

CY2025

FOURTH QUARTER REPORT

ComEd customers have saved more than \$13.3 billion on energy bills and avoided over 83 billion pounds of carbon through its energy efficiency programs.

Data presented in this document is based on preliminary results and is subject to revision and evaluation adjustments. ComEd Energy Efficiency is funded by ComEd customers in compliance with Illinois Public Act 95-0481. For 2025, the emission conversion factor used to calculate pounds carbon/kWh is 0.7482.

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Portfolio Summary

1,882,146

Actual Net MWh YTD

1,889,379

2025 MWh Forecast (From Q3 2025 Report)

\$447,335,381

Actual Spend YTD

\$447,014,912

2025 Budget

PORTFOLIO

- Through Q4, the portfolio has achieved approximately 100% of its 2025 savings forecast.
- Since its inception in 2008, the ComEd Energy Efficiency Program has saved ComEd customers over \$13.3 billion on their electric bills.

RESIDENTIAL IMPLEMENTATION

- Through Q4, market rate residential programs have achieved 101% of their combined 2025 savings forecast of 260,025 MWh, not including converted therms.
- Through Q4, income eligible residential programs have achieved 99% of their combined 2025 savings forecast of 646,358 MWh, excluding converted therms .
- Customers have received over 6,507,000 incentives through Q4.
- Over 21,600 homeowners & tenants – consisting of over 17,900 income eligible participants - have received products from assessments through Q4.

C&I IMPLEMENTATION

- Through Q4, private sector programs have achieved 100% of their combined 2025 savings forecast of 623,101 MWh, not including therms.
- Through Q4, public sector programs have achieved 96% of their combined 2025 savings forecast of 117,612 MWh, not including therms. Despite this, the public sector programs have achieved 101% of their combined spend target.
- Through Q4, over 8,780 private sector projects and over 1,480 public sector projects have been completed.

Residential Implementation Programs

Residential Direct to Consumer Program Highlights

- **Home Energy Savings (HES) (Home Energy Assessment, Income Eligible Retrofits)** – In 2025, the HES program completed nearly 12,000 projects with over 9,000 of those serving income eligible (IE) customers — representing ~75% of total projects. This demonstrates the program’s ongoing commitment to supporting households with the greatest need. During Q4, HES distributed approximately \$6.3 million in incentives, contributing to a year-to-date investment of ~\$19.0 million dedicated to supporting energy efficiency services and upgrades for IE customers. These services include in-home energy assessments with direct install measures, as well as deeper weatherization services such as air sealing provided through the retrofit component. The program also continued its transition of electric resistance heat (ERH) heat pump conversion projects to the Whole Home Electric offering (effective January 2026), while also continuing to prioritize marketing and outreach efforts to reach IE customers who have inefficient electric resistance heat. These customers may qualify for a fully funded heat pump upgrade, a key strategy for driving long-term energy savings. Despite several challenges, the offering achieved notable progress in 2025, completing 59 ERH projects, driving energy savings of over 1,200 MWh. This growth reflects ComEd’s commitment to expanding access to efficient, electric heating solutions for IE households.
- **Multi-Family Energy Savings (MFES) (Income Eligible, Public Housing, and Market Rate)** – In 2025, the MFES program advanced its mission to deliver equitable, high-impact energy-efficiency improvements with a focus on income eligible (IE) and public housing (PH) properties, providing over \$25M in incentives and achieving ~37 GWh in energy savings for these property types. The program facilitated the replacement of 1,100 electric resistance heat (ERH) systems in IE and PH properties with high efficiency heat pumps, resulting in ~\$7M in incentives and ~15.4 GWh in energy savings. MFES also implemented weatherization measures in IE properties with ERH systems, generating ~\$2.9M in incentives and ~7.8 GWh in energy savings. The MFES network includes 75 Energy Efficiency Service Providers (EESPs), of which 27% are certified DBE EESPs.
- **Whole Home Electric (WHE) (Single and Multi-Family Upgrades Electrification - IE)** – In 2025, the WHE offering continued to deliver strong results for Income Eligible (IE) customers, electrifying 216 single family (SF) homes and 176 multi-family (MF) units. MF performance accelerated significantly in Q4, with 116 units completed while establishing a robust pipeline for 2026. The team also successfully executed a complex MF project that required close coordination with ComEd’s New Business team, including transformer upgrades. On the SF side, the team worked closely with the EESP network and successfully incorporated an additional \$380,000 in incentives into the Q4 pipeline compared to the original forecast. In July 2025, the offering introduced a partial electrification pathway to support customers who were not ideal candidates for full electrification—often due to having one piece of existing equipment that prevented full conversion. By year-end, the offering successfully completed 24 SF and 23 MF partial electrification projects. This pathway enabled these customers to participate in the offering when they otherwise would not have been eligible. Across both SF and MF program components, the team completed the Request for Qualifications (RFQ) process to identify and select the 2026 EESP network, ensuring capacity and quality aligned with

Residential Implementation Programs

2026 goals. WHE also finalized planning and readiness activities for the 2026 program launch, which will expand service to both SF and MF electric resistance heat customers.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Home Energy Savings – Market Rate Assessment	634	104%	2,775	Homes
Home Energy Savings – Income Eligible Assessment	9,114	102%	7,276	Homes
Home Energy Savings – Income Eligible Retrofits	7,442	105%	1,865	Homes
Multi-Family Energy Savings – Income Eligible	35,206	105%	Tenant Unit Direct Installation: 8,395 Site Assessments: 453 Building Upgrades: 2,293	Projects
Multi-Family Energy Savings – Public Housing	1,895	100%	Tenant Unit Direct Installation: 0 Site Assessments: 0 Building Upgrades: 86	Projects
Multi-Family Energy Savings – Market Rate	3,585	101%	Tenant Unit Direct Installation: 1,385 Site Assessments: 52 Building Upgrades: 105	Projects
Whole-Home Electric	9,148	100%	Single Family Homes: 216 Multi-Family Buildings: 12 Tenant Unit Conversions: 176	Projects

Residential Implementation Programs

Residential Channels Program Highlights

- **Retail (Market Rate and Income Eligible)** – In Q4, the market rate channel saw strong performance from smart thermostats and all-in-one washer dryers. For income eligible (IE) customers, dehumidifiers, air purifiers, weatherstripping, door sweeps, and advanced power strips delivered notable results. Lighting incentives for ENERGY STAR LED products concluded in Q4. Two Limited Time Offers—a \$5 LED lighting bundle with an optional air purifier for income eligible customers and a \$10 weatherization bundle with air purifier for market rate customers—were launched successfully, generating ~16,075 MWh in savings.
- **Product Distribution (Market Rate and Income Eligible)**
 - **Food Bank Distribution** – The program distributed more than 4,100,000 products during 2025, including over 3,600,000 energy efficient lighting products, more than 447,000 weatherization items, and over 48,000 advanced power strips and smart plugs. This activity occurred through ~750 participating food pantries associated with 4 major food bank partners (Greater Chicago Food Depository; Northern Illinois Food Bank; River Bend Food Bank; and Illinois Partners In Hope) plus an extended independent partner network. Outreach staff interacted directly with income eligible customers at 50 in-person events during the year about ways to save energy and promoted participation in the Food Bank offering to an average of more than 150 customers per event. These events, hosted at local food pantries during food distribution, provided patrons with free energy efficient LEDs and weatherization products to customers for free at these same locations. To accommodate space limitations, an additional 25 events were supported as grab-and-go distributions, ensuring continued access to energy saving products.
 - **Income Eligible Kits** – More than 8,800 kits were shipped to eligible customers in Q4 which represents approximately 21% of the total 41,342 kits that were shipped throughout 2025. These energy saving kits were distributed to income eligible customers throughout the communities served by ComEd, with 37% jointly funded through ComEd’s partnership with the local natural gas utilities. Community Action Agencies (CAAs) were the primary providers of customer outreach, recruitment, and enrollment leads for joint kit distribution efforts, with the Community and Economic Development Association of Cook County (CEDA) and Community Action Partnership of Lake County organizations accounting for much of this activity. A unique kit funded solely by ComEd accounted for the other 63% of the total kits distributed. The ComEd Only kit version was made available to individuals who were contacted and responded to direct outreach methods that specifically targeted income eligible customers who had not previously received a kit during ComEd’s Plan 6 cycle.
 - **School Kits** – Throughout 2025, the program distributed 9,900 jointly funded income eligible (IE) school kits and 11,324 jointly funded market rate (MR) school kits to students across Northern Illinois. Approximately 20% of each kit type delivered during Q4. In total, 297 schools participated,

Residential Implementation Programs

providing students with educational material focused on ways to conserve electricity, natural gas-saving tips, and the importance of water conservation. Teachers responded positively, with the offering earning a composite impact and satisfaction score of 9/10 for the year.

- **Residential New Construction - Affordable Housing New Construction (AHNC)** – In Q4, AHNC enrolled 18 new projects and completed 10 affordable housing projects comprised of 460 income eligible units. Noteworthy industry events, including the Chicago Build and the ReJournals Multi-Family Summit, provided valuable venues to strengthen connections and support continued networking within the affordable housing sector. Of the seven projects awarded 2025 Low-Income Housing Tax Credits (LIHTC), four have already enrolled in the Affordable Housing New Construction (AHNC) offering, and conversations are ongoing with the remaining three. Additionally, the offering worked closely with prospective applicants who are expected to enroll projects in the coming year.
- **Residential New Construction - Electric Homes New Construction (EHNC)** – The EHNC offering completed 56 all-electric homes in Q4. The projects completed in Q4 included 2 Accessory Dwelling Units (ADUs), three 2-flat projects, two 3-flat projects, 42 single family homes. The Q4 projects were completed by 13 different builders. In 2025, EHNC completed 29 Reclaiming Chicago projects with one builder. To promote visibility and awareness, the program offers yard signs and banners for completed projects to promote the program. Currently, 4 yard signs and two banners are deployed for completed projects, helping showcase the benefits of all-electric homes to the broader community.
- **Home Heating and Cooling (HH&C)** – In Q4 the HH&C program distributed a total of \$2.3M in incentives for qualifying equipment, which included 1,119 air-source heat pumps, 372 mini-split heat pumps, 117 smart thermostats, and 11 geothermal heat pumps. The offering also hosted a Distributor Roundtable with attendees from TEC, Base, Munch, GA Larson, Lennox, Berkheimer, Daikin, Wells and Ferguson. Key feedback from distributors focused on opportunities for training improvement, current incentive levels and proposals for new measures, such as heat pump water heaters, air to water heat pumps, high velocity heat pumps, and heat pump pool heaters. The offering is currently assessing feedback for potential future program enhancements.

Residential Implementation Programs

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Retail – Market Rate	108,529	109%	Home Products: 1,507,655	Appliances, Air Sealing
Retail – Income Eligible	285,596	97%	Home Products: 1,153,561 Lighting: 3,839,552	Appliances; Light Bulbs
Product Distribution – Market Rate	1,797	100%	11,342	School Kits
Product Distribution – Income Eligible	279,743	100%	4,163,690	Kits and Food Bank Measures
Residential New Construction – Affordable Housing	12,504	107%	24	Projects
Residential New Construction – All Electric	2,114	107%	112	Homes
Heating and Cooling – Midstream Heat Pump Rebates	63,741	100%	Air Source T1: 1,878 Air Source T2: 2,915 Mini-Split: 1,136 ENERGY STAR® Smart Thermostats: 201 Geothermal Full Loop: 29 Geothermal Indoor replacement: 10	Units

Residential Implementation Programs

Residential Journey Coordination Program Highlights

- Home Energy Report (HER)** – In Q4, the offering re-started the treatment on three waves, adding an additional 300, households to receive reports for the 2025 program year. The offering also added an additional print report to all treatment households in December. In addition, all versions of the Weekly Energy Usage reports were translated to Spanish and officially launched to customers with a Spanish language preference in October, reaching approximately 52,000 customers. These efforts reflect a strong final push to achieve program goals while improving accessibility and engagement for diverse customer segments.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Home Energy Report	82,212	92%	Home Energy Reports (print): 8,294,922 Home Energy Reports (email): 10,666,922 High Usage Alerts: 3,859,964 Weekly Usage Reports: 49,048,089	Reports and Alerts

C&I Implementation Programs

Business Program Highlights

- **Small Business (Private and Public)** – The ComEd Small Business offering introduced new promotions in Q4 leading to 61.9 GWh of savings to close the year strong. Participation across Select Communities in Q4 achieved 18 GWh of savings, the highest quarterly total and 2.4 GWh above the previous quarterly high. The energy efficiency service provider network was trained on the 2026 updates in Q4.
- **Standard (Private and Public)** – The Standard offering saw project volume increase in Q4 as a result of promotion end dates including a 20% bonus for private projects and a 50% bonus for public projects.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Small Business – Private	150,679	97%	4,572	Projects
Small Business – Public	22,935	105%	544	Projects
Incentives – Standard – Private	115,751	100%	1,610	Projects
Incentives – Standard – Public	32,670	97%	594	Projects

C&I Implementation Programs

Technical Program Highlights

- **Incentives - Custom** – In Q4, the Custom marketing team ran a paid search campaign from September through December, resulting in strong performance with an 8.41% click-through rate (CTR) on Bing and a 15.11% CTR on Google—exceeding industry averages by 5% and 12%, respectively. The team received positive feedback from a major national account, which highlighted that their collaboration with the Custom program helped secure nearly \$112,000 in energy efficiency rebates last fiscal year. The account also praised the team’s expertise, responsiveness, and partnership, stating, “We could not do it without you all. It is a pleasure working with you, and we genuinely appreciate ComEd’s commitment to our partnership.”
- **Retro-Commissioning (RCx)** – RCx closed the year strongly by achieving 102% of the original target savings. The offering launched a kickstart promotion on November 17th to continue driving new application volume. Additional incentives are also available for projects located in select communities.
- **Industrial Systems (IS)** – The Industrial System offering ended Q4 strong and continued to build pipeline including 16 study applications received for 12.4 gross MWh and 21 Fixed It Now (FIN) received for 5.9 gross GWh.
- **Strategic Energy Management (SEM)** – In Q4, SEM recruitment has remained strong for the offering, with colleges and universities increasing their interest and participation. Four (4) SEM workshops were held in Q4. As of the end of Q4, seven customers completed DOE 50001 Ready recognition and three customers have completed all tasks and ready for recognition as part of their SEM participation. Continuous recruitment has been a significant factor in exceeding the energy savings goal, with 49% of energy savings achieved from customers in select communities.
- **C&I New Construction (CINC)** – In Q4, the CINC team invested in Voice of Customer (VOC). This research will help inform continuous improvement across the offering’s customer experience strategy for 2026 and beyond. To date, we have completed two customer interviews, with ten additional interviews scheduled for Q1 2026.
- **Midstream/Upstream (Instant Discounts)** – Instant Discounts finished the year 6,000 MWh over its energy savings goal of 232,430 MWh through strong distributor engagement, effective marketing strategies, and continued customer adoption of energy-efficient products. DLC lighting fixtures, continue to be the leading measure along with TLEDs. Instant Discounts introduced a new measure in 2025: VRF Heat Pumps which finished the year with over 1,000 MWh in net savings. The offering expects continued growth in VRF heat pumps which will aid in diversifying the measure mix for savings into 2026.
- **Commercial Food Services (CFS)** – In Q4, the CFS program gained significant momentum through targeted outreach efforts and implementation of a new credit process which re-engaged national dealers to participate in the program. This resulted in a strong close to the 2025 program year across both private and public segments.

C&I Implementation Programs

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Incentives – Custom – Private	16,661	99%	83	Projects
Incentives – Custom – Public	981	142%	11	Projects
Retro-commissioning – Private	23,984	101%	188	Projects
Retro-commissioning – Public	11,016	99%	126	Projects
Industrial Systems	54,355	97%	724	Projects
Strategic Energy Management – Private	34,742	100%	204	Participating Customers
Strategic Energy Management – Public	8,651	103%	196	Participating Customers
C&I New Construction – Private	3,575	93%	30	Projects
C&I New Construction – Public	586	100%	17	Projects
Midstream/Upstream – Private	206,051	103%	482,923	Lighting products; Battery Chargers; HVAC, Fork Trucks
Midstream/Upstream – Public	32,650	84%	301,635	Lighting products; Battery Chargers; HVAC, Fork Trucks
Commercial Food Services - Private	939	108%	308	Units
Commercial Food Services - Public	107	94%	57	Units

C&I Implementation Programs

Commercial Journey Coordination Program Highlights

- **Business Energy Analyzer (BEA) Program (Private and Public)** – The BEA program recruited 493 new users in 2025 to bring visibility to energy efficiency opportunities and drive change. Recruiting tactics in Q4 include driving awareness through facility assessments, direct customer outreach, and a variety of marketing including an updated video recapping BEA’s customer benefits as well as a three-part video series.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Business Energy Analyzer – Private and Public	20,506	98%	1,370	Participating Customers

C&I Implementation Programs

Engineering Program Highlights

- **Facility Assessments/Operational Measures** – Facility Assessments/Operational Measures will continue to be provided to customers but will no longer be an evaluated program.

Voltage Optimization

Voltage Optimization Highlights

- Savings below are equivalent to 37.9 million pounds of carbon dioxide reduction or removing 4,009 passenger vehicles driven each year.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Voltage Optimization	50,681	100%	14 stations; 124 feeders	Stations Activated; Feeders Activated

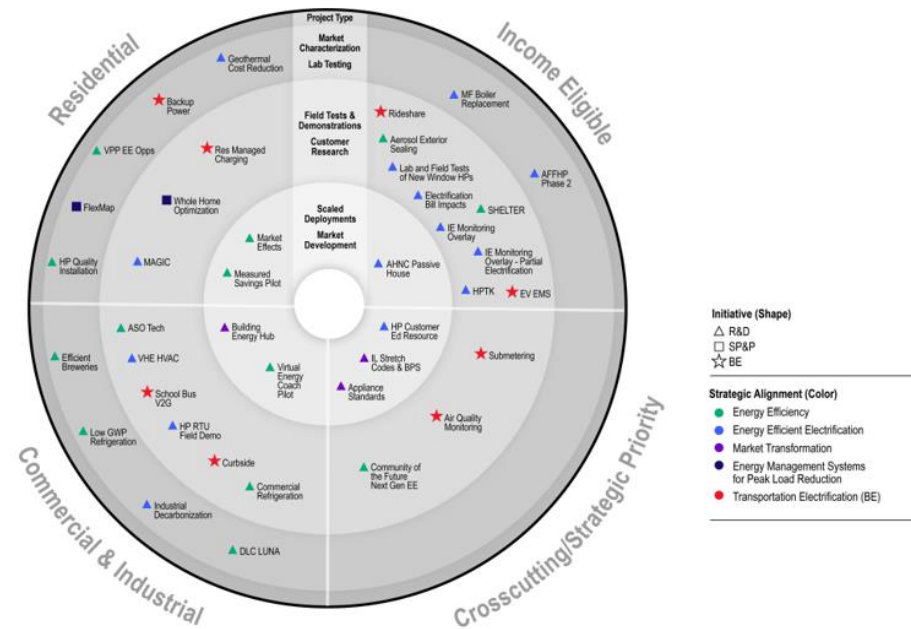
Emerging Technologies and Market Transformation (“R&D”)

R&D Highlights

The mission of the R&D team is to identify, test, validate, and integrate new energy-saving technologies and program delivery strategies into the ComEd Energy Efficiency Program so that it continues to meet customers’ needs and its energy savings goals cost-effectively. This quarterly report also includes projects active with Special Programs and Pilots, a parallel team within ComEd Customer Solutions focused on the non-EE range of demand side management innovation concepts, such as peak load reduction, distributed energy resources, and home energy management systems. The report is renamed “Customer Innovation” to reflect this broader team, but energy efficiency R&D projects are still identified throughout.

- Please refer to the *Customer Innovation* section in the Appendix for a summary of active Energy Efficiency Emerging Technologies and Market Transformation projects.

ComEd Customer Innovation Portfolio Summary 2025 Q4



Marketing Education & Awareness

Marketing Education & Awareness Highlights

After building momentum in Q2 and Q3, Q4 EE media schedules finished the year off strong.

- **Energy Efficiency Business Campaign 2025 (Education & Awareness/Private Sector)**

Overview: The campaign promotes awareness of energy efficiency offerings for business customers. Customers were driven to ComEd.com/Biz to learn more.

- In-market: 10/1/2025 - 12/31/25
- 2025 Q4 paid media consisted of the media channels below and generated a total of 33,878,478 impressions:
 - Google SEM: 9,363 impressions
 - Meta (Facebook + Instagram): 1,573,642 impressions
 - LinkedIn: 183,027 impressions
 - Print (Negocios Now): 30,000 impressions
 - Streaming Audio (Pandora): 977,522 impressions
 - Radio (WVON and Que Buena): 20,000 impressions
 - Out of Home (Transit): 25,836,054 impressions
 - Digital Video: 1,648,147 impressions
 - Digital Display: 3,600,723 impressions
- Total Impressions YTD: 66.1M impressions

- **Energy Efficiency Education & Awareness Campaign, Residential 2025**

Overview: This campaign drives customer (market rate & LMI) education and awareness of residential offerings of the ComEd Energy Efficiency Program. Customers were driven to ComEd.com/HomeSavings to learn more.

- In-market: 10/1/2025 - 12/31/2025
- 2025 Q4 paid media consisted of the media channels below and generated a total of 49,086,795 impressions:
 - Google SEM: 67,742 impressions
 - Meta (Facebook + Instagram): 2,744,425 impressions
 - Broadcast TV and Cable: 9,142,000 impressions
 - Digital Video: 1,196,708 impressions
 - Broadcast Radio: 859,553 impressions
 - YouTube Music: 2,202,020 impressions
 - NextDoor: 1,616,056 impressions
 - Digital Display: 5,106,768 impressions
 - Out of Home (Transit): 24,271,653 impressions
 - Print (diverse publications): 1,879,870 impressions
- Total Impressions YTD: 137.3M impressions

Marketing Education & Awareness

- **Energy Efficiency (EE) Retail Campaign, 2025**

Overview: This campaign drives market rate and LMI customer awareness of energy efficiency rebates and discounts on ENERGY STAR® certified appliances and home products being offered by the ComEd Energy Efficiency Program. Customers were driven to [ComEd.com/HomeSavings](https://www.comed.com/HomeSavings) to learn more.

- In-market: 10/1/2025 - 12/28/2025
- 2025 Q4 paid media consisted of the media channels below and generated a total of 92,763,911 impressions:
 - Meta (Facebook + Instagram): 8,091,842 impressions
 - Amazon (Prime Video, Music, Display): 9,123,783 impressions
 - Broadcast TV: 18,652,244 impressions
 - Pinterest: 3,113,969 impressions
 - Broadcast Radio: 9,259,000 impressions
 - Out of Home (Digital Highway Bulletins): 44,523,073 impressions
- Total Impressions YTD: 139.9M impressions

Stipulations

Plan 6 Stipulations

As part of the Revised 2022-2025 Energy Efficiency & Demand Response Plan 6 Stipulation Agreement (“RSA”), and in compliance with the Clean Energy Jobs Act (“CEJA”), ComEd has agreed to report out on the following stipulations:

RSA § IV (A-6a) ComEd commits to work with stakeholders to develop progress metrics for ICC-filed Quarterly Reports in the second quarter of 2022 and present progress on energy efficiency and financial assistance efforts described above at a joint Committee and SAG meeting.

Metric 1 Number and percentage of customers receiving utility bill assistance that were referred to EE measures/programs, broken down by:

- Number of customers, in total, referred to EE programs, broken down by program and SF/MF designation
- Number of customers referred to EE programs, broken down by program and SF/MF designation for the population of bill assistance customers as a whole
- Number of customers referred to EE programs, broken down by program and SF/MF designation for the top 20 zip codes (and/or census tracts) with the highest disconnection rate

Metric 2 The number and percentage of IQ EE applicants/participants that were referred to energy assistance programs or other financial assistance support (including, the Low Income Home Energy Assistance Program (LIHEAP), the Percentage of Income Payment Plan Program (PIPP), any utility-sponsored assistance program, and the ability to waive customer deposits & late fees, per CEJA provisions) broken down by:

- SF and MF, total and tracked separately
- By zip code and/or census tract

Metric 3 Details on which programs and measures were recommended including:

- The implementer they were recommended by
- Type of referral/recommendation (e-mail, flyer, direct assistance/hand-holding)

Metric 6 Narrative updates on current efforts and future planned efforts to coordinate utility bill assistance and credit and collections with energy efficiency programs

Metric 8 Description of how the company intends to increase outreach in top 20 communities with disconnections (i.e., presentations, materials

distributed, which community organizations, information on how to apply, streamlined application process, etc.)

Q4 Updates

- **Metric 1:** During Q4 of 2025, ~113,000 customers receiving utility bill assistance also received information about Energy Efficiency programs.
 - Local Administering Agencies, by process, offer Energy Efficiency kits to LIHEAP and PIPP recipients and review the weatherization program with them.
 - There were over 67,000 LIHEAP customers and almost 14,000 PIPP customers in Q4
 - Supplemental Arrearage Reduction Program (SARP) customers receive Energy Efficiency information from ComEd packaged as Ways to Save
 - There were over 24,000 SARP customers in Q4

ComEd’s customer-facing digital tool, the Smart Assistance Manager (SAM), serves as a way for customers seeking assistance to receive tailored recommendations for ways to assist with managing their electric bills. During Q4 customers who leveraged the ‘assistance finder’ functionality within SAM received referrals to/information about the following programs:

Programs	Sessions*
Bill Payment Assistance	912
Catch Up & Save - SARP	143
DPA	1,222
Due Date Extensions	648
Free Energy Savings Products	N/A
Fresh Start	94
LIHEAP	350
Retail Discounts	1,372
Payment Arrangements	1,016
Your-Neighbor-Fund	57

*Sessions include ONLY authenticated users and can include duplicate visits from the same customer/user

The following list represents a breakdown of customers referred to Energy Efficiency programs broken down by program for the top 20 zip codes with the

Stipulations

highest disconnection rates (zip code 60958 and 61057 did not have any customer participation):

Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers
60409	373	60428	6	60620	423	60624	612	60637	312	60827	151
Bill Payment Assistance	63	Bill Payment Assistance	2	Bill Payment Assistance	62	Bill Payment Assistance	95	Bill Payment Assistance	44	Bill Payment Assistance	25
Catch Up & Save - SARP	8	DPA	1	Catch Up & Save - SARP	6	Catch Up & Save - SARP	14	Catch Up & Save - SARP	4	Catch Up & Save - SARP	2
DPA	73	Due Date Extensions	1	DPA	83	DPA	139	DPA	65	DPA	35
Due Date Extensions	43	Payment Arrangements	1	Due Date Extensions	46	Due Date Extensions	62	Due Date Extensions	40	Due Date Extensions	21
Fresh Start	11	Retail Discounts	1	Fresh Start	3	Fresh Start	9	Fresh Start	2	Fresh Start	2
LIHEAP	28	60472	29	LIHEAP	25	LIHEAP	34	LIHEAP	12	LIHEAP	6
Payment Arrangements	66	Bill Payment Assistance	5	Payment Arrangements	78	Payment Arrangements	120	Payment Arrangements	56	Payment Arrangements	20
Retail Discounts	80	Catch Up & Save - SARP	1	Retail Discounts	116	Retail Discounts	133	Retail Discounts	83	Retail Discounts	39
your-neighbor-fund	1	DPA	5	your-neighbor-fund	4	your-neighbor-fund	6	your-neighbor-fund	6	your-neighbor-fund	1
60419	165	Due Date Extensions	4	60621	331	60628	388	60644	687	60944	1
Bill Payment Assistance	24	Fresh Start	1	Bill Payment Assistance	54	Bill Payment Assistance	53	Bill Payment Assistance	112	Retail Discounts	1
Catch Up & Save - SARP	4	Payment Arrangements	5	Catch Up & Save - SARP	8	Catch Up & Save - SARP	11	Catch Up & Save - SARP	30		
DPA	39	Retail Discounts	8	DPA	68	DPA	79	DPA	138		
Due Date Extensions	22	60484	10	Due Date Extensions	46	Due Date Extensions	43	Due Date Extensions	71		
Fresh Start	2	Bill Payment Assistance	3	Fresh Start	6	Fresh Start	6	Fresh Start	11		
LIHEAP	10	Catch Up & Save - SARP	1	LIHEAP	17	LIHEAP	25	LIHEAP	50		
Payment Arrangements	31	DPA	1	Payment Arrangements	63	Payment Arrangements	64	Payment Arrangements	117		
Retail Discounts	32	LIHEAP	2	Retail Discounts	66	Retail Discounts	103	Retail Discounts	150		
your-neighbor-fund	1	Payment Arrangements	1	your-neighbor-fund	3	your-neighbor-fund	4	your-neighbor-fund	8		
60426	378	Retail Discounts	2	60623	908	60636	278	60649	177		
Bill Payment Assistance	67	60619	585	Bill Payment Assistance	141	Bill Payment Assistance	42	Bill Payment Assistance	24		
Catch Up & Save - SARP	10	Bill Payment Assistance	96	Catch Up & Save - SARP	26	Catch Up & Save - SARP	6	DPA	44		
DPA	76	Catch Up & Save - SARP	12	DPA	188	DPA	59	Due Date Extensions	20		
Due Date Extensions	41	DPA	129	Due Date Extensions	104	Due Date Extensions	27	Fresh Start	3		
Fresh Start	5	Due Date Extensions	57	Fresh Start	19	Fresh Start	3	LIHEAP	9		
LIHEAP	30	Fresh Start	11	LIHEAP	47	LIHEAP	14	Payment Arrangements	38		
Payment Arrangements	59	LIHEAP	41	Payment Arrangements	154	Payment Arrangements	45	Retail Discounts	38		
Retail Discounts	84	Payment Arrangements	98	Retail Discounts	216	Retail Discounts	82	your-neighbor-fund	1		
your-neighbor-fund	6	Retail Discounts	138	your-neighbor-fund	13						
		your-neighbor-fund	3								

Stipulations

Metric 2: All (100%) recipients of the Home Energy Savings' Income Eligible Home Energy Assessment (IE HEA) and Income Eligible Retrofits, Product Distribution's Income Eligible Kits and Multi-Family Energy Savings (MFES) program offerings received referrals to the financial assistance programs. In addition to the referrals shown in the tables (*Table 1, Table 2, & Table 3*), customers who received an energy savings kits from a participating school or attended program sponsored food pantry event through the Product Distribution program received additional information to further help them manage their energy bills, including ComEd's financial assistance programs. These program offerings do not track customer level participation information to allow for zip code level reporting. For a breakdown of MFES program recipients by zip code, refer to *Table 5* under stipulation V (D-1b).

Table 1

Income Eligible - Single Family Retrofits Participation Counts - Q4 2025									
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60002	23	60120	33	60425	16	60527	15	60914	9
60004	7	60123	7	60426	3	60534	7	60917	10
60005	6	60124	1	60428	2	60538	24	60950	1
60007	13	60130	2	60429	60	60543	3	60958	16
60008	1	60131	23	60430	1	60544	34	60964	11
60010	32	60137	9	60431	17	60545	20	61008	23
60013	11	60139	13	60432	29	60555	6	61012	11
60014	1	60140	9	60433	16	60559	1	61015	1
60016	27	60142	2	60435	12	60560	15	61018	6
60018	26	60145	9	60436	22	60585	1	61021	16
60020	29	60152	1	60438	28	60586	1	61032	32
60025	7	60153	53	60439	1	60609	34	61038	13
60026	9	60154	28	60440	21	60612	16	61046	1
60030	12	60155	1	60441	30	60616	15	61047	21
60031	12	60156	1	60443	39	60617	47	61052	13
60035	1	60160	16	60444	11	60619	22	61060	1
60040	12	60162	16	60446	1	60620	12	61065	1
60041	12	60163	1	60447	7	60621	89	61073	8
60042	12	60164	32	60448	1	60626	13	61081	2
60044	7	60165	11	60449	11	60628	45	61095	53
60046	2	60169	17	60450	12	60629	18	61087	19
60048	22	60171	38	60451	12	60630	19	61088	7
60053	12	60174	2	60452	14	60631	50	61089	9
60056	28	60176	1	60453	9	60632	1	61101	29
60060	1	60178	10	60456	11	60633	4	61102	20
60061	1	60181	37	60457	9	60634	26	61103	64
60062	2	60184	11	60459	3	60636	19	61104	24
60067	13	60187	7	60466	63	60637	11	61107	49
60068	7	60188	23	60467	1	60638	46	61108	53
60070	1	60192	12	60468	28	60639	2	61109	12
60073	13	60193	2	60471	44	60641	9	61111	18
60076	45	60194	1	60472	2	60643	25	61114	9
60083	4	60201	1	60473	29	60644	17	61115	35
60085	30	60302	2	60475	31	60647	13	61252	5
60089	16	60401	28	60477	26	60649	29	61270	7
60091	8	60402	18	60478	43	60652	34	61310	5
60096	9	60403	12	60481	9	60653	1	61364	1
60098	10	60404	2	60484	35	60655	78	61369	12
60099	16	60406	9	60487	15	60706	11	61377	1
60101	7	60409	73	60490	1	60707	16	61764	13
60102	15	60410	9	60501	1	60803	10		
60103	13	60411	111	60502	10	60804	3		
60104	7	60415	2	60504	13	60805	20		
60106	37	60416	19	60506	52	60827	38		
60107	39	60417	22	60511	1	60901	53		
60110	1	60418	13	60513	2	60516	8		
60115	38	60419	54	60516	8	60517	2		
60118	10	60420	12	60517	2	60525	2		
60119	1	60422	17	60525	2	60527	15		

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Table 2

Income Eligible - Product Distribution Participation Counts - Q4 2025																	
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60002	37	60084	17	60165	12	60424	3	60477	32	60565	1	60649	7	61046	0	61369	1
60004	16	60085	167	60169	9	60425	11	60478	64	60584	1	60651	165	61047	0	61376	3
60005	12	60087	49	60171	33	60426	67	60479	0	60585	3	60652	8	61048	8	61377	2
60007	8	60089	30	60172	7	60428	41	60480	8	60586	9	60653	9	61049	1	61760	3
60008	1	60090	30	60173	2	60429	54	60481	7	60601	0	60654	3	61051	1	61784	0
60010	12	60091	11	60174	1	60430	29	60482	38	60605	2	60656	0	61054	4	68458	1
60013	1	60093	1	60176	28	60431	24	60484	4	60607	1	60657	2	61057	0	69435	1
60014	2	60096	10	60177	5	60432	30	60487	29	60608	12	60659	3	61060	3	69440	1
60015	19	60097	1	60178	1	60433	31	60490	11	60609	5	60660	1	61061	1	69465	0
60016	37	60098	0	60181	14	60435	73	60491	3	60610	37	60661	1	61062	1	69543	1
60018	13	60099	128	60183	1	60436	40	60501	46	60611	1	60664	0	61064	4	69639	1
60020	20	60101	15	60185	9	60438	58	60502	5	60612	8	60669	1	61067	5		
60022	2	60102	1	60187	8	60439	7	60503	4	60613	34	60706	14	61070	1		
60025	14	60103	8	60188	10	60440	47	60504	30	60614	16	60707	99	61071	4		
60026	2	60104	69	60189	6	60441	20	60505	1	60615	5	60712	7	61073	2		
60030	46	60106	6	60190	3	60442	5	60506	5	60616	6	60714	32	61078	1		
60031	46	60107	25	60191	5	60443	43	60513	31	60617	20	60739	1	61081	47		
60033	2	60108	9	60192	4	60444	1	60514	1	60618	102	60803	14	61084	1		
60034	1	60110	14	60193	48	60445	25	60515	5	60619	17	60804	85	61085	7		
60035	12	60115	6	60194	5	60446	34	60516	2	60620	19	60805	24	61087	5		
60040	3	60118	4	60195	5	60447	7	60517	24	60621	6	60827	58	61101	3		
60041	16	60120	13	60201	20	60448	10	60518	2	60622	41	60854	0	61102	1		
60042	2	60123	2	60202	26	60449	2	60521	2	60623	13	60901	3	61103	3		
60044	7	60124	0	60203	1	60450	12	60523	1	60624	93	60910	1	61104	3		
60045	6	60126	8	60301	1	60451	8	60525	13	60625	5	60914	18	61107	1		
60046	25	60129	1	60302	10	60452	24	60526	11	60626	5	60915	6	61108	0		
60047	15	60130	35	60304	14	60453	32	60527	12	60627	1	60922	2	61109	4		
60048	8	60131	14	60305	2	60455	22	60531	0	60628	13	60935	1	61111	2		
60050	20	60133	28	60402	75	60456	8	60532	5	60629	17	60950	14	61114	0		
60051	12	60137	9	60403	15	60457	29	60534	36	60630	3	60954	3	61115	1		
60053	17	60139	10	60404	11	60458	48	60538	15	60631	1	60958	2	61252	5		
60056	15	60140	2	60406	41	60459	25	60540	0	60632	15	60961	1	61258	1		
60060	52	60142	0	60407	1	60461	4	60542	1	60633	12	60964	6	61261	6		
60061	14	60143	2	60408	6	60462	65	60543	1	60634	98	61006	3	61270	13		
60062	11	60148	16	60409	94	60463	9	60544	12	60636	6	61008	1	61277	3		
60064	62	60150	1	60410	6	60464	6	60545	11	60637	14	61010	2	61283	0		
60067	14	60152	2	60411	112	60465	38	60546	20	60638	12	61013	3	61310	2		
60068	8	60153	95	60415	10	60466	64	60548	6	60639	189	61014	1	61319	0		
60069	1	60154	31	60416	8	60467	21	60552	3	60640	82	61018	3	61321	0		
60070	6	60155	45	60417	3	60468	3	60555	6	60641	114	61019	1	61325	2		
60073	121	60156	6	60418	1	60469	9	60558	2	60642	15	61020	4	61334	1		
60074	7	60157	1	60419	82	60471	24	60559	6	60643	15	61021	39	61342	7		
60076	25	60160	60	60420	9	60472	11	60560	20	60644	147	61030	1	61353	1		
60077	18	60162	30	60421	1	60473	39	60561	7	60645	6	61031	2	61360	10		
60081	2	60163	14	60422	14	60475	9	60563	2	60646	1	61032	167	61364	40		
60083	9	60164	52	60423	11	60476	2	60564	1	60647	82	61044	2	61367	1		

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Table 3

Income Eligible - Home Energy Assessments Participation Counts - Q4 2025													
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60002	43	60039	44	60188	18	60443	37	60552	8	60656	23	61270	7
60004	23	60101	13	60189	14	60450	14	60555	3	60657	7	61310	30
60005	7	60102	5	60190	14	60451	6	60559	3	60659	7	61360	3
60007	16	60103	27	60191	9	60452	40	60560	3	60660	8	61364	3
60008	22	60104	71	60192	4	60453	59	60561	34	60706	20	61726	6
60010	42	60106	11	60193	27	60454	2	60585	13	60707	47	61760	11
60013	17	60107	85	60194	3	60455	5	60586	24	60712	18	61764	8
60014	6	60108	22	60201	13	60456	4	60605	20	60714	26	61261	22
60015	43	60115	53	60202	34	60457	14	60607	15	60803	18	61277	13
60016	77	60118	8	60302	65	60458	19	60608	28	60804	26	61319	8
60018	38	60119	7	60304	58	60459	20	60609	66	60805	72	61325	8
60020	109	60120	40	60401	3	60461	14	60610	2	60827	144	61342	5
60021	10	60123	43	60402	22	60462	19	60612	10	60901	34	61353	8
60025	18	60124	11	60406	33	60463	9	60613	9	60913	4		
60026	8	60126	12	60407	3	60464	2	60615	10	60914	14		
60030	42	60130	25	60408	7	60465	19	60616	7	60917	7		
60031	50	60131	16	60409	225	60466	94	60617	250	60946	5		
60033	5	60133	31	60410	19	60467	10	60618	8	60950	5		
60035	17	60136	8	60411	262	60468	3	60619	351	60958	13		
60041	10	60137	8	60412	12	60471	118	60620	402	60964	11		
60046	74	60139	28	60416	15	60472	34	60621	45	61008	33		
60047	7	60140	13	60417	65	60473	118	60622	14	61011	10		
60048	16	60142	12	60418	25	60475	31	60623	46	61015	7		
60050	29	60143	6	60419	210	60477	53	60624	74	61021	21		
60051	8	60145	9	60421	9	60478	93	60628	382	61032	26		
60053	18	60146	12	60423	33	60480	4	60629	151	61046	6		
60056	39	60148	47	60424	7	60481	17	60630	60	61048	5		
60060	42	60152	29	60425	35	60482	15	60631	73	61054	8		
60061	25	60153	58	60426	111	60484	37	60632	46	61063	8		
60062	34	60154	37	60428	56	60487	4	60633	35	61070	2		
60067	31	60155	18	60429	90	60490	21	60634	158	61073	19		
60068	9	60156	25	60430	61	60491	9	60636	140	61075	5		
60069	9	60160	6	60431	21	60502	8	60637	133	61081	12		
60073	37	60162	11	60432	35	60504	42	60638	114	61084	22		
60074	16	60163	16	60433	27	60505	36	60639	73	61085	10		
60076	72	60164	13	60435	13	60506	25	60640	8	61087	4		
60077	43	60165	7	60436	43	60510	4	60641	91	61101	62		
60081	9	60169	16	60438	77	60514	3	60643	379	61102	24		
60083	10	60171	21	60439	23	60515	12	60644	67	61103	64		
60084	14	60172	18	60440	34	60516	3	60645	35	61104	46		
60085	57	60173	21	60441	27	60525	23	60646	26	61107	42		
60087	18	60176	30	60443	133	60527	4	60647	15	61108	36		
60089	12	60177	15	60444	5	60538	35	60649	68	61109	40		
60090	13	60178	20	60445	36	60543	25	60651	107	61111	18		
60093	15	60181	9	60446	19	60544	55	60652	180	61114	14		
60096	10	60185	20	60447	4	60545	15	60653	23	61115	45		
60098	5	60187	28	60448	13	60548	17	60655	129	61252	5		

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- **Metric 3:**
 - Home Energy Savings – Resource Innovations is the program implementer
 - Income Eligible Assessment: Utility Energy Solutions (UES), a subcontractor to Resource Innovation performs the Home Energy Assessments and provides customers with information on ComEd’s financial assistance programs in the assessment report customers receive at the conclusion of the assessment appointment.
 - Product Distribution – Walker Miller is the program implementer
 - Income Eligible (IE) and School Kits: Green Home Experts, a program subcontractor, ships IE kits directly to eligible customer’s homes who request a kit or to participating schools to distribute to students. Included in the kit is a brochure describing additional programs, including financial assistance, to help customers manage their energy bills.
 - Food Bank: Program representatives distribute brochures during program sponsored food pantry events to customers. The brochure describes additional programs, including financial assistance, to help customers manage their energy bills.
- **Metric 6:** All residential brochures distributed by ComEd residential energy efficiency programs and through sponsored events, include financial assistance information. Additionally, and as described in the “*Mapping of Assistance Needs...*” section, energy efficiency, financial assistance and revenue management departments coordinated on a marketing campaign (Targeted Hardship Campaign) targeting income eligible customers experiencing payment issues, like arrearages and financial assistance, to drive awareness of and participation in energy efficiency programs. This campaign leverages email and social media tactics to reach targeted customers. The campaign originally launched in 2022, relaunched in March 2023 and will continue indefinitely. Lastly, and as described in the “*Pilot Connecting Customers with Payment Trouble...*” section, energy efficiency coordinated with financial assistance launched Catch Up & Save, in January 2023 which brings together the benefits of energy efficiency with an energy savings kits and a payment plan offered through the Supplemental Arrearage Reduction Program (SARP) historically limited to LIHEAP recipients through a single enrollment process. Current updates can be found on the following page under RSA § IV (A-6d).
- **Metric 8:** Energy efficiency has been expanding its marketing campaigns and strategies to better target income eligible customers, particularly those living in communities whose residents are predominately income eligible. Typically, most if not all, communities experiencing high disconnections are also those communities whose residents are predominately low income. So, energy efficiency’s marketing campaigns and tactics that target predominately low-income zip codes are also reaching those top 20 communities with historically higher disconnections and are now better targeted and informed of energy efficiencies programs and services to help them reduce energy usage and energy bills. The Targeted Hardship campaign described above and in the “*Pilot Connecting Customers with Payment Trouble...*” section and the resource fairs and community events detailed in the Marketing Education & Awareness section are good examples of efforts focusing on reaching customers experiencing payment troubles including those living in these top 20 communities with disconnections to inform them of energy efficiency offerings.

RSA § IV (A-6b) Mapping of Assistance Needs and Targeting Delivery of Weatherization Services: During the Plan 6 Period, ComEd will collect a variety of data for purposes of mapping areas of financial assistance needs and targeting energy efficiency and weatherization efforts. Data will be reported quarterly in the ICC-filed Quarterly Report and updates on targeting efforts will be provided in the ICC-filed Quarterly Report, and at least annually at joint SAG and Committee meetings, with commitment to seek input from interested stakeholders.

Q4 Updates

- In Q4 2025, the Targeted Hardship Customers email campaign was distributed to approximately 224,729 customers, resulting in 87,783 opens, 39.06% open rate, 3,407 click-throughs, 1.52% CTR, and 4.90% click-to-open rate. For social media, targeted English, and Spanish social media messages on IE Retail in October and My Account in December yielding 1,331,158 total number of impressions, with an engagement total of 2,809 and cultivating a total of 10,065 link clicks by customers.

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Table 4

Top 20 Disconnect Zip Codes	City	Single-Family Retrofits - IE		Multi-Family IE and Public Housing		Other IE Programs		Total	
		MWh YTD	Participants YTD	MWh YTD	Participants YTD	MWh YTD	Participants YTD	MWh YTD	Participants YTD
60409	Calumet City	44	378	36	4,341	4,242	8,524	4,323	13,243
60419	Dolton	59	461	17	54	2,811	10,379	2,887	10,894
60426	Harvey	19	159	0	0	4,174	16,186	4,192	16,345
60428	Markham	11	130	0	0	1,399	5,143	1,409	5,273
60472	Robbins	1	14	38	252	115	528	153	794
60484	University Park	7	80	0	0	137	519	144	599
60619	Chicago	62	423	402	4,085	13,754	52,530	14,217	57,039
60620	Chicago	72	533	198	794	8,505	26,156	8,775	27,483
60621	Chicago	13	172	110	6,626	5,263	19,704	5,386	26,502
60623	Chicago	4	34	26	432	8,898	32,237	8,928	32,703
60624	Chicago	11	59	6	153	3,556	13,332	3,572	13,544
60628	Chicago	78	555	344	6,073	8,390	31,657	8,812	38,285
60636	Chicago	9	131	189	714	5,770	20,824	5,968	21,669
60637	Chicago	55	86	78	2,566	4,881	17,876	5,014	20,527
60644	Chicago	42	57	433	1,932	1,817	6,760	2,292	8,750
60649	Chicago	11	109	260	8,900	2,939	10,609	3,210	19,618
60827	Riverdale	22	208	48	166	4,034	15,693	4,104	16,067
60944	Hopkins Park	0	1	0	0	3	16	3	17
60958	Pembroke Township	42	28	0	0	11	65	53	93
61057	Nachusa	0	0	0	0	1	1	1	1

*Other IE Programs column includes Product Distribution (IE Kits, Food Bank Distribution, IE School Kits), Income Eligible Retail, and Home Energy Assessments

RSA § IV (A-6d) Pilot Connecting Customers with Payment Trouble to Energy Efficiency: ComEd Energy Efficiency will work directly with relevant ComEd business units to create a pilot or program that recruits customers who are payment troubled (e.g., customers at risk of being disconnected; with high arrears) into its IE energy efficiency programs, with commitment to incorporate ideas and input from interested stakeholders on pilot design and modifications, as practicable. ComEd will direct its independent evaluator to perform an impact and a process evaluation of the pilot. ComEd will provide updates to the SAG and Committee in joint meetings on pilot progress and the evaluation results, and include updates in ICC filed Quarterly Reports, as appropriate.

Q4 Updates

- In Q4 2025, 289 income eligible customers who were enrolled in SARP also received an energy savings kit through the Catch Up and Save program, bringing the YTD total to 880. Catch Up & Save, in

coordination with ComEd Energy Efficiency (EE) and Financial Assistance (FA), is designed to provide additional assistance to customers experiencing payment trouble. This offering provides eligible customers the benefits of energy efficiency with an energy savings kits and a payment plan offered through the Supplemental Arrearage Reduction Program (SARP) historically limited to LIHEAP recipients through a single enrollment process. Included in each kit is a product and installation guide to assist customers with installing the items to begin saving energy and reducing energy costs.

RSA § IV (A-7a,7b) ComEd will track bill impacts and reduced energy burden based on deemed savings across all IE customers, for each IE offering. ComEd will also pilot ways to track actual bill impacts and reduced energy burden for a portion of IE Single-Family and Multi-Family customers, which will be for the purpose of facilitating follow up with customers to determine if actual savings were in line with projections. This pilot initiative and its associated data are for research and development purposes, and parties acknowledge that the pilot results are not intended or designed to inform changes to the IL-TRM. However, to the extent the pilot results are relevant and applicable, nothing in this Revised Stipulation would preclude consideration of the results in shaping future evaluation activities. ComEd will provide updates on this pilot in its ICC-filed Quarterly Reports, including, but not limited to, an overall comparison of deemed savings projections with actual bill impacts broken out between Single Family and Multi-Family. ComEd will work with interested stakeholders at the SAG to define energy burden and discuss ideas for piloting the tracking of EE bill impacts and related reduced energy burden. The funds spent on the pilot(s) will be considered IE R&D funds.

Q4 Updates

ComEd continued to provide support of modeling customer electrification bill impacts. These models continue to drive strategic thinking around future approaches for pursuing income eligible electrification projects. The team continues to utilize these modeling results to support both the Go-Electric website and Whole Home Electric (WHE) Offering. As part of this effort the team utilized these modeling results to adjust the bill impacts calculators for the Go-Electric website as part of the site's bi-annual update. To verify these calculator models, the team is performing on-site M&V for WHE offering participants. In 2025, the team completed recruitment for 20 Single Family all-electric participants, with annual savings results expected in Q2 2026. The

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team has also recruited 14 Multifamily sites with 8 units undergoing full electrification and 6 units with electrified HVAC systems. In addition to full-electrification participants, the team also began recruitment of customers pursuing dual-fuel options through the WHE offering, with recruitment expected to complete by mid-2026. Data collected from these customers will be used to verify the energy savings and bill impact assumptions of the WHE Offering.

RSA § IV (A-8e) Income Eligible (“IE”) - Low Income Energy Efficiency Accountability Committee (“LIEEAC” or “Committee”) Facilitator Independence, Budget, and Process e) ComEd acknowledges that Section 8-103B imposes certain quarterly reporting obligations on ComEd relative to the operation of the Committee. ComEd agrees to include in the narrative section of each such quarterly report updates on all of the reporting requirements set forth in Section 8-103B(c) of the PUA and including new approaches or changes to program approaches adopted by ComEd pursuant to the recommendations of the LIEEAC. ComEd also agrees to attach the LIEEAC’s quarterly budget report to ComEd’s quarterly report filed with the Commission.

Q4 Updates

- ComEd has not received input or recommendations from the committee regarding the design, implementation, or evaluation of our income eligible energy efficiency programs. In Q4, 33 organizations were awarded grants through LIEEAC to conduct energy efficiency outreach and engagement activities to low-income customers within ComEd’s service territory. The competitive grants are being administered through the Metropolitan Mayors Caucus (MMC), the chosen facilitator for the IQ-N committee, with oversight from ICC Staff.

RSA § V (D-1b) ComEd commits to providing the following IE Multi-Family reporting metrics in its ICC-filed Quarterly Reports:

- Actuals (YTD)
 - 1) Participation – buildings by zip code and apartment units
 - 2) Spending – incentives, non-incentives, total
 - 3) Savings (1st year) – MWh, therms

Q4 Updates

- **Participation – buildings by zip code and apartment units**
In 2025 the Multi-Family Energy Savings (MFES) program served verified income eligible (IE) and public housing (PH) multi-family properties in 157 unique zip codes throughout ComEd’s service territory. In total, 2,379 IE and PH buildings participated with 49,529 tenant units receiving free products such as smart thermostats, LEDs, low flow showerheads and faucet aerators. The following table (*Table 5*) shows the breakout of the number of buildings and tenant units served, by program component (income eligible, public housing) and by zip code.
 - *# of Building Participants (Income-Eligible & Public Housing):* Assuming each building under an account is participating, in both direct install and rebate projects with a date install in 2025.
 - *# of Apartment Units:* Units served by the offering in 2025.

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Table 5

Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)
60007	1	75	0	0
60016	2	70	1	12
60025	3	48	0	0
60035	1	10	0	0
60056	31	775	0	0
60085	3	156	0	0
60088	0	0	0	0
60096	0	0	0	0
60099	0	0	1	53
60104	1	83	0	0
60115	45	632	24	420
60120	0	0	0	0
60130	3	96	0	0
60137	15	551	0	0
60139	11	151	0	0
60153	4	114	0	0
60155	0	0	0	0
60164	0	0	0	0
60173	0	0	0	0
60176	6	191	0	0
60178	0	0	0	0
60181	0	0	0	0
60187	2	224	0	0
60188	247	3188	0	0
60193	0	0	0	0
60201	17	727	0	0
60202	10	456	0	0
60301	0	0	0	0
60302	24	580	0	0
60304	6	123	0	0
60402	5	42	0	0
60406	3	40	0	0
60409	61	386	0	0
60411	4	32	0	0
60419	3	22	0	0
60435	16	432	1	173
60438	11	226	0	0
60443	2	12	0	0
60449	0	0	0	0
60452	1	7	0	0
60464	0	0	0	0
60466	58	1163	1	106
60471	1	64	0	0
60504	0	0	0	0
60505	320	1392	0	0
60506	50	872	0	0
60517	0	0	0	0
60546	0	0	0	0
60548	1	30	0	0
60561	6	240	0	0

Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)
60605	1	207	0	0
60608	2	8	1	330
60609	2	6	0	0
60612	3	9	1	50
60615	42	1978	0	0
60616	1	3	1	12
60617	16	389	0	0
60618	5	63	0	0
60619	26	704	1	60
60620	28	270	1	115
60622	2	103	0	0
60625	5	33	0	0
60626	51	1888	0	0
60628	17	411	0	0
60629	17	259	0	0
60630	0	0	0	0
60632	3	9	0	0
60634	22	556	0	0
60636	3	194	0	0
60637	32	508	0	0
60638	10	169	0	0
60639	10	303	0	0
60640	7	582	0	0
60643	6	108	0	0
60644	31	781	0	0
60645	3	115	0	0
60647	6	87	0	0
60649	52	1847	0	0
60651	8	289	0	0
60653	11	448	0	0
60659	5	40	0	0
60660	6	316	0	0
60707	6	152	0	0
60803	29	370	0	0
60804	0	0	0	0
60827	21	166	0	0
60915	0	0	0	0
61008	19	82	0	0
61104	3	144	0	0
61107	4	35	0	0
61367	0	0	0	0
60163	0	0	0	0
60165	0	0	0	0
60005	16	337	0	0
60026	1	31	0	0
60030	0	0	2	50
60064	1	6	0	0
60073	0	0	0	0
60074	41	306	0	0
60076	5	97	0	0

Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)
60077	15	527	0	0
60083	0	0	0	0
60087	0	0	0	0
60090	3	558	0	0
60101	3	24	0	0
60106	0	0	0	0
60110	0	0	0	0
60118	0	0	0	0
60131	0	0	0	0
60152	0	0	0	0
60160	2	110	0	0
60169	0	0	0	0
60171	1	12	0	0
60177	4	153	0	0
60185	0	0	0	0
60305	0	0	0	0
60426	0	0	0	0
60403	1	24	0	0
60432	0	0	0	0
60433	0	0	0	0
60440	0	0	0	0
60441	1	4	0	0
60442	0	0	0	0
60450	0	0	0	0
60459	1	12	0	0
60465	0	0	0	0
60468	0	0	0	0
60472	1	128	0	0
60475	12	672	0	0
60481	0	0	0	0
60515	0	0	0	0
60525	1	8	0	0
60526	1	184	0	0
60532	0	0	0	0
60534	1	120	0	0
60538	1	122	0	0
60543	0	0	0	0
60544	205	1564	0	0
60545	0	0	0	0
60555	0	0	0	0
60556	0	0	0	0
60559	1	26	0	0
60607	2	210	0	0
60610	1	59	0	0
60613	13	1405	0	0
60614	12	906	2	181
60621	26	1089	1	76
60623	16	104	0	0
60624	6	223	0	0
60631	1	131	0	0

Stipulations

Table 5, continued

Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)
60633	3	151	0	0
60641	5	188	0	0
60655	0	0	0	0
60656	3	22	0	0
60714	3	534	0	0
60901	6	132	2	213
60950	0	0	0	0
61010	10	44	0	0
61021	0	0	0	0
61012	0	0	0	0
61032	1	15	0	0
61073	0	0	0	0
61081	0	0	0	0
61101	3	245	0	0
61103	5	41	0	0
61108	70	638	0	0
61109	7	36	0	0
61111	5	35	0	0
61114	5	30	0	0
61115	7	30	0	0
61319	0	0	0	0
61342	0	0	0	0
60550	0	0	0	0
60008	2	104	0	0
60010	1	45	0	0
60020	0	0	0	0
60123	10	466	0	0
60126	0	0	0	0
60520	0	0	0	0
61310	0	0	0	0
60070	11	300	0	0
60416	2	8	0	0
60430	2	128	0	0
60552	10	338	0	0
60431	0	0	0	0
60002	0	0	4	136
60004	3	140	0	0
60031	0	0	30	201
60033	0	0	0	0
60044	0	0	0	0
60050	8	356	0	0
60062	8	238	0	0
60067	2	120	0	0
60091	0	0	0	0
60133	0	0	0	0
60404	0	0	0	0
60415	14	193	0	0
60462	0	0	0	0
60527	38	432	0	0
60560	2	21	0	0

Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)
61048	0	0	0	0
61062	0	0	0	0
61087	0	0	0	0
60061	17	447	0	0
60148	0	0	0	0
60429	0	0	0	0
60445	0	0	0	0
60487	4	32	0	0
60657	3	417	0	0
60712	0	0	0	0
61061	2	14	1	40
61764	0	0	1	32
60046	2	112	0	0
60053	8	37	0	0
60408	2	87	0	0
60453	7	87	0	0
60542	12	363	0	0
60642	2	12	0	0
61088	3	147	0	0
61102	3	120	0	0
60018	8	246	0	0
60038	27	878	0	0
60425	2	120	0	0
60455	2	144	0	0
60457	2	13	0	0
60462	6	108	0	0
60523	2	74	0	0
60604	2	323	0	0
60194	10	650	0	0
61030	0	0	1	30
61064	0	0	8	116

- **Spending – Incentives, non-incentives and 1st year savings by MWh and Therms**
In 2025 the Multi-Family Energy Savings program allocated \$25,009,716 in ComEd incentives for efficiency upgrades within income eligible and public housing buildings and achieved 36,784 net MWhs and 380,859 net therms.
- The below (*Table 6*) is a breakout of YTD savings and spend by program component (income eligible, public housing).
 - The incentive and savings data are specific to ComEd and not the full program (the gas incentives and savings have been removed).

Table 6

	Incentive Spend	Non-Incentive Spend	Net MWh Savings Achieved	Net Therms Achieved
Income Eligible	\$22,652,677	\$8,528,559	34,888	380,859
Public Housing	\$2,357,039	\$1,050,997	1,896	0
Total	\$25,009,716	\$9,579,556	36,784	380,859

RSA § V (D-3a) ComEd commits to providing the following in its ICC-filed EE Quarterly Reports:

- 1) Number or proportion of diverse vendors by category (i.e., MBE, WBE and VOSB), as well as by primary contractors and subcontractors, and network service providers)
- 2) Breakdown of diverse vendors by category (i.e., MBE, WBE and VOSB)
- 3) Percent of or amount of portfolio dollars (excluding pass-through incentives) for diverse spend, by category (i.e., MBE, WBE and VOSB)

Q4 Updates

- Year to date, ComEd has utilized 21 diverse prime contractors (Tier 1) and 69 diverse sub-contractors and service providers (Tier 2). The following tables (*Table 7 and Table 8*) show a breakdown of vendor diversity and spend, by category.

Stipulations

Table 7

Tier 1 Diverse Category	Spend	# of Vendors YTD
MBE	\$13,017,070	4
WBE	\$51,157,203	15
MWBE	\$353,442	1
VOSB	\$3,691,847	1
Total	\$68,219,562	21

Table 8

Tier 2 Diverse Category	Spend	# of Vendors YTD*
MBE	\$10,685,435	15
WBE	\$136,177,506	53
VOSB	\$2,578,278	1
Total	\$149,441,219	69

*The number of vendors in Table 8 is based on the sub-contractor name as entered in the diversity reporting online portal.

• **Data Definitions:**

- **Tier 1 vendors:** Prime diverse vendor
- **Tier 2 vendors:** Prime non-diverse vendor, subcontracting to a diverse vendor
- **Minority-owned Business Enterprise (MBE):** A for-profit enterprise, regardless of size, physically located in the United States, which is 51% owned, operated, and controlled by minority group members, defined by the following:
 - **Asian-Indian-owned business enterprise:** A U.S. citizen whose origins are from India, Pakistan, or Bangladesh
 - **Asian-Pacific-owned business enterprise:** A U.S. citizen whose origins are from Japan, China, Indonesia, Malaysia, Taiwan, Korea, Vietnam, Laos, Cambodia, the Philippines,

Thailand, Samoa, Guam, the U.S. Trust Territories of the Pacific, or the Northern Marianas

- **African-American-owned business enterprise:** A U.S. citizen having origins in any of the Black racial groups of Africa
- **Hispanic-owned business enterprise:** A U.S. citizen of Hispanic heritage, from any of the Spanish-speaking areas of the following regions: Mexico, Central America, South America, or the Caribbean Basin
- **Native-American-owned business enterprise:** A person who is an American Indian, Eskimo, Aleut, or Native Hawaiian, and is regarded as such by the community of which the person claims to be a part
- **Woman-owned Business Enterprise (WBE):** An independent business concern that is at least 51% owned and controlled by one or more women who are U.S. citizens or Legal Resident Aliens; whose business formation and principal place of business are in the U.S. or its territories; and whose management and daily operation is controlled by one or more of the women owners
- **Minority- and Woman-owned Business Enterprise (MWBE):** A business falling under both MBE and WBE categories
- **Veteran-owned Small Business (VOSB):** A business that is at least 51% owned, operated, and controlled by one or more veterans

RSA § V (D-4a) ComEd commits to annually providing the following Health & Safety-related metrics for IE Whole Building Retrofit Programs at joint SAG and Committee meetings, in 4th quarter quarterly SAG reports, and in ICC-filed Annual Reports.

- 1) Number of properties assessed for the program (broken out by single-family and multifamily).
- 2) Number of assessed properties that had identified H&S issues.
- 3) Breakdown of type of H&S issues identified and addressed.
- 4) Number of properties deferred because of health and safety issues and general trends in the type of related H&S issues (will also be provided in ICC-filed Quarterly Reports).
- 5) The percentage and/or dollar amount of the Health and Safety Fund that has been spent down (will also be provided in ICC-filed Quarterly Reports)

Stipulations

Q4 Updates

- The following tables (*Table 9 - 11*) show a breakdown of properties assessed with health and safety issues identified, a breakdown of the types of H&S issues identified and addressed and information on health and safety related deferrals and total spend year to date for IE retrofit programs.

Table 9

Number of Properties Assessed with H&S Issues Identified (2025)		
Program	Number of Properties Assessed	Properties with Health and Safety Issues Identified
Home Energy Savings	2,632	2,297
Multi-Family Energy Savings	1,123	404
Whole Home Electric	747	571

Types of issues identified and addressed include:

- Ceiling mitigation and reinforcement
- Chimney liners
- Mold remediation
- Exhaust fan installation or correction
- Venting
- Electrical upgrades
- Asbestos remediation
- Plumbing repair
- Gas mechanical repairs and tune ups to address CO issues
- CO and smoke detectors
- Emergency mechanical replacement
- Roof repair
- Moisture abatement
- Sump pump cover / sump pump replacement
- Other

Table 10

Health and Safety Related Deferrals*	
Home Energy Savings	449
Multi-Family Energy Savings	0
Whole Home Electric	7

*Note: Deferrals do not include IHWAP project deferrals.

General trends in the types of H&S issues that lead to deferrals include:

- Bulk moisture
- Roof and structural issues
- Vermiculite / asbestos
- Knob and tube wiring
- Excessive mold
- Standing water / bulk moisture
- Pests

Table 11

Health and Safety Related Spend 2025*	
Home Energy Savings	\$4,516,616
Multi-Family Energy Savings	\$4,563,308
Whole Home Electric	\$3,508,414

*Note: Spend includes dollars spent on exhaust fans and emergency HVAC replacement (including Room Acs), which also contribute to energy savings.

RSA § VIII (B-3) ComEd will report to the ICC in its ICC-filed Quarterly Reports on the progress of the Market Development Initiative (MDI) with the ICC-filed Annual Reports summarizing annual progress.

Q4 Updates

ComEd's Market Development Initiative (MDI) continues to provide resources and training to help individuals, entrepreneurs, contractors, vendors, and community organizations enter and thrive in the growing energy efficiency field. This initiative builds a local and diverse workforce to deliver energy efficiency opportunities to our communities.

In Q4, MDI WFD proudly graduated 12 students from the Skilled Cohort (Oct–Nov) hosted at Joliet Junior College and 13 students from the Veteran Focused Newcomer Cohort (Sept–Nov) hosted at Imani Village, a community

Stipulations

partner, with 2 students from the Cohort securing On-the-Job Training (OJT) placements. The scores for both cohorts were as follows: Building Science Principles (BSP) average score of 86%; Air Leakage Control Installer (ALCI) average score of 92%; and Healthy Housing Principles (HHP) average score of 96%. Additionally, in collaboration with Nicor Gas, 28 students completed the Building Analyst Professionals Cohort (BA-P) certification. These programs support both those already working in energy efficiency who want to upskill, and those new to the industry seeking tools, knowledge, and training to begin their careers in energy efficiency. With more than a 90% graduation rate, participants complete the program with three Building Performance Institute (BPI) certifications—key credentials for delivering energy efficiency improvements.

Also, in Q4, MDI strengthened its community partnerships through the CBO focus area, reaching 20 total partnerships, with 4 partners under subcontract. Tiered engagement included 7 Tier 1 participants, 5 Tier 2 participants, and 4 Tier 3 participants, receiving up to a \$2,000/month stipend from ComEd, ensuring broad community involvement and impact.

The EESP Incubator Program continued to advance a pipeline of diverse service providers. 22 businesses applied to join the ComEd EESP Network, and 8 enrolled for Diverse Certification Assistance.

MDI successfully launched the Diverse Vendor Resources (DVR) Business Accelerator, a program designed to help diverse business owners strengthen operations and expand their services. The inaugural cohort included 11 participants, selected from 73 applicants, who completed an intensive 8-week program. The Accelerator was created to provide diverse businesses with greater clarity, improve operational efficiency, and position them for success as suppliers and subcontractors in the energy efficiency industry. To achieve this, the DVR team partnered with community organizations and industry experts to design and deliver a robust weekly curriculum, including a capstone project. Graduates of the inaugural cohort are now better equipped to pursue procurement opportunities and thrive in the energy efficiency space. These efforts help businesses gain credentials and enhance their competitiveness in the market.

Additionally, the DVR vendor database continues to grow—now listing 240 vendors, with 16 new participants added this quarter, creating more opportunities for collaboration and growth.

Through these initiatives, MDI demonstrates measurable progress in workforce development, community engagement, and supplier diversity—building a stronger, more inclusive energy efficiency ecosystem.

SAG Reporting Working Group Metrics

Quarterly SAG Reporting Working Group Metrics

In June 2024, the SAG Reporting Working Group finalized metrics for the Illinois Energy Efficiency Policy Manual Version 3.0. These include metrics from the “Income Qualified Multi-Family Reporting Principles Policy (“IQ Multi-Family”), Income Qualified Health and Safety Reporting Principles Policy (“IQ H&S”), Equity and Affordability Reporting Principles Policy (“EQ&A”), and the Diverse Contracting Reporting Principles Policy (“Div”). ComEd reports out on these metrics as follows:

IQ Multi-Family § 6.8 (ii) In the Program Descriptions section of the quarterly report, briefly describe whether the IQ MF program is jointly delivered, or coordinated. If joint or coordinated, include additional explanation on how the utilities work together including addressing the following questions:

- Is there a single vendor? Franklin Energy is the Prime Implementation Contractor for Multi-Family Energy Savings. They subcontract with other entities for certain services to deliver the offering.
- Is it a joint program? Yes, Multi-Family Energy Savings is jointly delivered by ComEd, Nicor Gas, Peoples Gas and North Shore Gas.
- Is there a single point of contact? Yes - Multi-Family building owners are assigned a single Multi-Family Energy Savings project lead that they work with throughout the lifecycle of their journey through the Multi-Family Energy Savings offering.
- Is there a single application form? There is a single program intake form. There are different rebate applications based on the energy efficiency measure type.

Q4 Updates

- See *Program Descriptions* section in the Appendix under program *Multi-Family Energy Savings (Multi-Family Upgrades)*.

IQ H&S § 6.9 [...] requires each Program Administrator report on the effectiveness of its efforts to address health and safety improvements necessary to enable Energy Efficiency retrofits – particularly building envelop upgrades, HVAC equipment upgrades and other major Measures – in income qualified single family and multi-family buildings. The reporting will be on a statewide set of metrics designed to provide insight into the following issues for both single family and multi-family buildings

- **Metric 1.** Report Program Administrator health and safety spending broken down between single family (SF), multi-family (MF), and mobile homes (if the Program Administrator has a mobile homes offering,

or if the Program Administrator is able to track whether a mobile home participated);

- **Metric 2.** Report a qualitative narrative describing health and safety trends, successes and challenges, including differences by building type, where notable.

Q4 Updates

- **Metric 1:** The following table (*Table 12*) shows health and safety related spend year to date broken out by Income Eligible Single- and Multi-Family program offerings:

Table 12

Health and Safety Related Spend 2025	
IE SF Home Energy Savings	\$4,516,616
IE Multi-Family Energy Savings	\$4,563,308
IE Single-Family Whole Home Electric	2,535,093
IE Multi-Family Whole Home Electric	973,321

- **Metric 2:** The most common health and safety (H&S) issues identified in income eligible single family homes served through Home Energy Savings (HES) are a lack of functioning CO/smoke detectors and issues with exhaust and venting that need correction. In 2025, over 1,600 CO/smoke detectors were installed in HES participant homes and over 1,200 participants have had exhaust fans installed or dryer vents corrected through the offering. For Whole Home Electric (WHE) single family customers, common H&S measures include electrical panel upgrades, permit fees, and drywall repair. Many of the WHE multi-family projects also needed panel upgrades to support the additional electrical load in full electrification projects.

The Multi-Family Energy Savings (MFES) offering noted that ceiling mitigation and reinforcement is a somewhat frequent H&S requirement in order to safely support the weight of added insulation. In 2025, the offering allocated 18% of the H&S incentives for this remediation work to allow weatherization projects to safely proceed. Addressing exhaust and venting issues is also a significant H&S measure for the offering. By funding H&S measures the MFES offering enabled the completion of ~\$10 million in energy efficiency measures in 2025.

Total Resource Cost

CY2025 New Measures

All measures in the table below were launched in CY2025.

Sector	Program	Measure	IL TRC	Justification for TRC < 1.00
Residential	Home Energy Savings/Single Family Upgrades - IE HEA - IE SAP	LED Dusk to Dawn	6.86	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA - IE SAP	Smart Flood LEDs	5.17	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA in-home	LED Dusk to Dawn	6.86	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA in-home	Smart Flood LEDs	5.17	
Residential	ESRPP	TV	0.44	New measure being explored this year as part of diversification of non-lighting offerings, working on optimizing specific features to increase average savings
Residential	ESRPP	Heat Pump Water Heater	1.92	
Residential	Retail	All-In-One Heat Pump Dryer & Washer	1.1	
Residential	Retail	All-In-One Electric Dryer & Washer	1.1	
Residential	ESRPP	TV	0.44	New measure being explored this year as part of diversification of non-lighting offerings, working on optimizing specific features to increase average savings

Appendix: Program Descriptions

Program Descriptions

Home Energy Savings (Single-Family Upgrades)

Home Energy Assessments (Market Rate & Income Eligible), Retrofits (Income Eligible)

Overview: Under the Home Energy Savings program, ComEd provides three offerings for single family residential customers: Home Energy Assessments (HEA) - Market Rate, HEA – Income Eligible, and Income Eligible Retrofits. These offerings are closely linked through a centralized intake process and coordinated customer journey. Single family includes single family detached, vintage homes (30+years), manufactured homes, condo units, townhomes, two-flats, and duplex. The program offers free assessments and installation or delivery of energy savings products such as LEDs, water-saving devices, water heater pipe wrap, advanced power strips and thermostats with income eligible customers receiving all products for free. Certain income-eligible customers also receive comprehensive weatherization services. The program is delivered jointly with the Northern Illinois Gas Utilities (Nicor Gas, People Gas and North Shore Gas).

Multi-Family Energy Savings (Multi-Family Upgrades)

Market Rate, Income Eligible, Public Housing

Overview: The Multi-Family Energy Savings (MFES) program is a single comprehensive program offering that provides a full range of multi-family energy efficiency services. The MFES program consists of three offerings for 2025: Income Eligible, Public Housing, and Market Rate. This program offers efficiency upgrades for multi-family properties, including gas and electric measures for tenant units and common areas. This program offering is delivered jointly with the Northern Illinois Gas Utilities (Nicor Gas, Peoples Gas, and North Shore Gas) and implemented by Franklin Energy and their approved subcontractors. Income Eligible, Public Housing, and Market Rate Property owners/managers are assigned a single point of contact who works with them throughout the entirety of their journey through the offering. Interested building owners can sign up through a single intake form and their project lead and Energy Efficiency Service Provider installing the upgrades will assist with completing any rebate applications (there are different applications based on the energy efficiency measure type). Customers who complete weatherization and other energy efficiency improvements enjoy reduced operating costs, increased comfort in tenant spaces, increased occupancy rates, and improved property value. Additionally, building tenants experience increased comfort and reduced energy costs. Note: Building owners that are interested in electrification are directed to ComEd's Whole Home Electric offering for eligibility consideration.

Whole Home Electric

Overview: The Whole Home Electric program refers to ComEd's initiative to electrify income-eligible single family and multi-family homes and buildings using highly efficient technologies. The offering includes comprehensive appliance and HVAC upgrades, building weatherization, and health and safety modifications required to safely and efficiently reduce reliance on fossil fuel energy sources, like gas and propane, for homeowners and residents in multi-unit homes. Prior to proceeding with a

project, the offering models energy bill impacts to ensure the upgrades will result in overall savings to the customer.

Home Energy Reports

Overview: The Home Energy Report provides select residential customers with information on how they use energy within their households. Reports and the online portal include usage comparison to that of similar, nearby households, personalized energy efficiency advice, program promotions, and application of behavioral principles and social norms to drive adoption of energy efficient behaviors.

Retail

Market Rate, Income Eligible

Overview: ComEd offers residential delivery customers rebates on select ENERGY STAR® certified appliance, home products and lighting products. Deeper discounts are available to income eligible customers on select products via instant discount at retail locations within zip codes where at least 60% or more of the households are at or below 80% Area Median Income (AMI) or through customized discount channels to pre-qualified income eligible customers, like Limited Time Offers (LTOs). The program also includes the ENERGY STAR Retail Products Platform (ESRPP), which is a market transformation initiative focused on incentivizing retailers to stock and sell ENERGY STAR products.

Product Distribution

Food Bank (Income Eligible), IE Kits (Income Eligible), School Kits (Market Rate and Income Eligible)

Overview: Product Distribution includes kits (Market Rate and Income Eligible school kits and Income Eligible kits distributed through Community Action Agencies and directly to eligible customers) and distribution of products through Food Banks, food pantries and other partners. By providing free energy efficiency products and education distributed through trusted channels, ComEd can reach more customers, particularly those most in need and introduce them to the wide-ranging benefits of energy efficiency including reduced energy usage, reduced energy costs, improved their quality of life and reduced environmental impacts.

Residential New Construction

Affordable Housing New Construction, Electric Home New Construction

Overview: Residential New Construction consists of two offerings: Affordable Housing New Construction (AHNC) and Electric Homes New Construction (EHNC). The AHNC Program offering provides technical support and incentives for whole-building energy efficiency for new construction and major renovation projects to reduce the energy burden for income eligible households by lowering their potential monthly energy costs. The program supports developers building or providing major renovation to affordable housing buildings, including both single and multi-family projects. The program offering's incentives are based on the square footage of the areas serving

Appendix: Program Descriptions

income eligible tenants, while upgrade requirements apply to the full building. The Affordable Housing New Construction offering is delivered in partnership with Nicor Gas.

The EHNC Program promotes high performance all-electric homes that allow ComEd customers to stack the benefits of all-electric energy efficiency, demand-response, electric vehicles, solar, and new rate structures. Program works with local builders and Home Energy Rating System (HERS) raters to ensure that new homes exceed the requirements of the state's energy code for increased energy savings.

Heating and Cooling

Overview: ComEd offers Heating & Cooling incentives to ComEd residential delivery customers that replace existing heating and cooling equipment with qualifying, high-efficiency air source heat pumps, ductless mini-split heat pumps, or geothermal (ground source) heat pumps. Measures including air source heat pumps and ductless mini-split heat pumps, are offered through a distributor (midstream channel) and installed by a heat pump trained Energy Efficiency Service Provider (EESP). Geothermal heat pumps are offered by EESPs to residential customers and are downstream measures (incentives paid to customers through the participating EESP).

Small Business

Private, Public

Overview: Offers private and public sector small business customers cost-effective turn-key energy efficiency retrofit and replacement services. These customers are typically underrepresented in energy efficiency programs due to limited staff and resources, lack of capital, and leased instead of owned facilities. To qualify for the program, private businesses and public facilities must have an electrical peak demand under 400 kW, Customer categories include, but are not limited to: warehouses, office, retail, restaurant, public libraries, police & fire stations and public K-12 schools.

Standard Incentives

Private, Public, ComEd Streetlights

Overview: The Standard Program provides monetary incentives to customers on a "Standard" fixed or per-unit basis. Standard offers incentives for common energy-efficiency improvements including: Indoor and outdoor lighting equipment (including networked lighting and LED streetlights), HVAC equipment (e.g., variable speed drives, chillers, roof-top units), commercial appliances including industrial and laboratory equipment, compressed air equipment, and Energy Management Systems (EMS).

Custom Incentives

Private, Public

Overview: The Custom Program identifies and implements site-specific and unique cost-effective energy efficiency opportunities that are not available via the Standard program. Customized incentives based on per kWh basis and calculated for specific customer projects are offered.

Measures include process efficiency improvements, IT equipment upgrades, process cooling, compressed air, VFDs on large motors, free cooling systems, refrigeration improvements, wastewater treatment plants, combined heat and power, and other measures not covered in the Standard offering.

Retro-Commissioning (RCx)

Private, Public

Overview: The RCx program provides customers with a fully funded engineering study to help business and public-sector customers optimize operations of existing building systems to reduce energy usage while continuing to maintain desired environmental conditions. Common energy conservation measures focus on control of HVAC and lighting using building automation systems. Typical participants include commercial office buildings, hospitals/health care facilities, and higher education buildings. RCx options include RCx Flex and a Monitoring-Based Commissioning (MBCx). Each conduct an engineering study identifying ECMs. Additionally, RCx includes a Virtual Commissioning (VCx) option which offers free identification of energy-saving measures and remote technical assistance for implementation. VCx focuses on smaller customers in which smart meter interval usage data is used to remotely identify operational savings opportunities.

Industrial Systems

Overview: The Industrial Systems program assists industrial customers to optimize and/or identify energy efficiency measures to improve the performance of the following systems or processes: Compressed air, process cooling, industrial refrigeration, water and wastewater treatment plant, process efficiency for heating and cooling in production.

Midstream/Upstream

Private, Public

Overview: ComEd provides point-of-sale discounts on commercial LED lighting and HVAC equipment, as well as industrial forklift battery chargers. Purchasers can verify customer and product eligibility through participating distributors using a full-service webtool, which reimburses distributors for incentives instantly provided to eligible purchasers.

Strategic Energy Management (SEM)

Private, Public

Overview: SEM helps organizations embed energy efficiency into their operations and company culture. Efforts ultimately allow for organizations to establish energy policies, improve operating efficiencies, and build budgets for energy efficiency efforts. SEM provides tools, coaching, and technical resources to support customers' energy goals through a year-long series of workshops and one-on-one coaching. It draws on principles of continuous improvement and organizational change and integrates Lean, Six Sigma, and other cost savings and operational excellence initiatives. SEM provides incentives for behavioral energy savings as well as operational measures.

Appendix: Program Descriptions

C&I New Construction

Private, Public

Overview: The New Construction Program offering provides technical assistance, support for the Leadership in Energy and Environmental Design (LEED) rating system, and incentives for whole-building energy efficiency for new construction and major renovation projects to influence building design practices during the design and construction of new buildings, major renovations of existing buildings, and tenant build-outs in the C&I market. The program serves private commercial and industrial buildings (CINC) as well as public sector buildings (PSNC) through a combined offering. The New Construction Program offering is delivered in partnership with all the northern Illinois gas utilities.

Illinois Commercial Food Services

Private, Public

Overview: The Illinois Commercial Food Services offering provides instant discounts to the purchaser when buying qualified commercial food service equipment utilizing channels including manufacturers, manufacturer representatives, distributors, and dealers of food service equipment. This is a joint utility program available through the state of Illinois and includes Ameren Illinois, Nicor Gas, People's Gas and Northshore Gas. Customers benefit by receiving incentives for both qualifying electric and qualifying natural gas measures.

Assessments

Private, Public

Overview: Assessments identify energy saving measures (capital cost and operational) and provide information on available financial incentives for energy efficient equipment upgrades and retrofits. Assessments save energy annually and lower operating expenses through implementation of recommended measures. The free Facility Assessment is a tool that helps customers take the first

step toward making their facility more efficient by identifying opportunities to participate in the various programs within the EE portfolio. The assessments involve an initial site visit (in-person or virtual) where an engineer collects data regarding a facility. After the site visit, the engineer compiles all the opportunities with their estimated savings, costs, incentives, and simple paybacks into a report that is presented to the customer.

Voltage Optimization

Overview: The Voltage Optimization Program deploys circuit voltage detectors and control equipment that will effectively assess and adapt the amount of voltage traveling across a power line at any given time. Once in place, these devices will allow ComEd to more precisely monitor, manage, and deliver the voltage customers need. No additional effort by consumers will be required as the control equipment will automatically adjust to consistently deliver only the voltage each customer requires while providing energy savings.

Business Energy Analyzer

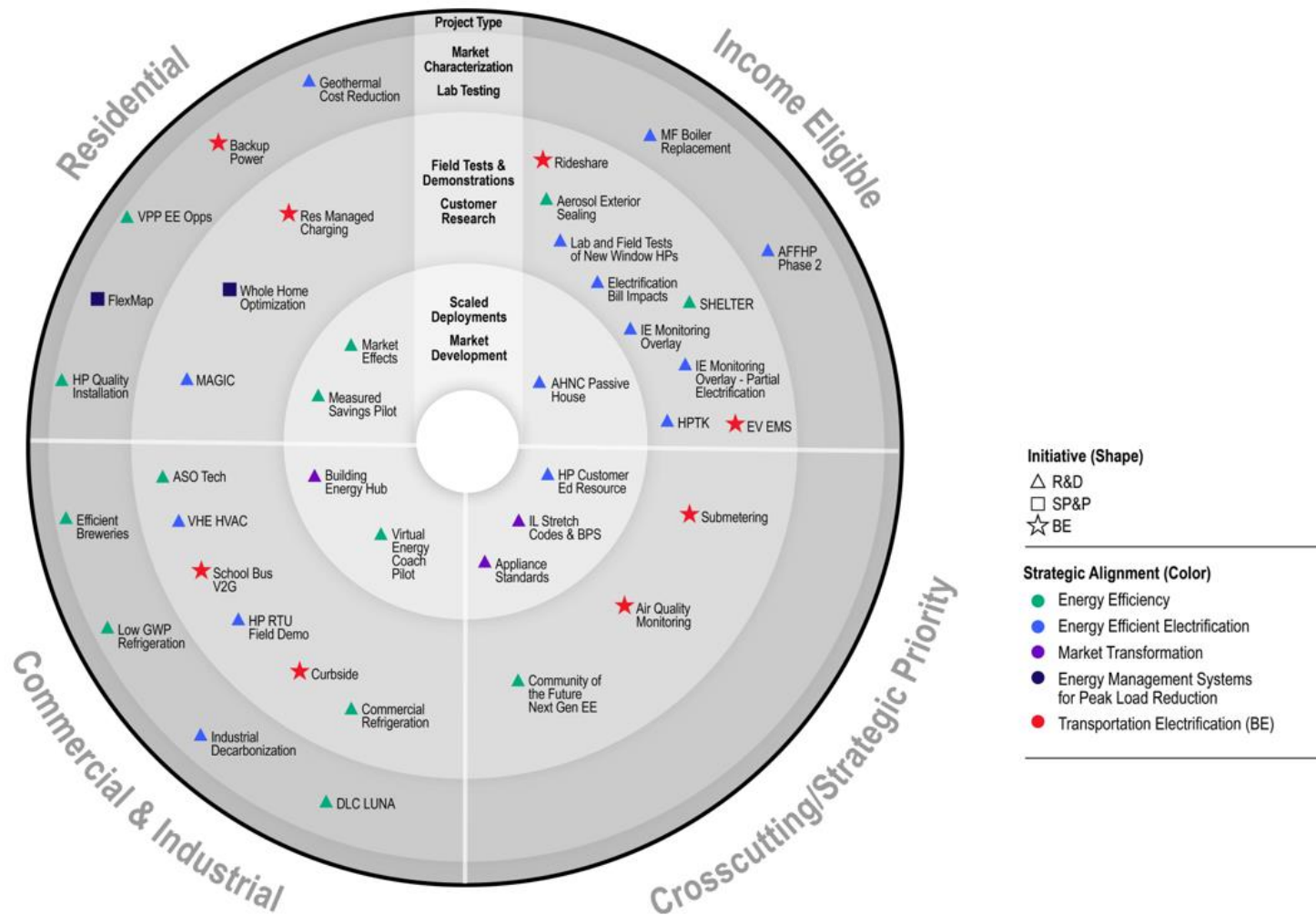
Private, Public

Overview: The Business Energy Analyzer program consists of a free, opt-in tool that enables commercial and industrial customers to leverage their energy usage information to gain greater insight and control over their electricity use. The tool serves an important customer education function by providing customers with access to interval data and analytic tools to track their energy usage, optimize energy consumption, and identify immediate low-cost and no-cost energy saving opportunities.

Customer Innovation

Appendix: Customer Innovation/R&D Summary

ComEd Customer Innovation Portfolio Summary 2025 Q4



This visualization provides an overview of the Customer Innovation Team’s selected research concepts and projects for 2025, organized by stage of research and relevant customer segments. Further information about each project may be found in the following table. Project descriptions are available on the ComEd Customer Innovation website at [Innovate.ComEd.com](https://innovate.comed.com).

Appendix: Customer Innovation/R&D Summary

Customer Innovation Portfolio Summary 2025 Q4

Project	Work Description	Partners	Project Type	Customer Segment	End Date	Status Update
Scaled Deployments & Market Development						
Affordable Housing New Construction (AHNC) Passive House Portfolio Integration Pilot	Integration of a PHIUS incentive tier into the Affordable Housing New Construction offering.	Slipstream	Market Development	Income Eligible	2027	Five multifamily projects are on course to achieve PHIUS certification when complete. A total of 247 units will be built, including 217 that will be for income-eligible customers. One project was completed in 2024, one in 2025, one is scheduled for 2026, and two are scheduled for 2027.
Building Energy Resource Hub	Organization that provides training and resources to customers and stakeholders across the region to support meeting aggressive climate action goals, improving building performance, and building an inclusive green economy.	Illinois Green Alliance	Market Development	Commercial and Industrial	2026 Q4	The Building Energy Hub continued to expand technical resources and engagement opportunities for building professionals and community partners. In Q4, the Hub offered three Funding/Finance programs and three retrofit series. In addition, the Hub's October 2025 newsletter featured ComEd Retro-Commissioning (RCx) program incentives, and the November 2025 newsletter featured the ComEd Business Energy Analyzer.
Heat Pump Customer Education Resource Development (Go Electric Site Development)	Preparation of a web-based resource for customers and contractors to learn about the energy and bill impacts of switching to electric equipment such as heat pumps, heat pump water heaters, heat pump dryers, induction stoves, and electric outdoor equipment.	Energy Solutions	Market Development	Crosscutting/Strategic Priority	2025 Q4	The project team did maintenance on the website in this quarter, including updating the electrification savings calculator to the most recent rates and simulator results. No further content is planned for development at this time and the project is considered closed.
Illinois Building Energy Code Advancement	Development of a market transformation approach to drive energy savings through advancement of energy codes and building performance standards.	Slipstream	Market Development	Crosscutting/Strategic Priority	2026 Q4	The project team continued to work with and support municipalities in building performance standards and stretch code adoption. The project team reviewed project findings and provided guidance where needed.
Statewide Appliance Standards Advocacy	Supporting a state appliance standards legislative bill through the 2025 legislative session by coordinating with stakeholders and providing updates and technical analyses as necessary, including informing legislators of the consumer and energy impacts of this bill.	Energy Solutions	Market Development	Crosscutting/Strategic Priority	2026 Q4	The 2025 work has wound down with a short summary outlining the efforts to date. The team has refined a plan of action for earlier stakeholder engagement for 2026.
Market & Workforce Development Market Effects	Research to identify methods that other applicable utilities (gas and electric) use to evaluate and claim market effects savings for offerings similar to ComEd's EE market and workforce development efforts, including potential changes to the Illinois Technical Reference Manual (TRM), evaluation approaches, and/or implementation of ComEd offerings.	Michaels Energy	Market Development	Residential	2026 Q1	The team provided the final report and is developing the presentation, which will be delivered in the second half of January.
Measured Savings Pilot	Piloting the efficacy of a performance-based rebate program based on measured savings of one or more of the following: heat pump, heat pump water heater, weatherization.	Sealed	Scaled Deployment	Residential	2027 Q4	The project team continued to develop and define this program throughout Q4. Efforts included making major advancements in the program implementation guide, exploring best options for pilot recruitment, and preparing for pilot launch in early 2026.
Virtual Energy Coach Pilot	Testing the feasibility of using a virtual customer engagement model to conduct Strategic Energy Management at smaller commercial and public sector customer locations.	Power TakeOff	Scaled Deployment	Commercial and Industrial	2026 Q2	The 12-month post-improvement monitoring period is nearing completion for the first three (3) project sites, enabling inclusion in the 2025 evaluation process. Remaining five (5) projects will complete in early 2026.
Customer Research, Field Tests, & Demonstrations						

Appendix: Customer Innovation/R&D Summary

Commercial Automated System Optimization (ASO) Technology	Demonstrating the ability of ASO to use real-time data streams (i.e. occupancy sensing) to enhance traditional building optimization methods to achieve energy savings. Additionally, evaluating the effectiveness of ASO against traditional Monitoring-Based Commissioning strategies.	Hank, Resource Innovations	Field Tests & Demonstrations	Commercial and Industrial	2026 Q1	Project M&V completed for the single site. The project final report is expected to be complete in Q1 by the end of 2026 the year. The project team is pursuing pilot evaluations in parallel to development of project reporting.
Clarity Heat Pump Toolkit - Phase 1	Test Heat Pump Toolkit (HPTK) as a tool to improve site assessments for direct-install, whole-home electrification offerings. This project will test the tool's ability to streamline assessments, select measures and equipment to install, and accurately screen customers for positive bill impacts.		Demonstrations	Income Eligible	2026 Q1	In Q4 2025, the project team kicked this work off, configured their tool for the IL climate and housing stock, drafted a sampling plan, and trained trade allies to use this tool to enable testing in 2026.
Community of the Future Next Generation HVAC Demonstration	Testing energy savings and customer experience in real-world conditions, focused on customers situated within ComEd's Slipstream Community of the Future areas.		Field Tests & Demonstrations	Crosscutting/Strategic Priority	2026 Q4	Pilot construction continued for project 1 at Beautiful Zion, which includes HVAC and building shell improvements. Another project at Southside Community Arts Center is also continues in the construction phase. Vendor filmed on-site video of ground source heat pump installation and VIP interviews that will be used in a full length video produced after construction is complete.
Curbside Charging	A demonstration of a modular and scalable curbside charging model that practically addresses gaps in electric vehicle charger access while optimizing cost, efficiency, and grid operation. The MJ, HBK, Electric Power pilot also aims to develop best practices in equitable Engineers implementation, construction practices, and municipal collaboration.		Field Tests & Demonstrations	Commercial and Industrial	2026 Q1	While construction progresses, evaluation activities have already captured a number of important insights and recommendations. Early learnings have shown that municipalities are not a monolithic group and reveal distinct sub categories that vary significantly in staffing levels, internal expertise, permitting processes, and familiarity -with EV charging infrastructure. Across all categories, municipalities expressed a clear need for more robust support services, including hands on technical guidance, procurement assistance, and templates for site evaluation and community engagement. With construction now underway at site locations and remaining preparations progressing, the groundwork is in place for steady development through Q1 2026 and the successful launch of expanded curbside EV access across all selected sites.
Energy Efficiency Electrification Savings and Bill Impacts Estimation	Analysis of and calculator maintenance for customer bill impacts and related to electrification measures. Environment Center for Energy		Customer Research	Income Eligible	2026 Q4	The project team completed their Fall rate update and is currently aligning their bill impacts tool and inputs with the relevant teams.
Electric Vehicle (EV) Energy Management System (EMS)	A field test of the ability of EV EMS software demand monitoring and load control technologies to regulate the capacity of an (L2) EV charger to ensure the maximum load of the EV supply WeaveGrid Emperia , Treehouse equipment (EVSE) does not exceed the available capacity of the home's main circuit panel.		Field Tests & Demonstrations	Income Eligible	2025 Q4	The pilot successfully concluded. Participant surveys are complete, and final incentives have been distributed. The final report is being finalized complete and its . The executive summary will be posted in early 2026.
Heat Pump Rooftop Unit Field Demonstration	Testing the system performance and customer experience of heat pump rooftop units in commercial sites in the ComEd service Center for Energy and territory. Environment		Field Tests & Demonstrations	Commercial and Industrial	2026 Q4	The HP RTU commissioning for the first site, which includes 2 units at 25 tons each, is still underway and is now expected to be completed in January, and the M&V team has already begun their preparatory work. The second site, planned for 2026, includes 2 units at 11 tons each, and the third site includes 1 unit at 7.5 tons.

Appendix: Customer Innovation/R&D Summary

IE SF and MF Monitoring Overlay	In-field submetering and usage analysis for the Whole HomeCenter for Energy and Electric (WHE) program participants to better understand the field Environment performance of the installed equipment and customer experience.		Field Tests & Demonstrations	Income Eligible	2026 Q2	The project team began removing monitoring equipment from the 20 single-family, as one year of data collection comes to a close for each site. Some preliminary analysis has been complete for this sample of homes, including heat pump performance with respect to system sizing and other factors. The team also provided insights on panel upgrades. Monitoring continues for the 14 multifamily sites where monitoring equipment was installed in Spring 2025.
IE SF and MF Monitoring Overlay - Dual Fuel HPs	In-field submetering and usage analysis for those who qualify for partial electrification through the Whole Home Electric (WHE)Center for Energy and program, in order to better understand the installed equipment Environment field performance and customer experience.		Field Tests & Demonstrations	Income Eligible	2026 Q4	The project team has monitoring equipment installed at three single-family sites so far. The team has been working with the Whole Home Electric program team to secure monitoring participants as program installations get underway.
Industrial Advanced Refrigeration Controls	Testing novel advanced controls for large refrigeration systems in Slipstream real-world conditions.		Field Tests & Demonstrations	Commercial and Industrial	2026 Q4	In addition to the three completed site investigations using the initial refrigeration controls platform, one site went live with a different controls platform in Q3. Another site is primed for installation of this system in January 2026. The project team learned that 20 sites will be going online with the new platform and will contact any that in ComEd territory as potential leads for project participation.
SHELTER: Solutions for Housing Equity and Long Term Energy Resilience	Opportunity to provide additional support for a DOE-funded project being led by GTI. The goal of the project is to model, design, and implement a replicable envelope retrofit on aFrontier Energy, GTI Energy representative masonry two-unit apartment building to significantly reduce heating and cooling loads.		Field Tests & Demonstrations	Income Eligible	2027 Q3	The project team delivered several critical elements in support of this unique retrofit design. These included energy modeling of existing and proposed retrofit cases, an outline of safety protocols for the implementation, and an estimated budget with variations based on final decisions. Design drawings are scheduled to be delivered in early 2026 with retrofit construction to begin in mid-2026.

Very High Efficiency (VHE) HVAC	Testing the VHE HVAC systems approach for HVAC retrofit/replacement installations to improve ventilation and indoor air quality while reducing building energy use.	Institute for Market Transformation	Field Tests & Demonstrations	Commercial and Industrial	2026 Q3	M&V at Cook County Forest Preserves, Rockford Boys and Girls Club, and Wendy's will continue through August 2026 to fully capture summer heating data.
Whole Home Optimization	Testing the ability of a Whole Home Optimization platform to achieve customer energy and bill savings through the optimization of their HVAC use and EV charging as well as to reduce customers' exposure to higher capacity charges in the following year by reducing their energy usage in peak demand periods.	OptiWatt	Field Tests & Demonstrations	Residential	2026 Q2	The pilot concluded for all participants at the end of October. Preliminary results showed effective load shifting for all devices in response to the demand response signals for peak day events. Final results and analysis will be delivered in Q2 2026.
Aerosol Exterior Sealing for Existing Homes	Field test and demonstration project for exterior envelope aerosol air sealing in attics of existing multifamily homes.	Center for Energy and the Environment	Field Tests & Demonstrations	Income Eligible	2027 Q1	The team successfully sealed their first two multifamily sites. On-site air-flow testing showed positive results, especially for one site that had significant leaks from units into the attic before treatment. Research included gathering feedback from building owners and tenants about the installation process, which was positive overall. The team is using these initial experiences and feedback from program implementors to focus their research efforts for 2-3 more sites that will be sealed in Q2 2026.

Appendix: Customer Innovation/R&D Summary

Made in America Grid Integrated Commercial (MAGIC) HPWH Systems	Research to analyze the market potential for central heat pump water heaters in multifamily buildings.	New Buildings Institute, Ecotope, Department of Energy	Field Tests & Demonstrations	Residential	2026 Q4	The tankless central HPWH system is working well. The gas backup units did turn on, but that was a function of a setpoint error in the HPWH unit, not demand or related to ambient temperatures. Once the errors were resolved, the backup gas units did not come back on. There is a natural gas furnace in the utility room that houses the HPWH unit, and team is investigating if the furnace is being utilized with greater frequency than before the retrofit in order to maintain ~50 degree ambient temperature state in the utility room.
Laboratory and Field Evaluation of Variable Speed, Cold Climate Window Heat Pumps	Lab and field evaluation of new-to-market window heat pumps as an emerging form factor and residential space conditioning technology.	EPRI	Field Tests & Demonstrations	Income Eligible	2027 Q3	The project team developed screening criteria to help identify ideal customers for a prolonged field testing period for new-to-market window heat pump products. Other associated documentation was developed in addition, including a flier for customer information and engagement, a preliminary site data gathering form for installers to complete, a participation agreement for customers, and examples of all required information for the screening process to ensure quality data returns. Equipment procurement and logistics is currently the focus in preparation for deployment in early 2026. The lab testing portion of the project was also kicked off and current efforts are directed towards identifying testing criteria to give the best understanding of the new equipment performance under various conditions likely to be present for ComEd customers.
Air Quality Monitoring	Field demonstration to collect hyperlocal granular air quality readings in select Equity Investment Eligible Community neighborhoods across Chicago. The goal is to identify where the need for electrification is greatest and where to prioritize investments to improve public health and quality of life.	RHP Risk, Aclima, Clarity, Purple Air, University of Illinois Chicago, University of Pilsen Environmental Rights and Reform Organization, Alliance of the Southeast		Crosscutting/Strategic Priority	2025 Q4	The Air Quality Monitoring pilot concluded, and the pilot team delivered the final report. The executive summary will be posted in early 2026. While the pilot has formally concluded, a team, led by UIC and the City of Chicago, is continuing work on building the public-facing dashboard centralizing pollutant, indoor, and outdoor air quality data collected through monitors installed through this pilot, along with data from a broader network of sensors installed across the city. Ongoing work also includes recruitment for hosting indoor air quality sensors, which is needed to begin baseline monitoring through community-based partners. Next steps for post-pilot work include increasing indoor host participation, securing Institutional Review Board (IRB) approval, completing baseline data collection, finalizing the pilot's comprehensive report, and hosting community and media events to share results and introduce the dashboard.
Residential Optimized Charging	A field demonstration to examine the feasibility and incremental benefits of allowing customers to passively modify their level of charge by opting to allow the vendor/utility to actively manage OptiWatt, Opinion their level of charge within a charging session to optimize demand Dynamics, Walker Miller savings and reduce grid impacts while ensuring the customer's		Field Tests & Demonstrations	Residential	2025 Q4	The pilot successfully concluded. Participant surveys are complete, and final incentives have been distributed. The final report is being finalized complete and -The its executive summary will be posted in early 2026.

Appendix: Customer Innovation/R&D Summary

	electric vehicle experience is not diminished.				
Rideshare	A field test of a car sharing program that provides electric vehicle access to low-income and Environmental Justice (EJ)/Restore, Reinvest, Renew (R3) customers by addressing cost barriers and ZipCar promoting familiarity. The pilot places vehicles in transit-, work-, and residence-adjacent locations to enable households to own fewer cars while serving everyday transportation needs.	Field Tests & Demonstrations	Income Eligible	2026 Q1	The pilot successfully deployed seven electric vehicles across four site locations and is nearing completion of new EV infrastructure at four additional sites by the end of 2025, bringing the total number of deployed vehicles to 15. All deployed vehicles will remain available through 2026. The report for this pilot is being finalized and the executive summary will be posted in early 2026.
School Bus Vehicle-to-Grid (V2G)	The goal of the pilot is to assess and demonstrate the viability of implementing vehicle-to-grid technology with electric schoolResource Innovations and buses (ESBs) and showcase the technology's potential to leverage Nuuve. DNV Energy ESBs as viable energy storage sources while achieving balance on Insights and Verdant the grid.	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	The pilot program successfully concluded. The final report is being finalized. The executive summary will be posted in early 2026. Three participating sites, River Trails, Troy and Waconda, completed testing and data collection activities from June 2025 through the end of October 2025. A successful peer-to-peer V2G Showcase was held at River Trails on October 29th and a V2G Webinar was held December 16, 2025.
Submetering	A field test to evaluate the feasibility of using the capabilities inherent in electric vehicle supply equipment (EVSE) to act as aResource Innovations submeter for utility billing purposes.	Field Tests & Demonstrations	Crosscutting/Strategic Priority	2025 Q4	The project team officially closed out the pilot and finalized the report findings, which will be posted on the ComEd microsite in early 2026
Market Characterization & Lab Testing					
Backup Power Capabilities	A comprehensive market research and analysis of the technologies Escalent, Walker Miller, that enable the use of an electric vehicle's bi-directionalArgonne National capabilities such as vehicle-to-grid (V2G) technology, to evaluate Laboratory their readiness for adoption.	Market Characterization	Residential	2026 Q1	<p>The pilot is structured around three focus areas. Status updates for each focus area are provided below:</p> <p>Environmental and Social Impact Study: Foundational planning and study design are complete. The midpoint technical review completed, and the final report is in production. The goal and scope definition, life cycle inventory, life cycle impact assessment, and interpretation are all progressing concurrently to make up for time spent in early research phases.</p> <p>Market Analysis and Consumer Behavior Study: The market analysis completed. The team is developing insights into consumer behavior, technology perceptions, and adoption readiness through qualitative and quantitative research gathered via survey and focus groups, to be captured in the final report.</p> <p>Technical Study: The Techno-Economic Analysis of V2H/V2G Systems and evaluation of system hardware, reliability, and performance completed. The cybersecurity assessment portion of the report continues, focusing on vulnerability identification, physical and network interface analysis, and threat modeling to map potential attack paths and strengthen system resilience. The final report is concurrently in development.</p>

Appendix: Customer Innovation/R&D Summary

Energy Efficient Breweries, Wineries and Distilleries	This pilot program aims to overcome specific challenges faced by brewing industry customers via a program energy concierge model and enable them to participate in ComEd's Small Business Energy Efficiency Program. The team will test if an energyCLEAR result concierge model is effective for engaging with brewing industry customers and increasing participation in ComEd's Small Business Energy Efficiency Program.	Market Characterization	Commercial and Industrial	2026 Q4	Pilot materials and KPIs were created for 25 brewery energy assessments expected to occur in 2026. This includes the development of: marketing materials, marketing plans, field guides, identification of industry events.
VPP EE Opportunities Research	As the need for load shaping and controllable technologies and interventions increases, this project is designed to help ComEd understand the potential to build from the current energy efficiency landscape to expand opportunities for saving energy at Apex Analytics critical times in the future. Specifically, this project investigates how ComEd can build on its energy efficiency (EE) portfolio to generate additional value via measures that may also support a successful virtual power plant (VPP).	Market Characterization	Residential	2026 Q1	The project team reviewed ComEd's current portfolio of relevant energy-efficiency measures and offerings to identify those potentially suitable for inclusion in a future virtual power plant (VPP) offering, developed an initial list, and together with ComEd selected up to four measures for deeper characterization. The project team then analyzed each measure's potential savings, cost-effectiveness, market readiness, policy context, implementation barriers, and relevant stakeholder channels, and documented the results in a slide deck summarizing the full review along with recommendations for potential offerings and next steps.
Alternative Form Factor Heat Pump Roadmap - Phase 2	This project aims to create and refine portfolio integration roadmaps for alternative form factor heat pumps (AFFHP) by identifying installation barriers, modeling energy savings potential, Slipstream Group, Inc. and understanding other relevant considerations for program inclusion.	Market Characterization	Income Eligible	2026 Q1	The project team completed interviews with product manufacturers and program team staff, and completed one (of two) roadmap working sessions. The team also began drafting the roadmaps and modeling energy savings scenarios.
FlexMap: Driving Reliable and Economic Customer Flexibility Programs	A test of the BeeBop FlexMap platform to identify distributed energy resources (DERs) in the ComEd service territory and provide transparency on customer DER penetration and the effectiveness of the hourly pricing rate to achieve peak loadBeeBop reduction potential. The insights will be accompanied by recommendations for targeted marketing, rate design and DER control.	Market Characterization	Residential	2026 Q1	The project team completed initial DER detection and modeling and shared with ComEd to determine the effectiveness of their model. The team identified adjustments needed to improve the accuracy of the model. The project team will complete their final analysis and share the final results and report in early Q1.
Industrial Decarbonization Initiative	Research to understand the motivations, challenges, opportunities, processes and influencers that impact various subsegments of industrial decision makers in adopting Cascade Energy decarbonization strategies, and to identify the customers with the highest likelihood of adopting technologies or procedures that would result in decarbonization.	Market Characterization	Commercial and Industrial	2026 Q2	The project team continued recruitment and scheduling of interviews with industry reps and service providers is in Q3 . They reported at least 7 interviews completed including 3 with ComEd industrial customers and 4 with service providers. Initial the team shared some takeaways from early interviews were documented and initial industrial decarbonization interviews in September 2025. shared.
Low GWP Refrigeration Systems for Grocery Stores Market Characterization	Define the current state and perception of low-GWP refrigeration from the perspective of ComEd's medium-to-large grocery segment customers and other key stakeholder groups. This Cascade Energy represents Phase 1. Future phases may include how to best address or serve customers in this segment.	Market Characterization	Commercial and Industrial	2025 Q4	The project successfully concluded. The project team delivered the final report and presentation.
Heat Pump Quality Installation Adder - Industry Scan, Contractor Research, Performance Testing	Research to identify and qualify heat pump quality installationTierra (Apex, Ennorvara best practices for ComEd consideration on future pilots.CSN)	Market Characterization	Residential	2026 Q1	The project team completed the modeling and stakeholder interviews and convened to align on the framing for the final report and presentation. The team will deliver the final report, model and a final presentation in Q1 2026.

Appendix: Customer Innovation/R&D Summary

Geothermal Cost Reduction	Despite the potential benefits of geothermal (solid performance in cold-climates, high operating efficiency, etc.), the high installation cost is a persistent barrier for broader adoption. This workDunsky explores cost-reduction opportunities for geothermal (e.g., ways to reduce drilling costs, shared or networked systems, other innovations in the geothermal universe).	Market Characterization	Residential	2026 Q1	The project team completed several research initiatives aimed at understanding the cost breakdown of geothermal heat pump equipment and installations, including literature review of both local and worldwide material, interviews with market actors such as property owners, well drillers, installers, and organizations centered around ground source heat pumps, and modeling of energy performance and costs of installations across several defined archetypes. Based on the findings, recommendations were made for ways GSHP technology could be made more accessible by targeted efforts to reduce specific cost categories. The final draft of the report was submitted.
Multifamily Boiler Replacement Pathways for Decarbonization	Research to develop a program offering focused on electrification of medium-to-large (or just more complex) boiler systems. These Slipstream systems serve affordable housing, other multifamily, commercial, and light industrial customers.	Market Characterization	Income Eligible	2026 Q1	The project team delivered an initial draft of the final report, which is currently in review. The team is set to present final results in January 2026.
DLC Dark Sky Market Characterization Study (LUNA)	Research to expand understanding of the energy savings potential, cost-effectiveness and additional benefits created by the adoption of energy efficient lighting products that meet the ILLUME Design Lights Consortium's (DLC's) light pollution mitigation LUNA criteria for outdoor lighting.	Market Characterization	Commercial and Industrial	2026 Q1	The project team delivered the final report and is awaiting final comments from ComEd to incorporate.

Appendix: Corrections

Corrections to ComEd's CY2025 Second Quarter Report

- On page 24 of the CY2025 Second Quarter Report, stipulation RSA § IV (A-6b) was erroneously reported with respect to the number of customers the Targeted Hardship campaign email was distributed to and the associated metrics. In Q2, 2025, the Targeted Hardship Customers email campaign was distributed to approximately 279,457 customers (versus the 1,072,589 figure previously reported), generating 169,545 Unique Total Opens, a 26.34% Unique Open Rate, 8,115 Click throughs, and a 3.48% Click to Open Rate.