

CY2025 THIRD QUARTER REPORT



**ComEd has received the ENERGY STAR Partner of the Year Award for Sustained Excellence for the 12th consecutive year.
ComEd customers have saved more than \$12.7 billion on energy bills and avoided over 80 billion pounds of carbon through its energy efficiency programs.**

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Portfolio Summary

1,367,229

Actual Net MWh YTD

1,889,379

2025 MWh Forecast

\$311,047,197

Actual Spend YTD

\$447,014,912

2025 Budget

PORTFOLIO

- Through Q3, the portfolio has achieved approximately 72% of its 2025 savings forecast.
- Since its inception in 2008, the ComEd Energy Efficiency Program has saved ComEd customers over \$12.7 billion on their electric bills.

RESIDENTIAL IMPLEMENTATION

- Through Q3, market rate residential programs have achieved 74% of their combined 2025 savings forecast of 260,025 MWh, not including converted therms.
- Through Q3, income eligible residential programs have achieved 72% of their combined 2025 savings forecast of 646,358 MWh, excluding converted therms .
- Customers have received over 4,770,000 incentives through Q3.
- Over 16,900 homeowners & tenants – consisting of over 14,000 income eligible participants - have received products from assessments through Q3.

C&I IMPLEMENTATION

- Through Q3, private sector programs have achieved 69% of their combined 2025 savings forecast of 623,101 MWh, not including therms.
- Through Q3, public sector programs have achieved 65% of their combined 2025 savings forecast of 117,612 MWh, not including therms.
- Through Q3, over 5,709 private sector projects and over 1,000 public sector projects have been completed.

Residential Implementation Programs

Residential Direct to Consumer Program Highlights

- **Home Energy Savings (HES) (Home Energy Assessment, Income Eligible Retrofits)** – To date, the HES program has completed 9,213 projects in 2025, with 7,192 of those serving Income Eligible (IE) customers — representing 78% of total projects. This demonstrates the program’s ongoing commitment to supporting households with the greatest need. In Q3, HES distributed approximately \$5.4 million in incentives to support energy efficiency services and upgrades for IE customers. These services include in-home energy assessments with direct install measures, as well as deeper weatherization services such as air sealing provided through the retrofits component. The program also continues to focus marketing and outreach efforts on IE customers using inefficient electric resistance heat (ERH), who may qualify for a fully funded heat pump upgrade. To date, 25 heat pump installation projects have been completed under this initiative, an increase from one completed project in 2024. To help identify and serve ERH customers, particularly in manufactured home communities, the program launched an ERH manufactured homes pilot in Q3. Manufactured homes often present unique installation challenges that require specialized contractor expertise to ensure optimal performance and safety of heat pump systems. This pilot was designed to address those complexities and inform future program design.
- **Multi-Family Energy Savings (MFES) (Income Eligible, Public Housing, and Market Rate)** – The MFES program continues to drive impactful energy efficiency upgrades for Income-Eligible (IE) and Public Housing (PH) communities. Through Q3, MFES converted 699 inefficient electric resistance heating systems to high-efficiency heat pumps—resulting in ~\$4.4M in incentives and saving 9,732 MWh. MFES weatherization efforts in IE properties with electric heating systems resulted in ~\$1.8M in incentives and ~4,475 MWh in savings. In Q3, the PH path completed 10 projects, delivering over \$396K in incentives and ~181 MWh in energy savings; upgrades included furnace and A/C replacements, lighting improvements, weatherization, and health and safety (H&S) measures. A key highlight was the replacement of 180 outdated through-wall A/C units at a 173-unit Housing Authority of Joliet (HAJ) property, resulting in ~\$145K in MFES incentives. Projects were completed across five public housing authorities: Ogle County (weatherization, H&S), Chicago (A/C replacements, H&S), Lake County (A/C, lighting, H&S), Livingston County (furnace & A/C replacements), and Joliet (A/C replacements).
- **Whole Home Electric (WHE) (Single and Multi-Family Upgrades Electrification - IE)** – Through Q3, the WHE offering has successfully electrified 147 single family homes and 60 multi-family units for Income Eligible (IE) customers. In Q3, WHE also completed its first single family partial electrification projects, including installations with hybrid heat pumps. These projects expanded the program’s reach to customers who were ineligible for full electrification, helping to broaden access to energy efficiency electrification benefits. WHE collaborated closely with the City of Chicago’s “Green Home Chicago” electrification initiative to braid funding with the City's grantees. The team provided substantial support to the first participating grantee, resulting in 13 completed braided projects. This partnership demonstrates the City and ComEd’s commitment to the mutual promotion of the electrification of IE single-family homes. On the multi-family side, WHE completed the first building (24 units) of a larger 144-unit project that has been in development for over a year. This milestone resulted in \$356,296 in incentives, 282 Net MWh from fuel switch measures, and 33 Net MWh from non-fuel switch measures.

Residential Implementation Programs

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Home Energy Savings – Market Rate Assessment	447	73%	2,021	Homes
Home Energy Savings – Income Eligible Assessment	7,168	81%	5,765	Homes
Home Energy Savings – Income Eligible Retrofits	4,891	69%	1,427	Homes
Multi-Family Energy Savings – Income Eligible	23,690	72%	Tenant Unit Direct Installation: 6,751 Site Assessments: 357 Building Upgrades: 1,964	Projects
Multi-Family Energy Savings – Public Housing	1,193	63%	Tenant Unit Direct Installation: 0 Site Assessments: 0 Building Upgrades: 56	Projects
Multi-Family Energy Savings – Market Rate	2,597	73%	Tenant Unit Direct Installation: 1,010 Site Assessments: 52 Building Upgrades: 105	Projects
Whole-Home Electric	6,193	68%	Single Family Homes: 147 Multi-Family Buildings: 8 Tenant Unit Conversions: 60	Projects

Residential Implementation Programs

Residential Channels Program Highlights

- **Retail (Market Rate and Income Eligible)** – In Q3, the Retail program achieved ~71% of the year-end true MWh and EEE savings target, slightly ahead of last year's pace. Lighting (available only at select income eligible retailers) continues to perform strongly with ~\$2.9M lighting products discounted year-to-date compared to ~\$1.8M through September 2024. The instant coupon channel has shown notable growth, processing ~7,134 units in 2025 versus ~3,974 in the same period last year. This demonstrates that retailer partners recognize the benefits of offering customers an instant coupon to avoid having to apply for the incentive online or by mail and receiving a check in the mail. An improvement to the process to validate an address through the instant coupon portal was implemented in Q3 and has reduced the number of customer inquiries to have a coupon manually issued. In Q3, a Market Rate Limited Time Offer (LTO) was launched to offer a bundle of weatherization products for a \$10 co-pay and an option to add-on an air purifier for \$25 as part of the checkout step. The LTO was successful and reached the 20,000-weatherization bundle goal and sold 5,645 add-on air purifiers.
- **Product Distribution (Market Rate and Income Eligible)**
 - **Food Bank Distribution** – The program distributed more than 3,000,000 products through the end of Q3, including over 2,700,000 energy efficient lighting products, more than 315,000 weatherization items, and over 33,000 advanced power strips and smart plugs. This activity occurred through 722 participating food pantries associated with four major food bank partners (Greater Chicago Food Depository; Northern Illinois Food Bank; River Bend Food Bank; Illinois Partners in Hope) plus an extended independent partner network. The program supported 16 in-person events during Q3 where outreach staff interacted directly with customers about ways to save energy. The locations of these events included Chicago, Dixon, Glenview, Harvey, and Waukegan. An additional six events were supported as grab-and-go due to pantry space constraints. All these events provided an opportunity to distribute energy-saving products and informational material to more than 4,100 income eligible customers who attended.
 - **Income Eligible Kits** – Through the end of Q3, more than 32,400 energy saving kits were distributed to income eligible customers throughout the communities served by ComEd, with 31% of these kits being funded through our joint partnership with the natural gas utilities. Community Action Agencies (CAAs) continue to be the primary providers of customer outreach, recruitment, and enrollment leads for joint kit distribution efforts, with the Community and Economic Development Association of Cook County (CEDA) and Community Action Partnership of Lake County organizations accounting for much of this activity. A unique ComEd-only kit (funded solely by ComEd) accounts for the other 69% of the total kits distributed. The ComEd-only kit is available to those individuals who are contacted and respond to direct outreach methods that specifically target income eligible customers who have not previously received a kit during ComEd's Plan 6 cycle.

Residential Implementation Programs

- **School Kits** – Through the end of Q3, combined activity for the jointly funded Income Eligible and Market Rate kits for schools has reached 96% of the total revised goal of 21,224 for 2025. This activity includes 16,920 students who have already received a kit this year plus more than 3,400 students whose classrooms have been registered for participation during the remaining months of the fall school term. Additional outreach efforts and distribution of kits for the fall school term will continue until the volume of kits is fully subscribed.
- **Residential New Construction - Affordable Housing New Construction (AHNC)** – In Q3, AHNC enrolled six new projects and completed two affordable housing projects with 25 income eligible units. The offering continues to build momentum through strategic engagement and industry visibility. During Q3, noteworthy industry events including the Illinois Housing Council Fall Mixer and Illinois Green Alliance Limelight, have provided valuable venues to strengthen connections and support continued partnerships for the offering. Of Housing and Urban Development's (HUD) 2025 Low-Income Housing Tax Credits (LIHTC) awards, seven are in ComEds service territory. Of the seven, four have enrolled in the Affordable Housing New Construction (AHNC) offering, and conversations are ongoing with the remaining three. Interest is also growing among unsubsidized projects, specifically those classified as Naturally Occurring Affordable Housing (NOAH)-which is an important segment for expanding AHNC's reach in the market. In addition, there has been recent activity among City of Chicago-regulated projects, signaling further engagement and potential growth. During Q3, AHNC participated in one groundbreaking and three ribbon-cuttings, which are important opportunities to celebrate community investment, strengthen partnerships, and showcase the impact of energy efficiency initiatives in real-world projects.
- **Residential New Construction - Electric Homes New Construction (EHNC)** – The EHNC offering completed 16 projects in Q3, resulting in a total of 32 new all-electric homes. These projects included three 2-flat buildings, two 3-flat buildings, ten single-family homes, and one small multifamily building with ten units. The work was carried out by eight different builders. To support program visibility and showcase the completed work, four yard signs and two banners have been deployed at project sites.
- **Home Heating and Cooling (HH&C)** – In Q3 the HH&C program processed 2,136 incentives which included 1,656 air source heat pumps, 390 mini-split heat pumps, 84 ENERGY STAR® Smart Thermostats and six geothermal heat pumps. As of September 15, 2025, the HH&C program increased incentives on air source heat pumps (ASHP). The incentive for ASHP Tier 1 was increased from \$1,200 to \$1,400, and the incentive for ASHP Tier 2 was increased from \$1,600 to \$2,000. The incentive increase is meant to help offset price increases driven by tariffs (up to 30% year-over-year) that are impacting distributors, contractors, and customers. Another factor was the change in the availability of the 25C Energy Efficient Home Improvement Tax Credit ("25C Credit"), which allows homeowners to offset the cost of heat pump installations. The 25C Tax Credit is scheduled to expire on December 31, 2025. Accordingly, to qualify for the 25C Credit (up to \$2,000 on a qualified heat pump system), the heat pump system must be fully installed and operational (placed in service) by December 31, 2025. ComEd hopes the higher incentives will motivate customers to act now to take advantage of the tax credits. HH&C's higher incentives will remain in place for 2026, when the tax credit is no longer available, to help offset the higher cost for heat pumps. As

Residential Implementation Programs

we move closer to 2026, updated training requirements for heat pump-trained contractors are now in place. As of August 1, 2025, ComEd has added two new training modules that must be completed by both current and new heat pump-trained contractors. The new modules are: 1) ASHP Value Propositions and Sales Techniques; 2) Assessing and Sizing Existing Ductwork for ASHPs. These modules are designed to enhance contractor knowledge and support the successful promotion and installation of air-source heat pumps (ASHPs).

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Retail – Market Rate	72,072	72%	Home Products: 1,033,438	Appliances, Air Sealing
Retail – Income Eligible	207,240	70%	Home Products: 769,558 Lighting: 2,966,143	Appliances; Light Bulbs
Product Distribution – Market Rate	1,467	82%	9,245	School Kits
Product Distribution – Income Eligible	210,610	75%	3,117,561	Kits and Food Bank Measures
Residential New Construction – Affordable Housing	6,135	53%	14	Projects
Residential New Construction – All Electric	1,128	57%	56	Homes
Heating and Cooling – Midstream Heat Pump Rebates	47,189	74%	Air Source T1: 1,528 Air Source T2: 2,146 Mini-Split: 964 ENERGY STAR® Smart Thermostats: 84 Geothermal Full Loop: 21 Geothermal Indoor replacement: 7	Units

Residential Implementation Programs

Residential Journey Coordination Program Highlights

- Home Energy Report (HER)** – Home Energy Reports re-engaged a wave to help boost 2025 savings. Starting in August, approximately 92,000 additional households will receive home energy reports for the remainder of the year. For Q3, the offering introduced marketing modules to the weekly usage reports, which expand beyond home energy report recipients. Integrating marketing and educational content into the weekly usage reports aims to increase customer awareness and engagement. The Q3 marketing module for weekly usage reports focused on MyAccount, budget billing, and community solar. Finally, in September, Home Energy Reports re-ran two personalized video campaigns promoting ComEd MyAccount and Smart Assistance Manager (SAM) to approximately 600,000 customers. Both videos greet customers by name and share the customer's actual energy usage data to encourage customers to access the tools and resources available through MyAccount and/or visit SAM.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Home Energy Report	66,920	75%	Home Energy Reports (print): 5,233,426 Home Energy Reports (email): 7,524,970 High Usage Alerts: 2,960,767 Weekly Usage Reports: 32,364,346	Reports and Alerts

C&I Implementation Programs

Business Program Highlights

- **Small Business (Private and Public)** – The ComEd Small Business offering introduced new promotions in Q3 leading to a record 474 applications submitted in September that are expected to deliver 15.85 GWh by year-end. Participation across Select Communities continued to grow in Q3 and is expected to achieve a year-end savings of 74 GWh. The program has also provided energy efficiency sales training to the service provider network to enhance their skills and help overcome customer participation barriers.
- **Standard (Private and Public)** – The Standard offering launched a promotion in late Q3 providing an additional 20% incentive for private sector customers and 50% additional incentive for public sector customers. The Standard outreach team launched a customer calling campaign to create awareness of the new promotions and drive additional 2025 pipeline.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Small Business – Private	98,457	60%	3,070	Projects
Small Business – Public	13,263	61%	365	Projects
Incentives – Standard – Private	80,708	70%	1,195	Projects
Incentives – Standard – Public	22,490	67%	418	Projects

C&I Implementation Programs

Technical Program Highlights

- **Incentives - Custom** – The Custom team hosted a one-day innovation workshop to develop a new approach for new construction data centers by both improving the customer's experience and increasing claimable savings. As a next step, development of workbooks is underway along with a new data center focused incentive structure which should increase participation in this customer segment. Additionally, the Custom team was invited to attend a Combined Heat and Power (CHP) commissioning event at Hotel Riu in Chicago. At the event, ComEd program manager Qianmin Zhang gave remarks about the recently completed/commissioned project and the role of the offering's Technical Customer Advocate.
- **Retro-Commissioning (RCx)** – The RCx offering introduced two new Building Operator Certification (BOC) classes offered through the Midwest Energy Efficiency Alliance. In 2025, the offering anticipates a 30% increase in verified energy savings. To support this growth, two new course offerings have been introduced for the first time, BOC Evanston and BOC Multi-Family. The BOC Evanston class will provide greater access for students unable to attend the downtown Chicago sessions, while the BOC Multi-Family course is tailored specifically for building types that have traditionally been underrepresented in BOC training.
- **Industrial Systems (IS)** – A continued strong Q3 resulted with a total YTD of 32.8 net GWh (60% of goal) of savings across 543 projects including 35% of those in Select Communities. Engineer led outreach resulted in applications for 4 process cooling studies, 2 industrial refrigeration studies, 4 compressed air studies and several Fix It Now (FIN) projects for a total of 8 GWh of savings. A large lab project was successfully implemented a process cooling project with measures totaling over 1,600,000 kWh/year in energy savings.
- **Strategic Energy Management (SEM)** – In Q3, SEM recruitment has remained strong for the offering, with colleges and universities increasing their interest and participation. Continuous recruiting has been a significant factor in achieving 56% of our energy savings goal by the end of Q3. Four (4) SEM workshops were held in Q3, including BAS tuning and wastewater phosphorous treatment. As of the end of Q3, 7 customers completed or are ready for DOE 50001 Ready recognition as part of their SEM participation.
- **C&I New Construction (CINC)** – The CINC team made significant progress on outreach goals. CINC projects often take multiple years to complete from early stages to final stages, so keeping new projects coming in is the key to minimizing savings gaps for future years. The Outreach team met a key internal objective of rekindling relationships with past participant Architecture and Design firms in Q3, with a list of 110 past participant firms split between outreach personnel to develop regular check ins for project leads or questions. The team received 59 screening forms with an annual goal of 70 (85% of goal) in Q3.
- **Midstream/Upstream (Instant Discounts)** – Instant Discounts recently increased their year end goal by 50,000 MWh bringing the new goal to 232,430 net MWh (up from 174,430 MWh at beginning of year). The core measure driving this increased goal is DLC lighting fixtures, a measure with high savings and strong customer demand. To aid in attaining the new goal, the offering removed the previous DLC cap of 1,000 fixtures per customer and increased

C&I Implementation Programs

the incentive on a select wattage tier of fixtures by 25%. These changes are expected to help participating distributors increase their outreach and maximize returns over the next few months.

- **Commercial Food Services (CFS)** – The Commercial Foods Services Program implemented a Summer Savings Bonus Program which has boosted National Dealer participation and submissions for high savings measure in the ComEd territory. In addition, the program finalized and implemented a new claims submission process improvement which makes it easier for dealers to participate in the program. As a result, the public sector savings goal was exceeded.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Incentives – Custom – Private	8,179	49%	41	Projects
Incentives – Custom – Public	247	36%	8	Projects
Retro-commissioning – Private	15,882	67%	116	Projects
Retro-commissioning – Public	6,419	58%	79	Projects
Industrial Systems	32,774	60%	543	Projects
Strategic Energy Management – Private	19,283	56%	205	Participating Customers
Strategic Energy Management – Public	4,730	56%	200	Participating Customers
C&I New Construction – Private	2,945	76%	20	Projects
C&I New Construction – Public	374	64%	10	Projects
Midstream/Upstream – Private	162,187	81%	407,208	Lighting products; Battery Chargers; HVAC, Fork Trucks
Midstream/Upstream – Public	27,229	70%	235,637	Lighting products; Battery Chargers; HVAC, Fork Trucks
Commercial Food Services - Private	584	67%	211	Units
Commercial Food Services - Public	102	89%	44	Units

C&I Implementation Programs

Commercial Journey Coordination Program Highlights

- **Business Energy Analyzer (BEA) Program (Private and Public)** – The BEA program is estimating 12,897 MWh as of September, currently at 21.1% of goal, including over 500 new activations in 2025. Q3 marketing efforts included a bill insert to 250,000 small business customers, updated collateral, newsletter participation, and targeted campaigns to boost engagement.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Business Energy Analyzer – Private and Public	12,897	21.1%	519	Participating Customers

C&I Implementation Programs

Engineering Program Highlights

- **Facility Assessments/Operational Measures** – Facility Assessments/Operational Measures will continue to be provided to customers but will no longer be an evaluated program.

Voltage Optimization

Voltage Optimization Highlights

- Savings below are equivalent to 12.3 million pounds of carbon dioxide reduction or removing 1,296.2 passenger vehicles driven each year.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Voltage Optimization	2,751	5%	8 stations; 26 feeders	Stations Activated; Feeders Activated

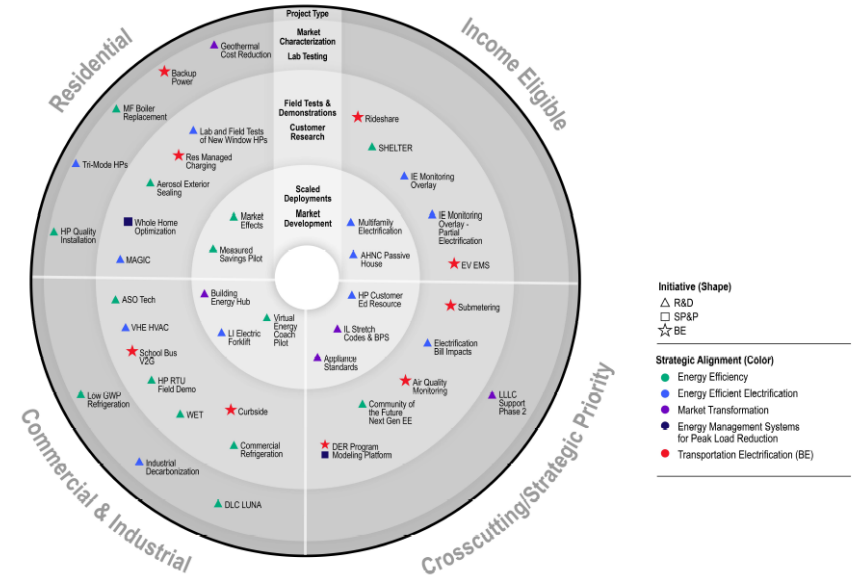
Emerging Technologies and Market Transformation (“R&D”)

R&D Highlights

The mission of the R&D team is to identify, test, validate, and integrate new energy-saving technologies and program delivery strategies into the ComEd Energy Efficiency Program so that it continues to meet customers’ needs and its energy savings goals cost-effectively. This quarterly report also includes projects active with Special Programs and Pilots, a parallel team within ComEd Customer Solutions focused on the non-EE range of demand side management innovation concepts, such as peak load reduction, distributed energy resources, and home energy management systems. The report is renamed “Customer Innovation” to reflect this broader team, but energy efficiency R&D projects are still identified throughout.

- Please refer to the *Customer Innovation* section in the Appendix for a summary of active Energy Efficiency Emerging Technologies and Market Transformation projects.

ComEd Customer Innovation Portfolio Summary 2025 Q3



Marketing Education & Awareness

Marketing Education & Awareness Highlights

While Q2 saw a light launch in June, the EE campaigns were in full swing in the Q3.

Energy Efficiency Business Campaign 2025 (Education & Awareness/Private Sector)

Overview: The campaign promotes awareness of energy efficiency offerings for business customers. Customers were driven to ComEd.com/Biz to learn more.

- In-market: 7/1/2025 - 9/30/25
- 2025 Q3 paid media consisted of:
 - Google SEM
 - Meta (Facebook + Instagram)
 - LinkedIn
 - Print (Negocios Now)
 - Streaming Audio (Pandora)
 - Out of Home (OOH)
 - Digital Video and Display
- The campaign is estimated to generate 24,524,058 total digital impressions in Q3 2025 (July 1st to September 30th)
 - Google SEM: 16,879 impressions
 - Meta (paid): 2,751,385 impressions
 - LinkedIn (paid): 299,134 impressions
 - Digital Display: 6,404,360 impressions
 - OOH Digital Urban Panels: 15,052.300
- Total Impressions YTD: 25,156,700

Energy Efficiency Education & Awareness Campaign, Residential 2025

Overview: This campaign drives customer (market rate & LMI) education and awareness of residential offerings of the ComEd Energy Efficiency Program. Customers were driven to ComEd.com/HomeSavings to learn more.

- In-market: 7/1/2025 - 9/30/2025
- 2025 Q3 paid media consisted of:
 - Google SEM
 - Meta (Facebook + Instagram)
 - Video (Broadcast, Cable and Digital)
 - Audio (Radio and YouTube Music)
 - NextDoor
 - Out of Home (OOH) - Transit

Marketing Education & Awareness

- o Print (Diverse Vendors)
- The campaign generated 36,495,011 total impressions in Q3 2025 (July 1st to September 30th)
 - o Google SEM: 288,862 impressions
 - o Meta (paid): 1,794,429 impressions
 - o Video: 3,765,676 impressions
 - o Audio: 3,472,687 impressions
 - o NextDoor: 542,996 impressions
 - o OOH – 19,293,429 impressions
- Total Impressions YTD: 37,460,311

Energy Efficiency (EE) Retail Campaign, 2025

Overview: This campaign drives market rate and LMI customer awareness of energy efficiency rebates and discounts on ENERGY STAR® certified appliances and home products being offered by the ComEd Energy Efficiency Program. Customers were driven to ComEd.com/HomeSavings to learn more.

- In-market: 7/1/2025 - 9/30/2025
- 2025 Q3 paid media consisted of:
 - o Meta (Facebook + Instagram)
 - o Amazon (Prime Video, Music, Display)
 - o Video (Broadcast TV and Digital Video)
 - o Pinterest
 - o Broadcast Radio
- The campaign generated 1,028,695 total digital impressions as of June 30, 2025
 - o Meta (paid): 1,028,695 impressions
 - o Pinterest (paid): 1,969,515 impressions
 - o Amazon: 14,125,662 impressions

Video: 985,900 impressions

Stipulations

Plan 6 Stipulations

As part of the Revised 2022-2025 Energy Efficiency & Demand Response Plan 6 Stipulation Agreement (“RSA”), and in compliance with the Clean Energy Jobs Act (“CEJA”), ComEd has agreed to report out on the following stipulations:

RSA § IV (A-6a) ComEd commits to work with stakeholders to develop progress metrics for ICC-filed Quarterly Reports in the second quarter of 2022 and present progress on energy efficiency and financial assistance efforts described above at a joint Committee and SAG meeting.

Metric 1 Number and percentage of customers receiving utility bill assistance that were referred to EE measures/programs, broken down by:

- Number of customers, in total, referred to EE programs, broken down by program and SF/MF designation
- Number of customers referred to EE programs, broken down by program and SF/MF designation for the population of bill assistance customers as a whole
- Number of customers referred to EE programs, broken down by program and SF/MF designation for the top 20 zip codes (and/or census tracts) with the highest disconnection rate

Metric 2 The number and percentage of IQ EE applicants/participants that were referred to energy assistance programs or other financial assistance support (including, the Low Income Home Energy Assistance Program (LIHEAP), the Percentage of Income Payment Plan Program (PIPP), any utility-sponsored assistance program, and the ability to wave customer deposits & late fees, per CEJA provisions) broken down by:

- SF and MF, total and tracked separately
- By zip code and/or census tract

Metric 3 Details on which programs and measures were recommended including:

- The implementer they were recommended by
- Type of referral/recommendation (e-mail, flyer, direct assistance/hand-holding)

Metric 6 Narrative updates on current efforts and future planned efforts to coordinate utility bill assistance and credit and collections with energy efficiency programs

Metric 8 Description of how the company intends to increase outreach in top 20 communities with disconnections (i.e., presentations, materials

distributed, which community organizations, information on how to apply, streamlined application process, etc.)

Q3 Updates

- **Metric 1:** During Q3 of 2025, ~50,000 customers receiving utility bill assistance also received information about Energy Efficiency programs.
 - Local Administering Agencies, by process, offer Energy Efficiency kits to LIHEAP and PIPP recipients and review the weatherization program with them.
 - There were 3,412 LIHEAP customers and 14,637 PIPP customers in Q3
 - Supplemental Arrearage Reduction Program (SARP) customers receive Energy Efficiency information from ComEd packaged as Ways to Save
 - There were 2,298 SARP customers in Q3

ComEd’s customer-facing digital tool, the Smart Assistance Manager (SAM), serves as a way for customers seeking assistance to receive tailored recommendations for ways to assist with managing their electric bills. During Q3, customers who leveraged the ‘assistance finder’ functionality within SAM received referrals to/information about the following programs:

Programs	Sessions*
Bill Payment Assistance	1,607
Budget Billing	4
Catch Up & Save - SARP	253
DPA	1,684
Due Date Extensions	786
Free Energy Savings Products	N/A
Fresh Start	116
LIHEAP	274
Retail Discounts	846
Payment Arrangements	1,597
Your-Neighbor-Fund	106

*Sessions include ONLY authenticated users and can include duplicate visits from the same customer/user

The following list represents a breakdown of customers referred to Energy Efficiency programs broken down by program for the top 20 zip codes with the

Stipulations

highest disconnection rates (zip code 60958 did not have any customer participation):

Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers
60409	466	60472	62	60621	427	60636	398	60827	204
Bill Payment Assistance	97	Bill Payment Assistance	14	Bill Payment Assistance	95	Bill Payment Assistance	102	Bill Payment Assistance	44
Catch Up & Save - SARP	19	Catch Up & Save - SARP	2	Catch Up & Save - SARP	11	Budget Billing	1	Catch Up & Save - SARP	7
DPA	106	DPA	11	DPA	98	Catch Up & Save - SARP	12	DPA	46
Due Date Extensions	52	Due Date Extensions	8	Due Date Extensions	50	DPA	83	Due Date Extensions	19
Fresh Start	12	Fresh Start	1	Fresh Start	9	Due Date Extensions	37	Fresh Start	4
LIHEAP	16	LIHEAP	5	LIHEAP	10	Fresh Start	8	LIHEAP	6
Payment Arrangements	107	Payment Arrangements	13	Payment Arrangements	89	LIHEAP	19	Payment Arrangements	41
Retail Discounts	49	Retail Discounts	8	Retail Discounts	58	Payment Arrangements	88	Retail Discounts	32
your-neighbor-fund	8	60484	13	your-neighbor-fund	7	Retail Discounts	41	your-neighbor-fund	5
60419	208	Bill Payment Assistance	3	60623	1055	your-neighbor-fund	7	60944	1
Bill Payment Assistance	43	DPA	3	Bill Payment Assistance	245	60637	486	Retail Discounts	1
Budget Billing	1	Due Date Extensions	1	Catch Up & Save - SARP	37	Bill Payment Assistance	106	61057	2
Catch Up & Save - SARP	4	Fresh Start	1	Credit Empowerment	1	Catch Up & Save - SARP	19	DPA	1
DPA	48	Payment Arrangements	3	DPA	243	Credit Empowerment	1	Payment Arrangements	1
Due Date Extensions	29	Retail Discounts	2	Due Date Extensions	100	DPA	111		
Fresh Start	1	60619	711	Fresh Start	18	Due Date Extensions	45		
LIHEAP	8	Bill Payment Assistance	171	LIHEAP	35	Fresh Start	11		
Payment Arrangements	51	Catch Up & Save - SARP	29	Payment Arrangements	235	LIHEAP	23		
Retail Discounts	23	DPA	154	Retail Discounts	125	Payment Arrangements	110		
60426	491	Due Date Extensions	73	your-neighbor-fund	16	Retail Discounts	53		
Bill Payment Assistance	97	Fresh Start	15	60624	702	your-neighbor-fund	7		
Budget Billing	1	LIHEAP	32	Bill Payment Assistance	151	60644	837		
Catch Up & Save - SARP	18	Payment Arrangements	149	Catch Up & Save - SARP	24	Bill Payment Assistance	173		
DPA	118	Retail Discounts	75	DPA	167	Budget Billing	1		
Due Date Extensions	55	your-neighbor-fund	13	Due Date Extensions	87	Catch Up & Save - SARP	28		
Fresh Start	16	60620	533	Fresh Start	17	DPA	205		
LIHEAP	15	Bill Payment Assistance	111	LIHEAP	23	Due Date Extensions	86		
Payment Arrangements	102	Catch Up & Save - SARP	20	Payment Arrangements	160	Fresh Start	22		
Retail Discounts	63	DPA	116	Retail Discounts	61	LIHEAP	30		
your-neighbor-fund	6	Due Date Extensions	62	your-neighbor-fund	12	Payment Arrangements	190		
60428	24	Fresh Start	14	60628	516	Retail Discounts	94		
Bill Payment Assistance	5	LIHEAP	27	Bill Payment Assistance	98	your-neighbor-fund	8		
Catch Up & Save - SARP	3	Payment Arrangements	107	Catch Up & Save - SARP	17	60649	189		
DPA	6	Retail Discounts	70	DPA	125	Bill Payment Assistance	52		
Due Date Extensions	2	your-neighbor-fund	6	Due Date Extensions	58	Catch Up & Save - SARP	3		
LIHEAP	1			Fresh Start	12	DPA	43		
Payment Arrangements	4			LIHEAP	18	Due Date Extensions	22		
Retail Discounts	3			Payment Arrangements	105	Fresh Start	5		
				Retail Discounts	73	LIHEAP	6		
				your-neighbor-fund	10	Payment Arrangements	42		
						Retail Discounts	15		
						your-neighbor-fund	1		

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Metric 2: All (100%) recipients of the Home Energy Savings' Income Eligible Home Energy Assessment (IE HEA) and Income Eligible Retrofits, Product Distribution's Income Eligible Kits and Multi-Family Energy Savings (MFES) program offerings received referrals to the financial assistance programs. In addition to the referrals shown in the tables (*Table 1, Table 2, & Table 3*), customers who received an energy savings kits from a participating school or attended program sponsored food pantry event through the Product Distribution program received additional information to further help them manage their energy bills, including ComEd's financial assistance programs. These program offerings do not track customer level participation information to allow for zip code level reporting. For a breakdown of MFES program recipients by zip code, refer to *Table 5* under stipulation V (D-1b).

Table 1

Income Eligible - Single Family Retrofits Participation Counts - Q3 2025							
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip	Customer Counts	Service Zip Code	Customer Counts
60002	1	60181	18	60467	1	60641	24
60010	10	60185	8	60469	1	60643	88
60016	37	60187	17	60471	41	60644	14
60018	1	60188	1	60472	1	60645	18
60020	2	60194	7	60473	29	60646	11
60021	1	60201	9	60475	12	60649	34
60025	8	60302	1	60476	9	60651	38
60030	2	60402	2	60477	14	60652	98
60031	3	60403	50	60478	33	60655	148
60034	1	60406	14	60482	2	60656	46
60041	1	60408	1	60484	7	60707	10
60042	6	60409	48	60490	11	60712	8
60046	12	60410	12	60504	12	60714	7
60047	1	60411	69	60505	1	60803	9
60050	14	60415	1	60506	6	60804	1
60053	21	60416	1	60514	9	60805	20
60056	18	60417	16	60516	1	60827	30
60060	7	60418	8	60525	2	60901	22
60064	1	60419	47	60532	8	60910	1
60067	1	60421	1	60543	11	60919	1
60073	3	60422	2	60544	31	60922	1
60075	8	60425	26	60545	1	60944	1
60081	11	60426	50	60559	13	60958	12
60083	7	60428	2	60560	19	60964	1
60084	1	60429	42	60561	13	61008	36
60087	26	60430	12	60566	9	61032	28
60089	10	60432	10	60608	10	61047	4
60098	12	60433	13	60609	9	61060	13
60099	1	60435	51	60612	1	61064	11
60102	8	60436	10	60617	92	61065	1
60104	21	60438	15	60618	24	61067	1
60107	18	60440	17	60619	54	61070	1
60120	8	60441	8	60620	100	61073	17
60124	19	60442	1	60621	18	61081	9
60130	7	60443	24	60622	10	61085	1
60131	12	60445	3	60623	7	61087	1
60133	1	60446	9	60624	10	61088	8
60139	9	60448	2	60625	12	61102	30
60142	3	60449	17	60628	84	61103	70
60148	11	60450	12	60629	89	61107	20
60153	24	60452	11	60630	38	61108	36
60154	1	60453	53	60631	83	61109	54
60155	2	60459	1	60632	34	61111	26
60156	7	60461	35	60634	27	61114	34
60162	8	60463	9	60636	23	61115	52
60173	6	60464	1	60637	6	61349	5
60175	5	60465	1	60638	98	61353	9
60176	5	60466	13	60639	24	61364	8

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Table 2

Income Eligible - Product Distribution Participation Counts - Q3 2025																	
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60000	1	60081	1	60155	3	60416	18	60465	3	60544	30	60637	113	60950	30	61103	15
60002	7	60083	4	60156	6	60417	13	60466	56	60545	22	60638	25	60954	18	61104	6
60004	13	60084	1	60160	15	60418	2	60467	2	60546	4	60639	62	60958	6	61107	3
60005	6	60085	41	60162	9	60419	32	60468	6	60548	22	60640	6	60964	8	61108	8
60007	24	60087	9	60163	7	60420	14	60469	13	60552	12	60641	15	61001	1	61109	10
60008	13	60089	12	60164	2	60421	7	60471	24	60554	3	60642	2	61006	1	61111	3
60010	8	60090	33	60165	1	60422	1	60472	9	60555	8	60643	42	61008	2	61114	4
60012	1	60091	4	60169	23	60423	20	60473	14	60558	1	60644	58	61012	1	61115	9
60013	6	60093	5	60171	0	60424	8	60474	4	60559	34	60645	49	61013	2	61243	1
60014	4	60096	1	60172	20	60425	11	60475	13	60560	29	60646	11	61016	0	61250	3
60015	6	60097	2	60173	13	60426	24	60476	1	60561	21	60647	32	61018	2	61251	1
60016	48	60098	5	60174	3	60428	14	60477	7	60563	6	60649	116	61019	6	61252	15
60017	0	60099	10	60175	5	60429	49	60478	42	60564	2	60651	77	61020	2	61261	0
60018	27	60101	51	60176	3	60430	9	60480	1	60565	1	60652	27	61021	22	61270	13
60020	6	60102	7	60177	17	60431	29	60481	31	60585	10	60653	33	61030	1	61277	10
60021	2	60103	20	60178	12	60432	48	60482	3	60586	14	60654	1	61032	160	61310	3
60022	1	60104	14	60180	0	60433	57	60484	9	60605	2	60655	14	61033	1	61319	3
60025	21	60106	20	60181	38	60434	1	60487	8	60606	0	60656	15	61038	0	61325	1
60026	3	60107	31	60184	1	60435	135	60490	12	60607	4	60657	7	61039	1	61333	1
60030	5	60108	17	60185	25	60436	51	60491	3	60608	30	60659	27	61046	4	61341	0
60031	6	60110	52	60187	12	60438	19	60501	8	60609	23	60660	36	61047	1	61342	20
60035	6	60112	1	60188	45	60439	23	60502	13	60610	4	60661	0	61048	14	61360	2
60040	3	60115	11	60189	13	60440	80	60503	8	60612	15	60664	1	61050	3	61364	51
60041	2	60118	9	60190	6	60441	51	60504	59	60613	6	60706	15	61051	1	61367	2
60043	1	60119	1	60191	15	60442	7	60505	68	60614	2	60707	23	61054	5	61369	5
60045	1	60120	39	60192	4	60443	10	60506	47	60615	23	60712	3	61057	1	61376	0
60046	5	60123	36	60193	5	60444	5	60513	8	60616	14	60714	14	61059	3	61760	3
60047	10	60124	8	60194	15	60445	10	60514	5	60617	80	60801	1	61060	4	61764	1
60048	5	60126	23	60195	2	60446	55	60515	13	60618	22	60803	34	61061	5	61769	1
60050	41	60129	2	60201	27	60447	13	60516	19	60619	149	60804	22	61062	2	69626	1
60051	13	60130	11	60202	14	60448	17	60517	52	60620	166	60805	14	61063	2	70707	0
60053	16	60131	6	60203	1	60449	8	60518	5	60621	52	60815	1	61064	3		
60056	43	60133	39	60302	4	60450	37	60520	3	60622	15	60827	20	61065	2		
60060	3	60134	2	60304	2	60451	25	60521	6	60623	48	60901	10	61068	1		
60061	5	60135	3	60305	1	60452	6	60523	3	60624	53	60910	0	61070	6		
60062	12	60137	21	60401	6	60453	15	60525	3	60625	53	60912	1	61071	2		
60064	15	60139	46	60402	15	60455	4	60526	3	60626	53	60914	61	61073	1		
60067	17	60140	6	60403	28	60456	4	60527	21	60627	1	60915	35	61075	2		
60068	9	60142	11	60404	22	60457	3	60531	2	60628	70	60917	1	61078	1		
60069	1	60143	3	60406	38	60458	5	60532	21	60629	55	60922	2	61081	40		
60070	12	60148	49	60407	2	60459	18	60534	11	60630	32	60929	1	61085	17		
60071	1	60150	3	60408	14	60460	2	60538	45	60631	9	60935	4	61087	2		
60073	25	60151	1	60409	16	60461	3	60540	1	60632	32	60940	5	61088	1		
60074	27	60152	0	60410	10	60462	14	60541	1	60633	7	60941	4	61089	2		
60076	14	60153	10	60411	48	60463	3	60542	7	60634	31	60944	1	61101	9		
60077	30	60154	6	60415	2	60464	2	60543	17	60636	73	60946	3	61102	8		

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Table 3

Income Eligible - Home Energy Assessments Participation Counts - Q3 2025													
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60004	16	60099	44	60192	4	60450	23	60542	10	60651	135	61104	17
60005	15	60101	13	60193	18	60451	21	60543	24	60652	217	61107	49
60007	18	60102	15	60194	3	60452	23	60544	55	60653	33	61108	48
60010	42	60103	56	60195	8	60453	138	60545	24	60655	177	61109	36
60013	28	60104	68	60201	27	60455	10	60546	9	60656	59	61111	37
60014	7	60106	34	60202	11	60456	12	60554	9	60657	28	61115	18
60015	10	60107	20	60302	36	60457	22	60555	21	60659	32	61252	3
60016	71	60108	11	60304	46	60458	7	60558	3	60660	10	61261	22
60018	12	60110	6	60305	10	60459	19	60559	18	60706	13	61277	13
60020	31	60112	10	60401	25	60461	25	60563	8	60707	95	61319	8
60021	8	60115	58	60402	35	60462	53	60585	9	60712	20	61325	8
60025	12	60118	8	60403	26	60463	7	60586	37	60714	54	61342	5
60026	10	60120	39	60404	21	60464	28	60608	22	60803	30	61353	8
60030	24	60123	16	60406	65	60466	121	60609	79	60804	18		
60031	69	60124	40	60408	21	60467	61	60611	15	60805	78		
60035	14	60126	7	60409	190	60468	18	60612	25	60827	243		
60040	11	60130	39	60410	6	60469	43	60613	16	60901	31		
60041	16	60131	28	60411	299	60471	102	60614	11	60914	5		
60042	37	60133	37	60415	5	60472	65	60615	9	60915	8		
60044	12	60137	38	60416	16	60473	247	60616	14	60919	7		
60045	6	60139	50	60417	62	60475	23	60617	268	60922	5		
60046	62	60140	18	60418	19	60476	10	60618	41	60950	11		
60048	20	60142	40	60419	243	60477	39	60619	264	60958	3		
60050	28	60143	12	60420	6	60478	117	60620	242	61008	59		
60051	15	60148	23	60421	5	60481	15	60621	62	61010	20		
60053	83	60152	11	60422	19	60484	57	60623	58	61012	9		
60056	34	60153	66	60423	8	60487	33	60624	56	61013	9		
60060	17	60154	38	60425	53	60490	24	60625	16	61020	9		
60061	33	60155	46	60426	198	60491	3	60626	23	61021	16		
60062	1	60156	21	60428	59	60501	4	60628	322	61032	59		
60067	30	60160	28	60429	88	60502	20	60629	119	61038	18		
60068	37	60162	13	60430	60	60503	23	60630	111	61046	8		
60070	22	60163	7	60431	63	60504	66	60631	75	61047	7		
60073	89	60164	31	60432	28	60505	54	60632	62	61052	6		
60076	28	60169	53	60433	35	60506	13	60633	42	61054	7		
60077	4	60171	34	60435	70	60513	13	60634	93	61061	3		
60083	14	60175	4	60436	45	60515	22	60636	76	61063	4		
60084	12	60177	36	60438	159	60516	15	60637	31	61065	13		
60085	57	60178	6	60439	11	60517	29	60638	122	61073	11		
60087	12	60181	31	60440	50	60521	4	60639	113	61081	7		
60089	16	60184	7	60441	64	60523	31	60641	88	61085	43		
60090	17	60185	12	60443	118	60525	19	60643	395	61087	6		
60091	7	60187	19	60445	38	60526	7	60644	123	61088	23		
60093	7	60188	27	60446	30	60527	20	60645	19	61089	5		
60096	7	60189	7	60447	30	60532	6	60646	40	61101	17		
60097	16	60190	13	60448	17	60534	16	60647	43	61102	27		
60098	44	60191	8	60449	12	60538	34	60649	71	61103	98		

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- **Metric 3:**
 - Home Energy Savings – Resource Innovations is the program implementer
 - Income Eligible Assessment: Utility Energy Solutions (UES), a subcontractor to Resource Innovation performs the Home Energy Assessments and provides customers with information on ComEd’s financial assistance programs in the assessment report customers receive at the conclusion of the assessment appointment.
 - Product Distribution – Walker Miller is the program implementer
 - Income Eligible (IE) and School Kits: Green Home Experts, a program subcontractor, ships IE kits directly to eligible customer’s homes who request a kit or to participating schools to distribute to students. Included in the kit is a brochure describing additional programs, including financial assistance, to help customers manage their energy bills.
 - Food Bank: Program representatives distribute brochures during program sponsored food pantry events to customers. The brochure describes additional programs, including financial assistance, to help customers manage their energy bills.
- **Metric 6:** All residential brochures distributed by ComEd residential energy efficiency programs and through sponsored events, include financial assistance information. Additionally, and as described in the “*Mapping of Assistance Needs...*” section, energy efficiency, financial assistance and revenue management departments coordinated on a marketing campaign (Targeted Hardship Campaign) targeting income eligible customers experiencing payment issues, like arrearages and financial assistance, to drive awareness of and participation in energy efficiency programs. This campaign leverages email and social media tactics to reach targeted customers. The campaign originally launched in 2022, relaunched in March 2023 and will continue indefinitely. Lastly, and as described in the “*Pilot Connecting Customers with Payment Trouble...*” section, energy efficiency coordinated with financial assistance launched Catch Up & Save, in January 2023 which brings together the benefits of energy efficiency with an energy savings kits and a payment plan offered through the Supplemental Arrearage Reduction Program (SARP) historically limited to LIHEAP recipients through a single enrollment process. Current updates can be found on the following page under RSA § IV (A-6d).
- **Metric 8:** Energy efficiency has been expanding its marketing campaigns and strategies to better target income eligible customers, particularly those living in communities whose residents are predominately income eligible. Typically, most if not all, communities experiencing high disconnections are also those communities whose residents are predominately low income. So, energy efficiency’s marketing campaigns and tactics that target predominately low-income zip codes are also reaching those top 20 communities with historically higher disconnections and are now better targeted and informed of energy efficiencies programs and services to help them reduce energy usage and energy bills. The Targeted Hardship campaign described above and in the “*Pilot Connecting Customers with Payment Trouble...*” section and the resource fairs and community events detailed in the Marketing Education & Awareness section are good examples of efforts focusing on reaching customers experiencing payment troubles including those living in these top 20 communities with disconnections to inform them of energy efficiency offerings.

RSA § IV (A-6b) Mapping of Assistance Needs and Targeting Delivery of Weatherization Services: During the Plan 6 Period, ComEd will collect a variety of data for purposes of mapping areas of financial assistance needs and targeting energy efficiency and weatherization efforts. Data will be reported quarterly in the ICC-filed Quarterly Report and updates on targeting efforts will be provided in the ICC-filed Quarterly Report, and at least annually at joint SAG and Committee meetings, with commitment to seek input from interested stakeholders.

Q3 Updates

- In Q3 2025, the Targeted Hardship Customers email campaign was distributed to approximately 241,382 customers, resulting in 236,710 opens, 42.68% open rate, 5,168 click-throughs, 1.57% CTR, and 6.65% click-to-open rate. For social media, targeted English, and Spanish social media messages on Food Pantry (August) yielded 545,420 total number of impressions, with an engagement total of 1,917 and cultivating a total of 4,634 link clicks by customers.

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Table 4

Top 20 Disconnect Zip Codes	City	Single-Family Retrofits - IE		Multi-Family IE and Public Housing		Other IE Programs		Total	
		MWh YTD	Participants YTD	MWh YTD	Participants YTD	MWh YTD	Participants YTD	MWh YTD	Participants YTD
60409	Calumet City	29	270	20	589	2,981	5,374	3,031	6,233
60419	Dolton	45	381	1	24	2,182	7,972	2,227	8,377
60426	Harvey	19	156	0	0	3,250	12,574	3,269	12,730
60428	Markham	11	128	0	0	1,019	3,791	1,030	3,919
60472	Robbins	1	12	38	256	101	466	139	734
60484	University Park	4	45	0	0	120	436	124	481
60619	Chicago	51	351	398	4,251	10,661	40,162	11,110	44,765
60620	Chicago	66	472	171	634	6,677	19,781	6,915	20,887
60621	Chicago	8	83	88	5,515	4,707	17,792	4,803	23,390
60623	Chicago	4	34	23	369	6,995	25,016	7,022	25,418
60624	Chicago	11	59	6	153	2,533	9,394	2,550	9,606
60628	Chicago	70	487	191	509	6,116	22,733	6,377	23,729
60636	Chicago	7	112	189	474	4,324	15,369	4,520	15,955
60637	Chicago	55	75	59	2,021	3,638	12,859	3,752	14,955
60644	Chicago	42	40	87	1,751	1,487	5,671	1,617	7,462
60649	Chicago	9	80	186	4,498	2,561	9,051	2,756	13,629
60827	Riverdale	15	157	48	166	1,901	7,527	1,963	7,850
60944	Hopkins Park	0	1	0	0	2	7	2	8
60958	Pembroke Township	4	12	0	0	8	48	12	60
61057	Nachusa	0	0	0	0	0	1	0	1

*Other IE Programs column includes Product Distribution (IE Kits, Food Bank Distribution, IE School Kits), Income Eligible Retail, and Home Energy Assessments

RSA § IV (A-6d) Pilot Connecting Customers with Payment Trouble to Energy Efficiency: ComEd Energy Efficiency will work directly with relevant ComEd business units to create a pilot or program that recruits customers who are payment troubled (e.g., customers at risk of being disconnected; with high arrears) into its IE energy efficiency programs, with commitment to incorporate ideas and input from interested stakeholders on pilot design and modifications, as practicable. ComEd will direct its independent evaluator to perform an impact and a process evaluation of the pilot. ComEd will provide updates to the SAG and Committee in joint meetings on pilot progress and the evaluation results, and include updates in ICC filed Quarterly Reports, as appropriate.

Q3 Updates

- In Q3 2025, 552 income eligible customers who were enrolled in SARP also received an energy savings kit through the Catch Up and Save program, bringing the YTD total to 591. Catch Up & Save, in coordination with ComEd Energy Efficiency (EE) and Financial

Assistance (FA), is designed to provide additional assistance to customers experiencing payment trouble. This offering provides eligible customers the benefits of energy efficiency with an energy savings kits and a payment plan offered through the Supplemental Arrearage Reduction Program (SARP) historically limited to LIHEAP recipients through a single enrollment process. Included in each kit is a product and installation guide to assist customers with installing the items to begin saving energy and reducing energy costs.

RSA § IV (A-7a,7b) ComEd will track bill impacts and reduced energy burden based on deemed savings across all IE customers, for each IE offering. ComEd will also pilot ways to track actual bill impacts and reduced energy burden for a portion of IE Single-Family and Multi-Family customers, which will be for the purpose of facilitating follow up with customers to determine if actual savings were in line with projections. This pilot initiative and its associated data are for research and development purposes, and parties acknowledge that the pilot results are not intended or designed to inform changes to the IL-TRM. However, to the extent the pilot results are relevant and applicable, nothing in this Revised Stipulation would preclude consideration of the results in shaping future evaluation activities. ComEd will provide updates on this pilot in its ICC-filed Quarterly Reports, including, but not limited to, an overall comparison of deemed savings projections with actual bill impacts broken out between Single Family and Multi-Family. ComEd will work with interested stakeholders at the SAG to define energy burden and discuss ideas for piloting the tracking of EE bill impacts and related reduced energy burden. The funds spent on the pilot(s) will be considered IE R&D funds.

Q3 Updates

In Q3 2025, ComEd continued to provide support of modeling customer electrification bill impacts. These models continue to drive strategic thinking around future approaches for pursuing income eligible electrification projects. The team continues to utilize these modeling results to support both the Go-Electric and Whole Home Electric (WHE) websites. As part of this effort the team utilized these modeling results to adjust the bill impacts calculators for the Go-Electric website as part of the site's Q3 update. To verify these calculator models, the team is performing on-site M&V for WHE offering participants. The team completed recruitment for 20 Single Family all-electric participants, with annual savings results expected next year. The team has also recruited 14 Multifamily sites with 8 units undergoing full electrification and 6 units with electrified HVAC systems. This quarter, the team has

Stipulations

continued recruitment for dual-fuel participants, with two single family customers recruited and two additional participants currently undergoing instrumentation installation. Data collected from these customers will be used to verify the energy savings and bill impact assumptions of the WHE Offering.

RSA § IV (A-8e) Income Eligible (“IE”) - Low Income Energy Efficiency Accountability Committee (“LIEEAC” or “Committee”) Facilitator Independence, Budget, and Process e) ComEd acknowledges that Section 8-103B imposes certain quarterly reporting obligations on ComEd relative to the operation of the Committee. ComEd agrees to include in the narrative section of each such quarterly report updates on all of the reporting requirements set forth in Section 8-103B(c) of the PUA and including new approaches or changes to program approaches adopted by ComEd pursuant to the recommendations of the LIEEAC. ComEd also agrees to attach the LIEEAC’s quarterly budget report to ComEd’s quarterly report filed with the Commission.

Q3 Updates

- ComEd has not received input or recommendations from the committee regarding the design, implementation, or evaluation of our income eligible energy efficiency programs. In Q3, the Scope of Work (SOW) and associated Memorandum of Understanding documents (MOUs) related to the IQ-N Committee were fully executed and activities are underway.

RSA § V (D-1b) ComEd commits to providing the following IE Multi-Family reporting metrics in its ICC-filed Quarterly Reports:

- Actuals (YTD)
 - 1) Participation – buildings by zip code and apartment units
 - 2) Spending – incentives, non-incentives, total
 - 3) Savings (1st year) – MWh, therms

Q3 Updates

- **Participation – buildings by zip code and apartment units**
YTD through Q3 the Multi-Family Energy Savings (MFES) program served verified income eligible (IE) and public housing (PH) multi-family properties in 147 unique zip codes throughout ComEd’s service territory. In total, 2,020 IE and PH buildings participated with 40,356 tenant units receiving free products such as smart thermostats, LEDs, low flow showerheads and faucet aerators. The following table (*Table*

5) shows the breakout of the number of buildings and tenant units served, by program component (income eligible, public housing) and by zip code.

- **# of Building Participants (Income-Eligible & Public Housing):** Assuming each building under an account is participating, in both direct install and rebate projects with a date install in Q3 of 2025.
- **# of Apartment Units:** Units served by the offering in Q3 of 2025.

Stipulations

Table 5

Zip Code	# of Building Participants (Income-	# of Apartment Units Served	# of Building Participants (Public	# of Apartment Units Served (Public Housing)
60007	0	0	0	0
60016	0	0	1	12
60025	0	0	0	0
60035	1	10	0	0
60056	16	356	0	0
60085	2	130	0	0
60088	0	0	0	0
60096	0	0	0	0
60099	0	0	1	59
60104	1	89	0	0
60115	45	632	24	420
60120	0	0	0	0
60130	3	96	0	0
60137	15	551	0	0
60139	11	151	0	0
60153	3	102	0	0
60155	0	0	0	0
60164	0	0	0	0
60173	0	0	0	0
60176	1	60	0	0
60178	0	0	0	0
60181	0	0	0	0
60187	2	224	0	0
60188	247	3188	0	0
60193	0	0	0	0
60201	16	710	0	0
60202	10	456	0	0
60301	0	0	0	0
60302	24	580	0	0
60304	6	123	0	0
60402	5	42	0	0
60406	3	40	0	0
60409	35	517	0	0
60411	2	16	0	0
60419	2	12	0	0
60435	16	492	1	173
60438	11	226	0	0
60443	0	0	0	0
60449	0	0	0	0
60452	1	7	0	0
60464	0	0	0	0
60466	42	786	1	106
60471	1	64	0	0
60504	0	0	0	0
60505	320	1392	0	0
60506	31	596	0	0
60517	0	0	0	0
60546	0	0	0	0
60548	1	30	0	0
60561	0	0	0	0

Zip Code	# of Building Participants (Income-	# of Apartment Units Served	# of Building Participants (Public	# of Apartment Units Served (Public Housing)
60605	1	207	0	0
60608	2	8	1	330
60609	2	6	0	0
60612	3	9	1	50
60615	39	1926	0	0
60616	1	3	1	12
60617	14	254	0	0
60618	3	27	0	0
60619	22	673	1	60
60620	24	211	0	0
60622	2	103	0	0
60625	5	33	0	0
60626	50	1828	0	0
60628	14	219	0	0
60629	12	116	0	0
60630	0	0	0	0
60632	3	9	0	0
60634	22	556	0	0
60636	3	194	0	0
60637	23	405	0	0
60638	9	158	0	0
60639	9	291	0	0
60640	6	435	0	0
60643	5	70	0	0
60644	29	680	0	0
60645	3	115	0	0
60647	4	64	0	0
60649	46	1662	0	0
60651	8	289	0	0
60653	8	324	0	0
60659	5	40	0	0
60660	6	316	0	0
60707	5	27	0	0
60803	18	226	0	0
60804	0	0	0	0
60827	21	166	0	0
60915	0	0	0	0
61008	15	45	0	0
61104	2	19	0	0
61107	4	35	0	0
61367	0	0	0	0
60163	0	0	0	0
60165	0	0	0	0
60005	16	337	0	0
60026	1	91	0	0
60030	0	0	2	50
60064	1	6	0	0
60073	0	0	0	0
60074	11	72	0	0
60076	5	97	0	0

Zip Code	# of Building Participants (Income-	# of Apartment Units Served	# of Building Participants (Public	# of Apartment Units Served (Public Housing)
60077	14	524	0	0
60083	0	0	0	0
60087	0	0	0	0
60090	4	276	0	0
60101	2	18	0	0
60106	0	0	0	0
60110	0	0	0	0
60118	0	0	0	0
60131	0	0	0	0
60152	0	0	0	0
60160	1	6	0	0
60169	0	0	0	0
60171	1	12	0	0
60177	4	153	0	0
60185	0	0	0	0
60305	0	0	0	0
60426	0	0	0	0
60403	1	24	0	0
60432	0	0	0	0
60433	0	0	0	0
60440	0	0	0	0
60441	0	0	0	0
60442	0	0	0	0
60450	0	0	0	0
60459	0	0	0	0
60465	0	0	0	0
60468	0	0	0	0
60472	1	128	0	0
60475	12	672	0	0
60481	0	0	0	0
60515	0	0	0	0
60525	1	8	0	0
60526	1	184	0	0
60532	0	0	0	0
60534	1	120	0	0
60538	1	122	0	0
60543	0	0	0	0
60544	205	1564	0	0
60545	0	0	0	0
60555	0	0	0	0
60556	0	0	0	0
60559	0	0	0	0
60607	2	210	0	0
60610	1	59	0	0
60613	9	1105	0	0
60614	0	0	2	181
60621	19	956	1	76
60623	14	97	0	0
60624	6	223	0	0
60631	1	131	0	0

Stipulations

Table 5, continued

Zip Code	# of Building Participants (Income-)	# of Apartment Units Served	# of Building Participants (Public)	# of Apartment Units Served (Public Housing)
60633	4	28	0	0
60641	4	176	0	0
60655	0	0	0	0
60656	0	0	0	0
60714	9	594	0	0
60901	6	132	2	213
60950	0	0	0	0
61010	9	40	0	0
61021	0	0	0	0
61012	0	0	0	0
61032	0	0	0	0
61073	0	0	0	0
61081	0	0	0	0
61101	3	245	0	0
61103	2	8	0	0
61108	35	320	0	0
61109	7	36	0	0
61111	3	23	0	0
61114	3	18	0	0
61115	3	14	0	0
61319	0	0	0	0
61342	0	0	0	0
60550	0	0	0	0
60008	2	104	0	0
60010	0	0	0	0
60020	0	0	0	0
60123	10	466	0	0
60126	0	0	0	0
60520	0	0	0	0
61310	0	0	0	0
60070	11	300	0	0
60416	2	8	0	0
60430	2	128	0	0
60652	10	338	0	0
60491	0	0	0	0
60002	0	0	3	87
60004	9	140	0	0
60031	0	0	2	20
60033	0	0	0	0
60044	0	0	0	0
60050	8	356	0	0
60062	0	0	0	0
60067	2	120	0	0
60091	0	0	0	0
60133	0	0	0	0
60404	0	0	0	0
60415	13	183	0	0
60462	0	0	0	0
60527	38	492	0	0
60560	2	21	0	0

Zip Code	# of Building Participants (Income-)	# of Apartment Units Served	# of Building Participants (Public)	# of Apartment Units Served (Public Housing)
61048	0	0	0	0
61062	0	0	0	0
61087	0	0	0	0
60061	15	216	0	0
60148	0	0	0	0
60429	0	0	0	0
60445	0	0	0	0
60487	4	32	0	0
60657	3	122	0	0
60712	0	0	0	0
61061	1	6	1	40
61764	0	0	1	32
60046	2	112	0	0
60053	8	97	0	0
60408	2	87	0	0
60453	7	87	0	0
60542	12	363	0	0
60642	2	12	0	0
61088	2	141	0	0
61102	2	16	0	0
60018	7	155	0	0
60098	18	338	0	0
60425	1	96	0	0
60455	1	24	0	0
60457	1	9	0	0
60482	5	43	0	0
60523	1	6	0	0
60604	1	191	0	0
60194	9	540	0	0
61030	0	0	1	30
61064	0	0	8	116

- **Spending – Incentives, non-incentives and 1st year savings by MWh and Therms**
YTD through Q3 the Multi-Family Energy Savings program allocated \$18,568,648 in ComEd incentives for efficiency upgrades within income eligible and public housing buildings and achieved 24,883 net MWhs and 335,334 net therms.
- The below (*Table 6*) is a breakout of YTD savings and spend by program component (income eligible, public housing).
 - The incentive and savings data are specific to ComEd and not the full program (the gas incentives and savings have been removed).

Table 6

	Incentive Spend	Non-Incentive Spend	Net MWh Savings Achieved	Net Therms Achieved
Income Eligible	\$16,815,810	\$6,407,297	23,690	335,334
Public Housing	\$1,752,839	\$789,753	1,193	0
Total	\$18,568,648	\$7,197,049	24,883	335,334

RSA § V (D-3a) ComEd commits to providing the following in its ICC-filed EE Quarterly Reports:

- 1) Number or proportion of diverse vendors by category (i.e., MBE, WBE and VOSB), as well as by primary contractors and subcontractors, and network service providers)
- 2) Breakdown of diverse vendors by category (i.e., MBE, WBE and VOSB)
- 3) Percent of or amount of portfolio dollars (excluding pass-through incentives) for diverse spend, by category (i.e., MBE, WBE and VOSB)

Stipulations

Q3 Updates

- Year to date, ComEd has utilized 21 diverse prime contractors (Tier 1) and 65 diverse sub-contractors and service providers (Tier 2). The following tables (*Table 7 and Table 8*) show a breakdown of vendor diversity and spend, by category.

Table 7

Tier 1 Diverse Category	Spend	# of Vendors YTD
MBE	\$7,968,170	4
WBE	\$39,852,344	15
MWBE	\$265,512	1
VOSB	\$2,689,490	1
Total	\$50,775,516	21

Table 8

Tier 2 Diverse Category	Spend	# of Vendors YTD*
MBE	\$3,640,417	11
WBE	\$86,867,660	53
VOSB	\$2,203,028	1
Total	\$92,711,106	65

*The number of vendors in Table 8 is based on the sub-contractor name as entered in the diversity reporting online portal.

- Data Definitions:**
 - Tier 1 vendors:** Prime diverse vendor
 - Tier 2 vendors:** Prime non-diverse vendor, subcontracting to a diverse vendor
 - Minority-owned Business Enterprise (MBE):** A for-profit enterprise, regardless of size, physically located in the United States, which is 51% owned, operated, and controlled by minority group members, defined by the following:
 - Asian-Indian-owned business enterprise:** A U.S. citizen whose origins are from India, Pakistan, or Bangladesh
 - Asian-Pacific-owned business enterprise:** A U.S. citizen whose origins are from Japan, China, Indonesia, Malaysia, Taiwan, Korea, Vietnam, Laos, Cambodia, the Philippines, Thailand, Samoa, Guam, the U.S. Trust Territories of the Pacific, or the Northern Marianas
 - African-American-owned business enterprise:** A U.S. citizen having origins in any of the Black racial groups of Africa
 - Hispanic-owned business enterprise:** A U.S. citizen of Hispanic heritage, from any of the Spanish-speaking areas of the following regions: Mexico, Central America, South America, or the Caribbean Basin
 - Native-American-owned business enterprise:** A person who is an American Indian, Eskimo, Aleut, or Native Hawaiian, and is regarded as such by the community of which the person claims to be a part

- Woman-owned Business Enterprise (WBE):** An independent business concern that is at least 51% owned and controlled by one or more women who are U.S. citizens or Legal Resident Aliens; whose business formation and principal place of business are in the U.S. or its territories; and whose management and daily operation is controlled by one or more of the women owners
- Minority- and Woman-owned Business Enterprise (MWBE):** A business falling under both MBE and WBE categories
- Veteran-owned Small Business (VOSB):** A business that is at least 51% owned, operated, and controlled by one or more veterans

RSA § V (D-4a) ComEd commits to annually providing the following Health & Safety-related metrics for IE Whole Building Retrofit Programs at joint SAG and Committee meetings, in 4th quarter quarterly SAG reports, and in ICC-filed Annual Reports.

- Number of properties assessed for the program (broken out by single-family and multifamily).
- Number of assessed properties that had identified H&S issues.
- Breakdown of type of H&S issues identified and addressed.

Stipulations

- 4) Number of properties deferred because of health and safety issues and general trends in the type of related H&S issues (will also be provided in ICC-filed Quarterly Reports).
- 5) The percentage and/or dollar amount of the Health and Safety Fund that has been spent down (will also be provided in ICC-filed Quarterly Reports)

- Emergency mechanical replacement
- Roof repair
- Moisture abatement
- Sump pump cover / sump pump replacement
- Other

Q3 Updates

- The following tables (*Table 9 - 11*) show a breakdown of properties assessed with health and safety issues identified, a breakdown of the types of H&S issues identified and addressed and information on health and safety related deferrals and total spend year to date for IE retrofit programs.

Table 9

Number of Properties Assessed with H&S Issues Identified (2025)		
Program	Number of Properties Assessed	Properties with Health and Safety Issues Identified
Home Energy Savings	2,044	1,784
Multi-Family Energy Savings	925	340
Whole Home Electric	617	477

Types of issues identified and addressed include:

- Ceiling mitigation and reinforcement
- Chimney liners
- Mold remediation
- Exhaust fan installation or correction
- Venting
- Electrical upgrades
- Asbestos remediation
- Plumbing repair
- Gas mechanical repairs and tune ups to address CO issues
- CO and smoke detectors

Table 10

Health and Safety Related Deferrals*	
Home Energy Savings	367
Multi-Family Energy Savings	0
Whole Home Electric	7

*Note: Deferrals do not include IHWAP project deferrals.

General trends in the types of H&S issues that lead to deferrals include:

- Bulk moisture
- Roof and structural issues
- Vermiculite / asbestos
- Knob and tube wiring
- Excessive mold
- Standing water / bulk moisture
- Pests

Table 11

Health and Safety Related Spend 2025*	
Home Energy Savings	\$3,017,829
Multi-Family Energy Savings	\$3,587,227
Whole Home Electric	\$2,522,941

*Note: Spend includes dollars spent on exhaust fans and emergency HVAC replacement (including Room Acs), which also contribute to energy savings.

RSA § VIII (B-3) ComEd will report to the ICC in its ICC-filed Quarterly Reports on the progress of the Market Development Initiative (MDI) with the ICC-filed Annual Reports summarizing annual progress.

Q3 Updates

ComEd's Market Development Initiative (MDI) offers the resources and training needed to become part of the growing and rewarding energy efficiency field. For individuals, entrepreneurs, contractors, vendors and service

Stipulations

organizations, this initiative helps build a local and diverse workforce to deliver energy efficiency opportunities to our communities.

In Q3, MDI proudly graduated 34 individuals through its training and development cohorts; 15 graduates from the Newcomer Cohort hosted at Imani Village, and 19 graduates from the Skilled Cohort hosted in Melrose Park. Further, MDI kicked off its “Tap Into Civilian Careers” Newcomer Cohort, focused on supporting individuals that have a military background, aiding in transitioning into Energy Efficiency as a new career. These training programs supports both those already working in energy efficiency who want to expand their skills, and those new to the field who are seeking the tools and knowledge to get started. With 100% graduation rate, all participants leave the program with three Building Performance Institute (BPI) certifications—key credentials for delivering energy efficiency improvements.

This quarter, the Market Development Initiative (MDI) successfully supported one Energy Efficiency Service Provider (EESP) in earning their diverse certifications. Additionally, the MDI team hosted an EESP “Selling Energy Efficiency” training. This is designed to bring service providers together to expand their network, while also teaching them how to better position their energy efficiency solutions as valuable offerings to customers.

MDI launched the DVR Business Accelerator in Q3. The accelerator is a program designed to help diverse business owners strengthen operations and gain expertise in energy efficiency, allowing them to expand their services to support both Implementing Contractors and EESPs. The inaugural cohort included 13 businesses. Participants benefit from strategic workshops, mentorship, and networking opportunities to help scale their businesses within the energy efficiency sector.

The EESP Incubator Program continued to demonstrate measurable progress in advancing a pipeline of diverse energy efficiency service providers. 29 graduated the program and applied to join the ComEd EESP Network. Of those, 18 have already been accepted into the network, marking a significant step forward in their business development journey. 100% of the participants indicated that they would recommend participating in this program to another business, demonstrating the impact this program has on individuals.

SAG Reporting Working Group Metrics

Quarterly SAG Reporting Working Group Metrics

In June 2024, the SAG Reporting Working Group finalized metrics for the Illinois Energy Efficiency Policy Manual Version 3.0. These include metrics from the “Income Qualified Multi-Family Reporting Principles Policy (“IQ Multi-Family”), Income Qualified Health and Safety Reporting Principles Policy (“IQ H&S”), Equity and Affordability Reporting Principles Policy (“EQ&A”), and the Diverse Contracting Reporting Principles Policy (“Div”). ComEd reports out on these metrics as follows:

IQ Multi-Family § 6.8 (ii) In the Program Descriptions section of the quarterly report, briefly describe whether the IQ MF program is jointly delivered, or coordinated. If joint or coordinated, include additional explanation on how the utilities work together including addressing the following questions:

- Is there a single vendor? Franklin Energy is the Prime Implementation Contractor for Multi-Family Energy Savings. They subcontract with other entities for certain services to deliver the offering.
- Is it a joint program? Yes, Multi-Family Energy Savings is jointly delivered by ComEd, Nicor Gas, Peoples Gas and North Shore Gas.
- Is there a single point of contact? Yes - Multi-Family building owners are assigned a single Multi-Family Energy Savings project lead that they work with throughout the lifecycle of their journey through the Multi-Family Energy Savings offering.
- Is there a single application form? There is a single program intake form. There are different rebate applications based on the energy efficiency measure type.

Q3 Updates

- See *Program Descriptions* section in the Appendix under program *Multi-Family Energy Savings (Multi-Family Upgrades)*.

IQ H&S § 6.9 [...] requires each Program Administrator report on the effectiveness of its efforts to address health and safety improvements necessary to enable Energy Efficiency retrofits – particularly building envelop upgrades, HVAC equipment upgrades and other major Measures – in income qualified single family and multi-family buildings. The reporting will be on a statewide set of metrics designed to provide insight into the following issues for both single family and multi-family buildings

- **Metric 1.** Report Program Administrator health and safety spending broken down between single family (SF), multi-family (MF), and mobile homes (if the Program Administrator has a mobile homes offering,

or if the Program Administrator is able to track whether a mobile home participated);

- **Metric 2.** Report a qualitative narrative describing health and safety trends, successes and challenges, including differences by building type, where notable.

Q3 Updates

- **Metric 1:** The following table (*Table 12*) shows health and safety related spend year to date broken out by Income Eligible Single- and Multi-Family program offerings:

Table 12

Health and Safety Related Spend 2025	
IE SF Home Energy Savings	\$3,017,829
IE Multi-Family Energy Savings	\$3,587,227
IE Single-Family Whole Home Electric	\$1,896,950
IE Multi-Family Whole Home Electric	\$625,991

- **Metric 2:** The most common health and safety issues identified in income eligible single-family homes served through Home Energy Savings (HES) is a lack of functioning CO/smoke detectors and issues with exhaust and venting that need correction. In 2025 YTD, over 1,100 CO/smoke detectors were installed in HES participant homes and over 900 participants have had exhaust fans installed or dryer vents corrected through the offering. Whole Home Electric (WHE) is finding that almost every income eligible single-family participant needs their panel upgraded in order to safely convert fossil fuel end uses to all electric. Many of the WHE multi-family projects also needed panel upgrades, though some projects have not required upgraded panels (likely due to those being partial electrification projects). The Multi-Family Energy Savings (MFES) offering is noting that ceiling mitigation and reinforcement is a somewhat frequent health and safety requirement in order to safely support the weight of added insulation. To date, the offering has allocated 22% of the health and safety incentives to date for this remediation work to allow weatherization projects to safely proceed. Addressing exhaust and venting issues is also a significant health & safety measure for the offering. In Q3 MFES provided health & safety funds to upgrade electrical panels on a project that enabled the installation of heat pumps.

Total Resource Cost

CY2025 New Measures

All measures in the table below were launched in CY2025.

Sector	Program	Measure	IL TRC	Justification for TRC < 1.00
Residential	Home Energy Savings/Single Family Upgrades - IE HEA - IE SAP	LED Dusk to Dawn	6.86	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA - IE SAP	Smart Flood LEDs	5.17	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA in-home	LED Dusk to Dawn	6.86	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA in-home	Smart Flood LEDs	5.17	
Residential	ESRPP	TV	0.44	New measure being explored this year as part of diversification of non-lighting offerings, working on optimizing specific features to increase average savings
Residential	ESRPP	Heat Pump Water Heater	1.92	
Residential	Retail	All-In-One Heat Pump Dryer & Washer	1.1	
Residential	Retail	All-In-One Electric Dryer & Washer	1.1	
Residential	ESRPP	TV	0.44	New measure being explored this year as part of diversification of non-lighting offerings, working on optimizing specific features to increase average savings

Appendix: Program Descriptions

Program Descriptions

Home Energy Savings (Single-Family Upgrades)

Home Energy Assessments (Market Rate & Income Eligible), Retrofits (Income Eligible)

Overview: Under the Home Energy Savings program, ComEd provides three offerings for single family residential customers: Home Energy Assessments (HEA) - Market Rate, HEA – Income Eligible, and Income Eligible Retrofits. These offerings are closely linked through a centralized intake process and coordinated customer journey. Single family includes single family detached, vintage homes (30+years), manufactured homes, condo units, townhomes, two-flats, and duplex. The program offers free assessments and installation or delivery of energy savings products such as LEDs, water-saving devices, water heater pipe wrap, advanced power strips and thermostats with income eligible customers receiving all products for free. Certain income-eligible customers also receive comprehensive weatherization services. The program is delivered jointly with the Northern Illinois Gas Utilities (Nicor Gas, People Gas and North Shore Gas).

Multi-Family Energy Savings (Multi-Family Upgrades)

Market Rate, Income Eligible, Public Housing

Overview: The Multi-Family Energy Savings (MFES) program is a single comprehensive program offering that provides a full range of multi-family energy efficiency services. The MFES program consists of three offerings for 2025: Income Eligible, Public Housing, and Market Rate. This program offers efficiency upgrades for multi-family properties, including gas and electric measures for tenant units and common areas. This program offering is delivered jointly with the Northern Illinois Gas Utilities (Nicor Gas, Peoples Gas, and North Shore Gas) and implemented by Franklin Energy and their approved subcontractors. Income Eligible, Public Housing, and Market Rate Property owners/managers are assigned a single point of contact who works with them throughout the entirety of their journey through the offering. Interested building owners can sign up through a single intake form and their project lead and Energy Efficiency Service Provider installing the upgrades will assist with completing any rebate applications (there are different applications based on the energy efficiency measure type). Customers who complete weatherization and other energy efficiency improvements enjoy reduced operating costs, increased comfort in tenant spaces, increased occupancy rates, and improved property value. Additionally, building tenants experience increased comfort and reduced energy costs. Note: Building owners that are interested in electrification are directed to ComEd's Whole Home Electric offering for eligibility consideration.

Whole Home Electric

Overview: The Whole Home Electric program refers to ComEd's initiative to electrify income-eligible single family and multi-family homes and buildings using highly efficient technologies. The offering

includes comprehensive appliance and HVAC upgrades, building weatherization, and health and safety modifications required to safely and efficiently reduce reliance on fossil fuel energy sources, like gas and propane, for homeowners and residents in multi-unit homes. Prior to proceeding with a project, the offering models energy bill impacts to ensure the upgrades will result in overall savings to the customer.

Home Energy Reports

Overview: The Home Energy Report provides select residential customers with information on how they use energy within their households. Reports and the online portal include usage comparison to that of similar, nearby households, personalized energy efficiency advice, program promotions, and application of behavioral principles and social norms to drive adoption of energy efficient behaviors.

Retail

Market Rate, Income Eligible

Overview: ComEd offers residential delivery customers rebates on select ENERGY STAR® certified appliance, home products and lighting products. Deeper discounts are available to income eligible customers on select products via instant discount at retail locations within zip codes where at least 60% or more of the households are at or below 80% Area Median Income (AMI) or through customized discount channels to pre-qualified income eligible customers, like Limited Time Offers (LTOs). The program also includes the ENERGY STAR Retail Products Platform (ESRPP), which is a market transformation initiative focused on incentivizing retailers to stock and sell ENERGY STAR products.

Product Distribution

Food Bank (Income Eligible), IE Kits (Income Eligible), School Kits (Market Rate and Income Eligible)

Overview: Product Distribution includes kits (Market Rate and Income Eligible school kits and Income Eligible kits distributed through Community Action Agencies and directly to eligible customers) and distribution of products through Food Banks, food pantries and other partners. By providing free energy efficiency products and education distributed through trusted channels, ComEd can reach more customers, particularly those most in need and introduce them to the wide-ranging benefits of energy efficiency including reduced energy usage, reduced energy costs, improved their quality of life and reduced environmental impacts.

Residential New Construction

Affordable Housing New Construction, Electric Home New Construction

Overview: Residential New Construction consists of two offerings: Affordable Housing New Construction (AHNC) and Electric Homes New Construction (EHNC). The AHNC Program offering provides technical support and incentives for whole-building energy efficiency for new construction

Appendix: Program Descriptions

and major renovation projects to reduce the energy burden for income eligible households by lowering their potential monthly energy costs. The program supports developers building or providing major renovation to affordable housing buildings, including both single and multi-family projects. The program offering's incentives are based on the square footage of the areas serving income eligible tenants, while upgrade requirements apply to the full building. The Affordable Housing New Construction offering is delivered in partnership with Nicor Gas.

The EHNC Program promotes high performance all-electric homes that allow ComEd customers to stack the benefits of all-electric energy efficiency, demand-response, electric vehicles, solar, and new rate structures. Program works with local builders and Home Energy Rating System (HERS) raters to ensure that new homes exceed the requirements of the state's energy code for increased energy savings.

Heating and Cooling

Overview: ComEd offers Heating & Cooling incentives to ComEd residential delivery customers that replace existing heating and cooling equipment with qualifying, high-efficiency air source heat pumps, ductless mini-split heat pumps, or geothermal (ground source) heat pumps. Measures including air source heat pumps and ductless mini-split heat pumps, are offered through a distributor (midstream channel) and installed by a heat pump trained Energy Efficiency Service Provider (EESP). Geothermal heat pumps are offered by EESPs to residential customers and are downstream measures (incentives paid to customers through the participating EESP).

Small Business

Private, Public

Overview: Offers private and public sector small business customers cost-effective turn-key energy efficiency retrofit and replacement services. These customers are typically underrepresented in energy efficiency programs due to limited staff and resources, lack of capital, and leased instead of owned facilities. To qualify for the program, private businesses and public facilities must have an electrical peak demand under 400 kW, Customer categories include, but are not limited to: warehouses, office, retail, restaurant, public libraries, police & fire stations and public K-12 schools.

Standard Incentives

Private, Public, ComEd Streetlights

Overview: The Standard Program provides monetary incentives to customers on a "Standard" fixed or per-unit basis. Standard offers incentives for common energy-efficiency improvements including: Indoor and outdoor lighting equipment (including networked lighting and LED streetlights), HVAC equipment (e.g., variable speed drives, chillers, roof-top units), commercial appliances including

industrial and laboratory equipment, compressed air equipment, and Energy Management Systems (EMS).

Custom Incentives

Private, Public

Overview: The Custom Program identifies and implements site-specific and unique cost-effective energy efficiency opportunities that are not available via the Standard program. Customized incentives based on per kWh basis and calculated for specific customer projects are offered. Measures include process efficiency improvements, IT equipment upgrades, process cooling, compressed air, VFDs on large motors, free cooling systems, refrigeration improvements, wastewater treatment plants, combined heat and power, and other measures not covered in the Standard offering.

Retro-Commissioning (RCx)

Private, Public

Overview: The RCx program provides customers with a fully funded engineering study to help business and public-sector customers optimize operations of existing building systems to reduce energy usage while continuing to maintain desired environmental conditions. Common energy conservation measures focus on control of HVAC and lighting using building automation systems. Typical participants include commercial office buildings, hospitals/health care facilities, and higher education buildings. RCx options include RCx Flex and a Monitoring-Based Commissioning (MBCx). Each conduct an engineering study identifying ECMs. Additionally, RCx includes a Virtual Commissioning (VCx) option which offers free identification of energy-saving measures and remote technical assistance for implementation. VCx focuses on smaller customers in which smart meter interval usage data is used to remotely identify operational savings opportunities.

Industrial Systems

Overview: The Industrial Systems program assists industrial customers to optimize and/or identify energy efficiency measures to improve the performance of the following systems or processes: Compressed air, process cooling, industrial refrigeration, water and wastewater treatment plant, process efficiency for heating and cooling in production.

Midstream/Upstream

Private, Public

Overview: ComEd provides point-of-sale discounts on commercial LED lighting and HVAC equipment, as well as industrial forklift battery chargers. Purchasers can verify customer and product eligibility through participating distributors using a full-service webtool, which reimburses distributors for incentives instantly provided to eligible purchasers.

Appendix: Program Descriptions

Strategic Energy Management (SEM)

Private, Public

Overview: SEM helps organizations embed energy efficiency into their operations and company culture. Efforts ultimately allow for organizations to establish energy policies, improve operating efficiencies, and build budgets for energy efficiency efforts. SEM provides tools, coaching, and technical resources to support customers' energy goals through a year-long series of workshops and one-on-one coaching. It draws on principles of continuous improvement and organizational change and integrates Lean, Six Sigma, and other cost savings and operational excellence initiatives. SEM provides incentives for behavioral energy savings as well as operational measures.

C&I New Construction

Private, Public

Overview: The New Construction Program offering provides technical assistance, support for the Leadership in Energy and Environmental Design (LEED) rating system, and incentives for whole-building energy efficiency for new construction and major renovation projects to influence building design practices during the design and construction of new buildings, major renovations of existing buildings, and tenant build-outs in the C&I market. The program serves private commercial and industrial buildings (CINC) as well as public sector buildings (PSNC) through a combined offering. The New Construction Program offering is delivered in partnership with all the northern Illinois gas utilities.

Illinois Commercial Food Services

Private, Public

Overview: The Illinois Commercial Food Services offering provides instant discounts to the purchaser when buying qualified commercial food service equipment utilizing channels including manufacturers, manufacturer representatives, distributors, and dealers of food service equipment. This is a joint utility program available through the state of Illinois and includes Ameren Illinois, Nicor Gas, People's Gas and Northshore Gas. Customers benefit by receiving incentives for both qualifying electric and qualifying natural gas measures.

Assessments

Private, Public

Overview: Assessments identify energy saving measures (capital cost and operational) and provide information on available financial incentives for energy efficient equipment upgrades and retrofits. Assessments save energy annually and lower operating expenses through implementation of recommended measures. The free Facility Assessment is a tool that helps customers take the first step toward making their facility more efficient by identifying opportunities to participate in the various programs within the EE portfolio. The assessments involve an initial site visit (in-person or virtual) where an engineer collects data regarding a facility. After the site visit, the engineer compiles all the opportunities with their estimated savings, costs, incentives, and simple paybacks into a report that is presented to the customer.

Voltage Optimization

Overview: The Voltage Optimization Program deploys circuit voltage detectors and control equipment that will effectively assess and adapt the amount of voltage traveling across a power line at any given time. Once in place, these devices will allow ComEd to more precisely monitor, manage, and deliver the voltage customers need. No additional effort by consumers will be required as the control equipment will automatically adjust to consistently deliver only the voltage each customer requires while providing energy savings.

Business Energy Analyzer

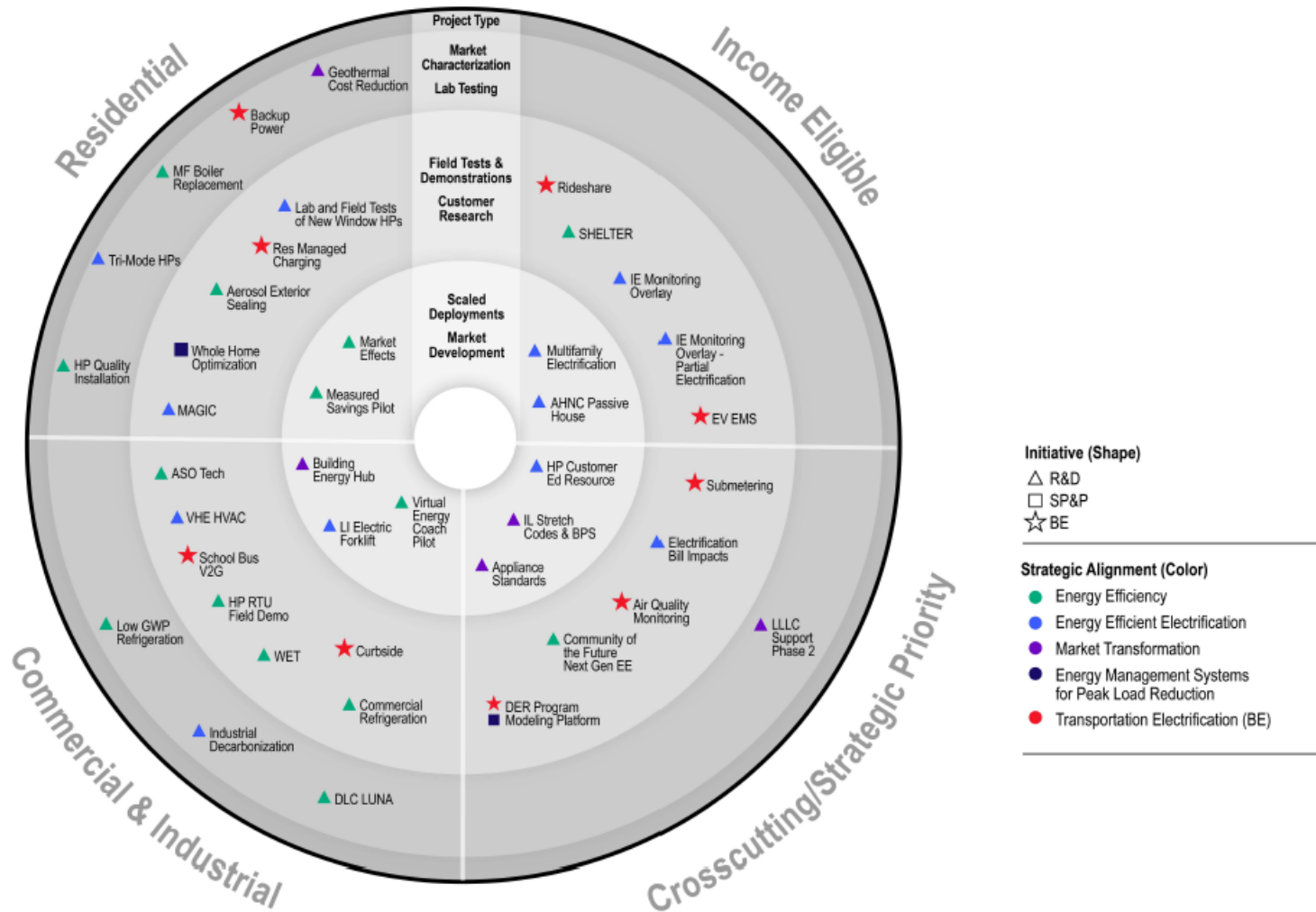
Private, Public

Overview: The Business Energy Analyzer program consists of a free, opt-in tool that enables commercial and industrial customers to leverage their energy usage information to gain greater insight and control over their electricity use. The tool serves an important customer education function by providing customers with access to interval data and analytic tools to track their energy usage, optimize energy consumption, and identify immediate low-cost and no-cost energy saving opportunities.

Customer Innovation

Appendix: Customer Innovation/R&D Summary

ComEd Customer Innovation Portfolio Summary 2025 Q3



This visualization provides an overview of the Customer Innovation Team's selected research concepts and projects for 2025, organized by stage of research and relevant customer segments. Further information about each project may be found in the following table. Project descriptions are available on the ComEd Customer Innovation website at [Innovate.ComEd.com](https://www.comed.com/innovate).

Appendix: Customer Innovation/R&D Summary

Customer Innovation Portfolio Summary 2025 Q3

Project	Work Description	Partners	Project Type	Customer Segment	End Date	Status Update
Scaled Deployments & Market Development						
Affordable Housing New Construction (AHNC) Passive House Portfolio Integration Pilot	Integration of a PHIUS incentive tier into the Affordable Housing New Construction offering.	Slipstream	Market Development	Income Eligible	2027	Five multifamily projects are on course to achieve PHIUS certification when complete. A total of 247 units will be built, including 221 that will be for income-eligible customers. One project completed in 2024, one is scheduled to complete in 2025, one in 2026, and two in 2027.
Affordable Multifamily Electrification	Investigating energy savings, installation barriers and costs, and customer experience of whole-home electrification.	Slipstream	Scaled Deployment	Income Eligible	2025 Q3	The project team completed the analysis and delivered a final project report in August.
Building Energy Resource Hub	Organization that provides training and resources to customers and stakeholders across the region to support meeting aggressive climate action goals, improving building performance, and building an inclusive green economy.	Illinois Green Alliance	Market Development	Commercial and Industrial	2026 Q3	In Q3 2025, the Building Energy Hub built on its rebranding momentum and continued to expand technical resources and engagement opportunities for building professionals and community partners. Programming this quarter emphasized financing pathways and building readiness for decarbonization, including our Finance Friday Webinars on Stretch Building Code Grants on 8/15/2025 and IL EPA Energy Efficiency Housing Assistance Grants on 8/29/2025. The Hub August 2025 newsletter featured ComEd Contractor workshop. Lastly, the Hub team has scheduled regular meetings with ComEd programming team and their trade allies which has resulted in closer collaboration including Hub staff presenting to the ComEd RCx contractors on September 18, 2025
Heat Pump Customer Education Resource Development (Go Electric Site Development)	Preparation of a web-based resource for customers and contractors to learn about the energy and bill impacts of switching to electric equipment such as heat pumps, heat pump water heaters, heat pump dryers, induction stoves, and electric outdoor equipment.	Energy Solutions	Market Development	Crosscutting/Strategic Priority	2025 Q4	The updates to the Go Electric site went live at the beginning of September. The website now contains information on heat pumps, heat pump water heaters, heat pump dryers, induction stoves, and electric outdoor equipment as well as a calculator for replacing a heat pump, heat pump water, or both. The project team plans to do site maintenance in the Q4 2025.
Illinois Building Energy Code Advancement	Development of a market transformation approach to drive energy savings through advancement of energy codes and building performance standards.	Slipstream	Market Development	Crosscutting/Strategic Priority	2025 Q4	The project team continued to work with and support municipalities in building performance standards and stretch code adoption. The project team reviewed project findings and provided guidance where needed.
Lithium-Ion Electric Forklift Case Studies	Creating real-world case studies for use in future promotional efforts.	DNV	Market Development	Commercial and Industrial	2025 Q3	Final customer case study completed. Midstream team will utilize these deliverables to drive future fork truck adoption in their offerings.
Statewide Appliance Standards Advocacy	Supporting a state appliance standards legislative bill through the 2025 legislative session by coordinating with stakeholders and providing updates and technical analyses as necessary, informing legislators of the consumer and energy impacts of this bill.	Energy Solutions	Market Development	Crosscutting/Strategic Priority	2025 Q3	The 2025 effort has wound down with a short summary outlining the efforts which started in late 2024. The team has created a plan of action for earlier stakeholder engagement for 2026.
Market & Workforce Development Market Effects	Research to identify methods that other applicable utilities (gas and electric) use to evaluate and claim market effects savings for offerings similar to ComEd's EE market and workforce development efforts, including potential changes to the Illinois Technical Reference Manual (TRM), evaluation approaches, and/or implementation of ComEd offerings.	Michaels Energy	Market Development	Residential	2025 Q4	The project kicked off and the team is reviewing research to identify and document market and workforce development programs administered by other utilities/regions and the established protocols for evaluating and reporting market effects and resultant energy savings. The team is also creating a list of program administrators, managers and evaluators to interview in early Q4.
Measured Savings Pilot	Piloting the efficacy of a performance-based rebate program based on measured savings of one or more of the following: heat pump, heat pump water heater, weatherization.	Sealed	Scaled Deployment	Residential	2027 Q4	The project team kicked off this project and began drafting and reviewing initial deliverables as well as thinking through details on program coordination.

Appendix: Customer Innovation/R&D Summary

Virtual Energy Coach Pilot	Testing the feasibility of using a virtual customer engagement model to conduct Strategic Energy Management at smaller commercial and public sector customer locations.	Power TakeOff	Scaled Deployment	Commercial and Industrial	2025 Q4	The 12-month post-improvement monitoring period is nearing completion for the first few projects, enabling inclusion in the 2025 evaluation process. Additional projects will complete in 2026.
Customer Research, Field Tests, & Demonstrations						
Commercial Automated System Optimization (ASO) Technology	Demonstrating the ability of ASO to use real-time data streams (i.e. occupancy sensing) to enhance traditional building optimization methods to achieve energy savings. Additionally, evaluating the effectiveness of ASO against traditional Monitoring-Based Commissioning strategies.	Hank, Resource Innovations	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	Project M&V completed for the single site. The project final report is expected to be complete by the end of the year. The project team is pursuing pilot evaluations in parallel to development of project reporting.
Community of the Future Next Generation HVAC Demonstration	Testing energy savings and customer experience in real-world conditions, focused on customers situated within ComEd's Community of the Future areas.	Slipstream	Field Tests & Demonstrations	Crosscutting/Strategic Priority	2025 Q4	One project began in mid-September with completion scheduled for December 2025. The project took on-site video of ground source heat pump installation and VIP interviews, and will provide promotional footage for the Southside Community Arts Center's October event.
Curbside Charging	A demonstration of a modular and scalable curbside charging model that practically addresses gaps in electric vehicle charger access while optimizing cost, efficiency, and grid operation. The pilot also aims to develop best practices in equitable implementation, construction practices, and municipal collaboration.	MJ, HBK, Electric Power Engineers	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	Three municipalities have been chosen for participation, and four site locations have been selected. Project is currently in the final stages of the design phase and city permits are pending.
Energy Efficiency Electrification Savings and Bill Impacts Estimation	Analysis of and calculator maintenance for customer bill impacts related to electrification measures.	Center for Energy and Environment	Customer Research	Crosscutting/Strategic Priority	2025 Q4	The project team continues to work with the relevant program and implementation teams on aligning bill screening tools and inputs. The primary discussion point has been around which rate scenarios to implement in the tool.
Electric Vehicle (EV) Energy Management System (EMS)	A field test of the ability of EV EMS software demand monitoring and load control technologies to regulate the capacity of an (L2) EV charger to ensure the maximum load of the EV supply equipment (EVSE) does not exceed the available capacity of the home's main circuit panel.	Emporia, Treehouse	Field Tests & Demonstrations	Income Eligible	2025 Q4	The pilot is currently in its final month of data collection at residential sites, with EMS technology actively monitored. Exit surveys have been distributed, and final incentives will be issued to all 12 participants before the pilot concludes. Survey results and analytical findings will be included in the comprehensive final report, which is currently in development and expected later this year.
Heat Pump Rooftop Unit Field Demonstration	Testing the system performance and customer experience of heat pump rooftop units in commercial sites in the ComEd service territory.	Center for Energy and Environment	Field Tests & Demonstrations	Commercial and Industrial	2026 Q4	Equipment and M&V installation has been completed at site, with the M&V plan submitted to ComEd and Guidehouse for comments.
IE SF and MF Monitoring Overlay	In-field submetering and usage analysis for the Whole Home Electric (WHE) program participants to better understand the field performance of the installed equipment and customer experience.	Center for Energy and Environment	Field Tests & Demonstrations	Income Eligible	2026 Q2	The project team is monitoring 20 single-family and 14 multifamily sites in 2025, and has been developing and refining data analysis methods as data comes in.
IE SF and MF Monitoring Overlay - Dual Fuel HPs	In-field submetering and usage analysis for those who qualify for partial electrification through the Whole Home Electric (WHE) program, in order to better understand the installed equipment field performance and customer experience.	Center for Energy and Environment	Field Tests & Demonstrations	Income Eligible	2026 Q4	The project team has been working with the program team to secure monitoring participants as program installations get underway. They have three signed monitoring participation agreements so far.
Industrial Advanced Refrigeration Controls	Testing novel advanced controls for large refrigeration systems in real-world conditions.	Slipstream	Field Tests & Demonstrations	Commercial and Industrial	2026 Q4	In addition to the three completed site investigations using the initial refrigeration controls platform, one site went live with a different controls platform in Q3. Another site is primed to participate also using the new platform in the coming quarter. The project team found out that 20 sites will be going online with the new platform, and resolved to contact any that are in ComEd territory as potential leads for project participation.
SHELTER: Solutions for Housing Equity and Long Term Energy Resilience	Opportunity to provide additional support for a DOE-funded project being led by GTI. The goal of the project is to model, design, and implement a replicable envelope retrofit on a representative masonry two-unit apartment building to significantly reduce heating and cooling loads.	Frontier Energy, GTI Energy	Field Tests & Demonstrations	Income Eligible	2027 Q3	The project team is currently working on retrofit design, including energy modeling of existing and proposed retrofit cases.
Very High Efficiency (VHE) HVAC	Testing the VHE HVAC systems approach for HVAC retrofit/replacement installations to improve ventilation and indoor air quality while reducing building energy use.	Institute for Market Transformation	Field Tests & Demonstrations	Commercial and Industrial	2026 Q2	Of the five total sites, data collection and reporting for two sites has been completed, while two other sites will require good winter data to wrap up the project by 2026 Q2. One site remains without power.

Appendix: Customer Innovation/R&D Summary

Whole Home Optimization	Testing the ability of a Whole Home Optimization platform to achieve customer energy and bill savings through the optimization of their HVAC use and EV charging as well as to reduce customers' exposure to higher capacity charges in the following year by reducing their energy usage in peak demand periods.	OptiWatt	Field Tests & Demonstrations	Residential	2025 Q4	Pilot enrollment completed at the end of August with over 775 households enrolled.
Aerosol Exterior Sealing for Existing Homes	Field test and demonstration project for exterior envelope aerosol air sealing in attics of existing multifamily homes.	Center for Energy and the Environment	Field Tests & Demonstrations	Residential	2027 Q1	The project team kicked off the project and began developing and reviewing initial outreach material, selecting potential multifamily sites for recruitment, and coordinating with the programs teams to optimize recruitment efforts.
Made in America Grid Integrated Commercial (MAGIC) HPWH Systems	Research to analyze the market potential for central heat pump water heaters in multifamily buildings.	New Buildings Institute, Ecotope, Department of Energy	Field Tests & Demonstrations	Residential	2026 Q4	One site's M&V has been commissioned, with a portal being made available to view data in October.
Laboratory and Field Evaluation of Variable Speed, Cold Climate Window Heat Pumps	Lab and field evaluation of new-to-market window heat pumps as an emerging form factor and residential space conditioning technology.	EPRI	Field Tests & Demonstrations	Residential	2027 Q3	The project team kicked off work with preliminary tasks including finding EESPs to store and install heat pump units, investigating ordering lead times for lab testing, creating fliers to advertise the program, and exploring options to find participants for field testing.
Air Quality Monitoring	Field demonstration to collect hyperlocal granular air quality readings in select Equity Investment Eligible Community neighborhoods across Chicago. The goal is to identify where the need for electrification is greatest and where to prioritize investments to improve public health and quality of life.	RHP Risk, Aclima, Clarity, Purple Air, University of Illinois Chicago, University of Illinois Urbana-Champaign, Little Village Environmental Justice Organization, Southeast Environmental Taskforce, Pilsen Environmental Rights and Reform Organization, Alliance of the Southeast	Field Tests & Demonstrations	Crosscutting/Strategic Priority	2025 Q4	Partnerships with six community-based organizations continue to drive outreach and indoor monitoring recruitment and a sensor placement grid integrating Aclima data and community input. All 69 Clarity sensors were deployed on Chicago Department of Transportation (CDOT) poles, with standard operation procedures finalized for mounting and decommissioning. Aclima's mobile monitoring concluded with a final report delivered August 28, and UIC and partners are analyzing data to target high-concentration areas as PurpleAir recruitment and monitoring expand. The EM&V framework and QA/QC protocols are progressing toward integrated analytics and visualization tools. Content for public outreach has been developed, with press and community events planned for late 2025. Risks tied to access and recruitment are being mitigated through partner engagement. Upcoming priorities include completing recruitment and baseline data collection, securing Institutional Review Board approval, and hosting events to share results.
Residential Optimized Charging	A field demonstration to examine the feasibility and incremental benefits of allowing customers to passively modify their level of charge by opting to allow the vendor/utility to actively manage their level of charge within a charging session to optimize demand savings and reduce grid impacts while ensuring the customer's electric vehicle experience is not diminished.	OptiWatt, Opinion Dynamics, Walker Miller	Field Tests & Demonstrations	Residential	2025 Q3	The ROC pilot has successfully concluded. Participant surveys are complete and final incentives have been distributed. Data analysis is now underway, focusing on charging behavior, demand response performance, and customer experience. Insights will inform future program design and grid optimization strategies. A comprehensive final report is in development and expected at the end of this year.
Rideshare	A field test of a car sharing program that provides electric vehicle access to low-income and Environmental Justice (EJ)/Restore, Reinvest, Renew (R3) customers by addressing cost barriers and promoting familiarity. The pilot places vehicles in transit-, work-, and residence-adjacent locations to enable households to own fewer cars while serving everyday transportation needs.	ZipCar	Field Tests & Demonstrations	Income Eligible	2025 Q4	The pilot has successfully completed the deployment of seven electric vehicles across four site locations. The pilot targets four additional sites, with plans to install two dual-port EV chargers at each location. The team continues to explore deployment options at existing infrastructure sites. Infrastructure construction is scheduled to commence in Q4 and city permits have been received for 3 of the 4 sites.
School Bus Vehicle-to-Grid (V2G)	The goal of the pilot is to assess and demonstrate the viability of implementing vehicle-to-grid technology with electric school buses (ESBs) and showcase the technology's potential to leverage ESBs as viable energy storage sources while achieving balance on the grid.	Resource Innovations and Nuuve. DNV Energy Insights and Verdant	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	Three sites have successfully received interconnection approval and permit-to-operate (PTO). Testing and data collection activities commenced in June 2025 and are scheduled to continue through Q4 2025.

Appendix: Customer Innovation/R&D Summary

Submetering	A field test to evaluate the feasibility of using the capabilities inherent in electric vehicle supply equipment (EVSE) to act as a submeter for utility billing purposes.	Resource Innovations	Field Tests & Demonstrations	Crosscutting/Strategic Priority	2025 Q3	Residential and commercial & industrial (C&I) customers have been fully decommissioned from the pilot, and the data analysis and review phase has concluded. Resource Innovations completed a first draft report, which revealed a significant variance between EVSE consumption data and actual kWh usage. To further investigate, the team will conduct an additional round of analysis using an additional data source.
Wastewater Energy Transfer (WET) Heat Recovery Systems Field Evaluation	Investigating the efficacy of wastewater energy recovery systems and how it may fit in with commercial buildings in ComEd's territory.	ERI Pacific	Customer Research	Commercial and Industrial	2025 Q3	Project has ended after Phase 1, with a look at Phase 2 for 2026 planning.
Market Characterization & Lab Testing						
Backup Power Capabilities	A comprehensive market research and analysis of the technologies that enable the use of an electric vehicle's bi-directional capabilities such as vehicle-to-grid (V2G) technology, to evaluate their readiness for adoption.	Escalent, Walker Miller, Argonne National Laboratory	Market Characterization	Residential	2025 Q4	The pilot is structured around three focus areas. Status updates for each focus area are provided below: Environmental and Social Impact Study: Foundational planning and study design are complete. The midpoint technical review has been initially drafted. The goal and scope definition, life cycle inventory, life cycle impact assessment, and interpretation are all progressing concurrently to make up for time spent in early research phases. Market Analysis and Consumer Behavior Study: Programs for market analysis have been identified and analysis work is underway. The team is developing insights into consumer behavior, technology perceptions, and adoption readiness through qualitative and quantitative research, to include through survey and focus groups. Technical Study: Work is progressing to make up for a delayed start. A test plan and procedures for the hardware assessment have been established and data requirements have been defined and formally submitted to ComEd. Hardware assessment activities are moving forward in alignment with the study's technical objectives.
Industrial Decarbonization Initiative	Research to understand the motivations, challenges, opportunities, processes and influencers that impact various subsegments of industrial decision makers in adopting decarbonization strategies, and to identify the customers with the highest likelihood of adopting technologies or procedures that would result in decarbonization.	Cascade Energy	Market Characterization	Commercial and Industrial	2025 Q4	The project team continued recruitment and scheduling of interviews with industry reps and service providers in Q3. They reported at least 7 interviews completed including 3 with ComEd industrial customers and 4 with service providers. The team shared some takeaways from initial industrial decarbonization interviews in September 2025.
LLLC Support Phase 2	Final step before ComEd's full commitment to LLLC Market Transformation and issuance of an RFP to hire a vendor to plan and design an LLLC MT pilot. The scope includes creating a concept LLLC MT to meet and review with ComEd's evaluator.	ILLUME	Market Characterization	Crosscutting/Strategic Priority	2025 Q3	This project concluded in August 2025, and provided the information needed to find an implementation vendor who will design and develop an LLLC Market Transformation initiative to complement the existing energy efficiency incentive program.
Low GWP Refrigeration Systems for Grocery Stores	Define the current state and perception of low-GWP refrigeration from the perspective of ComEd's medium-to-large grocery segment customers		Market Characterization	Commercial and Industrial	2025 Q4	The project team continued recruitment efforts for medium and large grocery store chains with the aim of up to two additional participants. So far, the project team has interviewed 4 grocery store representatives, 5 manufacturers, and 7 service providers/contractors.
Tri-Mode Heat Pump Lab Testing	Laboratory evaluation project of a tri-mode combi system (one single heat pump that does heating, cooling and hot water for single-family homes). Lab testing will specifically test system performance in northern Illinois climate.	GTI Energy	Lab Testing	Residential	2025 Q3	Project team completed analysis and reporting in August.
Heat Pump Quality Installation Adder - Industry Scan, Contractor Research, Performance Testing	Research to identify and qualify heat pump quality installation best practices for ComEd consideration on future pilots.	Tierra (Apex, Ennorvara CSN)	Market Characterization	Residential	2025 Q4	The project team completed revisions to a thorough literature review and prepared interview guides for key market actors. They are reviewing the initial results of modeling to understand the impact of control setpoint for auxiliary heating and compressor lockout.
Geothermal Cost Reduction	Despite the potential benefits of geothermal (solid performance in cold-climates, high operating efficiency, etc.), the high installation cost is a persistent barrier for broader adoption. This work explores cost-reduction opportunities for geothermal (e.g., ways to reduce drilling costs, shared or networked systems, other innovations in the geothermal universe).	Dunskv	Market Characterization	Residential	2025 Q4	The project kicked off work with by holding interviews with program managers, gathering data for processing, and refining the scope of work toward next steps which will include interviewing market actors and delivering a preliminary report.

Appendix: Customer Innovation/R&D Summary

Multifamily Boiler Replacement Pathways for Decarbonization	Research to develop a program offering focused on electrification of medium-to-large (or just more complex) boiler systems. These systems serve affordable housing, other multifamily, commercial, and light industrial customers.	Slipstream	Market Characterization	Residential	2025 Q4	The project team delivered an initial draft of a comprehensive literature review and set of interview guides for key market actors. These reports are currently in review.
DLC Dark Sky Market Characterization Study (LUNA)	Research to expand understanding of the energy savings potential, cost-effectiveness and additional benefits created by the adoption of energy efficient lighting products that meet the Design Lights Consortium's (DLC's) light pollution mitigation LUNA criteria for outdoor lighting.	ILLUME	Market Characterization	Commercial and Industrial	2025 Q4	The project team reviewed the newly released DLC Specification V2.0 and is integrating them into the analysis of energy savings and cost-effective applications. The Programs teams provided responses to project team questions regarding current relevant baselines and offerings, as well as current research needs from this project.

Appendix: Corrections

Corrections to ComEd's CY2025 Second Quarter Report

- There are no corrections to report for ComEd's CY2025 Second Quarter Report.