

# CY2025 SECOND QUARTER REPORT



**ComEd has received the ENERGY STAR Partner of the Year Award for Sustained Excellence for the 12th consecutive year.  
ComEd customers have saved more than \$12.1 billion on energy bills and avoided over 77 billion pounds of carbon through its energy efficiency programs.**

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## Portfolio Summary

931,334

Actual Net MWh YTD

1,893,008

2025 MWh Forecast

\$169,826,212

Actual Spend YTD

\$447,014,912

2025 Budget

### PORTFOLIO

- Through Q2, the portfolio has achieved approximately 49% of its 2025 savings forecast.
- Since its inception in 2008, the ComEd Energy Efficiency Program has saved ComEd customers over \$12.1 billion on their electric bills.

### RESIDENTIAL IMPLEMENTATION

- Through Q2, market rate residential programs have achieved 44% of their combined 2025 savings forecast of 256,609 MWh, not including converted therms.
- Through Q2, income eligible residential programs have achieved 50% of their combined 2025 savings forecast of 631,869 MWh, including the Whole Home Electric program, excluding converted therms .
- Customers have received over 3,180,000 incentives through Q2.
- Over 11,500 homeowners & tenants – consisting of over 9,400 income eligible participants - have received products from assessments through Q2.

### C&I IMPLEMENTATION

- Through Q2, private sector programs have achieved 44% of their combined 2025 savings forecast of 608,830 MWh, not including therms.
- Through Q2, public sector programs have achieved 32% of their combined 2025 savings forecast of 130,915 MWh, not including therms.
- Through Q2, over 3,400 private sector projects and over 700 public sector projects have been completed.

# Residential Implementation Programs

## Residential Direct to Consumer Program Highlights

- **Home Energy Savings (HES) (Home Energy Assessment, Income Eligible Retrofits)** – To date, the Home Energy Savings (HES) program has completed 6,274 projects in 2025, with 5,023 of those serving Income Eligible (IE) customers—representing 80% of total projects. This reflects the program’s ongoing commitment to supporting households with the greatest need. In Q2, HES distributed approximately \$4.7 million in incentives in support of energy efficiency services and upgrades for IE customers. These IE services and upgrades include in-home energy assessments with direct install measures, as well as deeper weatherization services such as air sealing provided through the retrofits offering. The HES program also continues to target marketing and outreach efforts toward IE customers using inefficient electric resistance heat (ERH) who may be eligible for a fully funded heat pump upgrade. In Q2, 9 heat pumps were installed, a notable increase from 1 installation in Q1. This upward trend underscores the program’s efforts to serve ERH households. In addition, the program launched a new service in Q2 offering smart thermostat installations to Market Rate (MR) customers for a fee. This expansion not only enhances energy savings for a broader customer segment but also reflects the program’s adaptability in meeting evolving customer needs.
- **Multi-Family Energy Savings (MFES) (Income Eligible, Public Housing, and Market Rate)** – The MFES program continues to deliver transformative energy efficiency solutions for Income-Eligible (IE) and Public Housing (PH) communities. In the first half of the year, MFES successfully converted 385 inefficient electric resistance heating systems to high-efficiency heat pumps—unlocking approximately \$2.4 million in incentives and achieving 5,265 MWh in energy savings. To date, the program has issued approximately \$8.2 million in total incentives and delivered 12,440 MWh in energy savings for IE and PH properties. In Q2, MFES completed a major air conditioning (AC) upgrade at a Chicago Housing Authority property in Bronzeville, replacing 1,300 units across a 668-unit complex. This initiative invested \$1.09 million in incentives and achieved 352 MWh in savings. Additional projects—including AC replacements, lighting upgrades, weatherization, and health & safety improvements—were completed across Chicago, Kankakee, Lake, and Ogle Counties, enhancing resident comfort and operational efficiency.
- **Whole Home Electric (WHE) (Single and Multi-Family Upgrades Electrification - IE)** – Through Q2, the Whole Home Electric (WHE) offering has completed 52 single family homes and 29 multifamily units for Income Eligible (IE) customers. Of those completed single family electrification projects, 4 are partial electrification projects, where customers who were not eligible for full electrification qualified for partial electrification or the installation of a dual fuel heat pump, while still retaining their gas service for some of their heating and/or other existing gas end uses. In Q2, WHE added 2 new multi-family outreach partners, Utility Energy Services (UES) and Metropolitan Mayors Caucus (MMC), to target more property owners and increase multi-family engagement in the offering. ComEd and the City of Chicago are now partnering to cost-share on qualified single family electrification projects completed through the City’s Green Homes Chicago program. This partnership demonstrates the City and ComEd’s commitment to the mutual promotion of the electrification of IE single-family homes. Stretching both programs’ funding will not only result in lower-cost projects but will also enable the expansion of electrification opportunities to a greater number of Chicago residents.

# Residential Implementation Programs

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Home Energy Savings – Market Rate Assessment	290	46%	1,251	Homes
Home Energy Savings – Income Eligible Assessment	4,441	57%	4,022	Homes
Home Energy Savings – Income Eligible Retrofits	2,108	36%	1,001	Homes
Multi-Family Energy Savings – Income Eligible	11,579	36%	Tenant Unit Direct Installation: 4,336 Site Assessments: 248 Building Upgrades: 931	Projects
Multi-Family Energy Savings – Public Housing	952	56%	Tenant Unit Direct Installation: 0 Site Assessments: 0 Building Upgrades: 47	Projects
Multi-Family Energy Savings – Market Rate	1,360	34%	Tenant Unit Direct Installation: 936 Site Assessments: 36 Building Upgrades: 74	Projects
Whole-Home Electric	2,238	23%	Single Family Homes: 52 Multi-Family Buildings: 6 Tenant Unit Conversions: 29	Projects

# Residential Implementation Programs

## Residential Channels Program Highlights

- **Retail (Market Rate and Income Eligible)** – In Q2, the Retail program saw strong performance in the income eligible sector with weatherization (specifically spray foam and acrylic caulk), advanced power strips, and air purifiers as the top performing measures. Lighting in the income eligible sector also saw an 8% increase in total lighting units processed as compared to Q1 with nightlights having the largest increase followed by omni/A-line bulbs. In the market rate sector, weatherization measures also continue to increase in volume, specifically spray foam and weatherstripping. Air purifier sales saw a significant increase in Q2, with over 9,600 units processed—nearly doubling the 4,970 units from Q1. Most of these units were sold through charity, Dollar Tree, and hardware store channels. The all-in-one washer and dryer combination instant coupons were added to the Instant Coupon channel for Home Depot, Abt and Lowes in Q2 which allows customers to apply a rebate upfront or while making the purchase in store. Air purifiers were also added to the Instant Coupon channel for Abt. 55 in-store retail engagements were held in Q2 resulting in nearly 2,000 customer interactions, which is a 9% increase as compared to Q1.
  - As a utility participant in the ENERGY STAR Retail Products Platform (ESRPP), in Q2, ComEd started incentivizing energy-efficient televisions, air conditioners and heat pump water heaters. In addition, Ferguson was added as a new retail partner. Costco was mentioned in Q1 as a future retailer partner, but as of Q2, Costco delayed their participation start date this year but anticipates participation in 2026.
- **Product Distribution (Market Rate and Income Eligible)**
  - **Food Bank Distribution** – The program distributed more than 2,100,000 products through the end of Q2, including over 1,950,000 energy efficient lighting products, more than 191,000 weatherization items, and over 21,000 advanced power strips and smart plugs. This activity occurred through 648 participating food pantries associated with 4 major food bank partners (Greater Chicago Food Depository; Northern Illinois Food Bank; River Bend Food Bank; Illinois Partners in Hope) plus an extended independent partner network. The program supported 17 in-person events during Q2 where outreach staff interacted directly with customers about ways to save energy, and 14 additional events were supported as grab-and-go due to pantry space constraints. These events provided an opportunity to distribute energy saving products and informational material to more than 5,200 income eligible customers who attended.
  - **Income Eligible Kits** – Through the end of Q2, more than 23,800 energy saving kits were distributed to income eligible customers throughout the communities served by ComEd, with 32% of these kits being funded through our joint partnership with the natural gas utilities. Community Action Agencies (CAAs) continue to be the primary providers of customer outreach, recruitment, and enrollment leads for joint kit distribution efforts, with the Community and Economic Development Association of Cook County (CEDA), Community Action Partnership of Lake County, and Tri-County Opportunities Council organizations accounting for much of this activity. A ComEd-Only kit (funded solely by ComEd), accounts for 68% of the

## Residential Implementation Programs

total kits distributed, and is available to eligible customers who are contacted and respond to direct outreach methods (targeting income eligible customer who previous have not received a kit during ComEd's Plan 6 cycle).

- **School Kits** – Through the end of Q2, combined activity for the jointly funded Income Eligible and Market Rate kits for schools has reached 85% of the total revised goal of 21,051 for 2025. This activity includes 12,830 students who have already received a kit this year plus more than 5,000 students whose classrooms have been registered for participation during the fall school term. Additional outreach efforts and distribution of kits for the fall school term are scheduled to resume in August.
- **Residential New Construction - Affordable Housing New Construction (AHNC)** – During Q2, AHNC finalized incentive payouts for 6 newly completed affordable housing projects with a total of 234 income eligible units and added 8 other projects into the pipeline. Noteworthy industry events and training provided a venue to highlight projects and recruit new customers, including CIC Chicago's Property Management Training with approximately 25 attendees. Six of nine projects receiving 2025 Low Income Housing Tax Credits have already enrolled in AHNC, and the remaining projects are in conversation about enrolling. Other unsubsidized projects that fall under the category of Naturally Occurring Affordable Housing are applying to the program; this is a key segment for expanding the reach of AHNC into the marketplace. Groundbreakings, ribbon-cuttings, and industry events are also planned for the summer to round out public facing events and communications.
- **Residential New Construction - Electric Homes New Construction (EHNC)** – The EHNC offering completed 20 all-electric units in Q2 from 11 projects. The 11 projects completed in Q2 included one 2-flat project, one 3-flat project, two 4-flat projects, six single family homes, and one townhome. The Q2 projects were completed by 7 different builders. The program offers yard signs and banners for all completed projects to promote the program.
- **Home Heating and Cooling (HH&C)** – In Q2 HH&C program processed 1,376 incentives which included 1,063 air source heat pumps, 303 mini-split heat pumps, and 10 geothermal heat pumps. During April, HH&C midstream offering reached a milestone of 15,000 heat pumps installed through the program. The offering also worked to prepare for the July 1 launch of new incentives, including a \$200 increase to the tier 2 Air Source Heat Pump incentive and a \$75 incentive for ENERGY STAR® smart thermostats that are installed with a qualifying heat pump.

## Residential Implementation Programs

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Retail – Market Rate	46,488	47%	Home Products: 640,222	Appliances, Air Sealing
Retail – Income Eligible	137,889	47%	Home Products: 574,187 Lighting: 1,964,406	Appliances; Light Bulbs
Product Distribution – Market Rate	1,290	73%	8,128	School Kits
Product Distribution – Income Eligible	149,529	55%	2,194,480	Kits and Food Bank Measures
Residential New Construction – Affordable Housing	6,127	53%	12	Projects
Residential New Construction – All Electric	510	30%	24	Homes
Heating and Cooling – Midstream Heat Pump Rebates	26,169	41%	Air Source T1: 932 Air Source T2: 1,086 Mini-Split: 574 Geothermal Full Loop: 17 Geothermal Indoor replacement: 5	Units

# Residential Implementation Programs

## Residential Journey Coordination Program Highlights

- Home Energy Report (HER)** – While Home Energy Reports is currently on track to achieve 100% savings against target, it has shown a downward trend throughout Q2. This could be explained by the ramp-up of the 2025 wave, as well as mild temperatures and less opportunities for savings; the heat wave in June should result in better performance. Nonetheless, the team is developing scenarios to boost savings for the second half of the year. In preparation for the PJM capacity increase that will impact customer bills, marketing modules for home energy reports were designed to educate customers on online resources and billing control, including MyAccount, budget billing and community solar.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Home Energy Report	37,125	43%	Home Energy Reports (print): 3,710,969 Home Energy Reports (email): 4,937,232 High Usage Alerts: 1,488,752 Weekly Usage Reports: 19,311,256	Reports and Alerts

# C&I Implementation Programs

## Business Program Highlights

- Small Business (Private and Public)** – The ComEd Small Business offering is seeing excellent participation in Select Communities, delivering 50% savings year to date (37 Net GWh toward 74 GWh goal). The Small Business offering launched a \$0.05 increase in lighting incentives to increase participation. In addition, a public customer promotion effective June 9, 2025 was deployed providing 20% additional incentives to encourage more municipal and public projects this year. As part of workforce development efforts, an HVAC training session was held on May 16<sup>th</sup> at the College of Lake County's Tech Campus and was attended by 26 service providers and aimed at enhancing their technical skills.
- Standard (Private and Public)** – The Standard offering implemented a \$0.05 increase to all lighting incentives, raising the LED fixtures and retrofits measure to \$0.80/watt reduced and the Networked Lighting measure to \$1.05/watt reduced for lighting projects using advanced controls,. This increase is designed to accelerate customer participation in cost-effective lighting measures in the coming months. The Standard offering is also seeing exceptional participation in Select Communities. To date, Standard has achieved 19.9 net GWh in paid Select Community savings and \$5.6M in incentives. An additional 43.8 net GWh in the pipeline brings the total 2025 pipeline to 63.7 net GWh. On 5/22, the Standard offering hosted a Building Energy Management System (EMS) webinar to share best practices and highlight common application gaps across Standard, RCx, and Custom. It had a record attendance of 87 service providers and over 150 total attendees.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Small Business – Private	65,975	40%	2,000	Projects
Small Business – Public	7,816	21%	276	Projects
Incentives – Standard – Private	50,990	37%	817	Projects
Incentives – Standard – Public	13,300	35%	272	Projects

# C&I Implementation Programs

## Technical Program Highlights

- **Incentives - Custom** – The Custom offering launched a paid search campaign targeting key Ad Groups including Custom Solutions, Energy Savings, Incentives, and Equipment Upgrades. The campaign has delivered strong performance, with Bing Search ads generating 106,932 impressions and 11,620 clicks, resulting in a 10.87% click-through rate (CTR), while Google Search ads achieved 60,200 impressions and 20,600 clicks, yielding an impressive 34.22% CTR—well above the industry benchmark of 2–4%.
- **Retro-Commissioning (RCx)** – The RCx offering had a strong Q2, verifying over 8.9 GWh net. This accounts for 26% of total annual offering savings and enabled the offering to exceed the mid-year goal of 30% verified savings at 32%. Factors that contributed to these results include service provider savings tier fees based on savings achieved in Q1 and Q2, and an increased project pipeline from higher than anticipated new application submissions.
- **Industrial Systems (IS)** – A continued strong Q2 resulted with a total YTD of 23.7 net GWh (44% of goal) of savings across 344 projects closed, with 35% of those in Select Communities. The team also attended the SEM Summit, as an effort to collaborate between energy efficiency portfolio offerings, to discuss Energy Management Information System (EMIS) opportunities. Through this collaboration, engage 12 new potential customers applied to the remaining 4 slots available for the 2025 program year. Two customers have already signed an agreement. Finally, a large Wastewater Treatment projects with savings totaling over 2,000 MWh per year was completed.
- **Strategic Energy Management (SEM)** – In Q2, cohort recruitment was strong for the SEM offering, with colleges and universities increasing their interest and participation. The 2025 ComEd SEM Summit was held on June 10, 2025 with over 51 representatives from SEM participating companies in attendance. This all-day event hosted 12 breakout sessions for participants to enjoy, along with a customer panel featuring 5 SEM participants who shared their experience in managing energy at their sites. The Summit also featured author Mark Jewell, who presented 3 breakout sessions throughout the day. Topics included methods and approaches to sell energy efficiency to leadership. Additionally, seven (7) cohort workshops were held in Q2, with topics including wastewater blower optimization, employee engagement, persistence in savings, DOE 50001 Ready, and Energy Scan overviews. Also, SEM offered participating customers the opportunity to have an on-site table “Residential Pop-up” event to educate their employees about residential energy efficiency programs that they could use at home. These residential pop-ups were coordinated with Nicor Gas, where applicable, to assist customers from a holistic energy efficiency perspective. In total, twelve pop-up events were held at 11 customer sites.
- **C&I New Construction (CINC)** – The CINC offering continues to show strong momentum in 2025, with a developer completing a 1.2 million square foot warehouse in Morris through the Best Practices path, resulting in energy savings of approximately one million kWh compared to a baseline facility. The design team for this project received an incentive of around \$12,000, reinforcing the program’s value for both the design firm and the building owner, while the facility is projected to save about \$99,500 in annual energy costs. This project is particularly notable as it represents roughly 20% of the 2025 New Construction – Private Sector pipeline. In parallel, the team has received 45 screening forms year-to-date—63% of the annual goal of 70—driven by a

## C&I Implementation Programs

successful outreach strategy centered on Lunch and Learns with architecture and design firms. Thirteen sessions have been completed so far, with two more already scheduled for the remainder of the year.

- **Midstream/Upstream (Instant Discounts)** – The Instant Discounts program continued to deliver strong results in Q2. In Q2, Instant Discounts disbursed its first incentive for a new measure introduced in 2025: Variable Refrigerant Flow (VRF) heat pumps. The installed VRF heat pump netted savings of approximately 46,278 kWh, of which 41,000 are electrification kWhs. This is a promising start for a new measure and has led to an increasing pipeline for VRF heat pumps.
- **Commercial Food Services (CFS)** – In Q2, the CFS team launched a new vendor payment platform, which improved the incentive payment turnaround time to two business days resulting in a more streamlined vendor experience. The team added additional program support team members to support the growth of the offering and to increase the efficiency and effectiveness of the program. In May, the CFS team attended the National Restaurant Association (NRA) show where they networked with current and potential distributors. As a result, additional leads and contacts are being pursued.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Incentives – Custom – Private	2,144	13%	26	Projects
Incentives – Custom – Public	96	10%	4	Projects
Retro-commissioning – Private	8,868	39%	64	Projects
Retro-commissioning – Public	2,223	20%	28	Projects
Industrial Systems	22,781	42%	365	Projects
Strategic Energy Management – Private	5,205	15%	189	Participating Customers
Strategic Energy Management – Public	205	2%	199	Participating Customers
C&I New Construction – Private	2,237	59%	13	Projects
C&I New Construction – Public	221	30%	5	Projects
Midstream/Upstream – Private	103,288	68%	256,928	Lighting products; Battery Chargers; HVAC, Fork Trucks
Midstream/Upstream – Public	16,834	53%	141,853	Lighting products; Battery Chargers; HVAC, Fork Trucks
Commercial Food Services - Private	354	23%	123	Units
Commercial Food Services - Public	54	66%	26	Units

# C&I Implementation Programs

## Commercial Journey Coordination Program Highlights

- **Business Energy Analyzer (BEA) Program (Private and Public)** —In Q2, data supporting the Business Energy Analyzer user log ins and accounts was extracted from the platform allowing savings to be reported. Marketing and outreach campaigns were launched in Q2 to recruit new customers and legacy users to leverage insights available through the BEA and drive energy efficiency savings.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Business Energy Analyzer – Private and Public	7,496	33%	517	Participating Customers

# C&I Implementation Programs

## Engineering Program Highlights

- **Facility Assessments/Operational Measures** – Facility Assessments/Operational Measures will continue to be provided to customers but will no longer be an evaluated program.

# Voltage Optimization

## Voltage Optimization Highlights

- Savings below are equivalent to 1.9 million pounds of carbon dioxide reduction or removing 204.4 passenger vehicles driven each year.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Voltage Optimization	2,584	5%	3 stations; 6 feeders	Stations Activated; Feeders Activated



# Marketing Education & Awareness

## Marketing Education & Awareness Highlights

Budget changes in Q1 delayed full year media plan development until final budgets were confirmed. However, campaigns were able to launch in June.

### **Energy Efficiency Business Campaign 2025 (Education & Awareness/Private Sector/Public Sector)**

*Overview:* The campaign promotes awareness of energy efficiency offerings for business customers. Customers were driven to ComEd.com/Biz to learn more.

- In-market: 6/9/2025 - 6/30/25
- 2025 Q2 paid media consisted of:
  - Google SEM
  - Meta (Facebook + Instagram)
  - LinkedIn
- The campaign is estimated to generate 632,642 total digital impressions as of June 30, 2025
  - Google SEM: 1,885
  - Meta (paid): 584,865 impressions
  - LinkedIn (paid): 45,892 impressions

### **Energy Efficiency Education & Awareness Campaign, Residential 2025**

*Overview:* This campaign drives customer (market rate & LMI) education and awareness of residential offerings of the ComEd Energy Efficiency Program. Customers were driven to ComEd.com/HomeSavings to learn more.

- In-market: 6/9/2025 - 6/30/2025
- 2025 Q2 paid media consisted of:
  - Google SEM
  - Meta (Facebook + Instagram)
- The campaign generated 965,247 total digital impressions as of June 30, 2025
  - Google SEM: 42,125
  - Meta (paid): 932,122 impressions

# Marketing Education & Awareness

## Energy Efficiency (EE) Retail Campaign, 2025

*Overview:* This campaign drives market rate and LMI customer awareness of energy efficiency rebates and discounts on ENERGY STAR® certified appliances and home products being offered by the ComEd Energy Efficiency Program. Customers were driven to [ComEd.com/HomeSavings](https://ComEd.com/HomeSavings) to learn more.

- In-market: 6/9/2025 - 6/30/2025
- 2025 Q2 paid media consisted of:
  - Meta (Facebook + Instagram)
- The campaign generated 1,028,695 total digital impressions as of June 30, 2025
  - Meta (paid): 1,028,695 impressions

# Stipulations

## Plan 6 Stipulations

As part of the Revised 2022-2025 Energy Efficiency & Demand Response Plan 6 Stipulation Agreement (“RSA”), and in compliance with the Clean Energy Jobs Act (“CEJA”), ComEd has agreed to report out on the following stipulations:

**RSA § IV (A-6a)** ComEd commits to work with stakeholders to develop progress metrics for ICC-filed Quarterly Reports in the second quarter of 2022 and present progress on energy efficiency and financial assistance efforts described above at a joint Committee and SAG meeting.

**Metric 1** Number and percentage of customers receiving utility bill assistance that were referred to EE measures/programs, broken down by:

- Number of customers, in total, referred to EE programs, broken down by program and SF/MF designation
- Number of customers referred to EE programs, broken down by program and SF/MF designation for the population of bill assistance customers as a whole
- Number of customers referred to EE programs, broken down by program and SF/MF designation for the top 20 zip codes (and/or census tracts) with the highest disconnection rate

**Metric 2** The number and percentage of IQ EE applicants/participants that were referred to energy assistance programs or other financial assistance support (including, the Low Income Home Energy Assistance Program (LIHEAP), the Percentage of Income Payment Plan Program (PIPP), any utility-sponsored assistance program, and the ability to wave customer deposits & late fees, per CEJA provisions) broken down by:

- SF and MF, total and tracked separately
- By zip code and/or census tract

**Metric 3** Details on which programs and measures were recommended including:

- The implementer they were recommended by
- Type of referral/recommendation (e-mail, flyer, direct assistance/hand-holding)

**Metric 6** Narrative updates on current efforts and future planned efforts to coordinate utility bill assistance and credit and collections with energy efficiency programs

**Metric 8** Description of how the company intends to increase outreach in top 20 communities with disconnections (i.e., presentations, materials

distributed, which community organizations, information on how to apply, streamlined application process, etc.)

## Q2 Updates

- **Metric 1:** During Q2 of 2025, ~51,000 customers receiving utility bill assistance also received information about Energy Efficiency programs.
  - Local Administering Agencies, by process, offer Energy Efficiency kits to LIHEAP and PIPP recipients and review the weatherization program with them.
  - There were 31,802 LIHEAP customers and 14,989 PIPP customers in Q2
  - Supplemental Arrearage Reduction Program (SARP) customers receive Energy Efficiency information from ComEd packaged as Ways to Save
  - There were 2,764 SARP customers in Q2

ComEd’s customer-facing digital tool, the Smart Assistance Manager (SAM), serves as a way for customers seeking assistance to receive tailored recommendations for ways to assist with managing their electric bills. During Q2, customers who leveraged the ‘assistance finder’ functionality within SAM received referrals to/information about the following programs:

Programs	Sessions*
Bill Payment Assistance	722
Budget Billing	1
Catch Up & Save	136
DPA	790
Due Date Extensions	538
Free Energy Savings Products	N/A
Fresh Start	119
LIHEAP	109
Retail Discounts	59
Payment Arrangements	744
SARP	N/A
Your-Neighbor-Fund	51

\*Sessions include ONLY authenticated users and can include duplicate visits from the same customer/user

# Stipulations

The following list represents a breakdown of customers referred to Energy Efficiency programs broken down by program for the top 20 zip codes with the highest disconnection rates (zip codes 60944, 60958, and 61057 did not have any customer participation):

Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers	Zip Code/Program	Number of Customers
<b>60409</b>	<b>242</b>	<b>60472</b>	<b>24</b>	<b>60621</b>	<b>227</b>	<b>60628</b>	<b>223</b>	<b>60644</b>	<b>402</b>
Bill Payment Assistance	54	Bill Payment Assistance	3	Bill Payment Assistance	46	Bill Payment Assistance	39	Bill Payment Assistance	77
Catch Up & Save   SARP	8	Catch Up & Save   SARP	1	Catch Up & Save   SARP	14	Budget Billing	1	Catch Up & Save   SARP	13
DPA	59	DPA	6	DPA	44	Catch Up & Save   SARP	10	DPA	88
Due Date Extensions	26	Due Date Extensions	4	Due Date Extensions	26	DPA	48	Due Date Extensions	54
Fresh Start	7	Payment Arrangements	5	Fresh Start	10	Due Date Extensions	39	Fresh Start	16
LIHEAP	6	SAM	5	LIHEAP	4	Fresh Start	4	LIHEAP	13
Payment Arrangements	53	<b>60484</b>	<b>14</b>	Payment Arrangements	42	LIHEAP	6	Payment Arrangements	80
Retail Discounts	3	Bill Payment Assistance	3	Retail Discounts	4	Payment Arrangements	44	Retail Discounts	7
SAM	23	DPA	4	SAM	31	Retail Discounts	4	SAM	47
Your-Neighbor-Fund	3	Due Date Extensions	2	Your-Neighbor-Fund	6	SAM	25	Your-Neighbor-Fund	7
<b>60419</b>	<b>75</b>	Fresh Start	1	<b>60623</b>	<b>521</b>	Your-Neighbor-Fund	3	<b>60649</b>	<b>128</b>
Bill Payment Assistance	15	Payment Arrangements	3	Bill Payment Assistance	112	<b>60636</b>	<b>202</b>	Bill Payment Assistance	24
Catch Up & Save   SARP	2	SAM	1	Catch Up & Save   SARP	15	Bill Payment Assistance	41	Catch Up & Save   SARP	5
DPA	18	<b>60619</b>	<b>347</b>	DPA	118	Catch Up & Save   SARP	7	DPA	25
Due Date Extensions	12	Bill Payment Assistance	63	Due Date Extensions	69	DPA	47	Due Date Extensions	21
Fresh Start	1	Catch Up & Save   SARP	12	Fresh Start	20	Due Date Extensions	31	Fresh Start	4
Payment Arrangements	17	DPA	77	LIHEAP	16	Fresh Start	4	LIHEAP	5
Retail Discounts	2	Due Date Extensions	55	Payment Arrangements	108	LIHEAP	4	Payment Arrangements	23
SAM	8	Fresh Start	10	Retail Discounts	12	Payment Arrangements	47	Retail Discounts	1
<b>60426</b>	<b>196</b>	LIHEAP	11	SAM	43	SAM	19	SAM	19
Bill Payment Assistance	46	Payment Arrangements	72	Your-Neighbor-Fund	8	Your-Neighbor-Fund	2	Your-Neighbor-Fund	1
Catch Up & Save   SARP	6	Retail Discounts	6	<b>60624</b>	<b>323</b>	<b>60637</b>	<b>352</b>	<b>60827</b>	<b>112</b>
DPA	38	SAM	38	Bill Payment Assistance	63	Bill Payment Assistance	65	Bill Payment Assistance	19
Due Date Extensions	23	Your-Neighbor-Fund	3	Catch Up & Save   SARP	12	Catch Up & Save   SARP	15	Catch Up & Save   SARP	4
Fresh Start	9	<b>60620</b>	<b>279</b>	Credit Empowerment	1	DPA	73	DPA	25
LIHEAP	9	Bill Payment Assistance	50	DPA	67	Due Date Extensions	53	Due Date Extensions	18
Payment Arrangements	39	Catch Up & Save   SARP	11	Due Date Extensions	53	Fresh Start	11	Fresh Start	3
Retail Discounts	2	DPA	53	Fresh Start	8	LIHEAP	11	LIHEAP	3
SAM	22	Due Date Extensions	52	LIHEAP	11	Payment Arrangements	67	Payment Arrangements	25
Your-Neighbor-Fund	2	Fresh Start	11	Payment Arrangements	59	Retail Discounts	6	Retail Discounts	2
<b>60428</b>	<b>5</b>	LIHEAP	10	Retail Discounts	7	SAM	44	SAM	11
Bill Payment Assistance	2	Payment Arrangements	59	SAM	37	Your-Neighbor-Fund	7	Your-Neighbor-Fund	2
Catch Up & Save   SARP	1	Retail Discounts	3	Your-Neighbor-Fund	5				
Payment Arrangements	1	SAM	28						
SAM	1	Your-Neighbor-Fund	2						

# Stipulations

**Metric 2:** All (100%) recipients of the Home Energy Savings' Income Eligible Home Energy Assessment (IE HEA) and Income Eligible Retrofits, Product Distribution's Income Eligible Kits and Multi-Family Energy Savings (MFES) program offerings received referrals to the financial assistance programs. In addition to the referrals shown in the tables (*Table 1, Table 2, & Table 3*), customers who received an energy savings kits from a participating school or attended program sponsored food pantry event through the Product Distribution program received additional information to further help them manage their energy bills, including ComEd's financial assistance programs. These program offerings do not track customer level participation information to allow for zip code level reporting. For a breakdown of MFES program recipients by zip code, refer to *Table 5* under stipulation V (D-1b).

Table 1

Income Eligible – Single Family Retrofits Participation Counts – Q2 2025			
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60035	6	60585	1
60064	8	60586	11
60073	7	60609	10
60077	6	60617	46
60099	1	60618	16
60103	7	60619	61
60104	15	60620	49
60126	15	60621	9
60130	9	60623	9
60133	9	60624	12
60142	6	60628	11
60153	4	60629	42
60154	9	60630	9
60194	9	60632	5
60409	19	60633	1
60411	55	60634	18
60417	48	60636	1
60419	56	60637	27
60422	10	60638	26
60423	20	60639	8
60425	12	60641	9
60426	8	60642	1
60428	21	60643	25
60429	26	60644	1
60433	12	60645	1
60436	16	60649	7
60438	20	60651	6
60440	11	60652	44
60441	15	60655	44
60448	10	60656	13
60452	21	60803	8
60453	46	60804	2
60455	1	60805	8
60461	17	60827	24
60466	19	60901	11
60467	11	60914	12
60469	10	60964	12
60473	21	61032	6
60477	1	61051	5
60478	76	61103	10
60482	11	61109	1
60484	13	61111	9
60501	8	61115	13
60504	9		
60517	13		
60534	16		

# Stipulations

Table 2

Income Eligible - Product Distribution Participation Counts - Q2 2025															
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60002	43	60083	16	60157	1	60431	1	60504	0	60624	25	61008	71	61342	10
60004	22	60084	19	60160	5	60432	1	60505	130	60625	108	61010	11	61353	1
60005	21	60085	269	60162	4	60433	1	60506	79	60626	142	61012	4	61360	1
60007	40	60086	2	60163	6	60435	0	60507	1	60628	329	61016	15	61364	8
60008	29	60087	115	60164	5	60436	0	60511	1	60629	36	61019	0	61376	1
60010	4	60088	1	60165	2	60437	1	60512	1	60630	79	61020	12	61764	8
60012	2	60089	22	60169	43	60438	152	60513	6	60631	31	61021	68	69195	0
60013	16	60090	59	60171	1	60439	3	60515	1	60632	23	61022	1	69409	1
60014	64	60091	2	60172	1	60441	1	60517	5	60633	67	61024	8	69426	1
60015	2	60093	2	60173	17	60443	76	60520	2	60634	19	61030	4	69459	1
60016	109	60096	13	60176	3	60444	1	60525	2	60636	125	61032	3	69473	1
60018	46	60097	33	60177	1	60445	67	60526	2	60637	200	61043	1	69617	1
60020	8	60098	66	60178	28	60448	1	60527	1	60638	16	61046	12	69645	1
60021	5	60099	116	60185	4	60449	12	60530	1	60639	37	61047	3		
60025	3	60102	25	60188	1	60452	58	60532	1	60640	7	61051	1		
60026	1	60103	3	60189	2	60453	153	60534	2	60641	13	61052	2		
60030	50	60104	12	60192	5	60455	2	60538	1	60642	4	61054	18		
60031	45	60106	2	60193	7	60456	1	60542	11	60643	173	61056	1		
60033	16	60107	48	60194	18	60457	6	60543	21	60644	27	61061	21		
60035	3	60108	1	60195	7	60458	6	60544	4	60645	86	61063	11		
60041	21	60110	1	60201	7	60459	63	60545	2	60646	21	61064	13		
60042	17	60112	9	60202	43	60460	1	60546	2	60647	14	61065	20		
60044	7	60115	41	60302	3	60461	9	60548	3	60648	0	61068	9		
60046	33	60118	1	60304	4	60462	11	60553	2	60649	220	61071	1		
60047	10	60119	1	60305	3	60463	4	60554	6	60651	32	61072	7		
60048	3	60120	86	60348	1	60464	1	60556	3	60652	13	61073	25		
60050	1	60123	89	60401	16	60465	6	60560	1	60653	27	61081	15		
60051	9	60124	6	60402	40	60466	99	60564	1	60655	35	61084	8		
60053	3	60130	4	60403	7	60467	10	60586	1	60656	35	61085	1		
60056	63	60131	9	60406	96	60469	26	60605	3	60657	5	61088	7		
60060	40	60133	4	60407	1	60470	1	60607	2	60659	79	61101	30		
60061	15	60135	7	60408	1	60471	44	60608	26	60660	88	61102	17		
60062	1	60136	2	60409	234	60472	20	60609	32	60706	32	61103	28		
60064	72	60139	0	60411	297	60473	86	60610	1	60707	18	61104	34		
60067	2	60140	14	60412	2	60475	33	60612	13	60712	9	61107	72		
60068	20	60142	33	60415	68	60476	13	60613	3	60714	32	61108	123		
60069	1	60143	1	60417	30	60477	18	60614	8	60744	1	61109	121		
60070	23	60146	4	60418	36	60478	19	60615	21	60803	74	61111	77		
60071	10	60148	5	60419	174	60482	10	60616	15	60804	33	61114	31		
60073	139	60150	1	60421	0	60484	33	60617	375	60805	40	61115	65		
60074	51	60151	6	60422	14	60486	1	60618	11	60826	1	61116	1		
60076	34	60152	19	60425	36	60487	10	60619	271	60827	147	61261	1		
60077	53	60153	19	60426	137	60491	1	60620	302	60901	31	61270	1		
60080	1	60154	5	60428	49	60501	10	60621	98	60914	2	61277	3		
60081	9	60155	4	60429	20	60502	2	60622	9	60920	1	61283	1		
60083	16	60156	19	60430	72	60503	4	60623	35	61006	4	61310	13		

# Stipulations

Table 3

Income Eligible - Home Energy Assessments Participation Counts - Q2 2025									
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60002	15	60137	8	60457	11	60618	13	61067	13
60004	7	60139	14	60459	27	60619	171	61070	2
60007	2	60140	3	60460	5	60620	158	61073	15
60008	5	60142	13	60461	5	60621	39	61081	14
60010	20	60153	38	60462	14	60622	35	61101	6
60013	4	60154	9	60463	7	60623	79	61102	28
60014	16	60169	8	60466	40	60624	8	61103	5
60016	12	60174	7	60468	6	60628	138	61104	8
60018	4	60178	6	60471	47	60629	96	61107	14
60025	18	60181	15	60472	5	60631	20	61108	18
60026	5	60187	10	60473	152	60632	15	61114	9
60033	5	60188	8	60474	6	60633	9	61115	19
60035	5	60193	4	60475	5	60634	14	61310	7
60041	12	60401	12	60477	12	60636	46	61342	5
60047	8	60402	53	60478	54	60637	25		
60050	9	60403	19	60482	15	60638	62		
60051	10	60404	7	60484	8	60639	44		
60053	30	60406	32	60491	8	60640	18		
60056	12	60407	7	60502	9	60641	10		
60060	14	60409	109	60503	8	60642	12		
60061	4	60410	15	60506	2	60643	174		
60062	13	60411	78	60511	8	60644	18		
60064	19	60415	8	60514	4	60645	30		
60067	3	60418	19	60517	25	60647	13		
60070	5	60419	55	60523	7	60649	8		
60073	17	60422	5	60525	5	60651	49		
60077	11	60423	26	60538	29	60652	151		
60081	3	60425	21	60543	5	60653	24		
60083	19	60426	87	60544	32	60655	50		
60085	19	60428	34	60545	3	60656	19		
60089	6	60429	34	60548	6	60660	11		
60091	11	60430	58	60555	6	60706	7		
60093	3	60431	4	60559	9	60707	15		
60096	9	60432	9	60560	9	60712	12		
60098	11	60433	50	60561	9	60804	19		
60102	3	60435	22	60585	8	60805	28		
60103	3	60438	13	60586	7	60827	24		
60104	11	60440	14	60601	4	60901	51		
60107	23	60441	12	60605	7	60910	4		
60110	5	60443	65	60608	15	60914	14		
60115	10	60445	35	60609	65	60950	6		
60119	7	60446	12	60611	7	60958	12		
60123	1	60449	11	60612	11	61008	33		
60124	4	60450	4	60613	7	61010	9		
60131	11	60452	23	60615	9	61032	23		
60133	5	60453	25	60616	15	61063	11		
60135	3	60455	4	60617	182	61065	3		

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- **Metric 3:**
  - Home Energy Savings – Resource Innovations is the program implementer
    - Income Eligible Assessment: Utility Energy Solutions (UES), a subcontractor to Resource Innovation performs the Home Energy Assessments and provides customers with information on ComEd’s financial assistance programs in the assessment report customers receive at the conclusion of the assessment appointment.
  - Product Distribution – Walker Miller is the program implementer
    - Income Eligible (IE) and School Kits: Green Home Experts, a program subcontractor, ships IE kits directly to eligible customer’s homes who request a kit or to participating schools to distribute to students. Included in the kit is a brochure describing additional programs, including financial assistance, to help customers manage their energy bills.
    - Food Bank: Program representatives distribute brochures during program sponsored food pantry events to customers. The brochure describes additional programs, including financial assistance, to help customers manage their energy bills.
- **Metric 6:** All residential brochures distributed by ComEd residential energy efficiency programs and through sponsored events, include financial assistance information. Additionally, and as described in the “*Mapping of Assistance Needs...*” section, energy efficiency, financial assistance and revenue management departments coordinated on a marketing campaign (Targeted Hardship Campaign) targeting income eligible customers experiencing payment issues, like arrearages and financial assistance, to drive awareness of and participation in energy efficiency programs. This campaign leverages email and social media tactics to reach targeted customers. The campaign originally launched in 2022, relaunched in March 2023 and will continue indefinitely. Lastly, and as described in the “*Pilot Connecting Customers with Payment Trouble...*” section, energy efficiency coordinated with financial assistance launched Catch Up & Save, in January 2023 which brings together the benefits of energy efficiency with an energy savings kits and a payment plan offered through the Supplemental Arrearage Reduction Program (SARP) historically limited to LIHEAP recipients through a single enrollment process. Current updates can be found on the following page under RSA § IV (A-6d).
- **Metric 8:** Energy efficiency has been expanding its marketing campaigns and strategies to better target income eligible customers, particularly those living in communities whose residents are predominately income eligible. Typically, most if not all, communities experiencing high disconnections are also those communities whose residents are predominately low income. So, energy efficiency’s marketing campaigns and tactics that target predominately low-income zip codes are also reaching those top 20 communities with historically higher disconnections and are now better targeted and informed of energy efficiencies programs and services to help them reduce energy usage and energy bills. The Targeted Hardship campaign described above and in the “*Pilot Connecting Customers with Payment Trouble...*” section and the resource fairs and community events detailed in the Marketing Education & Awareness section are good examples of efforts focusing on reaching customers experiencing payment troubles including those living in these top 20 communities with disconnections to inform them of energy efficiency offerings.

**RSA § IV (A-6b) Mapping of Assistance Needs and Targeting Delivery of Weatherization Services:** During the Plan 6 Period, ComEd will collect a variety of data for purposes of mapping areas of financial assistance needs and targeting energy efficiency and weatherization efforts. Data will be reported quarterly in the ICC-filed Quarterly Report and updates on targeting efforts will be provided in the ICC-filed Quarterly Report, and at least annually at joint SAG and Committee meetings, with commitment to seek input from interested stakeholders.

## Q2 Updates

- In Q2 2025, the Targeted Hardship Customers email campaign was distributed to approximately 1,072,589 customers, resulting in 505,704 opens, 47.15% open rate, 14,078 click-throughs, 1.31% CTR, and 3.55% click-to-open rate. For social media, targeted English, and Spanish social media messages on SAM (April) and HES (June) yielded 1,170,960 total number of impressions, with an engagement total of 8,052 and cultivating a total of 5,334 link clicks by customers.

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Table 4

Top 20 Disconnect Zip Codes	City	Single-Family Retrofits - IE		Multi-Family IE and Public Housing		Other IE Programs		Total	
		MWh YTD	Participants YTD	MWh YTD	Participants YTD	MWh YTD	Participants YTD	MWh YTD	Participants YTD
60409	Calumet City	13	147	10	120	2,209	3,571	2,232	3,838
60419	Dolton	25	243	1	24	1,539	5,710	1,564	5,977
60426	Harvey	3	45	0	0	1,884	7,063	1,887	7,108
60428	Markham	9	109	0	0	656	2,419	665	2,528
60472	Robbins	0	1	0	0	79	376	79	377
60484	University Park	3	38	0	0	97	345	100	383
60619	Chicago	20	173	296	3,219	6,877	25,939	7,193	29,331
60620	Chicago	20	192	140	395	4,754	13,403	4,914	13,990
60621	Chicago	5	28	59	4,772	2,082	7,274	2,146	12,074
60623	Chicago	1	11	19	271	4,983	17,717	5,003	17,999
60624	Chicago	1	12	5	123	1,986	7,491	1,992	7,626
60628	Chicago	28	211	99	275	4,112	15,208	4,239	15,694
60636	Chicago	2	40	2	45	3,214	11,519	3,218	11,604
60637	Chicago	4	38	43	1,627	2,838	10,131	2,885	11,796
60644	Chicago	1	14	27	712	1,158	4,630	1,186	5,356
60649	Chicago	4	29	118	3,350	1,566	5,345	1,688	8,724
60827	Riverdale	5	74	0	0	1,154	4,414	1,159	4,488
60944	Hopkins Park	0	0	0	0	0	0	0	0
60958	Pembroke Township	0	0	0	0	3	31	3	31
61057	Nachusa	0	0	0	0	0	0	0	0

\*Other IE Programs column includes Product Distribution (IE Kits, Food Bank Distribution, IE School Kits), Income Eligible Retail, and Home Energy Assessments

**RSA § IV (A-6d) Pilot Connecting Customers with Payment Trouble to Energy Efficiency:** ComEd Energy Efficiency will work directly with relevant ComEd business units to create a pilot or program that recruits customers who are payment troubled (e.g., customers at risk of being disconnected; with high arrears) into its IE energy efficiency programs, with commitment to incorporate ideas and input from interested stakeholders on pilot design and modifications, as practicable. ComEd will direct its independent evaluator to perform an impact and a process evaluation of the pilot. ComEd will provide updates to the SAG and Committee in joint meetings on pilot progress and the evaluation results, and include updates in ICC filed Quarterly Reports, as appropriate.

## Q2 Updates

- In Q2 2025, 39 income eligible customers who were enrolled in SARP also received an energy savings kit through the Catch Up and Save program. The lower participation is due to challenges associated with

the upgrade to ComEd's billing system. Catch Up & Save, in coordination with ComEd Energy Efficiency (EE) and Financial Assistance (FA), is designed to provide additional assistance to customers experiencing payment trouble. This offering provides eligible customers the benefits of energy efficiency with an energy savings kits and a payment plan offered through the Supplemental Arrearage Reduction Program (SARP) historically limited to LIHEAP recipients through a single enrollment process. Included in each kit is a product and installation guide to assist customers with installing the items to begin saving energy and reducing energy costs.

**RSA § IV (A-7a,7b)** ComEd will track bill impacts and reduced energy burden based on deemed savings across all IE customers, for each IE offering. ComEd will also pilot ways to track actual bill impacts and reduced energy burden for a portion of IE Single-Family and Multi-Family customers, which will be for the purpose of facilitating follow up with customers to determine if actual savings were in line with projections. This pilot initiative and its associated data are for research and development purposes, and parties acknowledge that the pilot results are not intended or designed to inform changes to the IL-TRM. However, to the extent the pilot results are relevant and applicable, nothing in this Revised Stipulation would preclude consideration of the results in shaping future evaluation activities. ComEd will provide updates on this pilot in its ICC-filed Quarterly Reports, including, but not limited to, an overall comparison of deemed savings projections with actual bill impacts broken out between Single Family and Multi-Family. ComEd will work with interested stakeholders at the SAG to define energy burden and discuss ideas for piloting the tracking of EE bill impacts and related reduced energy burden. The funds spent on the pilot(s) will be considered IE R&D funds.

## Q2 Updates

- In Q2 2025, ComEd continued to provide support of modeling customer electrification bill impacts. The team continued evaluating impacts of potential electric rate increases and participation in hourly pricing programs. Additional consideration was made around the customer bill impacts of the increased PJM capacity charge and potential Residential Time of Day Delivery Pricing scenarios. These models continue to drive strategic thinking around future approaches for pursuing income eligible electrification projects. The team continues to utilize these modeling results to support both the Go-Electric and Whole Home Electric (WHE)

# Stipulations

websites. Additionally, the team is working to verify the modeled bill impacts by performing on-site M&V for WHE offering participants. The team has recruited 36 customers across single family and multi family participants to monitor equipment-level energy performance. Data collected from these customers will be used to verify the energy savings and bill impact assumptions of the WHE Offering. Additionally, the R&D is also recruiting customers pursuing a Dual-fuel HVAC path of the WHE offering to evaluate and compare bill impact results compared to customers pursuing full electrification. The Pilot currently has 9 potential participants in the recruitment pipeline and aims to increase this sample as the year progresses.

**RSA § IV (A-8e)** Income Eligible (“IE”) - Low Income Energy Efficiency Accountability Committee (“LIEEAC” or “Committee”) Facilitator Independence, Budget, and Process e) ComEd acknowledges that Section 8-103B imposes certain quarterly reporting obligations on ComEd relative to the operation of the Committee. ComEd agrees to include in the narrative section of each such quarterly report updates on all of the reporting requirements set forth in Section 8-103B(c) of the PUA and including new approaches or changes to program approaches adopted by ComEd pursuant to the recommendations of the LIEEAC. ComEd also agrees to attach the LIEEAC’s quarterly budget report to ComEd’s quarterly report filed with the Commission.

## Q2 Updates

- ComEd has not received input or recommendations from the committee regarding the design, implementation, or evaluation of our income eligible energy efficiency programs. In Q2, ComEd has continued coordinating with ICC staff, the current IQ-N LT, and the proposed facilitator on a new SOW and MOU.

**RSA § V (D-1b)** ComEd commits to providing the following IE Multi-Family reporting metrics in its ICC-filed Quarterly Reports:

- Actuals (YTD)
  - 1) Participation – buildings by zip code and apartment units
  - 2) Spending – incentives, non-incentives, total
  - 3) Savings (1st year) – MWh, therms

## Q2 Updates

- **Participation – buildings by zip code and apartment units**  
In Q2, the Multi-Family Energy Savings (MFES) program served verified income eligible (IE) and public housing (PH) multi-family properties in 126 unique zip codes throughout ComEd’s service territory. In total, 978 IE and PH buildings participated with 22,259 tenant units receiving free products such as smart thermostats, LEDs, low flow showerheads and faucet aerators. The following table (*Table 5*) shows the breakout of the number of buildings and tenant units served, by program component (income eligible, public housing) and by zip code.
  - *# of Building Participants (Income-Eligible & Public Housing):* Assuming each building under an account is participating, in both direct install and rebate projects with a date install in Q2 of 2025.
  - *# of Apartment Units:* Units served by the offering in Q2 of 2025.

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Table 5

Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)	Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)	Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)
60007	0	0	0	0	60505	5	50	0	0	61104	2	19	0	0
60016	0	0	1	12	60506	13	324	0	0	61107	4	35	0	0
60025	0	0	0	0	60517	0	0	0	0	61367	0	0	0	0
60035	1	10	0	0	60546	0	0	0	0	60163	0	0	0	0
60056	0	0	0	0	60548	1	30	0	0	60165	0	0	0	0
60085	0	0	0	0	60561	0	0	0	0	60005	15	330	0	0
60088	0	0	0	0	60605	0	0	0	0	60026	0	0	0	0
60096	0	0	0	0	60608	1	3	1	330	60030	0	0	2	50
60099	0	0	0	0	60609	1	3	0	0	60064	1	6	0	0
60104	1	89	0	0	60612	3	9	0	0	60073	0	0	0	0
60115	45	632	24	420	60615	21	1267	0	0	60074	2	36	0	0
60120	0	0	0	0	60616	0	0	0	0	60076	4	49	0	0
60130	2	55	0	0	60617	11	93	0	0	60077	13	500	0	0
60137	14	299	0	0	60618	2	24	0	0	60083	0	0	0	0
60139	0	0	0	0	60619	17	265	1	60	60087	0	0	0	0
60153	2	30	0	0	60620	15	102	0	0	60090	2	12	0	0
60155	0	0	0	0	60622	2	103	0	0	60101	1	12	0	0
60164	0	0	0	0	60625	3	27	0	0	60106	0	0	0	0
60173	0	0	0	0	60626	15	607	0	0	60110	0	0	0	0
60176	1	60	0	0	60628	10	66	0	0	60118	0	0	0	0
60178	0	0	0	0	60629	7	49	0	0	60131	0	0	0	0
60181	0	0	0	0	60630	0	0	0	0	60152	0	0	0	0
60187	2	224	0	0	60632	2	6	0	0	60160	0	0	0	0
60188	6	296	0	0	60634	19	408	0	0	60169	0	0	0	0
60193	0	0	0	0	60636	0	0	0	0	60171	0	0	0	0
60201	12	589	0	0	60637	15	180	0	0	60177	4	153	0	0
60202	7	307	0	0	60638	2	98	0	0	60185	0	0	0	0
60301	0	0	0	0	60639	6	196	0	0	60305	0	0	0	0
60302	9	261	0	0	60640	5	423	0	0	60426	0	0	0	0
60304	2	35	0	0	60643	3	20	0	0	60403	1	24	0	0
60402	4	37	0	0	60644	17	302	0	0	60432	0	0	0	0
60406	2	16	0	0	60645	2	103	0	0	60433	0	0	0	0
60409	8	42	0	0	60647	3	44	0	0	60440	0	0	0	0
60411	2	16	0	0	60649	29	1059	0	0	60441	0	0	0	0
60419	2	12	0	0	60651	7	281	0	0	60442	0	0	0	0
60435	15	489	0	0	60653	7	321	0	0	60450	0	0	0	0
60438	9	196	0	0	60659	4	32	0	0	60459	0	0	0	0
60443	0	0	0	0	60660	3	120	0	0	60465	0	0	0	0
60449	0	0	0	0	60707	3	12	0	0	60468	0	0	0	0
60452	0	0	0	0	60803	18	226	0	0	60472	0	0	0	0
60464	0	0	0	0	60804	0	0	0	0	60475	12	672	0	0
60466	36	218	1	106	60827	0	0	0	0	60481	0	0	0	0
60471	1	64	0	0	60915	0	0	0	0	60515	0	0	0	0
60504	0	0	0	0	61008	1	24	0	0	60525	1	8	0	0

# Stipulations

Table 5, continued

Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)	Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)	Zip Code	# of Building Participants (Income-Eligible)	# of Apartment Units Served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units Served (Public Housing)
60526	0	0	0	0	60123	10	466	0	0	60018	6	35	0	0
60532	0	0	0	0	60126	0	0	0	0	60096	17	334	0	0
60534	1	120	0	0	60520	0	0	0	0	60425	1	96	0	0
60538	1	122	0	0	61310	0	0	0	0	60455	1	24	0	0
60543	0	0	0	0	60070	11	300	0	0	60457	1	9	0	0
60544	189	1068	0	0	60416	1	4	0	0	60482	5	43	0	0
60545	0	0	0	0	60430	0	0	0	0	60523	1	6	0	0
60555	0	0	0	0	60652	8	324	0	0	60604	1	191	0	0
60556	0	0	0	0	60491	0	0	0	0	60194	9	540	0	0
60559	0	0	0	0	60002	0	0	2	38	61030	0	0	1	30
60607	2	210	0	0	60004	9	140	0	0	61064	0	0	8	116
60610	0	0	0	0	60031	0	0	2	20					
60613	3	581	0	0	60033	0	0	0	0					
60614	0	0	1	83	60044	0	0	0	0					
60621	13	732	1	76	60050	8	356	0	0					
60623	9	69	0	0	60062	0	0	0	0					
60624	4	213	0	0	60067	1	60	0	0					
60631	1	131	0	0	60091	0	0	0	0					
60633	1	6	0	0	60133	0	0	0	0					
60641	1	42	0	0	60404	0	0	0	0					
60655	0	0	0	0	60415	7	108	0	0					
60656	0	0	0	0	60462	0	0	0	0					
60714	0	0	0	0	60527	38	492	0	0					
60901	0	0	2	213	60560	2	21	0	0					
60950	0	0	0	0	61048	0	0	0	0					
61010	8	32	0	0	61062	0	0	0	0					
61021	0	0	0	0	61087	0	0	0	0					
61012	0	0	0	0	60061	15	216	0	0					
61032	0	0	0	0	60148	0	0	0	0					
61073	0	0	0	0	60429	0	0	0	0					
61081	0	0	0	0	60445	0	0	0	0					
61101	2	44	0	0	60487	0	0	0	0					
61103	1	4	0	0	60657	1	3	0	0					
61108	1	4	0	0	60712	0	0	0	0					
61109	2	16	0	0	61061	1	6	0	0					
61111	1	11	0	0	61764	0	0	0	0					
61114	0	0	0	0	60046	1	80	0	0					
61115	3	14	0	0	60053	1	56	0	0					
61319	0	0	0	0	60408	1	3	0	0					
61342	0	0	0	0	60453	6	84	0	0					
60550	0	0	0	0	60542	3	429	0	0					
60008	1	100	0	0	60642	1	6	0	0					
60010	0	0	0	0	61088	1	40	0	0					
60020	0	0	0	0	61102	1	4	0	0					

# Stipulations

- **Spending – Incentives, non-incentives and 1<sup>st</sup> year savings by MWh and Therms**

In Q2 the Multi-Family Energy Savings program allocated \$8,218,169 in ComEd incentives for efficiency upgrades within income eligible and public housing buildings and achieved 12,440 net MWhs and 156,670 net therms.

- The below (*Table 6*) is a breakout of savings and spend by program component (income eligible, public housing).
  - The incentive and savings data are specific to ComEd and not the full program (the gas incentives and savings have been removed).

Table 6

	Incentive Spend	Non-Incentive Spend	Net MWh Savings Achieved	Net Therms Achieved
<b>Income Eligible</b>	\$7,180,449	\$3,653,065	11,488	156,670
<b>Public Housing</b>	\$1,037,720	\$449,878	952	0
<b>Total</b>	<b>\$8,218,169</b>	<b>\$4,102,943</b>	<b>12,440</b>	<b>156,670</b>

RSA § V (D-3a) ComEd commits to providing the following in its ICC-filed EE Quarterly Reports:

- 1) Number or proportion of diverse vendors by category (i.e., MBE, WBE and VOSB), as well as by primary contractors and subcontractors, and network service providers)
- 2) Breakdown of diverse vendors by category (i.e., MBE, WBE and VOSB)
- 3) Percent of or amount of portfolio dollars (excluding pass-through incentives) for diverse spend, by category (i.e., MBE, WBE and VOSB)

## Q2 Updates

- Year to date, ComEd has utilized 20 diverse prime contractors (Tier 1) and 46 diverse sub-contractors and service providers (Tier 2). The following tables (*Table 7 and Table 8*) show a breakdown of vendor diversity and spend, by category.

Table 7

Tier 1 Diverse Category	Spend	# of Vendors YTD
<b>MBE</b>	\$5,755,344	3
<b>WBE</b>	\$23,965,360	14
<b>MWBE</b>	\$177,734	2
<b>VOSB</b>	\$1,655,019	1
<b>Total</b>	<b>\$31,553,457</b>	<b>20</b>

Table 8

Tier 2 Diverse Category	Spend	# of Vendors YTD*
<b>MBE</b>	\$1,770,204	7
<b>WBE</b>	\$50,846,911	38
<b>VOSB</b>	\$569,531	1
<b>Total</b>	<b>\$53,186,646</b>	<b>44</b>

\*The number of vendors in Table 8 is based on the sub-contractor name as entered in the diversity reporting online portal.

- **Data Definitions:**

- **Tier 1 vendors:** Prime diverse vendor
- **Tier 2 vendors:** Prime non-diverse vendor, subcontracting to a diverse vendor
- **Minority-owned Business Enterprise (MBE):** A for-profit enterprise, regardless of size, physically located in the United States, which is 51% owned, operated, and controlled by minority group members, defined by the following:
  - **Asian-Indian-owned business enterprise:** A U.S. citizen whose origins are from India, Pakistan, or Bangladesh
  - **Asian-Pacific-owned business enterprise:** A U.S. citizen whose origins are from Japan, China, Indonesia, Malaysia, Taiwan, Korea, Vietnam, Laos, Cambodia, the Philippines,

# Stipulations

- Thailand, Samoa, Guam, the U.S. Trust Territories of the Pacific, or the Northern Marianas
- **African-American-owned business enterprise:** A U.S. citizen having origins in any of the Black racial groups of Africa
- **Hispanic-owned business enterprise:** A U.S. citizen of Hispanic heritage, from any of the Spanish-speaking areas of the following regions: Mexico, Central America, South America, or the Caribbean Basin
- **Native-American-owned business enterprise:** A person who is an American Indian, Eskimo, Aleut, or Native Hawaiian, and is regarded as such by the community of which the person claims to be a part
- **Woman-owned Business Enterprise (WBE):** An independent business concern that is at least 51% owned and controlled by one or more women who are U.S. citizens or Legal Resident Aliens; whose business formation and principal place of business are in the U.S. or its territories; and whose management and daily operation is controlled by one or more of the women owners
- **Minority- and Woman-owned Business Enterprise (MWBE):** A business falling under both MBE and WBE categories
- **Veteran-owned Small Business (VOSB):** A business that is at least 51% owned, operated, and controlled by one or more veterans

**RSA § V (D-4a)** ComEd commits to annually providing the following Health & Safety-related metrics for IE Whole Building Retrofit Programs at joint SAG and Committee meetings, in 4th quarter quarterly SAG reports, and in ICC-filed Annual Reports.

- 1) Number of properties assessed for the program (broken out by single-family and multifamily).
- 2) Number of assessed properties that had identified H&S issues.
- 3) Breakdown of type of H&S issues identified and addressed.
- 4) Number of properties deferred because of health and safety issues and general trends in the type of related H&S issues (will also be provided in ICC-filed Quarterly Reports).
- 5) The percentage and/or dollar amount of the Health and Safety Fund that has been spent down (will also be provided in ICC-filed Quarterly Reports)

## Q2 Updates

- The following tables (*Table 9 - 11*) show a breakdown of properties assessed with health and safety issues identified, a breakdown of the types of H&S issues identified and addressed and information on health and safety related deferrals and total spend year to date for IE retrofit programs.

*Table 9*

Number of Properties Assessed with H&S Issues Identified (2025)		
Program	Number of Properties Assessed	Properties with Health and Safety Issues Identified
Home Energy Savings	1,438	1,256
Multi-Family Energy Savings	593	107
Whole Home Electric	357	263

Types of issues identified and addressed include:

- Ceiling mitigation and reinforcement
- Chimney liners
- Mold remediation
- Exhaust fan installation or correction
- Venting
- Electrical upgrades
- Asbestos remediation
- Plumbing repair
- Gas mechanical repairs and tune ups to address CO issues
- CO and smoke detectors
- Emergency mechanical replacement
- Roof repair
- Moisture abatement
- Sump pump cover / sump pump replacement
- Other

# Stipulations

Table 10

<b>Health and Safety Related Deferrals*</b>	
<b>Home Energy Savings</b>	263
<b>Multi-Family Energy Savings</b>	0
<b>Whole Home Electric</b>	7

\*Note: Deferrals do not include IHWAP project deferrals.

General trends in the types of H&S issues that lead to deferrals include:

- Bulk moisture
- Roof and structural issues
- Vermiculite / asbestos
- Knob and tube wiring
- Excessive mold
- Standing water / bulk moisture
- Pests

Table 11

<b>Health and Safety Related Spend 2025*</b>	
<b>Home Energy Savings</b>	\$1,937,002
<b>Multi-Family Energy Savings</b>	\$793,544
<b>Whole Home Electric</b>	\$872,494

\*Note: Spend includes dollars spent on exhaust fans and emergency HVAC replacement (including Room Acs), which also contribute to energy savings.

**RSA § VIII (B-3)** ComEd will report to the ICC in its ICC-filed Quarterly Reports on the progress of the Market Development Initiative (MDI) with the ICC-filed Annual Reports summarizing annual progress.

## Q2 Updates

ComEd’s Market Development Initiative (MDI) offers the resources and training needed to become part of the growing and rewarding energy efficiency field. For individuals, entrepreneurs, contractors, vendors and service organizations, this initiative helps build a local and diverse workforce to deliver energy efficiency opportunities to our communities.

In Q2, MDI proudly graduated its first Skilled Cohort of the year, hosted for the first time in Rockford. This training program supports both those already working in energy efficiency who want to expand their skills, and those new to the field who are seeking the tools and knowledge to get started.

A total of **9** participants successfully completed the program, each earning three Building Performance Institute (BPI) certifications—key credentials for delivering energy efficiency improvements.

This quarter, the Market Development Initiative (MDI) successfully supported three Energy Efficiency Service Providers (EESPs) in earning their diverse certifications. Additionally, the MDI team hosted an EESP Network Fair to introduce service providers to the ComEd Energy Efficiency Portfolio and its program implementers.

MDI also partnered with Imani Village to host a webinar introducing Imani’s network to the opportunities available through the initiative. This collaboration led to Imani Village hosting our second Newcomer Cohort of 2025, providing 15 participants with the training, tools, and certifications needed to complete energy efficiency upgrades upon their graduation in Q3.

As part of MDI, in the second quarter of 2025, the EESP Incubator Program continued to demonstrate measurable progress in advancing a pipeline of diverse energy efficiency service providers.

To date, 25 participants have submitted their ICC Certification applications, and 18 have formally applied to join the ComEd EESP Network. Of those, four have already been accepted into the network, marking a significant step forward in their business development journey.

Participants are actively engaging with the program’s business development components, having submitted 16 Business Model Canvases and Growth Plans that integrate energy efficiency into their business strategies. Ten participants are currently being paired with mentors to support their continued growth and readiness. As of the end of Q2, 31 participants remain on track to successfully graduate from the program.

These outcomes reflect the Incubator’s continued impact in building capacity and readiness among diverse contractors aligned with ComEd’s energy efficiency goals.

# SAG Reporting Working Group Metrics

## Quarterly SAG Reporting Working Group Metrics

In June 2024, the SAG Reporting Working Group finalized metrics for the Illinois Energy Efficiency Policy Manual Version 3.0. These include metrics from the “Income Qualified Multi-Family Reporting Principles Policy (“IQ Multi-Family”), Income Qualified Health and Safety Reporting Principles Policy (“IQ H&S”), Equity and Affordability Reporting Principles Policy (“EQ&A”), and the Diverse Contracting Reporting Principles Policy (“Div”). ComEd reports out on these metrics as follows:

**IQ Multi-Family § 6.8 (ii)** In the Program Descriptions section of the quarterly report, briefly describe whether the IQ MF program is jointly delivered, or coordinated. If joint or coordinated, include additional explanation on how the utilities work together including addressing the following questions:

- Is there a single vendor? Franklin Energy is the Prime Implementation Contractor for Multi-Family Energy Savings. They subcontract with other entities for certain services to deliver the offering.
- Is it a joint program? Yes, Multi-Family Energy Savings is jointly delivered by ComEd, Nicor Gas, Peoples Gas and North Shore Gas.
- Is there a single point of contact? Yes - Multi-Family building owners are assigned a single Multi-Family Energy Savings project lead that they work with throughout the lifecycle of their journey through the Multi-Family Energy Savings offering.
- Is there a single application form? There is a single program intake form. There are different rebate applications based on the energy efficiency measure type.

## Q2 Updates

- See *Program Descriptions* section in the Appendix under program *Multi-Family Energy Savings (Multi-Family Upgrades)*.

**IQ H&S § 6.9** [...] requires each Program Administrator report on the effectiveness of its efforts to address health and safety improvements necessary to enable Energy Efficiency retrofits – particularly building envelop upgrades, HVAC equipment upgrades and other major Measures – in income qualified single family and multi-family buildings. The reporting will be on a statewide set of metrics designed to provide insight into the following issues for both single family and multi-family buildings

- Metric 1.** Report Program Administrator health and safety spending broken down between single family (SF), multi-family (MF), and mobile homes (if the Program Administrator has a mobile homes offering,

or if the Program Administrator is able to track whether a mobile home participated);

- Metric 2.** Report a qualitative narrative describing health and safety trends, successes and challenges, including differences by building type, where notable.

## Q2 Updates

- **Metric 1:** The following table (*Table 12*) shows health and safety related spend year to date broken out by Income Eligible Single- and Multi-Family program offerings:

*Table 12*

<b>Health and Safety Related Spend 2025</b>	
<b>IE SF Home Energy Savings</b>	\$1,937,002
<b>IE Multi-Family Energy Savings</b>	\$793,544
<b>IE Single-Family Whole Home Electric</b>	\$674,773
<b>IE Multi-Family Whole Home Electric</b>	\$197,721

- **Metric 2:** The most common health and safety issues identified in income eligible single-family homes served through Home Energy Savings (HES) is a lack of functioning CO/smoke detectors and issues with exhaust and venting that need correction. In 2025 YTD, over 300 CO/smoke detectors were installed in HES participant homes and over 600 participants have had exhaust fans installed or dryer vents corrected through the offering. Whole Home Electric (WHE) is finding that almost every income eligible single-family participant needs their panel upgraded in order to safely convert fossil fuel end uses to all electric. Many of the multi-family projects also needed panel upgrades, though some projects have not required upgraded panels (likely due to those being partial electrification projects). The Multi-Family Energy Savings offering is noting that ceiling mitigation and reinforcement is a somewhat frequent health and safety requirement in order to safely support the weight of added insulation. To date, the offering has allocated 23% of the health and safety incentives to date for this remediation work to allow weatherization projects to safely proceed. Addressing exhaust and venting issues is also a significant health & safety measure for the offering.

# Total Resource Cost

## CY2025 New Measures

All measures in the table below were launched in CY2025.

Sector	Program	Measure	IL TRC	Justification for TRC < 1.00
Residential	Home Energy Savings/Single Family Upgrades - IE HEA - IE SAP	LED Dusk to Dawn	6.86	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA - IE SAP	Smart Flood LEDs	5.17	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA in-home	LED Dusk to Dawn	6.86	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA in-home	Smart Flood LEDs	5.17	
Residential	ESRPP	TV	0.44	New measure being explored this year as part of diversification of non-lighting offerings, working on optimizing specific features to increase average savings
Residential	ESRPP	Heat Pump Water Heater	1.92	
Residential	Retail	All-In-One Heat Pump Dryer & Washer	1.1	
Residential	Retail	All-In-One Electric Dryer & Washer	1.1	
Residential	ESRPP	TV	0.44	New measure being explored this year as part of diversification of non-lighting offerings, working on optimizing specific features to increase average savings

# Appendix: Program Descriptions

## Program Descriptions

### Home Energy Savings (Single-Family Upgrades)

#### Home Energy Assessments (Market Rate & Income Eligible), Retrofits (Income Eligible)

Overview: Under the Home Energy Savings program, ComEd provides three offerings for single family residential customers: Home Energy Assessments (HEA) - Market Rate, HEA – Income Eligible, and Income Eligible Retrofits. These offerings are closely linked through a centralized intake process and coordinated customer journey. Single family includes single family detached, vintage homes (30+years), manufactured homes, condo units, townhomes, two-flats, and duplex. The program offers free assessments and installation or delivery of energy savings products such as LEDs, water-saving devices, water heater pipe wrap, advanced power strips and thermostats with income eligible customers receiving all products for free. Certain income-eligible customers also receive comprehensive weatherization services. The program is delivered jointly with the Northern Illinois Gas Utilities (Nicor Gas, People Gas and North Shore Gas).

### Multi-Family Energy Savings (Multi-Family Upgrades)

#### Market Rate, Income Eligible, Public Housing

Overview: The Multi-Family Energy Savings (MFES) program is a single comprehensive program offering that provides a full range of multi-family energy efficiency services. The MFES program consists of three offerings for 2025: Income Eligible, Public Housing, and Market Rate. This program offers efficiency upgrades for multi-family properties, including gas and electric measures for tenant units and common areas. This program offering is delivered jointly with the Northern Illinois Gas Utilities (Nicor Gas, Peoples Gas, and North Shore Gas) and implemented by Franklin Energy and their approved subcontractors. Income Eligible, Public Housing, and Market Rate Property owners/managers are assigned a single point of contact who works with them throughout the entirety of their journey through the offering. Interested building owners can sign up through a single intake form and their project lead and Energy Efficiency Service Provider installing the upgrades will assist with completing any rebate applications (there are different applications based on the energy efficiency measure type). Customers who complete weatherization and other energy efficiency improvements enjoy reduced operating costs, increased comfort in tenant spaces, increased occupancy rates, and improved property value. Additionally, building tenants experience increased comfort and reduced energy costs. Note: Building owners that are interested in electrification are directed to ComEd's Whole Home Electric offering for eligibility consideration.

### Whole Home Electric

Overview: The Whole Home Electric program refers to ComEd's initiative to electrify income-eligible single family and multi-family homes and buildings using highly efficient technologies. The offering

includes comprehensive appliance and HVAC upgrades, building weatherization, and health and safety modifications required to safely and efficiently reduce reliance on fossil fuel energy sources, like gas and propane, for homeowners and residents in multi-unit homes. Prior to proceeding with a project, the offering models energy bill impacts to ensure the upgrades will result in overall savings to the customer.

### Home Energy Reports

Overview: The Home Energy Report provides select residential customers with information on how they use energy within their households. Reports and the online portal include usage comparison to that of similar, nearby households, personalized energy efficiency advice, program promotions, and application of behavioral principles and social norms to drive adoption of energy efficient behaviors.

### Retail

#### Market Rate, Income Eligible

Overview: ComEd offers residential delivery customers rebates on select ENERGY STAR® certified appliance, home products and lighting products. Deeper discounts are available to income eligible customers on select products via instant discount at retail locations within zip codes where at least 60% or more of the households are at or below 80% Area Median Income (AMI) or through customized discount channels to pre-qualified income eligible customers, like Limited Time Offers (LTOs). The program also includes the ENERGY STAR Retail Products Platform (ESRPP), which is a market transformation initiative focused on incentivizing retailers to stock and sell ENERGY STAR products.

### Product Distribution

#### Food Bank (Income Eligible), IE Kits (Income Eligible), School Kits (Market Rate and Income Eligible)

Overview: Product Distribution includes kits (Market Rate and Income Eligible school kits and Income Eligible kits distributed through Community Action Agencies and directly to eligible customers) and distribution of products through Food Banks, food pantries and other partners. By providing free energy efficiency products and education distributed through trusted channels, ComEd can reach more customers, particularly those most in need and introduce them to the wide-ranging benefits of energy efficiency including reduced energy usage, reduced energy costs, improved their quality of life and reduced environmental impacts.

### Residential New Construction

#### Affordable Housing New Construction, Electric Home New Construction

Overview: Residential New Construction consists of two offerings: Affordable Housing New Construction (AHNC) and Electric Homes New Construction (EHNC). The AHNC Program offering provides technical support and incentives for whole-building energy efficiency for new construction

# Appendix: Program Descriptions

and major renovation projects to reduce the energy burden for income eligible households by lowering their potential monthly energy costs. The program supports developers building or providing major renovation to affordable housing buildings, including both single and multi-family projects. The program offering's incentives are based on the square footage of the areas serving income eligible tenants, while upgrade requirements apply to the full building. The Affordable Housing New Construction offering is delivered in partnership with Nicor Gas.

The EHNC Program promotes high performance all-electric homes that allow ComEd customers to stack the benefits of all-electric energy efficiency, demand-response, electric vehicles, solar, and new rate structures. Program works with local builders and Home Energy Rating System (HERS) raters to ensure that new homes exceed the requirements of the state's energy code for increased energy savings.

## Heating and Cooling

Overview: ComEd offers Heating & Cooling incentives to ComEd residential delivery customers that replace existing heating and cooling equipment with qualifying, high-efficiency air source heat pumps, ductless mini-split heat pumps, or geothermal (ground source) heat pumps. Measures including air source heat pumps and ductless mini-split heat pumps, are offered through a distributor (midstream channel) and installed by a heat pump trained Energy Efficiency Service Provider (EESP). Geothermal heat pumps are offered by EESPs to residential customers and are downstream measures (incentives paid to customers through the participating EESP).

## Small Business

Private, Public

Overview: Offers private and public sector small business customers cost-effective turn-key energy efficiency retrofit and replacement services. These customers are typically underrepresented in energy efficiency programs due to limited staff and resources, lack of capital, and leased instead of owned facilities. To qualify for the program, private businesses and public facilities must have an electrical peak demand under 400 kW, Customer categories include, but are not limited to: warehouses, office, retail, restaurant, public libraries, police & fire stations and public K-12 schools.

## Standard Incentives

Private, Public, ComEd Streetlights

Overview: The Standard Program provides monetary incentives to customers on a "Standard" fixed or per-unit basis. Standard offers incentives for common energy-efficiency improvements including: Indoor and outdoor lighting equipment (including networked lighting and LED streetlights), HVAC equipment (e.g., variable speed drives, chillers, roof-top units), commercial appliances including

industrial and laboratory equipment, compressed air equipment, and Energy Management Systems (EMS).

## Custom Incentives

Private, Public

Overview: The Custom Program identifies and implements site-specific and unique cost-effective energy efficiency opportunities that are not available via the Standard program. Customized incentives based on per kWh basis and calculated for specific customer projects are offered. Measures include process efficiency improvements, IT equipment upgrades, process cooling, compressed air, VFDs on large motors, free cooling systems, refrigeration improvements, wastewater treatment plants, combined heat and power, and other measures not covered in the Standard offering.

## Retro-Commissioning (RCx)

Private, Public

Overview: The RCx program provides customers with a fully funded engineering study to help business and public-sector customers optimize operations of existing building systems to reduce energy usage while continuing to maintain desired environmental conditions. Common energy conservation measures focus on control of HVAC and lighting using building automation systems. Typical participants include commercial office buildings, hospitals/health care facilities, and higher education buildings. RCx options include RCx Flex and a Monitoring-Based Commissioning (MBCx). Each conduct an engineering study identifying ECMs. Additionally, RCx includes a Virtual Commissioning (VCx) option which offers free identification of energy-saving measures and remote technical assistance for implementation. VCx focuses on smaller customers in which smart meter interval usage data is used to remotely identify operational savings opportunities.

## Industrial Systems

Overview: The Industrial Systems program assists industrial customers to optimize and/or identify energy efficiency measures to improve the performance of the following systems or processes: Compressed air, process cooling, industrial refrigeration, water and wastewater treatment plant, process efficiency for heating and cooling in production.

## Midstream/Upstream

Private, Public

Overview: ComEd provides point-of-sale discounts on commercial LED lighting and HVAC equipment, as well as industrial forklift battery chargers. Purchasers can verify customer and product eligibility through participating distributors using a full-service webtool, which reimburses distributors for incentives instantly provided to eligible purchasers.

# Appendix: Program Descriptions

## Strategic Energy Management (SEM)

Private, Public

Overview: SEM helps organizations embed energy efficiency into their operations and company culture. Efforts ultimately allow for organizations to establish energy policies, improve operating efficiencies, and build budgets for energy efficiency efforts. SEM provides tools, coaching, and technical resources to support customers' energy goals through a year-long series of workshops and one-on-one coaching. It draws on principles of continuous improvement and organizational change and integrates Lean, Six Sigma, and other cost savings and operational excellence initiatives. SEM provides incentives for behavioral energy savings as well as operational measures.

## C&I New Construction

Private, Public

Overview: The New Construction Program offering provides technical assistance, support for the Leadership in Energy and Environmental Design (LEED) rating system, and incentives for whole-building energy efficiency for new construction and major renovation projects to influence building design practices during the design and construction of new buildings, major renovations of existing buildings, and tenant build-outs in the C&I market. The program serves private commercial and industrial buildings (CINC) as well as public sector buildings (PSNC) through a combined offering. The New Construction Program offering is delivered in partnership with all the northern Illinois gas utilities.

## Illinois Commercial Food Services

Private, Public

Overview: The Illinois Commercial Food Services offering provides instant discounts to the purchaser when buying qualified commercial food service equipment utilizing channels including manufacturers, manufacturer representatives, distributors, and dealers of food service equipment. This is a joint utility program available through the state of Illinois and includes Ameren Illinois, Nicor Gas, People's Gas and Northshore Gas. Customers benefit by receiving incentives for both qualifying electric and qualifying natural gas measures.

## Assessments

Private, Public

Overview: Assessments identify energy saving measures (capital cost and operational) and provide information on available financial incentives for energy efficient equipment upgrades and retrofits. Assessments save energy annually and lower operating expenses through implementation of recommended measures. The free Facility Assessment is a tool that helps customers take the first step toward making their facility more efficient by identifying opportunities to participate in the various programs within the EE portfolio. The assessments involve an initial site visit (in-person or virtual) where an engineer collects data regarding a facility. After the site visit, the engineer compiles all the opportunities with their estimated savings, costs, incentives, and simple paybacks into a report that is presented to the customer.

## Voltage Optimization

Overview: The Voltage Optimization Program deploys circuit voltage detectors and control equipment that will effectively assess and adapt the amount of voltage traveling across a power line at any given time. Once in place, these devices will allow ComEd to more precisely monitor, manage, and deliver the voltage customers need. No additional effort by consumers will be required as the control equipment will automatically adjust to consistently deliver only the voltage each customer requires while providing energy savings.

## Business Energy Analyzer

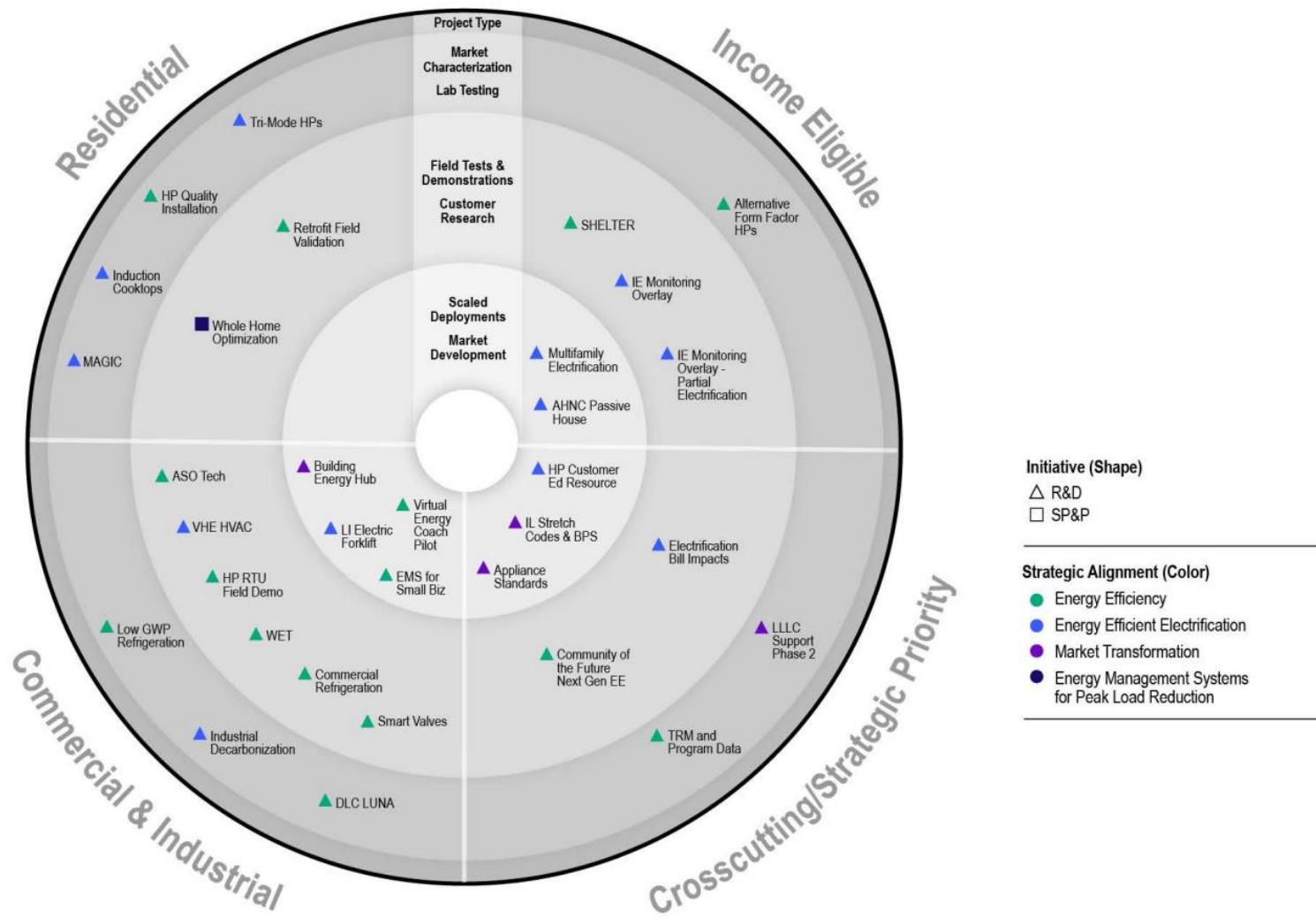
Private, Public

Overview: The Business Energy Analyzer program consists of a free, opt-in tool that enables commercial and industrial customers to leverage their energy usage information to gain greater insight and control over their electricity use. The tool serves an important customer education function by providing customers with access to interval data and analytic tools to track their energy usage, optimize energy consumption, and identify immediate low-cost and no-cost energy saving opportunities.

# Customer Innovation

# Appendix: Customer Innovation/R&D Summary

## ComEd Customer Innovation Portfolio Summary 2025 Q2



This visualization provides an overview of the Customer Innovation Team’s selected research concepts and projects for 2025, organized by stage of research and relevant customer segments. Further information about each project may be found in the following table. Project descriptions are available on the ComEd Customer Innovation website at [Innovate.ComEd.com](https://Innovate.ComEd.com).

# Appendix: Customer Innovation/R&D Summary

## Customer Innovation Portfolio Summary 2025 Q2

Project	Work Description	Partners	Project Type	Customer Segment	End Date	Status Update
<b>Scaled Deployments &amp; Market Development</b>						
Affordable Housing New Construction (AHNC) Passive House Portfolio Integration Pilot	Integration of a PHUIUS incentive tier into the Affordable Housing New Construction offering.	Slipstream	Market Development	Income Eligible	2026 Q4	Five multifamily projects are on course to achieve PHUIUS certification when complete. A total of 247 units will be built, including 221 that will be for income-eligible customers. One project completed in 2024 and two projects are scheduled for completion in both 2025 and 2026.
Affordable Multifamily Electrification	Investigating energy savings, installation barriers and costs, and customer experience of whole-home electrification.	Slipstream	Scaled Deployment	Income Eligible	2025 Q3	The project team removed the remaining monitoring equipment and is on track to provide an updated final report and presentation in July 2025. These will summarize the performance of the HPWH and impact on whole building energy consumption.
Building Energy Resource Hub	Organization that provides training and resources to customers and stakeholders across the region to support meeting aggressive climate action goals, improving building performance, and building an inclusive green economy.	Illinois Green Alliance	Market Development	Commercial and Industrial	2026 Q3	The Building Energy Hub focused on audience development to expanded reach among building professionals and community organizations. The program was rebranded with a new visual identity and simplified name, now simply the Building Energy Hub (dropping "Resource"). The Hub published a technical training guide on Building Performance and Decarbonization to provide building owners and operators with clear, actionable steps to improve energy efficiency, reduce emissions, and make strategic investments that enhance long-term building performance.
Energy Management Systems (EMS) for Small and Medium Business	Exploring the use of energy management systems to optimize energy efficiency in small businesses.	Resource Innovations	Scaled Deployment	Commercial and Industrial	2025 Q2	Project was completed and the final report has been reviewed by ComEd, Illume, and Energy Solutions team, and was submitted in early July.
Heat Pump Customer Education Resource Development (Go Electric Site Development)	Preparation of a web-based resource for customers and contractors to learn about the energy and bill impacts of switching to electric equipment such as heat pumps, heat pump water heaters, heat pump dryers, induction stoves, and electric outdoor equipment.	Energy Solutions	Market Development	Crosscutting/Strategic Priority	2025 Q4	The project team continued making revisions to the heat pump and heat pump water heater savings calculator to further refine the tool. The project team also continued work on new content for other types of electrification equipment, including heat pump water heaters, heat pump dryers, induction stoves, and electric outdoor appliances. These updates are all expected to be released in Q3 2025.
Illinois Building Energy Code Advancement	Development of a market transformation approach to drive energy savings through advancement of energy codes and building performance standards.	Slipstream	Market Development	Crosscutting/Strategic Priority	2025 Q4	The project team continued to work with and support municipalities in BPS and stretch code adoption. The Slipstream, R&D, and ILLUME team collaborated to review multiple interview guides that Guidehouse developed for stretch code evaluation activities.
Lithium-Ion Electric Forklift Case Studies	Creating real-world case studies for use in future promotional efforts.	DNV	Market Development	Commercial and Industrial	2025 Q2	The team continued evaluation of fork truck operational patterns and energy performance at the two participating pilot sites. Data collection is complete for both participating sites and being reviewed for insights and recommendations. Site 1 White Paper and Case Study deliverables are complete; Site 2 deliverables will be complete in Q3 along with the conclusion of the Pilot Study.
Statewide Appliance Standards Advocacy	Supporting a state appliance standards legislative bill through the 2025 legislative session by coordinating with stakeholders and providing updates and technical analyses as necessary, including informing legislators of the consumer and energy impacts of this bill	Energy Solutions	Market Development	Crosscutting/Strategic Priority	2025 Q3	Since the bill did not pass, the project team will coordinate with ComEd and see how much stakeholder engagement they would like to do ahead of next year's legislative session. The program team is drafting a report outlining efforts and lessons learned of this past code cycle.
Virtual Energy Coach Pilot	Testing the feasibility of using a virtual customer engagement model to conduct Strategic Energy Management at smaller commercial and public sector customer locations.	Power TakeOff	Scaled Deployment	Commercial and Industrial	2025 Q4	The project team secured 15 Chicago-area locations (mostly public schools) to participate in the pilot, and has paused further recruiting to focus on M&V for these sites. The project team reported positive feedback from schools in implementing M&V guidance.

# Appendix: Customer Innovation/R&D Summary

Customer Research, Field Tests, & Demonstrations						
Commercial Automated System Optimization (ASO) Technology	Use of AI-based tools to optimize energy usage in commercial buildings through automated real-time management of energy-using systems.	Hank, Resource Innovations	Field Tests & Demonstrations	Commercial and Industrial	2025 Q2	The project team has completed building performance data collection and is continuing to work on data issues. The team is also conducting M&V of savings, and will present results on input on initial findings and data analysis methodologies to ComEd and Guidehouse in July.
Communities of the Future Next Generation HVAC Demonstration	Testing energy savings and customer experience in real-world conditions, focused on customers situated within ComEd's Communities of the Future areas.	Slipstream	Field Tests & Demonstrations	Crosscutting/Strategic Priority	2025 Q4	An overview document for ComEd and community group discussions was finalized and approved. The project team is working with SSCAC to do short promotional video for their use in October fundraiser, starting by filming interviews in August.
Energy Efficiency Electrification Savings and Bill Impacts Estimation	Analysis of and calculator maintenance for customer bill impacts related to electrification measures.	Center for Energy and Environment	Customer Research	Crosscutting/Strategic Priority	2025 Q4	The project team continued to work with the relevant program and implementation teams on aligning bill screening tools and inputs. The primary focus has been on their presenting and discussing the spring update of the calculator which reflects various rate scenarios to facilitate rate update discussion and decision-making processes.
Heat Pump Rooftop Unit Field Demonstration	Testing the system performance and customer experience of heat pump rooftop units in commercial sites in the ComEd service territory.	Center for Energy and Environment	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	There are two confirmed sites and one pending site. The project team has received letters of support that allowed one site to proceed. The second confirmed site is still awaiting decision on a state grant for this project. The pending site would be an M&V only site, and the project team is still in discussions with them regarding overall scope and impact.
IE SF and MF Monitoring Overlay	In-field submetering and usage analysis for Whole Home Electric (WHE) participants to better understand the installed equipment field performance and customer experience.	Center for Energy and Environment	Field Tests & Demonstrations	Income Eligible	2025 Q4	The project team is monitoring 20 single-family and 14 multifamily sites in 2025, and has been developing and refining data analysis methods as data comes in.
IE SF and MF Monitoring Overlay - Dual Fuel HPs	In-field submetering and usage analysis for those who qualify for partial electrification through the Whole Home Electric (WHE) program, in order to better understand the installed equipment field performance and customer experience.	Center for Energy and Environment	Field Tests & Demonstrations	Income Eligible	2026 Q4	The project team developed their analysis plan in Q1, and has been working with the program team to secure monitoring participants. They currently have two signed participation agreements so far.
Industrial Advanced Refrigeration Controls	Testing novel advanced controls for large refrigeration systems in real-world conditions.	Slipstream	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	Two Axiom system installations were scheduled for August and October.
Pressure Independent Control Valves (PICV) Retrofit Study	Testing energy savings and identifying a methodology and framework to accurately estimate savings for a novel commercial HVAC technology.	Slipstream	Field Tests & Demonstrations	Commercial and Industrial	2025 Q2	The project was completed, and the final presentation was given to the ComEd team on June 27th. The final report will be publicly available soon.
Retrofit Field Validation and Demonstration	Project funded by the DOE Building America program. Teams will work with communities to conduct collaborative research and demonstration projects in real-world homes, with the aim of accelerating local deployment of highly energy efficient, durable, healthy home upgrades. Geographic focus will be upper Midwest/cold climate housing. ComEd signed on as partner to this project.	Center for Energy and Environment, Slipstream, Elevate, Mitsubishi Electric, Daikin, LG, Department of Energy	Field Tests & Demonstrations	Residential	2025 Q4	ComEd is reviewing proposals related to this and other similar work before determining what their role will be on this project.
SHELTER: Solutions for Housing Equity and Long Term Energy Resilience	This is an opportunity to provide additional support for a DOE-funded project being led by GTI. The goal of the project is to model, design and implement a replicable envelope retrofit on a representative masonry two-unit apartment building to significantly reduce heating and cooling loads.	Frontier Energy, GTI Energy	Field Tests & Demonstrations	Income Eligible	2027 Q3	Site selection and building recruitment has been completed.
Very High Efficiency (VHE) HVAC	Testing the VHE HVAC systems approach for HVAC retrofit/replacement installations to improve ventilation and indoor air quality while reducing building energy use.	Institute for Market Transformation	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	The project team is working to get information to Guidehouse for data review and validation. One site still has not had any M&V due to a lack of power (no transformer) on site. The current goal is to have power on site and system monitored starting in late July.

# Appendix: Customer Innovation/R&D Summary

Whole Home Optimization	Testing the ability of a Whole Home Optimization platform to achieve customer energy and bill savings through the optimization of their HVAC use and EV charging as well as to reduce customers' exposure to higher capacity charges in the following year by reducing their energy usage in peak demand periods.	OptiWatt	Field Tests & Demonstrations	Residential	2025 Q4	The project kicked off in June, and the project team began development of participant recruitment emails and the pilot design plan.
Wastewater Energy Transfer (WET) Heat Recovery Systems Field Evaluation	This project is looking to establish the efficacy of wastewater energy recovery systems and how it may fit in with commercial buildings in ComEd's territory.	ERI Pacific	Customer Research	Commercial and Industrial	2025 Q4	The project team completed a preliminary literature review, summary of the results of previous WET pilots, and study of WET market potential in ComEd's territory. The project is currently waiting on a Go/No-Go decision to continue further study.

Market Characterization & Lab Testing						
Alternative Form Factor Heat Pump Technologies	Research to understand alternative form factors for heat pumps that could be applicable in multifamily and modular/mobile homes.	Slipstream	Market Characterization	Income Eligible	2025 Q2	Project completed and report is in process of being added to the website.
Induction Cooktop Research	Research to understand decision making and experience with induction stoves and how peer programs have supported the adoption of induction stoves.	ILLUME	Market Characterization	Residential	2025 Q2	Project completed and report is in process of being added to the website.
Industrial Decarbonization Initiative	Research to understand the motivations, challenges, opportunities, processes and influencers that impact various subsegments of industrial decision makers in adopting decarbonization strategies, and to identify the customers with the highest likelihood of adopting technologies or procedures that would result in decarbonization.	Cascade Energy	Market Characterization	Commercial and Industrial	2025 Q4	Five interviews were completed and more are underway with customers, manufacturers, and contractor. Recruiting continues to ensure inclusion of large customers with decarbonization opportunities. Scope and timeline may shift to focus more on service providers.
LLLC Support Phase 2	This project is the final step before ComEd's full commitment to LLLC MT and issuance of an RFP to hire a vendor to plan and design an LLLC MT pilot. The scope includes creating a concept LLLC MT to meet and review with ComEd's evaluator.	ILLUME	Market Characterization	Crosscutting/Strategic Priority	2025 Q3	Presented preliminary recommendations on concept and implementation plan to Guidehouse and ComEd's portfolio lighting program team members.
Low GWP Refrigeration Systems for Grocery Stores Market Characterization	The goal is to define the current state and perception of low-GWP refrigeration from the perspective of ComEd's medium-to-large grocery segment customers and other key stakeholder groups. This represents Phase 1. Future phases may include how to best address or serve customers in this segment.	Cascade Energy	Market Characterization	Commercial and Industrial	2025 Q4	Fifteen interviews with customers, manufacturers, and contractors have been completed to date, with more underway. Outreach to large grocery chains continues. Data logging is expected to go into 2026, and DH will return to interviewees to see if they would support the logging.
Made in America Grid Integrated Commercial (MAGIC) HPWH Systems	Research to analyze the market potential for central heat pump water heaters in multifamily buildings.	New Buildings Institute, Ecotope, Department of Energy	Field Tests & Demonstrations	Residential	2025 Q4	All incentives have been paid out for this project for 2025, retrofits should be completed and M&V underway.
Tri-Mode Heat Pump Lab Testing	Laboratory evaluation project of a tri-mode combi system (one single heat pump that does heating, cooling and hot water for single-family homes). Lab testing will specifically test system performance in northern Illinois climate.	GTI Energy	Lab Testing	Residential	2025 Q3	The project team is currently reviewing preliminary results on modeling highlighting the annual projected heating & cooling COP, electric consumption, energy cost, and payback for different baselines.
Heat Pump Quality Installation Adder - Industry Scan, Contractor Research, Performance Testing	This research is to identify and qualify heat pump quality installation best practices for ComEd consideration on future pilots.	Tierra (Apex, Ennovara CSN)	Market Characterization	Residential	2025 Q4	The project kicked off in June. Project team will deliver a research plan in mid-July, and conduct a literature review and initial modeling by the end of the quarter.

# Appendix: Customer Innovation/R&D Summary

DLC Dark Sky Market Characterization Study (LUNA)	Research to expand understanding of the energy savings potential, cost-effectiveness and additional benefits created by the adoption of energy efficient lighting products that meet the Design Lights Consortium's (DLC's) light pollution mitigation LUNA criteria for outdoor lighting.	ILLUME	Market Characterization	Commercial and Industrial	2025 Q4	The project team is conducting a literature review and creating an analysis plan to assess the savings and benefits created by the implementation of qualifying products.
TRM and Program Data Investigation	<p>This work includes scanning and reviewing the IL TRM and recent participation data to investigate key cross-cutting topics related to potential future code changes, IE customers, and program activity. More specifically, it will include a review of the TRM and program data for:</p> <ul style="list-style-type: none"> <li>• IE tailored measures</li> <li>• Measures at risk of shifting baselines or other instability</li> <li>• Key measures of interest (e.g., economizers and dual fuel HP)</li> <li>• Measure-overlap between programs</li> </ul>	ILLUME	Other	Crosscutting/Strategic Priority	2025 Q2	The project was completed, and the project team finalized and submitted the workbook deliverable.

# Appendix: Corrections

## Corrections to ComEd's CY2025 First Quarter Report

- On page 28 of the CY2025 First Quarter Report, stipulation RSA § V (D-3a) was erroneously reported due to spend being recorded across multiple variations of the same vendor name. The correct total value for utilized diverse prime contractors (Tier 1) should have been 19. Table 7 has been updated accordingly:

Table 7

<b>Tier 1 Diverse Category</b>	<b>Spend</b>	<b># of Vendors YTD</b>
<b>MBE</b>	\$3,140,291	4
<b>WBE</b>	\$14,311,931	13
<b>MWBE</b>	\$89,652	1
<b>VOSB</b>	\$1,020,584	1
<b>Total</b>	<b>\$18,562,458</b>	<b>19</b>

## Corrections to ComEd's CY2024 Fourth Quarter Report

- On page 31 of the CY2024 Fourth Quarter Report, stipulation RSA § V (D-4a) was erroneously reported for Home Energy Savings Health and Safety Related Spend. The correct spend for Home Energy Savings should have been \$5,844,454. Table 11 has been updated accordingly:

Table 11

<b>Health and Safety Related Spend 2024</b>	
<b>Home Energy Savings</b>	\$5,844,454
<b>Multi-Family Energy Savings</b>	\$4,787,070
<b>Whole Home Electric</b>	\$1,716,409