



July 22, 2025



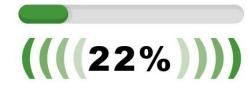


# **Portfolio Overview**

#### **Q1 Goal Achievement**







of gas PY2025 implementation plan savings goal





Energy Efficiency



# Residential Program

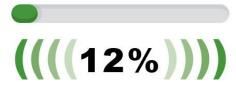
Jamey Neal

# **Residential Program**

# **Offerings Overview**



ACHIEVED )))) 16,454 MWh GOAL )))) 139,817 MWh



of electric PY2025 implementation plan savings goal

ACHIEVED )))) 184,637 Therms GOAL )))) 1,144,656 Therms



of gas PY2025 implementation plan savings goal

Key Initiatives	PY25 MWh*	PY25 Therms*
IQ	14,186	88,486
Market Rate Single Family	716	8,594
Market Rate Multifamily	24	2,752
Public Housing	37	0
Retail Products	1,134	96,976

<sup>\*</sup> including gas-to-electric conversions

**Customer Entry and Marketing Overview** 









#### Legend:

- Green Boxes: Partner with Program Allies to implement Programs and Initiatives
- White Boxes: Customer entry points into the various Programs or Initiatives
- Blue Box: Local contractors work with Community Action Agencies

#### **Customer Journey**



Home Efficiency Specialist handles the customer referrals and questions related to participation Customer eligibility verification includes confirmation of income, home ownership and account status

Home assessment is scheduled with Field Energy Advisors Program
Allies
assigned work
based on
geography of
customer

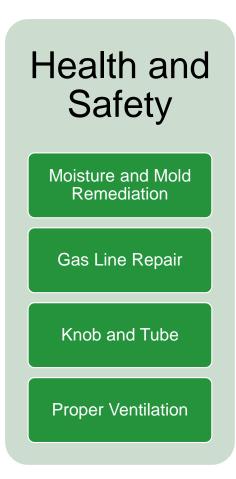
Whole home retrofit and building envelope measures installed

QA/QC inspection of project by Program staff

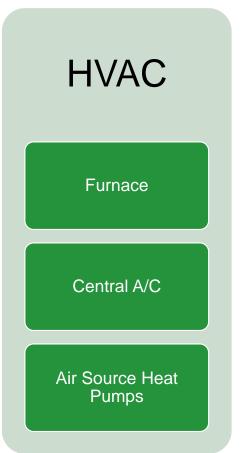
## **Measure Offerings**











All income-qualified customers are eligible to receive the measures. Conditions in the home dictate which measures are installed.

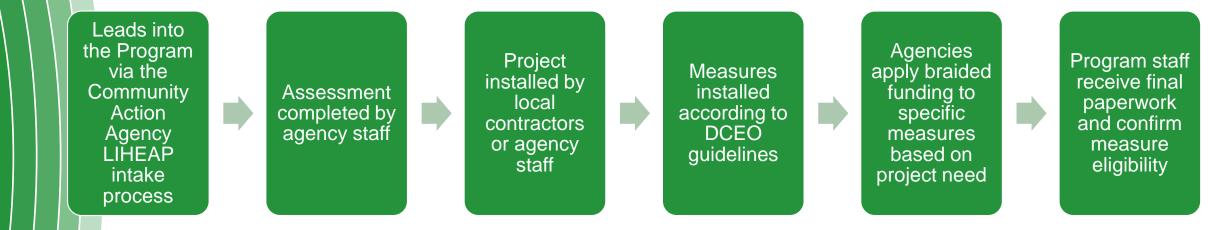
# **Single-Family Channel**



Customer lead provided by CBO, Program-based marketing and outreach, or Program Ally Customer applies to SFIQ channel via paper application or online application. Customer Care Team reviews application. Approves based on income qualifications and ownership documentation. If health and safety concerns are identified. Approved customer is scheduled for a free home energy assessment with Program staff. The customer is notified of the needed The Energy Advisor assesses the home for a viable project, health and safety concerns, remediations and is placed on hold within and installs Direct Install Measures. the project pipeline. Customer is sent to Program Ally for home audit and Workscope submittal. Upon review Program staff coordinate with Program Allies/ specialized contractor for remediations. and approval of Workscope from Technical Review team, the Program Ally completes project. Upon completion of H&S concerns, Flagged homes receive QA/QC inspection by program staff, including customer is placed back in pipeline and referred to Program Ally with viable project. homeowner experience survey.

#### **Community Action Agencies (CAA) Braided Channel**





See the Appendix for listing of CAA Channel Allowable Measures.

# **Residential Program Highlights**

#### **Market Effects**

- 2024 Savings Captured:
- 1,597 MWh
  - Primarily through Air Source Heat Pumps and Ductless Heat Pumps.
- 2025 Savings (YTD):
- 0 MWh YTD
  - Market effects data follows a different timeline due to the distributors having to finalize their quarterly data internally before submitting it to us.
- Data Processing Update:
  - In 2024, we contracted an implementer to process all the distributor market data.
  - As of April 2025, processing was moved in-house to allow for greater oversight and alignment.
- Full Data Sets Received by Quarter:

Number of distributors	PY 24	PY 25
Q1	18	28
Q2	27	
Q3	33	
Q4	33	





# **Business Program**

Nick Crowder

# **Business Program**

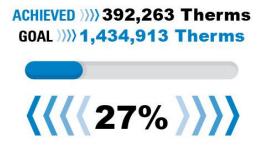
# **Offerings Overview**



ACHIEVED >>>> 26,537 MWh GOAL >>>> 197,957 MWh

**((((13%))))** 

of electric PY2025 implementation plan savings goal



of gas PY2025 implementation plan savings goal

Key Initiatives	PY25 MWh*	PY25 Therms*
Small Business	4,841	4,436
Custom	7,997	184,832
Standard	2,440	199,723
Midstream	10,406	3,272
Streetlights	0	
Retro-Commissioning	0	

<sup>\*</sup> including gas-to-electric conversions

# **Business Program Highlights**

#### **Small Business**



#### **Small Business Direct Install:**

- Strategy
  - 15% incentive increase response to rising project costs
  - Analytics-driven outreach and engagement with targeted field visits
  - Segmented marketing outreach and support with intentional messaging for target audience
- Channel Participation trend
  - Increased production by over 6,000 MWh in Q2 compared to Q1
  - Over 550 MWh savings directly attributed to targeted field visits
  - Continued pipeline build with upward trends through Q2

#### **Small Business Energy Performance:**

- Strategy
  - Standardized Weatherization Application
  - Wx Program Ally Network Development:
    - Exploring Program Incubator Allies and Residential Ally crossover
  - o Focusing on Disadvantaged Community, K-12, and All-Electric Customers
- Weatherization Participation trend
  - 51% savings attributed to Public School participation
  - 24% savings within Disadvantaged Areas

# **Business Program Highlights**

## **Commissioning & ODC Pipeline Study**

#### **Retro- and Monitoring Based Commissioning:**

- Strategy
  - o 9 new Retrocommissioning Service Providers onboarded in the last year
    - Simplification of application and increased incentives
    - Targeting Hospitals and University Campuses
  - Great future pipeline driver
- Channel Participation trend
  - 6 new customers participating
  - 22 facility applications

#### **Virtual Commissioning:**

- Strategy
  - 33 projects so far in PY25
    - 22 Schools/Universities, 5 Retailers, 3 Municipalities, and others
  - Great future pipeline driver
- Channel Participation trend
   Average Savings per Customer 59 MWh





# **Business Program Highlights**

# **Capital Project Insecurities**

#### **Large Project Pipeline Loss:**

- 11 large projects voided in 2025 due to capital funding limits across:
  - Public Schools, Universities, Manufacturers, and Industrial Customers
  - HVAC and Manufacturing Processes

#### **Large Project Pipeline Trend:**

- 10 large project applications that were expected to be submitted for 2025, but delayed due to capital funding limitations:
  - Manufacturing and automotive assembly industries
  - Impacts from federal tax credit freeze
- Large Project Incentive Pipeline trend for 2026 is more expensive for large Custom and Standard projects compared to 2025: dollars shown are incentive only
  - Pipeline for 2025 as of July 2024 was at 72,000 MWh and \$5.3M
  - Pipeline for 2026 as of July 2025 is at 68,000 MWh and \$8.1M
  - 6% less savings for 53% more incentive dollars



Energy Efficiency



# Market Development Initiative (MDI)

Nick Lovier

# **Market Development Initiative Highlights:**

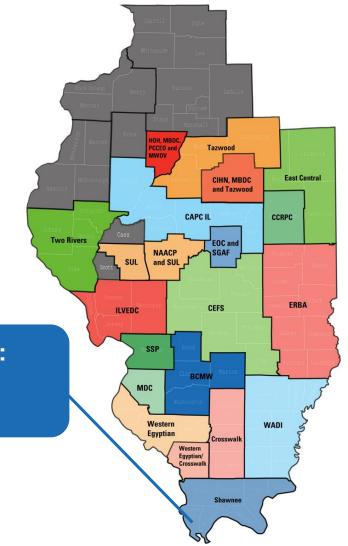


# **Community Based Organization Q1 2025 Successes**

- Inaugural CBO Quarterly Roundtable meeting held in Peoria.
- New CBO partnership developed to reach customers in Ameren's southern territory.



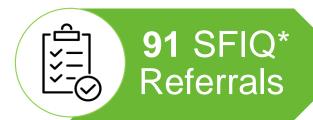
New CBO Partnership: Shawnee Development Council, Inc.



# **Market Development Initiative Highlights:**



## **Community Based Organization Q1 2025 Successes**



44 Completed Projects



13,636 Customers Engaged





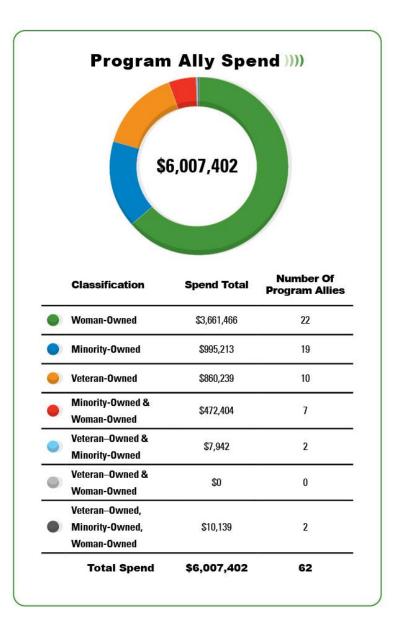
# **Market Development Initiative Highlights:**

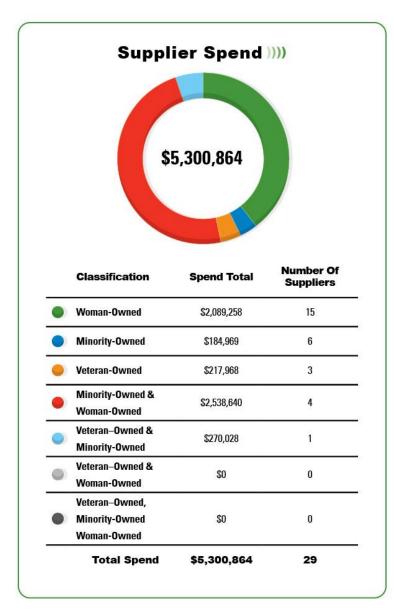
## **Workforce Development Q1-Q2 2025 Successes**

- 2025 Summer Internship kicked off with 14 interns and 14 employers.
- 7 job-seekers have been placed into full-time energy efficiency jobs and 14 into training.
- Reaching students at an earlier age by tapping into local tech schools.











#### Please Note:

- 3 Program Allies serve in both Residential and Business Programs.
- Ameren Illinois has compiled and is providing this information as required by Illinois law, pursuant to 220 ILCS 5/8-103B.



# **Energy Efficiency**PROGRAM

AmerenIllinoisSavings.com

# Appendix: Income Qualified Single Family Qualifying Criteria



- Direct Install Measures: All customers who qualify for this channel are eligible to have direct install measures as a part of their assessment
- Health & Safety Measures, two types:
  - All customers whose home qualifies for a retrofit may have H&S remediations completed for major H&S issues like knob & tube, mold, moisture mitigation, etc.
  - All customers whose home qualifies for a retrofit may have minor H&S measures completed for other H&S measures like vapor barrier, venting bath fans, etc.
- Building Envelope Measures: Homes that have insulation levels less than or equal to an R30 in the attic qualify for the full suite of BE measures, which includes air sealing and insulation in all parts of the home (attic, crawlspace, knee wall, rim joist, etc)
- HVAC Measures:
  - High Need electric customers with an operating CAC rated 10 SEER less are eligible for a CAC replacement.
  - Any electric customer with existing electric resistance heat OR any customer with an existing Heat Pump 10 SEER or less qualify for a Heat Pump.
  - Any gas customer with an operable furnace rated 80% or less qualifies for a gas furnace replacement

#### **Electrification Channel**



Propane customer
lead provided by CBO,
Program-based marketing
and outreach, or
Program Ally.

Propane customer applies to SFIQ channel via paper application or online application indicating propane as their heating source.

Customer Care Team reviews application. Approves based on income qualifications, ownership documentation and propane heating source.

Approved customer is scheduled for a free home energy assessment with Program staff.

The Energy Advisor assesses the home for a viable project and measures: electrical load upgrades, health and safety concerns, and installs Direct Install Measures.

The customer is sent to the Program Ally to complete an audit of the electrical panel upgrades and assess the need for increased service load to the home.

Program Ally submits
Workscope and Bill Impact
Analysis of Electrification
upgrades customer for
approval.

Workscope submitted to Technical Review team for review and approval. Upon approvals the Program Ally completes project.

# Additional Measures:

Induction stove, heat pump water heater, heat pump clothes dryer and air source heat pumps (ductless and ducted)

#### **Mobile Homes Channel**



Customers are identified and qualified by local Agency partners.

Income-qualified customers receive an energy efficiency kit.

Interested customers receive an energy assessment from a Program Ally.

Program Allies install measures for eligible customers.

Measures include air sealing, belly insulation, duct repair and sealing, and furnace replacement.

QA/QC for 10% of installed projects.

**Multifamily Channel - One Stop Shop** 



#### **Outreach**

 Outreach conducted by Program staff and Program Allies

#### Intake

 Application submitted through outreach coordinator or website and assessed for eligibility

#### Assessment

 Energy Advisor completes a property energy assessment

## **Planning**

 Energy Advisor conducts followup meeting with property to discuss energy-saving project opportunities

# Installation

 Project installed by Program Ally

#### **Quality Assurance**

 QA inspections completed based on Program guidelines

# Community Action Agencies (CAA) Braided Channel - Allowable Measures



Foundation	Health and Safety	Excluded Measures
Air Sealing Measures	Batteries for H & S Equipment	Appliances Stoves/Refrigerators
Attic	CO Detector	Central Air Conditioners
Insulation/Air Sealing (Finished and Unfinished Attic)	Smoke Detector	Replacement Doors/Windows
Baseload	Fire Extinguisher	Electric Furnace/Boiler
LED Bulbs	Dryer Vent Kit	Electric Water Heater
Faucet Aerators	ASHRAE Fan Kit*	
Low-Flow Showerheads	Standard Bath Fan	
Power Strips	Standard Bath Fan with Light	
Water Heater Pipe Insulation*	Kitchen Fan	
Smart Thermostat	Kitchen Range Hood	
Door	Vent New or Existing Fan through Roof	
Air Sealing Measures	Lead Safe Work Practices Sidewall Insulation	
Foundation	Lead Safe Work Practices General	
Air Sealing Measures	Aluminum Flashing	
Walls	Gas Shut Off	
Insulation/Air Sealing (Sidewall/Crawlspace/Bandjoist)	Drip Leg	
Windows	Discharge Pipe	
Air Sealing Measures	Chimney Liner	
Mechanicals	Water Heater Pipe Insulation*	
ASHRAE Fan Kit*	Gas Leak Repairs	
Air Source Heat Pump (ducted or ductless)	Correct Water Heater Venting	
Heat Pump Water Heater	Crawlspace Visqueen	
Natural Gas Water Heater	Furnace Repair	
Natural Gas Furnace		
Natural Gas Boiler		
Window Air Conditioner		