

2021

Quarterly Report Third Quarter

July 1, 2021 – September 30, 2021



Nicor Gas Company
Energy Efficiency Program – Plan Year 2021
Quarterly Report: Third Quarter



Energy
Efficiency
Program

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Portfolio summary

Year-to-date results

January 1, 2021-December 31, 2021

8.05M

Net savings
to date

46.1%

Percent of
planned savings

17.37M

Annual
savings goal

\$32.6M

Spend
to date

73%

Percent of
planned spend

\$44.5M

Annual
budget

Key portfolio highlights

- **ESK** - In the Third Quarter, 4,323 water-saving kits & 11,965 weatherization kits were distributed to customers for a YTD total of 7,608 water-saving kits and 20,293 weatherization kits; this is 51% of the water-saving kits participation goal & 68% of the weatherization kits participation goal.
- **AHNC** - 110 units, over 3 projects, have been served through the Affordable Housing New Construction program, in collaboration with ComEd.
- **Custom** - The program has completed custom projects (including RCx projects through the ComEd/Nexant MOU) for a total of roughly 481,836 gross therms in the third quarter.

Residential programs

5

Programs

4.65M

Net therm savings to date

\$11.2M

Spend to date

Key highlights

- **RNC** - In the Third Quarter, 656 homes were completed, for a YTD total of 2,001 completed homes, or 199% of the annual participation goal.
- **HEER** - July 1 through September 30, 2021, the Program has incentivized over 2,800 high efficiency furnaces and boilers and over 2,100 smart thermostats to our customers.
- **ESK** - In the Third Quarter, 4,323 water-saving kits and 11,965 weatherization kits were distributed to customers for a YTD total of 7,608 water-saving kits and 20,293 weatherization kits; this is 51% of the water-saving kits participation goal and 68% of the weatherization kits participation goal.

Program overviews

Home Energy Efficiency Rebates (HEER)

The objective of the Home Energy Efficiency Rebate (“HEER”) Program is to obtain energy savings by overcoming market barriers to the purchase, installation and maintenance of high-efficiency natural gas space-heating equipment as well as other targeted measures in residential applications.

Home Energy Savings (HES)

The Home Energy Savings (“HES”) program is a whole-house single-family weatherization program with the objective to obtain natural gas savings in existing single-family buildings by overcoming market barriers to the installation of energy efficiency measures. The HES program provides weatherization and shell improvement opportunities using standard, prescriptive and whole-house approaches. This offering consists of a home energy assessment (HEA) and air sealing and insulation (ASI) components.

Multi-family (MF)

The Multi-Family Program (“MF”) addresses residential (living units) and commercial (communal areas, central plants) energy efficiency opportunities available in multi-family buildings. The program aims to overcome market barriers to the installation of energy efficiency measures in multi-family buildings by offering comprehensive assessments, technical assistance and incentives. MF provides property owners with turnkey services to reduce energy and water use in residential living units, communal areas and in the building shell.

Residential New Construction (RNC)

The objective of the Residential New Construction Program (“RNC”) is to obtain energy savings by increasing the energy efficiency of single-family and duplex new construction homes. The program provides participating new home builders and their verifier companies a financial incentive to either a) exceed state and local building code requirements regarding duct and air sealing, along with the installation of specific high-efficiency equipment, or b) install prescriptive high-efficiency equipment only.

Energy Education and Outreach

The energy education and outreach program is intended to enhance residential customers’ understanding of energy usage in their homes and educate these customers

Residential programs

Home Energy Efficiency Rebates (HEER)

Home Energy Efficiency Rebates (HEER)

- **Savings achieved to date – 2,448,920 net therms**
- July 1 through September 30, 2021, the Program has incentivized over 2,800 high efficiency furnaces and boilers and over 2,100 smart thermostats to our customers.
- Over 23,900 measures have been installed year-to-date with over 11,400 Advanced Smart Thermostats through our collaboration with the ComEd Market Place.
- Since March 12, 2020, COVID-19 impacted the ability for trade allies to access customers' homes to perform installations. Nicor Gas continues to offer rebates to customers for high efficiency furnaces, boilers and smart thermostats. COVID 19 impacts will likely persist into the foreseeable future.

Home Energy Savings (HES)

- **Savings achieved to date – 440,854 net therms**
- Through the end of the 3rd quarter of 2021, the Program has been able to provide over 7,300 customers in person home energy assessments and over 600 customers with virtual energy assessments.
- The air sealing and insulation offering within HES has been able to serve over 1,000 homes, anticipating approximately 1,400 to be served for the year.
- Total for the HES programs we have served almost 9,000 customers to date.

Residential programs

Multi-family (MF)

- **Savings achieved to date – 300,988 net therms**
- CPOP has continued to be a top performing multi-family program in terms of dollar per therm, averaging just \$1.09/therm. We have completed 217 CPOP projects to date.
- In 2021, we launched a self-installation option within the direct installation portion of multi-family. We have completed 1 self-installation project and over 3,600 units with standard direct installation.

Residential New Construction (RNC)

- **Savings achieved to date – 503,749 net therms**
- In the Third Quarter, 656 homes were completed, for a YTD total of 2,001 completed homes, or 199% of the annual participation goal.
- Key Program Changes – Due to robust participation and the 4-year budget being depleted, the program was discontinued as of 9/30/21. The RNC program will be offered again beginning 1/1/22.

Residential programs

Energy Education and Outreach

Energy Saving Kits (“ESKs”)

- **Savings achieved to date – 782,180 net therms**
- In the Third Quarter, 4,323 water-saving kits and 11,965 weatherization kits were distributed to customers for a YTD total of 7,608 water-saving kits and 20,293 weatherization kits; this is 51% of the water-saving kits participation goal and 68% of the weatherization kits participation goal.
- The re-start of (post-COVID) in-person ESK distribution events has resulted in an increase in participation. It is estimated that 3,400 of the kits distributed in Q3 can be attributed to in-person events.
- Program Challenges.
- Key Program Changes.

In the Third Quarter, 4,323 water-saving kits and 11,965 weatherization kits were distributed to customers; this resulted in a total of 7,608 water-saving kits and 20,293 weatherization kits distributed through Q3.

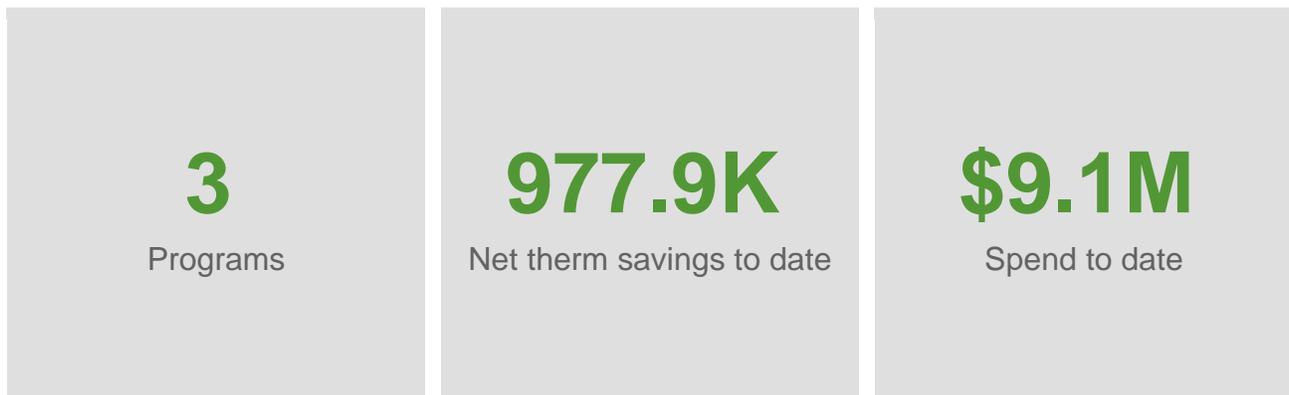
Energy Education Kits (“EEKs”)

- **Savings achieved to date – 170,113 net therms**
- In the Third Quarter, 6,581 kits were distributed to schools, for a YTD total of 10,495 kits distributed, which is 58% of the participation goal and tracking accurately to forecasted participation levels.
- Schools have gone back to in-person instruction, so program participation and kit distributions are not an issue in the short term.
- Program Challenges.
- Key Program Changes.

Behavior Energy Savings (“Behavior”)

- **Savings achieved to date – N/A**
- In the Third Quarter, the Behavior (Home Energy Reports) program distributed 1,186,660 email reports to program participants. This results in a Q3 total of 873,196 paper reports and 3,420,394 email reports distributed overall. The overall PY2021 open rate for emails is 24.3% and only 150 participants (0.025%) have opted out of the program.
- In addition to the email HER reports, to garner additional therm savings, the implementer sent 794,120 educational emails with additional tips to save energy.
- Program Challenges.

Income-qualified programs



Key highlights

- Within the Nicor Gas only Income Eligible program we have served 648 single family households and over 1,200 multi-family households so far in 2021.
- **AHNC** - 110 units, over 3 projects, have been served through the Affordable Housing New Construction program, in collaboration with ComEd.
- Nicor Gas, in collaboration with the community action agencies, have served other 628 homes within 2021 to date.

Program overviews

The objective of the Income Qualified Energy Efficiency (“IQ”) program is to provide broad and deep energy efficiency opportunities to income-qualified customers living in single-family homes and multi-family buildings, and for the construction of new energy-efficient affordable housing. This program includes:

- Single Family and Multi-Family Weatherization and Retrofits
- PHA/Multi-Family Buildings
- Affordable Housing New Construction (AHNC)

Income-qualified programs

Single Family/Multi-family Weatherization and Retrofits (need content)

- Program overview
- **Savings achieved to date – 708,071 net therms**
- Nicor Gas, in collaboration with the community action agencies have served other 628 homes within 2021 to date.
- Within the Nicor Gas only Income Eligible program we have served 648 single family households and over 1,200 multi-family households so far in 2021.
- The Bloomington-Normal Program that we have joint with Ameren has served 70 homes year to date.

Public Housing Authority (need content)

- Program overview
- **Savings achieved to date – 5,336 net therms**
- 162 units have been served within the Public Housing Authority thus far in 2021. These units are reflective of 15 individual projects through September.
- The projects this year so far were completed in Winnebago, Jo Daviess, and Livingston Counties. The projects were comprised of boiler tune ups, weatherization and furnace replacements.

Affordable Housing New Construction

- Program overview
- **Savings achieved to date – 19,501 net therms**
- 110 units, over 3 projects, have been served through the Affordable Housing New Construction program, in collaboration with ComEd.
- The projects completed were
 - 5th Avenue Apartments LLC (Maywood): 5-story multi-family building with a total of 72 units
 - DuPage Habitat for Humanity (Hanover Park): 2 story town home with 2 units
 - Full Circle Communities, Inc. (Elgin): 6 two story apartment buildings and 6 two-story townhome buildings

Business programs

5

Programs

2.42M

Net therm savings to date

\$7.4M

Spend to date

Key highlights

- **Custom** - The program has completed custom projects (including RCx projects through the ComEd/Nexant MOU) for a total of roughly 481,836 gross therms in the third quarter
- **Small Business** - During the third quarter, given previous experienced COVID-associated pullback, there was more than expected activity in customer private sector energy assessments and direct install, signaling a gradual increase and return of the small business sector.
- **Custom** - In the third quarter, the program has performed site visits for 61 assessments: 10 facility assessments, 20 opportunity assessments and 31 public sector assessments (encompassing multiple buildings per assessment).



Program overviews

Business Energy Efficiency Rebates

The Business Energy Efficiency Rebates (“BEER”) program’s goal is to produce natural gas energy savings in the business and public sectors by promoting the purchase and installation of energy efficiency measures such as: high-efficiency space heating, water heating, food service technologies, tune-ups and upgrades. This is accomplished by providing the direct installation of free energy-saving products, completing free energy assessments of customers’ facilities and providing tailored energy efficiency project recommendations.

Business New Construction

The objective of the Business New Construction (“BNC”) Program is to obtain energy savings during the design and construction of new buildings, major renovations of existing buildings, and tenant buildouts in the commercial, public sector and industrial market. The Business New Construction offering provides education, financial incentives and technical assistance to help building owners and design teams exceed current energy codes.

Custom Incentives

The purpose of the Custom Incentives (“Custom”) program is to assist medium-to-large commercial, multi-family, public sector and industrial customers in identifying and implementing cost-effective natural gas energy efficiency measures that are not otherwise addressed in Nicor Gas’ BEER, MF or SB Programs. Participation is driven through the program’s free energy assessments, which inform the customer on ways to be more efficient. These assessment recommendations can spill over into other commercial and industrial program participation. Additionally, the Custom program offers a Retro-Commissioning (RCx) offering, assisting participants with low-cost and no-cost tune-ups and adjustments to their operating systems, building controls, energy management systems and HVAC systems in existing buildings. The aim of the retro-commissioning offering is to optimize operation and improve facility efficiency by returning equipment to its intended operation or design specifications. The Custom program also includes a Combined Heat and Power (CHP) offering.



Business programs

Small Business Energy Savings

The Small Business Program's ("SB") objective is to obtain long-term natural gas energy savings from small business gas customers, including public sector customers, with energy efficiency retrofits and financial incentives to influence the installation of highly efficient natural gas equipment.

Strategic Energy Management

The objective of the Strategic Energy Management ("SEM") program is to obtain long-term energy savings by focusing on improving and optimizing commercial, industrial and public-sector operations, processes and energy equipment.



Business programs

Business Energy Efficiency Rebates

- **Savings achieved to date – 1,328,908 net therms**
- The program consists of the traditional BEER offering and a Business Optimization Program (BOP) offering that in the third quarter is focused on the public sector.
- In response to COVID-19, BOP provides small businesses (in income qualified zip codes) and the public sector with a way to participate on any budget thru a trade alley network of 11 trade allies for boiler tune-ups, steam traps and pipe insulation measures.
- Overall, strong Public Sector activity in the third quarter was realized in prescriptive rebates.
- Less than expected BOP participation occurred due to customer access associated with COVID and warmer than expected fall daily temperatures that pushed back boiler tune-ups. Boiler tune-ups are expected to substantially increase as colder daily temperatures arrive in the fourth quarter.

Business New Construction

- **Savings achieved to date – 150,595 net therms**
- Program Successes – In the Third Quarter, 12 projects completed, five of which were public sector projects (see table below).

TYPE (*public sector)	SQ. FEET	ANNUAL GROSS THERM SAVINGS	MEASURES
4-story hotel	61,497	1,872	<ul style="list-style-type: none"> • Mass wall insulation • Window assembly U-value • Condensing furnaces • Condensing DHW heaters
4-story hotel with 95 guest rooms	54,745	1,886	<ul style="list-style-type: none"> • Condensing DHW heaters • Guest room energy management
4-story senior living facility	157,272	6,484	<ul style="list-style-type: none"> • MAU energy recovery ventilation • Low-flow fixtures • ENERGY STAR kitchen appliances • RTU heating efficiency • Condensing DHW heaters
6-story senior living facility	289,735	8,661	<ul style="list-style-type: none"> • Condensing DHW heaters • Low-flow fixtures • ENERGY STAR kitchen appliances • Energy recovery ventilation
Warehouse and storage building expansion	28,000	183	<ul style="list-style-type: none"> • Mass and wall insulation
Office renovation	43,026	376	<ul style="list-style-type: none"> • Low-flow fixtures

Business programs

Business New Construction Cont.			
TYPE (*public sector)	SQ. FEET	ANNUAL GROSS THERM SAVINGS	MEASURES
Two-story golf clubhouse*	18,218	3,704	<ul style="list-style-type: none"> • Demand control ventilation • Condensing DHW heaters • ENERGY STAR kitchen appliances • Steel framed wall insulation
Two-story public library*	20,515	3,107	<ul style="list-style-type: none"> • Window assembly U-value • Mass and steel wall insulation • Condensing DWH heaters • Condensing boilers • Demand control ventilation
Golf clubhouse*	9,800	731	<ul style="list-style-type: none"> • Steel framed wall insulation • Demand control ventilation
Public high school*	83,200	8,781	<ul style="list-style-type: none"> • Mass and steel framed wall insulation • Roof insulation • Window and skylight properties • Condensing boilers • Zone temperature controls
Public elementary school	59,300	4,114	<ul style="list-style-type: none"> • Steel framed wall insulation • Condensing boilers • Demand control ventilation
Warehouse	1,646,392	70,895	<ul style="list-style-type: none"> • Mass wall insulation • Direct-fired make-up air units • Destratification fans

Custom Incentives

- **Savings achieved to date – 678,737 net therms**
- The program has completed custom projects (including RCx projects through the ComEd/Nexant MOU) for a total of roughly 481,836 gross therms in the third quarter and 809,466 gross therms year-to-date, which is on target. In addition to what is already claimed, the program has a robust pipeline of 59 projects that should meet or exceed our annual net therm goal.
- In the third quarter, the program has performed site visits for 61 assessments: 10 facility assessments, 20 opportunity assessments and 31 public sector assessments (encompassing multiple buildings per assessment).
- The fourth quarter has a robust pipeline of 39 assessments/studies: 15 facility assessments, 5 opportunity assessments, 2 public sector assessments, and 17 retrocommissioning studies.

Business programs

Small Business Energy Savings

- **Savings achieved to date – 106,345 net therms**
- During the third quarter, given previous experienced COVID-associated pullback, there was more than expected activity in customer private sector energy assessments and direct install, signaling a gradual increase and return of the small business sector.
- Boiler tune-ups (have now exceeded their goal for the year) and heating measures are expected to drive prescriptive savings in PY 2021.
- Direct Install laminar flow aerators, low flow shower heads and domestic hot water heater pipe insulation have all exceeded their participation goals for the year.
- Key program changes. None.

Strategic Energy Management

- **Savings achieved to date – 157,892 net therms**
- In the Third Quarter 2021 two cohorts were underway: 2021 Alumni (includes 28 joint Nicor Gas/ComEd customers, four ComEd-only customers, and six Nicor Gas-only customers). New to the 2021 Alumni in Q3 are five joint Nicor Gas/ComEd customers and one ComEd-only customer that closed their first year of the Municipal/Public Sector Cohort at the end of the Q2. Three remaining customers, one Nicor Gas-only and two joint Nicor Gas/ComEd customers remain in an extended closeout as part of the first-year Municipal/Public Sector Cohort. They intend to join the 2022 Alumni Cohort next year.
- -In Q3, the first-year Municipal/Public Sector Cohort partially closed and claimed 157,892 net therms. Three remaining customers will close their first year in Q4 2021.
- Impacts from COVID-19 continue to persist, particularly for public sector SEM customers. Public school districts and universities have returned to in-person instruction, with remote learning still available in some cases. Occupancy levels have fluctuated as a result. Impacts to the industrial sector have been largely minimized at this point, with operations and production returned to pre-COVID-19 “normal” levels. SEM continues to be delivered in a hybrid in-person/remote method depending on the needs and ability of the customer.
- Key Program Changes. None

Emerging technology and market transformation

Program overviews

ETP

The primary mission of the Nicor Gas Emerging Technology Program (“ETP”) is to seek out new or unproven technologies that may be suitable for inclusion in the Nicor Gas Energy Efficiency Program and verify their natural gas savings through field tests and pilot demonstrations.

ETP update for Q3 2021:

ETP continues work on ongoing field pilot projects. The continued active projects are following:

1. Venturi Steam Traps (Phase 2 - Field Pilot)
2. Air Deflector for Unit Ventilator (ADUV) - Proof of Concept Study
3. Gas Heat Pump Water Heater (GHPWH)
4. Residential Thermal Heat Pump
5. Residential Dryer IOT Sensor

ETP is writing and completing final pilot project reports for the following completed pilot projects.

6. Radiator Hydronic Plumbing Flushing
7. Chemical Boiler Descaling
8. Interior Storm Windows
9. Smart Radiator Control Valves
10. On-Demand Boiler Array
11. Pipe Insulation

Market transformation

The MT program goal is to accelerate the adoption of energy efficient products and/or services to maximize energy savings for Nicor Gas’ Energy Efficiency Program. The MT program focuses on specific MT initiatives targeting technologies and services. This includes recruiting partners to bring these technologies forward, development of the MT logic and framework, and implementing activities to support the adoption of the targeted technologies and services. The MT program also focuses on expanding MT activities locally in Illinois including at the SAG, regionally, and internationally to leverage cross cutting opportunities with other utilities and organizations pursuing MT.

Emerging technology and market transformation

ETP

Successful Measures:

Nicor Gas for TRMv10 update, has 5 workpapers developed from Nicor Gas Emerging Technology that were included in the submission to the Illinois Commerce Commission. They are as follows:

- #1153 Warm Mix Asphalt Chemical Additives
- #1158 Process Heating Boiler
- #1154 Greenhouse Heat Curtains
- #1155 Infrared Film for Greenhouse
- # 4.4.55 Commercial Gas Heat Pump

Furthermore, ETP launched a new pilot for a residential dryer sensor which is wireless, self-installed, and turns off the dryer before cycle end if clothes are dry.

Market transformation

Nicor Gas goals that were advanced in Q3 include:

- Develop Market Transformation best practices and methods
- Collaborative engagement, recruitment, and education with other utilities and stakeholders
- Utilize Market Transformation Savings Framework through SAG MT Working Group
- Leverage investment through North American MT Collaborative
- Creating a large North American market attractive to OEMs

MT Initiatives

- Gas heat pump water heater (GHPWH)
- Gas heat pump combination units
- Thin Triple Windows
- Low-E window and secondary glazing systems
- Venturi Steam Traps
- Code compliance and advancement

Program operations

Budget Flexibility

- **Budget Flexibility.** Any Program Administrator-initiated proposed budget shift of fifty percent (50%) for Programs with budgets under \$5 million or twenty percent (20%) for Programs with budgets over \$5 million shall be brought to the SAG when practicable, but no later than the next quarterly SAG meeting. It shall also be reported to the Commission in the quarterly reports.
- **Actions.** Nicor Gas has not exceeded the flexibility provisions authorized by the Commission in its Final Order.

Responses to evaluator recommendations (Refer to Index B)

Program Activities: Nicor Gas shall summarize the following:

2. Program activities
3. Implementation modifications
4. Additions or discontinuations of specific measures or programs.
5. Spending and savings amounts compared to the Plan filing
6. How the Company responds to past evaluators' recommendations and changes in the IL-TRM, NTG ratios, market research findings, and other relevant information the Company relies upon in making its decisions
7. Pilots completed and the results

Actions:

1. Please see the above section on the Second Quarter's highlights.
2. Please see the above section on the Second Quarter's highlights.
3. Please see Section C below and Appendix A for a discussion and list of new measures added to Nicor Gas' programs.
4. Spending and savings by program are shown in the attached Statewide Quarterly Report Template.
5. Please see Appendix B for actions taken in response to evaluators' recommendations.
6. Please see the above section on the Second Quarter's highlights.

New measure cost-effectiveness

Cost Effectiveness of New Measures (table by measure) Cost-effectiveness screening results for new measures.

- **Actions.** Actions taken in PY2020 in response to past evaluators' recommendations are shown in Appendix B.

Cost-Ineffective Measures (explanation of why they were included) Explain reasons for including new cost-ineffective measures in programs.

- **Actions.** There are no new cost-ineffective measures included in programs.

Stipulations

**Weighted Average
Measure Life**

14.62 yrs

Stipulation: ≥ 11.91 years

**Public Sector Spend as a % of
Overall Portfolio Spend**

11.2%

Stipulation: Minimum of 10%

**Average Income-Qualified
Spend to Date**

\$8.9 M

Stipulation: At least \$8.075M per year

**% of IQ Projects in
Multi-Family Housing Units**

49%

Stipulation: At least 30% of units treated

Supplier Diversity

Stipulation: Nicor Gas shall maintain a diversity initiative as described in the EEP 2018-2021.

Tier 1 Diverse Spend

\$16.13 M

Tier 2 Diverse Spend

\$600 K

% of Total Eligible Spend

78.6%

Impact

 **180M+**
in incentives since 2011

- Residential and multi-family customers: energy-saving kits and home assessments
- Commercial and public sector customers: building system optimization, energy-saving projects
- Income-qualified customers: comprehensive energy upgrades at no cost
- Rebates for energy-efficient products and improvements

 **168M+**
first year therms saved since 2011

- Avoids more than 883K metric tons of CO2 emissions
- Equivalent to the CO2 emissions generated by 190K passenger vehicles over the course of a year

 **1.15M+**
customers in 643 communities have participated

- \$217 average incentive per customer
- Engaged 129K elementary school students in energy efficiency education

 **\$1.19B**
Economic activity spurred since 2011

- 8,453 jobs supported since 2011
- \$43M spent with diverse suppliers
- \$505M wages supported since 2011

Awards and recognition

Since launching in 2011, the Nicor Gas Energy Efficiency Program has received 19 awards from local, regional, national and international organizations. The program has been recognized for excellence in evaluation, innovation, marketing, program design and research.

Marketing awards

- 2020 Gold Stevie Award
Awarded for the Unexpected Love Story campaign from the American Business Awards
- 2020 Inspiring Efficiency Marketing Award
Awarded for the Unexpected Love Story campaign
- 2019 Gold Stevie Award for Women in Business
Awarded for the Unexpected Love Story campaign in its marketing for women, created by a woman-led team.
- 2017 Inspiring Efficiency Marketing Award for Multicultural Marketing Strategy
Awarded for multicultural marketing strategy including demographic research, event outreach, hyper-local print publication placements and digital ads.
- 2015 Inspiring Efficiency Marketing Award for Customer Journey Strategy
Awarded for marketing & communications strategy including customer journey-mapping, overhauling communications with energySMART rebranding, and Customer Stories campaign
- 2015 Inspiring Efficiency Education Award
Awarded for "What's in the Box" campaign focused on understanding how a furnace works
- 2014 Bronze Stevie Women in Business Award for Consumer Marketing Campaign of the Year
Received bronze placement for energySMART "Customer Stories" campaign
- 2014 AESP Energy Award for Outstanding Achievement in Non-Residential Marketing
Presented for "6 million therms" steam trap infographic campaign
- 2013 E Source Ad Awards Crowd Pleaser Award
Presented for peer recognition for "6 million therms" steam trap infographic campaign
- 2013 Inspiring Efficiency Marketing Award
Presented for Nicor Gas Energy Efficiency Program's "Summer Staycation" campaign
- 2013 Gold Stevie Award for Utility Marketing Campaign of the Year
Presented for Nicor Gas Energy Efficiency Program's "Liberate" campaign

Awards and recognition

Other awards

- 2019 AESP Energy Award for Outstanding Achievement in Market Research and Evaluation
Awarded for Nicor Gas's Market Research and Evaluation Initiatives through the Market Transformation program.
- 2018 ISTC Sustainability Award
Awarded to the Emerging Technology Program for its efforts to reduce environmental impact and contribute to the growth of a more sustainable economy.

Program awards

- 2014 Inspiring Efficiency Impact Award for Business New Construction Program
Presented jointly to Nicor Gas and ComEd for providing technical assistance on more than 200 business new construction and renovation projects
- 2013 ENERGY STAR Awards Special Recognition
Received special recognition for active collaboration with other Illinois utilities to provide customer-centered energy efficiency solutions
- 2013 ACEEE Honorable Mention for the Economic Redevelopment Program
Received Honorable Mention for leading program designs and practices
- 2013 ACEEE Exemplary Programs Award for the Home Energy Efficiency Rebate Program
Received Exemplary status based on program performance during Summer Staycation marketing campaign
- 2013 ENERGY STAR Homes in Leadership Award
Presented to outstanding partners who have made important contributions to energy-efficient construction and environmental protection
- 2013 ENERGY STAR Special Recognition Energy Efficiency Program Delivery
Received special recognition for energy efficiency program delivery at the ENERGY STAR awards.