PY2026 Energy Efficiency Review
Illinois Stakeholder Advisory Group

Presented by: Nicor Gas EEP Team

November 10, 2026

Nicor Gas | Energy Efficiency Program

Impact

318M+
in incentives since 2011

- Residential and multi-family customers: energy-saving kits and home assessments
- Commercial and public sector customers: building system optimization, energy-saving projects
- Income-qualified customers: comprehensive energy upgrades at no cost
- Rebates for energy-efficient products and improvements

286M+
first year therms saved since 2011

- Avoids more than 1.51M metric tons of CO2 emissions
- Equivalent to the CO2 emissions generated by 352K passenger vehicles over the course of a year



1.48M+
customers in 643 communities Have participated

- $214 average incentive per customer
- Engaged 231K elementary school students in energy efficiency education



$2.91B
Economic activity spurred since 2011

- 11.1K jobs supported since 2011
- $174M spent with diverse suppliers
- $1.02B wages supported since 2011

Portfolio Summary

2026 Portfolio Results

10.50M Net savings to date	**71.9%** Percent of planned savings	**14.6M** Annual savings goal
$38.8M Spend to date	**67.1%** Percent of planned spend	**$57.8M** Annual budget

Key portfolio highlights

- 26,867 customers participated in our programs
- Annual emission reductions: 59,546 metric tons CO_2
- Income-eligible was the largest sector with 35% of the total spend

2026 Program Production

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Residential Programs

5	3.24M	$9.40M
Programs	Net therm savings to date	Spend to date

Key highlights

- The Air Sealing and Insulation offering through the third quarter has served 1,669 single-family homes (68% of the annual goal) and 438 multi-family units (74% of the annual goal).
- The Self-Assessment Portal program has served 954 homes, which is 95% of its annual goal. The program has leveraged email marketing campaigns to boost participation. Through the third quarter the program has spent 76% of its annual incentives and has saved 78% of its annual therm goal.
- The Central Plant Optimization Program (CPOP) has been a successful program through the third quarter serving multi-family buildings with central plants. Key drivers to the success of the program so far this year can be attributed to boiler tune-ups, pipe insulation, and steam trap installations.
- The Smart Neighborhood Builder Program surpassed its annual participation goals by Q3 2026, reaching 2,213 homes. Program engagement remained strong throughout the year, with 21 builders participating, including 5 new builders.
- The Elementary Energy Education Program experienced strong demand and achieved its annual goals by Q2 2026. A total of 35 schools participated in the program during the year.

Income-Eligible Programs

5 Programs	**1.34M** Net therm savings to date	**$13.7M** Spend to date
$705K Total Health and Safety spending	**$120K** Single-family Health and Safety spending, non-IHWAP	**$474K** Multi-family Health and Safety spending, non-IHWAP

Key highlights

- Single Family Retrofits completed 111 projects in Q3, delivering over $1M in gas incentives and over 56,000 therms in savings.
- The Community Comfort Rockford pilot began serving over 40 Rockford homes in Q3, with four homes already receiving HVAC or weatherization upgrades and the rest expected to complete in Q4. In Elgin, six past-pilot customers with mechanicals over 18 years old were offered replacements, and three received furnace, water heater or boiler upgrades in Q3, with the other three scheduled for Q4.
- Multi Family Retrofits completed a gas absorption heat pump project at a 22-unit income-eligible MF building in Broadview, delivering $72,690 in incentives and 1,830 therms saved
- AHNC Program demonstrated strong participation in 2026, incentivizing five projects representing a total of 208 homes.

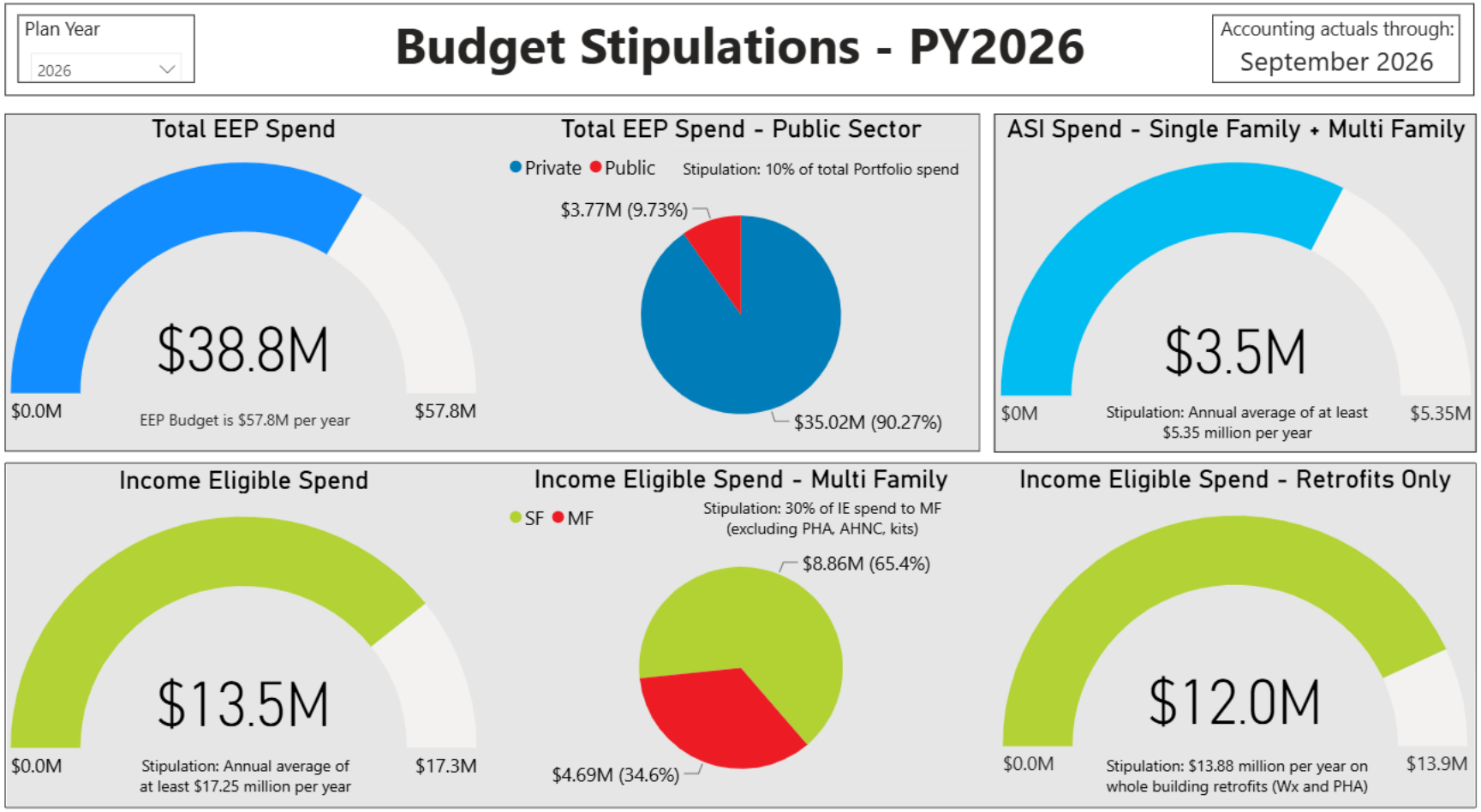
Business Programs

5	5.92M	$7.91M
Programs	Net therm savings to date	Spend to date

Key portfolio highlights

- Through Q3 2026, the C&I portfolio is at 76% of the annual therm goal and 75% of the annual incentive goal, positioning the portfolio to finish the year ahead of plan on therm savings while catching up to planned incentive spend.
- Nicor Gas has strong confidence in achieving the 10% Public Sector spend stipulation. A waste heat recovery project at Argonne National Laboratory is anticipated close in Nov 2026.
- Business Optimization Program remains the strongest performing program in the portfolio, already achieving 96% of its therm goal and positioned to exceed annual targets while remaining within budget.
- Small Business has nearly achieved its annual therm goal and continues to build momentum through agricultural participation, community partnerships, and municipal engagement opportunities.
- SEM – The 3Q submitted 262k therms towards the full year SEM savings forecast of 1.33M therms. This brings YTD SEM savings to 1.1M therms, which is 82% of full year forecast.

Stipulations



Weighted Average Measure Life

11.71 yrs

Stipulation ≥11.91 years

Tier 1 Diverse Spend

$20.7M

Tier 2 Diverse Spend

$1.39M

Total Diverse Spend

$22.1M

Customer Engagement

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Community Connection Center (C3)

Expanding Customer Support

Introduced in 2022, C3 continues to serve as a one-stop-shop for customers to discover and access energy efficiency programs, bill payment assistance and community resources that fit their needs.

To date, we have been able to provide resources to more than 350,000 customers through a variety of support services.



C3 at-a-glance 2026 stats*:

nicorgas.com/c3

314,196
Customers Received Grants and Discounts

$23.5M
Grants and Discounts Received by C3 Customers

1,206
Customers Used Energy Efficiency Program

187,204
Therms Saved via Energy Efficiency Program

350,067
Total Community Outreach Contacts

57,510
Pounds of Food Distributed



**Stats through October 2026*

Supporting Communities

Community Connection Resource Fairs

- Through the end of 2026, C3 will host **15** Community Connection Resource Fairs, serving over **70** under resourced communities providing groceries and resources
- Collaborating with Top Box Foods and close to **100** unique community resources to provide over **3,500** food packages and support
- Over **190** Nicor Gas employees have volunteered at these fairs this year







Operation Warm

- This year, Nicor Gas will provide **800** students at Title 1 schools in Streamwood and Hazel Crest with new winter coats
- A total of **1,600** coats will be distributed to children in need throughout the Nicor Gas service territory

2026 Trade Ally Summit and Expo

- Trade allies are key to increasing customer trust and participation in the Nicor Gas Energy Efficiency Program
- This spring, close to **230** participants attended a half-day event designed to educate contractors and vendors about available offerings that would help customers lower their bills, create healthier spaces and increase their efficiency
- Nicor Gas hosted more than **30** expo vendors and held **12** educational sessions, providing contractors with access to program and industry experts







Community Comfort

Community Comfort (CC) offering:

- Concentrates outreach efforts on specific neighborhoods where energy-saving improvements can make the greatest impact
- Leverages local outreach groups and grassroots efforts to increase community participation
- Includes new small business effort, providing assessments, free products and rebates for qualifying improvement



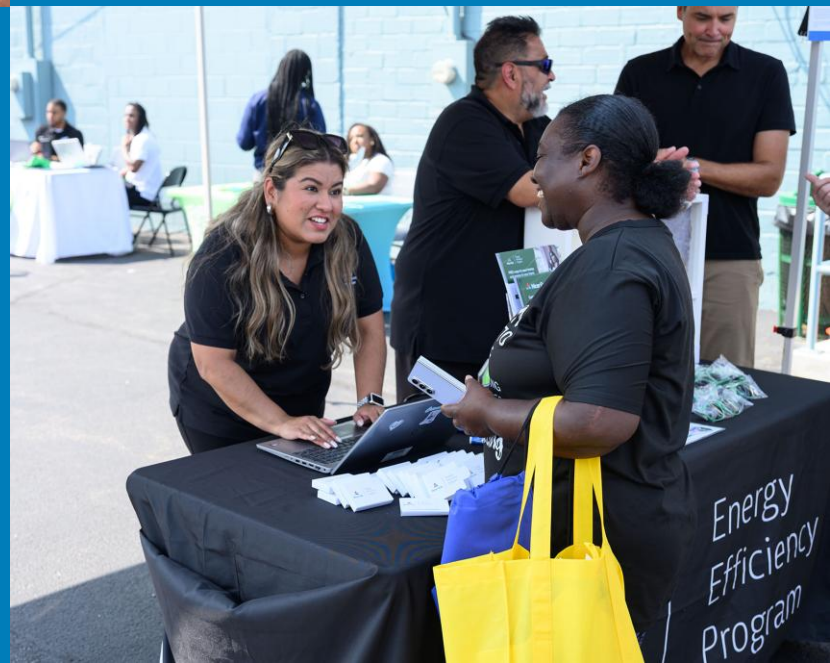
2026 Rockford CC activities to date:

- 2 neighborhood community events
- Over 100 interested households
- 35 projects scheduled or currently in progress
- Ongoing small business outreach



Qualifying customers receive FREE weatherization services:

- Air sealing
- Insulation for attic, basement, and/or walls
- Heating equipment repairs or replacements



Market Development Initiative (MDI)

Developed in 2022, the Market Development Initiative (MDI) was designed to address two critical industry needs: developing a skilled energy efficiency workforce and helping small contractors grow sustainable businesses.

In 2026, MDI provided:

- **16 energy efficiency contractors** in our service territory with key training and resources through our Trade Ally Development Program, including advanced certification opportunities and back-office support
- **11 individuals that are new to the energy efficiency field** with the necessary skills and Building Performance Institute (BPI) certifications to begin a competitive career in the weatherization industry
- **6 individuals that are already employed by weatherization contractors** with advanced BPI certifications to make them more competitive in the field and enhance their career growth
- **5 graduates of the newly created administrative cohort** with hands-on training in customer service, scheduling, rebate processing, social media, web management and other administrative functions that support weatherization and HVAC contractors






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