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CY2025 FIRST QUARTER REPORT



**ComEd has received the ENERGY STAR Partner of the Year Award for Sustained Excellence for the 12th consecutive year.
ComEd customers have saved more than \$11.5 billion on energy bills and avoided over 74 billion pounds of carbon through its energy efficiency programs.**

Data presented in this document is based on preliminary results and is subject to revision and evaluation adjustments. ComEd Energy Efficiency is funded by ComEd customers in compliance with Illinois Public Act 95-0481. For 2025, the emission conversion factor used to calculate pounds carbon/kWh is 0.7482.

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Portfolio Summary

523,485

Actual Net MWh YTD

1,911,164

2025 MWh Forecast

\$83,518,327

Actual Spend YTD

\$447,014,912

2024 Budget

PORTFOLIO

- Through Q1, the portfolio has achieved approximately 27% of its 2025 savings forecast.
- Since its inception in 2008, the ComEd Energy Efficiency Program has saved ComEd customers over \$11.5 billion on their electric bills.

RESIDENTIAL IMPLEMENTATION

- Through Q1, market rate residential programs have achieved 24% of their combined 2025 savings forecast of 283,994 MWh, not including converted therms.
- Through Q1, income eligible residential programs have achieved 26% of their combined 2025 savings forecast of 579,221 MWh, including the Whole Home Electric program, excluding converted therms .
- Customers have received over 1,700,000 incentives through Q1.
- Over 6,300 homeowners & tenants – consisting of over 4,800 income eligible participants - have received products from assessments through Q1.

C&I IMPLEMENTATION

- Through Q1, private sector programs have achieved 17% of their combined 2025 savings forecast of 628,569 MWh, not including therms.
- Through Q1, public sector programs have achieved 20% of their combined 2025 savings forecast of 98,404 MWh, not including therms.
- Through Q1, over 1,500 private sector projects and over 400 public sector projects have been completed.

Residential Implementation Programs

Residential Direct to Consumer Program Highlights

- **Home Energy Savings (HES) (Home Energy Assessment, Income Eligible Retrofits)** – The Home Energy Savings program is off to a strong start in 2025, showing notable year-over-year growth. The Home Energy Assessments (HEA) offering—which includes both in-home and self-assessment options—completed 3,153 projects for income eligible (IE) and market rate customers through Q1 2025, an increase from 2,681 projects during the same period in 2024. A key milestone for the IE component of the HEA offering was the successful launch of the IE Self-Assessment Pathway (IE SAP) on January 10, 2025. As part of this transition, the virtual assessment option for IE customers was retired. All energy-saving measures offered through IE SAP are provided at no cost to IE customers, including free in-home installation of thermostats. In addition to existing offerings, new HEA measures have been introduced in 2025 to further enhance energy savings and customer value. These include Smart LEDs and Dusk-to-Dawn outdoor floodlights, expanding the program’s reach and impact. The Retrofits offering completed 483 projects in Q1 2025—including 18 IHWAP braided projects and 465 non-braided projects. This represents an increase from 402 non-braided retrofit projects completed during the same period in 2024, reflecting a strong start to the year. In response to this momentum, the program adjusted its customer journey to align with the pre-July 2024 (original) program design. Under this approach, IHWAP-eligible customers are now directed to IHWAP, rather than being given the option to choose between the utility-only Retrofit offering and IHWAP to ensure that non-braided budget does not run out before year end. The program continues to place a strong emphasis on serving customers with electric resistance heat (ERH). This effort spans the entire delivery chain—from enrollment partners and field staff to outreach teams—all working collaboratively to identify and serve ERH households. Targeted outreach strategies include new marketing materials, email campaigns, postcards, and Google Ads to reach more ERH customers and increase engagement.
- **Multi-Family Energy Savings (MFES) (Income Eligible, Public Housing, and Market Rate)** – In the first quarter of 2025, the Multi-Family Energy Savings (MFES) program successfully distributed over ~\$2.54M in incentives, with ~\$2.47M supporting income-eligible and Public Housing Authority (PHA) properties. Key efforts included converting inefficient electric heating systems to efficient heat pumps, resulting in ~\$1.13M in incentives and ~2.3 MWh savings from 180 heat pump units. These Q1 results were achieved through 51 participating Energy Efficiency Service Providers (EESPs), including 24 certified Diverse Business Enterprises (DBEs). Notably, DBE EESPs received ~\$1.42M (56%) of the total incentives in Q1. Additionally, the MFES program team hosted two EESP networking events, including a weatherization refresher training, to enhance collaboration and program effectiveness.
- **Whole Home Electric (WHE) (Single and Multi-Family Upgrades Electrification - IE)** – In Q1, the Whole Home Electric (WHE) offering completed 21 single family homes and 26 multifamily units. In an effort to serve more customers through the WHE offering, a new pathway was created in Q1 where customers who are not eligible for full electrification may be eligible for partial electrification and the installation of a dual fuel heat pump, which allows customers to realize the energy saving benefits of a heat pump for cooling and a portion of their heating load, while retaining their existing furnace and gas service. ComEd and the City of Chicago continue to work on the development of a partnership between the WHE offering and the City’s Green Homes Chicago program.

Residential Implementation Programs

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Home Energy Savings – Market Rate Assessment	172	32%	768	Homes
Home Energy Savings – Income Eligible Assessment	2,555	30%	2,385	Homes
Home Energy Savings – Income Eligible Retrofits	778	12%	483	Homes
Multi-Family Energy Savings – Income Eligible	4,851	15%	Tenant Unit Direct Installation: 1,953 Site Assessments: 114 Building Upgrades: 255	Projects
Multi-Family Energy Savings – Public Housing	80	5%	Tenant Unit Direct Installation: 0 Site Assessments: 0 Building Upgrades: 27	Projects
Multi-Family Energy Savings – Market Rate	450	11%	Tenant Unit Direct Installation: 810 Site Assessments: 32 Building Upgrades: 21	Projects
Whole-Home Electric	1,204	10%	Single Family Homes: 21 Multi-Family Buildings: 5 Tenant Unit Conversions: 26	Projects

Residential Implementation Programs

Residential Channels Program Highlights

- **Retail (Market Rate and Income Eligible)** – Q1 was a strong quarter for the Retail Program with over 440,000 weatherization measures and over 949,000 lighting measures incentivized. Showerheads and air purifiers also saw strong performance. The new all-in-one combination washer/standard electric dryer and all-in-one combination washer/heat pump dryer measures were launched through the mail-in and online rebate applications. There are currently nine ENERGY STAR certified models (of which, seven are units with a heat pump). Focusing on electrification measures, induction cooktops are the top measure with over 130 fuel switch measures processed in Q1. In terms of retailer participation, an additional 30 Dollar Tree store locations, including Dollar Tree Plus (stores that sell products up to \$5), were added to the program. Abt has continued to be a strong retailer partner for the program and hosted ComEd on-site in Q1 to educate customers on the program and the incentives they could apply for.
 - ComEd is one of several utilities participating in the ENERGY STAR Retail Products Platform (ESRPP), a collaborative midstream market transformation initiative comprised of ENERGY STAR, energy efficiency program sponsors, retailer partners, and other key stakeholders, facilitated by the U.S. Environmental Protection Agency. ComEd has been participating since 2022, initially as part of ComEd's Research & Development (R&D) program which transitioned to be a core residential offering as part of the Retail program in 2024. The focus is asking retailers to take a more comprehensive view of energy-efficient products and providing them with incentives to change their inventories and sell increasing numbers of ENERGY STAR certified products. ComEd currently works with Home Depot, Best Buy, Lowes, Abt, and Nationwide Marketing Group (NMG) and provides them with incentives for selling energy-efficient refrigerators, clothes washers, and induction cooktops. Starting in Q2, room air conditioners, heat pump water heaters, and televisions will be added to the program. In addition, Ferguson will be added as a new retail partner to include induction cooktops and Costco for televisions.
- **Product Distribution (Market Rate and Income Eligible)**
 - **Food Bank Distribution** – The program distributed more than 1,000,000 products during Q1, including over 831,000 energy efficient lighting products, more than 157,000 weatherization items, and 14,480 advanced power strips and smart plugs. This activity occurred through 481 participating food pantries associated with 4 major food bank partners (Greater Chicago Food Depository; Northern Illinois Food Bank; River Bend Food Bank; Illinois Partners in Hope) plus an extended independent partner network. The program hosted 12 in-person events during Q1 where outreach staff interacted directly with customers about ways to save energy, and one additional event was supported as grab-and-go due to pantry space constraints. These events provided an opportunity to distribute energy saving products and informational material to more than 1,700 income eligible customers who attended.

Residential Implementation Programs

- **Income Eligible Kits** – Through the end of Q1, more than 11,000 energy saving kits were distributed to income eligible customers throughout the communities served by ComEd, with 45% of these kits being funded through our joint partnership with the natural gas utilities. Community Action Agencies (CAAs) continue to be the primary providers of customer outreach, recruitment, and enrollment leads for joint kit distribution efforts, with the Community and Economic Development Association of Cook County (CEDA), Community Action Partnership of Lake County, and Tri-County Opportunities Council organizations accounting for much of this activity. A kit that is funded solely by ComEd is also available to eligible customers who are contacted and respond to direct outreach methods.
- **School Kits** – Through the end of Q1, combined activity plus pipeline for the jointly funded Income Eligible and Market Rate kits for schools has reached 82% of the total goal of 21,974 for 2025. This includes 8,522 students who already received a kit this year plus more than 9,000 students whose classrooms have been registered for participation during the remainder of the spring as well as the fall school terms.
- **Residential New Construction - Affordable Housing New Construction (AHNC)** – In Q1, AHNC enrolled 11 new projects and completed 6 projects with 271 income eligible units. During Q1, there were several conferences, events, and project celebrations that provided an opportunity to highlight AHNC and recruit new partners to grow the project pipeline. Staff attended the annual industry conference, IL Affordable Housing Forum, which drew about 750 attendees to Navy Pier in late February. Builders and developers are reporting uncertainty in the market around increases in construction materials, construction labor supply, higher interest rates and lower tax credits which fund most new affordable housing projects.
- **Residential New Construction - Electric Homes New Construction (EHNC)** – The EHNC offering completed 4 all-electric homes in Q1. The 4 projects all consisted of single-family homes and were completed by 3 different builders. The program offers yard signs and banners for completed projects to promote the program. Currently five-yard signs and two banners are deployed for completed projects.
- **Home Heating and Cooling (HH&C)** – In Q1 the program had strong performance and the program processed 1,238 incentives which included 955 air source heat pumps, 271 mini-split heat pumps, and 12 geothermal heat pumps. At the end of Q1, a total of 592 contractor locations were listed on the ComEd website as Heat Pump-Trained Contractors (HPTC). All contractor companies have completed the required 4 modules on heat pump installation best practices as well as a manufacturer-based training for a more product specific avenue for education of the heat pumps they are installing. During Q1, the program team translated the HH&C Midstream Guide into Spanish to better support the HPTC network.

Residential Implementation Programs

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Retail – Market Rate	31,953	25%	Home Products: 465,119	Appliances, Air Sealing
Retail – Income Eligible	68,542	34%	Home Products: 284,528 Lighting: 949,321	Appliances; Light Bulbs
Product Distribution – Market Rate	908	42%	4,833	School Kits
Product Distribution – Income Eligible	68,222	23%	1,018,119	Kits and Food Bank Measures
Residential New Construction – Affordable Housing	2,629	23%	6	Projects
Residential New Construction – All Electric	287	14%	4	Homes
Heating and Cooling – Midstream Heat Pump Rebates	12,183	20%	Air Source T1: 425 Air Source T2: 530 Mini-Split: 271 Geothermal Full Loop: 11 Geothermal Indoor replacement: 1	Units

Residential Implementation Programs

Residential Journey Coordination Program Highlights

- Home Energy Report (HER)** – For 2025, approximately 285,000 customers were added to receive home energy reports. In addition to the new wave, the HER offering did an automatic enrollment of the weekly usage reports to all HER recipients, an increase of approximately 1 million customers receiving this report. The weekly usage report provides insights by comparing the current and previous week’s usage to highlight the days and hours when a customer uses the most energy. The weekly usage report also added a new feature called “usage tracker” for customers. The usage tracker provides the customer with usage to date information for their current bill period compared to usage for that same bill period last year. The program is assessing the impact this new feature has on energy savings.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Home Energy Report	21,518	26%	Home Energy Reports (print): 1,270,435 Home Energy Reports (email): 2,318,771 High Usage Alerts: 797,673 Weekly Usage Reports: 9,088,757	Reports and Alerts

C&I Implementation Programs

Business Program Highlights

- Small Business (Private and Public)** – The ComEd Small Business program started the year strong, delivering \$11.2M in incentives which generated 30.1 net GWh savings for Q1. The program had three campaigns in market during Q1: Kickstart delivering 11.35 Net GWh, Select Communities delivering 8.5 net GWh, and a new Made-In-Illinois incentive which delivered 4.1 net GWh for products including qualifying lighting, NLCs, weather stripping and ENERGY STAR windows. The Kickstart campaign ended in Q1, while the other two campaigns are still in market . Many of the Small Business Service Providers attended the “Selling Energy” training day in April, mentioned below under Standard, to improve their marketing and sales skills in working with ComEd’s small business customers – especially those in disadvantaged communities. The Small Business program is scheduling more training sessions during 2025 to support the Service Providers’ technical skills in HVAC, refrigeration, and lighting controls.
- Standard (Private and Public)** – The ComEd Standard Program delivered \$11.5M in incentives and generating 34.8 in net GWh savings through Q1. The program also saw a significant inflow of Pre-Applications (56.5 net GWh) during January alone in part due to the Kickstart promotion. A new measure for Computer Room Air Conditioning (CRAC) units was launched in Q1, targeting data centers and server rooms. Additionally, development is underway for a new Uninterruptible Power Supply (UPS) measure, which will benefit a wide range of facility types supported by the program.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Small Business – Private	26,599	15%	734	Projects
Small Business – Public	3,504	11%	89	Projects
Incentives – Standard – Private	27,609	17%	458	Projects
Incentives – Standard – Public	7,143	39%	164	Projects

C&I Implementation Programs

Technical Program Highlights

- **Incentives - Custom** – Since 2024, the Custom offering has been working with a large car wash company that has pursued two past projects and will be pursuing three more, resulting in a combined estimated savings of 950,000 kWh this year. The Energy Efficiency Service Provider (EESP) working with the car wash company has also introduced the incentive offering to another car wash company which has submitted a 2025 new construction project with an estimated 250,000 kWh in savings. The EESP is exploring retrofit projects with other car wash companies in the area which had previously not moved forward due to cost but may be able to now proceed due to the incentives available through the program. Custom has a strong relationship with the EESP and is exploring this segment for future potential.
- **Retro-Commissioning (RCx)** – The RCx offering received 46 new RCx Flex and MBCx applications totaling 12.9 net GWh in Q1, and when compared to Q1 2023 and Q1 2024 exceeded the energy savings received from both combined. The increase in applications was a continuation of a calling campaign targeting past participants that was started in 2024, as well as the Kickstart application promotion.
- **Industrial Systems (IS)** – A strong start to Q1 2025 with 11.77 net GWh (22% of goal) of savings across 165 projects closed and of those 25% are in Select Communities. The team held a 2025 Energy Efficiency Service Provider (EESP) kickoff event in February to communicate program updates, which included technical sessions and a roundtable which received positive feedback from those in attendance. The program is focusing on new tactics around project development (Engineering Led Outreach) and project retention (Service Provider Project Management) to retain projects and bring new projects into the program year.
- **Strategic Energy Management (SEM)** – In Q1, four kickoff workshops were held for various cohorts within the SEM offering, recognizing customer achievements and readying for the new year. The four events had a combined total of 107 engaged attendees, across 56 participating sites. In addition, four participants achieved their DOE 50001 Ready certification focusing on energy efficiency and sustainability within their companies. The SEM offering was featured on a presentation panel during the annual AESP conference in March focusing on our gas-electric partnership.
- **C&I New Construction (CINC)** – The CINC offering was added to the City of Chicago Sustainable Development Plan (SDP) as a policy strategy worth 20 points. The SDP is a point-based system with a menu of strategies organized into thematic categories to guide compliance. Projects must achieve 100 points for new construction or 50 points for major renovations to obtain a building permit. The team has been receiving positive feedback from Architecture and Engineering (A&E) firms about this addition. Additionally, outreach has noticed more conversations centering around CINC/Chicago SDP integration and eligible points. Additionally, the team has received 17 screening forms YTD (with a goal of 70 for 2025). Our successful outreach strategy has focused on Lunch-and-Learns with A&E firms. So far, three have been completed, with nine additional lunches already scheduled for 2025.
- **Midstream/Upstream (Instant Discounts)** – The Instant Discounts (ID) offering is off to a strong start to the year with higher than expected participation in both the public sector and electrification. The program launched its first ever “Select Community” promotion, offering additional incentive allocations to

C&I Implementation Programs

its distributors that submit eligible product transactions in the identified areas. The offering team created special marketing collateral to support the Select Community promotion and saw higher than expected participation in the promotion throughout the quarter with approximately \$3.2 million in incentives disbursed to participants in Select Community areas.

- **Commercial Food Services (CFS)** – In Q1, the CFS team implemented a new claims processing software (P3). The implementation of P3 has resulted in reduced payment processing times and added an automation component to the savings and incentive calculations that distributors can access in real time for their customers, improving the customer experience. Also, the team added a local outreach lead to support customer engagement. The CFS team attended the North American Association of Food Equipment Manufacturers (NAFEM) and was able to network with current and potential distributors and as a result additional leads and contacts are being pursued.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Incentives – Custom – Private	497	3%	6	Projects
Incentives – Custom – Public	12	1%	1	Projects
Retro-commissioning – Private	1,446	6%	21	Projects
Retro-commissioning – Public	713	8%	8	Projects
Industrial Systems	11,028	20%	165	Projects
Strategic Energy Management – Private	4,157	12%	179	Participating Customers
Strategic Energy Management – Public	0	0%	196	Participating Customers
C&I New Construction – Private	258	6%	3	Projects
C&I New Construction – Public	81	10%	4	Projects
Midstream/Upstream – Private	32,329	22%	82,437	Lighting products; Battery Chargers; HVAC, Fork Trucks
Midstream/Upstream – Public	8,602	30%	76,081	Lighting products; Battery Chargers; HVAC, Fork Trucks
Commercial Food Services - Private	124	8%	43	Units
Commercial Food Services - Public	14	17%	23	Units

C&I Implementation Programs

Commercial Journey Coordination Program Highlights

- Business Energy Analyzer (BEA) Program (**Private and Public**) – BEA launched in Q1 2025 as a new behavior-based energy efficiency offering. BEA is dually focused on acquiring new users and ensuring legacy users continue to log in and value the platform. Q1 focused on program stand-up activities including training sessions for internal stakeholders and Energy Efficiency Service Providers (EESPs), updating internal training materials and customer guides, and planning/deploying marketing and outreach strategies.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Business Energy Analyzer – Private	0	0%	0	Users
Business Energy Analyzer – Public	0	0%	0	Users

C&I Implementation Programs

Engineering Program Highlights

- **Facility Assessments/Operational Measures** – Facility Assessments/Operational Measures will continue to be provided to customers but will no longer be an evaluated program.

Voltage Optimization

Voltage Optimization Highlights

- There are no savings to report for this program in Q1 2025.

Program	Net MWh YTD	% Savings Achieved of YE Forecast	Program Participation YTD	Unit Definition
Voltage Optimization	0	0%	2 stations; 4 feeders	Stations Activated; Feeders Activated

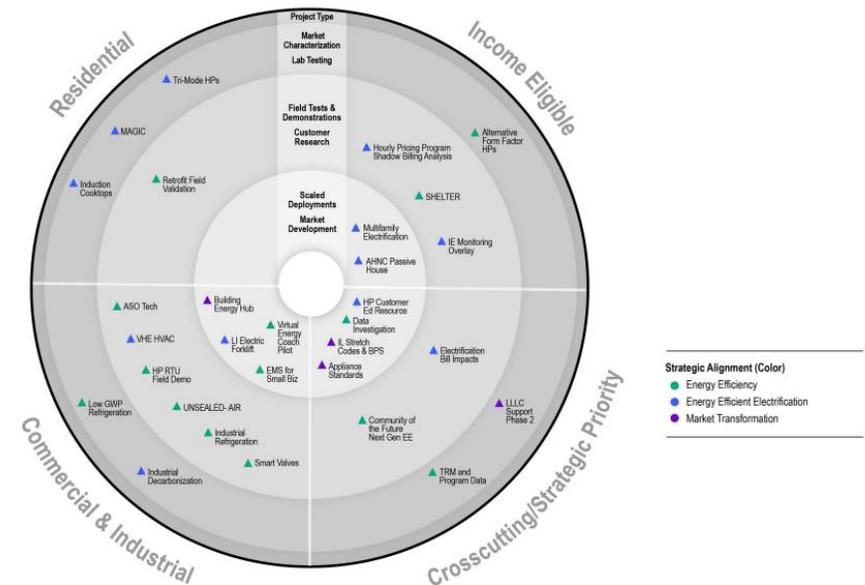
Emerging Technologies and Market Transformation (“R&D”)

R&D Highlights

The mission of the R&D team is to identify, test, validate, and integrate new energy-saving technologies and program delivery strategies into the ComEd Energy Efficiency Program so that it continues to meet customers’ needs and its energy savings goals cost-effectively. For the first time, this quarterly report also includes projects active with Customer Innovation Technologies, a parallel team within ComEd Customer Solutions focused on the non-EE range of demand side management innovation concepts, such as peak load reduction, distributed energy resources, and home energy management systems. The report is renamed “Customer Innovation” to reflect this broader team, but energy efficiency R&D projects are still identified throughout.

- Please refer to the *Customer Innovation* section in the Appendix for a summary of active Energy Efficiency Emerging Technologies and Market Transformation projects.

ComEd Customer Innovation Portfolio Summary 2025 Q1



This visualization provides an overview of the Customer Innovation Team’s selected research concepts and projects for 2025, organized by stage of research and relevant customer segments. Further information about each project may be found in the following table. Project descriptions are available on the ComEd Customer Innovation website at [Innovate.ComEd.com](https://innovate.comed.com).

Marketing Education & Awareness

Marketing Education & Awareness Highlights

Budget changes in Q1 delayed media plan development until final budgets were confirmed. Campaign launches will resume in Q2.

Stipulations

Plan 6 Stipulations

As part of the Revised 2022-2025 Energy Efficiency & Demand Response Plan 6 Stipulation Agreement (“RSA”), and in compliance with the Clean Energy Jobs Act (“CEJA”), ComEd has agreed to report out on the following stipulations:

RSA § IV (A-6a) ComEd commits to work with stakeholders to develop progress metrics for ICC-filed Quarterly Reports in the second quarter of 2022 and present progress on energy efficiency and financial assistance efforts described above at a joint Committee and SAG meeting.

Metric 1 Number and percentage of customers receiving utility bill assistance that were referred to EE measures/programs, broken down by:

- Number of customers, in total, referred to EE programs, broken down by program and SF/MF designation
- Number of customers referred to EE programs, broken down by program and SF/MF designation for the population of bill assistance customers as a whole
- Number of customers referred to EE programs, broken down by program and SF/MF designation for the top 20 zip codes (and/or census tracts) with the highest disconnection rate

Metric 2 The number and percentage of IQ EE applicants/participants that were referred to energy assistance programs or other financial assistance support (including, the Low Income Home Energy Assistance Program (LIHEAP), the Percentage of Income Payment Plan Program (PIPP), any utility-sponsored assistance program, and the ability to wave customer deposits & late fees, per CEJA provisions) broken down by:

- SF and MF, total and tracked separately
- By zip code and/or census tract

Metric 3 Details on which programs and measures were recommended including:

- The implementer they were recommended by
- Type of referral/recommendation (e-mail, flyer, direct assistance/hand-holding)

Metric 6 Narrative updates on current efforts and future planned efforts to coordinate utility bill assistance and credit and collections with energy efficiency programs

Metric 8 Description of how the company intends to increase outreach in top 20 communities with disconnections (i.e., presentations, materials

distributed, which community organizations, information on how to apply, streamlined application process, etc.)

Q1 Updates

- *Metric 1:* During Q1 of 2025, ~78,000 customers receiving utility bill assistance also received information about Energy Efficiency programs.
 - Local Administering Agencies, by process, offer Energy Efficiency kits to LIHEAP and PIPP recipients and review the weatherization program with them.
 - There were 71,514 LIHEAP customers and 6,123 PIPP customers in Q1
 - Supplemental Arrearage Reduction Program (SARP) customers receive Energy Efficiency information from ComEd packaged as Ways to Save
 - There were 627 SARP customers in Q1

ComEd’s customer-facing digital tool, the Smart Assistance Manager (SAM), serves as a way for customers seeking assistance to receive tailored recommendations for ways to assist with managing their electric bills. During Q1, customers who leveraged the ‘assistance finder’ functionality within SAM received referrals to/information about the following programs:

Programs	Sessions*
Bill Payment Assistance	11
Budget Billing	9
Catch Up & Save	175
DPA	1,448
Due Date Extensions	893
Free Energy Savings Products	35
Fresh Start	121
LIHEAP	186
Retail Discounts	188
Payment Arrangements	1,364
SARP	1,260
Your-Neighbor-Fund	68

*Sessions include ONLY authenticated users and can include duplicate visits from the same customer/user

Stipulations

The following list represents a breakdown of customers referred to Energy Efficiency programs broken down by program for the top 20 zip codes with the highest disconnection rates (zip codes 60944 and 61057 did not have any customer participation):

Zip Code/Program	Number of Customers								
60409	320	60472	40	60621	277	60628	356	60644	537
Catch Up & Save	9	Catch Up & Save	2	Catch Up & Save	8	Bill Payment Assistance	2	Bill Payment Assistance	1
DPA	94	DPA	10	DPA	67	Budget Billing	2	Catch Up & Save	15
Due Date Extensions	35	Due Date Extensions	6	Due Date Extensions	39	Catch Up & Save	11	DPA	147
Free Energy Savings Products	2	LIHEAP	1	Free Energy Savings Products	5	DPA	91	Due Date Extensions	67
Fresh Start	6	Payment Arrangements	10	Fresh Start	5	Due Date Extensions	40	Free Energy Savings Products	3
LIHEAP	12	Retail Discounts	1	LIHEAP	7	Free Energy Savings Products	2	Fresh Start	11
Payment Arrangements	87	SARP	10	Payment Arrangements	65	Fresh Start	11	LIHEAP	19
Retail Discounts	8			Retail Discounts	8	LIHEAP	12	Payment Arrangements	137
SARP	64	60484	20	SARP	69	Payment Arrangements	82	Retail Discounts	13
your-neighbor-fund	3	Bill Payment Assistance	1	your-neighbor-fund	4	Retail Discounts	17	SARP	120
60419	145	Catch Up & Save	1	60623	788	SARP	80	your-neighbor-fund	4
Budget Billing	1	DPA	3	Bill Payment Assistance	2	your-neighbor-fund	6	60649	132
Catch Up & Save	3	Due Date Extensions	3	Catch Up & Save	30	60636	280	Bill Payment Assistance	1
DPA	34	LIHEAP	2	DPA	208	Bill Payment Assistance	1	Catch Up & Save	5
Due Date Extensions	17	Payment Arrangements	4	Due Date Extensions	99	Catch Up & Save	4	DPA	37
Free Energy Savings Products	3	Retail Discounts	1	Free Energy Savings Products	5	DPA	69	Due Date Extensions	11
Fresh Start	3	SARP	4	Fresh Start	15	Due Date Extensions	30	LIHEAP	6
LIHEAP	5	your-neighbor-fund	1	LIHEAP	24	Free Energy Savings Products	2	Payment Arrangements	30
Payment Arrangements	30	60619	510	Payment Arrangements	204	Fresh Start	3	Retail Discounts	9
Retail Discounts	8	Catch Up & Save	12	Retail Discounts	16	LIHEAP	13	SARP	31
SARP	37	DPA	153	SARP	174	Payment Arrangements	77	your-neighbor-fund	2
your-neighbor-fund	4	Due Date Extensions	50	your-neighbor-fund	11	Retail Discounts	12	60827	145
60426	297	Free Energy Savings Products	2	60624	506	SARP	65	Catch Up & Save	6
Budget Billing	1	Fresh Start	7	Bill Payment Assistance	2	your-neighbor-fund	4	DPA	42
Catch Up & Save	11	LIHEAP	20	Budget Billing	3	60637	351	Due Date Extensions	16
DPA	73	Payment Arrangements	138	Catch Up & Save	17	Bill Payment Assistance	1	Fresh Start	4
Due Date Extensions	30	Retail Discounts	14	DPA	130	Budget Billing	1	LIHEAP	2
Free Energy Savings Products	4	SARP	112	Due Date Extensions	70	Catch Up & Save	13	Payment Arrangements	36
Fresh Start	10	your-neighbor-fund	2	Free Energy Savings Products	1	DPA	86	Retail Discounts	5
LIHEAP	7	60620	386	Fresh Start	15	Due Date Extensions	38	SARP	33
Payment Arrangements	71	Budget Billing	1	LIHEAP	8	Free Energy Savings Products	2	your-neighbor-fund	1
Retail Discounts	10	Catch Up & Save	13	Payment Arrangements	123	Fresh Start	7	60958	2
SARP	76	DPA	96	Retail Discounts	21	LIHEAP	15	DPA	1
your-neighbor-fund	4	Due Date Extensions	41	SARP	111	Payment Arrangements	80	SARP	1
60428	19	Free Energy Savings Products	2	your-neighbor-fund	5	Retail Discounts	13		
Catch Up & Save	1	Fresh Start	11			SARP	92		
DPA	6	LIHEAP	17			your-neighbor-fund	3		
Due Date Extensions	2	Payment Arrangements	86						
LIHEAP	1	Retail Discounts	15						
Payment Arrangements	5	SARP	96						
Retail Discounts	1	your-neighbor-fund	8						
SARP	3								

Stipulations

Metric 2: All (100%) recipients of the Home Energy Savings' Income Eligible Home Energy Assessment (IE HEA) and Income Eligible Retrofits, Product Distribution's Income Eligible Kits and Multi-Family Energy Savings (MFES) program offerings received referrals to the financial assistance programs. In addition to the referrals shown in the tables (*Table 1, Table 2, & Table 3*), customers who received an energy savings kits from a participating school or attended program sponsored food pantry event through the Product Distribution program received additional information to further help them manage their energy bills, including ComEd's financial assistance programs. These program offerings do not track customer level participation information to allow for zip code level reporting. For a breakdown of MFES program recipients by zip code, refer to *Table 5* under stipulation V (D-1b).

Table 1

Income Eligible - Single Family Retrofits Participation Counts - Q1 2025							
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60005	9	60155	14	60453	59	60630	38
60008	10	60156	1	60459	16	60631	32
60010	5	60160	19	60461	16	60632	23
60013	6	60162	6	60462	13	60634	52
60014	1	60163	30	60463	1	60636	39
60018	3	60164	11	60464	14	60637	11
60020	7	60169	1	60466	45	60638	124
60021	10	60172	12	60467	12	60639	70
60030	13	60176	9	60468	1	60641	55
60035	11	60181	1	60469	4	60643	130
60041	1	60185	10	60471	41	60644	13
60046	8	60188	9	60472	1	60645	7
60050	1	60190	1	60473	137	60646	30
60051	8	60194	15	60475	11	60647	2
60056	1	60402	9	60476	1	60649	22
60064	1	60403	22	60477	25	60651	90
60073	1	60404	11	60478	98	60652	89
60076	18	60406	5	60481	10	60653	19
60077	1	60409	114	60482	9	60655	52
60081	9	60411	129	60484	25	60656	9
60085	13	60416	9	60501	6	60707	25
60087	9	60417	27	60504	13	60714	12
60089	1	60418	14	60505	11	60803	1
60090	10	60419	187	60506	8	60804	11
60098	8	60422	15	60516	5	60805	83
60099	20	60423	29	60517	8	60827	50
60101	1	60425	43	60527	11	60901	4
60103	18	60426	37	60534	5	60915	1
60104	33	60428	88	60543	21	60919	11
60106	9	60429	66	60544	27	60950	1
60108	14	60430	40	60548	9	61008	13
60109	1	60431	20	60560	12	61021	3
60110	5	60432	29	60586	1	61032	41
60115	18	60433	25	60609	45	61073	16
60120	3	60435	63	60612	1	61080	5
60123	15	60436	7	60613	1	61101	53
60124	10	60438	79	60615	15	61102	2
60126	1	60440	16	60617	117	61103	14
60131	17	60441	1	60618	15	61104	15
60133	7	60442	9	60619	112	61107	45
60135	6	60443	54	60620	115	61108	29
60137	8	60445	8	60621	19	61109	31
60139	11	60446	2	60623	2	61111	2
60143	9	60450	24	60626	2	61114	12
60148	46	60451	2	60628	178	61364	12
60153	33	60452	20	60629	146	61764	9

Stipulations

Table 2

Income Eligible - Product Distribution Participation Counts - Q1 2025													
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60002	35	60090	57	60201	30	60456	1	60548	2	60645	112	61061	10
60004	22	60091	13	60202	31	60457	11	60555	2	60646	9	61062	2
60005	14	60093	3	60203	4	60458	18	60585	3	60647	80	61064	3
60007	7	60096	4	60301	4	60459	19	60586	12	60648	0	61068	1
60008	8	60098	0	60302	58	60460	1	60587	0	60649	263	61070	1
60010	6	60099	66	60304	12	60461	5	60601	5	60650	1	61081	7
60013	1	60101	2	60305	2	60462	32	60602	0	60651	97	61084	1
60015	12	60104	18	60401	1	60463	2	60604	1	60652	33	61085	7
60016	55	60106	3	60402	38	60464	0	60605	9	60653	171	61087	1
60018	5	60107	3	60403	30	60465	18	60606	1	60654	2	61101	72
60020	41	60108	1	60404	7	60466	45	60607	36	60655	6	61102	44
60025	26	60115	89	60406	28	60467	9	60608	118	60656	21	61103	81
60026	10	60120	1	60408	3	60468	2	60609	100	60657	54	61104	64
60030	32	60123	1	60409	95	60469	3	60610	119	60659	86	61107	2
60031	53	60126	3	60410	3	60471	53	60611	8	60660	39	61108	1
60033	21	60130	13	60411	100	60472	13	60612	142	60661	2	61109	1
60035	18	60131	15	60415	20	60473	19	60613	30	60664	1	61111	1
60040	1	60133	9	60417	2	60475	5	60614	33	60706	16	61114	1
60041	8	60137	1	60418	4	60476	1	60615	115	60707	60	61203	1
60042	4	60139	1	60419	36	60477	32	60616	83	60712	9	61261	1
60045	3	60145	1	60421	0	60478	31	60617	214	60714	41	61270	1
60046	13	60148	1	60422	6	60481	2	60618	51	60803	18	61277	1
60047	8	60153	26	60423	3	60482	11	60619	268	60804	54	61310	4
60048	24	60154	9	60425	13	60484	11	60620	222	60805	8	61342	6
60050	4	60155	7	60426	50	60485	1	60621	169	60827	52	61360	3
60051	9	60160	13	60428	17	60487	12	60622	24	60901	73	61364	19
60053	20	60162	3	60429	31	60490	0	60623	207	60914	0	61764	37
60056	28	60163	2	60430	16	60491	1	60624	131	60958	1	62103	1
60060	25	60164	9	60431	7	60501	9	60625	49	61006	3		
60061	34	60165	2	60432	18	60502	1	60626	166	61010	4		
60062	13	60169	19	60433	18	60503	2	60628	185	61012	0		
60064	24	60171	6	60435	65	60504	1	60629	67	61013	1		
60067	12	60172	5	60436	22	60506	1	60630	44	61015	1		
60068	2	60173	14	60438	55	60513	4	60631	7	61018	2		
60070	10	60176	6	60439	1	60515	2	60632	42	61020	4		
60073	52	60178	0	60440	9	60517	1	60633	28	61021	20		
60074	20	60181	2	60441	12	60518	1	60634	73	61030	1		
60076	36	60185	5	60443	29	60521	2	60636	75	61031	1		
60077	72	60187	2	60445	15	60525	12	60637	271	61032	120		
60080	1	60188	4	60446	8	60526	2	60638	37	61043	1		
60081	2	60189	2	60448	3	60527	4	60639	119	61046	1		
60083	0	60190	1	60449	2	60531	1	60640	54	61048	8		
60084	13	60191	1	60451	1	60532	1	60641	73	61049	0		
60085	94	60192	2	60452	20	60534	9	60642	13	61050	1		
60087	13	60193	18	60453	46	60544	8	60643	93	61054	7		
60089	28	60194	11	60455	16	60546	8	60644	133	61059	1		

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Table 3

Income Eligible - Home Energy Assessments Participation Counts - Q1 2025											
Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts	Service Zip Code	Customer Counts
60005	9	60155	14	60453	59	60451	4	60630	38	60659	5
60008	10	60156	1	60459	16	60452	8	60631	32	60706	1
60010	5	60160	19	60461	16	60453	18	60632	23	60707	3
60013	6	60162	6	60462	13	60455	1	60634	52	60712	2
60014	1	60163	30	60463	1	60456	1	60636	39	60714	1
60018	3	60164	11	60464	14	60457	6	60637	11	60803	4
60020	7	60169	1	60466	45	60459	6	60638	124	60804	12
60021	10	60172	12	60467	12	60461	8	60639	70	60805	20
60030	13	60176	9	60468	1	60462	5	60641	55	60827	20
60035	11	60181	1	60469	4	60465	2	60643	130	60901	5
60041	1	60185	10	60471	41	60466	17	60644	13	60914	1
60046	8	60188	9	60472	1	60467	4	60645	7	60915	1
60050	1	60190	1	60473	137	60468	2	60646	30	60919	1
60051	8	60194	15	60475	11	60469	2	60647	2	60950	4
60056	1	60402	9	60476	1	60471	12	60649	22	60954	1
60064	1	60403	22	60477	25	60472	5	60651	90	60958	1
60073	1	60404	11	60478	98	60473	39	60652	89	61008	1
60076	18	60406	5	60481	10	60475	3	60653	19	61011	1
60077	1	60409	114	60482	9	60476	2	60655	52	61020	1
60081	9	60411	129	60484	25	60477	12	60656	9	61021	4
60085	13	60416	9	60501	6	60478	26	60707	25	61032	3
60087	9	60417	27	60504	13	60481	1	60714	12	61046	1
60089	1	60418	14	60505	11	60482	3	60803	1	61048	1
60090	10	60419	187	60506	8	60484	8	60804	11	61049	1
60098	8	60422	15	60516	5	60490	1	60805	83	61064	1
60099	20	60423	29	60517	8	60491	1	60827	50	61071	1
60101	1	60425	43	60527	11	60501	3	60901	4	61073	2
60103	18	60426	37	60534	5	60502	2	60915	1	61081	2
60104	33	60428	88	60543	21	60503	1	60919	11	61101	6
60106	9	60429	66	60544	27	60504	15	60950	1	61102	5
60108	14	60430	40	60548	9	60505	6	61008	13	61103	3
60109	1	60431	20	60560	12	60506	9	61021	3	61104	4
60110	5	60432	29	60586	1	60510	1	61032	41	61107	7
60115	18	60433	25	60609	45	60513	1	61073	16	61108	5
60120	3	60435	63	60612	1	60514	1	61080	5	61109	5
60123	15	60436	7	60613	1	60516	2	61101	53	61111	4
60124	10	60438	79	60615	15	60517	2	61102	2	61114	2
60126	1	60440	16	60617	117	60523	1	61103	14	61115	1
60131	17	60441	1	60618	15	60525	1	61104	15	61270	2
60133	7	60442	9	60619	112	60526	3	61107	45	61358	1
60135	6	60443	54	60620	115	60527	3	61108	29	61364	3
60137	8	60445	8	60621	19	60532	2	61109	31	61369	1
60139	11	60446	2	60623	2	60538	3	61111	2	61752	1
60143	9	60450	24	60626	2	60542	2	61114	12	61764	1
60148	46	60451	2	60628	178	60543	6	61364	12		
60153	33	60452	20	60629	146	60544	6	61764	9		
60099	6	60185	1	60450	7	60546	1	60656	2		

Stipulations

- *Metric 3:*
 - Home Energy Savings – Resource Innovations is the program implementer
 - Income Eligible Assessment: Utility Energy Solutions (UES), a subcontractor to Resource Innovation performs the Home Energy Assessments and provides customers with information on ComEd’s financial assistance programs in the assessment report customers receive at the conclusion of the assessment appointment.
 - Product Distribution – Walker Miller is the program implementer
 - Income Eligible (IE) and School Kits: Green Home Experts, a program subcontractor, ships IE kits directly to eligible customer’s homes who request a kit or to participating schools to distribute to students. Included in the kit is a brochure describing additional programs, including financial assistance, to help customers manage their energy bills.
 - Food Bank: Program representatives distribute brochures during program sponsored food pantry events to customers. The brochure describes additional programs, including financial assistance, to help customers manage their energy bills.
- *Metric 6:* All residential brochures distributed by ComEd residential energy efficiency programs and through sponsored events, include financial assistance information. Additionally, and as described in the “*Mapping of Assistance Needs...*” section, energy efficiency, financial assistance and revenue management departments coordinated on a marketing campaign (Targeted Hardship Campaign) targeting income eligible customers experiencing payment issues, like arrearages and financial assistance, to drive awareness of and participation in energy efficiency programs. This campaign leverages email and social media tactics to reach targeted customers. The campaign originally launched in 2022, relaunched in March 2023 and will continue indefinitely. Lastly, and as described in the “*Pilot Connecting Customers with Payment Trouble...*” section, energy efficiency coordinated with financial assistance launched Catch Up & Save, in January 2023 which brings together the benefits of energy efficiency with an energy savings kits and a payment plan offered through the Supplemental Arrearage Reduction Program (SARP) historically limited to LIHEAP recipients through a single enrollment process. Current updates can be found on the following page under RSA § IV (A-6d).
- *Metric 8:* Energy efficiency has been expanding its marketing campaigns and strategies to better target income eligible customers, particularly those living in communities whose residents are predominately income eligible. Typically, most if not all, communities experiencing high disconnections are also those communities whose residents are predominately low income. So, energy efficiency’s marketing campaigns and tactics that target predominately low-income zip codes are also reaching those top 20 communities with historically higher disconnections and are now better targeted and informed of energy efficiencies programs and services to help them reduce energy usage and energy bills. The Targeted Hardship campaign described above and in the “*Pilot Connecting Customers with Payment Trouble...*” section and the resource fairs and community events detailed in the Marketing Education & Awareness section are good examples of efforts focusing on reaching customers experiencing payment troubles including those living in these top 20 communities with disconnections to inform them of energy efficiency offerings.

RSA § IV (A-6b) Mapping of Assistance Needs and Targeting Delivery of Weatherization Services: During the Plan 6 Period, ComEd will collect a variety of data for purposes of mapping areas of financial assistance needs and targeting energy efficiency and weatherization efforts. Data will be reported quarterly in the ICC-filed Quarterly Report and updates on targeting efforts will be provided in the ICC-filed Quarterly Report, and at least annually at joint SAG and Committee meetings, with commitment to seek input from interested stakeholders.

Q1 Updates

In Q1 of 2025, the Targeted Hardship Customers email campaign was distributed to approximately 233,691 customers, resulting in 110,247 opens, 47.77% open rate, 3,255 click-throughs, 1.41% CTR, and 4.02% click-to-open rate. For social media, targeted English, and Spanish social media messages on EE Education & Awareness (E&A), yielded 736,125 total number of impressions, with an engagement total of 4,611 and cultivating a total of 3,121 link clicks by customers.

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Table 4

Top 20 Disconnect Zip Codes	City	Single-Family Retrofits - IE		Multi-Family IE and Public Housing		Other IE Programs		Total	
		MWh YTD	Participants YTD	MWh YTD	Participants YTD	MWh YTD	Participants YTD	MWh YTD	Participants YTD
60409	Calumet City	11	128	1	120	1,369	2,387	1,381	2,635
60419	Dolton	17	187	0	24	777	3,046	794	3,257
60426	Harvey	2	37	0	0	650	2,501	653	2,538
60428	Markham	7	88	0	0	247	993	255	1,081
60472	Robbins	0	1	0	0	71	351	71	352
60484	University Park	2	25	0	0	62	232	63	257
60619	Chicago	15	112	60	2,820	2,974	11,679	3,049	14,611
60620	Chicago	13	115	10	163	2,383	6,662	2,406	6,940
60621	Chicago	4	19	14	336	1,336	4,612	1,354	4,967
60623	Chicago	0	2	11	117	2,461	8,344	2,472	8,463
60624	Chicago	0	0	3	64	903	3,429	905	3,493
60628	Chicago	24	200	7	207	1,662	6,596	1,693	7,003
60636	Chicago	2	39	0	0	1,529	5,580	1,530	5,619
60637	Chicago	1	11	9	336	1,291	4,654	1,300	5,001
60644	Chicago	1	13	6	259	787	3,214	794	3,486
60649	Chicago	4	22	25	1,603	705	2,428	734	4,053
60827	Riverdale	4	50	0	0	383	1,568	387	1,618
60944	Hopkins Park	0	0	0	0	0	0	0	0
60958	Pembroke Township	0	0	0	0	3	19	3	19
61057	Nachusa	0	0	0	0	0	0	0	0

*Other IE Programs column includes Product Distribution (IE Kits, Food Bank Distribution, IE School Kits), Income Eligible Retail, and Home Energy Assessments

RSA § IV (A-6d) Pilot Connecting Customers with Payment Trouble to Energy Efficiency: ComEd Energy Efficiency will work directly with relevant ComEd business units to create a pilot or program that recruits customers who are payment troubled (e.g., customers at risk of being disconnected; with high arrears) into its IE energy efficiency programs, with commitment to incorporate ideas and input from interested stakeholders on pilot design and modifications, as practicable. ComEd will direct its independent evaluator to perform an impact and a process evaluation of the pilot. ComEd will provide updates to the SAG and Committee in joint meetings on pilot progress and the evaluation results, and include updates in ICC filed Quarterly Reports, as appropriate.

Q1 Updates

- In Q1 2025, no income eligible customers who were enrolled in SARP also received an energy savings kit through the Catch Up and Save program. This is due to challenges associated with the upgrade to ComEd's billing system. However, activity is expected to resume in Q2 of 2025. Catch Up & Save, in coordination with ComEd Energy

Efficiency (EE) and Financial Assistance (FA), is designed to provide additional assistance to customers experiencing payment trouble. This offering provides eligible customers the benefits of energy efficiency with an energy savings kits and a payment plan offered through the Supplemental Arrearage Reduction Program (SARP) historically limited to LIHEAP recipients through a single enrollment process. Included in each kit is a product and installation guide to assist customers with installing the items to begin saving energy and reducing energy costs.

RSA § IV (A-7a,7b) ComEd will track bill impacts and reduced energy burden based on deemed savings across all IE customers, for each IE offering. ComEd will also pilot ways to track actual bill impacts and reduced energy burden for a portion of IE Single-Family and Multi-Family customers, which will be for the purpose of facilitating follow up with customers to determine if actual savings were in line with projections. This pilot initiative and its associated data are for research and development purposes, and parties acknowledge that the pilot results are not intended or designed to inform changes to the IL-TRM. However, to the extent the pilot results are relevant and applicable, nothing in this Revised Stipulation would preclude consideration of the results in shaping future evaluation activities. ComEd will provide updates on this pilot in its ICC-filed Quarterly Reports, including, but not limited to, an overall comparison of deemed savings projections with actual bill impacts broken out between Single Family and Multi-Family. ComEd will work with interested stakeholders at the SAG to define energy burden and discuss ideas for piloting the tracking of EE bill impacts and related reduced energy burden. The funds spent on the pilot(s) will be considered IE R&D funds.

Q1 Updates

- In Q1 2025, ComEd continued to provide support of modeling customer electrification bill impacts. The team continued evaluating impacts of potential electric rate increases and participation in hourly pricing programs. These models continue to drive strategic thinking around future approaches for pursuing income eligible electrification projects. The team continues to utilize these modeling results to support both the Go-Electric and Whole Home Electric websites. Additionally, the team is working to verify the modeled bill impacts by performing on-site M&V for Whole Home Electric offering participants. The team has completed recruitment of the single-family sample and is progressing the multi-family recruitment sample.

Stipulations

RSA § IV (A-8e) Income Eligible (“IE”) - Low Income Energy Efficiency Accountability Committee (“LIEEAC” or “Committee”) Facilitator Independence, Budget, and Process e) ComEd acknowledges that Section 8-103B imposes certain quarterly reporting obligations on ComEd relative to the operation of the Committee. ComEd agrees to include in the narrative section of each such quarterly report updates on all of the reporting requirements set forth in Section 8-103B(c) of the PUA and including new approaches or changes to program approaches adopted by ComEd pursuant to the recommendations of the LIEEAC. ComEd also agrees to attach the LIEEAC’s quarterly budget report to ComEd’s quarterly report filed with the Commission.

Q1 Updates

- ComEd has not received input or recommendations from the committee regarding the design, implementation, or evaluation of our income eligible energy efficiency programs. In Q1, ComEd has continued coordinating with ICC staff, the current IQ-N LT, and the proposed facilitator on a new SOW and MOU.

RSA § V (D-1b) ComEd commits to providing the following IE Multi-Family reporting metrics in its ICC-filed Quarterly Reports:

- Actuals (YTD)
 - 1) Participation – buildings by zip code and apartment units
 - 2) Spending – incentives, non-incentives, total
 - 3) Savings (1st year) – MWh, therms

Q1 Updates

- **Participation – buildings by zip code and apartment units**
In Q1, the Multi-Family Energy Savings (MFES) program served verified income eligible (IE) and public housing (PH) multi-family properties in 68 unique zip codes throughout ComEd’s service territory. In total, 282 IE and PH buildings participated with 6,758 tenant units receiving free products such as smart thermostats, LEDs, low flow showerheads and faucet aerators. The following table (*Table 5*) shows the breakout of the number of buildings and tenant units served, by program component (income eligible, public housing) and by zip code.

- **# of Building Participants (Income-Eligible & Public Housing):** Assuming each building under an account is participating, in both direct install and rebate projects with a date install in Q1 of 2025.
- **# of Apartment Units:** Units served by the offering in Q1 of 2025.

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Table 5

Zip Code	# of Building Participants (Income)	# of Apartment Units served (Income)	# of Building Participants (Public)	# of Apartment Units served (Public)	Zip Code	# of Building Participants (Income)	# of Apartment Units served (Income)	# of Building Participants (Public)	# of Apartment Units served (Public)	Zip Code	# of Building Participants (Income)	# of Apartment Units served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units served
60007	0	0	0	0	60505	4	33	0	0	61104	0	0	0	0
60016	1	17	0	0	60506	4	351	0	0	61107	4	24	0	0
60025	0	0	0	0	60517	117	806	0	0	61367	0	0	2	10
60035	1	4	0	0	60546	0	0	0	0	60163	0	0	0	0
60056	0	0	0	0	60548	4	16	0	0	60165	1	3	0	0
60085	17	354	0	0	60561	0	0	0	0	60005	0	0	0	0
60088	0	0	0	0	60605	0	0	0	0	60026	0	0	0	0
60096	0	0	0	0	60608	2	12	1	330	60030	1	148	2	50
60099	0	0	0	0	60609	3	232	0	0	60064	1	5	0	0
60104	0	0	0	0	60612	1	3	0	0	60073	0	0	1	33
60115	7	43	24	420	60615	25	326	0	0	60074	11	36	0	0
60120	0	0	0	0	60616	2	512	1	12	60076	0	0	0	0
60130	1	6	0	0	60617	4	134	0	0	60077	0	0	0	0
60137	0	0	0	0	60618	5	163	0	0	60083	0	0	0	0
60139	0	0	0	0	60619	12	227	0	0	60087	0	0	0	0
60153	2	163	0	0	60620	11	127	0	0	60090	0	0	0	0
60155	0	0	0	0	60622	0	0	0	0	60101	4	48	0	0
60164	0	0	0	0	60625	0	0	0	0	60106	0	0	0	0
60173	0	0	0	0	60626	8	241	0	0	60110	1	101	0	0
60176	0	0	0	0	60628	11	121	0	0	60118	0	0	0	0
60178	0	0	0	0	60629	11	30	0	0	60131	0	0	0	0
60181	0	0	0	0	60630	0	0	0	0	60152	0	0	0	0
60187	0	0	0	0	60632	1	3	0	0	60160	0	0	0	0
60188	0	0	0	0	60634	0	0	0	0	60163	21	862	0	0
60193	0	0	0	0	60636	1	12	0	0	60171	2	48	0	0
60201	5	243	0	0	60637	3	176	0	0	60177	0	0	0	0
60202	3	41	0	0	60638	1	87	0	0	60185	0	0	0	0
60301	2	70	0	0	60639	3	136	0	0	60305	1	31	0	0
60302	7	245	0	0	60640	6	717	0	0	60426	0	0	0	0
60304	6	115	0	0	60643	0	0	0	0	60403	0	0	0	0
60402	2	43	0	0	60644	2	44	0	0	60432	0	0	0	0
60406	1	12	0	0	60645	2	74	0	0	60433	0	0	0	0
60409	1	12	0	0	60647	1	20	0	0	60440	0	0	0	0
60411	4	16	0	0	60649	3	252	0	0	60441	0	0	0	0
60419	0	0	0	0	60651	2	210	0	0	60442	0	0	0	0
60435	3	272	0	0	60653	7	293	0	0	60450	11	88	0	0
60438	0	0	0	0	60659	0	0	0	0	60459	0	0	0	0
60443	0	0	0	0	60660	1	60	0	0	60465	0	0	0	0
60449	0	0	0	0	60707	0	0	0	0	60468	0	0	0	0
60452	0	0	0	0	60803	4	48	0	0	60472	0	0	0	0
60464	0	0	0	0	60804	0	0	0	0	60475	0	0	0	0
60466	0	0	0	0	60827	2	3	0	0	60481	0	0	0	0
60471	0	0	0	0	60915	0	0	0	0	60515	1	165	0	0
60504	1	10	0	0	61008	0	0	0	0	60525	0	0	0	0

Stipulations

Table 5, continued

Zip Code	# of Building Participants (Income)	# of Apartment Units served (Income Eligible)	# of Building Participants (Public Housing)	# of Apartment Units served (Public Housing)	Zip Code	# of Building Participants (Income)	# of Apartment Units served (Income)	# of Building Participants (Public Housing)	# of Apartment Units served (Public)
60526	0	0	0	0	60123	7	53	0	0
60532	0	0	0	0	60126	0	0	0	0
60534	0	0	0	0	60520	0	0	0	0
60538	1	4	0	0	61310	0	0	10	10
60543	0	0	0	0	60070	0	0	0	0
60544	0	0	0	0	60416	0	0	0	0
60545	1	6	0	0	60430	0	0	0	0
60555	0	0	0	0	60652	0	0	0	0
60556	0	0	0	0	60431	0	0	0	0
60559	0	0	0	0	60002	0	0	1	13
60607	2	203	0	0	60004	0	0	0	0
60610	3	44	0	0	60031	0	0	2	20
60613	1	84	0	0	60033	0	0	0	0
60614	1	4	1	83	60044	0	0	0	0
60621	5	43	0	0	60050	3	88	0	0
60623	4	40	0	0	60062	0	0	0	0
60624	1	4	0	0	60067	0	0	0	0
60631	0	0	0	0	60091	0	0	0	0
60633	1	84	0	0	60133	0	0	0	0
60641	2	43	0	0	60404	0	0	0	0
60655	0	0	0	0	60415	0	0	0	0
60656	0	0	0	0	60462	0	0	0	0
60714	0	0	0	0	60527	63	732	0	0
60901	0	0	0	0	60560	0	0	0	0
60950	0	0	0	0	61048	0	0	0	0
61010	0	0	0	0	61062	0	0	0	0
61021	0	0	3	116	61087	0	0	0	0
61012	1	4	0	0	60061	0	0	0	0
61032	2	8	0	0	60148	14	231	0	0
61073	0	0	0	0	60429	0	0	0	0
61081	0	0	0	0	60445	0	0	0	0
61101	4	212	0	0	60487	0	0	0	0
61103	0	0	0	0	60657	0	0	0	0
61108	4	16	0	0	60712	0	0	0	0
61109	2	8	0	0	61061	0	0	0	0
61111	4	32	0	0	61764	0	0	3	66
61114	0	0	0	0	60053	1	56	0	0
61115	0	0	0	0	60467	1	80	0	0
61319	0	0	0	0	60476	1	5	0	0
61342	11	167	0	0	61088	1	40	0	0
60550	0	0	0	0	60914	1	4	0	0
60008	0	0	0	0	60084	0	0	1	25
60010	0	0	0	0	60010	0	0	0	0
60020	0	0	0	0	60020	0	0	0	0

Stipulations

- **Spending – Incentives, non-incentives and 1st year savings by MWh and Therms**

In Q1, the Multi-Family Energy Savings program allocated \$2,471,576 in ComEd incentives for efficiency upgrades within income eligible and public housing buildings and achieved 4,855 net MWhs and 0 net therms.

- The below (*Table 6*) is a breakout of savings and spend by program component (income eligible, public housing).
 - The incentive and savings data are specific to ComEd and not the full program (the gas incentives and savings have been removed).

Table 6

	Incentive Spend	Non-Incentive Spend	Net MWh Savings Achieved	Net Therms Achieved
Income Eligible	\$2,334,718	\$1,599,992	4,775	0
Public Housing	\$136,858	\$196,890	80	0
Total	\$2,471,576	\$1,796,882	4,855	0

RSA § V (D-3a) ComEd commits to providing the following in its ICC-filed EE Quarterly Reports:

- 1) Number or proportion of diverse vendors by category (i.e., MBE, WBE and VOSB), as well as by primary contractors and subcontractors, and network service providers)
- 2) Breakdown of diverse vendors by category (i.e., MBE, WBE and VOSB)
- 3) Percent of or amount of portfolio dollars (excluding pass-through incentives) for diverse spend, by category (i.e., MBE, WBE and VOSB)

Q1 Updates

- Year to date, ComEd has utilized 26 diverse prime contractors (Tier 1) and 41 diverse sub-contractors and service providers (Tier 2). The following tables (*Table 7 and Table 8*) show a breakdown of vendor diversity and spend, by category.

Table 7

Tier 1 Diverse Category	Spend	# of Vendors YTD
MBE	\$3,140,291	6
WBE	\$14,311,931	18
MWBE	\$89,652	1
VOSB	\$1,020,584	1
Total	\$18,562,458	26

Table 8

Tier 2 Diverse Category	Spend	# of Vendors YTD
MBE	\$2,932,825	12
WBE	\$19,087,813	26
VOSB	\$1,163,096	3
Total	\$23,183,734	41

- **Data Definitions:**

- **Tier 1 vendors:** Prime diverse vendor
- **Tier 2 vendors:** Prime non-diverse vendor, subcontracting to a diverse vendor
- **Minority-owned Business Enterprise (MBE):** A for-profit enterprise, regardless of size, physically located in the United States, which is 51% owned, operated, and controlled by minority group members, defined by the following:
 - **Asian-Indian-owned business enterprise:** A U.S. citizen whose origins are from India, Pakistan, or Bangladesh
 - **Asian-Pacific-owned business enterprise:** A U.S. citizen whose origins are from Japan, China, Indonesia, Malaysia, Taiwan, Korea, Vietnam, Laos, Cambodia, the Philippines, Thailand, Samoa, Guam, the U.S. Trust Territories of the Pacific, or the Northern Marianas

Stipulations

- **African-American-owned business enterprise:** A U.S. citizen having origins in any of the Black racial groups of Africa
- **Hispanic-owned business enterprise:** A U.S. citizen of Hispanic heritage, from any of the Spanish-speaking areas of the following regions: Mexico, Central America, South America, or the Caribbean Basin
- **Native-American-owned business enterprise:** A person who is an American Indian, Eskimo, Aleut, or Native Hawaiian, and is regarded as such by the community of which the person claims to be a part
- **Woman-owned Business Enterprise (WBE):** An independent business concern that is at least 51% owned and controlled by one or more women who are U.S. citizens or Legal Resident Aliens; whose business formation and principal place of business are in the U.S. or its territories; and whose management and daily operation is controlled by one or more of the women owners
- **Minority- and Woman-owned Business Enterprise (MWBE):** A business falling under both MBE and WBE categories
- **Veteran-owned Small Business (VOSB):** A business that is at least 51% owned, operated, and controlled by one or more veterans

RSA § V (D-4a) ComEd commits to annually providing the following Health & Safety-related metrics for IE Whole Building Retrofit Programs at joint SAG and Committee meetings, in 4th quarter quarterly SAG reports, and in ICC-filed Annual Reports.

- 1) Number of properties assessed for the program (broken out by single-family and multifamily).
- 2) Number of assessed properties that had identified H&S issues.
- 3) Breakdown of type of H&S issues identified and addressed.
- 4) Number of properties deferred because of health and safety issues and general trends in the type of related H&S issues (will also be provided in ICC-filed Quarterly Reports).
- 5) The percentage and/or dollar amount of the Health and Safety Fund that has been spent down (will also be provided in ICC-filed Quarterly Reports)

- The following tables (*Table 9 - 11*) show a breakdown of properties assessed with health and safety issues identified, a breakdown of the types of H&S issues identified and addressed and information on health and safety related deferrals and total spend year to date for IE retrofit programs.

Table 9

Number of Properties Assessed with H&S Issues Identified (2025)		
Program	Number of Properties Assessed	Properties with Health and Safety Issues Identified
Home Energy Savings	722	594
Multi-Family Energy Savings	189	20
Whole Home Electric	96	95

Types of issues identified and addressed include:

- Ceiling mitigation and reinforcement
- Chimney liners
- Mold remediation
- Exhaust fan installation or correction
- Venting
- Electrical upgrades
- Asbestos remediation
- Plumbing repair
- Gas mechanical repairs and tune ups to address CO issues
- CO and smoke detectors
- Emergency mechanical replacement
- Roof repair
- Moisture abatement
- Sump pump cover / sump pump replacement
- Other

Stipulations

Table 10

Health and Safety Related Deferrals*	
Home Energy Savings	110
Multi-Family Energy Savings	0
Whole Home Electric	2

*Note: Deferrals do not include IHWAP project deferrals.

General trends in the types of H&S issues that lead to deferrals include:

- Excessive mold
- Knob and tube wiring
- Standing water / bulk moisture
- Structural issues
- Vermiculite / asbestos
- Roof and structural issues
- Pests

Table 11

Health and Safety Related Spend 2025*	
Home Energy Savings	\$841,268
Multi-Family Energy Savings	\$310,455
Whole Home Electric	\$487,786

*Note: Spend includes dollars spent on exhaust fans and emergency HVAC replacement (including Room Acs), which also contribute to energy savings.

RSA § VIII (B-3) ComEd will report to the ICC in its ICC-filed Quarterly Reports on the progress of the Market Development Initiative (MDI) with the ICC-filed Annual Reports summarizing annual progress.

Q1 Updates

ComEd's Market Development Initiative (MDI) offers the resources and training needed to become part of the growing and rewarding energy efficiency field. For individuals, entrepreneurs, contractors, vendors and service organizations, this initiative helps build a local, diverse workforce to deliver energy efficiency opportunities to our communities. MDI graduated its first Newcomer Cohort of 2025, introducing those new to energy efficiency (EE) the tools and training needed to enter the EE space. Thirteen participants

successfully graduated from the program, all earning 3 Building Professional Institute (BPI) certifications needed for energy efficiency improvements.

This quarter, MDI hosted a Selling Energy course attended by 103 participants. The training equipped Energy Efficiency Service Providers with the knowledge and strategies to integrate energy efficiency into their business models and enhance their ability to secure new opportunities by demonstrating its value to their customers. Additionally, the first Community-based Organization (CBO) roundtable was held this quarter providing participants with an opportunity to learn more about MDI and share ideas for its success.

Quarterly Reporting Metrics

SAG Reporting Working Group Metrics

In June 2024, the SAG Reporting Working Group finalized metrics for the Illinois Energy Efficiency Policy Manual Version 3.0. These include metrics from the “Income Qualified Multi-Family Reporting Principles Policy (“IQ Multi-Family”), Income Qualified Health and Safety Reporting Principles Policy (“IQ H&S”), Equity and Affordability Reporting Principles Policy (“EQ&A”), and the Diverse Contracting Reporting Principles Policy (“Div”). ComEd reports out on these metrics as follows:

IQ Multi-Family § 6.8 (ii) In the Program Descriptions section of the quarterly report, briefly describe whether the IQ MF program is jointly delivered, or coordinated. If joint or coordinated, include additional explanation on how the utilities work together including addressing the following questions:

- Is there a single vendor? Franklin Energy is the Prime Implementation Contractor for Multi-Family Energy Savings. They subcontract with other entities for certain services to deliver the offering.
- Is it a joint program? Yes, Multi-Family Energy Savings is jointly delivered by ComEd, Nicor Gas, Peoples Gas and North Shore Gas.
- Is there a single point of contact? Yes - Multi-Family building owners are assigned a single Multi-Family Energy Savings project lead that they work with throughout the lifecycle of their journey through the Multi-Family Energy Savings offering.
- Is there a single application form? There is a single program intake form. There are different rebate applications based on the energy efficiency measure type.

Q1 Updates

- See *Program Descriptions* section in the Appendix under program *Multi-Family Energy Savings (Multi-Family Upgrades)*.

IQ H&S § 6.9 [...] requires each Program Administrator report on the effectiveness of its efforts to address health and safety improvements necessary to enable Energy Efficiency retrofits – particularly building envelop upgrades, HVAC equipment upgrades and other major Measures – in income qualified single family and multi-family buildings. The reporting will be on a statewide set of metrics designed to provide insight into the following issues for both single family and multi-family buildings

- **Metric 1.** Report Program Administrator health and safety spending broken down between single family (SF), multi-family (MF), and mobile homes (if the Program Administrator has a mobile homes offering,

or if the Program Administrator is able to track whether a mobile home participated);

- **Metric 2.** Report a qualitative narrative describing health and safety trends, successes and challenges, including differences by building type, where notable.

Q1 Updates

- **Metric 1:** The following table (*Table 12*) shows health and safety related spend year to date broken out by Income Eligible Single- and Multi-Family program offerings:

Table 12

Health and Safety Related Spend 2025	
IE SF Home Energy Savings	\$841,268
IE Multi-Family Energy Savings	\$310,455
IE Single-Family Whole Home Electric	\$290,065
IE Multi-Family Whole Home Electric	\$197,721

- **Metric 2:** The most common health and safety issues identified in income eligible single-family homes served through Home Energy Savings (HES) is a lack of functioning CO/smoke detectors and issues with exhaust and venting that need correction. In 2025 YTD, over 300 CO/smoke detectors were installed in HES participant homes and over 300 participants have had exhaust fans installed or dryer vents corrected through the offering. Whole Home Electric (WHE) is finding that almost every income eligible single-family participant needs their panel upgraded in order to safely convert fossil fuel end uses to all electric. Many of the multi-family projects also needed panel upgrades, though some projects have not required upgraded panels (likely due to those being partial electrification projects). The Multi-Family Energy Savings offering is noting that ceiling mitigation and reinforcement is a somewhat frequent health and safety requirement in order to safely support the weight of added insulation. To date, the offering has allocated 36% of the health and safety incentives to date for this remediation work to allow weatherization projects to safely proceed. Serious structural deficiencies, vermiculite/asbestos and water-driven issues have posed challenges and have been the driver of deferrals to date based on the high cost associated with mitigation.

Total Resource Cost

CY2025 New Measures

All measures in the table below were launched in CY2025.

Sector	Program	Measure	IL TRC	Justification for TRC < 1.00
Residential	Home Energy Savings/Single Family Upgrades - IE HEA - IE SAP	LED Dusk to Dawn	6.86	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA - IE SAP	Smart Flood LEDs	5.17	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA in-home	LED Dusk to Dawn	6.86	
Residential	Home Energy Savings/Single Family Upgrades - IE HEA in-home	Smart Flood LEDs	5.17	
Residential	ESRPP	TV	0.44	New measure being explored this year as part of diversification of non-lighting offerings, working on optimizing specific features to increase average savings
Residential	ESRPP	Heat Pump Water Heater	1.92	
Residential	Retail	All-In-One Heat Pump Dryer & Washer	1.1	
Residential	Retail	All-In-One Electric Dryer & Washer	1.1	
Residential	ESRPP	TV	0.44	New measure being explored this year as part of diversification of non-lighting offerings, working on optimizing specific features to increase average savings

Appendix: Program Descriptions

Program Descriptions

Home Energy Savings (Single-Family Upgrades)

Home Energy Assessments (Market Rate & Income Eligible), Retrofits (Income Eligible)

Overview: Under the Home Energy Savings program, ComEd provides three offerings for single family residential customers: Home Energy Assessments (HEA) - Market Rate, HEA – Income Eligible, and Income Eligible Retrofits. These offerings are closely linked through a centralized intake process and coordinated customer journey. Single family includes single family detached, vintage homes (30+years), manufactured homes, condo units, townhomes, two-flats, and duplex. The program offers free assessments and installation or delivery of energy savings products such as LEDs, water-saving devices, water heater pipe wrap, advanced power strips and thermostats with income eligible customers receiving all products for free. Certain income-eligible customers also receive comprehensive weatherization services. The program is delivered jointly with the Northern Illinois Gas Utilities (Nicor Gas, People Gas and North Shore Gas).

Multi-Family Energy Savings (Multi-Family Upgrades)

Market Rate, Income Eligible, Public Housing

Overview: The Multi-Family Energy Savings (MFES) program is a single comprehensive program offering that provides a full range of multi-family energy efficiency services. The MFES program consists of three offerings for 2025: Income Eligible, Public Housing, and Market Rate. This program offers efficiency upgrades for multi-family properties, including gas and electric measures for tenant units and common areas. This program offering is delivered jointly with the Northern Illinois Gas Utilities (Nicor Gas, Peoples Gas, and North Shore Gas) and implemented by Franklin Energy and their approved subcontractors. Income Eligible, Public Housing, and Market Rate Property owners/managers are assigned a single point of contact who works with them throughout the entirety of their journey through the offering. Interested building owners can sign up through a single intake form and their project lead and Energy Efficiency Service Provider installing the upgrades will assist with completing any rebate applications (there are different applications based on the energy efficiency measure type). Customers who complete weatherization and other energy efficiency improvements enjoy reduced operating costs, increased comfort in tenant spaces, increased occupancy rates, and improved property value. Additionally, building tenants experience increased comfort and reduced energy costs. Note: Building owners that are interested in electrification are directed to ComEd's Whole Home Electric offering for eligibility consideration.

Whole Home Electric

Overview: The Whole Home Electric program refers to ComEd's initiative to convert income-eligible single family and multi-family homes and buildings to all-electric using highly efficient technologies. The offering includes comprehensive appliance and HVAC upgrades, building weatherization, and health and safety modifications required to safely and efficiently reduce reliance on fossil fuel energy sources, like gas and propane, for homeowners and residents in multi-unit homes. Prior to proceeding with a project, the offering models energy bill impacts to ensure the upgrades will result in overall savings to the customer.

Home Energy Reports

Overview: The Home Energy Report provides select residential customers with information on how they use energy within their households. Reports and the online portal include usage comparison to that of similar, nearby households, personalized energy efficiency advice, program promotions, and application of behavioral principles and social norms to drive adoption of energy efficient behaviors.

Retail

Market Rate, Income Eligible

Overview: ComEd offers residential delivery customers rebates on select ENERGY STAR® certified appliance, home products and lighting products. Deeper discounts are available to income eligible customers on select products via instant discount at retail locations within zip codes where at least 60% or more of the households are at or below 80% Area Median Income (AMI) or through customized discount channels to pre-qualified income eligible customers, like Limited Time Offers (LTOs). The program also includes the ENERGY STAR Retail Products Platform (ESRPP), which is a market transformation initiative focused on incentivizing retailers to stock and sell ENERGY STAR products.

Product Distribution

Food Bank (Income Eligible), IE Kits (Income Eligible), School Kits (Market Rate and Income Eligible)

Overview: Product Distribution includes kits (Market Rate and Income Eligible school kits and Income Eligible kits distributed through Community Action Agencies and directly to eligible customers) and distribution of products through Food Banks, food pantries and other partners. By providing free energy efficiency products and education distributed through trusted channels, ComEd can reach more customers, particularly those most in need and introduce them to the wide-ranging benefits of energy efficiency including reduced energy usage, reduced energy costs, improved their quality of life and reduced environmental impacts.

Appendix: Program Descriptions

Residential New Construction

Affordable Housing New Construction, Electric Home New Construction

Overview: Residential New Construction consists of two offerings: Affordable Housing New Construction (AHNC) and Electric Homes New Construction (EHNC). The AHNC Program offering provides technical support and incentives for whole-building energy efficiency for new construction and major renovation projects to reduce the energy burden for income eligible households by lowering their potential monthly energy costs. The program supports developers building or providing major renovation to affordable housing buildings, including both single and multi-family projects. The program offering's incentives are based on the square footage of the areas serving income eligible tenants, while upgrade requirements apply to the full building. The Affordable Housing New Construction offering is delivered in partnership with Nicor Gas. The EHNC Program promotes high performance all-electric homes that allow ComEd customers to stack the benefits of all-electric energy efficiency, demand-response, electric vehicles, solar, and new rate structures. Program works with local builders and Home Energy Rating System (HERS) raters to ensure that new homes exceed the requirements of the state's energy code for increased energy savings.

Heating and Cooling

Overview: ComEd offers Heating & Cooling incentives to ComEd residential delivery customers that replace existing heating and cooling equipment with qualifying, high-efficiency air source heat pumps, ductless mini-split heat pumps, or geothermal (ground source) heat pumps. Measures including air source heat pumps and ductless mini-split heat pumps, are offered through a distributor (midstream channel) and installed by a heat pump trained Energy Efficiency Service Provider (EESP). Geothermal heat pumps are offered by EESPs to residential customers and are downstream measures (incentives paid to customers through the participating EESP).

Small Business

Private, Public

Overview: Offers private and public sector small business customers cost-effective turn-key energy efficiency retrofit and replacement services. These customers are typically underrepresented in energy efficiency programs due to limited staff and resources, lack of capital, and leased instead of owned facilities. To qualify for the program, private businesses and public facilities must have an electrical peak demand under 400 kW, Customer categories include, but are not limited to: warehouses, office, retail, restaurant, public libraries, police & fire stations and public K-12 schools.

Standard Incentives

Private, Public, ComEd Streetlights

Overview: The Standard Program provides monetary incentives to customers on a "Standard" fixed or per-unit basis. Standard offers incentives for common energy-efficiency improvements including: Indoor and outdoor lighting equipment (including networked lighting and LED streetlights), HVAC equipment (e.g., variable speed drives, chillers, roof-top units), commercial appliances including industrial and laboratory equipment, compressed air equipment, and Energy Management Systems (EMS).

Custom Incentives

Private, Public

Overview: The Custom Program identifies and implements site-specific and unique cost-effective energy efficiency opportunities that are not available via the Standard program. Customized incentives based on per kWh basis and calculated for specific customer projects are offered. Measures include process efficiency improvements, IT equipment upgrades, process cooling, compressed air, VFDs on large motors, free cooling systems, refrigeration improvements, wastewater treatment plants, combined heat and power, and other measures not covered in the Standard offering.

Retro-Commissioning (RCx)

Private, Public

Overview: The RCx program provides customers with a fully funded engineering study to help business and public-sector customers optimize operations of existing building systems to reduce energy usage while continuing to maintain desired environmental conditions. Common energy conservation measures focus on control of HVAC and lighting using building automation systems. Typical participants include commercial office buildings, hospitals/health care facilities, and higher education buildings. RCx options include RCx Flex and a Monitoring-Based Commissioning (MBCx). Each conduct an engineering study identifying ECMs. Additionally, RCx includes a Virtual Commissioning (VCx) option which offers free identification of energy-saving measures and remote technical assistance for implementation. VCx focuses on smaller customers in which smart meter interval usage data is used to remotely identify operational savings opportunities.

Industrial Systems

Overview: The Industrial Systems program assists industrial customers to optimize and/or identify energy efficiency measures to improve the performance of the following systems or processes: Compressed air, process cooling, industrial refrigeration, water and wastewater treatment plant, process efficiency for heating and cooling in production.

Appendix: Program Descriptions

Midstream/Upstream

Private, Public

Overview: ComEd provides point-of-sale discounts on commercial LED lighting and HVAC equipment, as well as industrial forklift battery chargers. Purchasers can verify customer and product eligibility through participating distributors using a full-service webtool, which reimburses distributors for incentives instantly provided to eligible purchasers.

Strategic Energy Management (SEM)

Private, Public

Overview: SEM helps organizations embed energy efficiency into their operations and company culture. Efforts ultimately allow for organizations to establish energy policies, improve operating efficiencies, and build budgets for energy efficiency efforts. SEM provides tools, coaching, and technical resources to support customers' energy goals through a year-long series of workshops and one-on-one coaching. It draws on principles of continuous improvement and organizational change and integrates Lean, Six Sigma, and other cost savings and operational excellence initiatives. SEM provides incentives for behavioral energy savings as well as operational measures.

C&I New Construction

Private, Public

Overview: The New Construction Program offering provides technical assistance, support for the Leadership in Energy and Environmental Design (LEED) rating system, and incentives for whole-building energy efficiency for new construction and major renovation projects to influence building design practices during the design and construction of new buildings, major renovations of existing buildings, and tenant build-outs in the C&I market. The program serves private commercial and industrial buildings (CINC) as well as public sector buildings (PSNC) through a combined offering. The New Construction Program offering is delivered in partnership with all the northern Illinois gas utilities.

Illinois Commercial Food Services

Private, Public

Overview: The Illinois Commercial Food Services offering provides instant discounts to the purchaser when buying qualified commercial food service equipment utilizing channels including manufacturers, manufacturer representatives, distributors, and dealers of food service equipment. This is a joint utility program available through the state of Illinois and includes Ameren Illinois, Nicor Gas, People's Gas and Northshore Gas. Customers benefit by receiving incentives for both qualifying electric and qualifying natural gas measures.

Assessments

Private, Public

Overview: Assessments identify energy saving measures (capital cost and operational) and provide information on available financial incentives for energy efficient equipment upgrades and retrofits. Assessments save energy annually and lower operating expenses through implementation of recommended measures. The free Facility Assessment is a tool that helps customers take the first step toward making their facility more efficient by identifying opportunities to participate in the various programs within the EE portfolio. The assessments involve an initial site visit (in-person or virtual) where an engineer collects data regarding a facility. After the site visit, the engineer compiles all the opportunities with their estimated savings, costs, incentives, and simple paybacks into a report that is presented to the customer.

Voltage Optimization

Overview: The Voltage Optimization Program deploys circuit voltage detectors and control equipment that will effectively assess and adapt the amount of voltage traveling across a power line at any given time. Once in place, these devices will allow ComEd to more precisely monitor, manage, and deliver the voltage customers need. No additional effort by consumers will be required as the control equipment will automatically adjust to consistently deliver only the voltage each customer requires while providing energy savings.

Business Energy Analyzer

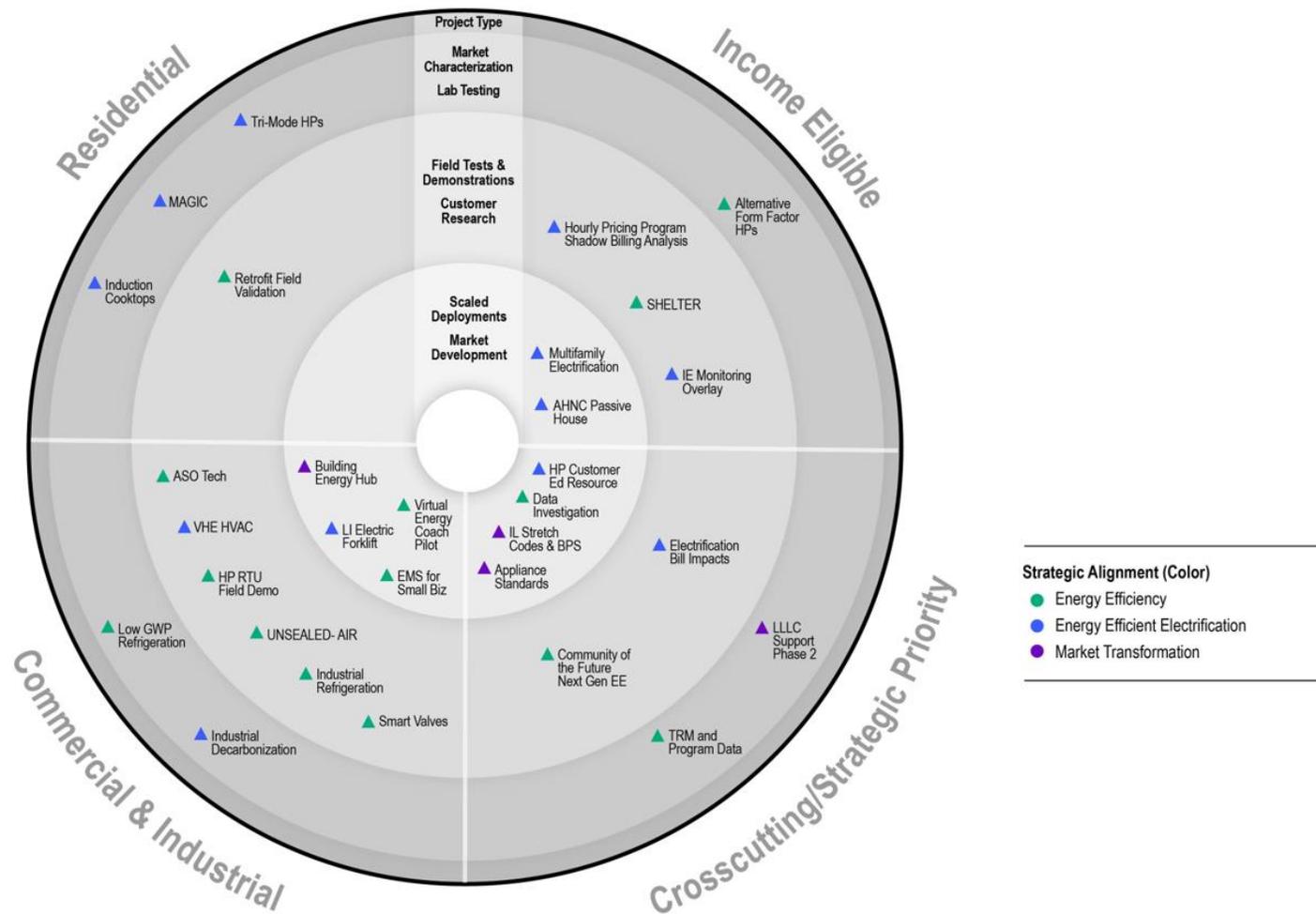
Private, Public

Overview: The Business Energy Analyzer program consists of a free, opt-in tool that enables commercial and industrial customers to leverage their energy usage information to gain greater insight and control over their electricity use. The tool serves an important customer education function by providing customers with access to interval data and analytic tools to track their energy usage, optimize energy consumption, and identify immediate low-cost and no-cost energy saving opportunities.

Customer Innovation

Appendix: Customer Innovation/R&D Summary

ComEd Customer Innovation Portfolio Summary 2025 Q1



This visualization provides an overview of the Customer Innovation Team’s selected research concepts and projects for 2025, organized by stage of research and relevant customer segments. Further information about each project may be found in the following table. Project descriptions are available on the ComEd Customer Innovation website at [Innovate.ComEd.com](https://www.innovate.comed.com).

Appendix: Customer Innovation/R&D Summary

Customer Innovation Portfolio Summary 2025 Q1

Project	Work Description	Partners	Project Type	Customer Segment	End Date	Status Update
Scaled Deployments & Market Development						
Affordable Housing New Construction (AHNC) Passive House Portfolio Integration Pilot	Integration of a PHILUS incentive tier into the Affordable Housing New Construction offering.	Slipstream	Market Development	Income Eligible	2026 Q4	Five multifamily projects are on course to achieve PHIUS certification when complete. A total of 247 units will be built, including 221 that will be for income-eligible customers. One project completed in 2024 and two projects are scheduled for completion in both 2025 and 2026.
Affordable Multifamily Electrification	Investigating energy savings, installation barriers and costs, and customer experience of whole-home electrification.	Slipstream	Scaled Deployment	Income Eligible	2025 Q2	In-field performance of the upgraded building end uses, as well as the whole building, continued to be monitored through Q1 2024. The project team is on track to provide an updated final report in late Q2 2025 that will summarize the performance of the HPWH and impact on whole building energy consumption.
Building Energy Resource Hub	Organization that provides training and resources to customers and stakeholders across the region to support meeting aggressive climate action goals, improving building performance, and building an inclusive green economy.	Illinois Green Alliance	Market Development	Commercial and Industrial	2026 Q2	The Building Energy Resource Hub launched seven new resources—including funding guides, multiple case studies, the Building Decarbonization Planning Guide, an online discussion forum, a help desk and technical assistance portal, and two stretch code guides—expanding its online library to over 45 resources. During the same period, the Hub also initiated a rebranding process, including refreshed branding and updated marketing language, to strengthen audience engagement and elevate the visibility of its work.
Energy Management Systems (EMS) for Small and Medium Business	Exploring the use of energy management systems to optimize energy efficiency in small businesses.	Resource Innovations	Scaled Deployment	Commercial and Industrial	2025 Q2	The pilot evaluation report is complete, and the final report is expected by the end of April.
Heat Pump Customer Education Resource Development	Preparation of a web-based resource for customers and contractors to learn about the energy and bill impacts of switching to heat pumps.	Energy Solutions	Market Development	Crosscutting/Strategic Priority	2025 Q4	The project team began making revisions to the heat pump and heat pump water heater savings calculator to further refine the tool. The project team also continued work on new content for other types of electrification equipment, including heat pump water heaters, heat pump dryers, induction stoves, and electric outdoor appliances. These updates are all expected to be released in Q2 2025.
Illinois Building Energy Code Advancement	Development of a market transformation approach to drive energy savings through advancement of energy codes and building performance standards.	Slipstream	Market Development	Crosscutting/Strategic Priority	2025 Q4	The City of Evanston adopted the commercial and residential stretch energy codes in Q1 to take effect on Oct. 1. Evanston also passed the Healthy Buildings Ordinance, which will create an energy performance standard for approximately 500 commercial and multi-family buildings in the city. Outreach and educational efforts to municipalities continues, as does development of market transformation evaluation frameworks for claiming savings.
Lithium-Ion Electric Forklift Case Studies	Creating real-world case studies for use in future promotional efforts.	DNV	Market Development	Commercial and Industrial	2025 Q2	The team continued evaluation of fork truck operational patterns and energy performance at the two participating pilot sites. This data is being used to finalize the two case study deliverables to be completed in Q2

Appendix: Customer Innovation/R&D Summary

Statewide Appliance Standards Advocacy	Supporting a state appliance standards legislative bill through the 2025 legislative session by coordinating with stakeholders and providing updates and technical analyses as necessary, including informing legislators of the consumer and energy impacts of this bill. As the bill did not pass out of the committee, the team will investigate the opposition and barriers that the bill faced and look into passing the bill as an amendment to an active omnibus bill. The team will draft a findings report on the lessons learned and recommended next step.	Energy Solutions	Market Development	Crosscutting/Strategic Priority	2025 Q3 if bill passes, Q4 if bill does not pass	The proposed appliance standard bill HB1612 is not expected to receive a vote. There is a possibility that it could be added as an amendment to a larger omnibus energy bill; if that happens and the omnibus bill is passed, then the project team will follow up with a brief closeout report in August. If that does not happen, a more detailed report going over lessons learned and strategies will be prepared by the project team and submitted by end of 2025.
Virtual Energy Coach Pilot	Testing the feasibility of using a virtual customer engagement model to conduct Strategic Energy Management at smaller commercial and public sector customer locations.	Power TakeOff	Scaled Deployment	Commercial and Industrial	2025 Q4	Six new sites were enrolled in Q1. Outreach efforts are currently on hold to allow Virtual Energy Coaches to focus on active implementation and onboarding a dedicated outreach specialist.

Customer Research, Field Tests, & Demonstrations

Commercial Automated System Optimization (ASO) Technology	Use of AI-based tools to optimize energy usage in commercial buildings Hank, Resource through automated real-time management of energy-using systems.	Hank, Resource Innovations	Field Tests & Demonstrations	Commercial and Industrial	2025 Q2	The project team is completing data collection and a preliminary analysis of results is underway. M&V of savings should be completed next quarter and the pilot will be concluded at this time.
Communities of the Future Next Generation HVAC Demonstration	Testing energy savings and customer experience in real-world conditions, focused on customers situated within ComEd's Communities of the Future areas.	Slipstream	Field Tests & Demonstrations	Crosscutting/Strategic Priority	2025 Q4	Draft first quarter report submitted for review. Beautiful Zion has started the first phase of their project (weatherization) which will be followed by electrification measures including heat pumps and kitchen equipment. Quinn Chapel completed their participation in this pilot.
Energy Efficiency Electrification Savings and Bill Impacts Estimation	Analysis of and calculator maintenance for customer bill impacts related to electrification measures.	Center for Energy and Environment	Customer Research	Crosscutting/Strategic Priority	2025 Q4	The project team continued to work with the relevant program and implementation teams on aligning bill screening tools and inputs. The primary focus has been on how to treat upcoming rate updates, and the team outlined relevant rate scenarios in order to facilitate this discussion and decision-making process.
Heat Pump Rooftop Unit Field Demonstration	Testing the system performance and customer experience of heat pump rooftop units in commercial sites in the ComEd service territory.	Center for Energy and Environment	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	Site selection is underway, with two potential client sites identified. One site would be a dual-fuel setup, and the other site would simply need monitoring as it has HP RTUs recently installed. The final deadline to lock in participant sites is end of April, and the team is currently reviewing incentives for each site.
Hourly Pricing Program Shadow Billing Analysis	This work explored whether ComEd's Hourly Pricing offers cost-savings opportunities for customers, particularly income eligible customers, who have fully or partially electrified their homes.	Elevate	Customer Research	Income Eligible	2025 Q1	The project team completed their analysis and delivered the final presentation and report.
IE SF and MF Monitoring Overlay	In-field submetering and usage analysis for Whole Home Electric (WHE) participants to better understand the installed equipment field performance and customer experience.	Center for Energy and Environment	Field Tests & Demonstrations	Income Eligible	2025 Q4	The project team completed the bill impacts, all electric, and sizing analysis plans. The team also continued multifamily participant recruitment after having secured all single-family participants in 2024. Four multifamily participants from one building have been recruited at this time.

Appendix: Customer Innovation/R&D Summary

Industrial Advanced Refrigeration Controls	Testing novel advanced controls for large refrigeration systems in real-world conditions.	Slipstream	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	The interim report was finalized and the project is currently in the baseline data collection phase.
Non-Invasive Scanning for Envelope Assessments with LiDAR Enhanced Diagnostics and Air Infiltration Results (UNSEALED-AIR)	Developing and testing a machine learning model to diagnose air leakage accurately across various construction conditions, materials, means and methods with a non-invasive diagnostic tool that combines thermal imaging and LiDAR (light detection and ranging).	GTI Energy, Hearth Labs, Department of Energy	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	The R&D team continued waiting for DOE's review and approval of this research
Pressure Independent Control Valves (PICV) Retrofit Study	Testing energy savings and identifying a methodology and framework to accurately estimate savings for a novel commercial HVAC technology.	Slipstream	Field Tests & Demonstrations	Commercial and Industrial	2025 Q1	Draft final report has been distributed to internal team for review; draft report and savings data was sent to the Custom Programs team for their feedback.
Retrofit Field Validation and Demonstration	Project funded by the DOE Building America program. Teams will work with communities to conduct collaborative research and demonstration projects in real-world homes, with the aim of accelerating local deployment of highly energy efficient, durable, healthy home upgrades. Geographic focus will be upper Midwest/cold climate housing.	Center for Energy and Environment, Slipstream, Elevate, Mitsubishi Electric, Daikin, LG, ComEd	Field Tests & Demonstrations	Residential	2025 Q4	ComEd's role on this project has not yet begun, but the ComEd team has received proposals that are in review.
SHELTER: Solutions for Housing Equity and Long Term Energy Resilience	This is an opportunity to provide additional support for a DOE-funded project being led by GTI. The goal of the project is to model, design and implement a replicable envelope retrofit on a representative masonry two-unit apartment building to significantly reduce heating and cooling loads.	Frontier Energy, GTI Energy	Field Tests & Demonstrations	Income Eligible	2027 Q3	The DOE project team had a kickoff meeting in March to continue this research.
Very High Efficiency (VHE) HVAC	Testing the VHE HVAC systems approach for HVAC retrofit/replacement installations to improve ventilation and indoor air quality while reducing building energy use.	Institute for Market Transformation	Field Tests & Demonstrations	Commercial and Industrial	2025 Q4	Of the five sites, two sites experienced improved heating and cooling and a third site has not reported any issues. The remaining two sites have experienced more challenges, with one site awaiting a transformer replacement for building power to be restored and another site working to identify the root cause of multiple compressor failures.

Market Characterization & Lab Testing

Alternative Form Factor Heat Pump Technologies	Research to understand alternative form factors for heat pumps that could be applicable in multifamily and modular/mobile homes.	Slipstream	Market Characterization	Income Eligible	2025 Q2	The team conducted interviews with market actors including trade allies, contractors, suppliers and distributors. The team also completed the building stock analysis.
Induction Cooktop Research	Research to understand decision making and experience with induction stoves and how peer programs have supported the adoption of induction stoves.	ILLUME	Market Characterization	Residential	Q2 2025	The team conducted interviews with peer utilities and customers in who received an induction stove through the WHE offer. The team also developed a survey to be distributed to customers who received a rebate or instant coupon for an induction stove.
Industrial Decarbonization Initiative	Research to understand the motivations, challenges, opportunities, processes and influencers that impact various subsegments of industrial decision makers in adopting decarbonization strategies, and to identify the customers with the highest likelihood of adopting technologies or procedures that would result in decarbonization.	Cascade Energy	Market Characterization	Commercial and Industrial	Q3 2025	Cascade is preparing to begin industrial contact interviews. ComEd is providing an updated list of LCS managers and company contacts. Interview guide is finalized.

Appendix: Customer Innovation/R&D Summary

LLLC Support Phase 2	This project is the final step before ComEd's full commitment to LLLC MT and issuance of an RFP to hire a vendor to plan and design an LLLC MT pilot. The scope includes creating a concept LLLC MT to meet and review with ComEd's evaluator.	ILLUME	Market Characterization	Crosscutting/Strategic Priority	2025 Q3	The project was kicked off in March and a discussion with Guidehouse is planned for April
Low GWP Refrigeration Systems for Grocery Stores Market Characterization	The goal is to define the current state and perception of low-GWP refrigeration from the perspective of ComEd's medium-to-large grocery segment customers and other key stakeholder groups. This represents Phase 1. Future phases may include how to best address or serve customers in this segment.	Cascade Energy	Market Characterization	Commercial and Industrial	Q2 2025	Interview recruitment is underway after coordination with Large Customer Services (LCS) team. The team started interviewing refrigeration users and seeking permission to do on-site data logging for baseline establishment.
Made in America Grid Integrated Commercial (MAGIC) HPWH Systems	Research to analyze the market potential for central heat pump water heaters in multifamily buildings.	New Buildings Institute, Ecotope, Department of Energy	Field Tests & Demonstrations	Residential	2025 Q4	The CHPWH vendor provided a tankless gas backup system that would integrate with the CHPWH system as a dual-fuel system setup. This closer integration will allow for tighter controls on when the backup units come online, and reduce the plumbing complexities that had previously been required to integrate the new system with the existing water heating system.
Tri-Mode Heat Pump Lab Testing	Laboratory evaluation project of a tri-mode combi system (one single heat pump that does heating, cooling and hot water for single-family homes). Lab testing will specifically test system performance in northern Illinois climate.	GTI Energy	Lab Testing	Residential	2025 Q2	GTI is currently testing the tri-mode combi system under load-based conditions. Next steps for GTI include modeling annual heating and cooling COP, energy cost, and payback for single-family scenarios.
LLLC Support Phase 2	This project is the final step before ComEd's full commitment to LLLC MT and issuance of an RFP to hire a vendor to plan and design an LLLC MT pilot. The scope includes creating a concept LLLC MT to meet and review with ComEd's evaluator.	ILLUME	Market Characterization	Crosscutting/Strategic Priority	2025 Q3	The project was kicked off in March and a discussion with Guidehouse is planned for April

Appendix: Corrections

Corrections to ComEd's CY2024 Fourth Quarter Report

- On the sixth tab of the Statewide Report, due to clerical error, the 2022 Approved ComEd EEPS Budget has been updated from \$427,470,991 to \$408,267,882.
- On page 29 of the EE Quarter Report, stipulation RSA § V (D-3a) was erroneously reported for Beneficial Electrification spend and vendors. The correct total value for utilized diverse prime contractors (Tier 1) and diverse sub-contractors (Tier 2) should have been 31 and 90, respectively. Table 7 and 8 have been updated accordingly:

Table 7

Tier 1 Diverse Category	Spend	# of Vendors YTD
MBE	\$28,476,476	7
WBE	\$46,147,746	20
MWBE	\$147,434	2
VOSB	\$2,704,198	2
Total	\$77,475,854	31

Table 8

Tier 2 Diverse Category	Spend	# of Vendors YTD
MBE	\$16,545,154	42
WBE	\$33,599,065	41
VOSB	\$6,936,759	7
Total	\$57,080,978	90