

# Single Family Income Qualified Eligibility Policy Proposal

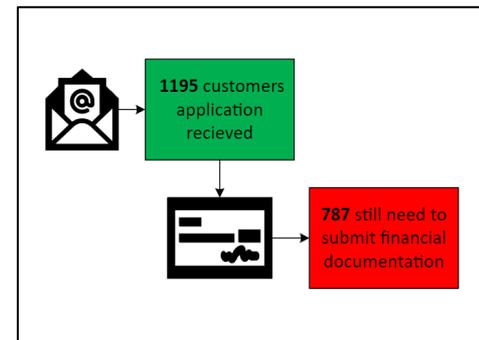
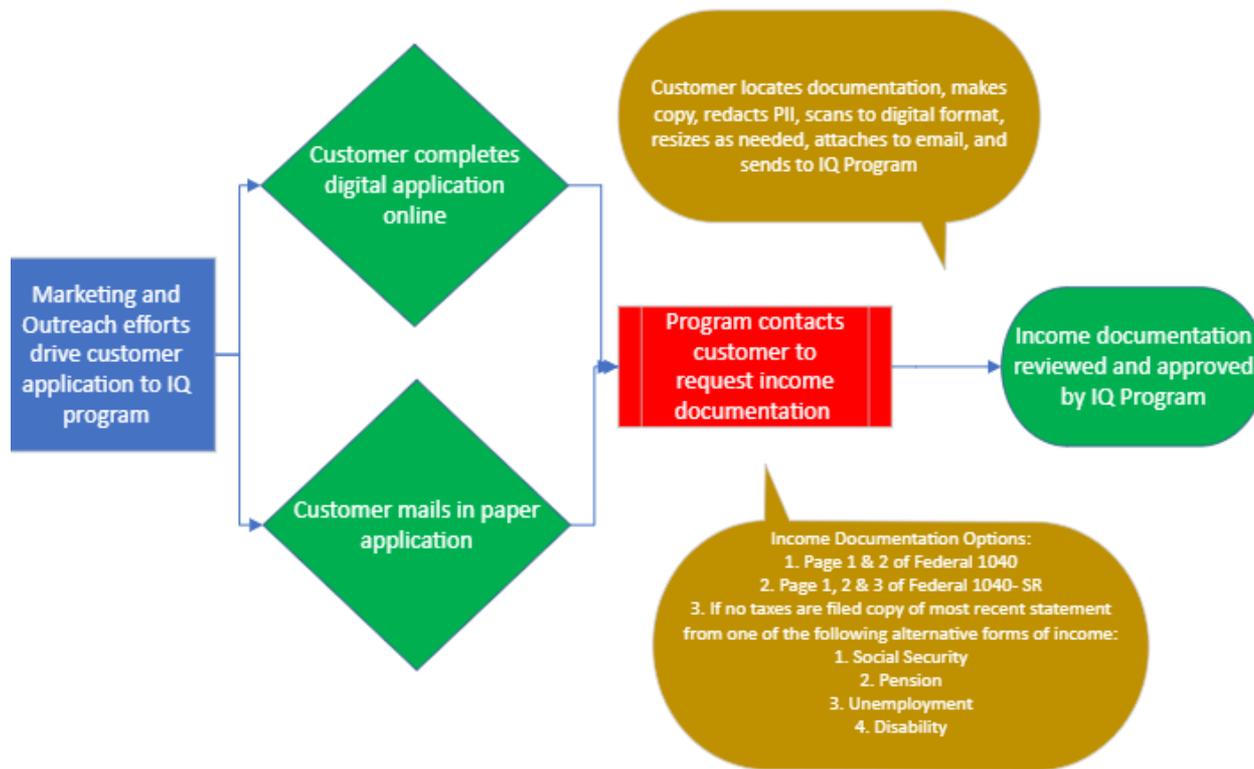
September 21, 2022

## SF IQ Eligibility Verification Barrier

- Program currently requires customers to provide proof of income records:
  - Multiple pages of tax return with redactions; or
  - Statement of income
- Records aren't easily accessible and locating documents can be time consuming
  - Tax returns completed online through a provider
  - Lack of recordkeeping
- Lack of access to tools or capabilities to provide information to Ameren
  - No internet access
  - Technologically challenged
  - No computer available

# Ameren Illinois SF IQ Eligibility Process

- Policy aims to provide alternative pathways for entering the programs



## SF IQ Policy Rationale

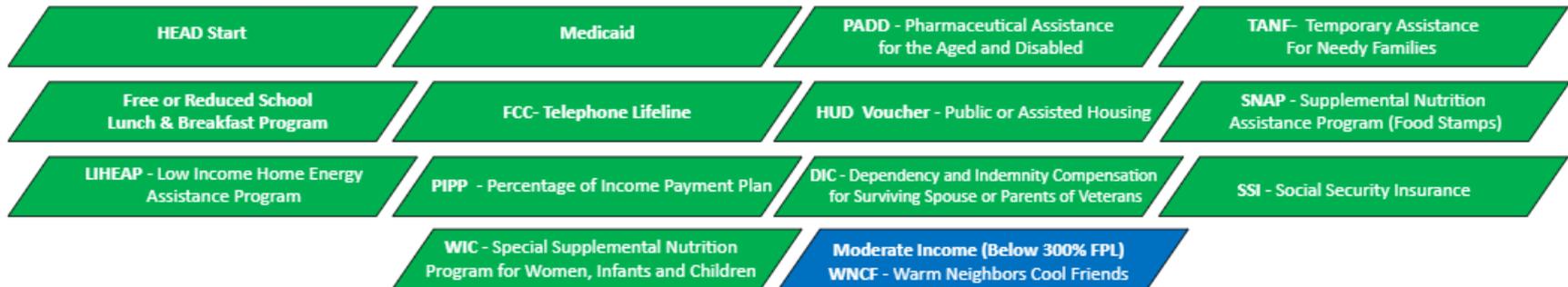
- Most customers participating in the state or federal income eligible assistance programs or energy assistance programs should be expected to have incomes at or below 80% of Area Median Income or at or below 300% Federal Poverty Level.
- Income verification for single-family income qualified homes can be challenging, expensive and time-consuming. To ensure that such challenges, costs and or impositions on customers do not adversely affect program administrators' ability to serve; there should be multiple pathways to establishing income eligibility for purposes of program participation and spend tracking.

- This policy would establish pathways to identifying customers as income qualified by their participation in other income eligible programs
- The following pathways could be acceptable ways to demonstrate income eligibility for single family customer participation in program administrator income qualified single-family programs.

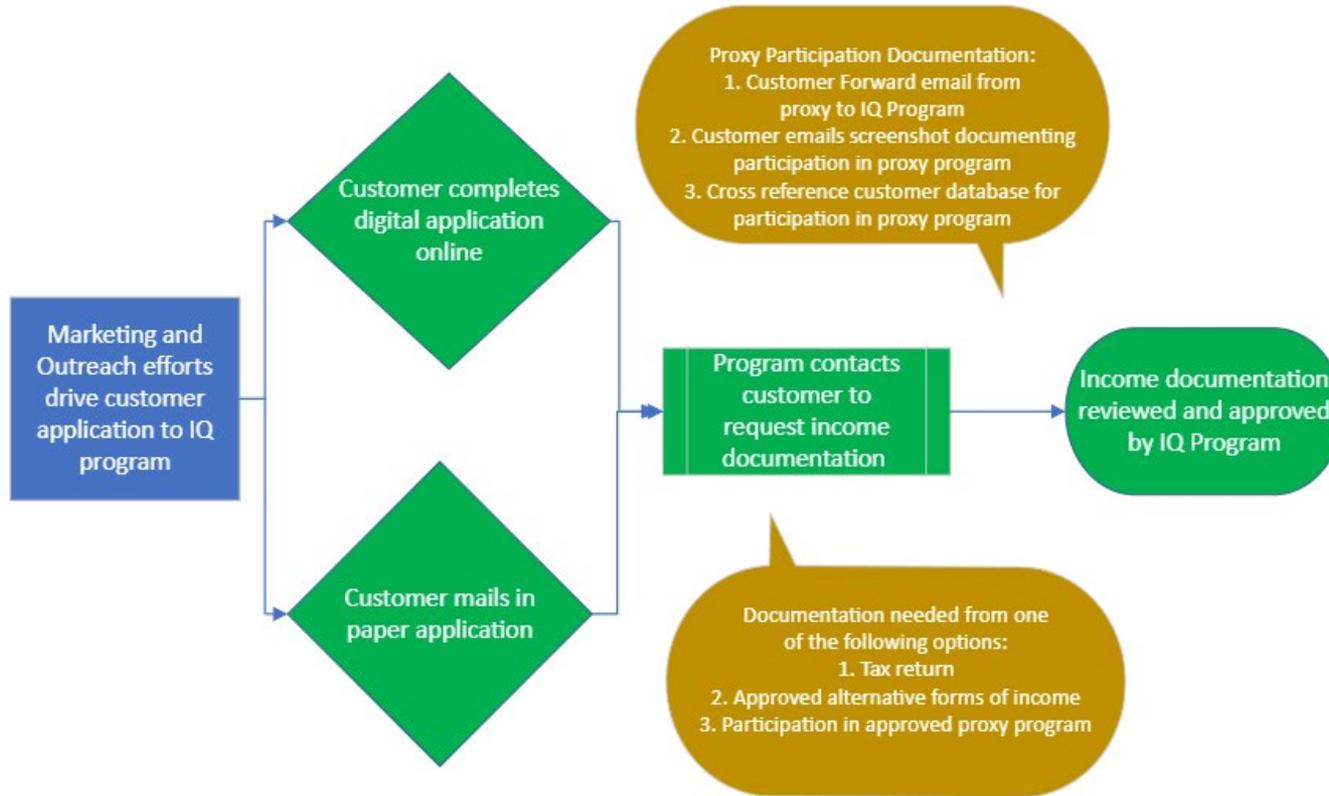
## IQ Proxy Programs

Low Income (Green) - Below 200% FPL, Mod Income (Blue) - Below 300% FPL

*\*List is not extensive of all Proxies. Additional Proxy Programs could be considered.*



# SF IQ Eligibility Process with Proxy





Appendix

# SF IQ Policy Proposal



- The majority of customers participating in the weatherization assistance program or utility funded energy assistance programs should be expected to have incomes at or below 80% of Area Median Income or at or below 300% Federal Poverty Level in order to provide energy efficiency measures and services to the customer under program administrator income qualified energy efficiency programs in Illinois. Because income verification for low-income single-family homes can be challenging, expensive and time-consuming, and in order to ensure that such challenges, costs and or impositions on customers do not adversely affect a program administrators ability to serve low- and moderate-income single-family customers, there should be multiple pathways to establishing income eligibility for purposes of program participation and spend tracking.
- This policy would establish pathways to identifying customers by their participation in other income eligible programs. For example, the following pathways would be acceptable ways to demonstrate income eligibility for single family customer participation in program administrator income qualified single-family programs:
  - Participation in a weatherization assistance program
  - Participation in a utility funded energy assistance programs with like income eligibility
  - Participation in federal or local government disaster relief programs where the Program Administrator can demonstrate that the majority of households are expected to have incomes at or below 80% AMI or at or below 300% Federal Poverty Level
  - Participation in programs administered by local governments or community organizations where the Program Administrator can demonstrate that the majority of households are expected to have incomes at or below 80% AMI or at or below 300% Federal Poverty Level