



PEOPLES GAS®
ENERGY EFFICIENCY PROGRAM

NORTH SHORE GAS®
ENERGY EFFICIENCY PROGRAM

Quarter 3 Report

Program Year 2025 | 07.01.25 – 09.30.25





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Explore more than a decade of environmental and community impacts in our [new interactive website](#).



Collection

Energy Efficiency Impacts

Peoples Gas and North Shore Gas celebrate more than a decade of environmental and community impacts.

[Get started](#)



1 Beginnings



2 In Numbers



3 Market Development Initiative



4 Homes



5 Organizations



6 Arts, Culture, and Tourism

2025 Impact

January 1, 2025 - September 30, 2025

ENVIRONMENTAL IMPACT

38,578

Acres of trees planted

38,460

Carbon reduction (tons)

8,971

Cars removed from the road

5,165

Homes' energy use offset

7,268,992

Net first-year energy savings
(therms)

COMMUNITY IMPACT

6,980

Residential homes served

15,924

Income eligible homes served

344

Businesses served

62

Direct portfolio jobs

25%

Spend with Diverse-Owned Businesses
(implementation)



An aerial photograph of Chicago, Illinois, featuring the city skyline in the background and Millennium Park in the foreground. The Willis Tower is the most prominent building on the left. In the foreground, the Crown Fountain is visible, surrounded by green lawns and trees. A semi-transparent blue banner is overlaid across the middle of the image, containing the Peoples Gas logo and the text 'ENERGY EFFICIENCY PROGRAM'.

PEOPLES GAS®
ENERGY EFFICIENCY PROGRAM



PGL Q3 2025 Performance

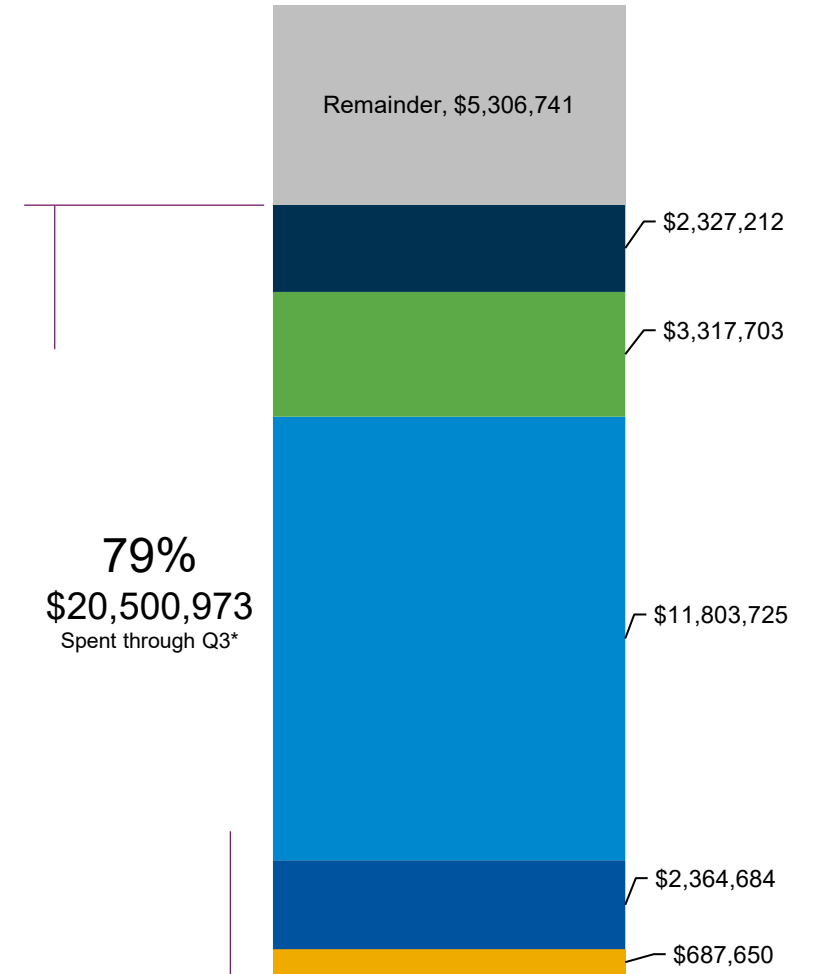
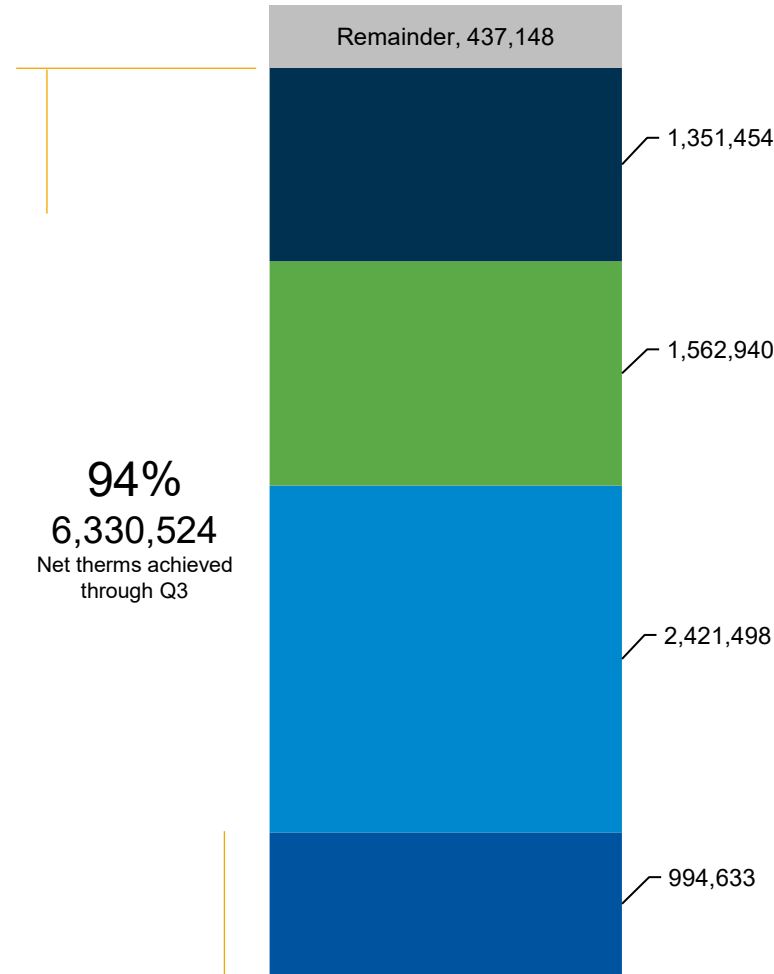
ENERGY SAVINGS

BUDGET SPEND

Through Q3 2025, the Peoples Gas Energy Efficiency portfolio achieved 94% of the 2025 savings goal of 6,767,672 therms, spent 79% of the \$25,807,714 program budget, and when looking at the full portfolio budget, spent 78% of the \$32,345,403 goal.

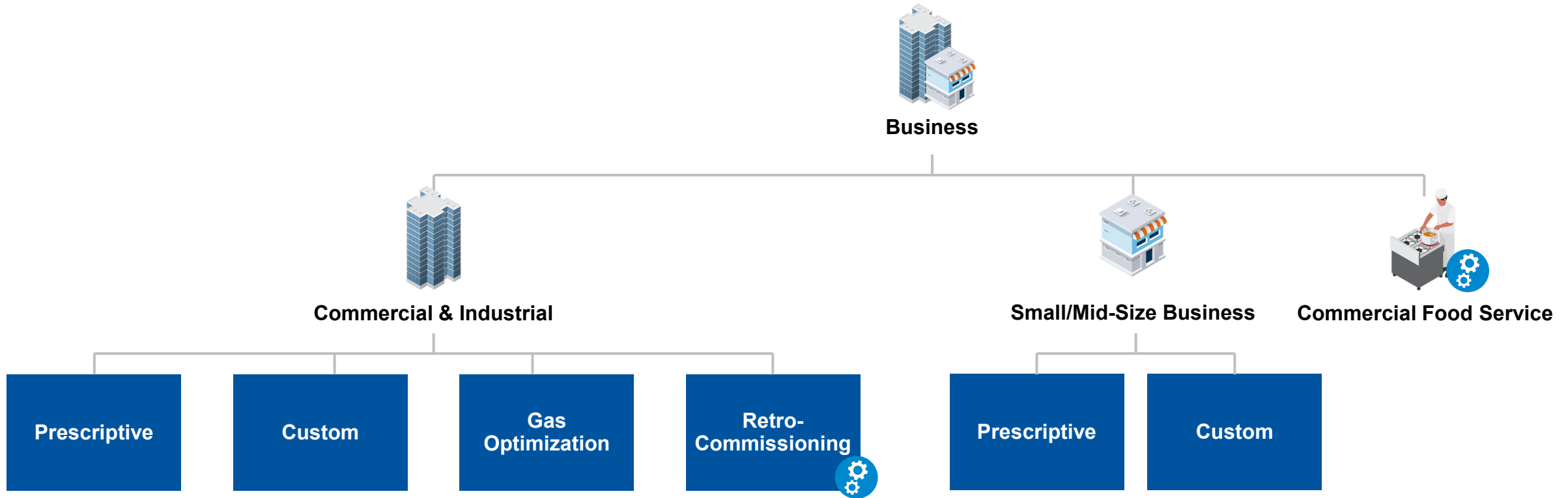
- Public Sector Program
- Business Program
- Income Eligible Program
- Residential Program
- Market Development Initiative

**Program spend does not include portfolio costs*





Overview of Business Programs



Joint Programs



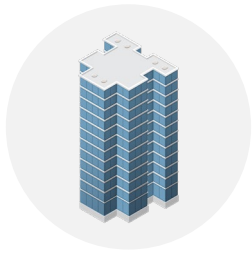
Coordinated Programs

Commercial and Industrial



The Commercial and Industrial Program seeks to engage customers that use 400,000 therms or more per year, within the utility's territory. The program offers several outreach strategies aimed at reaching top-down and bottom-up stakeholders in delivering program funds to assist in improving operations and system reliability.

Business Program



Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

New Construction Rebates

Rebates are provided towards new building projects or deep renovations, which are designed to exceed regional energy-efficiency code requirements. This is a joint program implemented with partnering utility, ComEd.

Gas Optimization Studies

Comprehensive facility review equivalent to an ASHRAE Level 2 Audit focused on gas systems. The study aims to identify custom and prescriptive opportunities. Customers may receive up to \$15,000 for onsite engineering assistance from a 3rd party engineering firm.

Retro-Commissioning

This comprehensive study provides insights into the performance of a facility's existing energy-using systems. To help facilities perform optimally, this program focuses on identifying no- and low-cost energy-saving operational improvements with a simple payback within 18 months. This is a joint program with ComEd, and an approved 3rd party engineering firm conducts the study.

Engineering Studies

These studies focus on large, custom, capital-intensive energy-saving projects. An in-depth implementation study, investment-grade audit or process evaluation is provided focused on one process or project. Customers may receive up to \$15,000 to offset the costs of a 3rd party engineering firm to conduct the study.

Staffing Grant

Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.

Strategic Energy Management

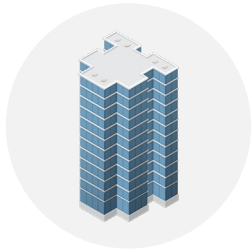
Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data, and promoting best practices at the site.

Commercial Food Service

The Illinois Commercial Food Service program is offered jointly by the Illinois utilities and provides commercial customers a point-of-sale discount on commercial kitchen equipment through participating distributors.



Commercial and Industrial



Highlights

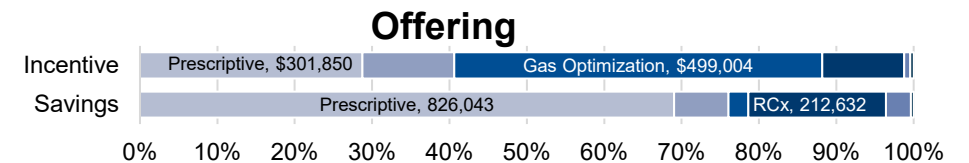
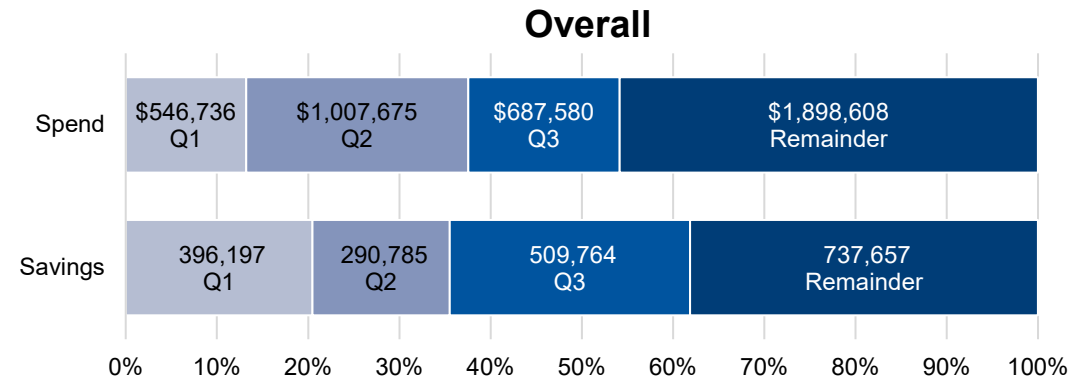
Performance

- Participation was cost effective in Q3, achieving 26% of the savings goal with 17% of the budget
- \$/therm improved with the addition of cost-effective prescriptive and new construction projects
- There have been 39 C&I and 7 Commercial Food Service projects in 2025

Customer Engagement

- Studies continue to be an excellent roadmap for customers to plan for and achieve savings; for example, Swedish Hospital installed several hydronic (hot water) pipe valve jackets and Advocate Illinois Masonic Hospital plans to install insulation and removable insulated jackets
- A project at the Field Museum of Natural History replaced two complete and replaced the pump and motor assemblies for two additional condensate receiver stations, saving 17,355 therms and earning them an incentive of \$26,003

Results



	Savings	Incentive
■ Prescriptive	826,043	\$301,850
■ Custom	84,253	\$124,611
■ Gas Optimization	30,847	\$499,004
■ RCx	212,632	\$111,371
■ New Construction	38,956	\$8,135
■ Commercial Food Service	4,015	\$4,630

Small and Midsize Business



Business Program



The Small and Midsize Business Program seeks to engage businesses with an annual gas use below 400,000 therms.

Outreach and rebates are designed to support the unique needs of these businesses in improving their operations and reducing their energy costs.

Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

New Construction Rebates

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Small and Midsize Business



Highlights

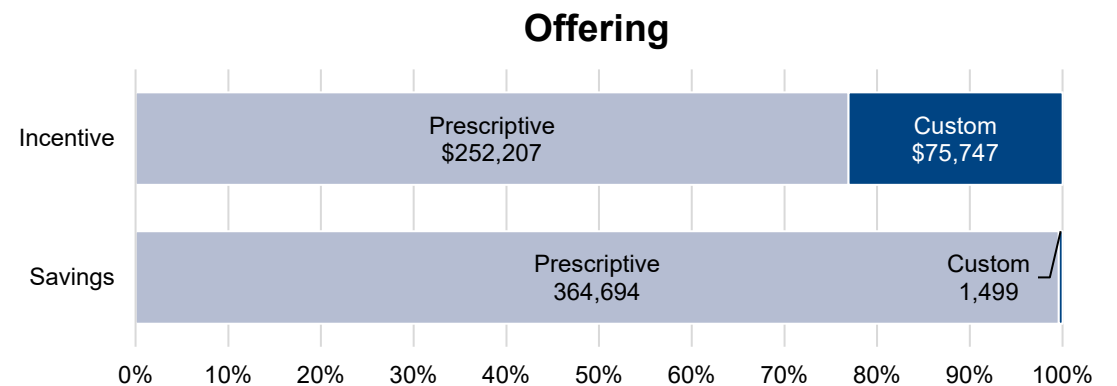
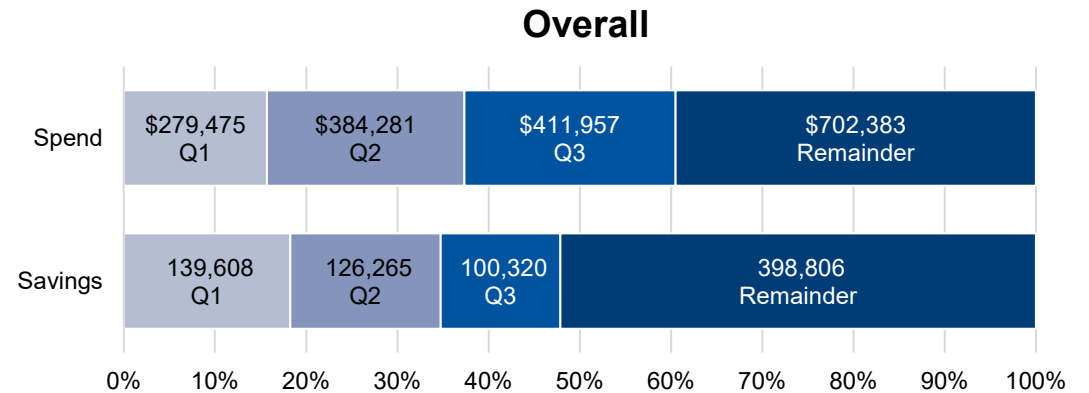
Performance

- Participation in Q3 achieved 13% of the savings goal with 23% of the budget
- \$/therm is slightly higher than planned with the increase in custom participation
- There have been 44 small and midsize business projects in 2025

Customer Engagement

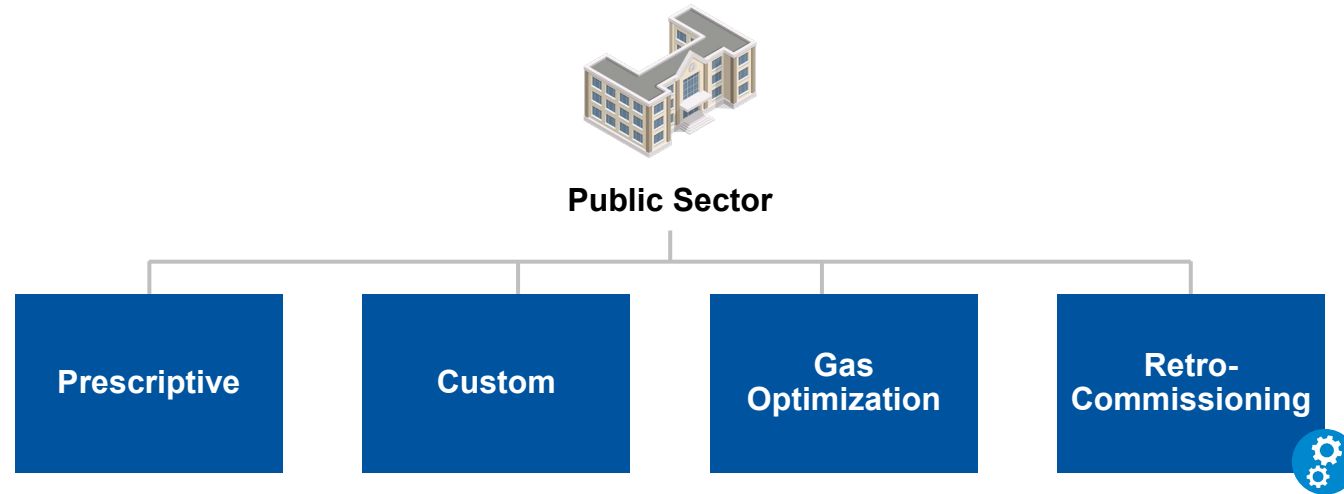
- A new partnership with the Lawndale Business Renaissance Association resulted in new community outreach opportunities and assessments for customers like Roscoe Company and Dudek & Bock Spring Manufacturing, with assessments for Nestlé/Vitality and Battaglia Foodservice Distributors coming soon

Results





Overview of Public Sector Programs



Joint Programs



Coordinated Programs

Public Sector

The Public Sector Program seeks to engage Public Sector entities in the utility's territory.

The program offers several outreach initiatives aimed at reaching top-down and bottom-up stakeholders within the Public Sector to facilitate program participation and assist in improving operations and system reliability.



Business Program



Prescriptive and Custom Rebates

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Staffing Grant

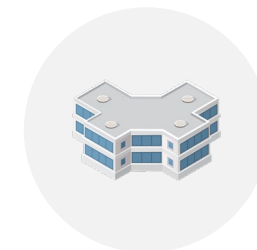
Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.

Strategic Energy Management

Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data and promoting best practices at the site.



Public Sector



Highlights

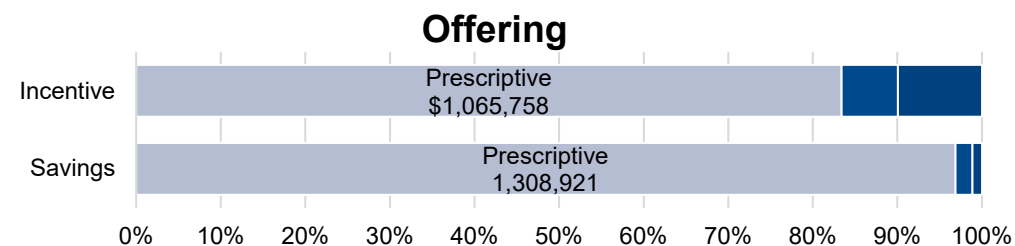
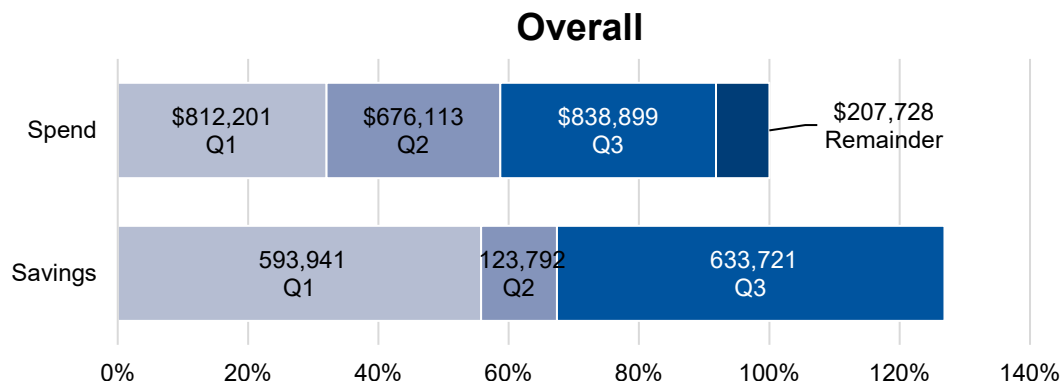
Performance

- Participation in Q3 achieved 60% of the savings goal with 33% of the budget
- \$/therm further improved from last quarter with the addition of cost-effective prescriptive projects at 28 Chicago Public School locations
- There have been 206 public sector projects in 2025

Customer Engagement

- Since 2018, Chicago Public Schools has received \$6.3 million in incentives, achieved 6.0 million in therm savings, and completed more than 770 projects across their 1,000 buildings.
- The Chicago Park District has implemented energy-saving improvements at 49 unique addresses across the city so far this year, including the Lincoln Park Zoo, saving 69,186 therms and earning \$176,466 in incentives

Results



	Savings	Incentive
■ Prescriptive	1,308,921	\$1,065,758
■ Custom	27,305	\$84,920
■ Gas Optimization	15,228	\$127,038

Research and Development evaluates innovative technologies and projects for possible future inclusion in programs to achieve additional therm savings. Projects are implemented in collaboration with research organizations, educational institutions, and non-profit organizations. This team is also engaged in Market Transformation (MT) activities to shift the market to greater adoption of energy-efficient technologies. Market Transformation initiatives are expanding new project launches and existing projects as joint IOU MT initiatives.



Research and Development and Market Transformation

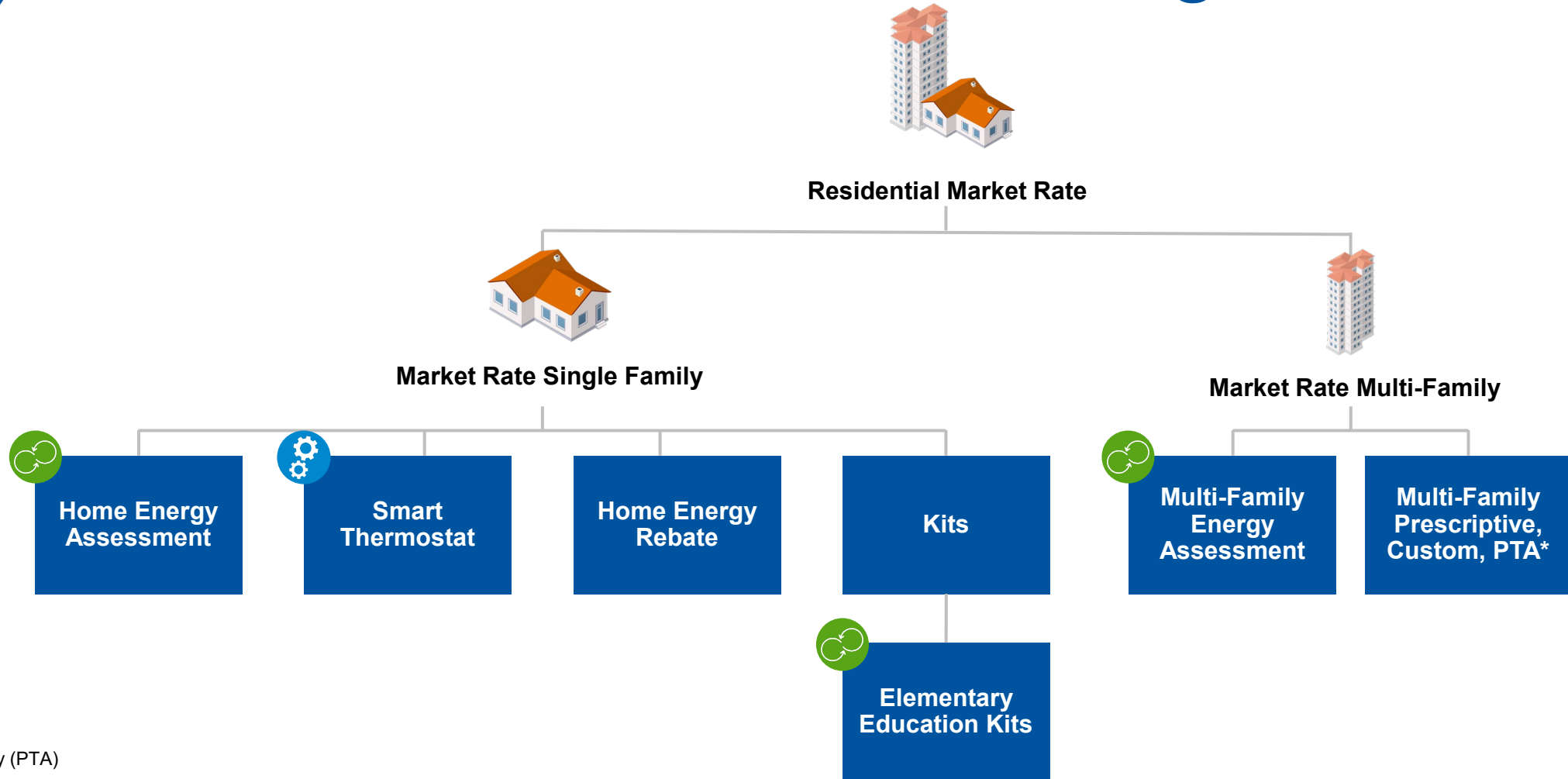


Areas of focus include:

- Gas heat pumps
 - ✓ Residential, commercial, and industrial units
 - ✓ Hybrid heating systems
 - ✓ TA training
- Micro combined heat and power systems
- Battery-operated radiator controls
- Low-cost steam trap monitoring systems
- Heat recovery with carbon capture



Overview of Residential Programs



*Partner Trade Ally (PTA)



Joint Programs



Coordinated Programs

Single Family and Multi-Family



Residential Program



Residential single-family offerings provide residential customers access to energy efficiency via two paths—Home Energy Assessment and Home Energy Rebates. Home Energy Assessment is designed to help customers save energy immediately through the direct installation of measures while identifying major upgrades (i.e., furnace or boiler replacement, attic insulation) for future consideration.

Residential Multi-Family Program offers a comprehensive program of assessments, direct install, prescriptive and custom rebates, and partner trade ally projects.

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Smart Thermostats

A joint utility offering that provides residential customers discounted smart thermostats through the ComEd Retail program (formerly Marketplace).

Home Energy Rebate

This is a gas-only offering provided in collaboration with local Trade Allies. The program offers rebates on energy-efficient heating, ventilation, air conditioning and water heating equipment and qualifying weatherization projects for residential customers.

Elementary Education

The Elementary Education Program is a free energy efficiency educational program provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers 5th grade energy efficiency lesson plans, equipping teachers with activity guides and take-home kits for students and their families to learn how to save energy by installing no-cost energy-saving products in their homes.

Multi-Family Energy Savings

The Multi-Family Energy Savings program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers free direct installation of energy-saving measures for multi-family buildings.

Prescriptive and Custom Rebates, and Partner Trade Ally (PTA)

A Peoples Gas and North Shore Gas-only offering provided in partnership with vetted Trade Allies. Prescriptive rebates are standard incentive amounts for common types of energy efficiency measures. Custom incentives are awarded for the non-standard technologies or for projects that do not include a one-for-one replacement. This is based on the review of several operating parameters that determine energy savings.



Residential Single Family



Highlights

Performance

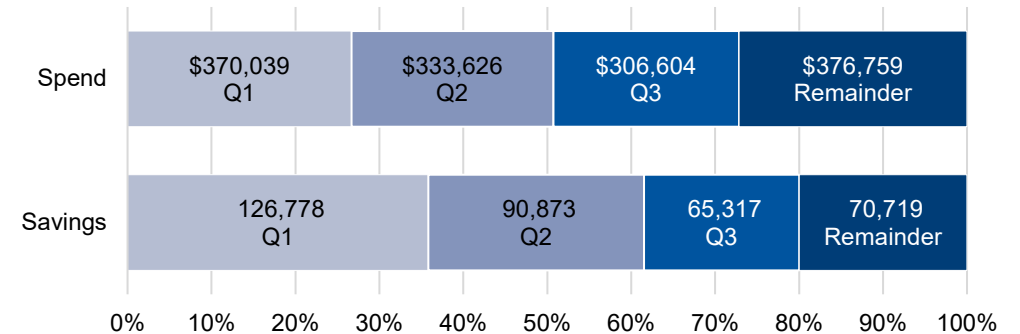
- Cost effective participation in Q3 achieved 18% of the savings with 22% of the budget
- The year-to-date \$/therm is better than expected overall and for all offerings except Home Energy Assessment
- Tariff impacts: Kit and direct install measure prices increased between 5%-10%. Worked with providers to lock-in prices for 2025 when possible

Offering Highlights (2025)

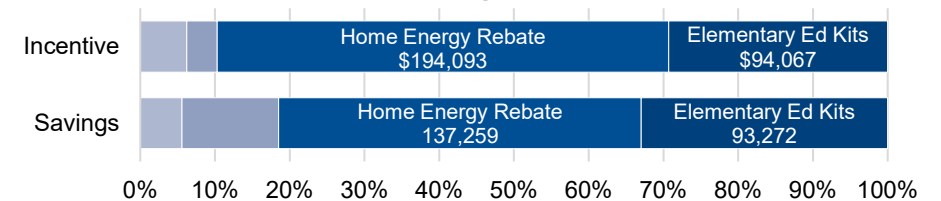
- Home Energy Assessment: 447 participants
- Home Energy Rebate: 812 participants
- Elementary Education Kits: 3,616 kits distributed
- Smart Thermostats: 617 participants

Results

Overall



Offering



	Savings	Incentive
■ Home Energy Assessment	15,759	\$19,950
■ Smart Thermostat	36,678	\$13,150
■ Home Energy Rebate	137,259	\$194,093
■ Elementary Ed Kits	93,272	\$94,067



Residential Multi-Family



Highlights

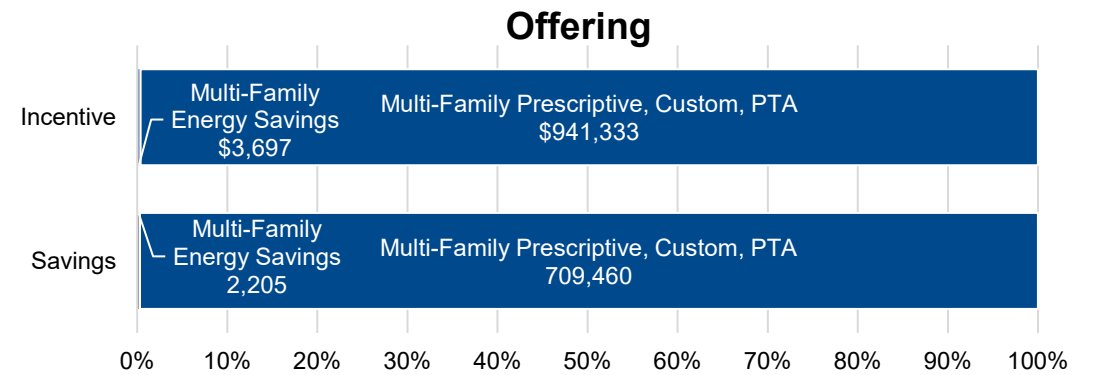
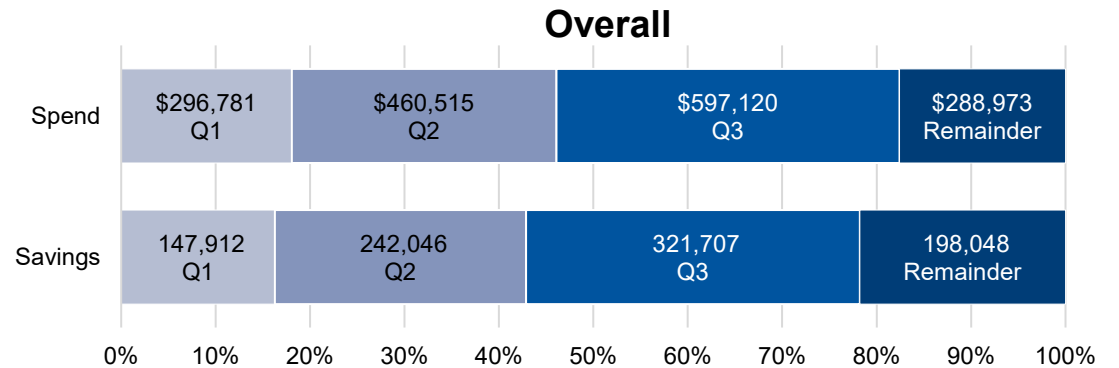
Performance

- Most of the savings are from the Multi-Family Prescriptive, Custom, and Partner Trade Ally (PTA) offerings, with PTAs continuing to leverage existing relationships with customers to drive projects
- In Q3, the offerings achieved 35% of the savings goal with 36% of the budget
- \$/therm is slightly higher than expected at the end of Q3
- Tariff impacts: Equipment price impacts have not yet been seen. Working closely with Trade Allies to understand and minimize customer impacts.

Offering Highlights (2025)

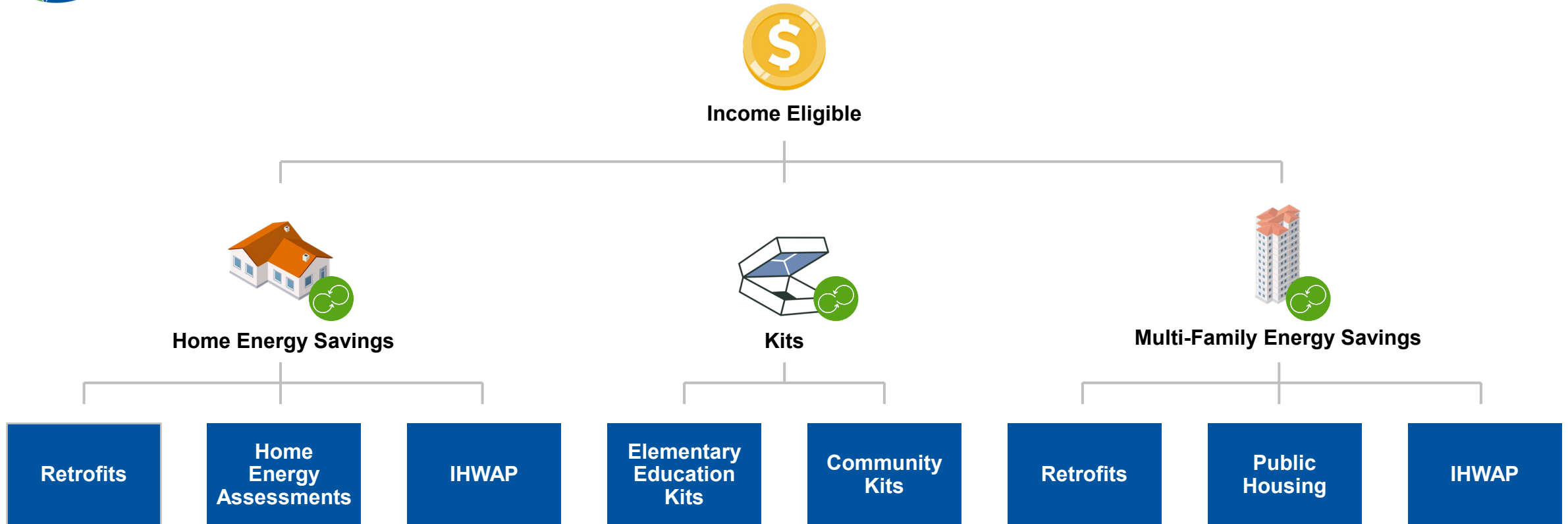
- Multi-Family Energy Savings: 5 buildings participated
- Prescriptive, Custom, Partner Trade Ally: 92 buildings participated

Results





Overview of Income Eligible Programs



Joint Programs



Coordinated Programs

Income Eligible Single Family and Multi-Family

Income Eligible Programs target the underserved income eligible market, providing services designed to make it easy for single-family and multi-family income eligible customers to take advantage of cost-effective energy saving retrofits.



Income Eligible Program



Illinois Home Weatherization Assistance Program (IHWAP)

Leverages state and federal funds to supplement incentives from utility programs. The program was designed to help low-income residents save energy and money while increasing the comfort of their homes. With a mission to insulate homes of low-income customers, particularly the elderly, persons with disabilities, families with children, high residential energy users, and households with a high energy burden, to conserve needed energy and to aid those persons least able to afford higher utility costs. Weatherization services are provided to low-income residents through local community action agencies or not for profit agencies.

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Home Energy Savings Retrofits

Offers direct install products and no-cost weatherization services for Income-Eligible Single-Family home customers. It is delivered jointly with ComEd through approved agencies or partners, e.g. Chicago Bungalow Association.

Income Eligible Multi-Family Savings

Building owners receive free technical assistance to identify energy efficiency opportunities and install measures. Expenses are fully covered by the program, from the direct installation of energy efficiency products into tenants' units (light bulbs, aerators, showerheads, etc.), to common area measures, and more extensive measures requiring building owner co-pay. This program is a joint utility program offering.

Public Housing Energy Savings

Offers prescriptive and custom rebates for gas measures in housing owned by Public Housing Authorities. This program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd.

Multi-Family Income Eligible Partner Trade Ally

A Peoples Gas and North Shore Gas-only offering, delivered by vetted Partner Trade Allies. Trade Allies are given higher rebate amounts to serve geographically income-eligible customers with retrofit measures.

Income Eligible Gas Kits

Provides income-qualified customers with a kit of energy efficiency measures to self-install. The Income Eligible Gas Kits are distributed by ground mail to qualified customers vetted by the Low-Income Home Energy Assistance Program (LIHEAP). Provided in partnership with the Peoples Gas, North Shore Gas and ComEd.



Income Eligible Single Family



Highlights

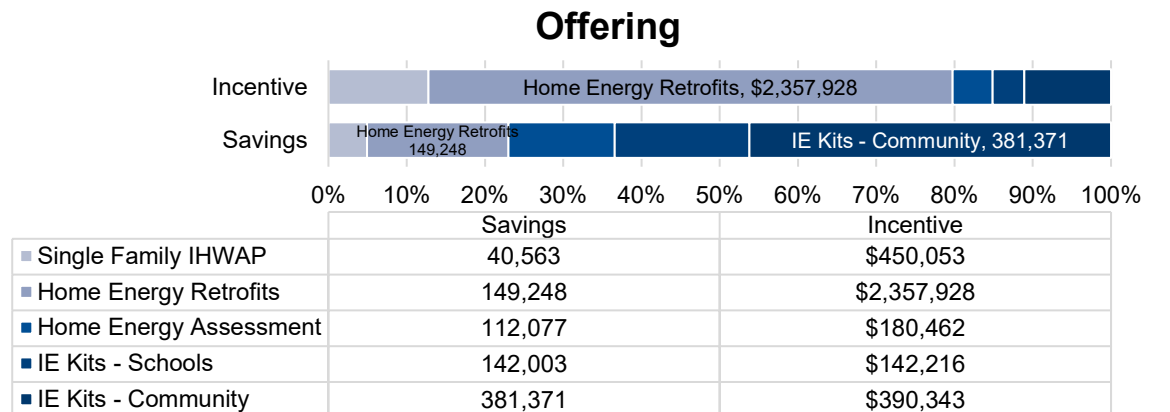
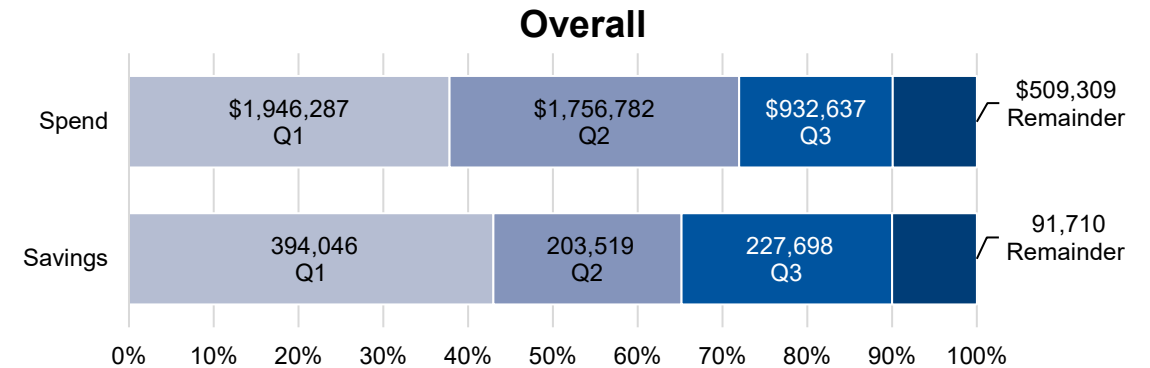
Performance

- Participation in Q3 achieved 25% of the savings goal with 18% of the budget
- Overall \$/therm is in line with the plan, with all offerings coming in at roughly the \$/therm that was expected
- Tariff impacts: Kit and direct install measure prices increased between 5%-10%. Worked with providers to lock-in prices for 2025 when possible

Offering Highlights (2025)

- IHWAP Single Family: 49 participants
- Home Energy Retrofits: 475 participants
- Home Energy Assessment: 1,921 participants
- Elementary Education Kits: 5,765 kits distributed
- Community Kits: 6,469 kits distributed

Results





Income Eligible Multi-Family



Highlights

Performance

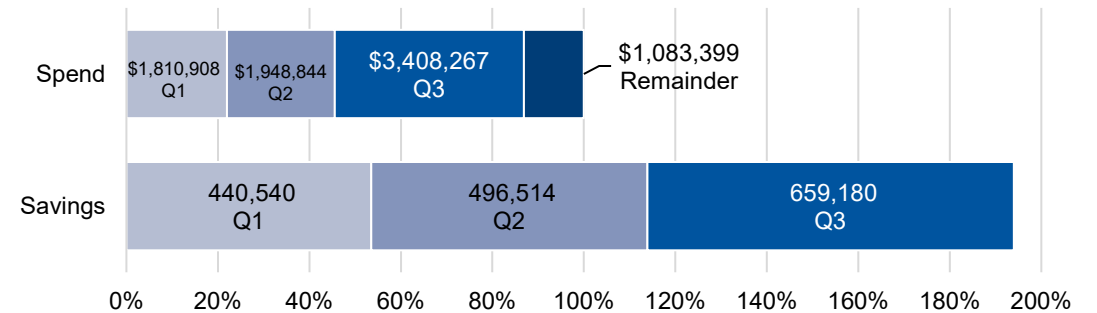
- Cost effective participation in Q3 achieved 80% of the savings with 41% of the budget, bringing the total savings to 194% of the goal with 87% of the total budget
- \$/therm is better than expected for Q3 due to significant savings coming from high-rise and mid-rise radiator steam traps and attic insulation/air sealing
- Tariff impacts: Equipment price impacts have not yet been seen. Working closely with Trade Allies to understand and minimize customer impacts.

Offering Highlights (2025)

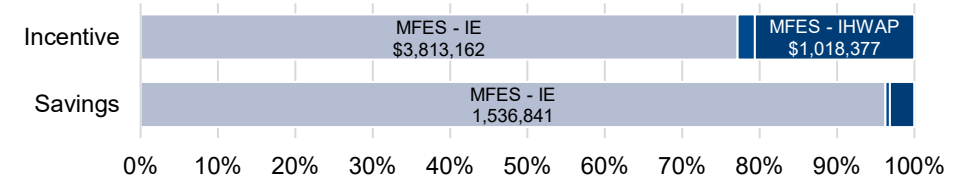
- Multi-Family Energy Savings (MFES) - Income Eligible: 402 buildings and 13,373 units participated
- MFES - Public Housing: 3 buildings and 138 units participated
- MFES - IHWAP: 2 buildings and 305 units participated

Results

Overall



Offering



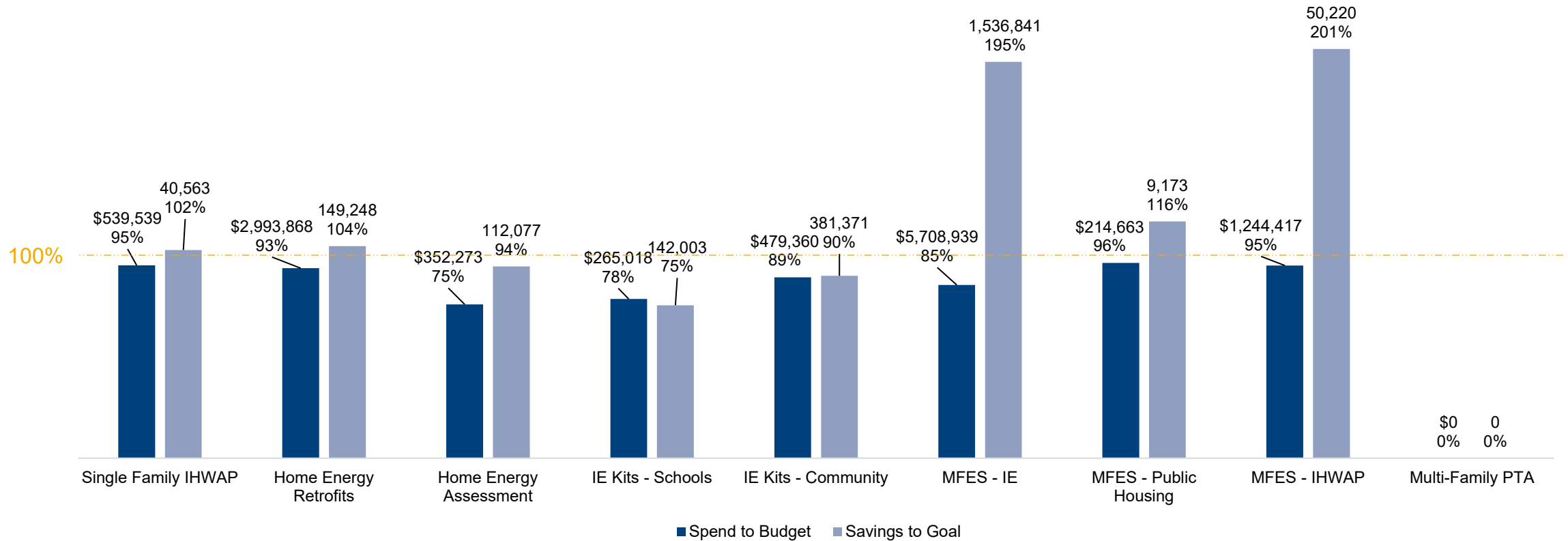
	Savings	Incentive
■ MFES - IE	1,536,841	\$3,813,162
■ MFES - Public Housing	9,173	\$111,586
■ MFES - IHWAP	50,220	\$1,018,377



Income Eligible Program



2025 Year-to-Date Program Offering Savings and Spend

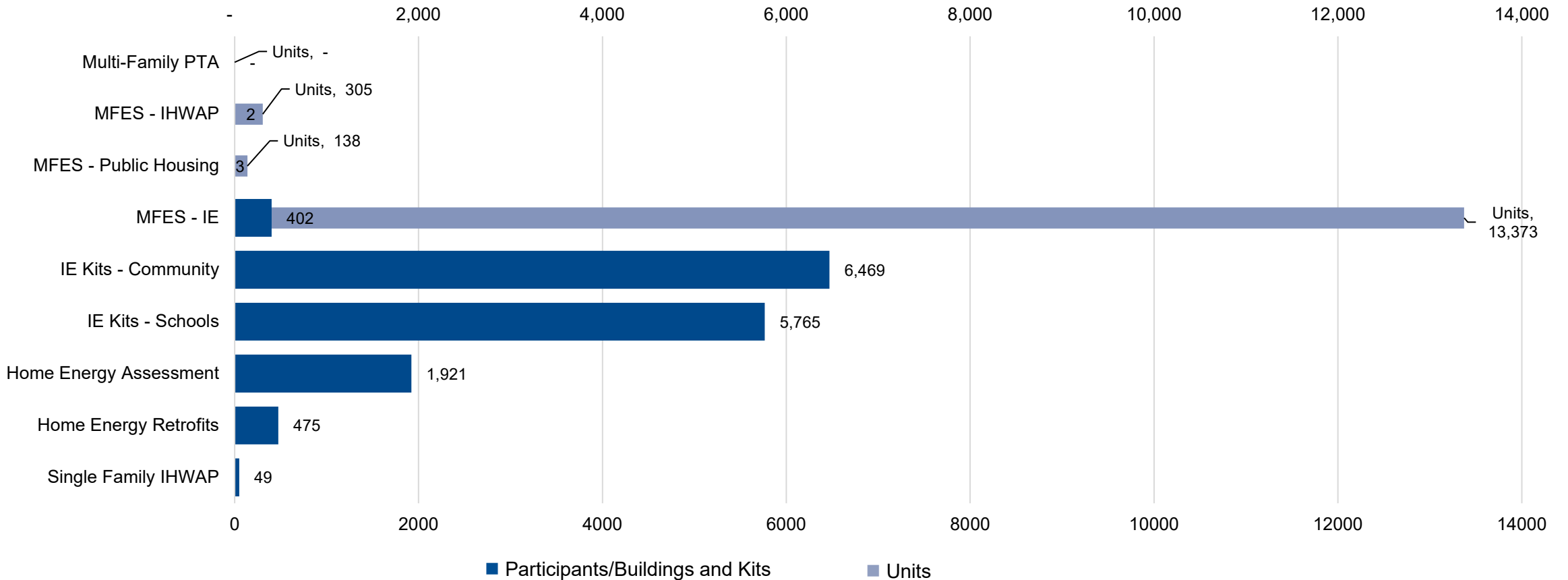




Income Eligible Program



2025 Year-to-Date Program Offering Participants



Single Family

- In Q3, no income eligible single-family properties were assessed since the Home Energy Savings Retrofits offering goal has been achieved.

Multi-Family

- In Q3, MFES conducted 58 assessments in the Peoples Gas territory and none of those assessments identified H&S issues. However, MFES completed four projects that required H&S improvements that were contractor referrals without a program assessment. Three of four projects involved weatherization and one involved gas mechanicals.



Income Eligible Health & Safety



Health & Safety Metrics	Q3 2025
Number of Properties Assessed - Single Family (SF)	0
Number of Properties Assessed - Multi-Family (MF)	58
Number of Properties with identified Health & Safety Issues (SF & MF)	4
Number of Properties deferred due to Health & Safety Issues (SF & MF)	1
Type of Health and Safety Issues Identified:	
Electrical Safety (SF & MF)	0
Natural Gas Safety (SF & MF)	4
Fire Safety (SF & MF)	0
Indoor Air Quality (SF & MF)	2
Other (SF & MF)	0

The Income Eligible Multi-Family offerings are jointly delivered.



Joint Delivery and Coordination



The screenshot shows a website banner with the following elements:

- Navigation:** Home, Get Started, Verification Portal, FAQs, Contact Us.
- Logos:** comed (AN EXELON COMPANY), Energy Efficiency, Nicor Gas, Energy Efficiency Program, PEOPLES GAS ENERGY EFFICIENCY PROGRAM, NORTH SHORE GAS ENERGY EFFICIENCY PROGRAM.
- Image:** A family of four (a man, a woman, and two children) sitting at a dining table with food.
- Text:**
 - Multi-Family Energy Savings**
 - Available to multi-family properties with three or more units in areas served by ComEd, Nicor Gas, Peoples Gas and North Shore Gas.
- Buttons:** Get started, Verify Product Installation.

Income Eligible Multi-Family Delivery	
Is there a single vendor?	Yes
Is it a joint program?	Yes
Is there a single point of contact?	Yes
Is there a single application form?	Yes



NORTH SHORE GAS[®]
ENERGY EFFICIENCY PROGRAM



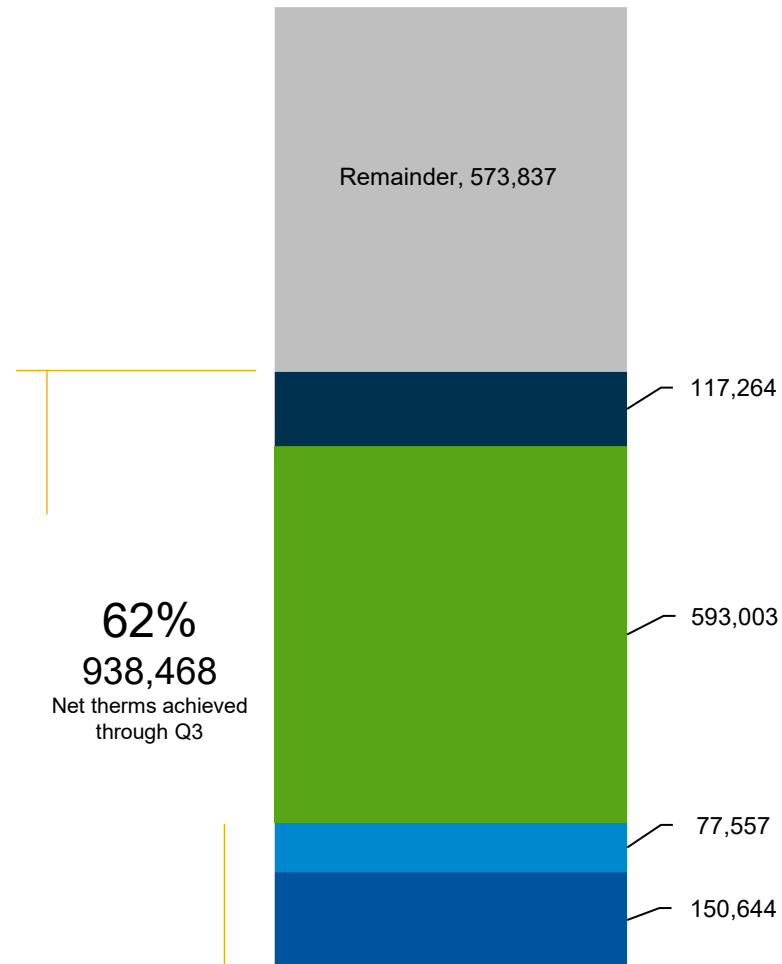
NSG Q3 2025 Performance

Through Q3 2025, the North Shore Gas Energy Efficiency portfolio achieved 62% of the 2025 savings goal of 1,512,305 therms, spent 62% of the \$3,682,408 program budget, and when looking at the full portfolio budget, spent 66% of the \$4,720,756 goal.

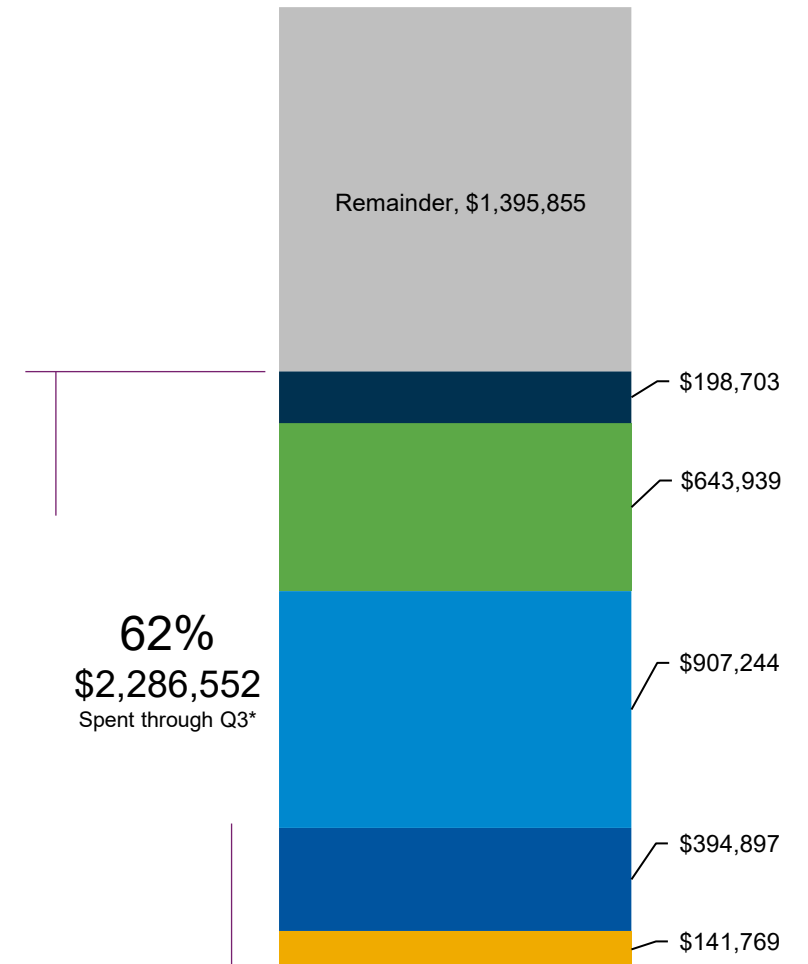
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- Residential Program
- Market Development Initiative

**Program spend does not include portfolio costs*

ENERGY SAVINGS

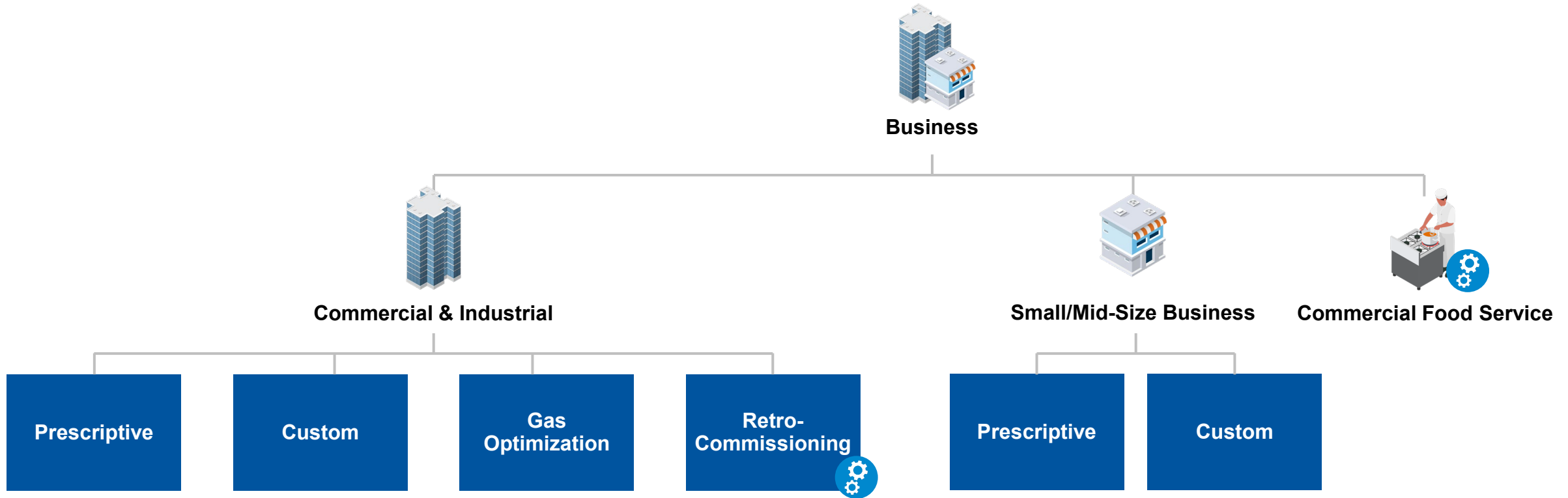


BUDGET SPEND





Overview of Business Programs



Joint Programs



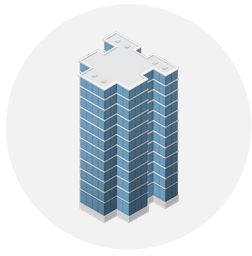
Coordinated Programs

Commercial and Industrial



The Commercial and Industrial Program seeks to engage customers that use 400,000 therms or more per year, within the utility's territory. The program offers several outreach strategies aimed at reaching top-down and bottom-up stakeholders in delivering program funds to assist in improving operations and system reliability.

Business Program



Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

New Construction Rebates

Rebates are provided towards new building projects or deep renovations, which are designed to exceed regional energy-efficiency code requirements. This is a joint program implemented with partnering utility, ComEd.

Gas Optimization Studies

Comprehensive facility review equivalent to an ASHRAE Level 2 Audit focused on gas systems. The study aims to identify custom and prescriptive opportunities. Customers may receive up to \$15,000 for onsite engineering assistance from a 3rd party engineering firm.

Retro-Commissioning

This comprehensive study provides insights into the performance of a facility's existing energy-using systems. To help facilities perform optimally, this program focuses on identifying no- and low-cost energy-saving operational improvements with a simple payback within 18 months. This is a joint program with ComEd, and an approved 3rd party engineering firm conducts the study.

Engineering Studies

These studies focus on large, custom, capital-intensive energy-saving projects. An in-depth implementation study, investment-grade audit or process evaluation is provided focused on one process or project. Customers may receive up to \$15,000 to offset the costs of a 3rd party engineering firm to conduct the study.

Staffing Grant

Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.

Strategic Energy Management

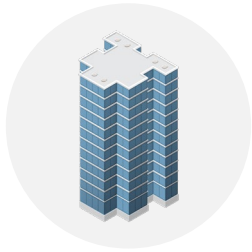
Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data, and promoting best practices at the site.

Commercial Food Service

The Illinois Commercial Food Service program is offered jointly by the Illinois utilities and provides commercial customers a point-of-sale discount on commercial kitchen equipment through participating distributors.



Commercial and Industrial



Highlights

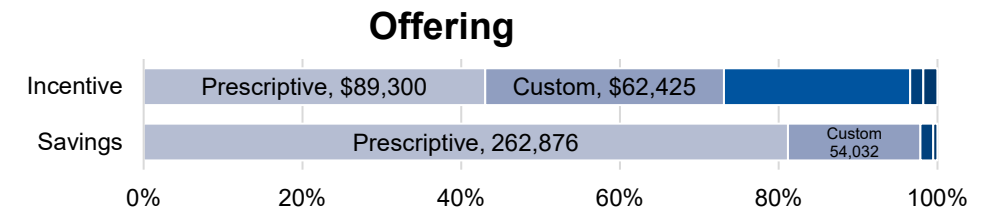
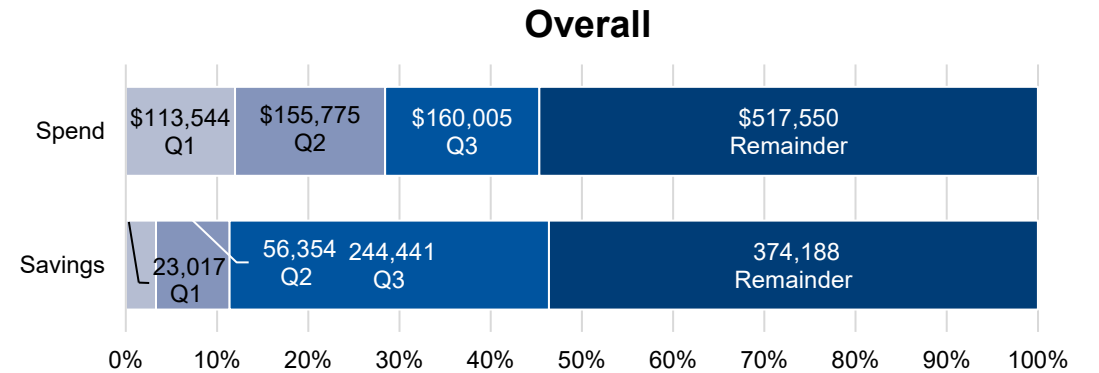
Performance

- Participation in Q3 achieved 35% of the savings goal with 17% of the budget
- The year-to-date \$/therm is in line with expectations
- There have been 6 C&I and 2 Commercial Food Service projects in 2025

Customer Engagement

- Studies continue to be an excellent roadmap for customers to plan for and achieve savings; for example, Lake Forest Hospital completed a custom pipe insulation project resulting in 11,732 therms saved and an incentive of \$17,598

Results



	Savings	Incentive
■ Prescriptive	262,876	\$89,300
■ Custom	54,032	\$62,425
■ Gas Optimization	0	\$48,700
■ RCx	5,151	\$3,474
■ Commercial Food Service	1,753	\$3,675

Small and Midsize Business



Business Program



The Small and Midsize Business Program seeks to engage businesses with an annual gas use below 400,000 therms.

Outreach and rebates are designed to support the unique needs of these businesses in improving their operations and reducing their energy costs.

Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

New Construction Rebates

Rebates are provided towards new building projects or deep renovations, which are designed to exceed regional energy-efficiency code requirements. This is a joint program implemented with partnering utility, ComEd.

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Small and Midsize Business



Highlights

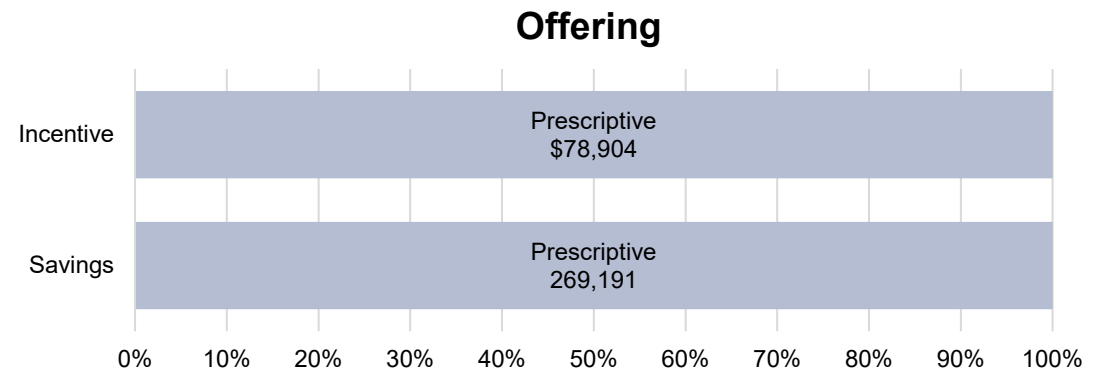
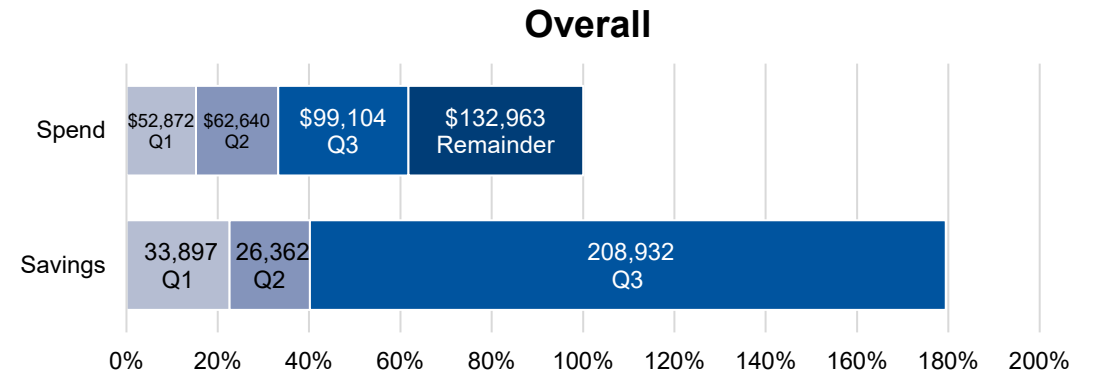
Performance

- Cost effective participation in Q3 achieved 139% of the savings goal with 29% of the budget
- \$/therm improved from last quarter with the addition of cost-effective steam trap testing and replacements at drycleaners and laundromats
- There have been 38 small and midsize business projects in 2025

Customer Engagement

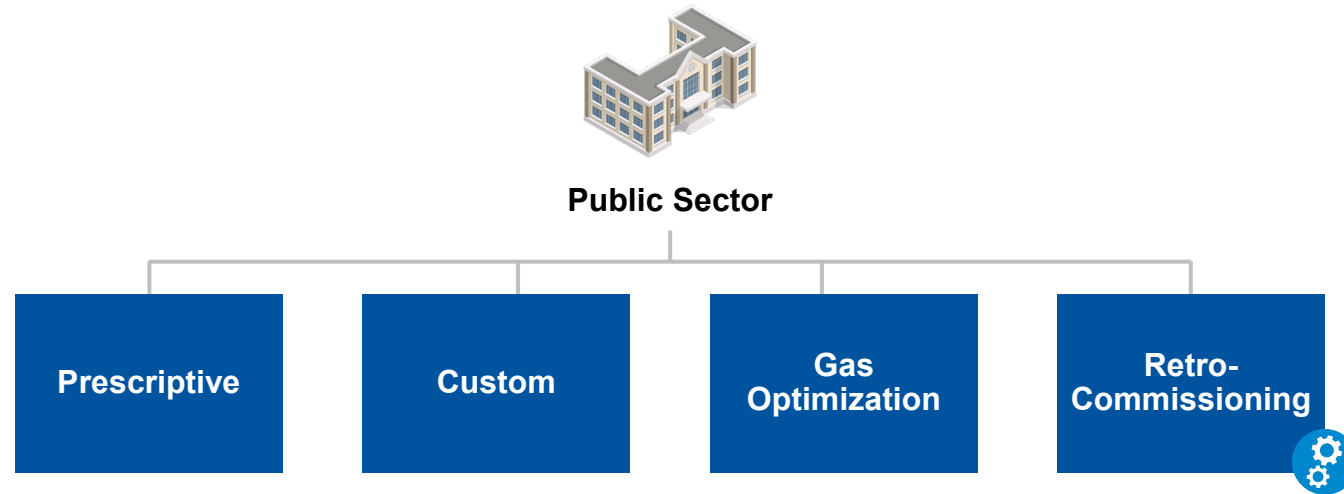
- Ninety-six percent of Q3 projects were at drycleaners or laundromats, helping to improve cost effectiveness

Results





Overview of Public Sector Programs



Joint Programs



Coordinated Programs

Public Sector

The Public Sector Program seeks to engage Public Sector entities in the utility's territory.

The program offers several outreach initiatives aimed at reaching top-down and bottom-up stakeholders within the Public Sector to facilitate program participation and assist in improving operations and system reliability.



Business Program



Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

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Engineering Studies

These studies focus on large, custom, capital-intensive energy-saving projects. An in-depth implementation study, investment-grade audit or process evaluation is provided focused on one process or project. Customers may receive up to \$15,000 to offset the costs of a 3rd party engineering firm to conduct the study.

Staffing Grant

Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.

Strategic Energy Management

Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data and promoting best practices at the site.



Public Sector



Highlights

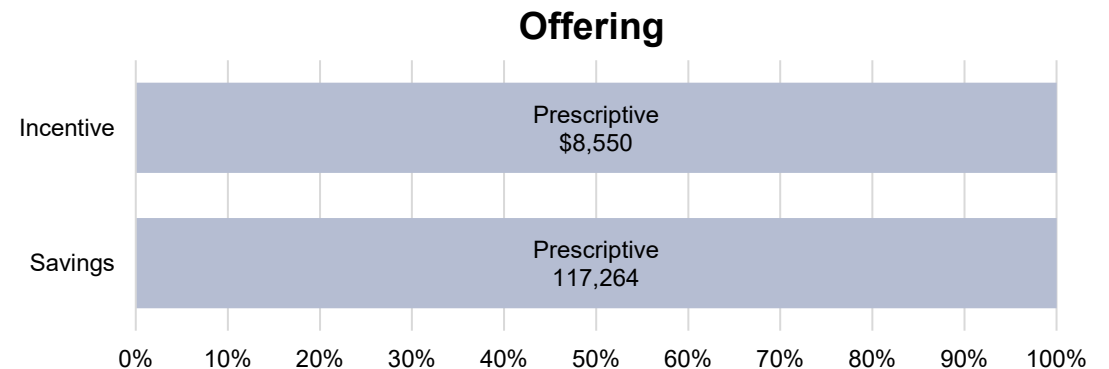
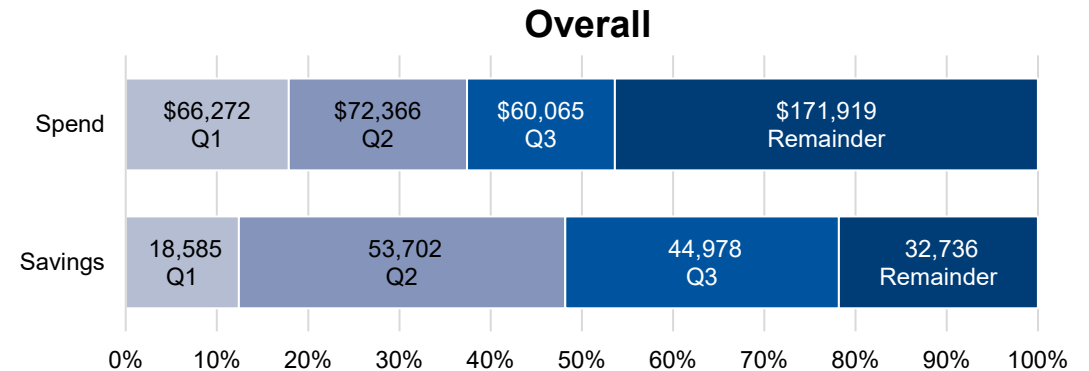
Performance

- Participation in Q3 achieved 30% of the savings goal with 16% of the budget
- \$/therm is better than expected
- There have been 2 public sector projects in 2025

Customer Engagement

- After completing a boiler project earlier this year, the Village of Winnetka continued their participation by completing an insulation study and pursuing an ongoing custom insulation project
- Grayslake Central High School completed a linkageless control project, resulting in 3,285 therms saved and a \$7,500 incentive

Results



Research and Development evaluates innovative technologies and projects for possible future inclusion in programs to achieve additional therm savings. Projects are implemented in collaboration with research organizations, educational institutions, and non-profit organizations. This team is also engaged in Market Transformation (MT) activities to shift the market to greater adoption of energy-efficient technologies. Market Transformation initiatives are expanding new project launches and existing projects as joint IOU MT initiatives.



Research and Development and Market Transformation

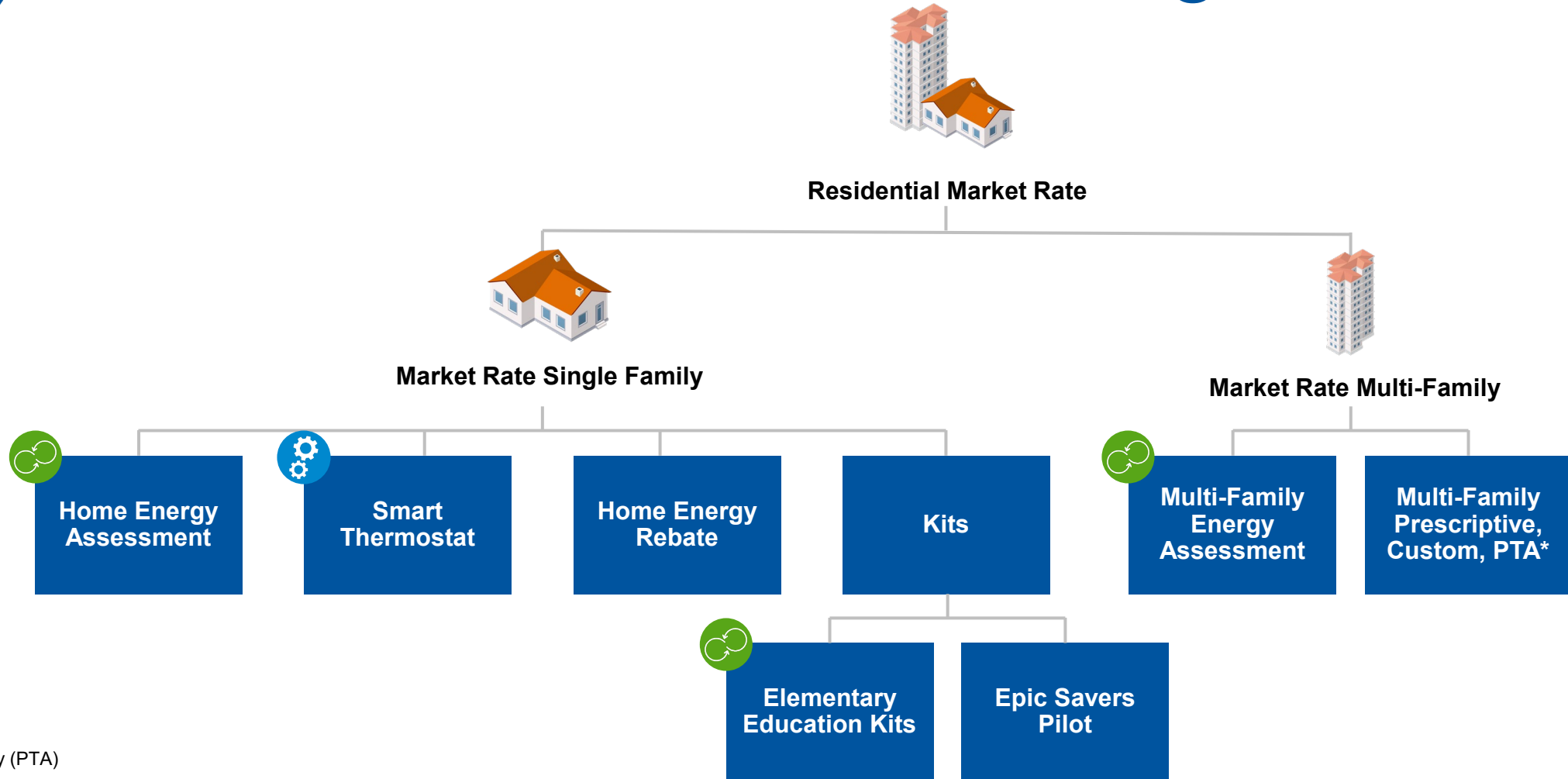


Areas of focus include:

- Gas heat pumps
 - ✓ Residential, commercial, and industrial units
 - ✓ Hybrid heating systems
 - ✓ TA training
- Micro combined heat and power systems
- Battery-operated radiator controls
- Low-cost steam trap monitoring systems
- Heat recovery with carbon capture



Overview of Residential Programs



*Partner Trade Ally (PTA)



Joint Programs



Coordinated Programs

Single Family and Multi-Family



Residential Program



Residential single-family offerings provide residential customers access to energy efficiency via two paths—Home Energy Assessment and Home Energy Rebates. Home Energy Assessment is designed to help customers save energy immediately through the direct installation of measures while identifying major upgrades (i.e., furnace or boiler replacement, attic insulation) for future consideration.

Residential Multi-Family Program offers a comprehensive program of assessments, direct install, prescriptive and custom rebates, and partner trade ally projects.

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Smart Thermostats

A joint utility offering that provides residential customers discounted smart thermostats through the ComEd Retail program (formerly Marketplace).

Home Energy Rebate

This is a gas-only offering provided in collaboration with local Trade Allies. The program offers rebates on energy-efficient heating, ventilation, air conditioning and water heating equipment and qualifying weatherization projects for residential customers.

Elementary Education

The Elementary Education Program is a free energy efficiency educational program provided in partnership with the Peoples Gas, North Shore Gas and ComEd. The program offers 5th grade energy efficiency lesson plans, equipping teachers with activity guides and take-home kits for students and their families to learn how to save energy by installing no-cost energy-saving products in their homes.

Multi-Family Energy Savings

The Multi-Family Energy Savings program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers free direct installation of energy-saving measures for multi-family buildings.

Prescriptive and Custom Rebates, and Partner Trade Ally (PTA)

A Peoples Gas and North Shore Gas-only offering provided in partnership with vetted Trade Allies. Prescriptive rebates are standard incentive amounts for common types of energy efficiency measures. Custom incentives are awarded for the non-standard technologies or for projects that do not include a one-for-one replacement. This is based on the review of several operating parameters that determine energy savings.



Residential Single Family



Highlights

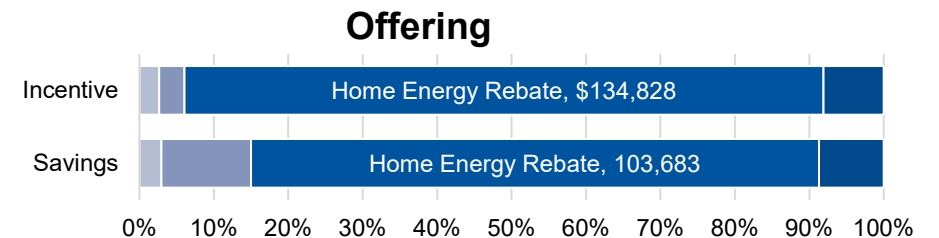
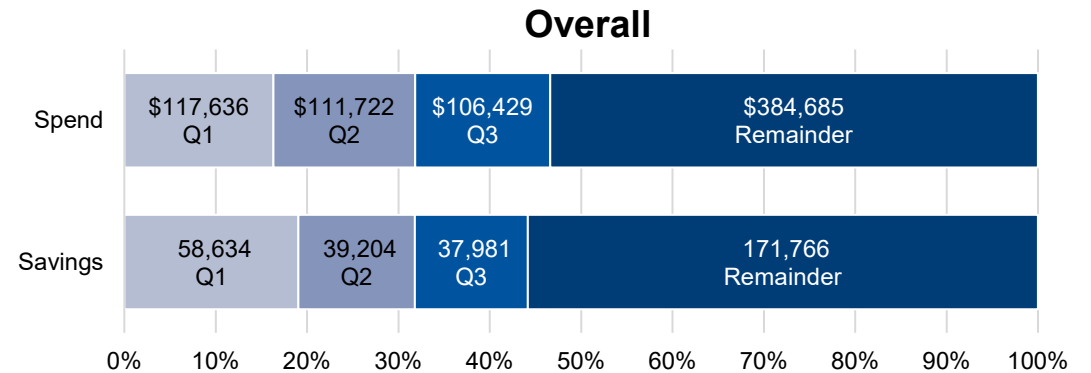
Performance

- In Q3, achieved 12% of the savings with 15% of the budget
- \$/therm is slightly higher than expected overall with higher costs for all offerings except Home Energy Rebates and Smart Thermostats, which are helping to balance cost-effectiveness
- Tariff impacts: Kit and direct install measure prices increased between 5%-10%. Worked with providers to lock-in prices for 2025 when possible

Offering Highlights (2025)

- Home Energy Assessment: 119 participants
- Home Energy Rebate: 533 participants
- Elementary Education Kits: 467 kits distributed
- Smart Thermostats: 268 participants

Results



	Savings	Incentive
■ Home Energy Assessment	4,031	\$4,187
■ Smart Thermostat	16,319	\$5,350
■ Home Energy Rebate	103,683	\$134,828
■ Elementary Ed Kits	11,785	\$12,735



Residential Multi-Family



Highlights

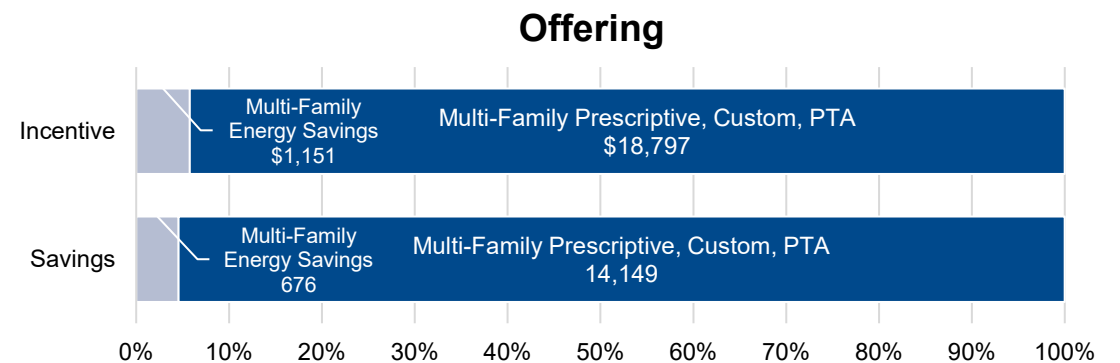
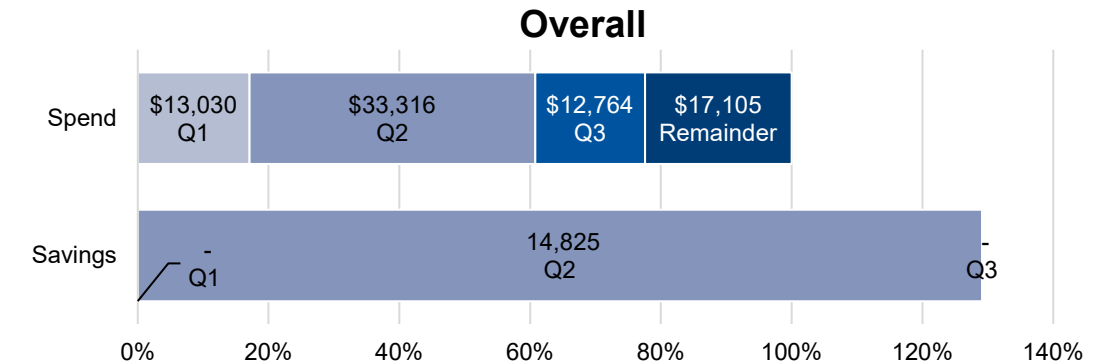
Performance

- In 2025, achieved 129% of the savings with 78% of the budget and the \$/therm is better than expected
- With the continued high participation and customer interest in North Shore Gas Income Eligible Multi-Family, budget was shifted to the income eligible offerings this cycle
- Tariff impacts: Equipment price impacts have not yet been seen. Working closely with Trade Allies to understand and minimize customer impacts.

Offering Highlights (2025)

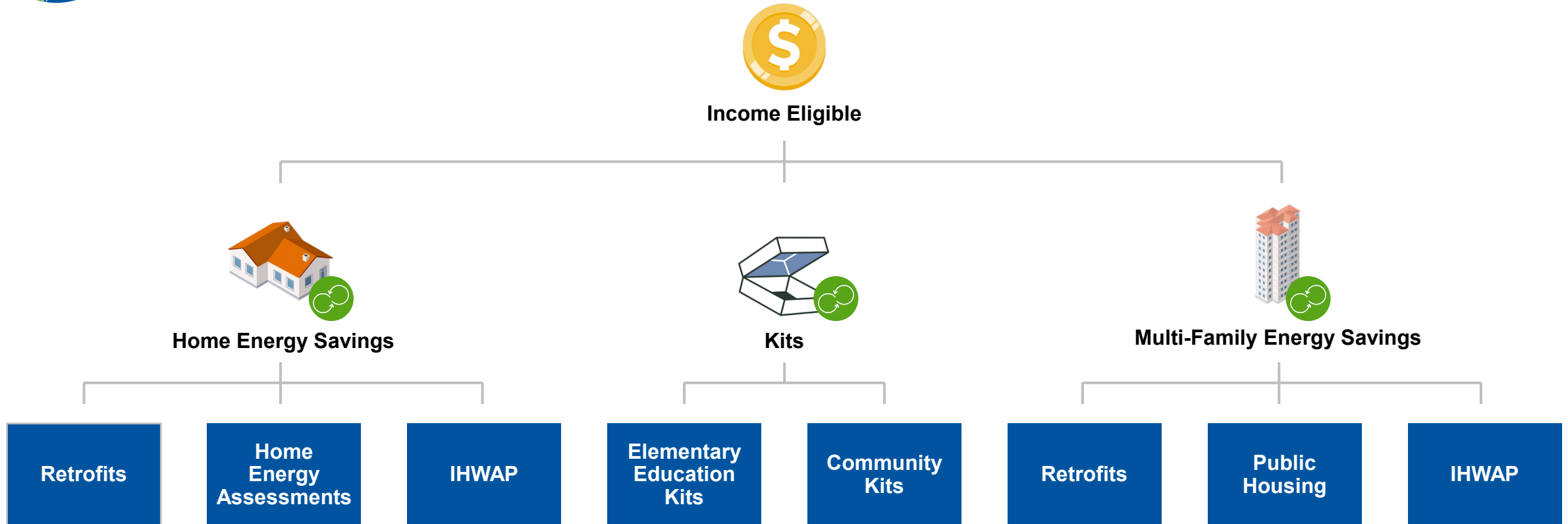
- Multi-Family Energy Savings: 1 building and 34 units participated
- Prescriptive, Custom, Partner Trade Ally: 3 buildings participated

Results





Overview of Income Eligible Programs



Joint Programs



Coordinated Programs

Income Eligible Single Family and Multi-Family

Income Eligible Programs target the underserved income eligible market, providing services designed to make it easy for single-family and multi-family income eligible customers to take advantage of cost-effective energy saving retrofits.



Income Eligible Program



Illinois Home Weatherization Assistance Program (IHWAP)

Leverages state and federal funds to supplement incentives from utility programs. The program was designed to help low-income residents save energy and money while increasing the comfort of their homes. With a mission to insulate homes of low-income customers, particularly the elderly, persons with disabilities, families with children, high residential energy users, and households with a high energy burden, to conserve needed energy and to aid those persons least able to afford higher utility costs. Weatherization services are provided to low-income residents through local community action agencies or not for profit agencies.

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Home Energy Savings Retrofits

Offers direct install products and no-cost weatherization services for Income-Eligible Single-Family home customers. It is delivered jointly with ComEd through approved agencies or partners.

Income Eligible Multi-Family Savings

Building owners receive free technical assistance to identify energy efficiency opportunities and install measures. Expenses are fully covered by the program, from the direct installation of energy efficiency products into tenants' units (light bulbs, aerators, showerheads, etc.), to common area measures, and more extensive measures requiring building owner co-pay. This program is a joint utility program offering.

Public Housing Energy Savings

Offers prescriptive and custom rebates for gas measures in housing owned by Public Housing Authorities. This program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd.

Multi-Family Income Eligible Partner Trade Ally

A Peoples Gas and North Shore Gas-only offering, delivered by vetted Partner Trade Allies. Trade Allies are given higher rebate amounts to serve geographically income-eligible customers with retrofit measures.

Income Eligible Gas Kits

Provides income-qualified customers with a kit of energy efficiency measures to self-install. The Income Eligible Gas Kits are distributed by ground mail to qualified customers vetted by the Low-Income Home Energy Assistance Program (LIHEAP). Provided in partnership with the Peoples Gas, North Shore Gas and ComEd.



Income Eligible Single Family



Highlights

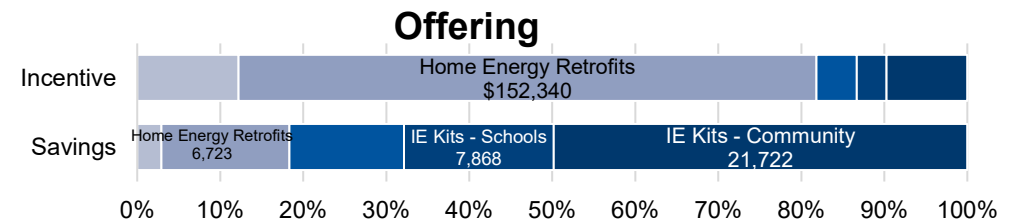
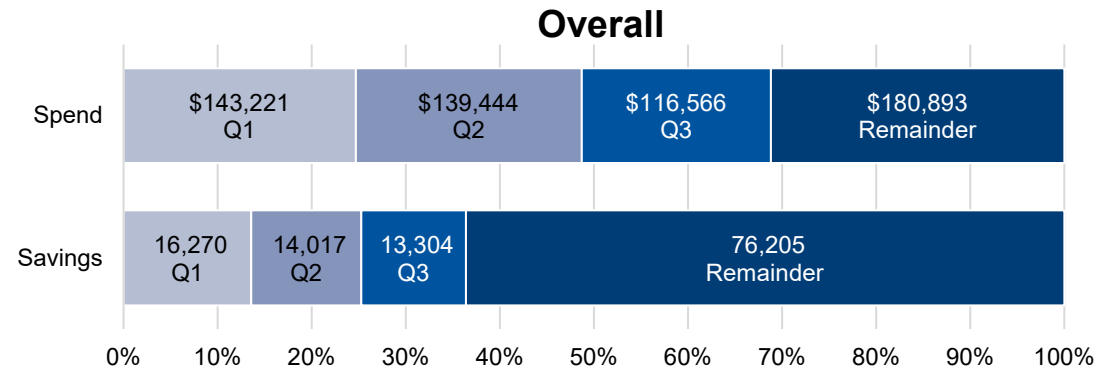
Performance

- In Q3, achieved 11% of the savings with 20% of the budget
- \$/therm is higher than expected for all offerings
- Tariff impacts: Kit and direct install measure prices increased between 5%-10%. Worked with providers to lock-in prices for 2025 when possible

Offering Highlights (2025)

- For the Income Eligible Program, the North Shore Gas plan budget is much smaller than the Peoples Gas budget, coming in at 7% comparatively. This results in less interest from agencies and Trade Allies and a barrier the team continues to work to resolve
- IHWAP Single Family: 2 participants
- Home Energy Retrofits: 30 participants
- Home Energy Assessment: 122 participants
- Elementary Education Kits: 317 kits distributed
- Community Kits: 363 kits distributed

Results



	Savings	Incentive
■ Single Family IHWAP	1,277	\$26,708
■ Home Energy Retrofits	6,723	\$152,340
■ Home Energy Assessment	6,001	\$10,680
■ IE Kits - Schools	7,868	\$7,848
■ IE Kits - Community	21,722	\$21,254



Income Eligible Multi-Family



Highlights

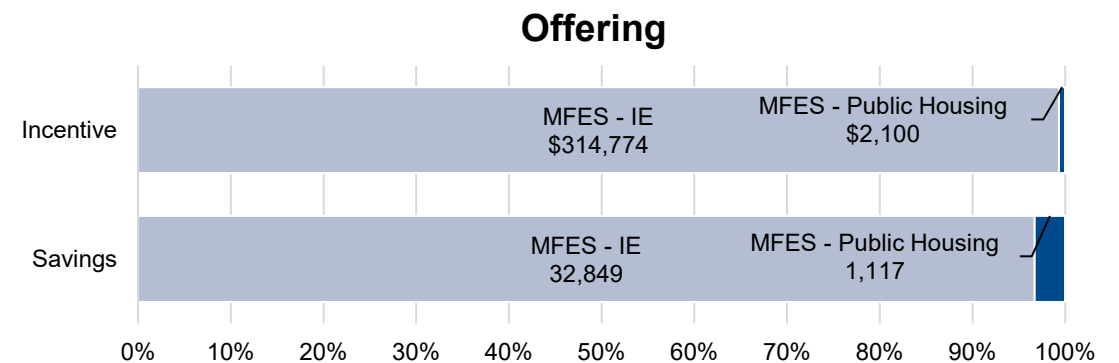
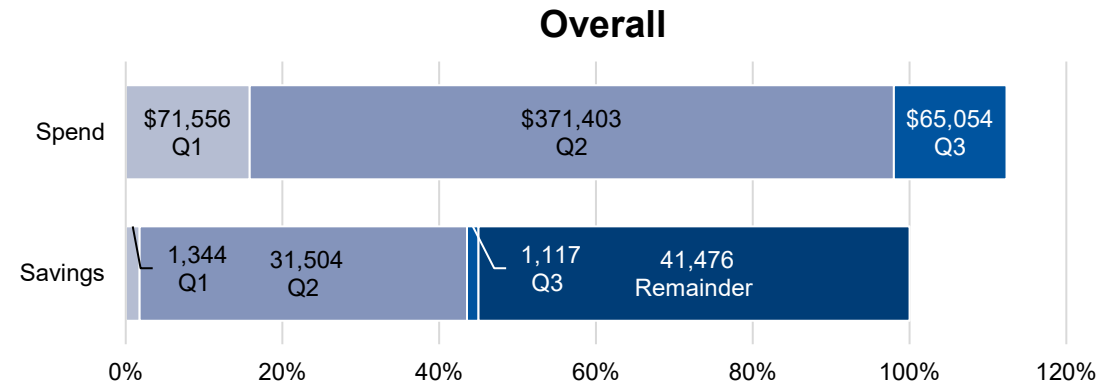
Performance

- In Q3, achieved 1% of the savings with 14% of the budget
- \$/therm is higher than expected
- Tariff impacts: Equipment price impacts have not yet been seen. Working closely with Trade Allies to understand and minimize customer impacts.

Offering Highlights (2025)

- Multi-Family Energy Savings (MFES) - Income Eligible: 3 buildings and 390 units participated
- MFES - Public Housing: 1 building and 59 units participated
- MFES - IHWAP: No projects were completed in Q3

Results

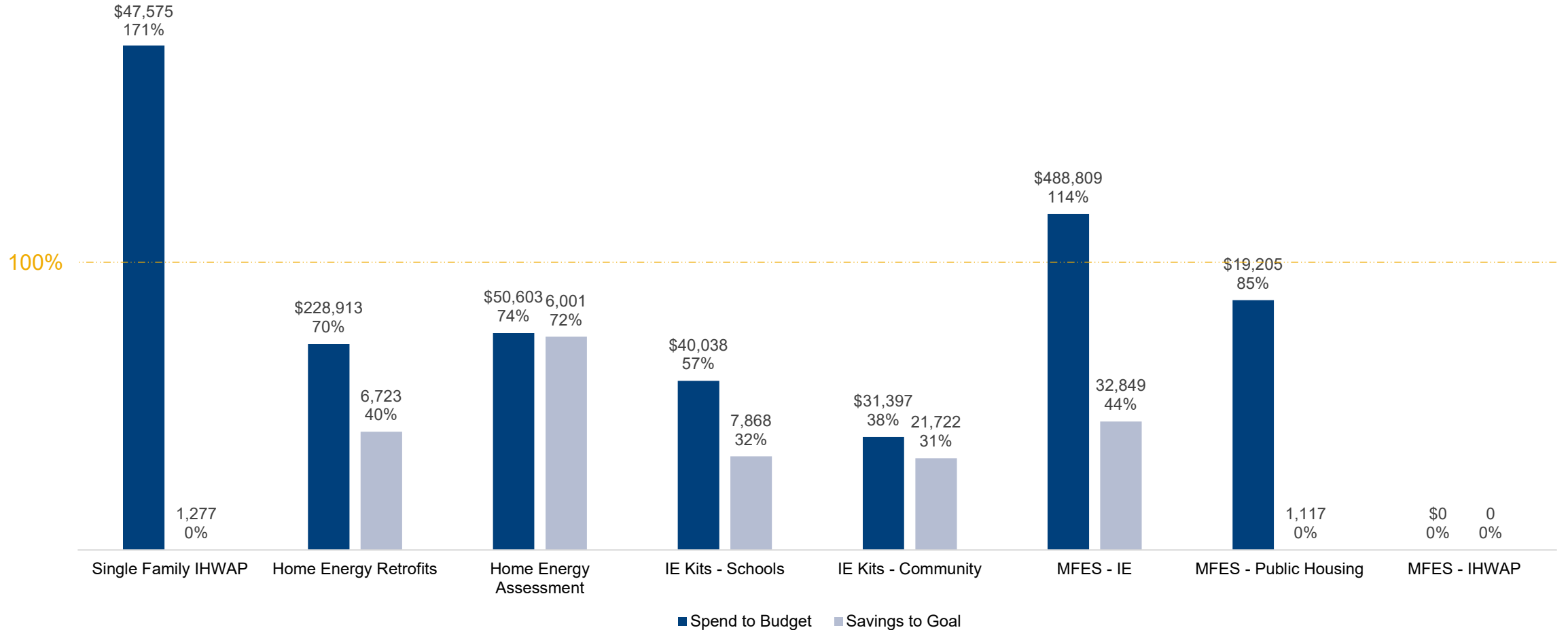




Income Eligible Program



2025 Year-to-Date Program Offering Savings and Spend

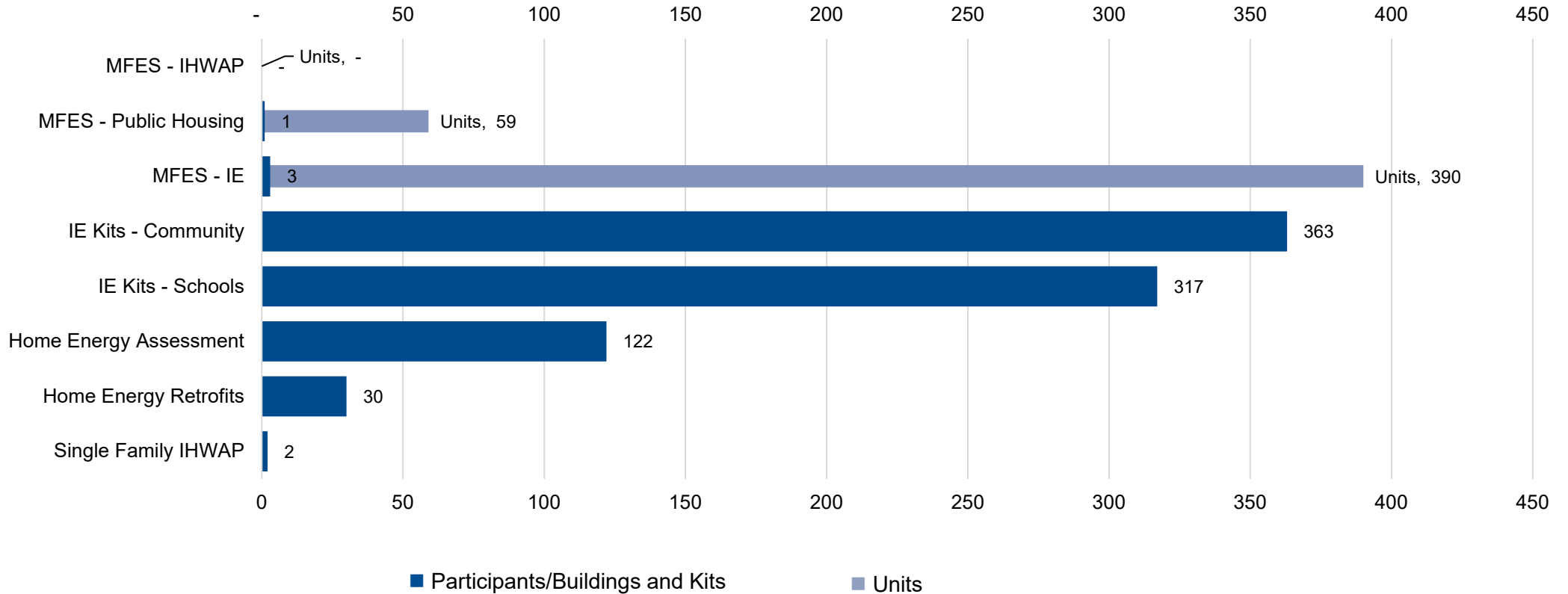




Income Eligible Program



2025 Year-to-Date Program Offering Participants



Single Family

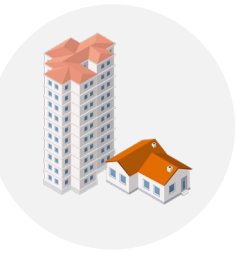
- In Q3, 12 single family properties were assessed, and 7 of those properties had H&S issues identified, including: 2 fire safety, 2 vapor barriers, 1 dryer vent, 1 ceiling repair, and 1 mold remediation.

Multi-Family

- In Q3, 2 assessments were conducted; however, those assessments did not identify any H&S issues. The North Shore Gas offering goals were achieved in Q1, so no further projects were completed.



Income Eligible Health & Safety



Health & Safety Metrics	Q3 2025
Number of Properties Assessed - Single Family (SF)	12
Number of Properties Assessed - Multi-Family (MF)	2
Number of Properties with identified Health & Safety Issues (SF & MF)	7
Number of Properties deferred due to Health & Safety Issues (SF & MF)	2
Type of Health and Safety Issues Identified:	
Electrical Safety (SF & MF)	0
Natural Gas Safety (SF & MF)	0
Fire Safety (SF & MF)	2
Indoor Air Quality (SF & MF)	0
Other (SF & MF)	5

The Income Eligible Multi-Family offerings are jointly delivered.



Joint Delivery and Coordination



The screenshot shows a website banner with the following elements:

- Navigation:** Home, Get Started, Verification Portal, FAQs, Contact Us.
- Logos:** comed (AN EXELON COMPANY), Energy Efficiency, Nicor Gas, Energy Efficiency Program, PEOPLES GAS ENERGY EFFICIENCY PROGRAM, NORTH SHORE GAS ENERGY EFFICIENCY PROGRAM.
- Image:** A family of four (a man, a woman, and two children) sitting at a dining table with food.
- Text:**
 - Multi-Family Energy Savings**
 - Available to multi-family properties with three or more units in areas served by ComEd, Nicor Gas, Peoples Gas and North Shore Gas.
- Buttons:** Get started, Verify Product Installation.

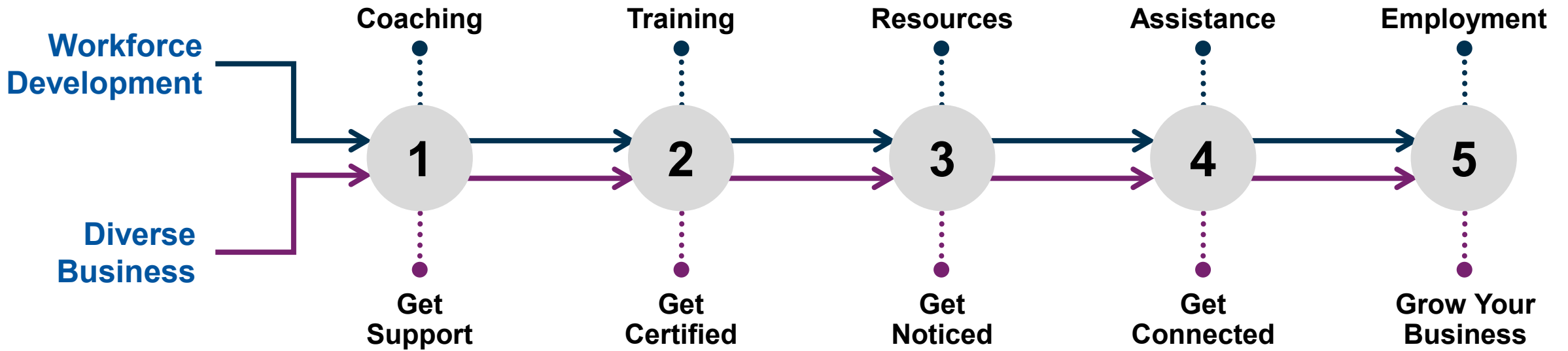
Income Eligible Multi-Family Delivery	
Is there a single vendor?	Yes
Is it a joint program?	Yes
Is there a single point of contact?	Yes
Is there a single application form?	Yes



Market Development Initiative Update



MDI Impact Update



Workforce Development

Impacts to Date
(through Q3 2025)



671

Career Coach Engagements



144

Active EE Candidates

34

EE 3-Part Training Series
Completed to Date



710

External Training/Resource
Referrals



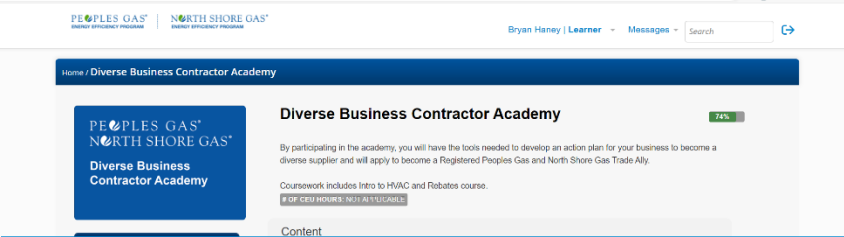
31

One-Time Payments for
Training Graduates



11

Job Placements



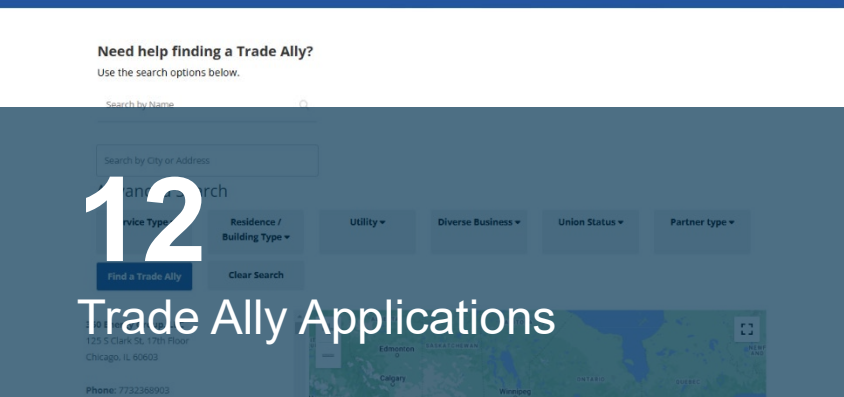
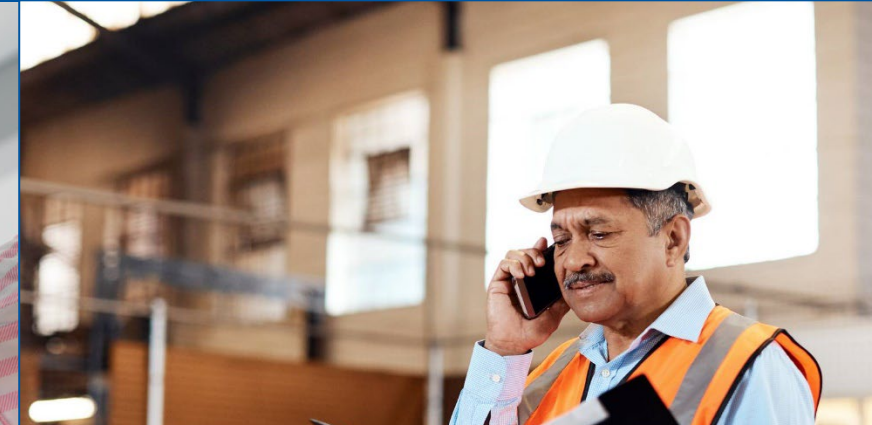
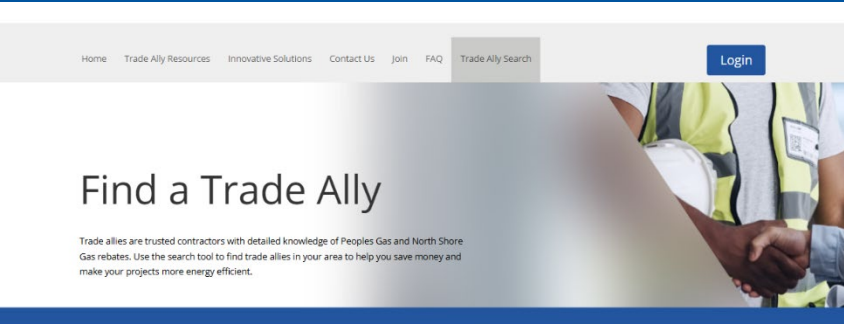
PEOPLES GAS®
NORTH SHORE GAS®
ENERGY EFFICIENCY PROGRAMS

Diverse Business Impacts to Date (through Q3 2025)

37 Academy Applications

14 Businesses Currently Enrolled

5 Certification Applications Submitted



7 Academy Graduates

\$34,000 Cumulative Microgrants Paid



FutureInEnergy.com

- Transitioned to new domain name
- Enhanced Community Partners Toolkit
 - ✓ FREE print materials ordering / shipping
 - ✓ Digital files download

The screenshot displays the website's layout with several key sections:

- Header:** PEOPLES GAS® NORTH SHORE GAS® ENERGY EFFICIENCY PROGRAMS. Below the header is a banner titled "What is the Energy Efficiency Industry?" featuring three women's portraits.
- Navigation:** A "Choose Your Path" section with the instruction "Click on each professional's photo to learn more" and a row of four professional photos.
- Content Cards:**
 - Clean Energy Jobs:** "Discover clean energy jobs, training and talent." with a photo of a man in a suit.
 - Curious about the diverse opportunities in the Energy Efficiency industry?** "Hear firsthand accounts from individuals making a difference in this vital industry." with a photo of four people in work attire.
 - FREE downloadable PDFs:** "No login required – instantly download materials to share digitally." Lists: Fact sheet (PDF), Hoja informativa (PDF), Job Seeker info card (PDF), Job Seeker info card (Spanish) (PDF), Employer info card (PDF), and Diverse Supplier info card (PDF).
 - Order FREE printed materials:** "Want professionally printed materials mailed to you? Log in to place orders for posters, info cards, and flyers." with a right arrow.
 - Social Media Templates:** "Help us promote energy efficiency training and job opportunities to job seekers and diverse businesses." Lists: Social media graphics, Social media videos, and Social media post content. Includes a right arrow.
- Footer:** Two versions of the company logo: "PEOPLES GAS® ENERGY EFFICIENCY PROGRAM" and "NORTH SHORE GAS® ENERGY EFFICIENCY PROGRAM".



Job Seeker Recruitment: Targeted Digital Campaign

Target Audience

- Job Seekers

Territory and Language

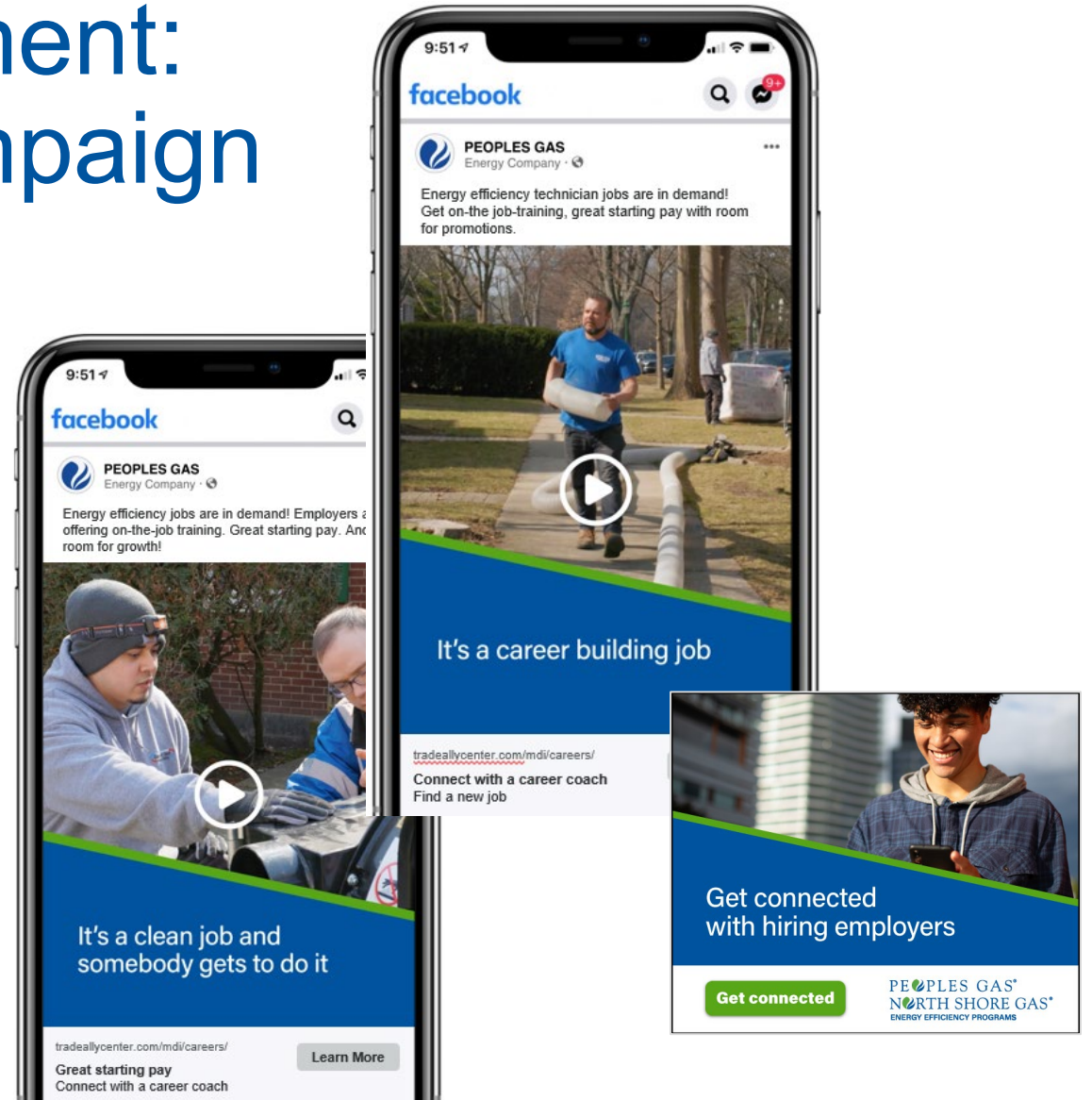
- Co-branded for both territories, in English and Spanish

Ad Type

- Social media ads (static & video)
- Banner display ads
- Social display ads

Schedule

- 3 x 3-week waves (Sep 11 – Nov 28)





Q3 Spotlight: Diverse Business Graduations

Name	Date
Prestige Remodeling Group	8/21/25
Prosperity Property Services	8/21/25





Prosperity Property Services

“The Diverse Supplier Academy helped me see the greater potential for my business. It gave me clarity and the confidence to think bigger and explore new possibilities.”

– Stephanie Benison

Recent Diverse Supplier Academy graduate Prosperity Property Services is a woman-owned business specializing in finished carpentry, landscaping and cleaning services. As a small team of four, the company struggled to expand its client base and scale operations while maintaining high-quality results across multiple service areas.

Owner Stephanie Benison received strategic guidance through SCORE Mentoring and participated in Energy Efficiency Training, which broadened her expertise and introduced new avenues for business growth. As a direct result of this training, the company is now actively exploring opportunities in the energy efficiency space.





Prestige Remodeling Group LLC

“The Diverse Business Academy felt like more than just a program; it was a community that believed in our potential. We highly recommend the Diverse Business Academy to minority-owned businesses. The welcoming environment and step-by-step approach made preparing for supplier diversity and contracting success both practical and impactful.”

– Diane Anderson

Recent Diverse Supplier Academy graduate Prestige Remodeling Group LLC is a Black-owned, family-run construction company in Chicago focused on revitalizing underserved communities through remodeling, workforce training, and skilled trade development. They faced challenges with procurement processes, lacked access to decision-makers, and didn't know how to prepare for contracting opportunities.

The academy provided hands-on guidance on working with corporations and utilities, with a strong focus on capacity building, marketing readiness, and certification strategies. Personalized instruction and one-on-one support significantly strengthened their business operations.

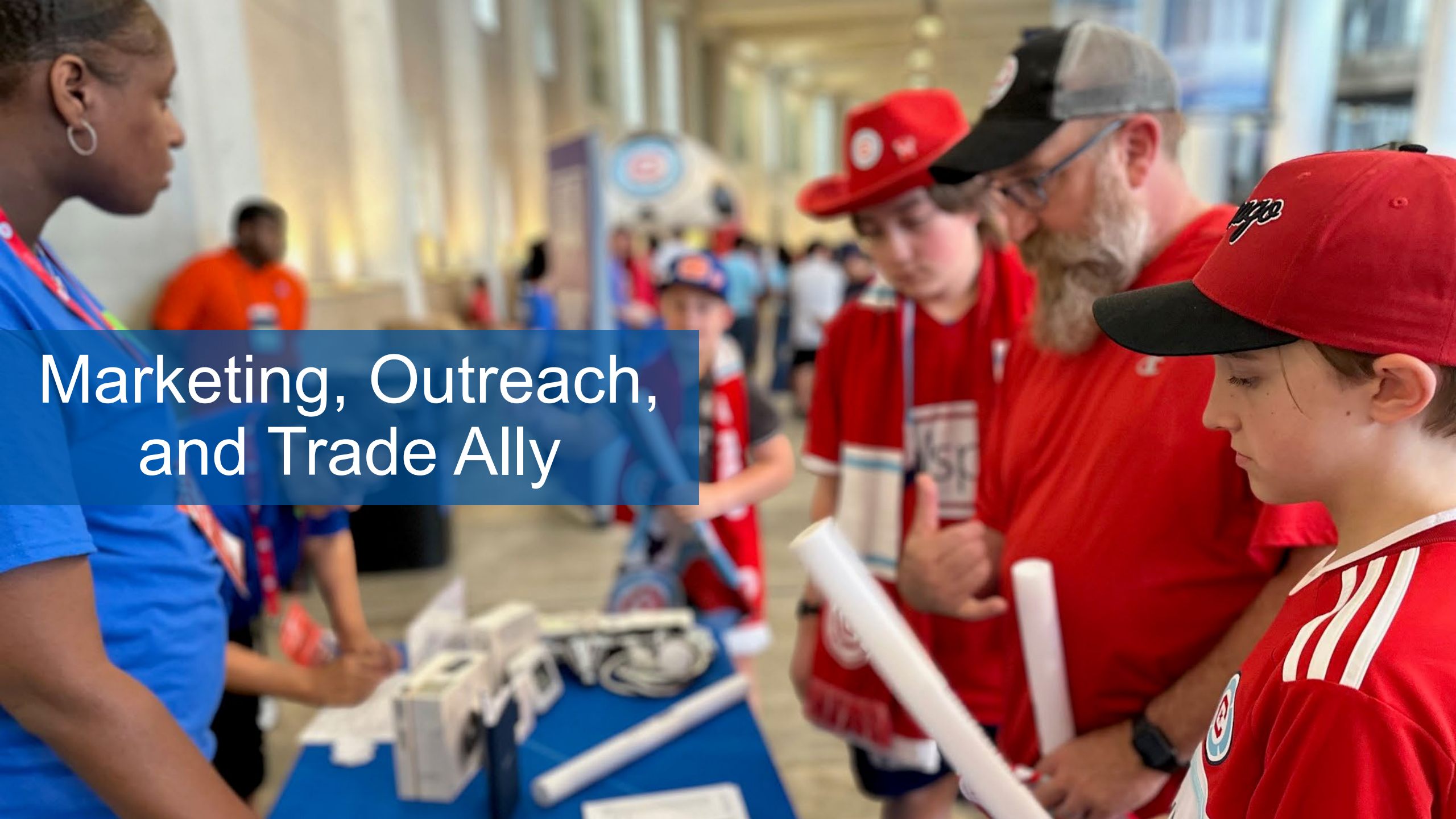




Q3 Spotlight: MDI Career Events

Name	Date
College of Lake County CEJA Hub Graduation	8/28/25
Malcolm X College Career Fair	9/17/25
Careers in Manufacturing Event	9/24/25





Marketing, Outreach, and Trade Ally

Q3 2025 Marketing and Outreach Recap

ENGAGEMENT

Outreach Events

We attended 33 events: 20 events were attended by joint programs; of the gas-only events, 4 were in North Shore Gas and 9 in Peoples Gas territories.

Customer Communications

Business and Public Sector

- *Energy Forum hosted at the Art Institute of Chicago*
- *Energy Insights e-Newsletter*

Residential

- *North Shore Gas kit offering reached more than 50% of goal in first month*

HIGHLIGHTS

Energy Forum

Among the attendees, we honored 12 recent business and public sector participants for their outstanding accomplishments in reducing energy use.



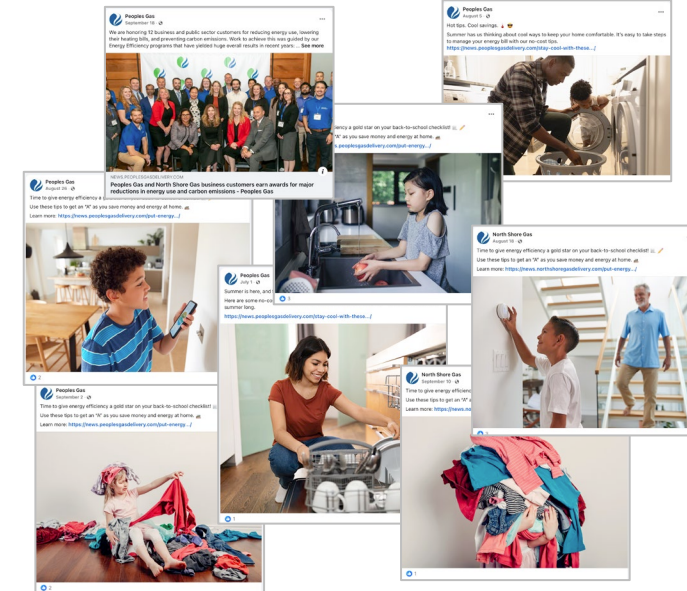
Q3 Highlights: Portfolio Marketing

- The August Customer Connection e-newsletter highlighted rebates available to residential customers
- The Chicago Fire sponsorship continues, with in-stadium and website ads, ads in two Fire Wire emails, and three game activations

Fire Wire Emails [8/26 Fire Wire](#)
[9/23 Fire Wire](#)

The screenshot shows the top portion of the Fire Wire newsletter. The header features the 'FIRE WIRE' logo with 'CHICAGO FIRE FC MONTHLY NEWSLETTER' underneath. Below the header is a banner for 'NEW CONTRACTS' featuring three soccer players in Chicago Fire jerseys. At the bottom of the newsletter preview is a blue banner for the 'PEOPLES GAS ENERGY EFFICIENCY PROGRAM' with the text 'SHOOT FOR SAVINGS and SCORE' and a 'GET STARTED' button. Below the newsletter is a screenshot of a website advertisement for 'CHICAGO FIRE FC ACQUIRES CHICAGOLAND INDOOR SOCCER LEAGUE'. The ad features a soccer ball and text explaining the acquisition of the Chicagoland Indoor Soccer League (CISL) and the benefits for the local youth soccer community. A 'LEARN MORE' button is visible at the bottom of the ad.

Social Media



Aug. Customer Connection

The screenshot shows the August Customer Connection e-newsletter. The main headline is 'Save money with rebates on energy-saving projects for your home'. Below the headline is a sub-headline 'North Shore Gas offers rebates for new furnaces, boilers, water heaters, and smart thermostats along with rebates for insulating and air sealing your home.' The newsletter lists the following rebates: 'Up to \$350 for hot water boilers', 'Up to \$225 for furnaces', and '\$150 for tankless or indirect water heaters'. At the bottom, it says 'Go to www.northshoregasdelivery.com/savings/rebates to learn more about all the rebates available and ways to save money and energy in your home.' The newsletter features an illustration of a person in a blue uniform holding a briefcase, standing next to a furnace and a boiler.

Q3 Marketing Highlights: Business and Public Sector

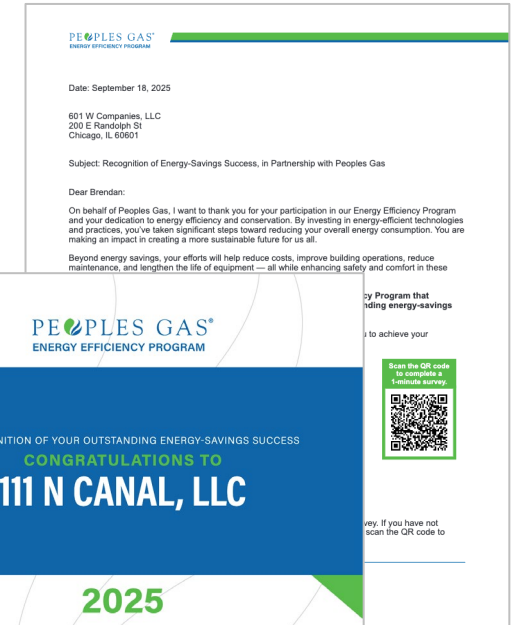
Customer Recognition

- 2025 Energy Forum hosted at the Art Institute of Chicago
- Chicago Park District was recognized for their participation during an event in July
- Letters and certificates continue to be sent to congratulate customers for their completed project (monthly)

Chicago Park District Recognition Event



Monthly Letters and Certificates



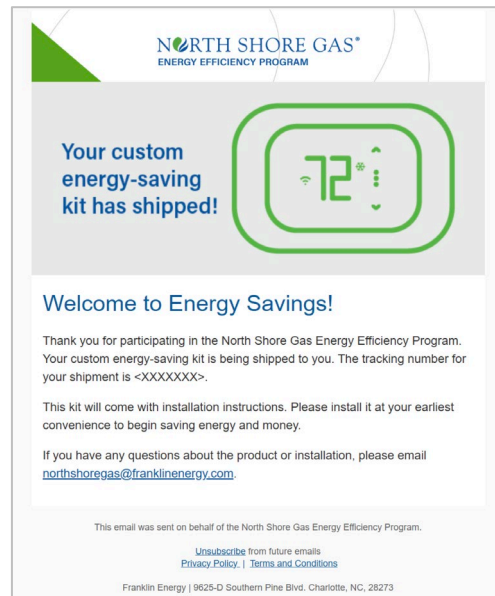
Energy Forum Customer Recognition: Chicago Public Schools (CPS)



Q3 Marketing Highlights: Residential and Multi-Family

Residential Kit Offering

- The North Shore Gas residential kit offering launched early September with an opt-in email and reminders
 - ✓ Over 400 customers opted in



North Shore Gas Residential Kit Offering



Q3 Spotlight: Community Events

Name	Territory	Date
Colombian Fest Chicago	Peoples Gas	7/18/25
Chicago Fire Game Activation #2 (7/26)	Peoples Gas	7/26/25
Black Women's Expo	Peoples Gas	8/1/25
Senator Hunter's 3rd District Health Fair	Peoples Gas	8/2/25
Village of Vernon Hill's Public Works Open House	North Shore Gas	8/26/25
Gospel Run	Peoples Gas	9/5/25
79th Street Renaissance Festival	Peoples Gas	9/6/25
Chicago Fire Game Activation (vs NYC Football Club)	Peoples Gas	9/13/25
Englewood Music Fest	Peoples Gas	9/13/25
Oktober Fest Highland Park	North Shore Gas	9/20/25
Highland Park Scarecrow Trail	North Shore Gas	9/26/25
Chicago Fire Game Activation #4 (Sept 27 vs Columbus)	Peoples Gas	9/27/25
Fall Fest Winnetka	North Shore Gas	9/27/25



Q3 2025 Trade Ally Recap

ENGAGEMENT

Training Opportunities

Training topics included:

- Gas optimization studies
- Kitchen demand control ventilation
- Commercial water heating Applications for gas absorption heat pumps

MDI Opportunities

Trade Allies can register to post job openings for MDI graduates

Trade Allies who qualify but are not registered as a diverse business can receive application support

HIGHLIGHTS

Improved TradeAllyCenter.com Home Page

The Trade Ally website home page is updated to help Trade Allies access what they need faster and more easily

New [Innovative Solutions](#) webpage

Letter Shared with the Trade Allies

Trade Allies received a letter from the program thanking them for all their hard work the past 4 years and sharing updates on what to expect for the next 4 years



Q3 Spotlight: Trade Ally Events

Name	Territory	Date
Ferguson Distributors Table Event	Peoples Gas	7/15/25
Able Distributors and Bosch Shop-A-Palooza (South)	Peoples Gas	8/13/25
Able Distributors and Bosch Shop-A-Palooza (Central)	Peoples Gas	8/14/25
Ferguson Distributors Table Event	Peoples Gas	9/16/25





The Peoples Gas Light and Coke Company and North Shore Gas Company provide these qualitative Quarterly Reports containing a program brief on Q3 activities of Program Year 2025. These reports are accompanied by the quantitative reports, which detail the program savings, costs, and results. These reports are provided pursuant to Section 6.6 of the Illinois Energy Efficiency Policy Manual Version 2.0 (effective January 1, 2020).

Data presented in this document is based on preliminary results and is subject to revision and evaluation adjustments.