



PEOPLES GAS®
ENERGY EFFICIENCY PROGRAM

NORTH SHORE GAS®
ENERGY EFFICIENCY PROGRAM

Quarter 2 Report

Program Year 2025 | 04.01.25 – 06.30.25





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Explore more than a decade of environmental and community impacts in our [new interactive website](#).



Collection

Energy Efficiency Impacts

Peoples Gas and North Shore Gas celebrate more than a decade of environmental and community impacts.

[Get started](#)



1 Beginnings



2 In Numbers



3 Market Development Initiative



4 Homes



5 Organizations



6 Arts, Culture, and Tourism

2025 Environmental and Community Impact

ENVIRONMENTAL IMPACT

22,293

Acres of trees planted

22,225

Carbon reduction (tons)

5,184

Cars removed from the road

2,983

Homes' energy use offset

4,200,534

Net energy savings (therms)

COMMUNITY IMPACT

5,560

Residential homes served

10,677

Income eligible homes served

263

Businesses served

66

Direct portfolio jobs

26%

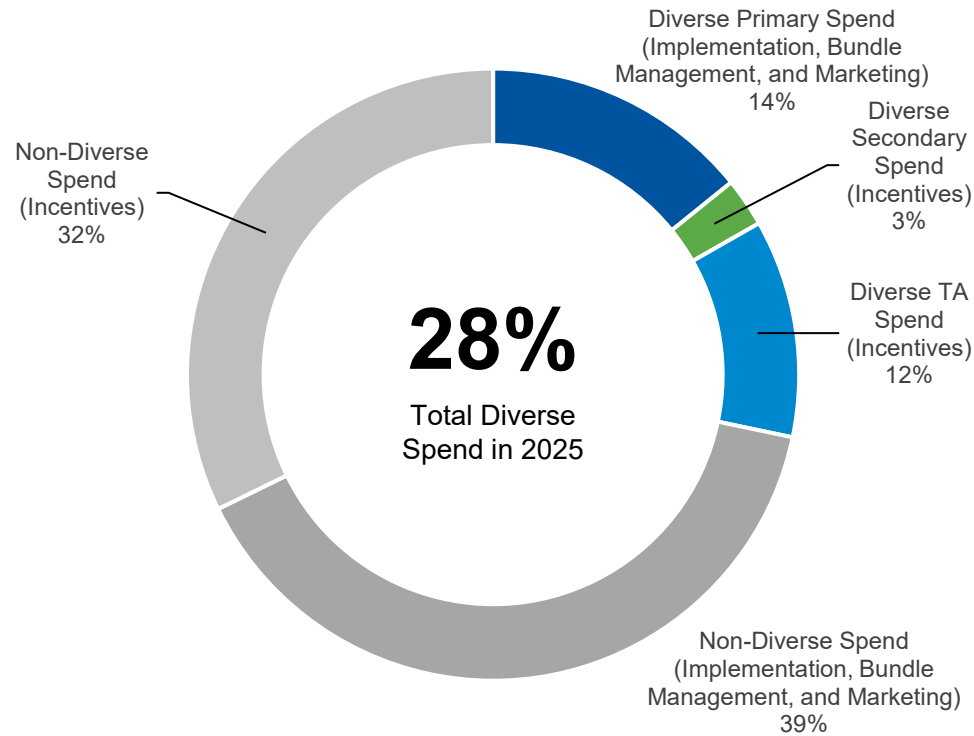
Diverse Spend (Implementation only)



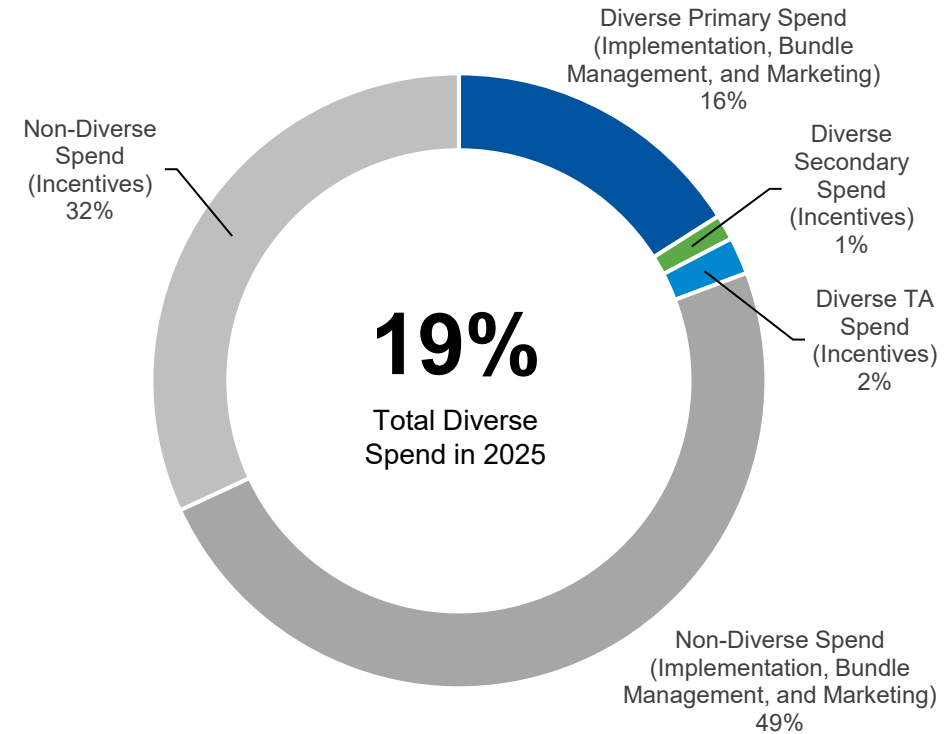


Diverse Spend in Q1-Q2 2025

Peoples Gas



North Shore Gas



An aerial photograph of Chicago, Illinois, featuring the city skyline in the background and Millennium Park in the foreground. The Willis Tower is the most prominent building on the left. In the foreground, the Crown Fountain is visible, surrounded by green lawns and trees. A semi-transparent blue banner is overlaid across the middle of the image, containing the Peoples Gas logo and the text 'ENERGY EFFICIENCY PROGRAM'.

PEOPLES GAS®
ENERGY EFFICIENCY PROGRAM



PGL Q2 2025 Performance

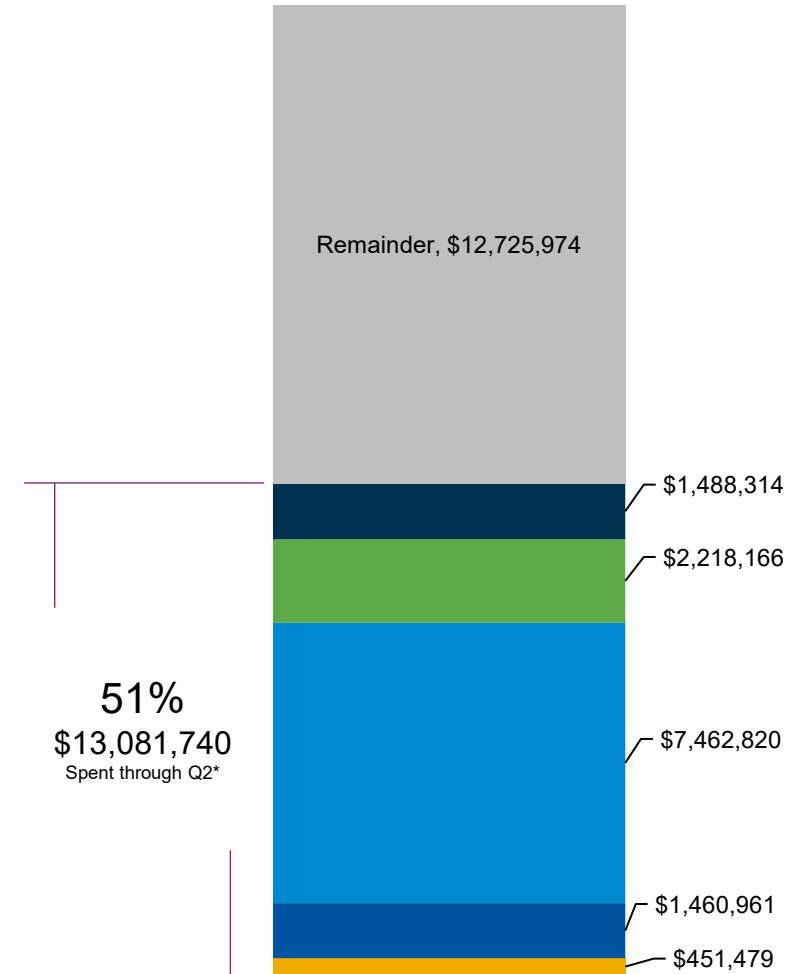
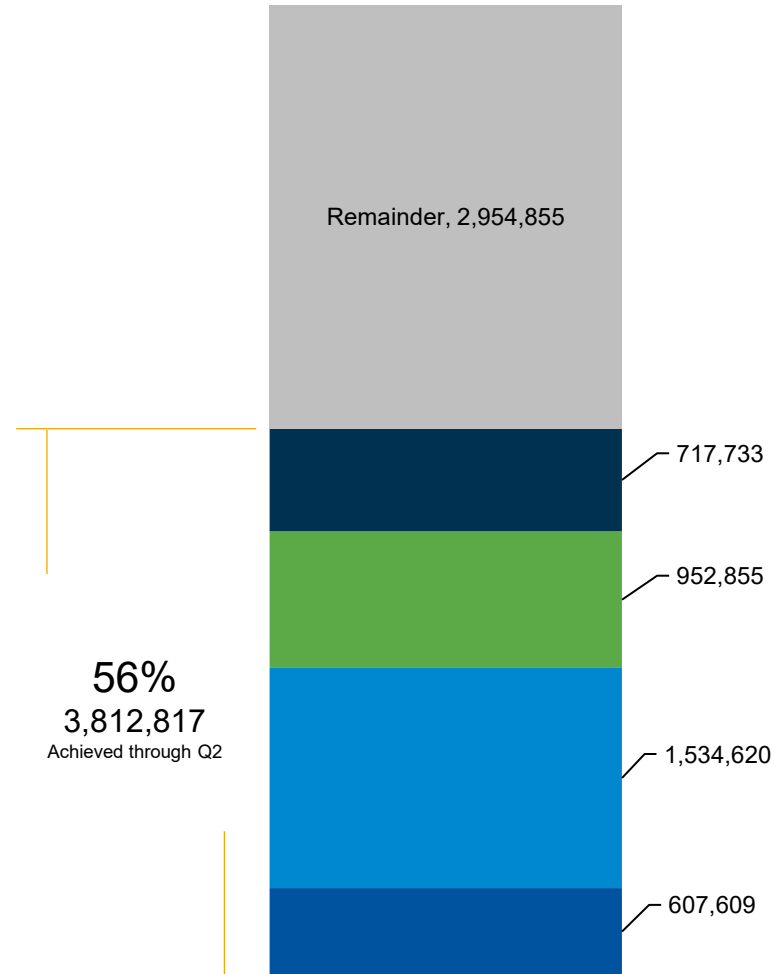
ENERGY SAVINGS

BUDGET SPEND

Through Q2 2025, the Peoples Gas Energy Efficiency portfolio achieved 56% of the 2025 savings goal of 6,767,672 therms, spent 51% of the \$25,807,714 program budget, and spent 51% of the \$32,360,403 portfolio budget.

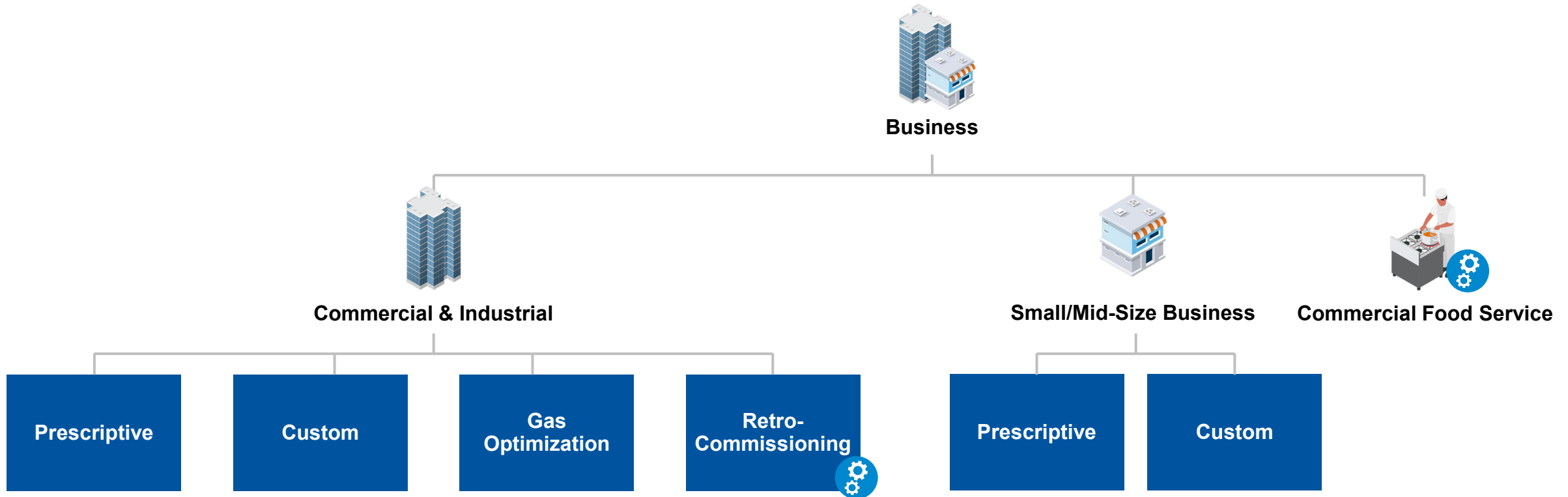
- Public Sector Program
- Business Program
- Income Eligible Program
- Residential Program
- Market Development Initiative

**Program spend does not include portfolio costs*





Overview of Business Programs



Joint Programs



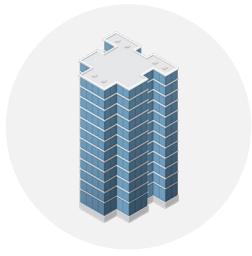
Coordinated Programs

Commercial and Industrial



The Commercial and Industrial Program seeks to engage customers using 400,000 therms or more per year, within the utility's territory. The program offers several outreach strategies aimed at reaching top-down and bottom-up stakeholders in delivering program funds to assist in improving the customer's operations and system reliability.

Business Program



Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

New Construction Rebates

Rebates are provided towards new building projects or deep renovations, which are designed to exceed regional energy-efficiency code requirements. This is a joint program implemented with partnering utility, ComEd.

Gas Optimization Studies

This comprehensive facility review focuses on gas systems and is like an ASHRAE Level 2 Audit. The study aims to identify custom and prescriptive opportunities. Customers may receive up to \$15,000 for onsite engineering assistance from a 3rd party engineering firm.

Retro-Commissioning

This comprehensive study provides insights into the performance of a facility's existing energy-using systems. To help facilities perform optimally, this program focuses on identifying no- and low-cost energy-saving operational improvements with a simple payback within 18 months. This is a joint program with ComEd, and an approved 3rd party engineering firm conducts the study.

Engineering Studies

These studies focus on large, custom, capital-intensive energy-saving projects. An in-depth implementation study, investment-grade audit or process evaluation is provided focused on one process or project. Customers may receive up to \$15,000 to offset the costs of a 3rd party engineering firm to conduct the study.

Staffing Grant

Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.

Strategic Energy Management

Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data, and promoting best practices at the site.

Commercial Food Service

The Illinois Commercial Food Service program is offered jointly by the Illinois utilities and provides commercial customers a point-of-sale discount on commercial kitchen equipment through participating distributors.



Commercial and Industrial



Highlights

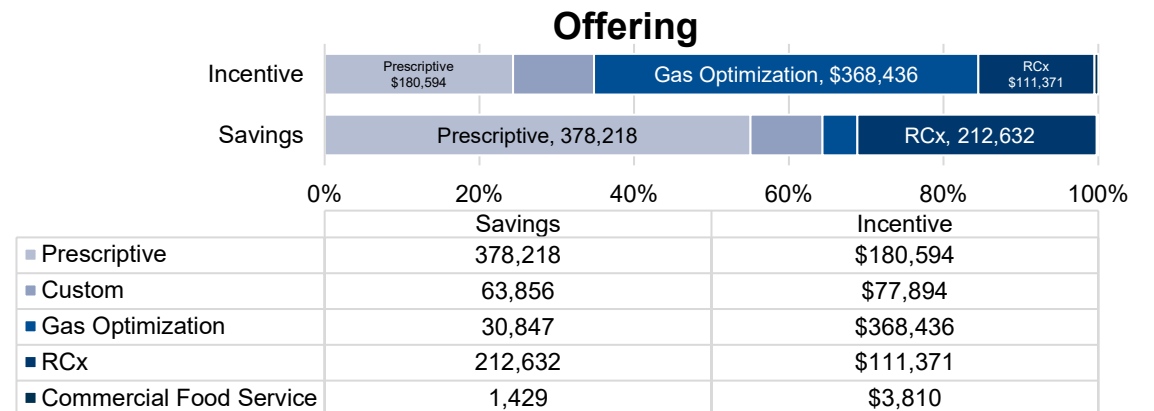
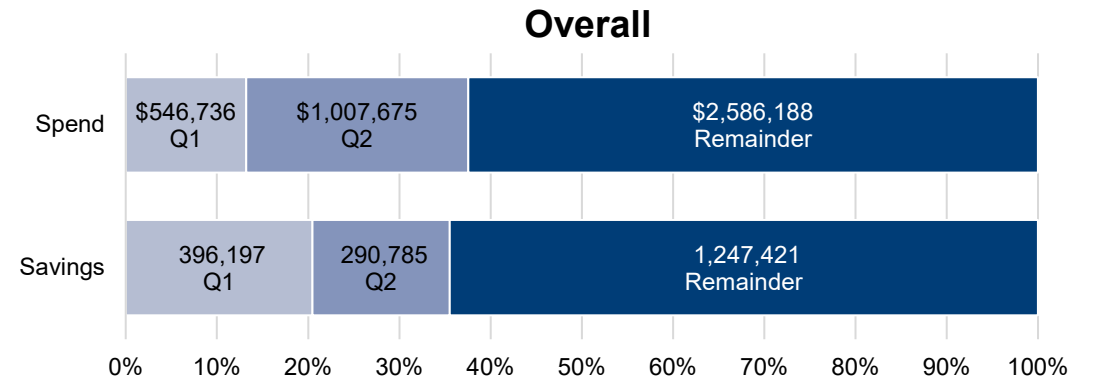
Performance

- Participation balanced out in Q2 by achieving 15% of the savings goal with 24% of the budget
- \$/therm increased with the focus on optimization studies
- There have been 27 C&I and 3 Commercial Food Service projects in 2025
- A successful Q1 has allowed the team to pause and consider program design improvements for the rest of 2025 and into the next cycle

Customer Engagement

- Studies continue to be an excellent roadmap for customers to plan for and achieve savings; for example, a Swedish Hospital engineering study verified that the site is a good fit for mCHP with a steam generating heat pump and Synergy Flavors has commissioned a steam trap insulation and removeable insulated jacket study
- Q2 RCx projects at Lurie Childrens Hospital and Rush University Medical Center achieved more than 200,000 therms savings

Results



Small and Midsize Business



Business Program



The Small and Midsize Business Program seeks to engage businesses with an annual gas use below 400,000 therms.

Outreach and rebates are designed to support the unique needs of these businesses in improving their operations and reducing their energy costs.

Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

New Construction Rebates

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Small and Midsize Business



Highlights

Performance

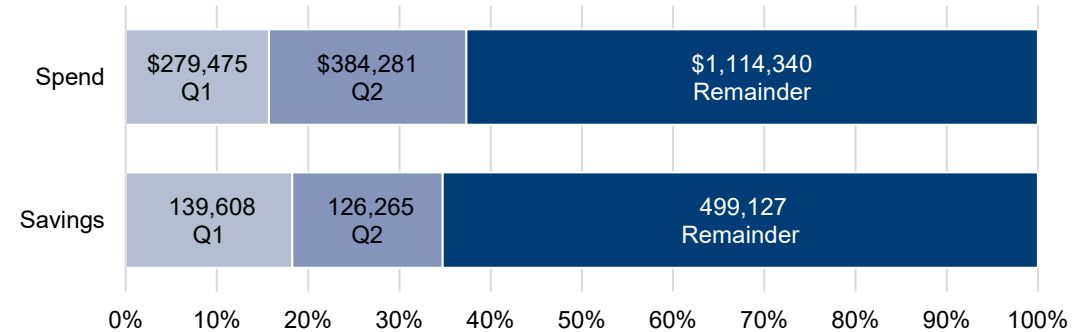
- Participation in Q2 achieved 17% of the savings goal with 22% of the budget
- \$/therm increased with the focus on optimization studies
- There have been 33 small and midsize business projects in 2025
- A successful Q1 has allowed the team to pause and consider program design improvements for the rest of 2025 and into the next cycle

Customer Engagement

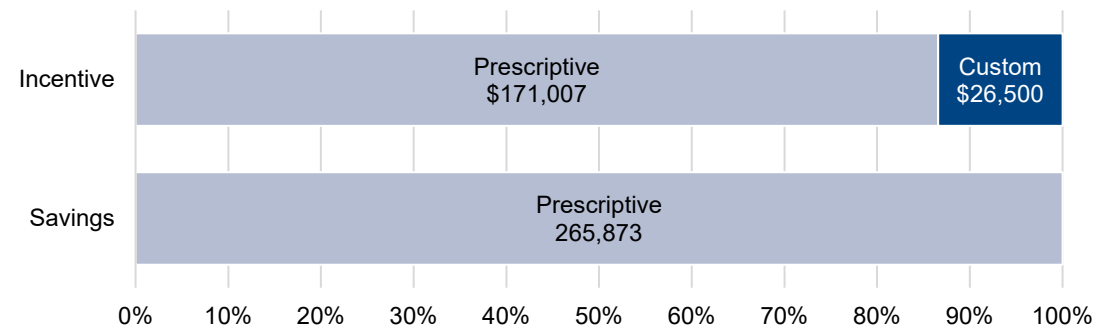
- Spin Cycle Laundromat completed an ozone laundry project which will result in saving 23,000 therms each year

Results

Overall

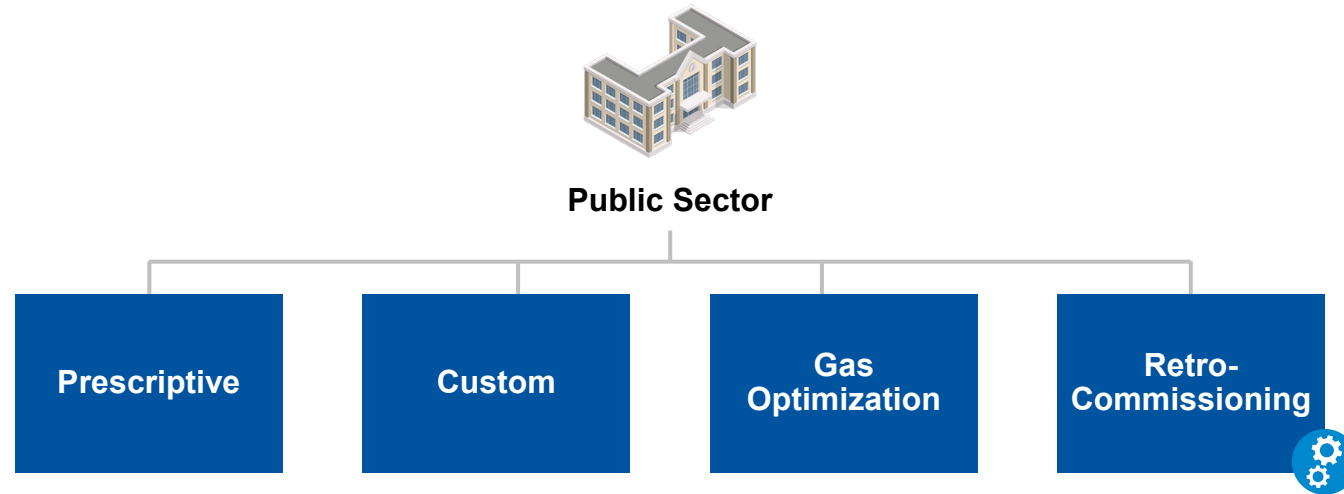


Offering





Overview of Public Sector Programs



Joint Programs



Coordinated Programs

Public Sector

The Public Sector Program seeks to engage Public Sector entities in the utility's territory.

The program offers several outreach initiatives aimed at reaching top-down and bottom-up stakeholders within the Public Sector to facilitate program participation and assist in improving the customer's operations and system reliability.



Business Program



Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

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Engineering Studies

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Staffing Grant

Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.

Strategic Energy Management

Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data and promoting best practices at the site.



Public Sector



Highlights

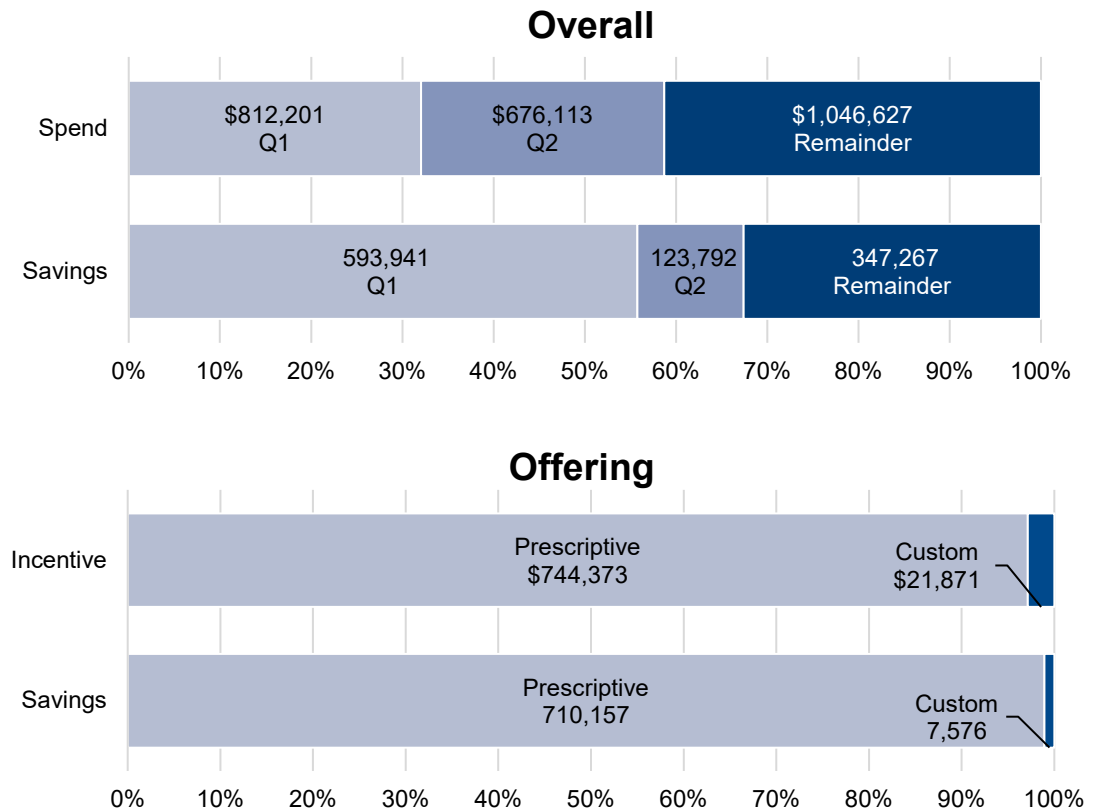
Performance

- Participation in Q2 achieved 12% of the savings goal with 27% of the budget
- \$/therm is lower than expected
- There have been 180 public sector projects in 2025
- A successful Q1 has allowed the team to pause and consider program design improvements for the rest of 2025 and into the next cycle

Customer Engagement

- Q2 participants included Chicago Park District, Chicago Public Schools, Chicago Transit Authority, the Cook County Vehicle Maintenance Facility and the Cook County Department of Corrections

Results



Research and Development (R&D) evaluate innovative technologies and projects for possible future inclusion in programs to achieve additional therm savings. Projects are implemented in collaboration with research organizations, educational institutions, and non-profit organizations. This team is also engaged in Market Transformation (MT) activities to shift the market to greater adoption of energy-efficient technologies. Market Transformation initiatives are expanding new project launches and existing projects as joint IOU MT initiatives.



Research and Development and Market Transformation

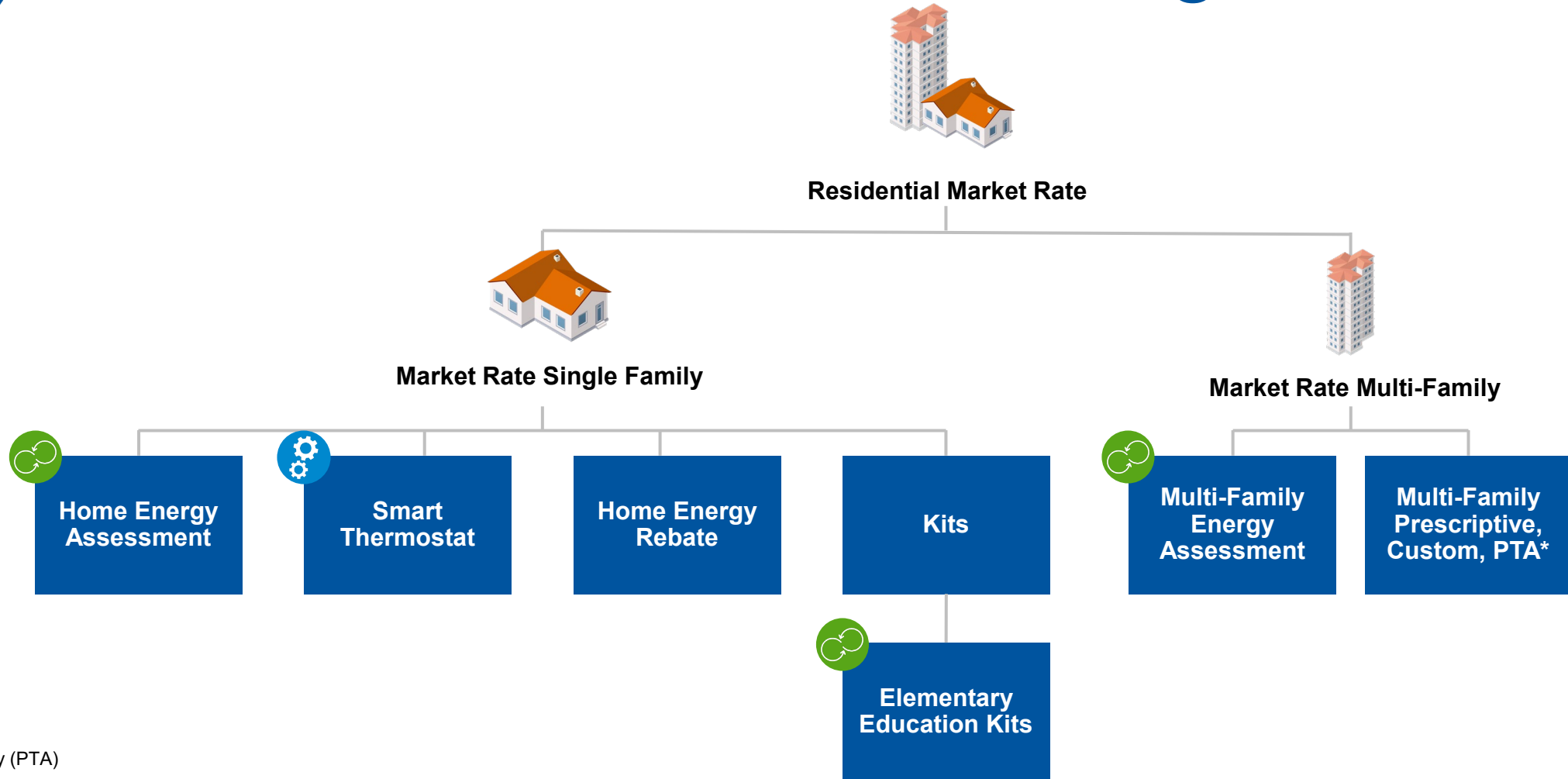


Areas of focus include:

- Gas heat pumps
 - ✓ Residential, commercial, and industrial units
 - ✓ Hybrid heating systems
 - ✓ TA training
- Micro combined heat and power systems
- Battery-operated radiator controls
- Low-cost steam trap monitoring systems
- Heat recovery with carbon capture



Overview of Residential Programs



*Partner Trade Ally (PTA)



Joint Programs



Coordinated Programs

Single Family and Multi-Family



Residential Program



Residential single-family offerings provide residential customers access to energy efficiency via two paths—Home Energy Assessment and Home Energy Rebates. The programs are designed to help customers save energy immediately through the direct installation of measures while identifying major upgrades (i.e., furnace or boiler replacement, attic insulation) for future consideration.

Residential Multi-Family Program offers a comprehensive program of assessments, direct install, prescriptive and custom rebates, and partner trade ally projects.

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Smart Thermostats

A joint utility offering that provides residential customers discounted smart thermostats through the ComEd Marketplace.

Home Energy Rebate

This is a gas-only offering provided in collaboration with local Trade Allies. The program offers rebates on energy-efficient heating, ventilation, air conditioning and water heating equipment and qualifying weatherization projects for residential customers.

Elementary Education

The Elementary Education Program is a free energy efficiency educational program provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers 5th grade energy efficiency lesson plans, equipping teachers with activity guides and take-home kits for students and their families to learn how to save energy by installing no-cost energy-saving products in their homes.

Multi-Family Energy Savings

The Multi-Family Energy Savings program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers free direct installation of energy-saving measures for multi-family buildings.

Prescriptive and Custom Rebates, and Partner Trade Ally (PTA)

A Peoples Gas and North Shore Gas-only offering provided in partnership with vetted Trade Allies. Prescriptive rebates are standard incentive amounts for common types of energy efficiency measures. Custom incentives are awarded for the non-standard technologies or for projects that do not include a one-for-one replacement. This is based on the review of several operating parameters that determine energy savings.



Residential Single Family



Highlights

Performance

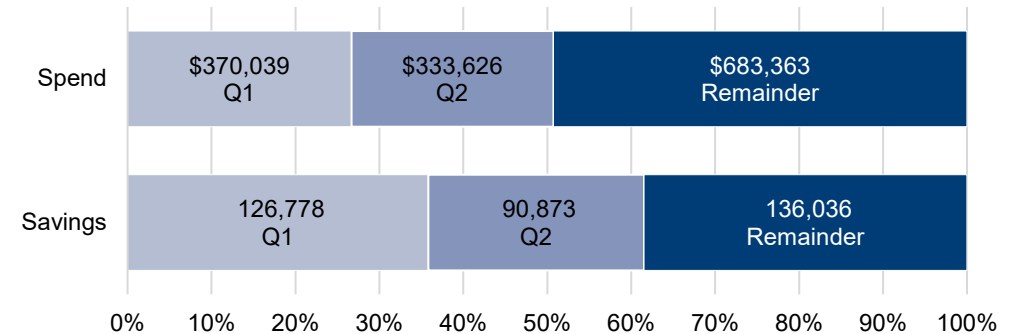
- Cost effective participation in Q2 achieved 26% of the savings with 24% of the budget
- \$/therm is lower than expected for all offerings except Home Energy Assessment which is slightly greater than the goal
- Tariff impacts have not yet been seen, but are anticipated in Q3

Offering Highlights (2025)

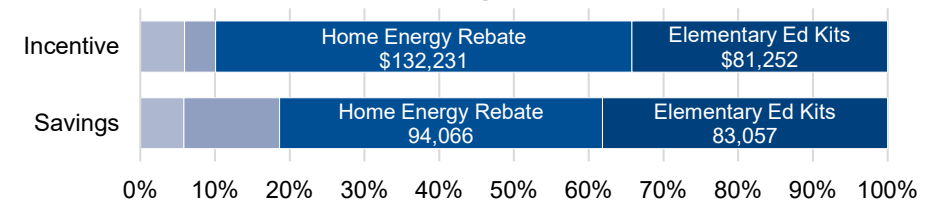
- Home Energy Assessment: 320 participants
- Home Energy Rebate: 548 participants
- Elementary Education Kits: 3,241 kits distributed
- Smart Thermostats: 412 participants

Results

Overall



Offering



	Savings	Incentive
■ Home Energy Assessment	12,692	\$14,029
■ Smart Thermostat	27,836	\$9,950
■ Home Energy Rebate	94,066	\$132,231
■ Elementary Ed Kits	83,057	\$81,252



Residential Multi-Family



Highlights

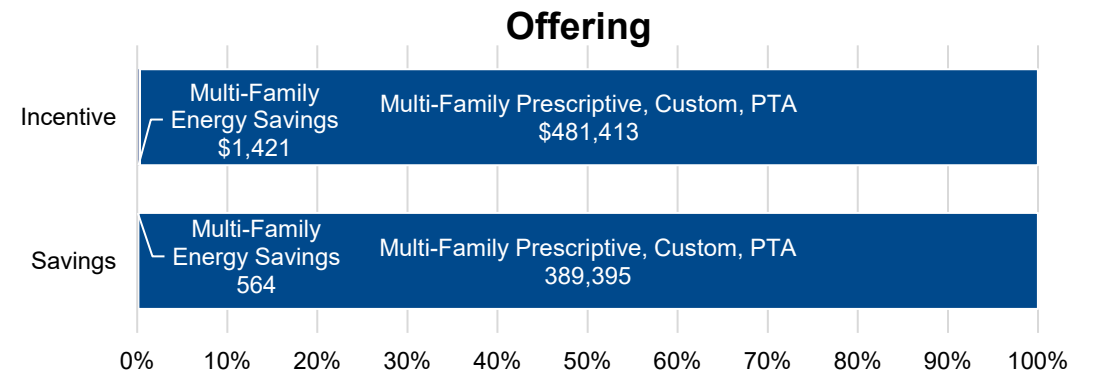
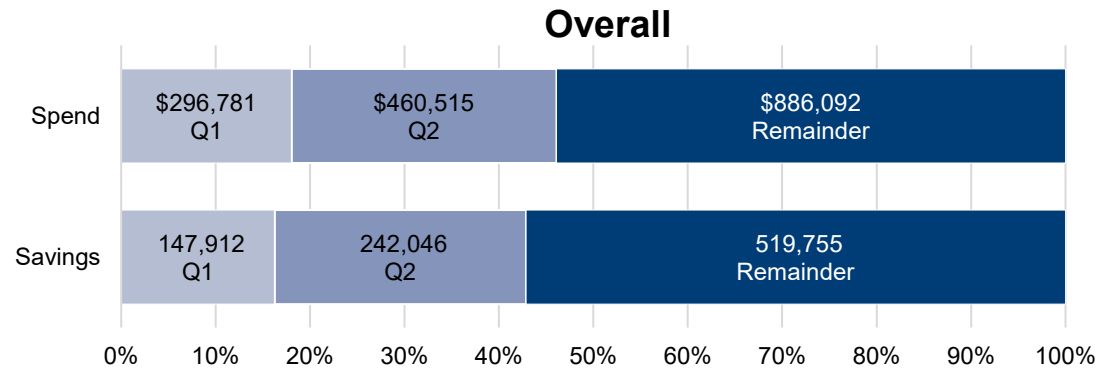
Performance

- Most of the savings are from the Multi-Family Prescriptive, Custom, and Partner Trade Ally (PTA) offerings, with PTAs continuing to leverage existing relationships with customers to drive projects
- In Q2, the offerings achieved 27% of the savings goal with 28% of the budget
- \$/therm is slightly higher than expected at the end of Q2
- Tariff impacts: Equipment price impacts have not yet been seen but are anticipated later this year. Working closely with Trade Allies to understand and minimize customer impacts.

Offering Highlights (2025)

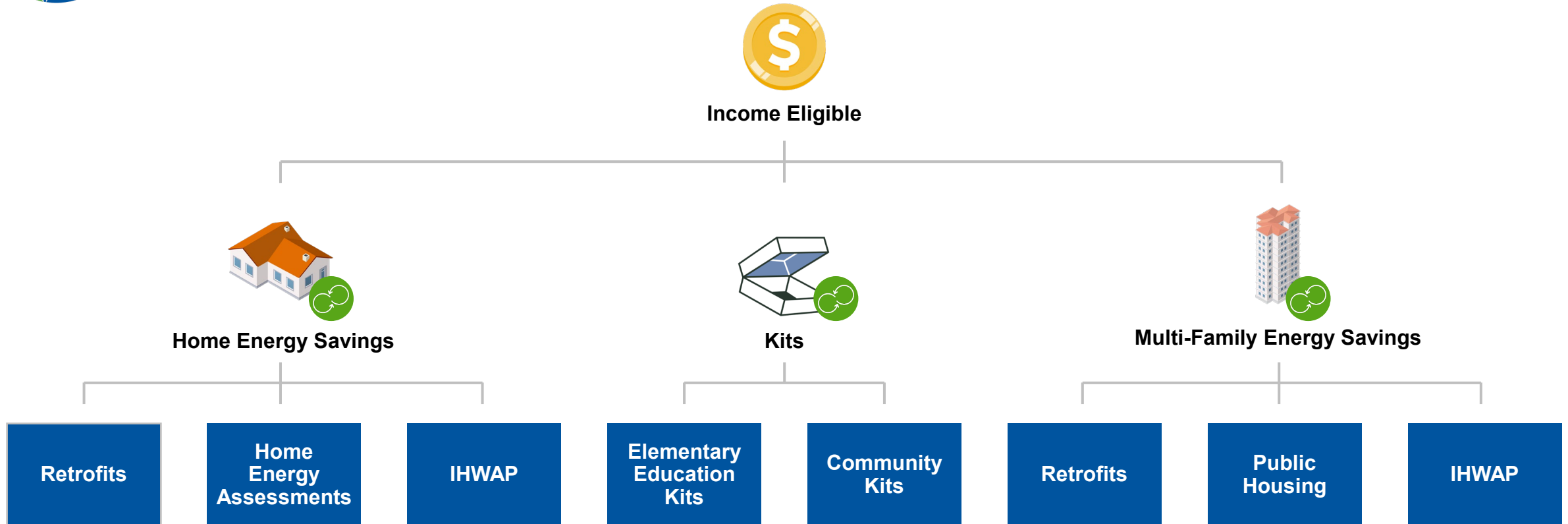
- Multi-Family Energy Savings: 4 buildings participated
- Prescriptive, Custom, Partner Trade Ally: 70 buildings participated
 - ✓ A successful Q1 has allowed the team to pause and consider program design improvements for the rest of 2025 and into the next cycle

Results





Overview of Income Eligible Programs



Joint Programs



Coordinated Programs

Income Eligible Single Family and Multi-Family

Income Eligible Programs target the underserved income eligible market, providing services designed to make it easy for single-family and multi-family income eligible customers to take advantage of cost-effective energy saving retrofits.



Income Eligible Program



Illinois Home Weatherization Assistance Program (IHWAP)

Leverage's state and federal funds to supplement incentives from utility programs. The program was designed to help low-income residents save energy and money while increasing the comfort of their homes. With a mission to insulate low-income customers, particularly the elderly, persons with disabilities, families with children, high residential energy users, and households with a high energy burden, to conserve needed energy and to aid those persons least able to afford higher utility costs. Weatherization services are provided to low-income residents through local community action agencies or not for profit agencies.

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Home Energy Savings Retrofits

Offers direct install products and no-cost weatherization services for Income-Eligible Single-Family home customers. It is delivered jointly with ComEd through approved agencies or partners, e.g. Chicago Bungalow Association.

Income Eligible Multi-Family Savings

Building owners receive free technical assistance to identify energy efficiency opportunities and install measures. Expenses are fully covered by the program, from the direct installation of energy efficiency products into tenants' units (light bulbs, aerators, showerheads, etc.), to common area measures, and more extensive measures requiring building owner co-pay. This program is a joint utility program offering.

Public Housing Energy Savings

Offers prescriptive and custom rebates for gas measures in housing owned by Public Housing Authorities. This program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd.

Multi-Family Income Eligible Partner Trade Ally

A Peoples Gas and North Shore Gas-only offering, delivered by vetted Partner Trade Allies. Trade Allies are given higher rebate amounts to serve geographically income-eligible customers with retrofit measures.

Income Eligible Gas Kits

Provides income-qualified customers with a kit of energy efficiency measures to self-install. The Income Eligible Gas Kits are distributed by ground mail to qualified customers vetted by the Low-Income Home Energy Assistance Program (LIHEAP). Provided in partnership with the Peoples Gas, North Shore Gas and ComEd.



Income Eligible Single Family



Highlights

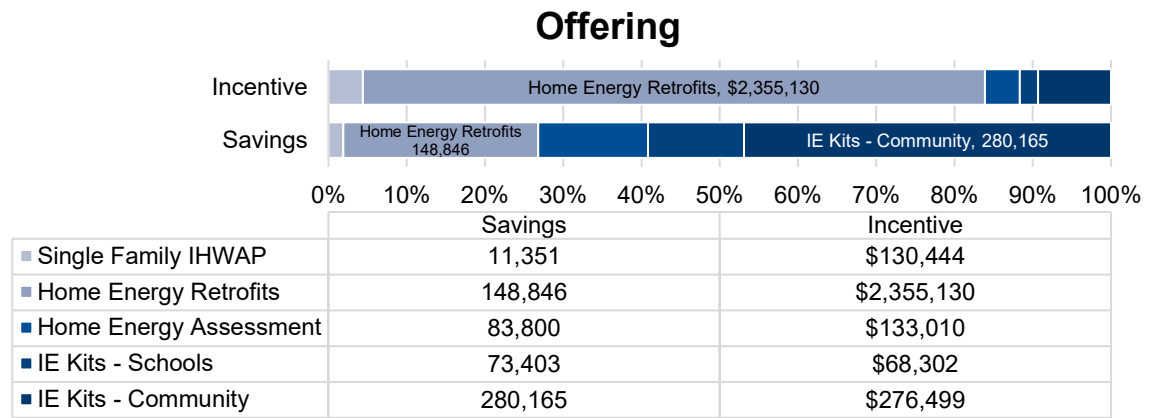
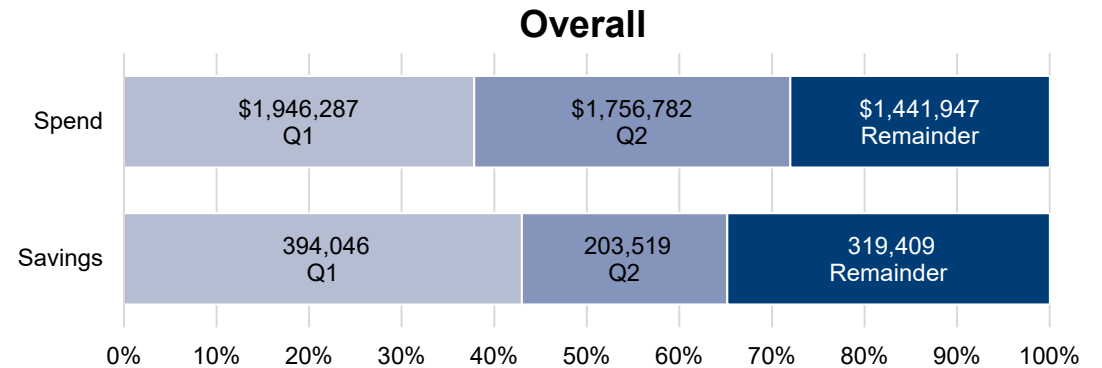
Performance

- Participation in Q2 achieved 22% of the savings goal with 34% of the budget
- Overall \$/therm is lower than expected for Home Energy Retrofits, Home Energy Assessment and Community Kits
- Tariff impacts have not yet been seen, but are anticipated in Q3

Offering Highlights (2025)

- IHWAP Single Family: 16 participants
- Home Energy Retrofits: 475 participants
- Home Energy Assessment: 1,477 participants
- Elementary Education Kits: 2,980 kits distributed
- Community Kits: 4,850 kits distributed

Results





Income Eligible Multi-Family



Highlights

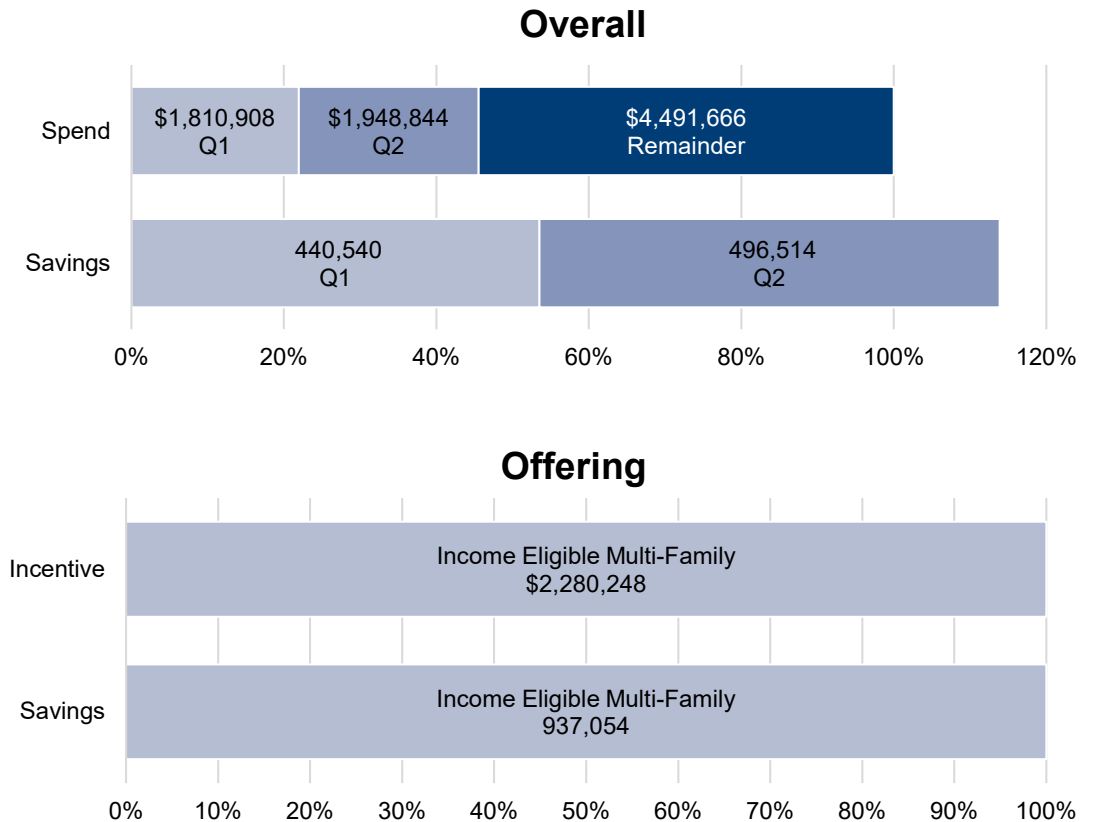
Performance

- Cost effective participation in Q2 achieved 60% of the savings with 24% of the budget, bringing the total savings to 114% of the goal
- \$/therm is less than expected for the Income Eligible Multi-Family Energy Savings offering
- Tariff impacts: Equipment price impacts have not yet been seen but are anticipated later this year. Working closely with Trade Allies to understand and minimize customer impacts.

Offering Highlights (2025)

- Income Eligible Multi-Family Energy Savings: 281 buildings and 9,895 units participated
- Public Housing: No projects completed in Q2
- Multi-Family IHWAP: No projects completed in Q2

Results



Multi-Family Energy Savings Success



Pipe insulation, boiler tune-ups,
steam trap testing and steam
trap repair/replacement

\$42,792 rebate

36,987 therms saved
each year



“It's nice to have fresh eyes and people outside your organization who bring experience, that's the key.”

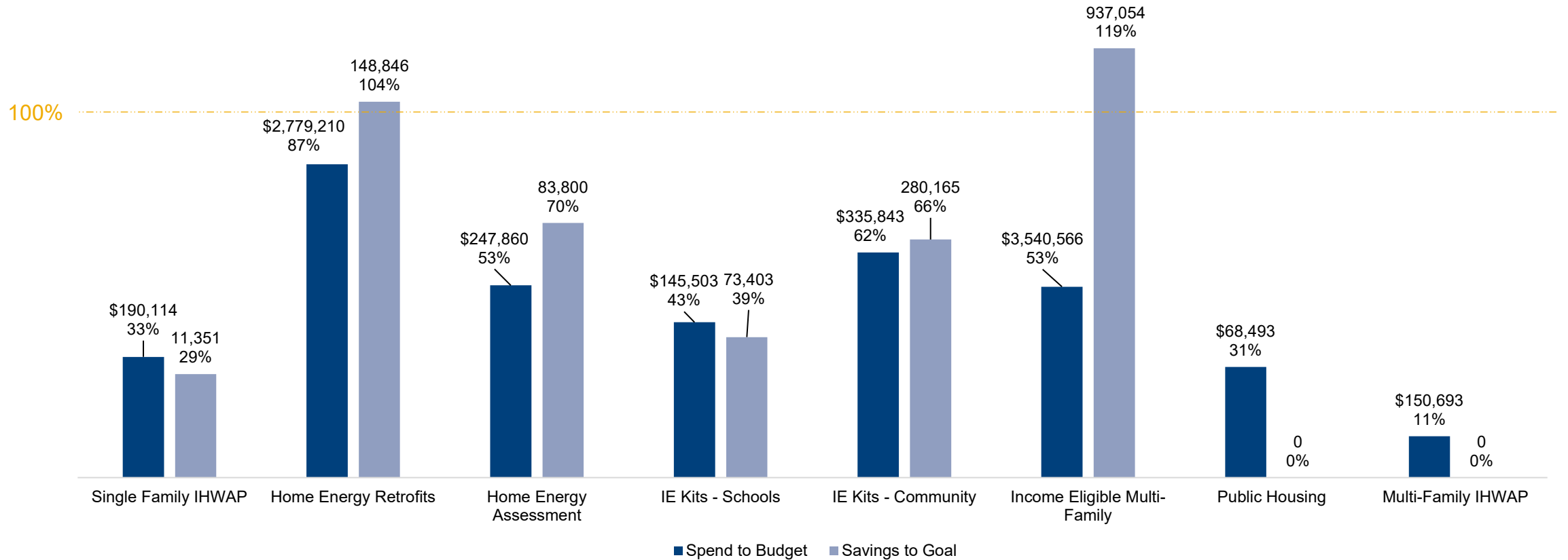
- Bill Planek from Oak Park Apartments installed energy-saving improvements at four properties



Income Eligible Program



2025 Program Offering Savings and Spend

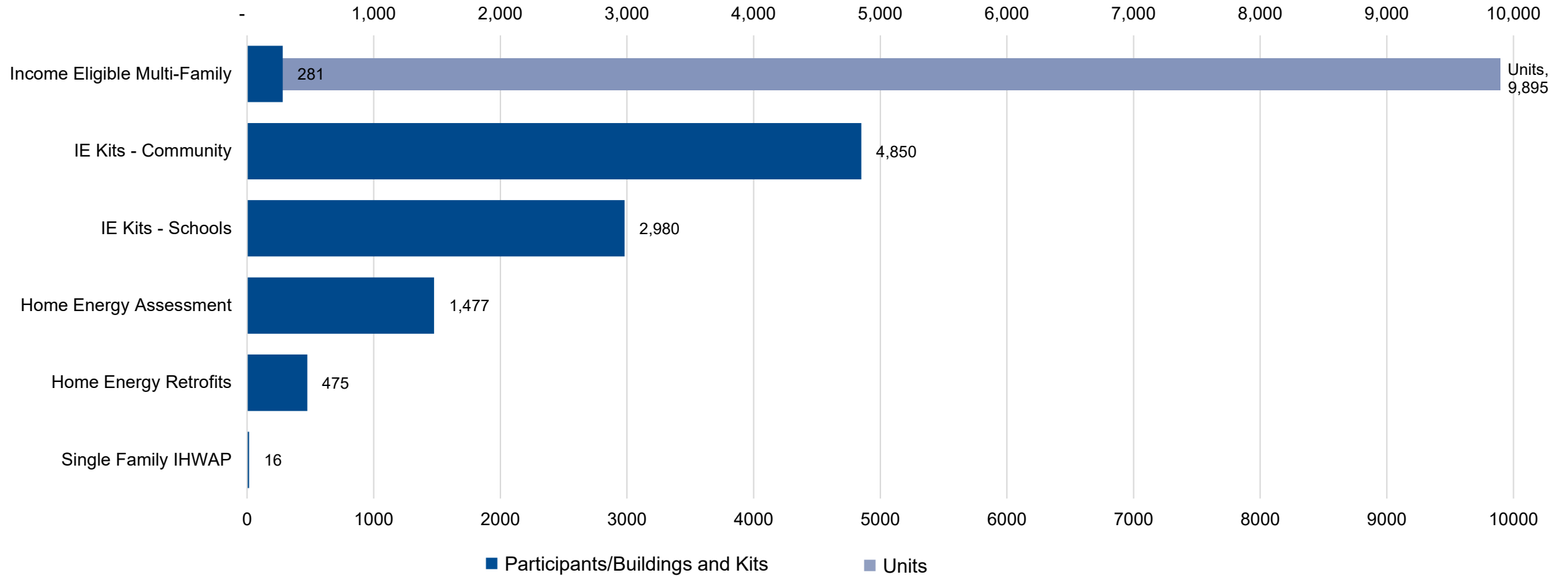




Income Eligible Program



2025 Program Offering Participants



Single Family

- In Q2, 175 single family properties were assessed and 148 H&S issues were identified: 5 electrical safety, 8 natural gas safety and 43 fire safety. The other issues identified included bulk moisture leaks, suspected mold, pests and dryer vent issues.

Multi-Family

- In Q2, H&S issues were identified at 16 locations. Eleven H&S projects were supported to enable weatherization projects and natural gas mechanical projects. The H&S investment enabled \$36,798 in energy efficiency incentives, achieved 12,823 therms and paved the way for more projects that will occur later in 2025.



Health & Safety



Health & Safety Metrics	Q2 2025
Number of Properties Assessed - Single Family (SF)	175
Number of Properties Assessed - Multi-Family (MF)	100
Number of Properties with identified Health & Safety Issues (SF & MF)	164
Number of Properties deferred due to Health & Safety Issues (SF & MF)	37
Type of Health and Safety Issues Identified:	
Electrical Safety (SF & MF)	15
Natural Gas Safety (SF & MF)	8
Fire Safety (SF & MF)	43
Indoor Air Quality (SF & MF)	6
Other (SF & MF)	92

The Income Eligible Multi-Family offerings are jointly delivered.



Joint Delivery and Coordination



The screenshot shows a website banner with the following elements:

- Navigation:** Home, Get Started, Verification Portal, FAQs, Contact Us.
- Logos:** comed (AN EXELON COMPANY), Energy Efficiency, Nicor Gas, Energy Efficiency Program, PEOPLES GAS ENERGY EFFICIENCY PROGRAM, NORTH SHORE GAS ENERGY EFFICIENCY PROGRAM.
- Image:** A family of four (father, mother, and two children) sitting at a dining table with food.
- Text:**
 - Multi-Family Energy Savings**
 - Available to multi-family properties with three or more units in areas served by ComEd, Nicor Gas, Peoples Gas and North Shore Gas.
- Buttons:** Get started, Verify Product Installation.

Income Eligible Multi-Family Delivery	
Is there a single vendor?	Yes
Is it a joint program?	Yes
Is there a single point of contact?	Yes
Is there a single application form?	Yes



NORTH SHORE GAS[®]
ENERGY EFFICIENCY PROGRAM



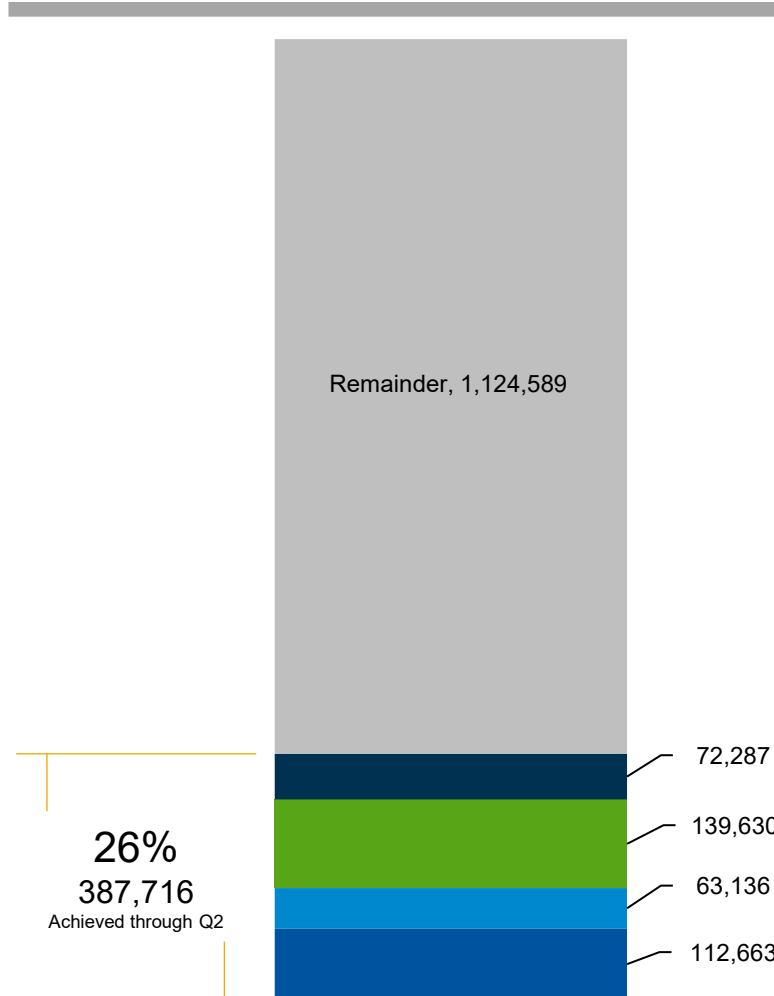
NSG Q2 2025 Performance

Through Q2 2025, the North Shore Gas Energy Efficiency portfolio achieved 26% of the 2025 savings goal of 1,512,305 therms, spent 44% of the \$3,682,408 program budget, and spent 46% of the \$4,705,756 portfolio budget.

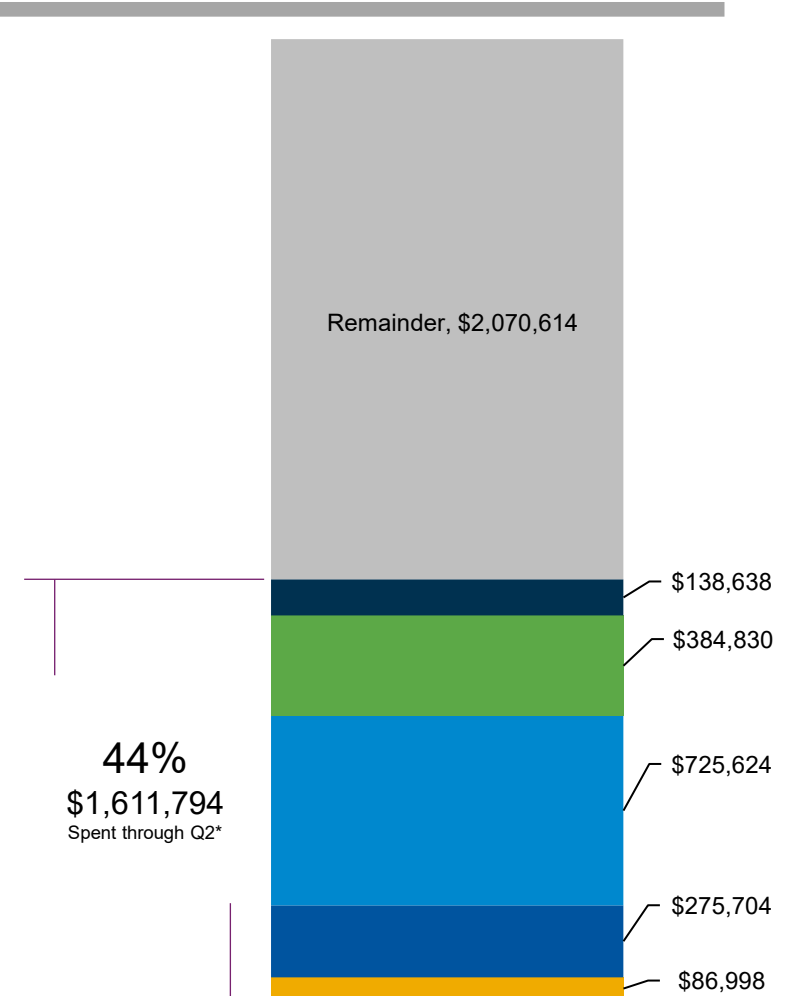
- Public Sector Program
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- Market Development Initiative

**Program spend does not include portfolio costs*

ENERGY SAVINGS

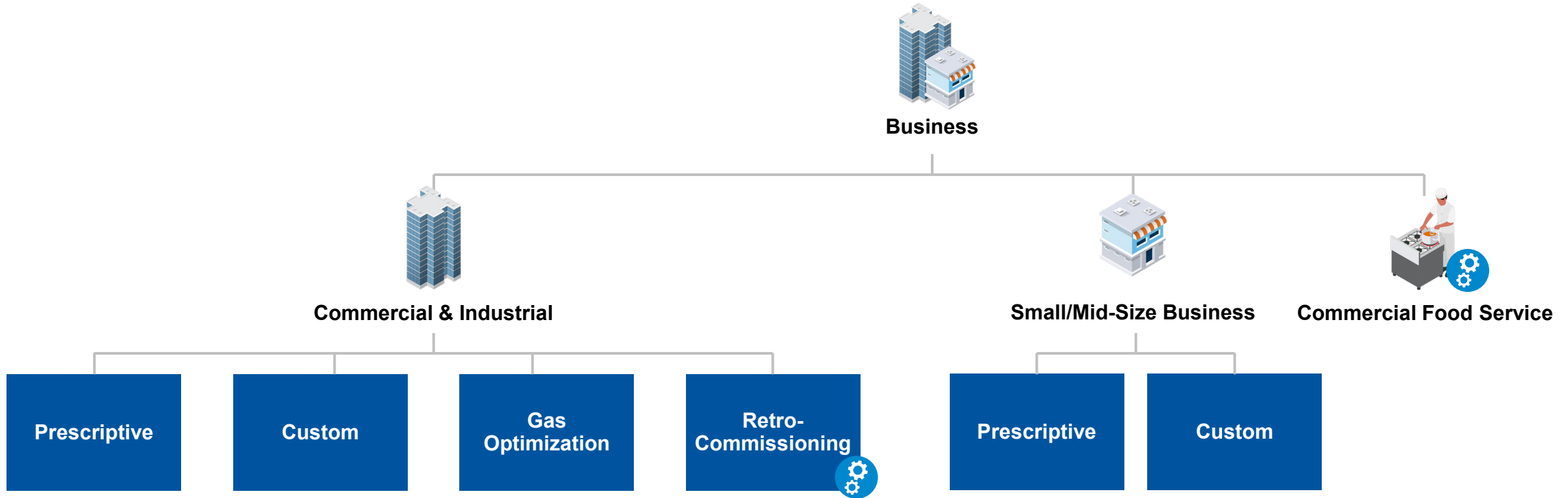


BUDGET SPEND





Overview of Business Programs



Joint Programs



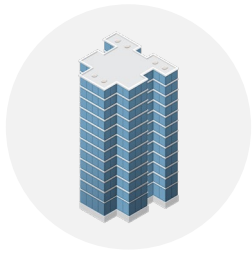
Coordinated Programs

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Business Program



Prescriptive and Custom Rebates

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Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

New Construction Rebates

Rebates are provided towards new building projects or deep renovations, which are designed to exceed regional energy-efficiency code requirements. This is a joint program implemented with partnering utility, ComEd.

Gas Optimization Studies

This comprehensive facility review focuses on gas systems and is like an ASHRAE Level 2 Audit. The study aims to identify custom and prescriptive opportunities. Customers may receive up to \$15,000 for onsite engineering assistance from a 3rd party engineering firm.

Retro-Commissioning

This comprehensive study provides insights into the performance of a facility's existing energy-using systems. To help facilities perform optimally, this program focuses on identifying no- and low-cost energy-saving operational improvements with a simple payback within 18 months. This is a joint program with ComEd, and an approved 3rd party engineering firm conducts the study.

Engineering Studies

These studies focus on large, custom, capital-intensive energy-saving projects. An in-depth implementation study, investment-grade audit or process evaluation is provided focused on one process or project. Customers may receive up to \$15,000 to offset the costs of a 3rd party engineering firm to conduct the study.

Staffing Grant

Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.

Strategic Energy Management

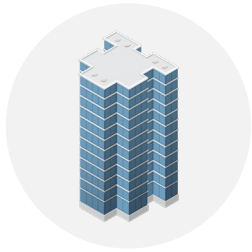
Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data, and promoting best practices at the site.

Commercial Food Service

The Illinois Commercial Food Service program is offered jointly by the Illinois utilities and provides commercial customers a point-of-sale discount on commercial kitchen equipment through participating distributors.



Commercial and Industrial



Highlights

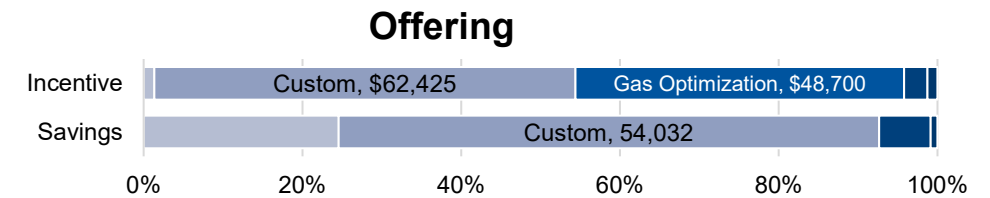
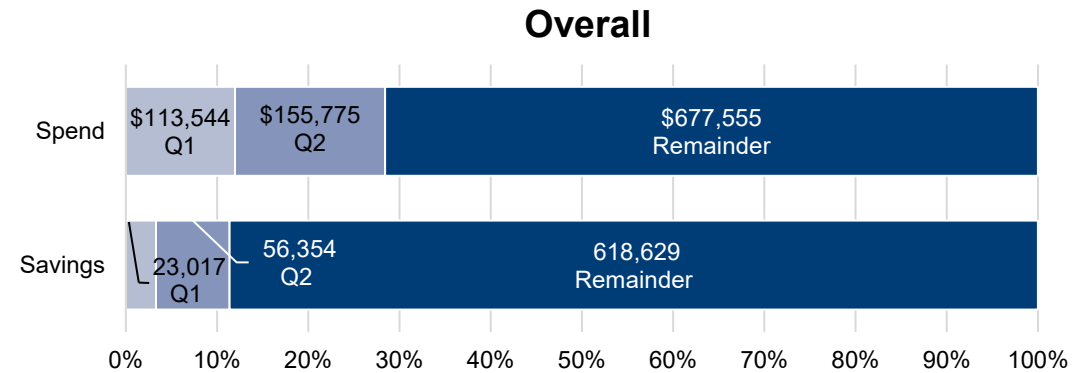
Performance

- Participation in Q2 achieved 8% of the savings goal with 16% of the budget
- \$/therm is higher than expected
- There have been 5 C&I and 1 Commercial Food Service projects in 2025

Customer Engagement

- Roquette continues to be an active program participant, achieving custom and process-based improvements in Q2, making them one of the top North Shore Gas C&I energy-savers so far this year

Results



	Savings	Incentive
■ Prescriptive	19,498	\$1,600
■ Custom	54,032	\$62,425
■ Gas Optimization	0	\$48,700
■ RCx	5,151	\$3,474
■ Commercial Food Service	690	\$1,475

Small and Midsize Business



Business Program



The Small and Midsize Business Program seeks to engage businesses with an annual gas use below 400,000 therms.

Outreach and rebates are designed to support the unique needs of these businesses in improving their operations and reducing their energy costs.

Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

New Construction Rebates

Rebates are provided towards new building projects or deep renovations, which are designed to exceed regional energy-efficiency code requirements. This is a joint program implemented with partnering utility, ComEd.

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Small and Midsize Business



Highlights

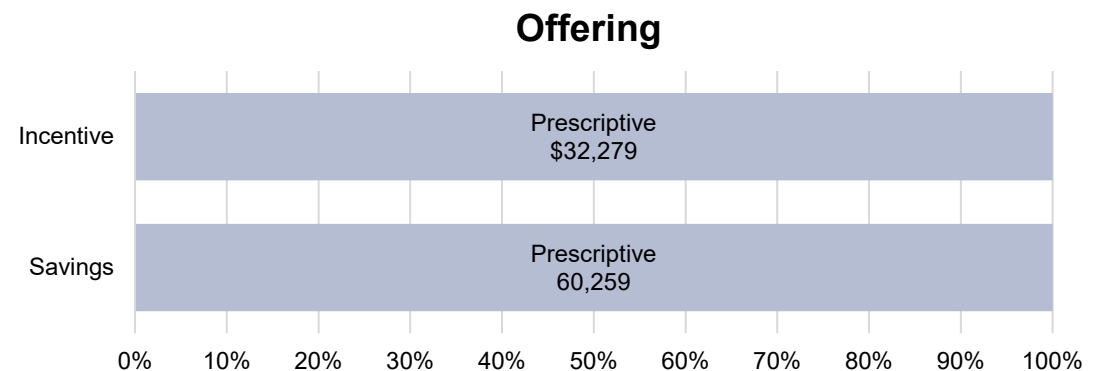
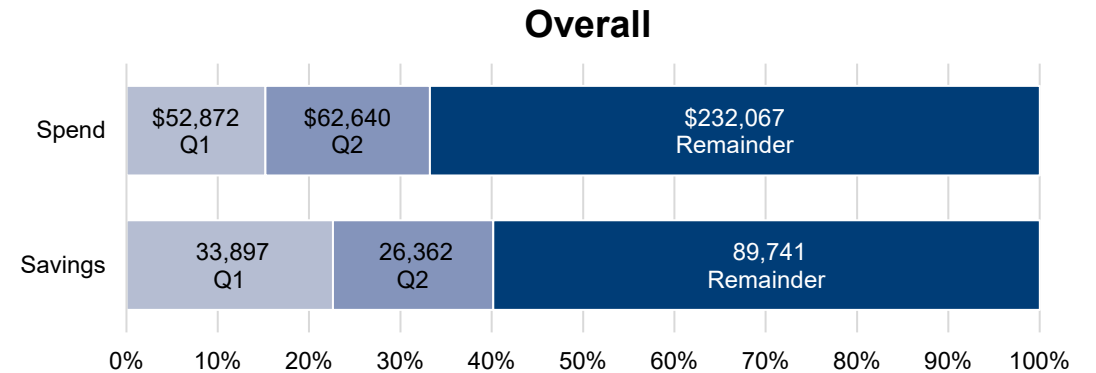
Performance

- Cost effective participation in Q2 achieved 18% of the savings goal with 18% of the budget
- \$/therm is lower than expected
- There have been 12 small and midsize business projects in 2025

Customer Engagement

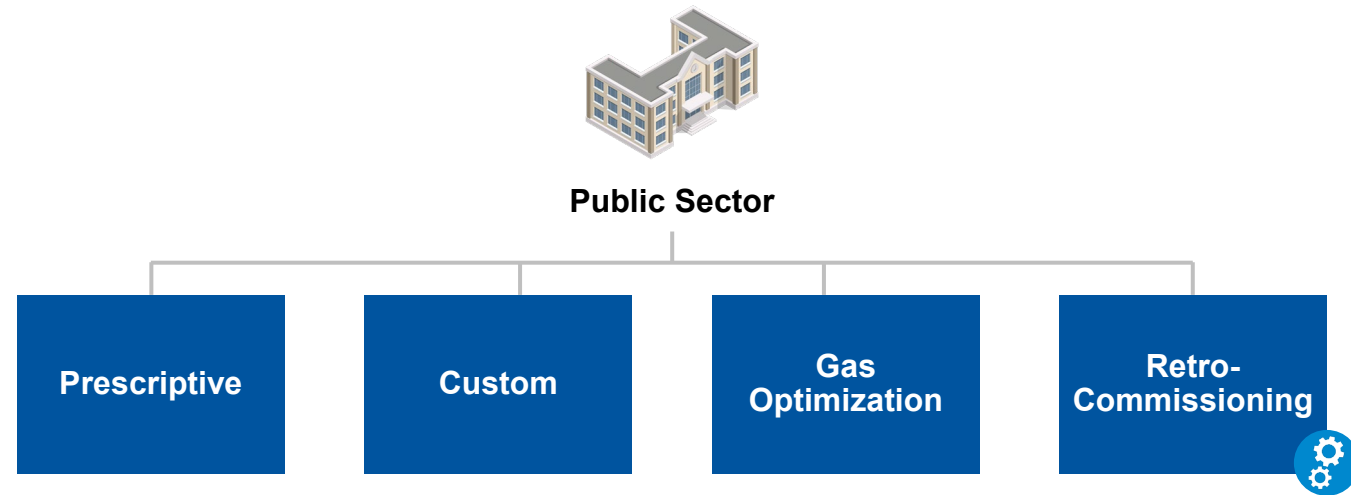
- One third of all Q2 projects were at restaurants. They included new water heaters plus at least one piece of commercial kitchen equipment. These projects averaged more than 1,700 therms saved and \$3,300 in incentives

Results





Overview of Public Sector Programs



Joint Programs



Coordinated Programs

Public Sector

The Public Sector Program seeks to engage Public Sector entities in the utility's territory.

The program offers several outreach initiatives aimed at reaching top-down and bottom-up stakeholders within the Public Sector to facilitate program participation and assist in improving the customer's operations and system reliability.



Business Program



Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

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Engineering Studies

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Staffing Grant

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Strategic Energy Management

Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data and promoting best practices at the site.



Public Sector



Highlights

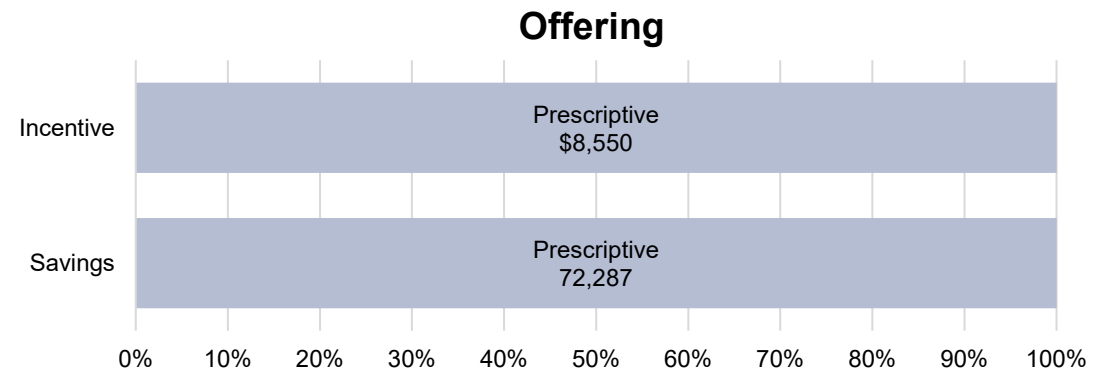
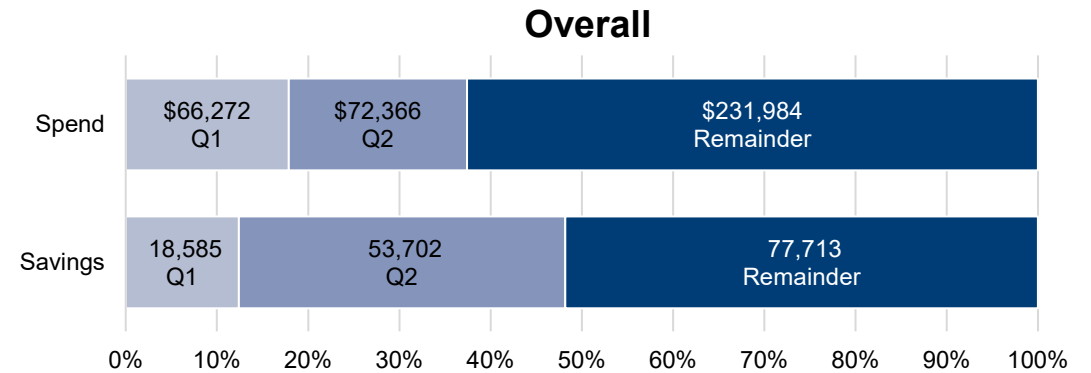
Performance

- Participation in Q2 achieved 36% of the savings goal with 20% of the budget
- \$/therm is lower than expected
- There have been 2 public sector projects in 2025

Customer Engagement

- The Village of Winnetka completed a boiler tune-up project with significant savings of more than 60,000 therms

Results



Research and Development (R&D) evaluate innovative technologies and projects for possible future inclusion in programs to achieve additional therm savings. Projects are implemented in collaboration with research organizations, educational institutions, and non-profit organizations. This team is also engaged in Market Transformation (MT) activities to shift the market to greater adoption of energy-efficient technologies. Market Transformation initiatives are expanding new project launches and existing projects as joint IOU MT initiatives.



Research and Development and Market Transformation

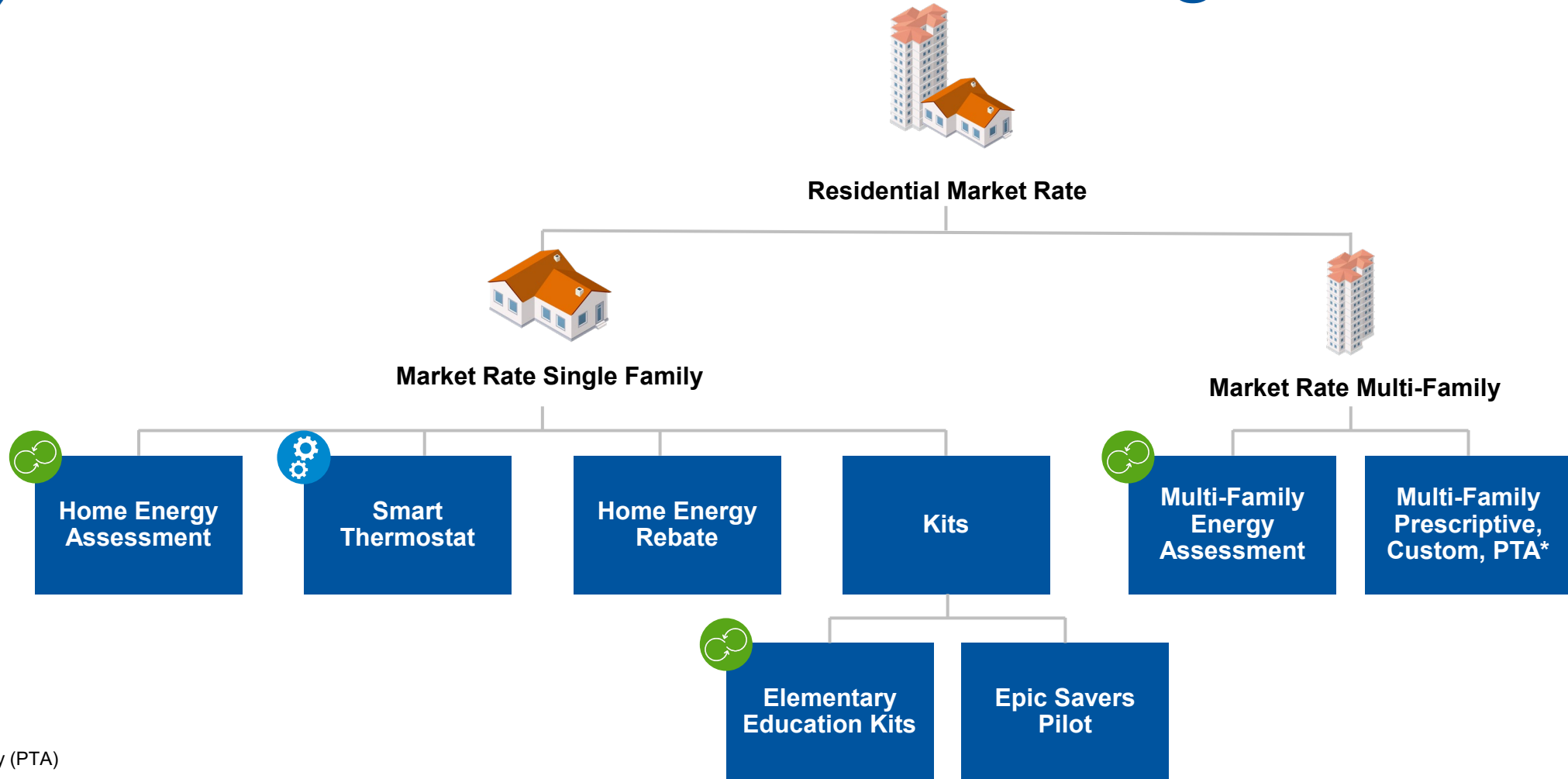


Areas of focus include:

- Gas heat pumps
 - ✓ Residential, commercial, and industrial units
 - ✓ Hybrid heating systems
 - ✓ TA training
- Micro combined heat and power systems
- Battery-operated radiator controls
- Low-cost steam trap monitoring systems
- Heat recovery with carbon capture



Overview of Residential Programs



*Partner Trade Ally (PTA)



Joint Programs



Coordinated Programs

Single Family and Multi-Family



Residential Program



Residential single-family offerings provide residential customers access to energy efficiency via two paths—Home Energy Assessment and Home Energy Rebates. The programs are designed to help customers save energy immediately through the direct installation of measures while identifying major upgrades (i.e., furnace or boiler replacement, attic insulation) for future consideration.

Residential Multi-Family Program offers a comprehensive program of assessments, direct install, prescriptive and custom rebates, and partner trade ally projects.

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Smart Thermostats

A joint utility offering that provides residential customers discounted smart thermostats through the ComEd Marketplace.

Home Energy Rebate

This is a gas-only offering provided in collaboration with local Trade Allies. The program offers rebates on energy-efficient heating, ventilation, air conditioning and water heating equipment and qualifying weatherization projects for residential customers.

Elementary Education

The Elementary Education Program is a free energy efficiency educational program provided in partnership with the Peoples Gas, North Shore Gas and ComEd. The program offers 5th grade energy efficiency lesson plans, equipping teachers with activity guides and take-home kits for students and their families to learn how to save energy by installing no-cost energy-saving products in their homes.

Multi-Family Energy Savings

The Multi-Family Energy Savings program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers free direct installation of energy-saving measures for multi-family buildings.

Prescriptive and Custom Rebates, and Partner Trade Ally (PTA)

A Peoples Gas and North Shore Gas-only offering provided in partnership with vetted Trade Allies. Prescriptive rebates are standard incentive amounts for common types of energy efficiency measures. Custom incentives are awarded for the non-standard technologies or for projects that do not include a one-for-one replacement. This is based on the review of several operating parameters that determine energy savings.



Residential Single Family



Highlights

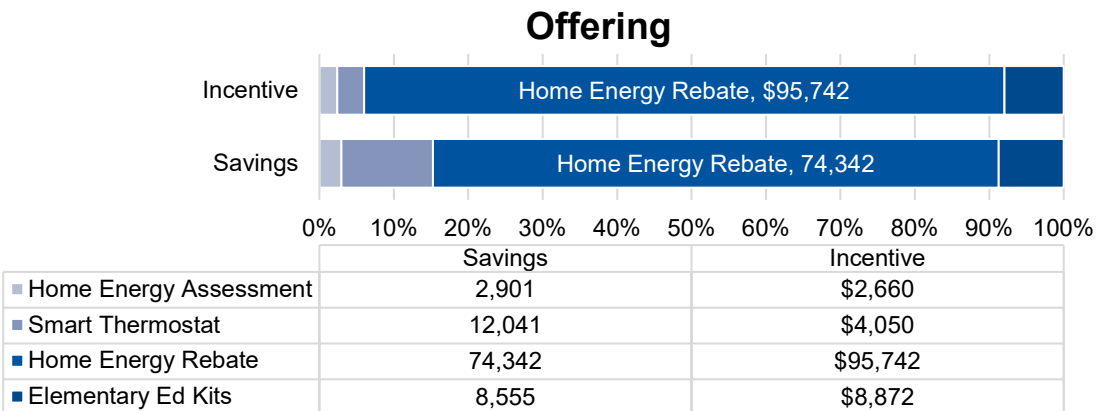
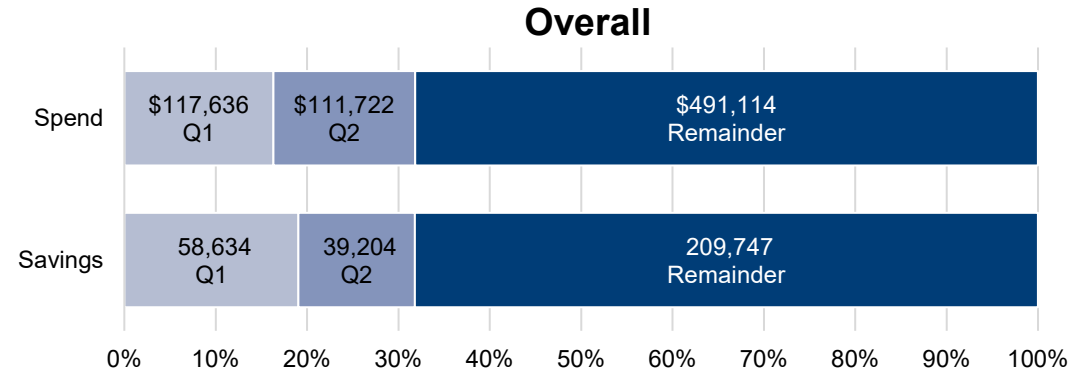
Performance

- In Q2, achieved 13% of the savings with 16% of the budget
- \$/therm is lower than expected for Smart Thermostats and Home Energy Rebate
- Tariff impacts have not yet been seen, but are anticipated in Q3

Offering Highlights (2025)

- Home Energy Assessment: 71 participants
- Home Energy Rebate: 388 participants
- Elementary Education Kits: 339 kits distributed
- Smart Thermostats: 163 participants

Results





Residential Multi-Family



Highlights

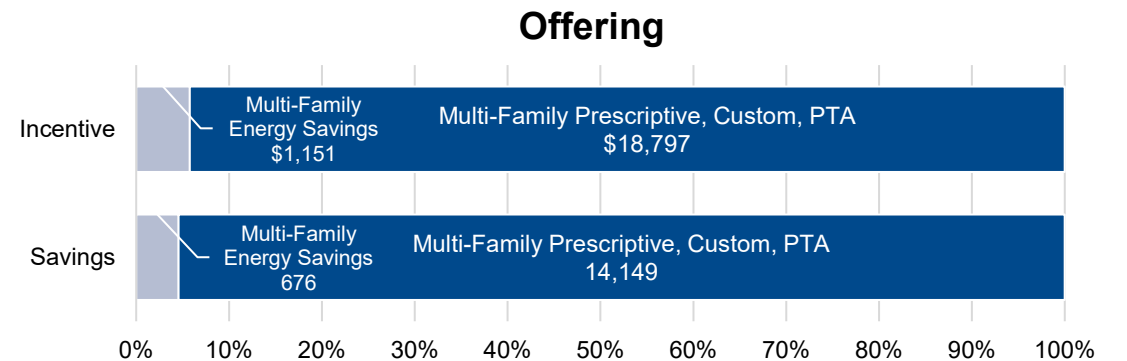
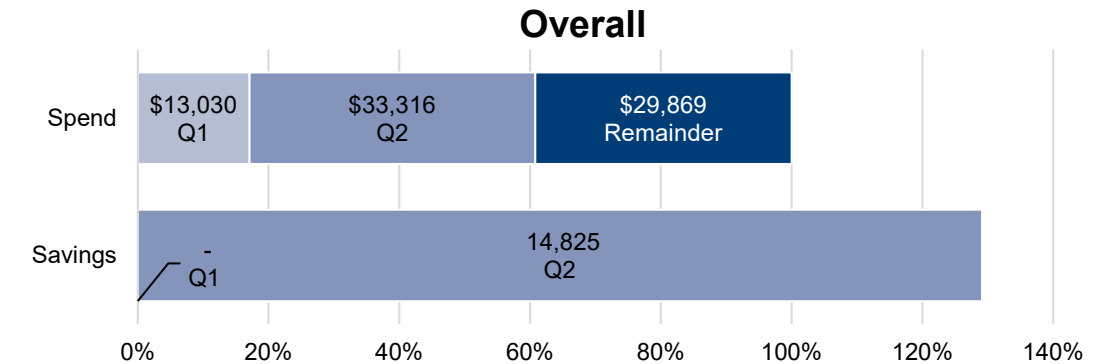
Performance

- In Q2, achieved 129% of the savings with 44% of the budget
- \$/therm is lower than expected
- With the continued high participation and customer interest in North Shore Gas Income Eligible Multi-Family, budget was shifted to the income eligible offerings this cycle
- Tariff impacts: Equipment price impacts have not yet been seen but are anticipated later this year. Working closely with Trade Allies to understand and minimize customer impacts.

Offering Highlights (2025)

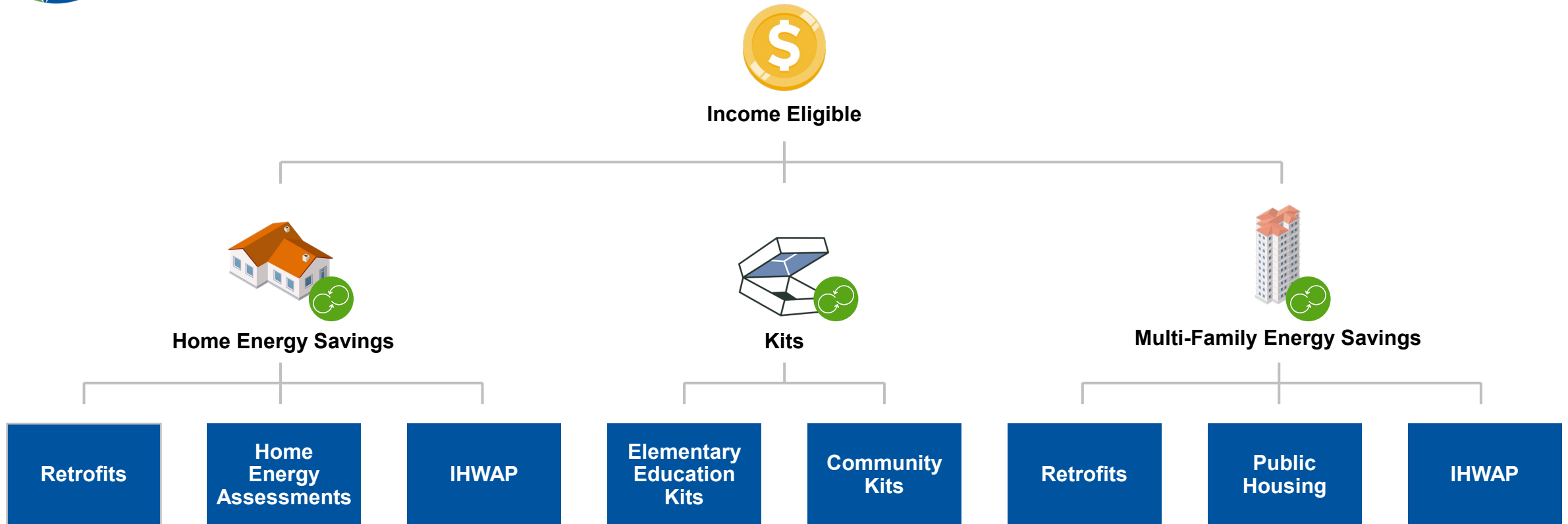
- Multi-Family Energy Savings: 1 building participated
- Prescriptive, Custom, Partner Trade Ally: 3 buildings participated
 - ✓ A successful Q1 has allowed the team to pause and consider program design improvements for the rest of 2025 and into the next cycle

Results





Overview of Income Eligible Programs



Joint Programs



Coordinated Programs

Income Eligible Single Family and Multi-Family

Income Eligible Programs target the underserved income eligible market, providing services designed to make it easy for single-family and multi-family income eligible customers to take advantage of cost-effective energy saving retrofits.



Income Eligible Program



Illinois Home Weatherization Assistance Program (IHWAP)

Leverage's state and federal funds to supplement incentives from utility programs. The program was designed to help low-income residents save energy and money while increasing the comfort of their homes. With a mission to insulate low-income customers, particularly the elderly, persons with disabilities, families with children, high residential energy users, and households with a high energy burden, to conserve needed energy and to aid those persons least able to afford higher utility costs. Weatherization services are provided to low-income residents through local community action agencies or not for profit agencies.

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Home Energy Savings Retrofits

Offers direct install products and no-cost weatherization services for Income-Eligible Single-Family home customers. It is delivered jointly with ComEd through approved agencies or partners.

Income Eligible Multi-Family Savings

Building owners receive free technical assistance to identify energy efficiency opportunities and install measures. Expenses are fully covered by the program, from the direct installation of energy efficiency products into tenants' units (light bulbs, aerators, showerheads, etc.), to common area measures, and more extensive measures requiring building owner co-pay. This program is a joint utility program offering.

Public Housing Energy Savings

Offers prescriptive and custom rebates for gas measures in housing owned by Public Housing Authorities. This program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd.

Multi-Family Income Eligible Partner Trade Ally

A Peoples Gas and North Shore Gas-only offering, delivered by vetted Partner Trade Allies. Trade Allies are given higher rebate amounts to serve geographically income-eligible customers with retrofit measures.

Income Eligible Gas Kits

Provides income-qualified customers with a kit of energy efficiency measures to self-install. The Income Eligible Gas Kits are distributed by ground mail to qualified customers vetted by the Low-Income Home Energy Assistance Program (LIHEAP). Provided in partnership with the Peoples Gas, North Shore Gas and ComEd.



Income Eligible Single Family



Highlights

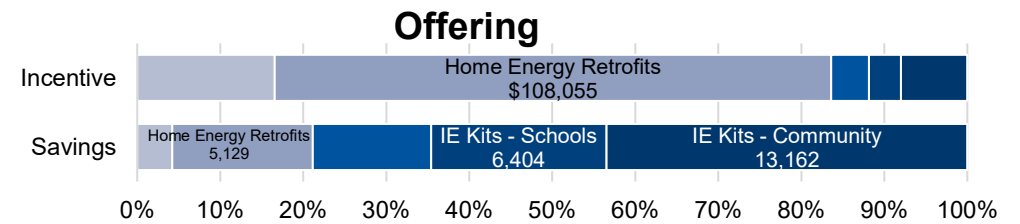
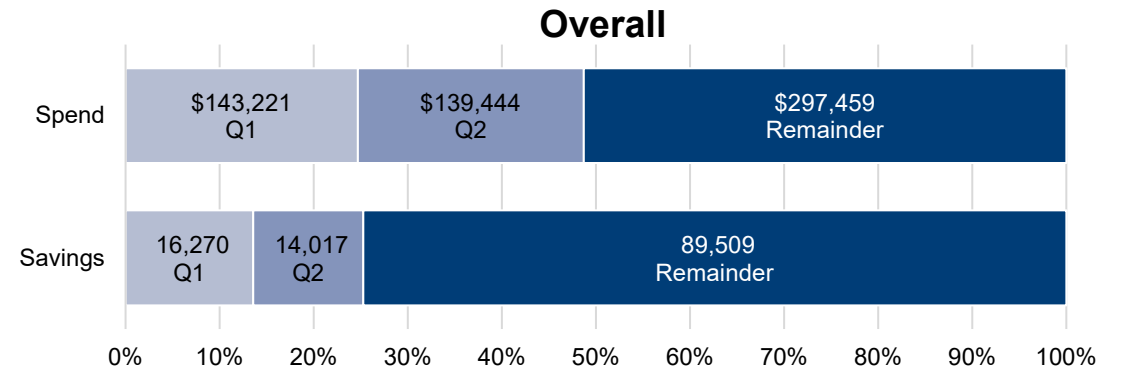
Performance

- In Q2, achieved 12% of the savings with 24% of the budget
- \$/therm is higher than expected for all offerings except Home Energy Assessment. This will adjust in Q3/Q4 with school back in session and increased kit participation.
- Tariff impacts have not yet been seen, but are anticipated in Q3

Offering Highlights (2025)

- For the Income Eligible Program, the North Shore Gas plan budget is much smaller than the Peoples Gas budget, coming in at 7% comparatively. This results in less interest from agencies and Trade Allies and a barrier the team continues to work to resolve
- IHWAP Single Family: 2 participants
- Home Energy Retrofits: 21 participants
- Home Energy Assessment: 88 participants
- Elementary Education Kits: 258 kits distributed
- Community Kits: 226 kits distributed

Results



	Savings	Incentive
Single Family IHWAP	1,277	\$26,708
Home Energy Retrofits	5,129	\$108,055
Home Energy Assessment	4,317	\$7,326
IE Kits - Schools	6,404	\$6,202
IE Kits - Community	13,162	\$12,877



Income Eligible Multi-Family



Highlights

Performance

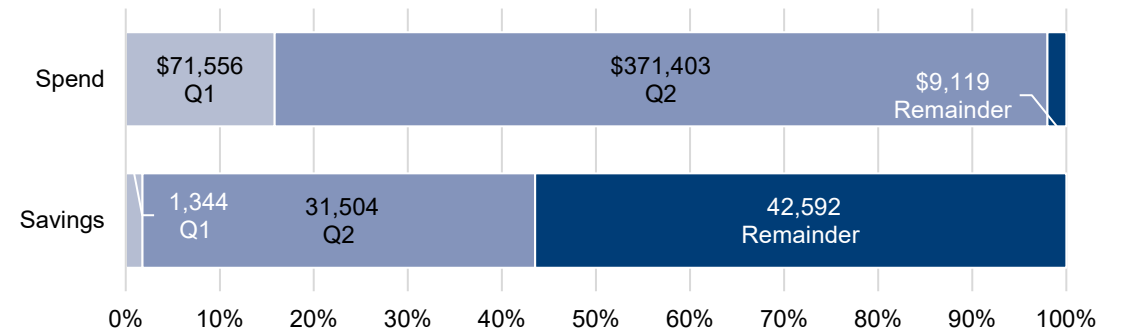
- In Q2, achieved 42% of the savings with 82% of the budget
- \$/therm is higher than expected
- Tariff impacts: Equipment price impacts have not yet been seen but are anticipated later this year. Working closely with Trade Allies to understand and minimize customer impacts.

Offering Highlights (2025)

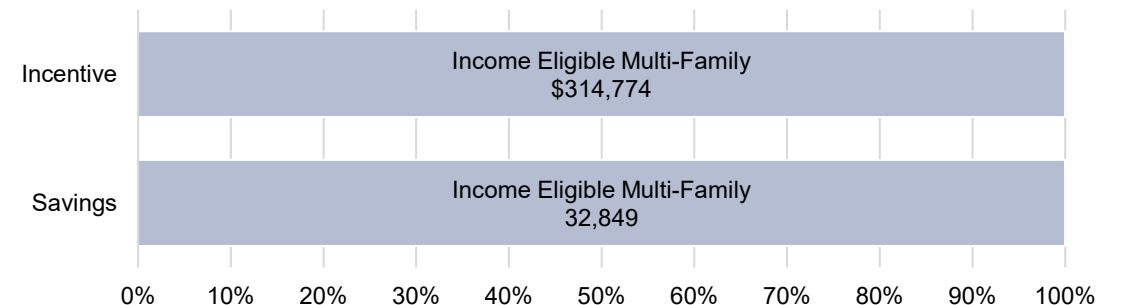
- Income Eligible Multi-Family Energy Savings: 3 buildings and 390 units participated
- Public Housing: No projects were completed in Q2
- Multi-Family IHWAP: No projects were completed in Q2

Results

Overall



Offering

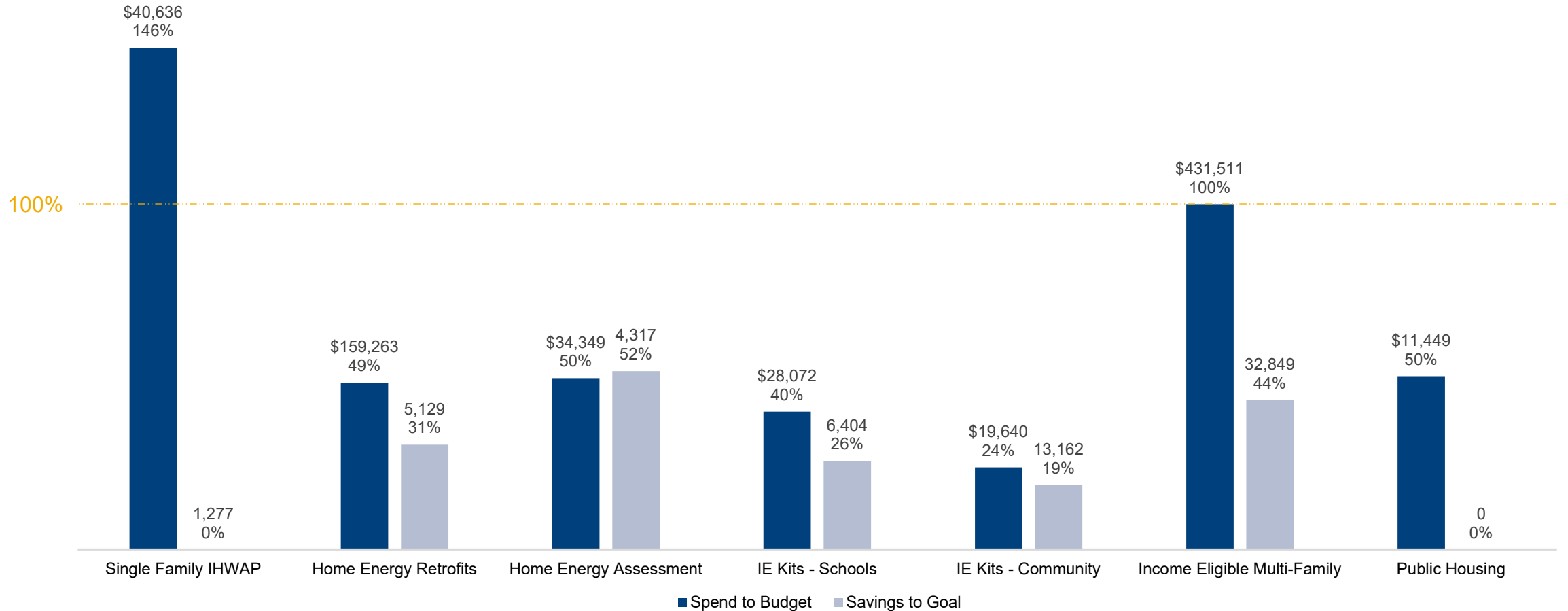




Income Eligible Program



2025 Program Offering Savings and Spend

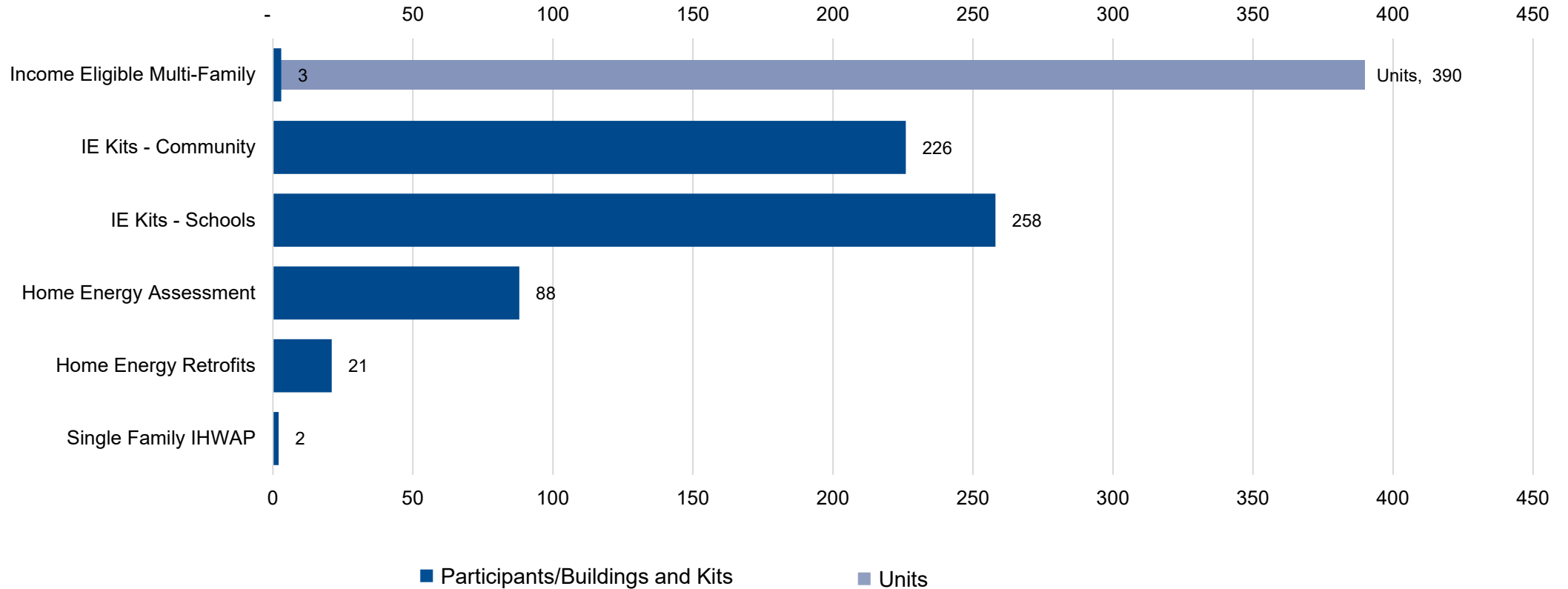




Income Eligible Program



2025 Program Offering Participants



Single Family

- In Q2, 8 single family properties were assessed, and 6 of these properties had H&S issues identified, including: 10 natural gas safety, 2 fire safety, 6 indoor air quality, 2 vapor barriers, 1 mold remediation and 1 leak.

Multi-Family

- In Q2, 19 H&S assessments were conducted with no H&S needs. The North Shore Gas offering goals were achieved in Q1, so no further projects were completed.



Health & Safety



Health & Safety Metrics	Q2 2025
Number of Properties Assessed - Single Family (SF)	8
Number of Properties Assessed - Multi-Family (MF)	19
Number of Properties with identified Health & Safety Issues (SF & MF)	6
Number of Properties deferred due to Health & Safety Issues (SF & MF)	0
Type of Health and Safety Issues Identified:	
Electrical Safety (SF & MF)	0
Natural Gas Safety (SF & MF)	10
Fire Safety (SF & MF)	2
Indoor Air Quality (SF & MF)	6
Other (SF & MF)	4

The Income Eligible Multi-Family offerings are jointly delivered.



Joint Delivery and Coordination



The screenshot shows a website banner with the following elements:

- Navigation links: Home, Get Started, Verification Portal, FAQs, Contact Us.
- Logos for partner programs: comed (AN EXELON COMPANY), Energy Efficiency, Nicor Gas, Energy Efficiency Program, PEOPLES GAS ENERGY EFFICIENCY PROGRAM, and NORTH SHORE GAS ENERGY EFFICIENCY PROGRAM.
- Image of a family (a man, a woman, and two children) sitting at a dining table.
- Text: "Multi-Family Energy Savings", "Available to multi-family properties with three or more units in areas served by ComEd, Nicor Gas, Peoples Gas and North Shore Gas".
- Buttons: "Get started" and "Verify Product Installation".

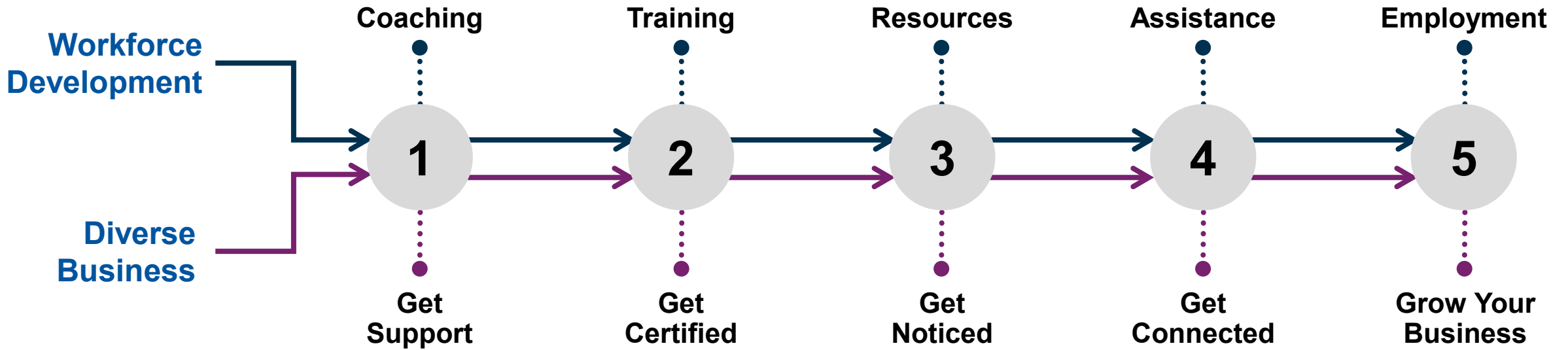
Income Eligible Multi-Family Delivery	
Is there a single vendor?	Yes
Is it a joint program?	Yes
Is there a single point of contact?	Yes
Is there a single application form?	Yes



Market Development Initiative Update



MDI Impact Update



Workforce Development Impacts to Date



826

Career Coach Engagements



135

Active EE Candidates

19

EE 3-Part Training Series
Completed to Date



619

External Training/Resource
Referrals



16

One-Time Payments for
Training Graduates



11

Job Placements

PEOPLES GAS® NORTH SHORE GAS®
ENERGY EFFICIENCY PROGRAMS

Home / Diverse Business Contractor Academy

Diverse Business Contractor Academy 74%

By participating in the academy, you will have the tools needed to develop an action plan for your business to become a diverse supplier and will apply to become a Registered Peoples Gas and North Shore Gas Trade Ally.

Coursework includes Intro to HVAC and Rebates course.

1 OF CEU HOURS: NOT AVAILABLE

Content

Resume course

22
Academy Applications

12
Businesses Currently Enrolled

Minority Business Enterprise (NBSDC)

Women-Owned Small Business (SBA)

Disability Owned Business (Disability:IN)

LGBTBE Certification (NGLCC)

Minority / Women-Owned Business Enterprise (City of Chicago)

Veteran Business Enterprise (Chicago)

Service-Disabled / Veteran-owned Business (NVBDC)

Women-owned Business Certification (WBENC)

3
Certification Applications Submitted

PEOPLES GAS® NORTH SHORE GAS®
ENERGY EFFICIENCY PROGRAMS

Diverse Business Impacts to Date

Home Trade Ally Resources Innovative Solutions Contact Us Join FAQ Trade Ally Search Login

Find a Trade Ally

Trade allies are trusted contractors with detailed knowledge of Peoples Gas and North Shore Gas rebates. Use the search tool to find trade allies in your area to help you save money and make your projects more energy efficient.

Need help finding a Trade Ally?
Use the search options below.

Search by Name

Search by City or Address

Advanced Search

Residence / Building Type Utility Diverse Business Union Status Partner type

Find a Trade Ally Clear Search

125 S Clark St, 17th Floor
Chicago, IL 60603

Phone: 773.236.8903

3
Trade Ally Applications

5
Academy Graduates

\$15,000
Cumulative Microgrants Paid



MDI Activities

Employer Recruitment

- Able Distributor Contractor Days



Diverse Business Academy Graduation

- Sparkle Palace

Sparkle Palace Graduation





MDI Activities

- New outreach event kits ensure a consistent presence and message in the community
- Diverse Business Info Cards



Event Kits for Outreach

'We help diverse-owned businesses in the clean energy industry to grow.'





Q2 Spotlight: MDI Career Events

Name	Date
CPS Careers In The Park, Dunbar High School	5/15/25
Covenant House Youth Resource Fair	6/12/25
Chicago Urban League Citywide Job Fair	6/18/25
Chicago Public Library Green Job Fair	6/25/25





Marketing, Outreach, and Trade Ally

Q2 2025 Marketing and Outreach Recap

ENGAGEMENT

Outreach Events

We attended 32 events in the Peoples Gas territory and 4 in the North Shore Gas territory (7 were gas-only)

Customer Communications

Business and Public Sector

- *Energy Insights* e-Newsletter
- *Customer Webinar: Latest in natural gas saving technology*

Residential

- *Multi-family Energy Reserve Newsletter Spring Issue*

HIGHLIGHTS

Chicago Fire Partnership

In addition to game activations, Peoples Gas ads have been seen on the Fire's webpage and at the Chicago Pride Parade!

Sharing on Social

More than a dozen social media posts shared stories ranging from energy-saving tips to congratulating Columbia College Chicago on their energy-saving projects and Sparkle Palace on their MDI graduation



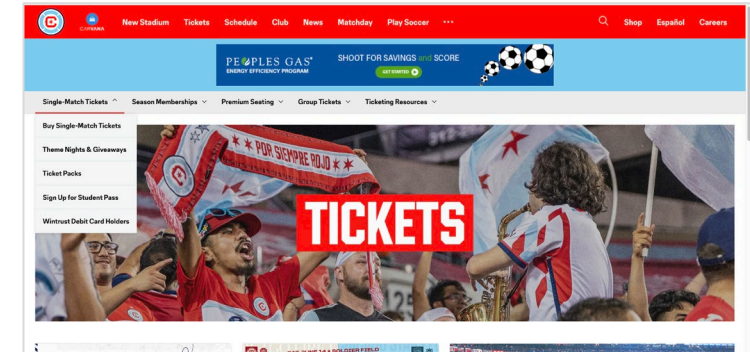
Q2 Highlights: Portfolio Marketing

- More than a dozen social media posts, including on Earth Day
- Chicago Fire Partnership includes banner ads, emails and Chicago Pride activation
- April CustomerConnections newsletter included rebate information

Social Media



Chicago Fire Partnership



April CustomerConnections

Spring is finally here.
Did your heating equipment survive our cold winter?

Peoples Gas has rebates available to help offset the cost of new high-efficiency heating equipment in 2024:

Equipment	Rebate
97% efficient furnace	\$225
95% efficient furnace	\$200
82.5% efficient steam boiler	\$150
88% efficient hot water boiler	\$350
88% efficient boiler + integrated domestic hot water two-in-one [1] unit	\$500

Learn more about available rebates by going to www.peoplesgasdelivery.com/residentialee.

Q2 Marketing Highlights: Business and Public Sector

Customer Communications

- Customer Webinar: May 22
- *Energy Insights*: June 20

Customer Recognition

- Columbia College Chicago was recognized for their participation at an event

**Customer Webinar:
Latest in natural gas saving technology**



PEOPLES GAS[®]
ENERGY EFFICIENCY PROGRAM

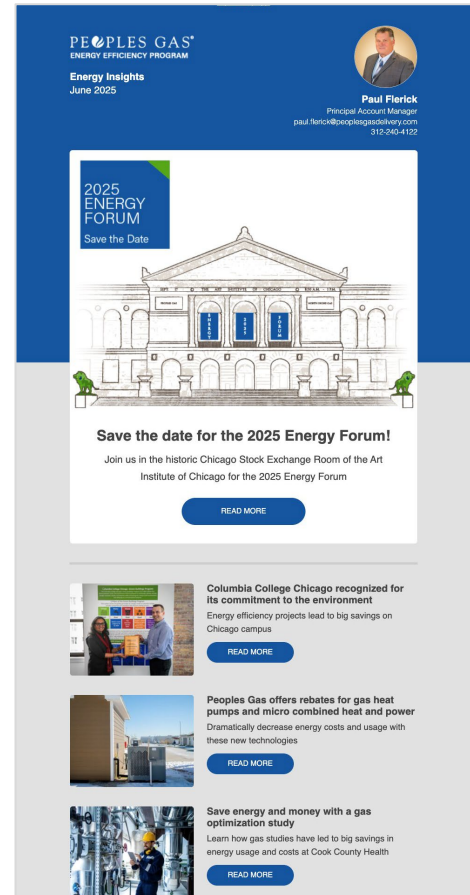
Register Today

You're Invited: Peoples Gas Customer Webinar

Join us on Thursday, May 22, 2025 at 10 a.m. CT

Have you considered installing the latest in natural gas savings technology? Now is the time! Peoples Gas invites you to an exclusive webinar where leading experts will explore cutting-edge technologies that can elevate your energy efficiency strategy in 2025 and beyond.

Energy Insights Newsletter



PEOPLES GAS[®]
ENERGY EFFICIENCY PROGRAM

Energy Insights
June 2025

Paul Fierick
Principal Account Manager
paul.fierick@peoplesgasenergy.com
312-240-4122

2025 ENERGY FORUM
Save the Date

Save the date for the 2025 Energy Forum!
Join us in the historic Chicago Stock Exchange Room of the Art
Institute of Chicago for the 2025 Energy Forum

READ MORE

Columbia College Chicago recognized for its commitment to the environment
Energy efficiency projects lead to big savings on Chicago campus

READ MORE

Peoples Gas offers rebates for gas heat pumps and micro combined heat and power
Dramatically decrease energy costs and usage with these new technologies

READ MORE

Save energy and money with a gas optimization study
Learn how gas studies have led to big savings in energy usage and costs at Cook County Health

READ MORE

Columbia College Chicago Recognition Event



Peoples Gas
8,750 followers
3d · 🌐

Columbia College Chicago is a prime example of how energy efficiency can lower energy use and costs while also helping the environment. Working with our Energy Efficiency Team since 2013, the institution leveraged burner upgrades, boiler tune-ups, steam trap testing and pipe insulation to reduce energy use by 414,700 therms. The college also earned \$283,000 in incentives through the work. Peoples Gas presented Columbia's leaders and students with a plaque to commemorate their ongoing commitment to energy savings and a cleaner environment.

To learn more about our Energy Efficiency Program: <https://lnkd.in/g/h8MUX8d>



Q2 Marketing Highlights: Residential and Multi-Family

- *The Energy Reserve*, a multi-family focused newsletter was delivered to inboxes on June 2
- The North Shore Gas residential kit offering is preparing for the launch of its opt-in email and kit fulfillment process with a new look and refreshed engagement materials

North Shore Gas Residential Kit Offering

PEOPLES GAS ENERGY EFFICIENCY PROGRAM

North Shore Gas
ENERGY EFFICIENCY PROGRAM

Your custom energy-saving kit has arrived!

You Have Been Selected To Receive a **FREE** Energy Savings Kit from North Shore Gas

Choose your favorites, get smart savings, and save energy at home.

Hi First Name,

As a North Shore Gas customer, you're eligible to receive a **free energy-saving kit** — but only while supplies last.

[Claim my free kit using promo code: PROMO CODE](#)

Each kit includes a **FREE smart thermostat**, two customizable upgrades and **four simple tools** to help you use less energy without changing how things feel at home.

You'll choose from each of the following items:

- A **FREE smart thermostat** from top brands like ecobee, Nest, and Copeland Sensi — all ENERGY STAR® certified.
- A **new water-saving showerhead** or a **shower adapter** to fit current setup — both items reduce water use without sacrificing performance.

Plus, every kit includes:

- A **high-efficiency bathroom aerator** to keep water pressure up
- A **door sweep** to block chilly drafts
- **Plumber's tape** to help stop leaks
- A **hot water gauge card** to help prevent scalding and cut energy use

Availability is limited!
Once they're gone, they're gone. Ordering takes less than 2 weeks.

[Claim my free kit using promo code: PROMO CODE](#)

Start saving energy (and money) today.

Sincerely,
North Shore Gas Energy Efficiency Team

PEOPLES GAS ENERGY EFFICIENCY PROGRAM

North Shore Gas
ENERGY EFFICIENCY PROGRAM

Your custom energy-saving kit has arrived!

NorthShoreGasDelivery.com/Savings

This program is funded by North Shore Gas customers in compliance with state law.
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The Energy Reserve Newsletter

No images? [Click here](#)

PEOPLES GAS ENERGY EFFICIENCY PROGRAM **The ENERGY RESERVE**

HIRING HELP FOR PROPERTY MANAGERS

Need to fill maintenance or admin roles fast?

You can quickly post and find local job candidates through an initiative sponsored by Peoples Gas and North Shore Gas.

[Learn How It Works](#)

BOOST ENERGY EFFICIENCY AND CUT COSTS

Explore micro combined heat and power technology

Looking for smarter energy solutions that deliver measurable savings and greater control?
[Read more...](#)

ENERGY BILL ASSISTANCE

Help your residents access energy bill assistance

Are any of your residents facing challenges with their energy bills?
[Read more...](#)

BOOST BOILER EFFICIENCY WITHOUT A REPLACEMENT

Learn how a simple upgrade can lead to big savings

If your firetube boiler is still running strong, you can still improve performance — and get cash incentives up to \$1.50 per therm saved.
[Read more...](#)

Quick links

[Reporting a gas leak](#) | [Natural gas safety tips](#)

PEOPLES GAS ENERGY EFFICIENCY PROGRAM

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Our mailing address is:
5440 N. Cumberland Ave., Ste. 135
Chicago, IL 60656

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Q2 Spotlight: Community Events

Name	Territory	Date
Waukegan Park District Eggstravaganza Trail	North Shore Gas	4/19/25
4th District Police Resource Event	Peoples Gas	4/3/25
Chicago Fire Game vs. Miami	Peoples Gas	4/13/25
18th Ward Earth Day	Peoples Gas	4/17/25
3rd Ward Resource Fair	Peoples Gas	5/7/25
8th Ward Town Hall Event	Peoples Gas	5/13/25
Chicago Urban League Housing Fair	Peoples Gas	6/7/25



Q2 2025 Trade Ally Recap

ENGAGEMENT

Training Opportunities

Training topics included:

- O2 Trim and Linkageless Controls Webinar
- In-Person Gas Heat Pump Training at PETC
- Reverse Osmosis Systems Webinar
- Destratification Fans, Air Curtains, and Infrared Heaters Webinar

MDI Opportunities

Trade Allies can register to post job openings for MDI graduates

HIGHLIGHTS

Gas Heat Pump Training

On-demand courses are available in the Trade Ally Learning Center

New [Innovative Solutions](#) webpage

Find a Trade Ally directory

Customer can search our [online directory](#) to find a Trade Ally that meets their needs



Q2 Spotlight: Trade Ally Events

Name	Territory	Date
Ferguson Distributors Table Event	Peoples Gas	4/15/25
Ferguson Distributors Table Event	Peoples Gas	5/13/25
Able Distributors Table Event	Peoples Gas	5/20/25
Able Distributors Table Event	Peoples Gas	6/9/25





The Peoples Gas Light and Coke Company and North Shore Gas Company provide these qualitative Quarterly Reports containing a program brief on Q2 activities of Program Year 2025. These reports are accompanied by the quantitative reports, which detail the program savings, costs, and results. These reports are provided pursuant to Section 6.6 of the Illinois Energy Efficiency Policy Manual Version 2.0 (effective January 1, 2020).

Data presented in this document is based on preliminary results and is subject to revision and evaluation adjustments.



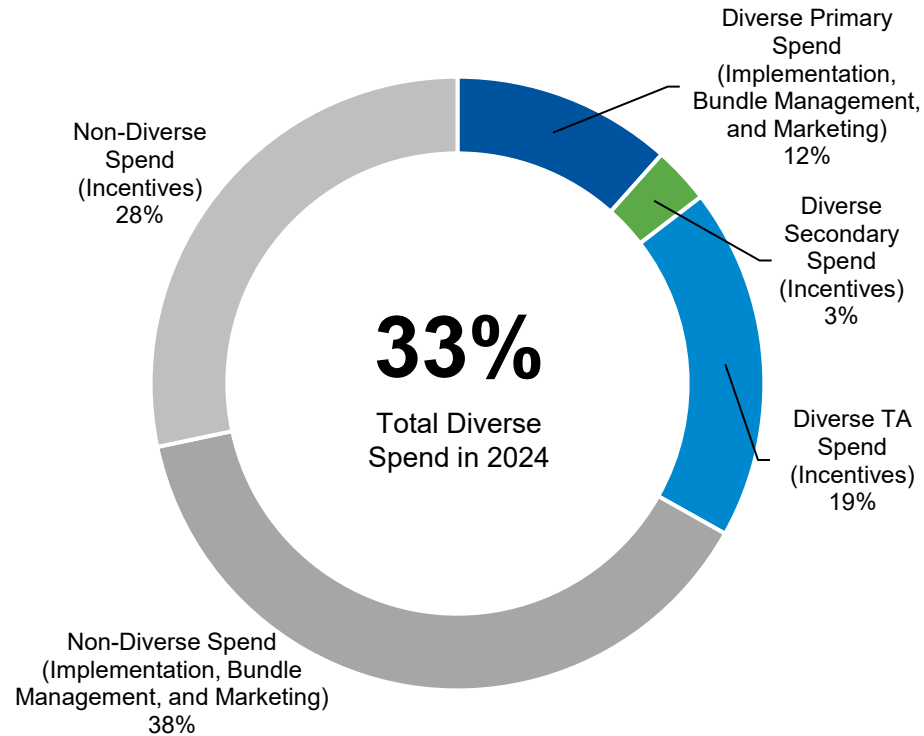
2024 Reporting

Previously reported in the Q4 2024 report, the following information is also included here to meet policy manual reporting requirements.

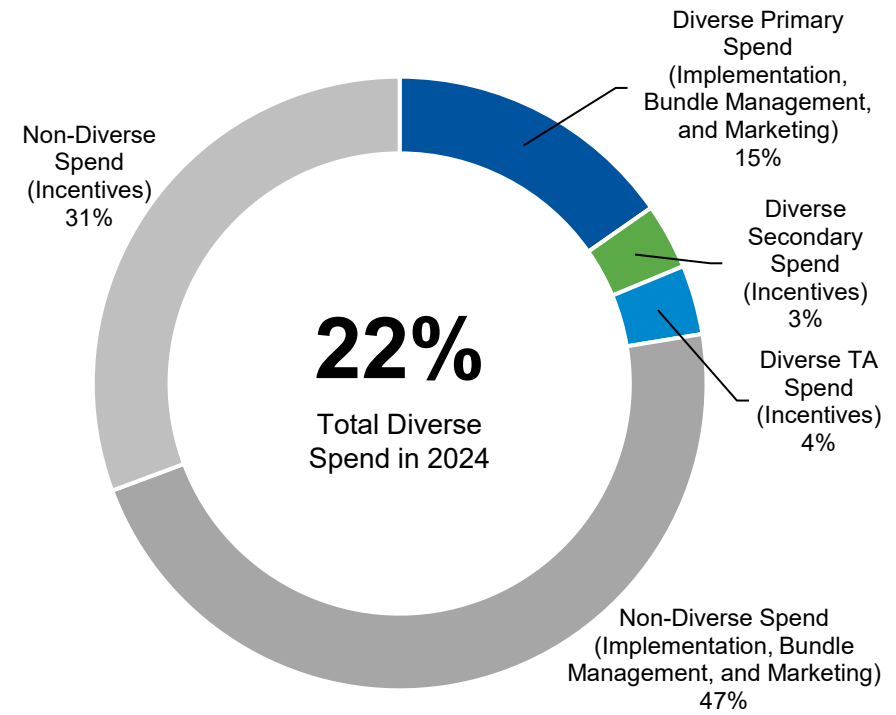


Diverse Spend in 2024

Peoples Gas



North Shore Gas

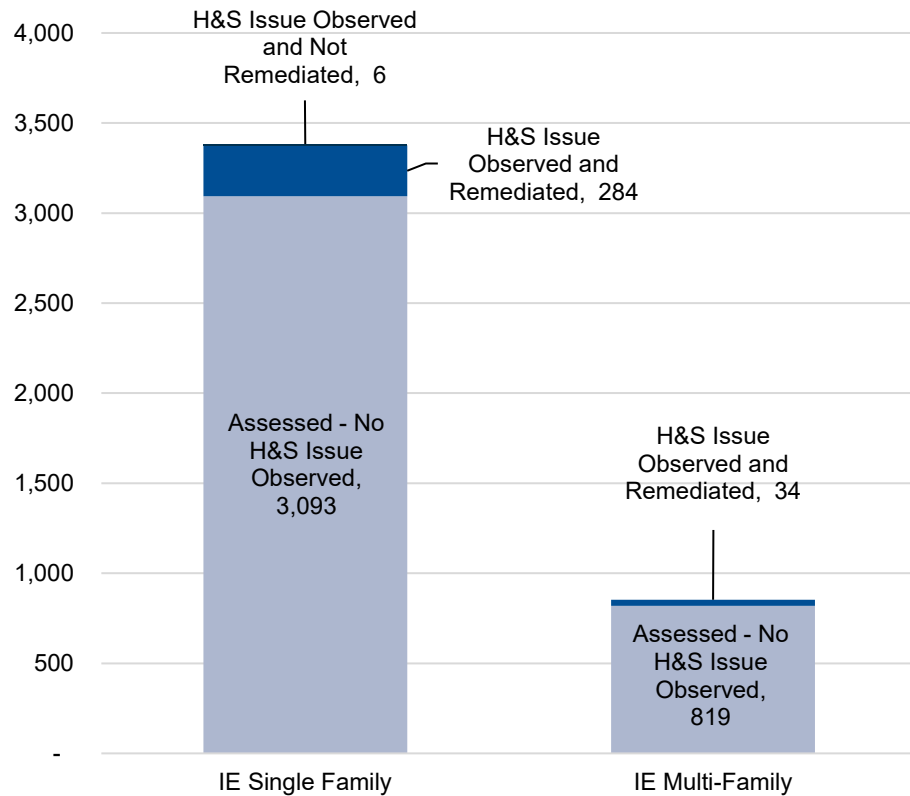




Annual Health & Safety Metrics Peoples Gas 2024



Frequency of H&S Issues



H&S Spend

	IE Single Family	IE Multi-Family
Total H&S Spend*	\$88,164	\$44,229
Percent of IE Program Spend* Used for Each Health & Safety Issue:		
Electrical Safety	0.04%	-
Natural Gas Safety	0.05%	0.07%
Fire Safety	0.01%	0.04%
Indoor Air Quality	0.20%	0.19%
Other	2.47%	0.34%

*Spend = incentives



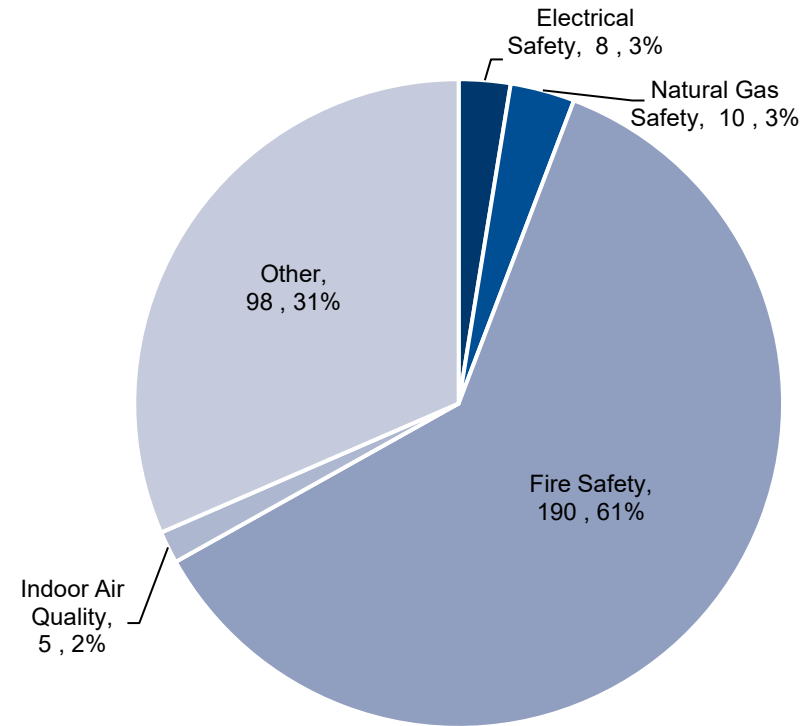
Annual Health & Safety Metrics Peoples Gas 2024



H&S and Weatherization

IE Single Family and IE Multi-Family H&S Issues in Weatherization Projects	2024
Quantity of single family and multi-family housing units (unique site address) that were weatherized and received a health and safety update	311
Type of Health and Safety Issues Identified:	
Electrical Safety	8
Natural Gas Safety	10
Fire Safety	190
Indoor Air Quality	5
Other	98

Issues in Weatherized Units*



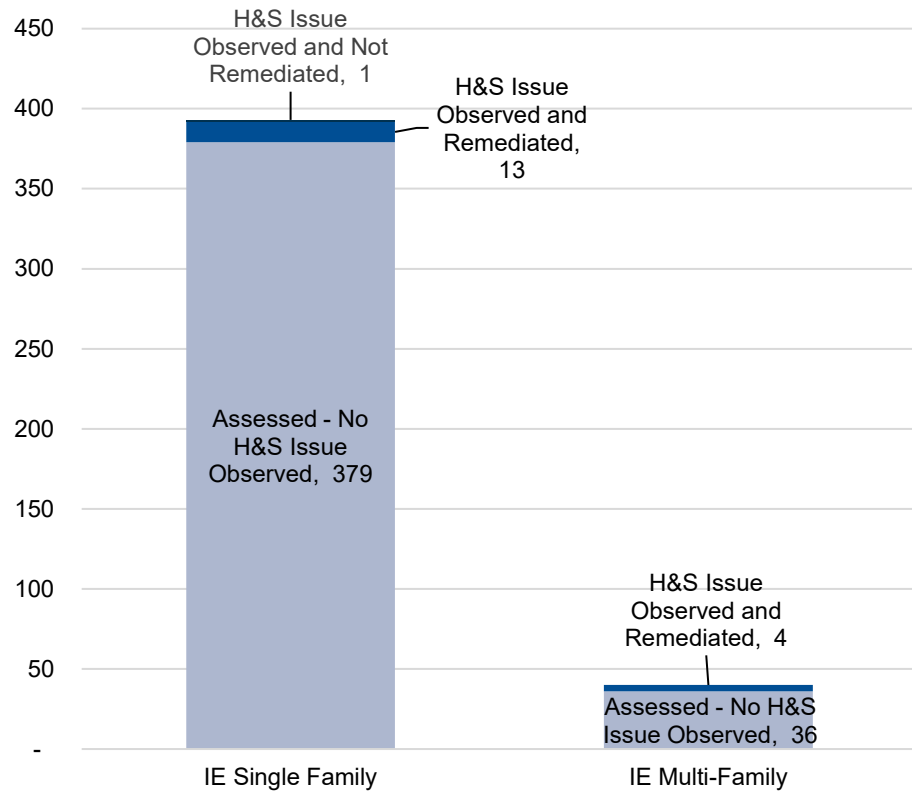
*Issues in housing units that were weatherized and received a health and safety update



Annual Health & Safety Metrics North Shore Gas 2024



Frequency of H&S Issues



H&S Spend

	IE Single Family	IE Multi-Family
Total H&S Spend*	\$8,650	\$9,311
Percent of IE Program Spend* Used for Each Health & Safety Issue:		
Electrical Safety	-	-
Natural Gas Safety	-	0.30%
Fire Safety	-	-
Indoor Air Quality	-	0.20%
Other	5.15%	1.40%

*Spend = incentives



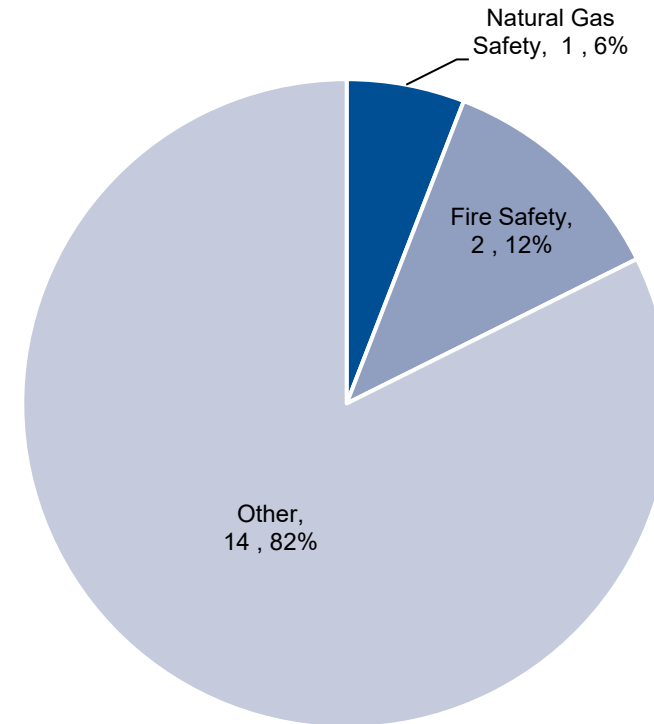
Annual Health & Safety Metrics North Shore Gas 2024



H&S and Weatherization

IE Single Family and IE Multi-Family H&S Issues in Weatherization Projects	2024
Quantity of single family and multi-family housing units (unique site address) that were weatherized and received a health and safety update	17
Type of Health and Safety Issues Identified:	
Electrical Safety	-
Natural Gas Safety	1
Fire Safety	2
Indoor Air Quality	-
Other	14

Issues in Weatherized Units*



*Issues in housing units that were weatherized and received a health and safety update



Trade Ally Diversity in 2024

- 51 Trade Allies are diverse businesses
- Peoples Gas
 - ✓ 42% of incentives paid to Trade Allies went to diverse businesses
- North Shore Gas
 - ✓ 11% of incentives paid to Trade Allies went to diverse businesses

