

2022

Quarterly Report Second Quarter

April 1, 2022 – June 30, 2022



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Portfolio summary

Year-to-date results

January 1, 2022-December 31, 2022

3.03M

Net savings
to date

21.5%

Percent of
planned savings

14.1M

Annual
savings goal

\$17.2M

Spend
to date

37.7%

Percent of
planned spend

\$45.7M

Annual
budget

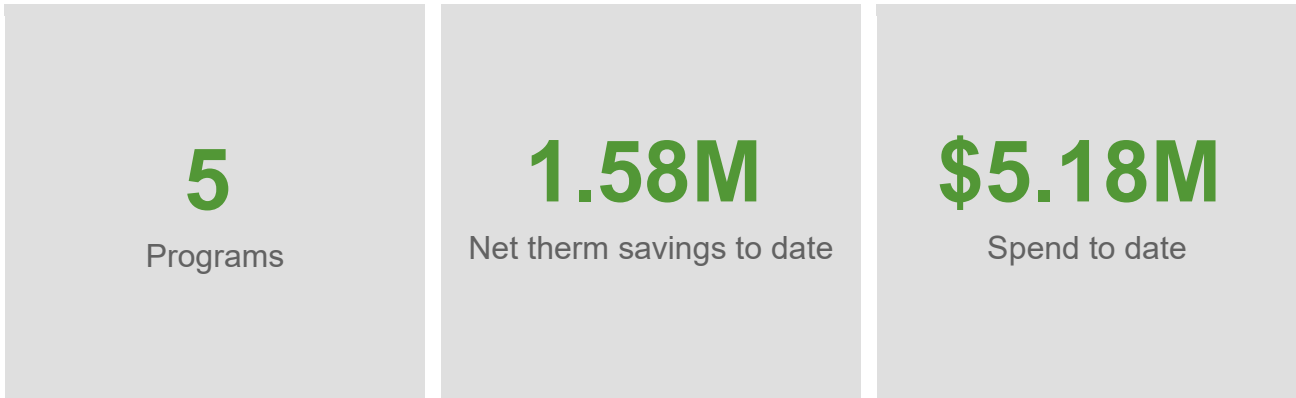
Key portfolio highlights

- Within our Residential New Construction offering during the Second Quarter 511 homes were completed, making the total homes completed for the year 930. This equates to 48.4% of the annual goal.

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- Income Eligible - To date, in 2022, we have served 595 single family homes and 875 multi-family units through our retrofits program.
- Business New Construction in the Second Quarter completed a total of 7 commercial/ industrial projects were completed. Of which, all 7 were private sector projects.

Residential programs



Key highlights

- The MF Direct Installation portion of MF continues to perform through 2022, achieving 75% of the annual savings goal.
- Within our Residential New Construction offering during the Second Quarter 511 homes were completed, making the total homes completed for the year 930. This equates to 48.4% of the annual goal.
- The HEER offering through June 30, 2022 has incentivized over 4,700 high efficiency furnaces and boilers as well as over 1,000 smart thermostats to our customers.

Program overviews

Home Energy Efficiency Rebates (HEER)

The objective of the Home Energy Efficiency Rebate (“HEER”) Program is to obtain energy savings by overcoming market barriers to the purchase, installation and maintenance of high-efficiency natural gas space-heating equipment as well as other targeted measures in residential applications.

Nicor Gas Company
Energy Efficiency Program – Plan Year 2022
Quarterly Report: Second Quarter



Residential programs

Home Energy Savings (HES)

The Home Energy Savings (“HES”) program is a whole-house single-family weatherization program with the objective to obtain natural gas savings in existing single-family buildings by overcoming market barriers to the installation of energy efficiency measures. The HES program provides weatherization and shell improvement opportunities using standard, prescriptive and whole-house approaches. This offering consists of a home energy assessment (HEA) and air sealing and insulation (ASI) components.

Multi-family (MF)

The Multi-Family Program (“MF”) addresses residential (living units) and commercial (communal areas, central plants) energy efficiency opportunities available in multi-family buildings. The program aims to overcome market barriers to the installation of energy efficiency measures in multi-family buildings by offering comprehensive assessments, technical assistance and incentives. MF provides property owners with turnkey services to reduce energy and water use in residential living units, communal areas and in the building shell.

Residential New Construction (RNC)

The objective of the Residential New Construction Program (“RNC”) is to obtain energy savings by increasing the energy efficiency of single-family and duplex new construction homes. The program provides participating new home builders and their verifier companies a financial incentive to either a) exceed state and local building code requirements regarding duct and air sealing, along with the installation of specific high-efficiency equipment, or b) install prescriptive high-efficiency equipment only.

Energy Education and Outreach

The energy education and outreach program is intended to enhance residential customers’ understanding of energy usage in their homes and educate these customers

Residential programs

Home Energy Efficiency Rebates (HEER)

Savings achieved to date – 831,102 Net Therms

- Through June 30, 2022, the Program has incentivized over 4,700 high efficiency furnaces and boilers as well as over 1,000 smart thermostats to our customers.
- In the second quarter, the most popular measure installed by customers was the >95% AFUE high efficiency furnace with over 2,600 incentivized.
- The Program began offering rebates for tankless water heaters on January 1st, 2022, and participation has been higher than expected with 63 incentivized through the second quarter.

Home Energy Savings (HES)

Savings achieved to date – 117,583 Net Therms

- Through June 30, 2022 the Program has been able to provide over 2,700 customers within home energy assessments.
- Through June 30, 2022, the Program has been able to provide over 400 customers with virtual home energy assessments.
- Through June 30, 2022 the Air Sealing and Insulation portion of HES has served 468 homes.

Residential programs

Multi-family (MF)

Savings achieved to date – 150,904 Net Therms

- The MF Direct Installation portion of MF continues to perform through 2022, achieving 75% of the annual savings goal.
- The MF Central Plant Optimization portion of MF continues to see strong performance in 2022, achieving 68% of the annual savings goal.
- The prescriptive and custom portion of MF has continued to see lower-than-expected participation.

Residential New Construction (RNC)

Savings achieved to date – 166,452 Net Therms

- In the Second Quarter, 511 homes were completed, making the total homes completed for the year 930. This equates to 48.4% of the annual goal.
- Within the RNC program the most popular package through the Second Quarter has been our Prescriptive Package with 515 homes meeting the requirements and receiving incentives.

Residential programs

Energy Education and Outreach

Energy Saving Kits (“ESKs”)

Savings achieved to date – 316,452 Net Therms

- In the Second Quarter, 611 water-saving kits and 1,042 weatherization kits were distributed to customers, a total of 1,653 kits.
- The most popular kit requested by customers in the Second Quarter was the weatherization kit. In the Second Quarter weatherization kits made up 63% of all kits distributed.

In the Second Quarter, 611 water-saving kits and 1,042 weatherization kits were distributed to customers, a total of 1,653 kits.

Elementary Education Kits (“EEKs”)

Savings achieved to date – 0 Net Therms

- In the Second Quarter, 4,334 Joint school kits and 1,025 Nicor Only kits were delivered to schools, a total of 5,359 kits.
- School selection is intentional and focuses on enrolling schools from various socioeconomic levels and racially diverse student populations as well as include up to five schools, each year, specifically focused on students with special needs.

Home Energy Reports (“HER”)

Savings achieved to date – 0 Net Therms

- Through the Second Quarter the Company has worked with the Implementation Contractor to prepare for the delivery of Home Energy Reports (HER).
- As of the Second Quarter, the plan is to begin delivering Home Energy Reports via email and printed mail to customers in August.

Income-eligible programs

Income-eligible programs



Key highlights

- Affordable Housing new construction has attained 58% of the planned savings and 78% of the planned incentive spend, year to date.
- To date, in 2022, we have served 595 single family homes and 875 multi-family units through our retrofits program.

Program overviews

Income-eligible programs

The objective of the Income-Eligible Energy Efficiency (“IE”) program is to provide broad and deep energy efficiency opportunities to income-eligible customers living in single-family homes and multi-family buildings, and for the construction of new energy-efficient affordable housing. This program includes:

- Single Family and Multi-Family Weatherization and Retrofits
- Health and Safety
- PHA/Multi-Family Buildings
- Affordable Housing New Construction (AHNC)

Income-qualified programs

Single Family/Multi-family Weatherization and Retrofits Program overview

- Savings achieved to date – 118,586 Net Therms
- To date, in 2022, we have served 125 single family homes through the Single-Family weatherization offering.
- To date, in 2022 we have served 595 single family homes and 875 multi-family units through our retrofits program.
- We are currently seeing a bit higher price per therm, within our Single-Family Weatherization due to higher project costs.

Health and Safety Program overview

- Savings achieved to date – 0 Net Therms
- First half of the year we have been working on program design, partnership relationships, The initial target community has been defined for pilot operations. In depth analysis to of measures for program is currently underway.

Income-qualified programs

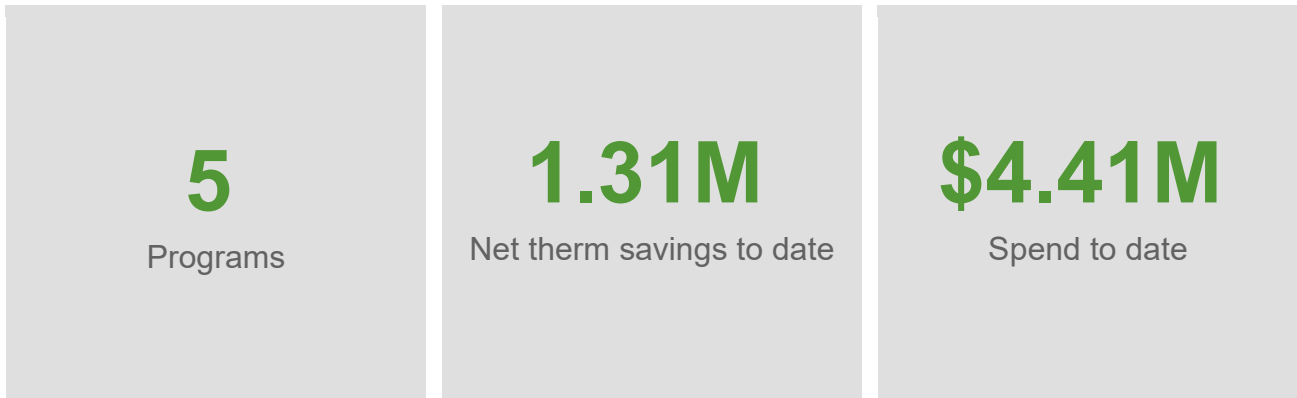
Public Housing Authority

- Savings achieved to date – 2,543 Net Therms
- We have had low levels of production from smaller projects in the first half of the year but several large projects are expected to close in the second half of the year.

Affordable Housing New Construction Public Housing Authority

- Savings achieved to date – 18,314 Net Therms
- Affordable Housing new construction program has attained 58% of planned savings and 78% of planned incentive spend, year to date.
- 4 projects have been completed thus far in 2022.

Business programs



Key highlights

Custom - The program has a robust pipeline, which currently includes roughly 115 projects. The program has completed 26 projects for a total of roughly 353,307 gross therms. With impacts of Covid decreasing, we are ramping up our outreach and marketing efforts to continue to add projects to the pipeline.

Business New Construction - in the Second Quarter completed a total of 7 commercial/ industrial projects were completed. Of which, all 7 were private sector projects.

Program overviews

Business Energy Efficiency Rebates

The Business Energy Efficiency Rebates (“BEER”) program’s goal is to produce natural gas energy savings in the business and public sectors by promoting the purchase and installation of energy efficiency measures such as:

- Nicor Gas Company
- Energy Efficiency Program – Plan Year 2022
- Quarterly Report: Second Quarter

as: high-efficiency space heating, water heating, food service technologies, tune-ups and upgrades. This is accomplished by providing the direct installation of free energy-saving products, completing free energy assessments of customers' facilities and providing tailored energy efficiency project recommendations.

Business New Construction

The objective of the Business New Construction ("BNC") Program is to obtain energy savings during the design and construction of new buildings, major renovations of existing buildings, and tenant buildouts in the commercial, public sector and industrial market. The Business New Construction offering provides education, financial incentives and technical assistance to help building owners and design teams exceed current energy codes.

Custom Incentives

The purpose of the Custom Incentives ("Custom") program is to assist medium-to-large commercial, multi-family, public sector and industrial customers in identifying and implementing cost-effective natural gas energy efficiency measures that are not otherwise addressed in Nicor Gas' BEER, MF or SB Programs. Participation is driven through the program's free energy assessments, which inform the customer on ways to be more efficient. These assessment recommendations can spill over into other commercial and industrial program participation. Additionally, the Custom program offers a Retro-Commissioning (RCx) offering, assisting participants with low-cost and no-cost tune-ups and adjustments to their operating systems, building controls, energy management systems and HVAC systems in existing buildings. The aim of the retro-commissioning offering is to optimize operation and improve facility efficiency by returning equipment to its intended operation or design specifications. The Custom program also includes a Combined Heat and Power (CHP) offering.

Small Business Energy Savings

The Small Business Program's ("SB") objective is to obtain long-term natural gas energy savings from small business gas customers, including public sector customers, with energy efficiency retrofits and financial incentives to influence the installation of highly efficient natural gas equipment.

Strategic Energy Management

The objective of the Strategic Energy Management ("SEM") program is to obtain long-term energy savings by focusing on improving and optimizing commercial, industrial and public-sector operations, processes and energy equipment.

Business programs

Business Energy Efficiency Rebates

- **Savings achieved to date** – 733,595 Net Therms
- The Program started off the year exceeding expectations for the therm and public sector spend and has a robust pipeline in place that will allow the Program to continue to meet targets. The \$/therm continues to be off balance due to large influx of public sector boiler replacement in March. Outreach team is fully engaged with large customer steam trap projects to correct the balance.
- Pipeline remains quite strong with over 10,000 projects added already.
- Re-forecasted the Business Optimization (BOP) based on anticipated participation in the redesigned measure mix, with boiler tune ups tapering off as heating season ends and steam trap surveys and steam trap replacements ramping up in the fall ahead of a strong PY2023. Change orders went in to effect to add Venturi Steam Traps to the program offering along with a simplified application process.

Business New Construction

Savings achieved to date – 53,175 Net Therms

- In the Second Quarter, a total of 7 commercial/ industrial projects were completed. Of which, all 7 were private sector projects.

TYPE (*public sector)	SQ. FEET	ANNUAL GROSS THERM SAVINGS	MEASURES
Romeoville Gateway Building	351,870	8,200	<ul style="list-style-type: none"> • Mass Wall Insulation • MAU Heating Efficiency
Project Heartland Logistics Facility	1.3million	118,516	<ul style="list-style-type: none"> • Direct-fired Make-up-air Units • Advanced Wall Assembly • Demand-Controlled Ventilation • Low Flow Fixtures
Lockport Building Warehouse Facility	306,516	9,020	<ul style="list-style-type: none"> • Direct-fired Make-up-air Units • Condensing MAUs

Business programs

DRG – Warehouse	137,000	3,765	<ul style="list-style-type: none"> • Direct-fired Make-up-air Units
Cassidy Tire Center	19,101	873	<ul style="list-style-type: none"> • Overhead Door Insulation • Direct Fired MAUs
Bellwood Spec Building – Warehouse	300,000	11,767	<ul style="list-style-type: none"> • Direct-fired Make-up-air Units
MAC Automation	30,000	926	<ul style="list-style-type: none"> • Direct Fired MAUs

Custom Incentives

- Savings achieved to date – 214,895 Net Therms
- The program has a robust pipeline, which currently includes roughly 115 projects. The program has completed 26 projects for a total of roughly 353,307 gross therms. With impacts of Covid decreasing, we are ramping up our outreach and marketing efforts to continue to add projects to the pipeline.
- Our efforts in identifying new opportunities have resulted in adding a sizeable project to the pipeline for 2023. The incentive payout for this project will be \$350,000 and would allow us to claim close of 900,000 gross therms.
- The program has successfully delivered 16 assessments with a further 38 in progress making it a very successful quarter. The team is diligently working on improving the conversion rate of assessments (conversion from assessments to projects).
- To increase participation further, the team is ramping up marketing and outreach efforts to further solidify the pipeline and drive participation among the large industrial and commercial customers.

Business programs

Small Business Energy Savings

- Savings achieved to date – 307,481 Net Therms
- The program continues to see increased participation, due to the outreach efforts of the previous quarters. The pipeline is quite strong with 1000+ projects thus far.
- 1000+ assessments have been delivered to the customers in this segment as well. This will result in further solidifying the pipeline with continued interest.
- This program is being affected by the economic impacts of the pandemic. Historically, laundromats and dry cleaners have allowed the program to reach its goals. However, this customer segment has disproportionately been impacted with multiple business closures, operational losses etc. For this reason, we are projecting to be under goal, but the program team is diligently working to identify course corrective actions that will result in a strong performance in 2023.

Strategic Energy Management

- Savings achieved to date – 0 Net Therms (July, Dec close)
- One Alumni cohort ongoing and recruiting for one Community cohort in the Second Quarter: Projected savings of 76k therms for July close; The 2022 estimate for therm savings from the Alumni cohort dropped significantly this year due to decreased customer engagement, fewer customer resources & turnover. Actions to re-engage Alumni customers are in progress. 2022 Alumni cohort includes 9 customers in their first year of SEM; 21 joint Nicor Gas/ComEd customers, 7 Nicor Gas-only customers that are continuing the second, third, fourth or fifth year of their energy-saving journey; 12 of these are public sector customers.
- So far the new (first-year) 2022 Community cohort has signed 5 joint Nicor Gas customers with 2 additional electric only customers. 2 verbal agreements were received from Toyal America and Hormel Foods, expressing a high interest in the SEM program. Other strong leads include Argonne Labs, NTA Precision Axle (sister site of current SEM participant), Woodward Governor, and Ascension Health.

Key Program Changes. Exploring moving Program cohorts continuous throughout the year and the 4 year cycle.

Emerging technology and market transformation

Program overviews

ETP

The primary mission of the Nicor Gas Emerging Technology Program (“ETP”) is to seek out new or unproven technologies that may be suitable for inclusion in the Nicor Gas Energy Efficiency Program and verify their natural gas savings through field tests and pilot demonstrations.

ETP update for Q2 2022:

ETP is working thru the TRM adoption process to add measures to IL 2022 TRM :

- Residential IOT sensor for dryer (ET)

SmartDry is the first to market, patent protected aftermarket sensor for clothes dryers that magnetically snaps into any existing gas or electric dryer in seconds. It sends alerts to your smartphone or smart speaker via its cloud algorithms. SmartDry is proving to be more accurate than your dryer sensor. It detects clothes dry sooner and saves our users on average 20 minutes per load. That is translating into time, money, and energy saving opportunities. Currently a fully functioning and deployed stable product, with excellent rating on Amazon. Customers report how easy it is to install

- MF whole building air sealing (ET)

A PCM based material to seal cracks that go unsealed with batt insulation. Ideal for new construction or a deep retrofit.

ETP continues work on ongoing field pilot projects. The continued active projects are following:

1.Small Commercial Boiler Manufacturer Controller

Remote monitoring of central boiler-based heating and domestic hot water systems to identify operational inefficiencies and proactively maintain systems.

2 Emerson Sensi-Lab Study

A sensor suite from Emerson to monitor existing furnace and air conditioner. If system is newly installed, then it will verify proper/optimal installation while on an older system, it will monitor based on target performance.

3 Phase Change Ceiling Tile

Emerging technology and market transformation

New engineered dual-temperature phase change material (PCM) technology that positively impacts HVAC energy consumption, improves HVAC cycling profiles, and extends HVAC lifespan during both summer and winter seasons.

ETP is writing and completing final pilot project reports for the following completed pilot projects.

- Smart Radiator Control Valves

Smart radiator control valves replace the manual or mechanical thermostat valves present on steam and hot water radiators in buildings. They can provide programmable thermostat capacity on a room-by-room basis, and some can be part of a fully networked system with smartphone app control.

- Interior Storm Windows

A glass interior storm window allows you to keep the original window, avoiding the cost & time of replacement. Adds energy conservation and noise control. Innerglass Window Systems LLC

ETP has published final reports on the following.

- Pipe Insulation Calculator

. This calculator determines additional savings of elbows, tees, flanges, and valves are accurately accounted for energy savings.

- Chemical Boiler Descaling

Chemical solution for flushing boilers to remove scale build up, resulting in better heat transfer and gain in boiler efficiency.

Market transformation

The MT program goal is to accelerate the adoption of energy efficient products and/or services to maximize energy savings for Nicor Gas' Energy Efficiency Program. The MT program focuses on specific MT initiatives targeting technologies and services. This includes recruiting partners to bring these technologies forward, development of the MT logic and framework, and implementing activities to support the adoption of the targeted technologies and services. The MT program also focuses on expanding MT activities locally in Illinois including at the SAG, regionally, and internationally to leverage cross cutting opportunities with other utilities and organizations pursuing MT.

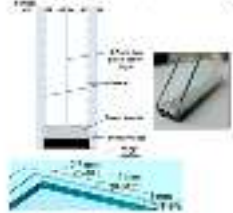



- In April and June, Nicor Gas presented to the SAG Market Transformation Working Group a new Market Transformation Savings Protocol Process Recommendation Workpaper to potentially included in the IL-TRMv11 update. The details related to this are posted on the SAG website and is going through stakeholder comments. Nicor Gas Process Proposal for Attachment C: [Nicor Gas Market](#)

Emerging technology and market transformation

[Transformation Savings Protocol Process Recommendation Workpaper \(Draft for Working Group Review\)](#) [ilsag.s3.amazonaws.com]

Emerging technology and market transformation

Market transformation

Market Transformation Initiative	Brief Description of Initiative	Utility Participation
<p>Advanced Windows (Thin Triple Pane)</p> 	<p>Accelerate the adoption of next generation window products, such as thin triple windows and quad-pane windows, to improve building envelope thermal performance. A new version of triple pane windows provides roughly the same insulation value (~R-5) of conventional triple pane windows without the added frame thickness and weight; uses the same glazing unit dimensions as double-pane windows; 40% more efficient than typical double-pane windows</p>	<p>Ameren Illinois, ComEd, Nicor Gas</p>
<p>Code Advancement - Energy Stretch Codes and Building Performance Standards</p>	<ul style="list-style-type: none"> - Advance statewide baseline building energy code - Support stretch code development and accelerate stretch code adoption - Develop savings and attribution models; develop natural market baselines 	<p>ComEd, Nicor Gas, Peoples Gas, Northshore Gas</p>
<p>Efficient Rooftop Units</p> 	<p>Increase efficiency of rooftop units through product differentiation and ultimately standards</p>	<p>Nicor Gas</p>
<p>Gas Heat Pumps</p> 	<p>Accelerate the adoption of next generation of gas heat pump technologies for water heating and space conditioning.</p>	<p>Nicor Gas, Peoples Gas, Northshore Gas</p>
<p>Secondary Glazing System</p> 	<p>Secondary glazing systems (SGS) are an envelope retrofit technology in commercial buildings that improves thermal performance of poorly performing existing windows.</p>	<p>Nicor Gas & ComEd</p>

Program operations

Budget Flexibility

- **Budget Flexibility.** Any Program Administrator-initiated proposed budget shift of fifty percent (50%) for Programs with budgets under \$5 million or twenty percent (20%) for Programs with budgets over \$5 million shall be brought to the SAG when practicable, but no later than the next quarterly SAG meeting. It shall also be reported to the Commission in the quarterly reports.
- **Actions.** Nicor Gas has not exceeded the flexibility provisions authorized by the Commission in its Final Order.

Responses to evaluator recommendations (Refer to Index B)

Program Activities: Nicor Gas shall summarize the following:

Program activities

Implementation modifications

Additions or discontinuations of specific measures or programs.

Spending and savings amounts compared to the Plan filing

How the Company responds to past evaluators' recommendations and changes in the IL-TRM, NTG ratios, market research findings, and other relevant information the Company relies upon in making its decisions

Pilots completed and the results

Actions:

Please see the above section on the Second Quarter's highlights.

Please see the above section on the Second Quarter's highlights.

Please see Section C below and Appendix A for a discussion and list of new measures added to Nicor Gas' programs.

Spending and savings by program are shown in the attached Statewide Quarterly Report Template.

Please see Appendix B for actions taken in response to evaluators' recommendations.

Please see the above section on the Second Quarter's highlights.

New measure cost-effectiveness

Cost Effectiveness of New Measures (table by measure) Cost-effectiveness screening results for new measures.

- **Actions.** Actions taken in PY2020 in response to past evaluators' recommendations are shown in Appendix B.

Cost-Ineffective Measures (explanation of why they were included) Explain reasons for including new cost-ineffective measures in programs.

- **Actions.** There are no new cost-ineffective measures included in programs.

Stipulations

**Weighted Average
Measure Life**

15.07 yrs

Stipulation: ≥ 11.91 years

**Public Sector Spend as a % of
Overall Portfolio Spend**

12.1%

Stipulation: Minimum of 10%

**Average Income-Qualified
Spend to Date**

\$ 4.6M

Stipulation: At least \$8.075M per year

**% of IQ Spending in
Multi-Family Housing Units**

30.45%

Stipulation: At least 30% of units treated

Supplier Diversity

In 2022, Nicor Gas and Energy Efficiency will continue to align ourselves with professional organizations and industry groups that support business diversity and inclusion amongst underutilized areas of our business. We will partner with various advocacy organizations, our peer utilities that make up the Illinois Utility Business Development Council (IUBDC), and our diverse partners to host and/or attend diversity-related summits and events that are geared toward the advancement of diverse business enterprises. Furthermore, we will continue to leverage our diverse partners to support the development and increased utilization of diverse businesses.

Tier 1 Diverse Spend

\$6.57M

Tier 2 Diverse Spend

\$479K

% of Total Eligible Spend


65.8%

Key highlights

- Total diverse spend increased from \$1.3M in Q1 to \$6.57M in Q2.
- Engaged 2 new diverse suppliers, Griffin & Strong (WBE) for our Market Development Initiative (MDI) program and Walker-Miller (WBE & MBE) delivering our Elementary Energy Education (EEE) program.
- Engaged 9 new diverse sub-contractors YTD growing Tier 2 diverse spend from \$13K in Q1 to \$479k in Q2.
- Within our Residential New Construction (RNC) offering during the Second Quarter 511 homes were completed, making the total homes completed for the year 930. Business New Construction in the Second Quarter completed a total of 7 commercial/ industrial projects. Both programs achieved a total diverse spend of \$424,657.

VENDOR TYPE	% SPEND	PRIME	SUB	TRADE ALLIES
MBE certified		\$548,543	\$158,720	n/a
WBE certified		\$5,756,204	\$208,666	n/a
VBE certified		\$375,675	\$0	n/a
Non-profit vendors		\$0	\$0	n/a

Impact

 **224M+**
in incentives since 2011

- Residential and multi-family customers: energy-saving kits and home assessments
- Commercial and public sector customers: building system optimization, energy-saving projects
- Income-qualified customers: comprehensive energy upgrades at no cost
- Rebates for energy-efficient products and improvements

 **200M+**
first year therms saved since 2011

- Avoids more than 1.06M metric tons of CO2 emissions
- Equivalent to the CO2 emissions generated by 229K passenger vehicles over the course of a year

 **1.18M+**
customers in 643 communities have participated

- \$190 average incentive per customer
- Engaged 160K elementary school students in energy efficiency education

 **\$1.68B**
Economic activity spurred since 2011

- 9.5K jobs supported since 2011
- \$78.9M spent with diverse suppliers
- \$714M wages supported since 2011

Awards and recognition

Since launching in 2011, the Nicor Gas Energy Efficiency Program has received 19 awards from local, regional, national and international organizations. The program has been recognized for excellence in evaluation, innovation, marketing, program design and research.

Marketing awards

- 2020 Gold Stevie Award
Awarded for the Unexpected Love Story campaign from the American Business Awards
- 2020 Inspiring Efficiency Marketing Award
Awarded for the Unexpected Love Story campaign
- 2019 Gold Stevie Award for Women in Business
Awarded for the Unexpected Love Story campaign in its marketing for women, created by a woman-led team.
- 2017 Inspiring Efficiency Marketing Award for Multicultural Marketing Strategy
Awarded for multicultural marketing strategy including demographic research, event outreach, hyper-local print publication placements and digital ads.
- 2015 Inspiring Efficiency Marketing Award for Customer Journey Strategy
Awarded for marketing & communications strategy including customer journey-mapping, overhauling communications with energySMART rebranding, and Customer Stories campaign
- 2015 Inspiring Efficiency Education Award
Awarded for "What's in the Box" campaign focused on understanding how a furnace works
- 2014 Bronze Stevie Women in Business Award for Consumer Marketing Campaign of the Year
Received bronze placement for energySMART "Customer Stories" campaign
- 2014 AESP Energy Award for Outstanding Achievement in Non-Residential Marketing
Presented for "6 million therms" steam trap infographic campaign
- 2013 E Source Ad Awards Crowd Pleaser Award
Presented for peer recognition for "6 million therms" steam trap infographic campaign
- 2013 Inspiring Efficiency Marketing Award
Presented for Nicor Gas Energy Efficiency Program's "Summer Staycation" campaign
- 2013 Gold Stevie Award for Utility Marketing Campaign of the Year
Presented for Nicor Gas Energy Efficiency Program's "Liberate" campaign

Awards and recognition

Other awards

- 2019 AESP Energy Award for Outstanding Achievement in Market Research and Evaluation
Awarded for Nicor Gas's Market Research and Evaluation Initiatives through the Market Transformation program.
- 2018 ISTC Sustainability Award
Awarded to the Emerging Technology Program for its efforts to reduce environmental impact and contribute to the growth of a more sustainable economy.

Program awards

- 2014 Inspiring Efficiency Impact Award for Business New Construction Program
Presented jointly to Nicor Gas and ComEd for providing technical assistance on more than 200 business new construction and renovation projects
- 2013 ENERGY STAR Awards Special Recognition
Received special recognition for active collaboration with other Illinois utilities to provide customer-centered energy efficiency solutions
- 2013 ACEEE Honorable Mention for the Economic Redevelopment Program
Received Honorable Mention for leading program designs and practices
- 2013 ACEEE Exemplary Programs Award for the Home Energy Efficiency Rebate Program
Received Exemplary status based on program performance during Summer Staycation marketing campaign
- 2013 ENERGY STAR Homes in Leadership Award
Presented to outstanding partners who have made important contributions to energy-efficient construction and environmental protection
- 2013 ENERGY STAR Special Recognition Energy Efficiency Program Delivery
Received special recognition for energy efficiency program delivery at the ENERGY STAR awards.