

NORTH SHORE GAS® ENERGY EFFICIENCY PROGRAM

Quarter 1 Report

Program Year 2025 | 01.01.25 - 03.31.25





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Explore more than a decade of environmental and community impacts in our new interactive website.





Collection

Energy Efficiency Impacts

Peoples Gas and North Shore Gas celebrate more than a decade of environmental and community impacts.

Get started







2 In Numbers



3 Emerging Technology







5 Organizations



6 Arts, Culture, and Tourism





2025 Environmental and Community Impact

ENVIRONMENTAL IMPACT

12,688
Acres of trees planted

12,650
Carbon reduction (tons)

2,951
Cars removed from the road

1,699
Homes' energy use offset

2,390,769
Net energy savings (therms)

COMMUNITY IMPACT

3,259
Residential homes served

7,377
Income eligible homes served

110
Businesses served

68
Direct portfolio jobs

22%

Diverse Spend (Implementation only)





PGL Q1 2025 Performance



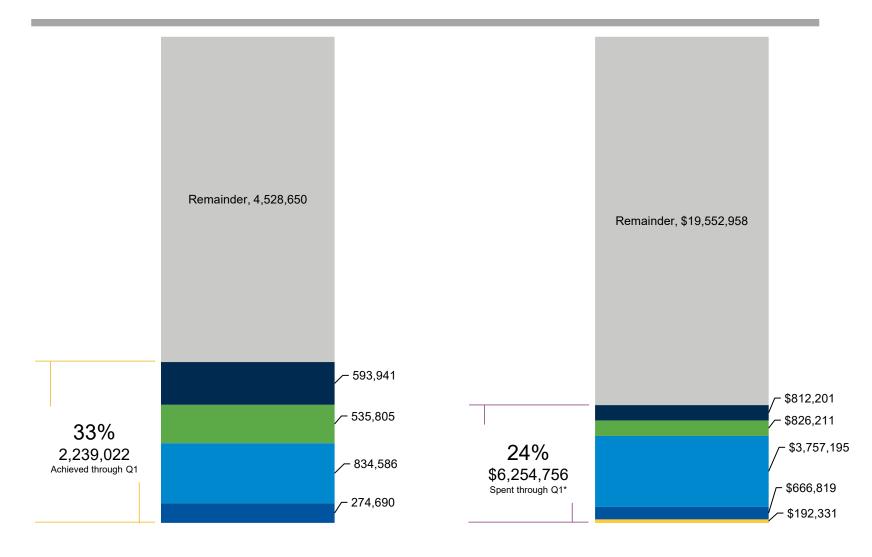
Through Q1 2025, the Peoples Gas Energy Efficiency portfolio achieved 33% of the 2025 savings goal of 6,767,672 therms, spent 24% of the \$25,807,714 program budget, and spent 24% of the \$32,360,403 portfolio budget.

- Public Sector Program
- Business Program
- Income Eligible Program
- Residential Program
- Market Development Initiative

*Program spend does not include portfolio costs

ENERGY SAVINGS

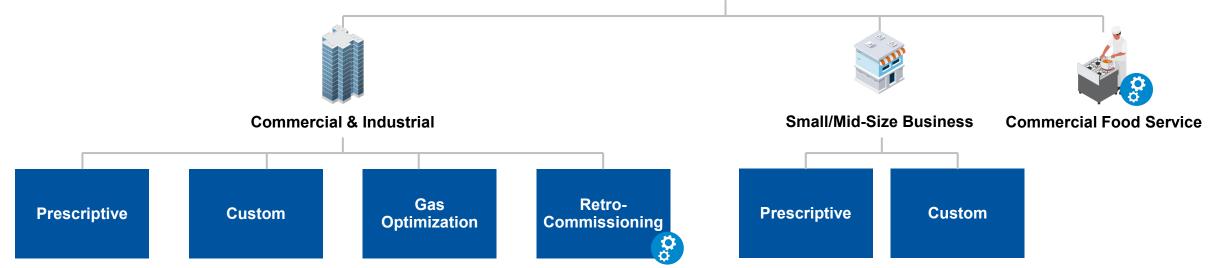
BUDGET SPEND





Overview of Business Programs









Commercial and Industrial

The Commercial and Industrial Program seeks to engage customers using 400,000 therms or more per year, within the utility's territory. The program offers several outreach strategies aimed at reaching top-down and bottom-up stakeholders in delivering program funds to assist in improving the customer's operations and system reliability.

PEOPLES GAS® ENERGY EFFICIENCY PROGRAM





Prescriptive and Custom Rebates	Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.
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New Construction Rebates	Rebates are provided towards new building projects or deep renovations, which are designed to exceed regional energy-efficiency code requirements. This is a joint program implemented with partnering utility, ComEd.
Gas Optimization Studies	This comprehensive facility review focuses on gas systems and is like an ASHRAE Level 2 Audit. The study aims to identify custom and prescriptive opportunities. Customers may receive up to \$15,000 for onsite engineering assistance from a 3rd party engineering firm.
Retro- Commissioning	This comprehensive study provides insights into the performance of a facility's existing energy-using systems. To help facilities perform optimally, this program focuses on identifying no- and low-cost energy-saving operational improvements with a simple payback within 18 months. This is a joint program with ComEd, and an approved 3rd party engineering firm conducts the study.
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Commercial and Industrial



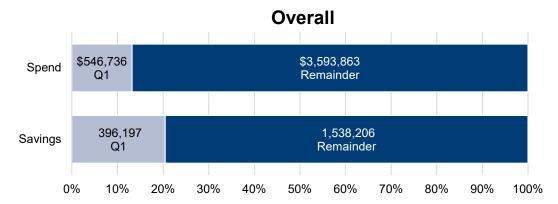
Highlights

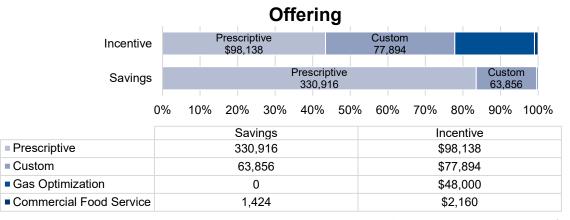
Performance

- Cost effective participation in Q1, achieved 20% of the savings goal with 13% of the budget
- \$/therm was lower than expected
- There were 13 C&I and 3 Commercial Food Service projects in Q1

Customer Engagement

- Studies are proving an excellent roadmap for customers to plan for and achieve savings; for example, a Rush University Medical Center engineering study identified savings for insulation and insulated removable jackets with a simple payback of 3 years, which generated immediate interest to proceed
- Customer Survey: Commercial customers gave an average satisfaction score of 9.6 out of 10





Small and Midsize Business



Business Program



The Small and Midsize Business Program seeks to engage businesses with an annual gas use below 400,000 therms.

Outreach and rebates are designed to support the unique needs of these businesses in improving their operations and reducing their energy costs.

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Small and Midsize Business



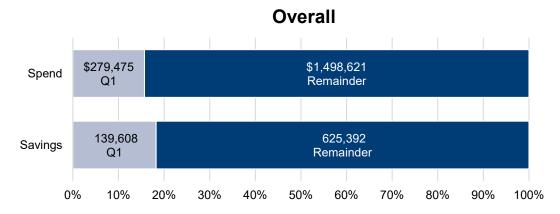
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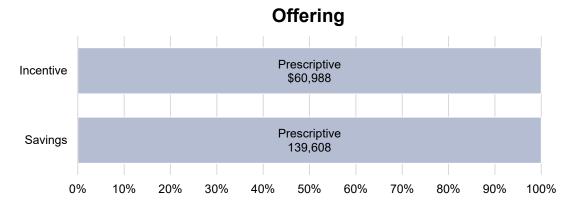
Performance

- Cost effective participation in Q1 achieved 18% of the savings goal with 16% of the budget
- \$/therm was lower than expected
- There were 17 small and midsize business projects in Q1

Customer Engagement

 Customer Survey: Small and midsize business customers gave an average satisfaction score of 9.3 out of 10

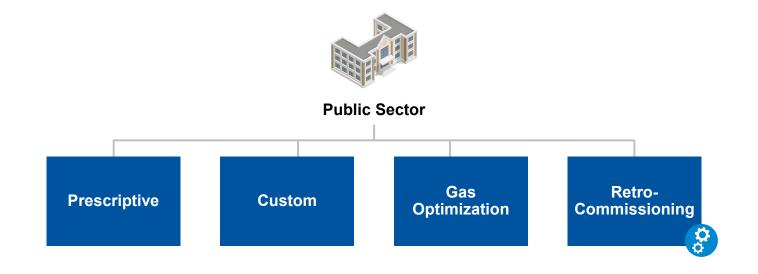








Overview of Public Sector Programs







Public Sector

The Public Sector
Program seeks to engage
Public Sector entities in the
utility's territory.

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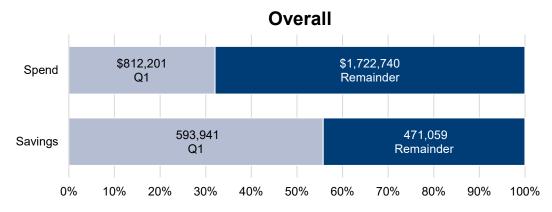
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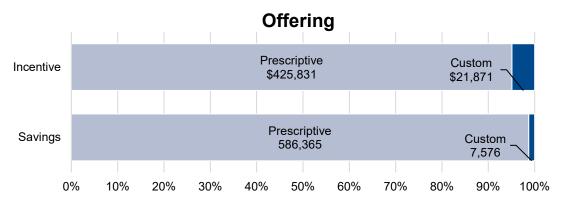
Performance

- Cost effective participation in Q1, achieved 56% of the savings goal with 32% of the budget
- \$/therm was lower than expected
- There were 68 public sector projects in Q1

Customer Engagement

- The Chicago Park District has increased their participation significantly and completed boiler tune-ups at several locations
- City Colleges of Chicago continue to participate, which included installing burner controls and O₂ trim on boilers in Q1
- Customer Survey: Public sector customers gave an average satisfaction score of 10 out of 10







Research and Development (R&D) evaluate innovative technologies and projects for possible future inclusion in programs to achieve additional therm savings. Projects are implemented in collaboration with research organizations. educational institutions. and non-profit organizations. This team is also engaged in Market Transformation (MT) activities to shift the market to greater adoption of energy-efficient technologies. Market Transformation initiatives are expanding new project launches and existing projects as joint IOU MT initiatives

Research and Development and Market Transformation



Areas of focus include:

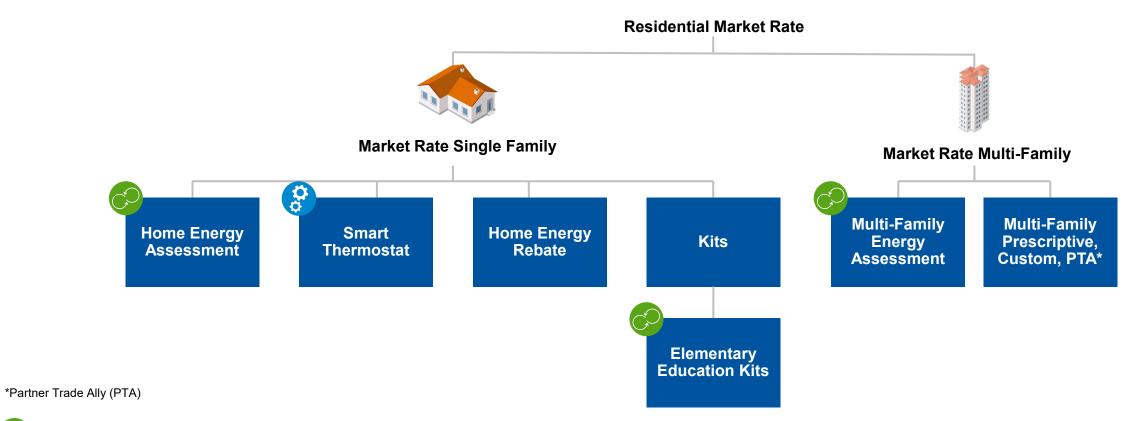
- Gas heat pumps
 - ✓ Residential, commercial, and industrial units
 - ✓ Hybrid heating systems
 - ✓ TA training
- Micro combined heat and power systems
- Battery-operated radiator controls
- Heat recovery with carbon capture
- Low-cost steam trap monitoring systems





Overview of Residential Programs







Joint Programs



Single Family and Multi-Family



Residential Program



Residential single-family offerings provide residential customers access to energy efficiency via two paths—Home Energy Assessment and Home Energy Rebates. The programs are designed to help customers save energy immediately through the direct installation of measures while identifying major upgrades (i.e., furnace or boiler replacement, attic insulation) for future consideration.

Residential Multi-Family Program offers a comprehensive program of assessments, direct install, prescriptive and custom rebates, and partner trade ally projects.

Home Energy Assessment	Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.
Smart Thermostats	A joint utility offering that provides residential customers discounted smart thermostats through the ComEd Marketplace.
Home Energy Rebate	This is a gas-only offering provided in collaboration with local Trade Allies. The program offers rebates on energy-efficient heating, ventilation, air conditioning and water heating equipment and qualifying weatherization projects for residential customers.
Elementary Education	The Elementary Education Program is a free energy efficiency educational program provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers 5th grade energy efficiency lesson plans, equipping teachers with activity guides and take-home kits for students and their families to learn how to save energy by installing no-cost energy-saving products in their homes.
Multi-Family Energy Savings	The Multi-Family Energy Savings program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers free direct installation of energy-saving measures for multi-family buildings.
Prescriptive and Custom Rebates, and Partner Trade Ally (PTA)	A Peoples Gas and North Shore Gas-only offering provided in partnership with vetted Trade Allies. Prescriptive rebates are standard incentive amounts for common types of energy efficiency measures. Custom incentives are awarded for the non-standard technologies or for projects that do not include a one-for-one replacement. This is based on the review of several operating parameters that determine energy savings.





Residential Single Family



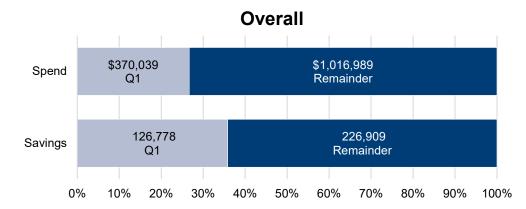
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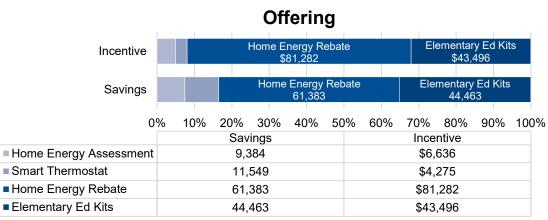
Performance

- Cost effective participation in Q1 achieved 36% of the savings with 27% of the budget
- \$/therm lower than expected for all offerings except Home Energy Assessment which is slightly greater than the goal

Offering Highlights

- Home Energy Assessment: 212 participants
- Home Energy Rebate: 356 participants; these customers gave an average satisfaction score of 8 out of 10
- Elementary Education Kits: 1,735 kits distributed
- Smart Thermostats: 300 participants







Residential Multi-Family



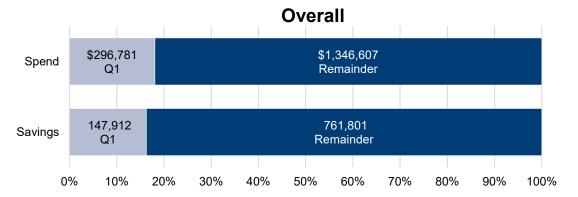
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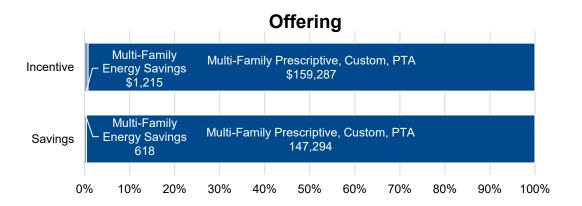
Performance

- Most of the savings are from the Multi-Family Prescriptive, Custom, and Partner Trade Ally (PTA) offerings, with PTAs continuing to leverage existing relationships with customers to drive projects
- In Q1, the offerings achieved 16% of the savings goal with 18% of the budget
- \$/therm is higher than expected at the end of Q1; anticipated to decrease as more projects are completed

Offering Highlights

- Multi-Family Energy Savings: 3 buildings participated
- Prescriptive, Custom, Partner Trade Ally: 22 buildings participated; these customers gave an average score of 9.1 out of 10 when asked how likely they are to recommend the program

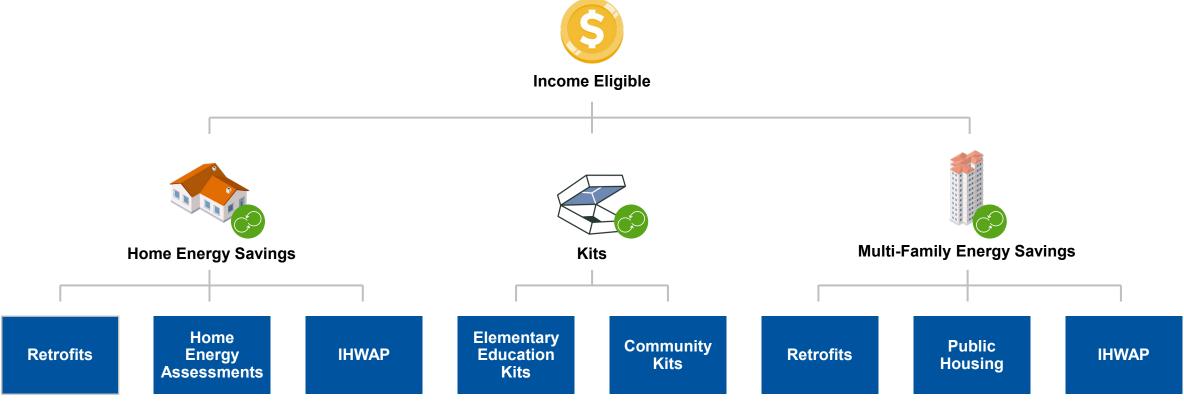








Overview of Income Eligible Programs







Income Eligible Single Family and Multi-Family

Income Eligible Programs
target the underserved
income eligible market,
providing services
designed to make it easy
for single-family and multifamily income eligible
customers to take
advantage of cost-effective
energy saving retrofits.



Income Eligible Program



Illinois Home Weatherization Assistance Program (IHWAP)	Leverage's state and federal funds to supplement incentives from utility programs. The program was designed to help low-income residents save energy and money while increasing the comfort of their homes. With a mission to insulate low-income customers, particularly the elderly, persons with disabilities, families with children, high residential energy users, and households with a high energy burden, to conserve needed energy and to aid those persons least able to afford higher utility costs. Weatherization services are provided to low-income residents through local community action agencies or not for profit agencies.
Home Energy Assessment	Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.
Home Energy Savings Retrofits	Offers direct install products and no-cost weatherization services for Income-Eligible Single-Family home customers. It is delivered jointly with ComEd through approved agencies or partners, e.g. Chicago Bungalow Association.
Income Eligible Multi-Family Savings	Building owners receive free technical assistance to identify energy efficiency opportunities and install measures. Expenses are fully covered by the program, from the direct installation of energy efficiency products into tenants' units (light bulbs, aerators, showerheads, etc.), to common area measures, and more extensive measures requiring building owner co-pay. This program is a joint utility program offering.
Public Housing Energy Savings	Offers prescriptive and custom rebates for gas measures in housing owned by Public Housing Authorities. This program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd.
Multi-Family Income Eligible Partner Trade Ally	A Peoples Gas and North Shore Gas-only offering, delivered by vetted Partner Trade Allies. Trade Allies are given higher rebate amounts to serve geographically income-eligible customers with retrofit measures.
Income Eligible Gas Kits	Provides income-qualified customers with a kit of energy efficiency measures to self-install. The Income Eligible Gas Kits are distributed by ground mail to qualified customers vetted by the Low-Income Home Energy Assistance Program (LIHEAP). Provided in partnership with the Peoples Gas, North Shore Gas and ComEd.



Income Eligible Single Family



Highlights

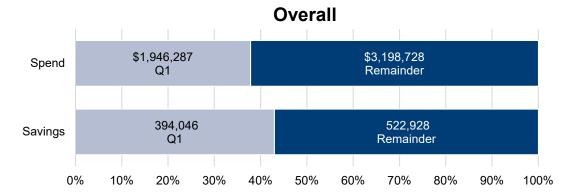
Performance

- Cost effective participation in Q1 achieved 43% of the savings goal with 38% of the budget
- Overall \$/therm is lower than expected with Home Energy Assessment and the kits offerings helping to balance the higher \$/therm offerings (IHWAP and Retrofits)

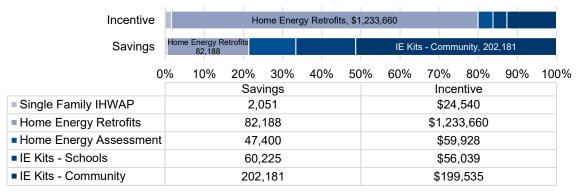
Offering Highlights

- IHWAP Single Family: 3 participants
- Home Energy Retrofits: 184 participants
- Home Energy Assessment: 749 participants
- Elementary Education Kits: 2,445 kits distributed
- · Community Kits: 3,500 kits distributed

Results



Offering





Income Eligible Multi-Family



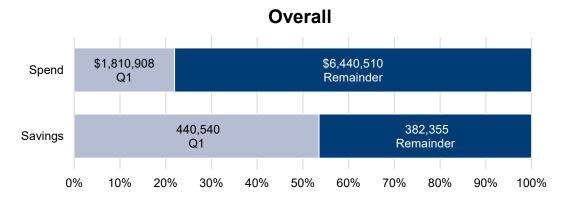
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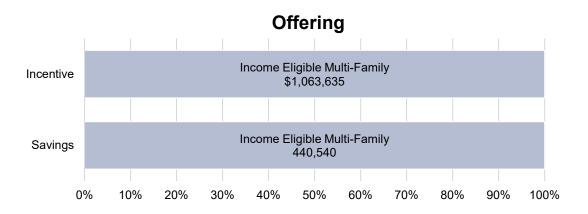
Performance

- Cost effective participation in Q1 achieved
 54% of the savings with 22% of the budget
- \$/therm is less than expected for the Income Eligible Multi-Family Energy Savings offering

Offering Highlights

- Income Eligible Multi-Family Energy Savings:
 149 buildings and 5,087 units participated
- Public Housing: No projects completed in Q1
- Multi-Family IHWAP: 1 building and 83 units participated





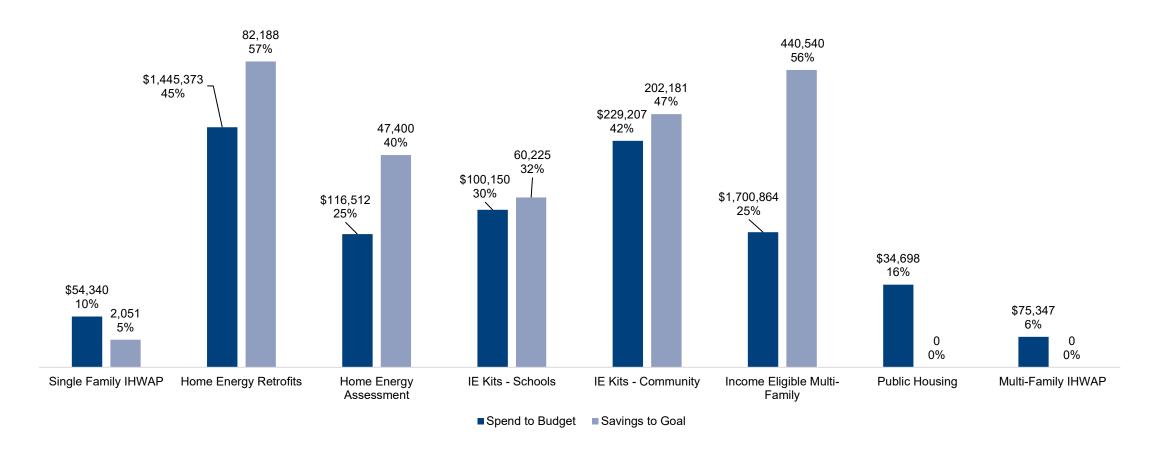




Income Eligible Program



2025 Program Offering Savings and Spend

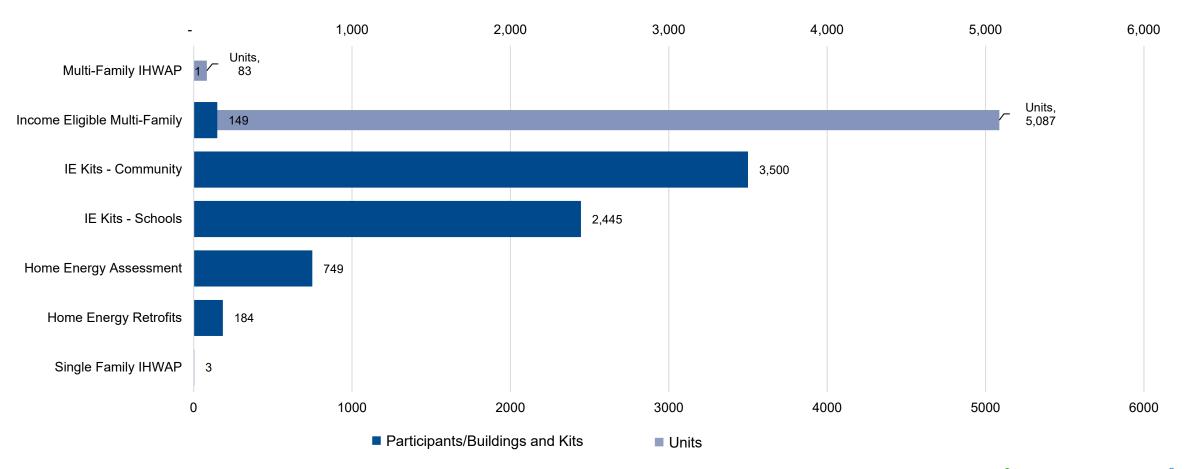




Income Eligible Program



2025 Program Offering Participants



Single Family

• In Q1, 310 single family properties were assessed, and 238 H&S issues were identified: 4 electrical safety, 7 natural gas safety and 80 fire safety. The other issues identified included dryer vents, mold, pests, vermiculite and leaks.

Multi-Family

 In Q1, H&S issues were identified at 14 locations. Two H&S projects were supported to complete pipe insulation and a tune-up at one site and weatherization at a different site. The \$5,950 investment in health and safety enabled \$23,966 in energy efficiency incentives and the achievement of 13,965 therms.



Health & Safety

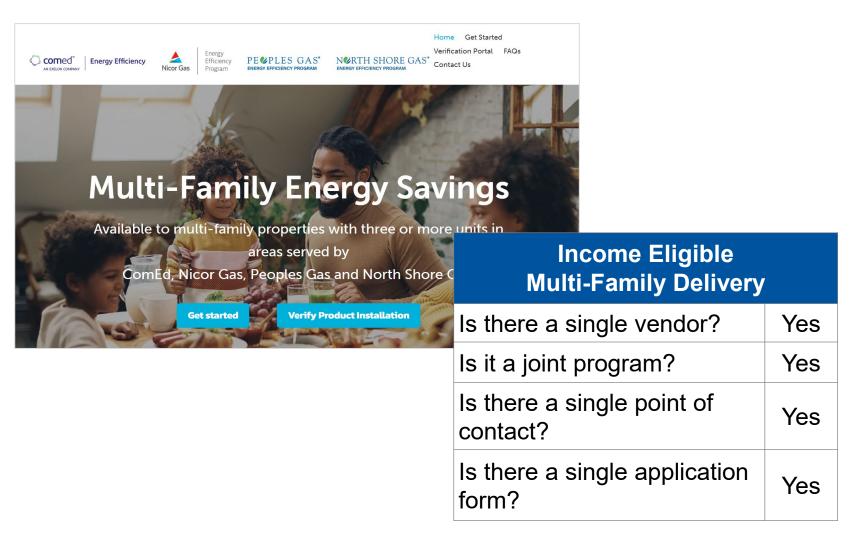


Health & Safety Metrics	Q1 2025
Number of Properties Assessed - Single Family (SF)	310
Number of Properties Assessed - Multi-Family (MF)	60
Number of Properties with identified Health & Safety Issues (SF & MF)	252
Number of Properties deferred due to Health & Safety Issues (SF & MF)	45
Type of Health and Safety Issues Identified:	
Electrical Safety (SF & MF)	4
Natural Gas Safety (SF & MF)	12
Fire Safety (SF & MF)	80
Indoor Air Quality (SF & MF)	6
Other (SF & MF)	149

The Income Eligible Multi-Family offerings are jointly delivered.

Joint Delivery and Coordination







NSG Q1 2025 Performance

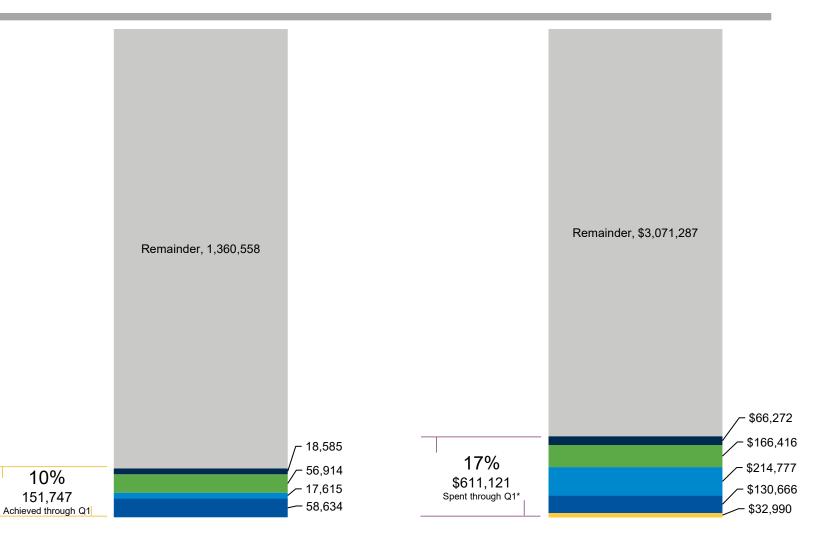


Through Q1 2025, the North Shore Gas Energy Efficiency portfolio achieved 10% of the 2025 savings goal of 1,512,305 therms, spent 17% of the \$3,682,408 program budget, and spent 19% of the \$4,705,756 portfolio budget.

- Public Sector Program
- Business Program
- Income Eligible Program
- Residential Program
- Market Development Initiative

ENERGY SAVINGS

BUDGET SPEND

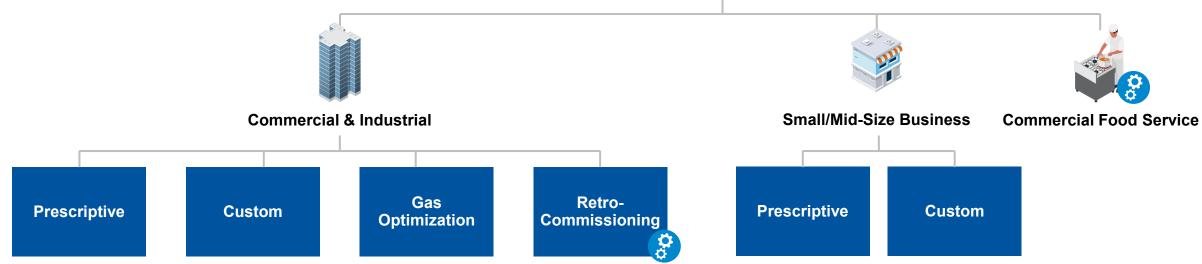


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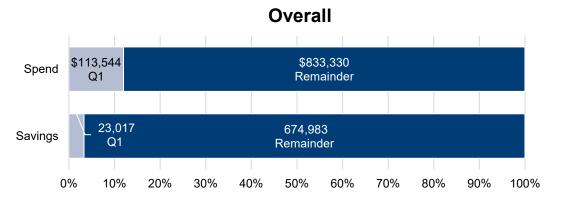
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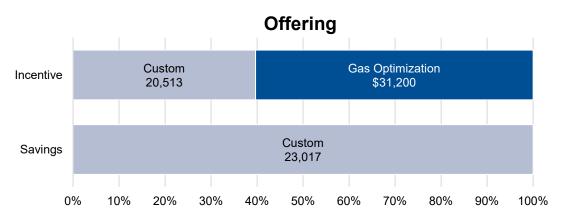
Performance

- Participation in Q1 achieved 3% of the savings goal with 12% of the budget
- \$/therm was higher than expected
- There were 3 C&I projects in Q1

Customer Engagement

- Roquette, an active program participant, completed multiple energy-saving improvements in Q1 including valve replacements, a steam chest project and steam trap testing
- Customer Survey: Commercial customers gave an average satisfaction score of 10 out of 10







Small and Midsize Business



Business Program



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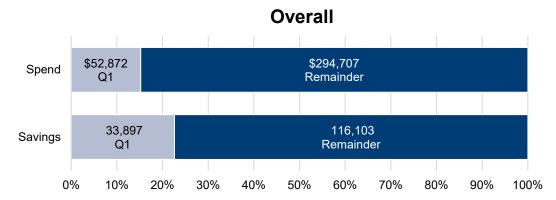
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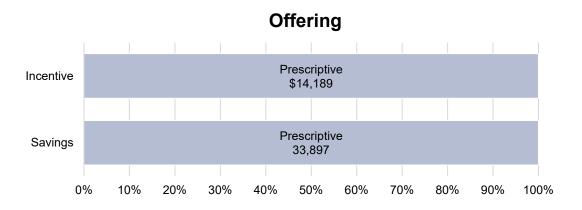
Performance

- Cost effective participation in Q1 achieved 23% of the savings goal with 15% of the budget
- \$/therm was lower than expected
- There were 5 small and midsize business projects in Q1

Customer Engagement

- 85% of the savings in Q1 was achieved by dry cleaning or laundry facilities, which included steam trap testing, seat trap replacements, and a boiler tune-up
- Customer Survey: Small and midsize business customers gave an average satisfaction score of 9 out of 10

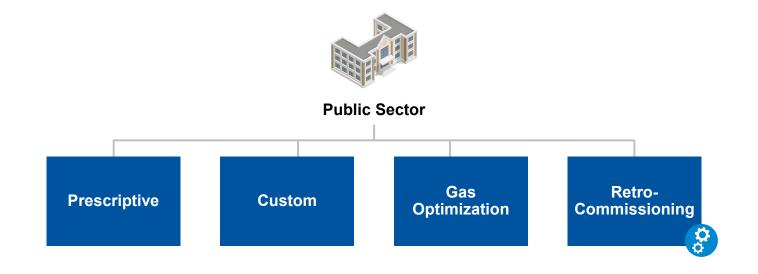








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Prescriptive and Custom Rebates	Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.
	Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.
New Construction Rebates	Rebates are provided towards new building projects or deep renovations, which are designed to exceed regional energy-efficiency code requirements. This is a joint program implemented with partnering utility, ComEd.
Gas Optimization Studies	This comprehensive facility review focuses on gas systems and is like an ASHRAE Level 2 Audit. The study aims to identify custom and prescriptive opportunities. Customers may receive up to \$15,000 for onsite engineering assistance from a 3rd party engineering firm.
Retro- Commissioning	This comprehensive study provides insights into the performance of a facility's existing energy-using systems. To help facilities perform optimally, this program focuses on identifying no- and low-cost energy-saving operational improvements with a simple payback within 18 months. This is a joint program with ComEd, and an approved 3rd party engineering firm conducts the study.
Engineering Studies	These studies focus on large, custom, capital-intensive energy-saving projects. An in-depth implementation study, investment-grade audit or process evaluation is provided focused on one process or project. Customers may receive up to \$15,000 to offset the costs of a 3rd party engineering firm to conduct the study.
Staffing Grant	Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.
Strategic Energy Management	Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data and promoting best practices at the site.





Highlights

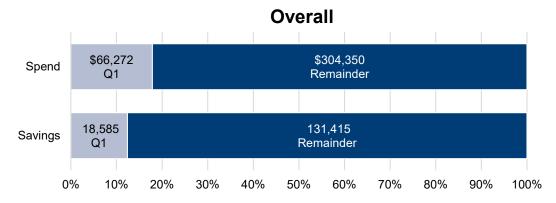
Performance

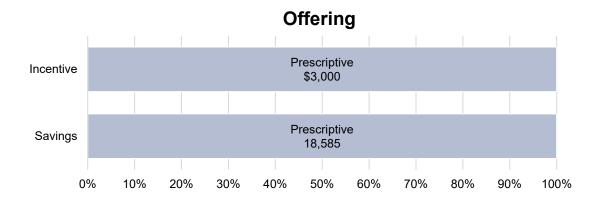
- Participation in Q1 achieved 12% of the savings goal with 18% of the budget
- \$/therm was higher than expected
- There was 1 public sector project in Q1

Customer Engagement

- Continue to see interest from schools, with the Q1 project being a boiler tune-up completed by Highland Park High School
- Customer Survey: Public sector customers gave an average satisfaction score of 10 out of 10

Results







Research and Development (R&D) evaluate innovative technologies and projects for possible future inclusion in programs to achieve additional therm savings. Projects are implemented in collaboration with research organizations. educational institutions. and non-profit organizations. This team is also engaged in Market Transformation (MT) activities to shift the market to greater adoption of energy-efficient technologies. Market Transformation initiatives are expanding new project launches and existing projects as joint IOU MT initiatives

Research and Development and Market Transformation



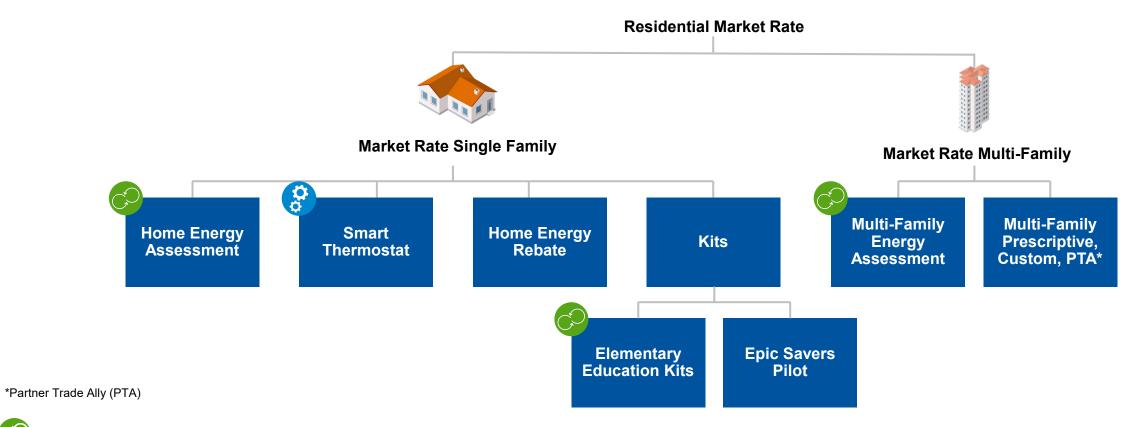
Areas of focus include:

- Gas heat pumps
 - ✓ Residential, commercial, and industrial units
 - ✓ Hybrid heating systems
 - ✓ TA training
- Micro combined heat and power systems
- Battery-operated radiator controls
- Heat recovery with carbon capture
- Low-cost steam trap monitoring systems



Overview of Residential Programs







Joint Programs



Coordinated Programs

Single Family and Multi-Family



Residential Program



Residential single-family offerings provide residential customers access to energy efficiency via two paths—Home Energy Assessment and Home Energy Rebates. The programs are designed to help customers save energy immediately through the direct installation of measures while identifying major upgrades (i.e., furnace or boiler replacement, attic insulation) for future consideration.

Residential Multi-Family Program offers a comprehensive program of assessments, direct install, prescriptive and custom rebates, and partner trade ally projects.

Home Energy Assessment	Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.
Smart Thermostats	A joint utility offering that provides residential customers discounted smart thermostats through the ComEd Marketplace.
Home Energy Rebate	This is a gas-only offering provided in collaboration with local Trade Allies. The program offers rebates on energy-efficient heating, ventilation, air conditioning and water heating equipment and qualifying weatherization projects for residential customers.
Elementary Education	The Elementary Education Program is a free energy efficiency educational program provided in partnership with the Peoples Gas, North Shore Gas and ComEd. The program offers 5th grade energy efficiency lesson plans, equipping teachers with activity guides and take-home kits for students and their families to learn how to save energy by installing no-cost energy-saving products in their homes.
Multi-Family Energy Savings	The Multi-Family Energy Savings program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers free direct installation of energy-saving measures for multi-family buildings.
Prescriptive and Custom Rebates, and Partner Trade Ally (PTA)	A Peoples Gas and North Shore Gas-only offering provided in partnership with vetted Trade Allies. Prescriptive rebates are standard incentive amounts for common types of energy efficiency measures. Custom incentives are awarded for the non-standard technologies or for projects that do not include a one-for-one replacement. This is based on the review of several operating parameters that determine energy savings.



Residential Single Family



Highlights

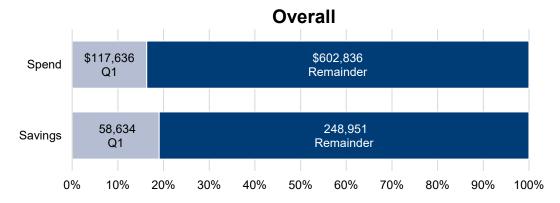
Performance

- In Q1, achieved 19% of the savings with 16% of the budget
- \$/therm lower than expected for Smart Thermostats and Home Energy Rebate

Offering Highlights

- Home Energy Assessment: 38 participants
- Home Energy Rebate: 240 participants; these customers gave an average satisfaction score of 8.5 out of 10
- Elementary Education Kits: 239 kits distributed
- Smart Thermostats: 114 participants

Results





	Savings	Incentive
Home Energy Assessment	1,764	\$1,103
■ Smart Thermostat	5,317	\$1,825
■ Home Energy Rebate	45,522	\$55,368
■ Elementary Ed Kits	6,031	\$6,255





Residential Multi-Family



Highlights

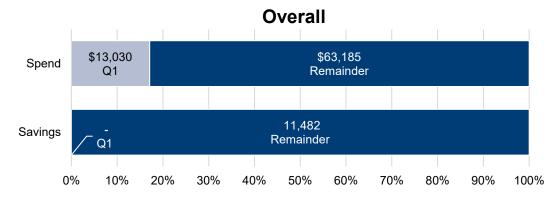
Performance

- In Q1, there were no project completions
- \$/therm was not available due to no project completions
- With the continued high participation and customer interest in North Shore Gas Income Eligible Multi-Family, budget was shifted to the income eligible offerings this cycle

Offering Highlights

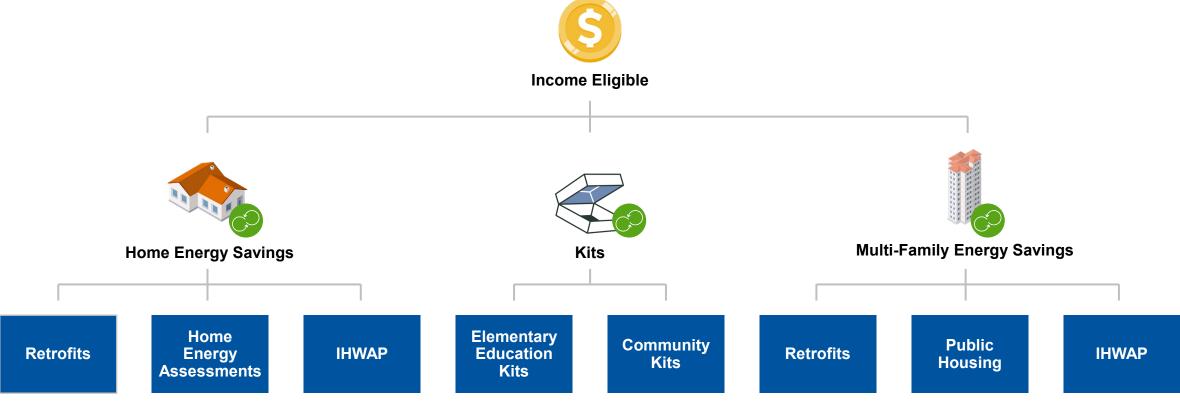
- There were no completed Multi-Family projects in Q1, however, the pipeline is in progress and projects are expected to be completed in upcoming months
- Multi-Family Energy Savings: No projects were completed in Q1
- Prescriptive, Custom, Partner Trade Ally: No Projects were completed in Q1

Results





Overview of Income Eligible Programs







Income Eligible Single Family and Multi-Family

Income Eligible Programs target the underserved income eligible market, providing services designed to make it easy for single-family and multifamily income eligible customers to take advantage of cost-effective energy saving retrofits.

Income Eligible Program



Illinois Home Weatherization Assistance Program (IHWAP)	Leverage's state and federal funds to supplement incentives from utility programs. The program was designed to help low-income residents save energy and money while increasing the comfort of their homes. With a mission to insulate low-income customers, particularly the elderly, persons with disabilities, families with children, high residential energy users, and households with a high energy burden, to conserve needed energy and to aid those persons least able to afford higher utility costs. Weatherization services are provided to low-income residents through local community action agencies or not for profit agencies.
Home Energy Assessment	Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.
Home Energy Savings Retrofits	Offers direct install products and no-cost weatherization services for Income-Eligible Single-Family home customers. It is delivered jointly with ComEd through approved agencies or partners.
Income Eligible Multi-Family Savings	Building owners receive free technical assistance to identify energy efficiency opportunities and install measures. Expenses are fully covered by the program, from the direct installation of energy efficiency products into tenants' units (light bulbs, aerators, showerheads, etc.), to common area measures, and more extensive measures requiring building owner co-pay. This program is a joint utility program offering.
Public Housing Energy Savings	Offers prescriptive and custom rebates for gas measures in housing owned by Public Housing Authorities. This program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd.
Multi-Family Income Eligible Partner Trade Ally	A Peoples Gas and North Shore Gas-only offering, delivered by vetted Partner Trade Allies. Trade Allies are given higher rebate amounts to serve geographically income-eligible customers with retrofit measures.
Income Eligible Gas Kits	Provides income-qualified customers with a kit of energy efficiency measures to self-install. The Income Eligible Gas Kits are distributed by ground mail to qualified customers vetted by the Low-Income Home Energy Assistance Program (LIHEAP). Provided in partnership with the Peoples Gas, North Shore Gas and ComEd.



Income Eligible Single Family



Highlights

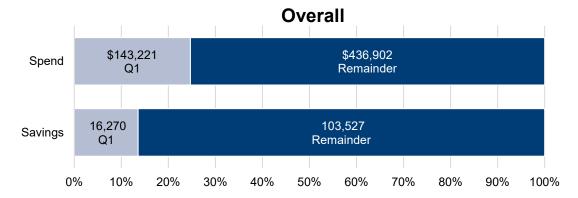
Performance

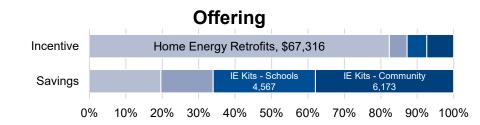
- In Q1, achieved 14% of the savings with 25% of the budget
- \$/therm is higher than expected for all offerings except Home Energy Assessment

Offering Highlights

- For the Income Eligible Program, the North Shore Gas plan budget is much smaller than the Peoples Gas budget, coming in at 7% comparatively. This results in less interest from agencies and Trade Allies and a barrier the team continues to work to resolve
- IHWAP Single Family: No Q1 participants
- Home Energy Retrofits: 10 participants
- Home Energy Assessment: 43 participants
- Elementary Education Kits: 184 kits distributed
- Community Kits: 106 kits distributed

Results





	Savings	Incentive
Home Energy Retrofits	3,191	\$67,316
■ Home Energy Assessment	2,339	\$3,982
■ IE Kits - Schools	4,567	\$4,423
■ IE Kits - Community	6,173	\$6,040



Income Eligible Multi-Family



Highlights

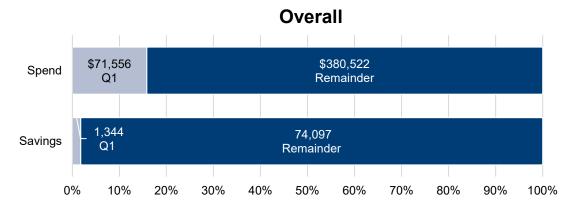
Performance

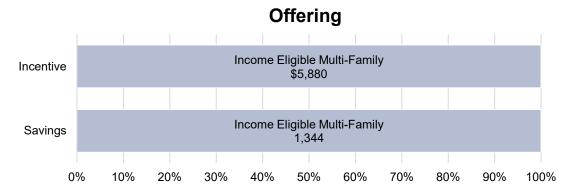
- In Q1, achieved 2% of the savings with 16% of the budget
- \$/therm is higher than expected

Offering Highlights

- Income Eligible Multi-Family Energy Savings: 3 buildings and 390 units participated
- Public Housing: No projects were completed in Q1
- Multi-Family IHWAP: No projects were completed in Q1

Results





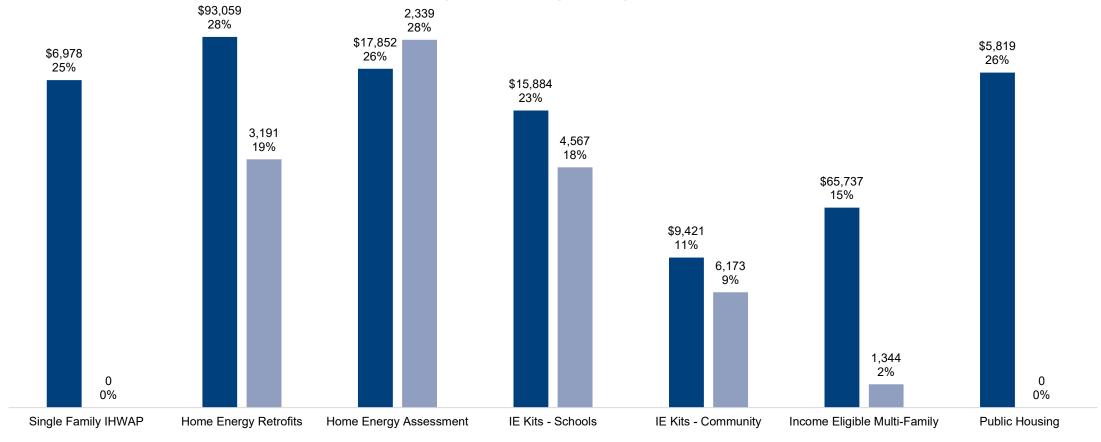




Income Eligible Program



2025 Program Offering Savings and Spend



■ Spend to Budget ■ Savings to Goal

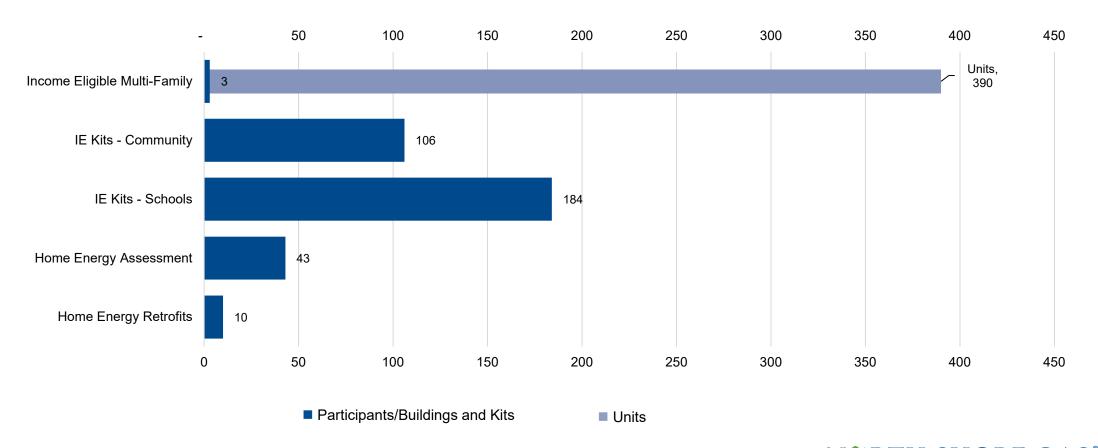




Income Eligible Program



2025 Program Offering Participants



Single Family

 In Q1, 13 single family properties were assessed, and 9 of these properties had H&S issues identified, including: 2 fire safety, 3 removing moisture damage, 2 vapor barriers, 1 mold remediation and 1 mouse infestation.

Multi-Family

 In Q1, 3 H&S projects enabled a large weatherization project. The H&S project included 4,200 square foot of ceiling mitigation and insulating 408 flex ducts and roof caps. The effort focused on 15 buildings serving 216 units representing a H&S investment of \$355/unit.





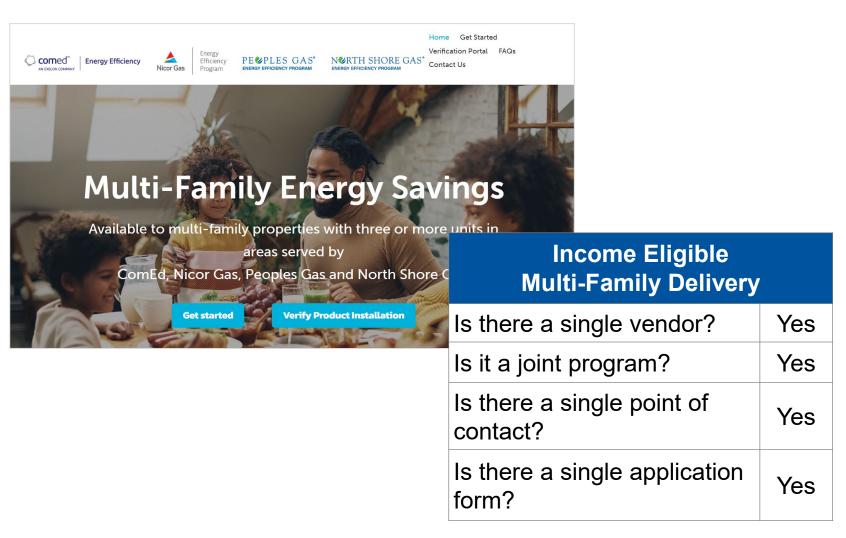
Health & Safety Metrics	Q1 2025
Number of Properties Assessed - Single Family (SF)	13
Number of Properties Assessed - Multi-Family (MF)	1
Number of Properties with identified Health & Safety Issues (SF & MF)	9
Number of Properties deferred due to Health & Safety Issues (SF & MF)	0
Type of Health and Safety Issues Identified:	
Electrical Safety (SF & MF)	0
Natural Gas Safety (SF & MF)	0
Fire Safety (SF & MF)	2
Indoor Air Quality (SF & MF)	0
Other (SF & MF)	7



The Income Eligible Multi-Family offerings are jointly delivered.

Joint Delivery and Coordination







Market Development Initiative Update

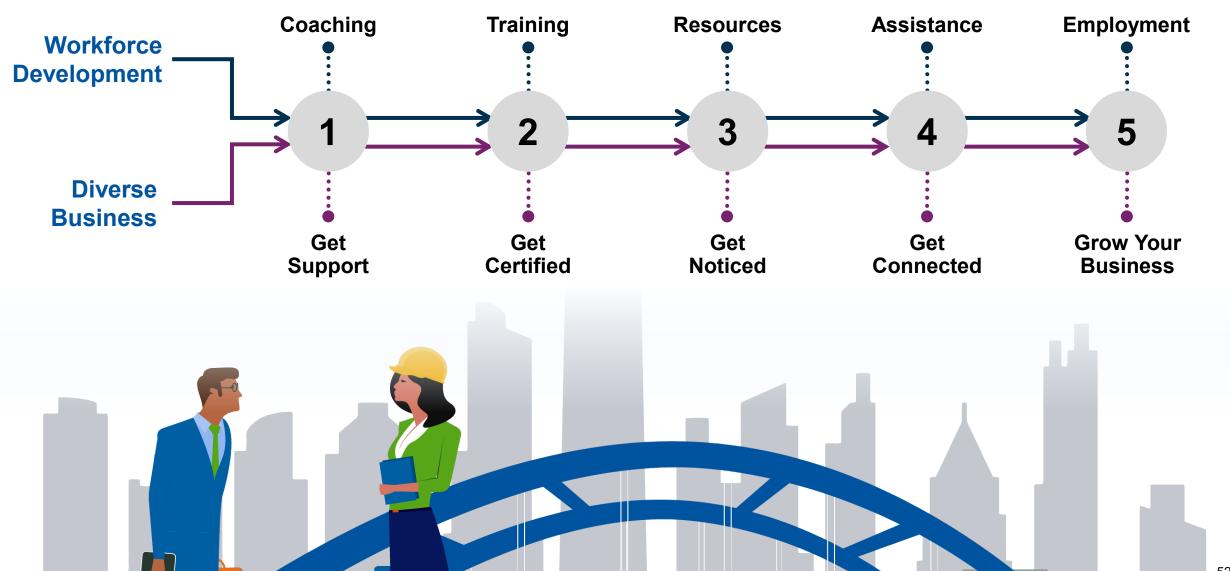






MDI Impact Update





PEOPLES GAS°
NORTH SHORE GAS°
ENERGY EFFICIENCY PROGRAMS

Workforce
Development
Impacts to Date



575Career Coach Engagements



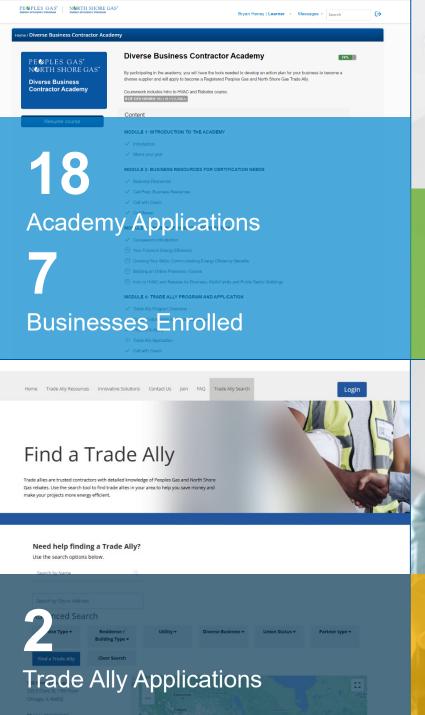


16
One-Time Payments for Training Graduates

512

External Training/Resource Referrals





Minority Business Women-Owned Disability Owned Enterprise Small Business Business (NBSDC) (SBA) (Disability:IN) Minority / LGBTBE Women-Owned Certification Business **Certification Applications** Submitted

PEOPLES GAS°
NORTH SHORE GAS°
ENERGY EFFICIENCY PROGRAMS

Diverse Business Impacts to Date



4
Academy Graduates



\$9,000
Cumulative Microgrants Paid



- Midwest Energy Solutions Conference
 - ✓ Coordinated utility MDI educational session
- Advocate Council Meeting
 - ✓ Shared and gathered feedback on initiative progress
- Chicago Public Schools Renewable Energy & Solar Skilled Trades Event
- Diverse Business Academy
 Graduation for Minnich Insulation



Advocate Council Meeting held in March



Diverse Business Academy Grad, Minnich Insulation, accepting their graduation certificate







Q1 2025 Marketing and Outreach Recap

ENGAGEMENT

Outreach Events

We attended 17 events in the Peoples Gas territory in Q1; two were gas-only, with another 22 gas-only events planned across both territories

Customer Communications

Business and Public Sector

- Energy Insights e-NewsletterMulti-Family
- Energy Reserve e-Newsletter

HIGHLIGHTS

New Transit Posters

Posters were added to the social, digital, and radio ads that were already in the market for the 'Cozy up to energy savings' campaign

Sharing on Social

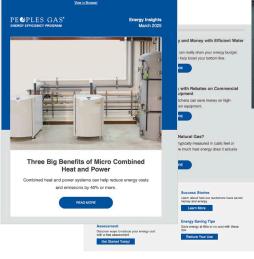
Five social media posts shared stories ranging from energy-saving tips to congratulating Minnich Insulation on their MDI graduation



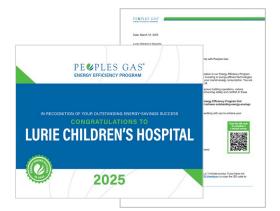
Q1 Marketing Highlights: Business and Public Sector

- Energy Insights, a quarterly educational email, was sent in March
- Customers continue to be recognized for their success saving energy with monthly thank you letters and quarterly appreciation events
- Small and Midsize Business Partner Trade Allies can more easily access and use their ID Cards with an updated process and step-by-step instructions

Energy Insights



Thank You Certificates/Letters



Customer Appreciation Event



Partner Trade Ally (PTA) Identifier Card







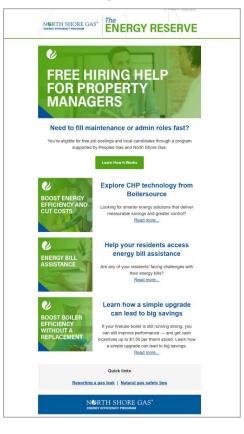
Q1 Marketing Highlights: Residential and Multi-Family

- The North Shore Gas Epic Savers residential kit pilot has transitioned into an offering within the residential program this year
- Multi-Family Partner Trade Allies can more easily access and use their ID Cards with an updated process and step-by-step instructions

Multi-Family Partner Trade Ally (PTA) Identifier Card



Multi-Family Newsletter



Q1 Spotlight: Community Events

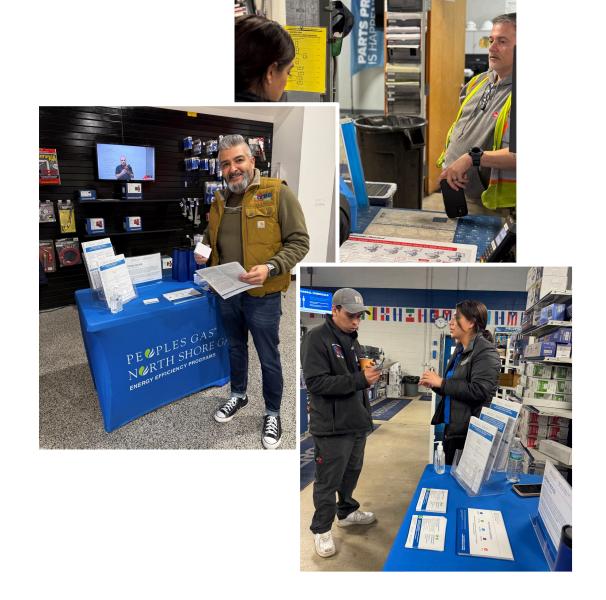
Name	Host	Date
20th Ward Coat Drive	Alderman Jeanette B Taylor	2/1/25
Project H.O.O.D. Energy Assistance Expo	Project H.O.O.D.	3/1/25





Q1 Spotlight: Trade Ally Events

Name	Event Host	Date
Table Event	Ferguson	2/11/25
Distributors Training	Able Distributors	3/6/25
Table Event	Ferguson	3/11/25









Peoples Gas 8,749 followers 2mo · §

Our Energy Efficiency Team just earned an award for their outreach and engagement with customers to make them aware of ways to reduce energy usage and lower bills! Our team proudly accepted the Midwest Energy Efficiency Alliance "Inspiring Efficiency Award" at the Midwest Energy Solutions Conference. If you'd like to work with us to save money and energy, here's how: https://lnkd.in/gh8MUX8d



€€© You and 157 others

17 comments · 7 reposts

Campaign Jan. – Mar. 2025

Out-of-Home (OOH) Advertisements







Q1 2025 Trade Ally Recap

ENGAGEMENT Training Opportunities

Webinar topics included:

- 2025 Program Year Updates
- Gas Absorption Heat Pumps
- Micro Combined Heat & Power (mCHP)
- Burner Optimization

MDI Opportunities

Trade Allies can register to post job openings for MDI graduates

HIGHLIGHTS

Trade Allies can earn free CEUs

The Trade Ally Learning Center has a wealth of courses, including 7 courses that will earn Trade Allies BPI CEUs

New: Find a Trade Ally directory

Customer can now search our online directory to find a Trade Ally that meets their needs





The Peoples Gas Light and Coke Company and North Shore Gas Company provide these qualitative Quarterly Reports containing a program brief on Q1 activities of Program Year 2025. These reports are accompanied by the quantitative reports, which detail the program savings, costs, and results. These reports are provided pursuant to Section 6.6 of the Illinois Energy Efficiency Policy Manual Version 2.0 (effective January 1, 2020).

Data presented in this document is based on preliminary results and is subject to revision and evaluation adjustments.

