



# Training and Education: Recommendations before the SAG

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Citizens Utility Board  
6/3/20

# Idea

- 1) Train contractors, especially those performing in-home visits, on the full portfolio offerings relevant to the customer sector being engaged
- 1) Expand customer-facing materials to help customers understand what's available to them



# Many Interests

Res Offering	Implementer
HER	Oracle
Kits	Franklin
HEA	Franklin
Multi-Family	Franklin
Lighting	CLEARResult
Appliances	CLEARResult
HVAC	CLEARResult
FFR	Reclim

IE Offering	Implementer
Product Discounts	CLEARResult
Affordable Housing New Construction	Slipstream
Single Family	Resource Innovation/CAAs/IACAA
	Franklin/Chicago Bungalow/Chicagoland Vintage
	Resource Innovation/CAAs/IACAA
Multifamily	Elevate Energy
Public Housing	Elevate Energy
Energy Saving Kits	Energy Resource Center
Food Bank Distribution	CLEARResult
Existing Manufactured Homes	Slipstream

Other Offering	Implementer
Peak Time Savings	ComEd
Central AC Cycling	ComEd
Hourly Pricing	Elevate Energy
IL Energy Loan	Slipstream



# Information Overload



Credit: Cambridge University Press



# Curation



Credit: Bloomberg



# Home Energy Checklist



## PLAN AHEAD

### FOR GOING HOME

Make sure hospital staff answer your questions before you go home. Make sure you have all of your personal items.

#### CHECKLIST



#### HOW WILL WE GET HOME?

- Do we have the keys to the house? 
- What groceries will we need at home? 
- What is the weather like? 

#### PART 1 I

#### CHECKLIST



#### WHAT TO REMEMBER BEFORE YOU LEAVE THE HOSPITAL

-  Ask about my medical problem. Why am I sick? What caused my problem? What did the doctors find?
-  Ask about medications. Do I have any new medications? When and how do I take them? What are they for? Should I take my old medications too?
-  Ask about things to watch for. What symptoms should we watch for at home? For example, a fever, cough, pain, swelling. What should we do if I get sicker?
-  Ask about prescriptions.
-  Ask about my follow-up plan. Do I need to make an appointment with my family physician? When?
-  Ask about new equipment and supplies, and referrals to community supports. Will I need new supports at home? For example, a walker, wheelchair, dressing supplies, referral to home care.
-  Talk to the nurses if you are worried about being safe at home.

#### PART 2 I

## HOW TO HAVE A HEALTHY BACK TO SCHOOL AN EASY CHECKLIST



❑ First, find the right healthcare provider for you and your child.



❑ Make an appointment for a physical.



❑ Get all vaccines and booster shots.



❑ Refill emergency inhalers, insulin, and any other medications your child might need during an emergency at school.



❑ Get the necessary paperwork from your health provider to notify the school of any food allergies.



❑ Educate your pre-teen girls on how to take feminine products to school and proper feminine hygiene when away from home. Try making them a DIY Period Kit for school.

❑ Invest in a good lunch box and water bottle for your child so you can teach them how to make their own healthy lunches.

❑ Check their backpack for a proper fit and check the weight they will be carrying around.



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## 6 TIPS BEFORE SELLING YOUR HOME

### MEET WITH YOUR AGENT

Your agent can save you a lot of time and energy by guiding you through the pre-listing phase. They are there to serve you and help you decide if listing your home is the right option.

### PRE-QUALIFY TO BUY

Get pre-qualified to buy your next home before putting your current one on the market. Working with a reputable mortgage pro will help you understand what you need to net from your current home and achieve your goals for the next one.

### PRICE CORRECTLY

Listing your home at the proper market value is critical to selling within a reasonable time frame. Be cautious of making decisions based on valuations online. Instead use your agent's knowledge of the local area as a resource.

### PRE-INSPECT

Home inspections are often where a home sale can go wrong. Material defects may need to be repaired prior to a buyer purchasing the home. Determine these potential fixes before you list, instead of during the negotiation process.

### DE-CLUTTER

If your house is cluttered or filled with personal mementos, it's more difficult for a buyer to picture themselves living there. Placing large pieces of furniture or family photos in storage is worth the effort to help your home sell quicker.

### PROFESSIONAL PHOTOGRAPHY

The modern-day home search usually starts online and first impressions are very important. Make sure your real estate agent uses a pro photographer in order to show your home in the best light.



# Finding a Contractor

\* County  \* Customer type  \* Equipment or improvement    
[Search by Contractor Name](#)

To be eligible for a rebate, your equipment must meet all requirements. Please see the [Heating and Cooling Rebates Eligibility Catalog](#) for complete program requirements.

Zip Code:  Select Equipment:

Search Results(649)

Name	Geostar Mechanical Inc.
Phone	(815) 494-9090
Website	<a href="#">www.geostarinc.com</a>

Name	Stadler Heating & Cooling
Phone	(630) 455-9015
Website	<a href="#">www.stadlerhvac.com</a>

[Home](#) / [For Homeowners](#)

## Contractor Search

Please select a state, county, program and contractor type that you would like to search for contractors.

Select State:\*

## Weatherization Approved Contractors

Peoples Gas weatherization rebates for air sealing, insulation and duct sealing are only available performed by contractors who are approved by the program. The approved contractors listed and have received training on program requirements and specifications. Rebates will be issued for qualifying projects to lower the upfront cost to the customer. This list below is effective as of 10/1/2019.

COMPANY NAME	SERVICES OFFERED
Aeroseal Experts, Inc.	• Duct sealing with Aeroseal aeroseal.com

## 1. Select Contractor Type

## 2. Search By

COMPANY NAME

OR

ZIP CODE  SEARCH RADIUS



# Thank you!

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