforce Development Channel	Leidos and Solutions for Energy Efficient Logistics (SEEL) and <i>National Energy Foundation</i>

- Prime Implementation Contractor
- Implementation Subcontractor
- Diverse Partners denoted in **bold**.
- Non-Profit Partners denoted in *italics*.